

INSURANCE

INS. CASE OWNER:

Priya

CC 4/III1802

2079, 12-66%

LKK:

IDAC:

Surveyor:

Tan Fook

DOI:

ASSIGNMENT

18/11/18

Date / Time:

18/11/18

Registered in Merit:

18/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 8085E

Name of Insured:

UPR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

14/11/18

Is driver the owner?

(YES AND)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

MC1810423

Policy No.:

MC180045

Make / Model:

HYUNDAI

Place of Accident:

UE 7 JLN BET MERTAN

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLU 97173



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLU 97173 - X

SHC 8085E - X

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call 01:

After call 1st to 01:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to 01:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

18/11/18

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 4,755.82

(3 days) Reduction:

48.77

Email

Call

FINAL SETTLEMENT

Date/Time:

8/12/18

Confirm with:

Mr. H

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost: (w/48)

SS 4,553.73

Loss of Rental (LOR):

SS

-

(days)

Loss of Use (LOU):

SS

180.00

(5 60.00 x 3 days)

Loss of Income (LOI):

SS

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

7.45

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350.00

Total:

SS 4,741.18

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 4,741.18

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Signature

Taylor

REF: III

ASSIGNMENT

From: Date: 19-12-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLU 9719Z

at Workshop n/s Volkswagen
247 Alexandru Rd

Insured

Policy No.

Claims No.

Sum Insured: Excess:

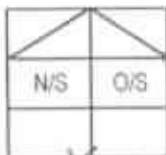
(Client's Record)

Make of Veh:

(Policy Condition)

1230pm
owner waiting

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: 101 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SL497/9Z Yr Regn: 2017 April

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Beetle 1.2 c.c. 1197

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: www.777/26m620314

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235 M5R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. D.O.I. 19/12/18

Survey held at VW Manda

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

16/12/18

P/P1 \$4,255.82 (P/P2 \$4,051.69 / 48.77%).

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair:

1) Date/Time, File Return to?

☐ : Final Report

Resurvey No. of Trip:

Survey Fee:

2)

Add Fee: ☐ : Site Insp (\$

Transportation: ☐ : G + RS \$

Report Format :

Lump Sum / I.B.I. (\$

☐ : Interview (\$

☐ : Photos

☐ : Tech Invs (\$

☐ : Others

☐ : Weekend (\$

TOTAL

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18022679/T1fb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 18-12-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 8685K		Veh. Inspected	SLU 9719Z
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	18/12/2018
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/12/2018		Inspection Date	19/12/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

VGS Singapore, 247, 159934 Singapore

JOSEPH LEE HUAT CHERH
3 MOUNT FABER ROAD
#06-05
Singapore, 099196
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV034811
Quote No. SER/QUO/1802167
QuoteDate 17/12/18
Salesperson
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Beetle NF 1.2 (A) SR HID	9,246	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SLU9719Z	WVWZZZ16ZGM620314	18/04/17	
Engine Code	Labor Type	Engine No.	Model Code
	M5	CBZ J95402	5C13D7

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	Labor		840 2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	Labor		800 2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				5,680.00
P 5C5807131	BUMPER BRACKET LHS	1	Pieces		48.36
P 5C5807132	BUMPER BRACKET RHS	1	Pieces		48.36
P 5C5807305	BUMPER REINFORCEMENT	1	Pieces		754.97
P 5C5807417ADGRU	REAR BUMPER	1	Pieces		1,689.63
	Use Predecessor 5C5807417AEG				
P 5C5807861	CENTER STRIP	1	Pieces		86.19
	Use Predecessor 5C5807863				
	Sum Item				2,627.51
	Res number plate 1+				800

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:

Payments to:

- BBN - Acc No.

Sum Labor	5,680.00
Sum Item	2,627.51
Total SGD	8,307.51
7% GST	581.53
Total SGD Incl. GST	8,889.04

VGS Singapore, 247, 159934 Singapore

JOSEPH LEE HUAT CHERH
3 MOUNT FABER ROAD
#06-05
Singapore, 099196
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV034811
Quote No. SER/QUO/1802167
QuoteDate 17/12/18
Salesperson
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description
Volkswagen Passeng	Beetle NF 1.2 (A) SR HID
License No.	VIN
SLU9719Z	WVWZZZ16ZGM620314
Engine Code	Labor Type
	M5

Mileage	Service Advisor
9,246	Cheong Pearlyn
Initial Registration	Sales Advisor
18/04/17	
Engine No.	Model Code
CBZ J95402	5C13D7

Explanations

P = Proportionately Charged

Payment Terms No Credit

Service Order Confirmation

SERVICE ORDER NO: 18IP3341

CUSTOMER NO.: CV034811

CUSTOMER NAME: JOSEPH LEE HUAT CHERH

TELEPHONE NO.:

ADDRESS: 3 MOUNT FABER ROAD #06-06

Singapore

VEH No.: SLU9719Z

Order Date: 26/12/18

Reg Date: 18/04/17

KM: 9,246

VIN NO.: WVVZZZ16ZGM620314

ENGINE NO:

SA: Cheong Pearllyn

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: 5C13D7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P ALEX LABOUR LABOUR	1	LAB	840		840
4	B&P ALEX PAINT SPRAY PAINT	1	LAB	800		800
5	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80 <i>let ✓</i>
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
8	5C5807417ADGRU REAR BUMPER	1	PCS	1,589.53		1,589.53
9	5C5807881 CENTER STRIP	1	PCS	86.19		86.19

Remarks : INDIA INSURANCE DIRECT SETTLEMENT

DOA 14.12.2018

SURVEYOR LKK

TP VEHICLE SHC9685K

TOTAL	4,255.82 <i>x</i>
GST AMOUNT	297.91
TOTAL AMOUNT	4,553.73

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 8 May 2019 4:49 PM
To: 'Wong, Mei (VWG Singapore)'
Cc: 'Kong, Charmaine (VWG Singapore)'; 'Cheong, Pearlyn (VWG Singapore)'; Admin A
Subject: RE: LOD for SLU9719Z , DOA: 14.12.2018

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III18022679/T1fb3
Your Ref: SLU 9719Z

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 8685K AND SLU 9719Z ALONG CTE ON
14.12.2018**

We refer to the above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our Principal to offer settlement as below:

1. Cost of Repair (w/gst)	S\$ 4,553.73
2. Loss of Use (\$60.00 x 3 days)	S\$ 180.00
3. LTA search	<u>S\$ 7.45</u>
	<u>S\$ 4,741.18</u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Poh Kin (LKKAUTO)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Wednesday, 8 May 2019 7:29 PM
To: Poh Kin (LKKAUTO)
Cc: Kong Charmaine (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Admin A
Subject: OFFER + DV for SLU9719Z , DOA: 14.12.2018

Dear Poh Kin,

Offer accepted. Please forward us DV, if any, and kindly process payment.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Wednesday, 8 May 2019 4:49 PM
To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD for SLU9719Z , DOA: 14.12.2018
Importance: High

Print Received Message

This mail is associated with :

***SLU9719Z (MCT18120423)
[SHC8685K]**

TP

JOSEPH LEE HUAT CHERH

Dec 14 2018 7:00PM

[COMFORT TRANSPORTATION PTE LTD]

Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 06/05/2019 15:56 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4741.18) - SLU9719Z - Claim Handler: Priya

Approved:4741.18.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 26 December 2018 5:07 PM
To: Cheong, Pearlyn (VWG Singapore)
Cc: Kong, Charmaine (VWG Singapore); 'Wong, Meiy (VWG Singapore)'; Goh, Edmund (VWG Singapore)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLU9719Z & SHC8685K ON 14.12.18

WITHOUT PREJUDICE

Our Ref: CC4/III18022679/T1fb3
Your Ref: SLU 9719Z

Dear Pearlyn,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Print Received Message

This mail is associated with :

***SLU9719Z (MCT18120423)**
[SHC8685K]

TP

JOSEPH LEE HUAT CHERH

Dec 14 2018 7:00PM

[COMFORT TRANSPORTATION PTE LTD]

Volkswagen Centre Singapore

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 21/12/2018 17:01 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLU9719Z - Claim Handler: Priya

Approved:0.00.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Dec 2018 15:42	Cim Veh Model Changed	(204702) VOLKSWAGEN BEETLE 1.2 (A).	[A] Lau Shu Pei
2	18 Dec 2018 15:42	Cim Created	Reg No: SLU9719Z, Acct Date: 2018/12/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Volkswagen Centre Singapore (HQ)	[A] Lau Shu Pei
3	18 Dec 2018 15:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	18 Dec 2018 15:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/28	[A] Lau Shu Pei
5	18 Dec 2018 15:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	18 Dec 2018 15:43	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Shu Pei
7	18 Dec 2018 15:43	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	21 Dec 2018 14:20	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
9	21 Dec 2018 16:46	Adj Mandate Request	Cur.Req:0.00:PODS Liability :100% Remarks: BOLA 27, OID rear ended TP vehicle.	[A] Chong Poh Kin
10	21 Dec 2018 17:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/28	[1] Priya
11	21 Dec 2018 17:01	Adj Mandate Set	Approved:0.00.	[1] Priya
12	24 Dec 2018 12:41	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	24 Dec 2018 12:41	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							



DISCHARGE VOUCHER

I / We JOSEPH LEE HUAT CHERN (Passport No. S7021653A) the
owner of vehicle number SLU 9719Z hereby accept from

(Insurance Company) the sum of

(total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SLU 9719Z & SHC 862SK along CTE (AYB) AT JALAN BUKIT MERAH EXIT
SLIP ROAD
on 14/12/2019.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 11 / 01 / 2019 (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name : JOSEPH LEE HUAT CHERN

NRIC No.: S7021653A

Date : 11 / 1 / 2019

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC41 XII 18022679 | T1fb3

Our Ref: SLH9719Z

To: GNDIA

Dear Sirs,

ACCIDENT INVOLVING SLH9719Z & SHC8685K ON 14-12-18

We are claiming on behalf of our client JOSEPH LEE HAT CAEYH owner of
vehicle number SLH9719Z involved in accident on 14-12-18
with vehicle SHC8685K along/at CTE (AYE)

Description of claims:

Cost of Repairs \$ 4553.73 (Incl 7% GST)

Loss of Use/Rental \$ 80 X 3 Days = \$ 240

Medical Fee \$ (Incl 7% GST)

Search Fee \$ 7.45 (Incl 7% GST)

TOTAL \$ 4801.18

We are claiming in full and final settlement of \$ 4801.18 payable to
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this 31 JAN 2019 of _____



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLU9719Z and SHL8665K on 14/12/2018
Own vehicle's number Other vehicle's number Date of accident
along CTE (A9E) AT JALAN BUKIT MERAH EXIT SLIP ROAD
Accident location

BY THE LETTER OF AUTHORITY, I/we, JOSEPH LEE HWAT CHERN
Name of Policy Holder & IC / Passport number
of S7021653A owner of Vehicle Registration

Number SLU9719Z hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number 509714 23964 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 11th of the month

JAN

Year 2019

Signed & Delivered By:


Policy Holder

Witness By:



EXPRESS SETTLEMENT

I hereby always that this discharge of my claim for damages relating to the damage to my vehicle **DISCHARGE VOUCHER** not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

III-Direct Settlement (PODS)

India Ref: TP/MCT 1812043
 Claimant Ref: SLU 97192

We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for SS 4,553.73 (repair cost), SS 180.00 (loss of use/rental), SS 7.45 (search fee), vehicle no. SLU 97192 that was damaged pursuant to the accident which occurred on 14/12/2018 (date) at slip road of LTE (location) involving vehicle no. SHC 86854 (insured vehicle). This is pursuant to the inspection conducted on 14/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner JOSEPH LEE HUAT CHERH ("the third party claimant") of vehicle no. SLU 97192 to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLU 97192 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of SS 4,741.18 to VOLKSWAGEN CENTRE SINGAPORE

Dated this 16th day of May

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

JOSEPH LEE HUAT CHERH

S7021653A

3 MOUNT FABER RD
#06-05 S(099196)

SINGAPORE

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P01385

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP3341

SERVICE CUSTOMER NO.: CV000179

SERVICE CUSTOMER NAME: INDIA INTERNATIONAL INSURANCE

TELEPHONE NO.:

ADDRESS: 64 DECIL STREET

#04-05 IOB BUILDING

Singapore

Post Code: 049711

VEH NO.:

SLU9719Z

DATE:

10/01/19

Pickup:

VIN NO.:

WVWZZZ16ZGM620314

KM:

9,248

GEARBOX CODE:

Engine No.:

MODEL:

Beetle NF 1.2 (A) SR HID

SA:

Cheong Pearyn

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	INDIA INSURANCE DIRECT SETTLEMENT DOA 14.12.2018 SURVEYOR LKK TP VEHICLE SHC8685K				
	Labor				
1	LABOUR	1.00	LAB	800.00	800.00
2	SPRAY PAINT	1.00	LAB	80.00	80.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	Item				
8	REAR BUMPER	1.00	PCS	1,689.63	1,689.63
9	CENTER STRIP	1.00	PCS	86.19	86.19

GST (7%) AMOUNT: 297.91

TOTAL AMOUNT: 4,553.73

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG50 Please indicate Customer Name and Invoice Number in the payment.

[Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Dec 2018 / 08:58:47

Receipt Date/Time : 17 Dec 2018 / 08:58:47

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181217-000249

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHC8685K As at 14 Dec 2018/19:15:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SHC8685K Enquiry Fee 20181217085709159429	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx5945 Credit Card: Visa/MasterCard			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Received Message

This mail is associated with :

***SLU9719Z (MCT18120423)
[SHC8685K]**

TP

JOSEPH LEE HUAT CHERH

Dec 14 2018 7:00PM

[COMFORT TRANSPORTATION PTE LTD]

Volkswagen Centre Singapore

From **India International Insurance Pte Ltd (HQ) (III_SG)**, sent on **06/05/2019 15:56 PM**,
To **LKK_HQ**
Subject **Alert - Adj Mandate Approved (S\$4741.18) - SLU9719Z - Claim Handler: Priya**

Approved:4741.18.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Dec 2018 Edit Reg		18 Dec 2018 00:00 Edit Adj Rpt	\$4,255.82 Edit Estimates	\$4,255.82 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	JOSEPH LEE HUAT CHERH, ID: S7021653A								
Vehicle Reg. No.:	SLU9719Z	Date of Loss:	14/12/2018 19:00 - :59 [19 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18120423	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8685K	Policy No. (Claimant):	S097428964						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 28/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (06/05/2019): Alert - Adj Mandate Approved (\$4741.18) - SLU9719Z - Claim Handler: Priya III_SG (21/12/2018): Alert - Adj Mandate Approved (\$0.00) - SLU9719Z - Claim Handler: Priya 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU9719Z (MCT18120423)
[SHC8685K]
TP
JOSEPH LEE HUAT CHERH
Dec 14 2018 7:00PM
[COMFORT TRANSPORTATION PTE LTD]
Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
2	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
3	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
4	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
5	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
6	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
7	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
8	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
9	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
10	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
11	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
12	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
13	12/02/19 10:27	General View	Load JPG	<input checked="" type="checkbox"/>
14	12/02/19 10:28	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/12/18 15:43	EMAIL FROM III DD 18122018	Load PDF	
2	18/12/18 15:43	TP ESTIMATE	Load PDF	
3	18/12/18 15:43	TP GIA REPORT	Load PDF	
4	21/12/18 17:36	TP ESTIMATE- MARKED	Load PDF	
5	29/04/19 11:39	WORKSHOP INVOICE	Load PDF	
6	29/04/19 11:39	LTA SEARCH	Load PDF	
7	29/04/19 11:39	LOD	Load PDF	
8	28/05/19 10:16	DISCHARGE VOUCHER	Load PDF	
9	28/05/19 10:16	AUTHORISATION TO ACT FORM	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	19/12/18 08:59	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

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LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18022679/T1FB3Q2

Date: 28/05/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SLU9719Z

Insured Vehicle No: SHC8685K

Date of Loss: 14/12/2018

Nature of Claim:

TP

Claim No: MCT18120423

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLU9719Z

Make & Model: VOLKSWAGEN BEETLE, 1.2 (A)

Engine No: CBZJ95402

Reg. Date: 18/04/2017 (Man. Year: 2017)

Chassis No: WVVZZZ16ZGM620314

Colour: Beige

Odometer: 0 km

Engine Capacity: 1197 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/45 R18

Rear Tyre Size:

235/45 R18

Front Left Side: Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,707.51	1,855.82	851.69	31.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,387.51	4,255.82	4,131.69	49.26
+ GST 7.00/7.00% (S\$)	587.13	297.91	289.22	49.26
Nett Amount (S\$)	8,974.64	4,553.73	4,420.91	49.26
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,741.18		

INSPECTION

Date of Assignment: 18/12/2018

Date Inspected: 19/12/2018 Inspected At:

Volkswagen Centre Singapore (HQ)

247 Alexandra Road

Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 29 Apr 2019)
Parts: 143	VOLKSWAGEN BEETLE 1.2 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLU9719Z)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER BRACKET LHS	Not Necessary	48.36 FS	*- FS
2	1		*BUMPER BRACKET RHS	Not Necessary	48.36 FS	*- FS
3	1		*BUMPER REINFORCEMENT	Not Necessary	754.97 FS	*- FS
4	1		*REAR BUMPER	Deformed	1,689.63 FS	*1,689.63 FS
5	1		*CENTER STRIP	Necessary	86.19 FS	*86.19 FS
6	1		*REAR NUMBER PLATE	Bent	80.00 FS	*80.00 FS
Total Parts (S\$)					2,707.51	1,855.82

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (\$\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >