

15/5/2010

INS. CASE OWNER:

minnie CC 6 / AXA1802 2703, 12 ph352

LKK:

IDAC:

Surveyor:

R1

DOI:

ASSIGNMENT

21/11/18

Date / Time:

18/11/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMC 71270

Name of Insured:

THUR YEP WY WEN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

12/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SBM01625/88508

Policy No.:

Make / Model:

Place of Accident:

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:

Wearnes

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

sup 24/11/18 - 7

SMC 71270 - 7

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 30/5/19

Confirm with Christine Yow

Email

Call

Final Liability:

%

W

(Agreed / Assessed)

BOLA S/N No.:

77.

If NO or B 28. Ass. Lia:

Repair Cost: (w/gst)

SS

13491.91

Loss of Rental (LOR): (w/gst)

SS

770.40

(

6

days) x

\$120

Loss of Use (LOU):

SS

-

(S

x

days)

Loss of Income (LOI):

SS

-

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

14262.31

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

14262.31

Name 1:

Wearnes Automotive Pte Ltd

Payee 2: (Strike if N.A.)

SS

-

Name 2:

Payee 3: (Strike if N.A.)

SS

-

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350

21/5/19

REF:

ASMLAXA

0537E..

ASSIGNMENT

From:

Date: 21-12-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLP 24232

at Workshop m/s

Wearnes

of

249 Alexandra Rd

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

Patricia

(Policy Condition)

2-30pm - 3pm

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLP 24232

Yr Regn: 2017 / MM

Type: M, Car / M, Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

LAND ROVER RANGE ROVER 2.0 1999

Colour:

BLUE

A/C Insured / Std / NI / NA

Sp. Reading

024157

T/Radio: Insured / Std / NI / NA

Eng/No:

Ch/No:

SALVA 2AG 44H 216515

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/55 R19

R:

1 -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

12/12/18

D.O.I.

21/12/18

Survey held at

WEARNES

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P - \$12609.26 (Red \$7421.04 / 37%)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + PS \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18022703/pb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 18-12-2018	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SMC 3127D	Veh. Inspected	SLP 2423Z	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	18/12/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	12/12/2018	Inspection Date		
Survey held at	WEARNES AUTOMOTIVE PTE LTD 45 LENG KEE ROAD SINGAPORE 159103.			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SERVICE ESTIMATE

0 - A00005 SL: AXA INSURANCE PTE LTD AXA INSURANCE PTE LTD 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811	GST Reg.No:M28920628X Inv.No. . : B&P 0 Page 1 Inv.date. : 08/04/2019 WIP No. . : 43649 Veh.In/Out: 12/02/2019 21/02/2019 *Tel.No. . : 6338 7288 Reg.No. . : SLP2423Z Reg.date . : 30/05/2017 Mileage .. : 26,643 Chassis No: SALVA2AG4HH216515
Closed by : Paul Ong Qing Yong Svc Consultant : ACC Remarks : Ms Sandra Murugason	

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BOOTLID,	0	2400.00	0		2,400.00	S
	REPAIR REAR BUMPER, ETC						
800	TO PUTTY SPRAYPAINT ON	0	2000.00	0		2,000.00	S
	REAR BUMPER, REAR BOOTLID, ETC						
802	TO TRANSFER REAR BOOTLID PARTS	0	500.00	0		500.00	S
280	TO CHECK WIRING INCLUDE	0	486.00	0		486.00	S
	RESETTING OF ALL ELECTRICAL						
	MODULES						
802	TO REPLACE REAR WINDSCREEN ^{Supp}	0	1200.00	0		1,200.00	S
0080	TO REPLACE REAR WINDSCREEN FIL ^{Supp}	0	280.00	0		280.00	S
	ADHESIVE SEALER FL2	1.0 EA	549.10	10		494.19	S
	BOOT REAR EVO 5D	1.0 EA	3588.20	10		3,229.38	S
	WINDSCREEN SPACER DI	4.0 EA	5.90	10		21.24	S
	WINDSCREEN REAR EVO	1.0 EA	1268.00	10		1,141.20	S
	ADHESIVE AND SEALER	2.0 EA	136.10	10		244.98	S
	O PRIMER GLASS & P	1.0 EA	37.40	10		33.66	S
	REAR LOGO 'RANGE' EV	1.0 EA	174.50	10		157.05	S

SERVICE ESTIMATE

O - A00005 SL: AXA INSURANCE PTE LTD
 AXA INSURANCE PTE LTD GST Reg.No:M28920628X
 8 SHENTON WAY, Inv.No. . : B&P 0 Page 2
 #27-01 AXA TOWER, Inv.date. : 08/04/2019
 SINGAPORE 068811 WIP No. . : 43649
 Veh.In/Out: 12/02/2019 21/02/2019
 *Tel.No. . : 6338 7288
 Reg.No. . : SLP2423Z
 Closed by : Paul Ong Qing Yong Reg.date. : 30/05/2017
 Svc Consultant : ACC Mileage . : 26,643
 Remarks : Ms Sandra Murugason Chassis No: SALVA2AG4HH216515

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
	REAR LOGO 'ROVER' EV	1.0 EA	174.40	10		156.96	S
	NAME PLATE	1.0 EA	91.70	10		82.53	S
	NAME PLATE - PLASTIC	1.0 EA	202.30	10		182.07	S

		Gross Total.	12,609.26
Labour Total	6,866.00	Net.....	12,609.26
Parts Total	5,743.26	GST @ 7.0%	882.65
Package Total	0.00	Total.....	13,491.91
		Paid.....	0.00
		Please Pay..	13,491.91

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

supp

SERVICE ESTIMATE

0 - A00005 SL: AXA INSURANCE PTE LTD GST Reg.No:M28920628X
 AXA INSURANCE PTE LTD Inv.No. . : B&P 0 Page 1
 8 SHENTON WAY, Inv.date. : 08/04/2019
 #27-01 AXA TOWER, WIP No. . : 43649
 SINGAPORE 068811 Veh.In/Out: 12/02/2019 21/02/2019
 *Tel.No. . : 6338 7288
 Reg.No. . : SLP2423Z
 Reg.date . : 30/05/2017
 Mileage . : 26,643
 Chassis No: SALVA2AG4HH216515
 Closed by : Paul Ong Qing Yong
 Svc Consultant : ACC
 Remarks : Ms Sandra Murugason

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR WINDSCREEN	0	1200.00	0		1,200.00	S <i>Am</i> ✓
0080	TO REPLACE REAR WINDSCREEN FIL	0	280.00	0		280.00	S <i>Am</i> ✓

		Gross Total.	1,480.00
Labour Total	1,480.00	Net.....	1,480.00
Parts Total	0.00	GST @ 7.0%	103.60
Package Total	0.00	Total.....	1,583.60
		Paid.....	0.00
		Please Pay..	1,583.60

GST: S=StdRated; 0=OutOfScope; Z=ZeroRated

SERVICE ESTIMATE

89872 - C00001 SL: SERVICE SALES - PC
Ms Sandra Murugason Ann
12E Lornie Road

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page 1
Inv.date : 17/12/2018
WIP No. : 43649
Veh.In/Out:

Singapore 298736

*Tel.No. : Mobile: 96458575
Reg.No. : SLP2423Z
Reg.date : 30/05/2017
Mileage : 0
Chassis No: SALVA2AG4HH216515

Closed by : Patricia Kueh Anak S
Svc Consultant : 17704368
Remarks : Ms Sandra Murugason

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
-------	-------------	----------	-------	-------	-----	--------	---

802	TO REPLACE REAR BUMPER,	0	3600.00	0		3,600.00	\$ 2400
	REAR BOOTLID, ETC						
800	TO PUTTY SPRAYPAINT ON	0	3000.00	0		3,000.00	\$ 2000
	REAR BUMPER, REAR BOOTLID, ETC						
802	TO TRANSFER REAR BOOTLID PARTS	0	500.00	0		500.00	\$
R06	REAR NUMBER PLATE & HOLDER	0	60.00	0		60.00	\$ X su
280	TO CHECK WIRING INCLUDE	0	3.00	0	486	3.00	\$
	RESETTING OF ALL ELECTRICAL						
	MODULES						
	BUMPER - REAR repair	1.0 EA	2026.90			2,026.90	\$
	BRACKET - BUMPER MOU	1.0 EA	60.90			60.90	\$
	BRACKET - BUMPER MOU	1.0 EA	68.10			68.10	\$
	BUMPER BRACKET REAR	1.0 EA	120.40			120.40	\$
	BUMPER BRACKET REAR	1.0 EA	80.40			80.40	\$
	HEAT SHIELD REAR EVO	1.0 EA	115.50			115.50	\$
	BUMPER MOULDING REAR	1.0 EA	259.50			259.50	\$
	BUMPER MOULDING REAR	1.0 EA	227.20			227.20	\$

SERVICE ESTIMATE

89872 - C00001 SL: SERVICE SALES - PC
Ms Sandra Murugason Ann
12E Lornie Road

Singapore 298736

Closed by : Patricia Kueh Anak S
Svc Consultant :
Remarks : Ms Sandra Murugason

GST Reg.No:M28920628X
Inv.No. : 8&P 0 Page 2
Inv.date : 17/12/2018
WIP No. : 43649
Veh.In/Out:
*Tel.No. : Mobile: 96458575
Reg.No. : SLP2423Z
Reg.date : 30/05/2017
Mileage : 0
Chassis No: SALVA2AG4HH216515

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
-------	-------------	----------	-------	-------	-----	--------	---

	EXHAUST FINISHER RH <i>3x</i>	1.0 EA	709.30			709.30 S	
	EXHAUST FINISHER LH <i>3x</i>	1.0 EA	709.30			709.30 S	
	BUMPER BEAM REAR EVO	1.0 EA	1225.20			1,225.20 S	
	BOOT REAR EVO SD <i>2x</i>	1.0 EA	3588.20			3,588.20 S	3225.38
	LLR002238/WINDSCREEN <i>new</i>	4.0 EA	5.90			23.60 S	21.24
	WINDSCREEN REAR EVO <i>new</i>	1.0 EA	1268.00			1,268.00 S	1141.20
	ADHESIVE AND SEALER <i>new</i>	2.0 EA	136.10			272.20 S	244.58
	D PRIMER GLASS & P <i>new</i>	1.0 EA	37.40			37.40 S	33.66
	REAR LOGO 'RANGE' EV <i>new</i>	1.0 EA	174.50			174.50 S	157.05
	REAR LOGO 'ROVER' EV <i>new</i>	1.0 EA	174.40			174.40 S	156.56
	NAME PLATE <i>new</i>	1.0 EA	91.70			91.70 S	82.53
	NAME PLATE - PLASTIC <i>new</i>	1.0 EA	202.30			202.30 S	182.07
	ADHESIVE SEALER FL2 <i>new</i>	1.0 EA	549.10			549.10 S	494.19
	BODY PANEL SEALANT X <i>new</i>	1.0 EA	883.20			883.20 S	
			5243.26				

new (photo) windscreen
Raceul
Hp 90000068
5-6 days
21/12/18 @ 1435
Resway b4 print

Labour Total 7,163.00
Parts Total 12,867.30
Package Total 0.00

Gross Total. 20,030.30 *20 513.30*
Net..... 20,030.30
GST @ 7.0% 1,402.12 *21993.30*
Total..... 21,432.40
Paid..... 0.00
Please Pay.. 21,432.40

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

12609.26

SERVICE ESTIMATE

89872 - C00001 SL: SERVICE SALES - PC
 Ms Sandra Murugason Ann
 12E Lornie Road

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page 1

Inv.date : 17/12/2018

WIP No. : 43649

Veh.In/Out:

*Tel.No. : Mobile: 96458575

Reg.No. : SLP2423Z

Reg.date : 30/05/2017

Mileage : 0

Chassis No: SALVA2AG4HH216515

Singapore 298736

Closed by : Patricia Kueh Anak S
 Svc Consultant : 97704368
 Remarks : Ms Sandra Murugason

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER, REAR BOOTLID, ETC	0	3600.00	0		3,600.00	\$ 2400
800	TO PUTTY SPRAYPAINT ON REAR BUMPER, REAR BOOTLID, ETC	0	3000.00	0		3,000.00	\$ 2000
802	TO TRANSFER REAR BOOTLID PARTS	0	500.00	0		500.00	\$
R06	REAR NUMBER PLATE & HOLDER	0	60.00	0		60.00	\$ X
280	TO CHECK WIRING INCLUDE RESETING OF ALL ELECTRICAL MODULES	0	3.00	0		3.00	\$
	BUMPER - REAR <i>repair</i>	1.0 EA	2026.90			2,026.90	\$
	BRACKET - BUMPER MOU ?	1.0 EA	60.90			60.90	\$
	BRACKET - BUMPER MOU ?	1.0 EA	68.10			68.10	\$
	BUMPER BRACKET REAR ?	1.0 EA	120.40			120.40	\$
	BUMPER BRACKET REAR ?	1.0 EA	80.40			80.40	\$
	HEAT SHIELD REAR EYE ?	1.0 EA	115.50			115.50	\$
	BUMPER MOULDING REAR ?	1.0 EA	259.50			259.50	\$
	BUMPER MOULDING REAR ?	1.0 EA	227.20			227.20	\$

SERVICE ESTIMATE

89872 - C00001 SL: SERVICE SALES - PC

Ms Sandra Murugason Ann
12E Lornie Road

Singapore 298736

Closed by : Patricia Kueh Anak S
Svc Consultant :
Remarks : Ms Sandra Murugason

GST Reg.No:M28920628X

Inv.No. . : B&P 0 Page 2

Inv.date. : 17/12/2018

WIP No. . : 43649

Veh.In/Out:

*Tel.No. . : Mobile: 96458575

Reg.No. . : SLP2423Z

Reg.date. : 30/05/2017

Mileage . : 0

Chassis No: SALVA2AG4HH216515

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
	EXHAUST FINISHER RH ?	1.0 EA	709.30			709.30	S
	EXHAUST FINISHER LH ?	1.0 EA	709.30			709.30	S
	BUMPER BEAM REAR EVO ?	1.0 EA	1225.20			1,225.20	S
	BOOT REAR EVO 5D no	1.0 EA	3588.20			3,588.20	S
	LLR002238/WINDSCREEN no	4.0 EA	5.90			23.60	S
	WINDSCREEN REAR EVO no	1.0 EA	1268.00			1,268.00	S
	ADHESIVE AND SEALER no	2.0 EA	136.10			272.20	S
	D PRIMER GLASS & P no	1.0 EA	37.40			37.40	S
	REAR LOGO 'RANGE' EV no	1.0 EA	174.50			174.50	S
	REAR LOGO 'ROYER' EV no	1.0 EA	174.40			174.40	S
	NAME PLATE no	1.0 EA	91.70			91.70	S
	NAME PLATE - PLASTIC no	1.0 EA	202.30			202.30	S
	ADHESIVE SEALER FL2 no	1.0 EA	549.10			549.10	S
	BODY PANEL SEALANT X no	1.0 EA	883.20			883.20	S

new (photo) windshield
Rahul
HP 90010068
5-6 days
21/12/18 @ 1435
Reaway b4 paint

Gross Total. 20,030.30

Labour Total 7,163.00
Parts Total 12,867.30
Package Total 0.00

Net..... 20,030.30
GST @ 7.0% 1,402.12
Total..... 21,432.40
Paid..... 0.00
Please Pay.. 21,432.40

GST: S=StdRated; O=OutOfScope; Z=ZeroRated



Service Request Details

Claim

S8M016Z5

Reference

None

Loss Date

12 December 2018

Request Date

18 December 2018

Due Date

26 December 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*18/12/2018 @ 9:30am
Patricia veh not in*

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLP2423Z

Make

TPVD

Service Address

...

Primary Contact/Insured

JUNE YEAP LAY LENG
12 JALAN LANJUT, 577656, Singapore

Claim Handler

HO Winnie
6568804833
winnie.ho@axa.com.sg

Additional Instructions
NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Patricia Kueh Anak Slin <patricia.kueh@wearnes.com>
Sent: Monday, 17 December, 2018 5:15 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Paul Ong Qing Yong
Subject: TP Claim for SLP2423Z
Attachments: 1183_001.pdf, E-FILE SLP2423Z.pdf
Categories: Shailendra

Hi,

Please refer attachments and advise if we can settle direct for this case.

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*



<IA UPLOADED> - S8M016Z5 [ACCIDENT INVOLVING
SMC 3127D(OI) & SLP 2423Z(TP) ON 12/12/2018]

Type

🔗 Question

Message

Hi, we have uploaded a copy of IA in Smartclaims. Thank you. - Hsiao Tong - 26 Dec 2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 26/12/2018

Survey Details:

Date of loss	12-Dec-18
Date of appointment	18-Dec-18
Date of survey	21-Dec-18
Location of survey	WEARNES AUTOMOTIVE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLP 2423Z
Make and Model	LANDROVER RANGE ROVER EVOQUE 2.0 TSS SR
Date of registration	30/5/2017
Excess	NIL
Market Value	\$180,000
Parf Rebate	\$103,432
Nett Loss	\$76,568

Repair details:

Initial Estimate	\$ 20,030.30
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 6,381.40
Check items (estimate)	\$ 3,575.80
Labour	\$ 4,903.00
Total	\$ 14,860.20
Lump Sum(if applicable)	\$ -

Number of days for repair	5-6
---------------------------	-----



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We have not authorized repairs.

Mandate:

Liability(TP)		%
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total		

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 26 December 2018 10:55 AM
To: 'motor.doc@axa.com.sg'
Cc: Admin A; 'winnie.ho@axa.com.sg'
Subject: <Request for Insured GIA Report> S8M016Z5; Insured Veh: SMC 3127D; Third Party Veh: SLP 2423Z; DOA: 12/12/2018 *LKK REF: CC4/ASM18022703/R1pb3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Sent: Thursday, 27 December 2018 12:05 PM
To: Hsiao Tong (LKKAUTO)
Cc: HO Winnie
Subject: Request for Insured GIA Report> S8M016Z5; Insured Veh: SMC 3127D; Third Party Veh: SLP 2423Z; DOA: 12/12/2018 *LKK REF: CC4/ASM18022703/R1pb3

Hi,

As of (27.12.2018), our insured had yet to file an accident report.

Thank you.
Santosh

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, December 26, 2018 10:55 AM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; HO Winnie <winnie.ho@axa.com.sg>
Subject: <Request for Insured GIA Report> S8M016Z5; Insured Veh: SMC 3127D; Third Party Veh: SLP 2423Z; DOA: 12/12/2018 *LKK REF: CC4/ASM18022703/R1pb3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
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Hsiao Tong (LKKAUTO)

From: Charles <charles@charleslinllc.com.sg>
Sent: Wednesday, 2 January 2019 3:50 PM
To: Hsiao Tong (LKKAUTO)
Cc: junellyeap@gmail.com
Subject: RE: ACCIDENT INVOLVING SMC 3127D & SLP 2423Z ON 12.12.2018 ALONG/AT ADAM ROAD JUNCTION OF DUNEARN ROAD

BY EMAIL AND BY POST

51, UBI AVENUE 1,
#01-25
PAYA UBI IND. PARK
SINGAPORE 408933

Dear Sir,

We act for Ms June Yeap Lay Leng who has handed us a copy of your letter of 18 December 2018.

We are instructed that our client had not reported the accident as the damage to motor vehicle no. SLP 2423Z was very minor and the driver of the said vehicle had offered our client an option of a private settlement when she had an estimate of the costs of repair. However, our client did not admit liability.

We are further instructed that the driver of our client's vehicle at the material time is presently outstation and will only return to Singapore after 21 January 2019. He will then provide you with his statement, photographs and video footage of the accident. Our interim instructions are that the two vehicles had stopped at a slip road from Adam Road turning into Dunearn Road, just outside Adam Road Food Centre. Upon checking that there were no vehicles on the right, our client's driver moved forward slowly. However, the driver of motor vehicle no. SLP 2423Z for reasons best known to herself and it seems that she was on her mobile phone, failed / neglected to move despite the road being clear.

As stated above, when our client's driver returned to Singapore, we will provide you with his statement, photographs and video footage.

Kindly direct all future correspondence to us.

Best regards,
Charles Lin

Charles Lin LLC
Advocates & Solicitors, Notary Public and Commissioner for Oaths
111, North Bridge Road #27-02 Peninsula Plaza, Singapore 179098
T: +65 6778 7000 | F: +65 6665 7000 | Email: charles@charleslinllc.com.sg

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Hsiao Tong (LKKAuto)

From: Chew Hsiao Tong <chsiaotong@hotmail.com>
Sent: Wednesday, 2 January 2019 9:22 PM
To: Hsiao Tong (LKKAuto)
Subject: Fw: TP Claim for SLP2423Z / SMC3127D

From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Wednesday, January 2, 2019 5:49 AM
To: Patricia Kueh Anak Slin
Cc: Paul Ong Qing Yong; chsiaotong@hotmail.com
Subject: TP Claim for SLP2423Z / SMC3127D

WITHOUT PREJUDICE
Save as to Costs

Hi Patricia,

Our insured yet to report accident, hence liability unclear.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: winnie.ho@axa.com.sg
Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



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From: Patricia Kueh Anak Slin [mailto:patricia.kueh@wearnes.com]
Sent: 02 January, 2019 12:43 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: RE: TP Claim for SLP2423Z

Hi,

Any update on liability clearance for this case?

Please advice. Thank you.

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 9770 4368 D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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From: Patricia Kueh Anak Slin
Sent: Wednesday, 26 December, 2018 6:02 PM
To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: RE: TP Claim for SLP2423Z

Hi,

Any update on liability clearance?

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6378 9336
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From: Patricia Kueh Anak Slin
Sent: Monday, 17 December, 2018 5:15 PM
To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: TP Claim for SLP2423Z

Hi,

Please refer attachments and advise if we can settle direct for this case.

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



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D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 4 January 2019 9:37 AM
To: 'winnie.ho@axa.com.sg'
Subject: RE: TP Claim for SLP2423Z / SMC3127D *AXA Claim No: S8M016Z5 **LKK REF: CC4/ASM18022703/R1pb3
Attachments: Email from OI lawyer dd 020119.pdf

Hi Winnie,

We attached here with a copy of email from OI's lawyer which is self-explanatory. Insured driver is overseas now and only will be back to Singapore after 21 Jan 2019. Insured driver will lodge the accident report once he returned to Singapore.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Wednesday, January 2, 2019 5:49 AM
To: Patricia Kueh Anak Slin
Cc: Paul Ong Qing Yong; chsiaotong@hotmail.com
Subject: TP Claim for SLP2423Z / SMC3127D

WITHOUT PREJUDICE
Save as to Costs

Hi Patricia,

Our insured yet to report accident, hence liability unclear.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: winnie.ho@axa.com.sg
Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



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From: Patricia Kueh Anak Slin [<mailto:patricia.kueh@wearnes.com>]
Sent: 02 January, 2019 12:43 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: RE: TP Claim for SLP2423Z

Hi,

Any update on liability clearance for this case?

Please advice. Thank you.

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



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www.wearnesauto.com patricia.kueh@wearnes.com

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From: Patricia Kueh Anak Slin
Sent: Wednesday, 26 December, 2018 6:02 PM
To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: RE: TP Claim for SLP2423Z

Hi,

Any update on liability clearance?

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



WEARNES

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249 Alexandra Road Singapore 159935
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www.wearnesauto.com patricia.kueh@wearnes.com

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From: Patricia Kueh Anak Slin
Sent: Monday, 17 December, 2018 5:15 PM
To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: TP Claim for SLP2423Z

Hi,

Please refer attachments and advise if we can settle direct for this case.

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



WEARNES

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249 Alexandra Road Singapore 159935
D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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Hsiao Tong (LKKAUTO)

From: Chew Hsiao Tong <chsiaotong@hotmail.com>
Sent: Sunday, 6 January 2019 8:20 PM
To: Hsiao Tong (LKKAUTO)
Subject: Fw: TP Claim for SLP2423Z / SMC3127D

From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Friday, January 4, 2019 7:36 AM
To: Patricia Kueh Anak Slin
Cc: Paul Ong Qing Yong; chsiaotong@hotmail.com
Subject: TP Claim for SLP2423Z / SMC3127D

WITHOUT PREJUDICE
Save as to Costs

Hi Patricia,

Our insured is currently overseas, will be back to SG after 21st Jan 2019.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: winnie.ho@axa.com.sg
Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



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From: Patricia Kueh Anak Slin [mailto:patricia.kueh@wearnes.com]
Sent: 04 January, 2019 3:34 PM
To: HO Winnie <winnie.ho@axa.com.sg>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>; chsiaotong@hotmail.com
Subject: RE: TP Claim for SLP2423Z / SMC3127D

Dear Winnie,

Kindly please remind your insured to make reporting as this matter have drag for 2 weeks already. My customer keep asking for liability clearance for her claim.

Please advice. Thank you.

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



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From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Wednesday, 2 January, 2019 1:50 PM
To: Patricia Kueh Anak Slin <Patricia.kueh@wearnes.com>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>; chsiaotong@hotmail.com
Subject: TP Claim for SLP2423Z / SMC3127D

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Hi Patricia,

Our insured yet to report accident, hence liability unclear.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: winnie.ho@axa.com.sg
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Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: RE: TP Claim for SLP2423Z

Hi,

Any update on liability clearance for this case?

Please advice. Thank you.

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



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Sent: Wednesday, 26 December, 2018 6:02 PM
To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: RE: TP Claim for SLP2423Z

Hi,

Any update on liability clearance?

Best Regards,

Patricia Kueh
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Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: TP Claim for SLP2423Z

Hi,

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Patricia Kueh
Service Consultant
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