

INSP/SP

INS. CASE OWNER:

CC P/III1802

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A.:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) (YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. 35

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

2695.00

Loss of Rental (LOR):

\$S

428.00

(4 days)

x #100

Loss of Use (LOU):

\$S

—

(S x days)

Loss of Income (LOI):

\$S

—

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LPA Search

\$S

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/Independent)

Legal Cost

\$S

Total:

\$S

3103.00

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

3103.00

Name 1:

Tan Um Motor Pte Ltd

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

# 350.00

COPY SENT

(02/11/13) wef

REF:

ASS. REC. BY: MAJUS**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SBT 433Eat Workshop m/s Tanhu 11mof SH/A 2271X

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Date / Time Action / Instruction

19/12/18 continued L/S @ 2500 with MR Tan.

(Real \$1503.55 / 38%)

Veh No: SBT 433E Yr Regn: 5117

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CHMake: Hyundai Elantra cc 1591Colour: Red A/C: Insured / Std / NI / NASp. Reading: 45-398 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KMHD 841CMHu 462637

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45 R 17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

6

Rear

6

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

16/12/18

D.O.I.

19/12/18

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s R/L

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

: Preli. Report

☐

: Final Report

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐

: Site Insp (\$ \_\_\_\_\_)

) \$ + RS. \$ \_\_\_\_\_

☐

: Interview (\$ \_\_\_\_\_)

) Photos

☐

: Tech. Invs (\$ \_\_\_\_\_)

) Others

☐

: Weekend (\$ \_\_\_\_\_)

)

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18022669/Upb3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 18-12-2018		
		Code : III2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHA 2271X	Veh. Inspected	SBT 433E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	18/12/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	16/12/2018	Inspection Date	19/12/2018	
Survey held at	TAN LIM MOTOR PTE LTD 51 DEFU LANE 10 SINGAPORE 539216			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 5857F

### Vehicle Details

Vehicle No.: SBT433E  
Vehicle to be Exported: No  
Intended Deregistration Date: 17 Dec 2018  
Vehicle Make: HYUNDAI  
Vehicle Model: ELANTRA AD 1.6 GLS AT  
Primary Colour: Red  
Manufacturing Year: 2017  
Engine No.: G4FGHU691774  
Chassis No.: KMHD841CMHU462637  
Maximum Power Output: 93.8 kW (125 bhp)  
Open Market Value: \$13,023.00  
Original Registration Date: 23 May 2017  
First Registration Date: 23 May 2017  
Transfer Count: 0  
Actual ARF Paid: \$13,023.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 22 May 2027  
PARF Rebate Amount: \$9,767.00

### Intended COE Rebate Details

COE Expiry Date: 22 May 2027  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$51,106.00  
COE Rebate Amount: \$43,082.00  
**Total Rebate Amount: \$52,849.00**

The information contained herein is correct as at 17 Dec 2018

OK



陳林摩哆私人有限公司  
TAN LIM MOTOR PTE LTD

TP INSURER: India International Insurance Pte Ltd (HQ)  
Comfort Transportation Pte Ltd

Singapore

Claimant Insurer: NTUC Income Insurance Co-operative Ltd

#### PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	TP020122018
Policy No:		Date of Loss:	16/12/2018
Vehicle Reg. No.:	SBT433E	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	TAN TAK WEI, PHILIP		
Make/Model:	HYUNDAI ELANTRA, 1.6 ABS D/AB 2WD 4DR (A)	Vehicle Reg. Date:	23/05/2017
Vehicle Colour:	RED		
Engine No:	G4FGHU691774	Chassis No:	KMHD841CMHU462637
Odometer:	0 KM		
Paint Type:			
List Item Discount:	25.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	4		

#### Description of Accident/Loss

ON 16.12.2018 AT ABOUT 1535HRS, I WAS TRAVELLING STRAIGHT IN MY VEHICLE (A: SBT433E) ALONG 3RD LANE OF CTE TOWARDS EXIT 2. OUT OF A SUDDEN, A VEHICLE (B: SHA2271X) WHICH WAS TRAVELLING ON MY RIGHT SIDE OF THE LANE, SWERVED ABRUPTLY INTO MY LANE. I TRIED TO REACT AND SWAYED AWAY TO THE LEFT WHERE THE EXIT TO CLEMENCEAU AVENUE AND ALSO SOUND MY HORN BUT VEHICLE B FAILED TO KEEP BACK AND HIT ONTO THE RIGHT FRONT PORTION ON MY VEHICLE VIGOROUSLY. THE DRIVER OF VEHICLE B DID NOT STOP, BUT HE CONTINUED HIS JOURNEY. I CHASED AFTER HIS VEHICLE AND EVENTUALLY, I SAW HIM PUT UP HAZARD LIGHT TO STOP AT THE TUNNEL EXIT. VEHICLE A (SBT433E): 1 FEMALE PASSENGER ON BOARD. VEHICLE B (SHA2271X): 2 PASSENGERS ON BOARD.

Present Location: TAN LIM MOTOR PTE LTD (DEFU)

#### COST OF CLAIMS

	Amount
Parts	2,253.55
Miscellaneous Items	10.00
Labour	840.00
Paintwork Labour	900.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>4,003.55</b>
<b>+ GST 7.00% (S\$)</b>	<b>280.25</b>
<b>Nett Amount (S\$)</b>	<b>4,283.80</b>

This claim is handled by: OW CAYMEN

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 17 Dec 2018)

**Parts:** 143 HYUNDAI ELANTRA 1.6 ABS D/AB 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** Tan Lim Motor Pte Ltd/ST433E/17/12/2018 12:39

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*front bumper <i>Deep cut</i>	25.00	0.00	*443.00 FL ✓
2	1		*o/s front bumper side retainer <i>3rd</i>	25.00	0.00	*34.00 FL ✓
3	1		*o/s front fender <i>DD/3rd</i>	25.00	0.00	*966.80 FL ✓
4	1		*o/s front fender inner cowl <i>11</i>	25.00	0.00	*88.00 FL X
5	6		*front fender inner cowl clips <i>11</i>	25.00	0.00	*21.00 FL ✓
6	1		*o/s side mirror <i>ground</i>	25.00	0.00	*638.60 FL ✓
7	1		*o/s side mirror cover <i>11</i>	25.00	0.00	*80.00 FL X
8	1		*o/s front wheel rim <i>CH 450 S.W</i>	0	0.00	*550.00 FS

Franchise part. S=SpclNett. L=ListItemDisc

Sub Total (S\$)	2,821.40
- List Item Discount on L Items (S\$)	567.85
<b>Total Parts (S\$)</b>	<b>2,253.55</b>

Tan Lim Motor Pte Ltd/ST433E/17/12/2018 12:39. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

2103:4

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Paintwork Labour</u>			
1	Putty and spray painting of the affected portion.	New	900.00
<u>Labour Items</u>			
2	To transfer of tyre, rim and on wheel balancing.	New	50.00
3	To check steering geometry and computer wheel alignment.	New	60.00
4	To check electrical lighting concerned.	New	30.00
5	Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	New	700.00
Gross Labour Cost (S\$)			1,740.00

Tan Lim Motor Pte Ltd/SBT433E/17/12/2018 12:39. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

51 Defu Lane 10 Singapore 539216  
 Tel : 6858 5151 (24 hours) Fax : 6858 0877  
 email@tlmotor.com.sg www.tlmotor.com.sg  
 Co. Reg. No.: 199503965M GST Reg. No. : M2-8922054-2

P- 1577.55  
 S.N- 460  
 labour - 1090  
 3127.53

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 2 January 2019 11:41 AM  
**To:** 'aida@iii.com.sg'  
**Subject:** III Ref: MCT18120491; TLM Ref: TP020122018; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3  
**Attachments:** SBT433E.mp4; Accident scene photo.pdf  
**Importance:** High

Hi Aida,

Attached is a copy of video footage from third party for your easy reference.

We will seek instruction thru Merimen.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Johnson Chua <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>  
**Sent:** Thursday, 20 December 2018 4:52 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Caymen' <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>  
**Subject:** Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3  
**Importance:** High

Hi Hsiao Tong,

We refer to your email below.

As per requested, we enclose a copy of the accident video footage provided by our client for your attention.

From the accident video footage, it shows that your insured driver swerved into our client's lane at a fast speed and hit onto our client's vehicle while he was travelling straight within his lane.

In view that your insured driver is the proximate cause of the accident, please reply whether III is agreeable to direct settle with us at 100% liability on this matter.

Regards,





**Johnson Chua**  
[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
51 Defu Lane 10  
Singapore 539216  
<http://www.tlimotor.com.sg>

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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 20 December 2018 3:28 PM  
**To:** Caymen <[caymen@tlimotor.com.sg](mailto:caymen@tlimotor.com.sg)>  
**Cc:** 'Wei Shong' <[wei.shong@tlimotor.com.sg](mailto:wei.shong@tlimotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3

**Without Prejudice**

Hi Caymen,

Further to our below email,

We would like to request a copy of your client's car video footage for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 20 December 2018 11:15 AM  
**To:** 'Caymen' <[caymen@tlimotor.com.sg](mailto:caymen@tlimotor.com.sg)>  
**Cc:** 'Wei Shong' <[wei.shong@tlimotor.com.sg](mailto:wei.shong@tlimotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3

**Without Prejudice**

Hi Caymen,

Noted.

By copy to Shu Pei,

FYNA. CC4/III18022669/Upb3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Caymen <[caymen@tlimotor.com.sg](mailto:caymen@tlimotor.com.sg)>

**Sent:** Thursday, 20 December 2018 11:10 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Wei Shong' <[wei.shong@tlimotor.com.sg](mailto:wei.shong@tlimotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)>

**Subject:** RE: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018

Dear Hsiao Tong,

Please let us have your reply on the liability once your insured reported.

Thank you.

Regards,



**Caymen**  
[caymen@tlimotor.com.sg](mailto:caymen@tlimotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
51 Defu Lane 10  
Singapore 539216  
<http://www.tlimotor.com.sg>

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---

**From:** Shu Pei (LKKAuto) [<mailto:shupeai@lkkauto.com>]

**Sent:** 18, Dec, 2018 6:19 PM

**To:** 'Caymen' <[caymen@tlimotor.com.sg](mailto:caymen@tlimotor.com.sg)>

**Cc:** 'Wei Shong' <[wei.shong@tlimotor.com.sg](mailto:wei.shong@tlimotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)>; [aida@iii.com.sg](mailto:aida@iii.com.sg);

Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018

Dear Caymen,

We refer to the above matter.

Please be informed that our insured haven't reporting the said accident.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Caymen <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>

**Sent:** Tuesday, 18 December 2018 3:34 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>; [aida@iii.com.sg](mailto:aida@iii.com.sg)

**Subject:** Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018

Dear Sir/Mdm,

We refer to the above matter.

Please reply within **five (5) days** whether Liberty Income is agreeable to direct settle with us at 100% liability for this accident and advise on the PIC.

Thank you.

Regards,



**Caymen**

[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**

51 Defu Lane 10

Singapore 539216

<http://www.tlmotor.com.sg>

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## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Dec 2018 11:29	<b>Cim Veh Model Changed</b>	(206006) HYUNDAI ELANTRA 1.6 ABS D/AB 2WD 4DR (A).	[R] Ow Caymen
2	17 Dec 2018 11:29	<b>Cim Created</b>	Reg No: SBT433E. Acct Date: 2018/12/16, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (H Q), Workshop: Tan Lim Motor Pte Ltd (Defu), Created from SAS:MTLM18161879-01	[R] Ow Caymen
3	17 Dec 2018 12:39	<b>Cim Submitted</b>	4003.55.	[R] Ow Caymen
4	18 Dec 2018 08:45	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	18 Dec 2018 08:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/12/28	[I] Gabriel Wee
6	18 Dec 2018 08:45	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[I] Gabriel Wee
7	18 Dec 2018 09:05	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
8	18 Dec 2018 09:32	<b>Label Added</b>	(30651):Vehicle Not In.	[A] CATHERINE CHONG KAI LING
9	18 Dec 2018 15:18	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
10	18 Dec 2018 15:18	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] Lau Shu Pei
11	20 Dec 2018 14:36	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] Lau Shu Pei
12	02 Jan 2019 11:41	<b>Adj Mandate Request</b>	Cur,Req:0.00:PODS Liability: 100% (BOLA 15) Remarks: Insured driver changed lane and collided with third party. Third party video had been sent you via email.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

### ACTIVITY

[18/12/2018 09:32] CATHERINE CHONG KAI LING:

Please be informed that vehicle currently not in the workshop, repairer will arrange.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2004476	17/12/2018 11:29	Motor	Tan Lim Motor Pte Ltd (HQ)	Tan Lim Motor Pte Ltd (Defu)	SBT433E		xx.xx

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Dec 2018 11:29	<b>Cim Veh Model Changed</b>	(206006) HYUNDAI ELANTRA 1.6 ABS D/AB 2WD 4DR (A).	[R] Ow Caymen
2	17 Dec 2018 11:29	<b>Cim Created</b>	Reg No: SBT433E, Acct Date: 2018/12/16, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (H Q), Workshop: Tan Lim Motor Pte Ltd (Defu), Created from SAS:MTLM18161879-01	[R] Ow Caymen
3	17 Dec 2018 12:39	<b>Cim Submitted</b>	4003.55,	[R] Ow Caymen
4	18 Dec 2018 08:45	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	18 Dec 2018 08:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/12/28	[I] Gabriel Wee
6	18 Dec 2018 08:45	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	18 Dec 2018 09:05	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
8	18 Dec 2018 09:32	<b>Label Added</b>	(30651):Vehicle Not In.	[A] CATHERINE CHONG KAI LING
9	18 Dec 2018 15:18	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
10	18 Dec 2018 15:18	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] Lau Shu Pei
11	20 Dec 2018 14:36	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] Lau Shu Pei
12	02 Jan 2019 11:41	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% (BOLA 15) Remarks: Insured driver changed lane and collided with third party. Third party video had been sent you via email,	[A] CHEW HSIAO TONG
13	02 Jan 2019 14:58	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/12/28	[I] Zuhaidah Bte Samsuri
14	02 Jan 2019 14:58	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Zuhaidah Bte Samsuri

Date From  Date To  Audit Type

### ACTIVITY

[18/12/2018 09:32] CATHERINE CHONG KAI LING:  
Please be informed that vehicle currently not in the workshop, repairer will arrange.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2004476	17/12/2018 11:29	Motor	Tan Lim Motor Pte Ltd (HQ)	Tan Lim Motor Pte Ltd (Defu)	SBT433E		xx.xx
2017261	02/01/2019 14:55	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SBT433E	Zuhaidah Bte Samsuri	xx.xx

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 2 January 2019 7:19 PM  
**To:** 'Johnson Chua'  
**Cc:** 'Wei Shong'; 'Caymen'; Admin A  
**Subject:** RE: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Johnson Chua <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>  
**Sent:** Thursday, 20 December 2018 4:52 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Caymen' <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>  
**Subject:** Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3  
**Importance:** High

Hi Hsiao Tong,

We refer to your email below.

As per requested, we enclose a copy of the accident video footage provided by our client for your attention.

From the accident video footage, it shows that your insured driver swerved into our client's lane at a fast speed and hit onto our client's vehicle while he was travelling straight within his lane.

In view that your insured driver is the proximate cause of the accident, please reply whether III is agreeable to direct settle with us at 100% liability on this matter.

Regards,



**Johnson Chua**  
[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
51 Defu Lane 10  
Singapore 539216  
<http://www.tlmotor.com.sg>

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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 20 December 2018 3:28 PM

**To:** Caymen <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>

**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3

**Without Prejudice**

Hi Caymen,

Further to our below email.

We would like to request a copy of your client's car video footage for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 20 December 2018 11:15 AM

**To:** 'Caymen' <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>

**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3

**Without Prejudice**

Hi Caymen,

Noted.

By copy to Shu Pei,

FYNA. CC4/III18022669/Upb3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Caymen <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>

**Sent:** Thursday, 20 December 2018 11:10 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>

**Subject:** RE: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018

Dear Hsiao Tong,

Please let us have your reply on the liability once your insured reported.

Thank you.



Regards,



**Caymen**  
[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
51 Defu Lane 10  
Singapore 539216  
<http://www.tlmotor.com.sg>

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---

**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]  
**Sent:** 18, Dec, 2018 6:19 PM  
**To:** 'Caymen' <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>  
**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>; [aida@iii.com.sg](mailto:aida@iii.com.sg);  
Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** FW: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018

Dear Caymen,

We refer to the above matter.

Please be informed that our insured haven't reporting the said accident.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5408933

---

**From:** Caymen <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>  
**Sent:** Tuesday, 18 December 2018 3:34 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>; [aida@iii.com.sg](mailto:aida@iii.com.sg)  
**Subject:** Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018

Dear Sir/Mdm,

We refer to the above matter.

Please reply within **five (5) days** whether Liberty Income is agreeable to direct settle with us at 100% liability for this accident and advise on the PIC.

Thank you.

Regards,



**Caymen**  
[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte L**  
51 Defu Lane 10  
Singapore 539216  
<http://www.tlmotor.com.sg>

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## Hsiao Tong (LKKAUTO)

---

**From:** Johnson Chua <johnson.chua@tlmotor.com.sg>  
**Sent:** Monday, 11 March 2019 5:13 PM  
**To:** Hsiao Tong (LKKAUTO); Admin A  
**Cc:** 'Wei Shong'  
**Subject:** Letter of Demand - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3  
**Attachments:** 11032019164932.pdf  
**Importance:** High

Dear All,

We refer to the above matter.

We enclose a copy of our client's Letter of Demand together with the supporting documents for your attention.

Please acknowledge upon receipt and make your offer to us within the next fourteen (14) days.

Regards,



**Johnson Chua**  
[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Wednesday, 2 January 2019 7:19 PM  
**To:** Johnson Chua <johnson.chua@tlmotor.com.sg>  
**Cc:** 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Johnson Chua <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>

**Sent:** Thursday, 20 December 2018 4:52 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Caymen' <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>

**Subject:** Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3

**Importance:** High

Hi Hsiao Tong,

We refer to your email below.

As per requested, we enclose a copy of the accident video footage provided by our client for your attention.

From the accident video footage, it shows that your insured driver swerved into our client's lane at a fast speed and hit onto our client's vehicle while he was travelling straight within his lane.

In view that your insured driver is the proximate cause of the accident, please reply whether III is agreeable to direct settle with us at 100% liability on this matter.

Regards,



**Johnson Chua**  
[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte**  
51 Defu Lane 10  
Singapore 539216  
<http://www.tlmotor.com.sg>

---

**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Thursday, 20 December 2018 3:28 PM  
**To:** Caymen <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>  
**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3

**Without Prejudice**

Hi Caymen,

Further to our below email.

We would like to request a copy of your client's car video footage for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 20 December 2018 11:15 AM  
**To:** 'Caymen' <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>  
**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3

**Without Prejudice**

Hi Caymen,

Noted.

By copy to Shu Pei,

FYNA. CC4/III18022669/Upb3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Caymen <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>

**Sent:** Thursday, 20 December 2018 11:10 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>

**Subject:** RE: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018

Dear Hsiao Tong,

Please let us have your reply on the liability once your insured reported.

Thank you.

Regards,



**Caymen**

[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte**

51 Defu Lane 10

Singapore 539216

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---

**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** 18, Dec, 2018 6:19 PM

**To:** 'Caymen' <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>

**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>; [aida@iii.com.sg](mailto:aida@iii.com.sg);

Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018

Dear Caymen,

We refer to the above matter.

Please be informed that our insured haven't reporting the said accident.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Caymen <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>

**Sent:** Tuesday, 18 December 2018 3:34 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; 'Johnson Chua' <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>; [aida@iii.com.sg](mailto:aida@iii.com.sg)

**Subject:** Check Liability - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018

Dear Sir/Mdm,

We refer to the above matter.

Please reply within **five (5) days** whether Liberty Income is agreeable to direct settle with us at 100% liability for this accident and advise on the PIC.

Thank you.

Regards,



**Caymen**  
[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte**  
51 Defu Lane 10  
Singapore 539216  
<http://www.tlmotor.com.sg>

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## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Dec 2018 11:29	Cim Veh Model Changed	(206006) HYUNDAI ELANTRA 1.6 ABS D/AB 2WD 4DR (A).	[R] Ow Caymen
2	17 Dec 2018 11:29	Cim Created	Reg No: SBT433E, Acct Date: 2018/12/16, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (H Q), Workshop: Tan Lim Motor Pte Ltd (Defu), Created from SAS:MTLM18161879-01	[R] Ow Caymen
3	17 Dec 2018 12:39	Cim Submitted	4003.55,	[R] Ow Caymen
4	18 Dec 2018 08:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	18 Dec 2018 08:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/28	[I] Gabriel Wee
6	18 Dec 2018 08:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	18 Dec 2018 09:05	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
8	18 Dec 2018 09:32	Label Added	(30651):Vehicle Not In,	[A] CATHERINE CHONG KAI LING
9	18 Dec 2018 15:18	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
10	18 Dec 2018 15:18	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
11	20 Dec 2018 14:36	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
12	02 Jan 2019 11:41	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 15) Remarks: Insured driver changed lane and collided with third party. Third party video had been sent you via email.	[A] CHEW HSIAO TONG
13	02 Jan 2019 14:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/28	[I] Zuhaidah Bte Samsuri
14	02 Jan 2019 14:58	Adj Mandate Set	Approved:0.00,	[I] Zuhaidah Bte Samsuri
15	17 Jan 2019 13:24	Adj Rpt Initiated		[A] Lau Shu Pei
16	01 May 2019 13:50	Adj Mandate Request	Cur.Req:3103.00:PODS Liability: 100% Quantum: (a)CORw/GST: \$2,675.00 + (b)LO Rw/GST(4days x \$100.00): \$428.00 = Total: \$3,103.00 Vehicle Model: Hyundai Elantra (1591cc) 4 recommendation repair days For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

## ACTIVITY

[18/12/2018 09:32] CATHERINE CHONG KAI LING:  
Please be informed that vehicle currently not in the workshop, repairer will arrange.

## Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2004476	17/12/2018 11:29	Motor	Tan Lim Motor Pte Ltd (HQ)	Tan Lim Motor Pte Ltd (Defu)	SBT433E		xx.xx
2017261	02/01/2019 14:55	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SBT433E	Zuhaidah Bte Samsuri	xx.xx
2032508	17/01/2019 13:24	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SBT433E	SHA2271X	10.70



## Print Received Message

This mail is associated with :

**SBT433E (MCT18120491)**

**[SHA2271X]**

TP

TAN KOK BENG

Dec 16 2018 3:00PM

[Comfort Transportation Pte Ltd]

Tan Lim Motor Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 02/05/2019 09:47 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3103.00) - SBT433E - Claim Handler: Zuhaidah Bte Samsuri

Approved:3103.00.

## Hsiao Tong (LKKAUTO)

**From:** Johnson Chua <johnson.chua@tlmotor.com.sg>  
**Sent:** Monday, 6 May 2019 3:07 PM  
**To:** Hsiao Tong (LKKAUTO); Admin A  
**Cc:** 'Wei Shong'  
**Subject:** Final Reminder - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3

**Importance:** High

Dear Hsiao Tong,

We refer to your email below.

Please forward the Discharge Voucher to us.

Regards,



*Johnson Chua*  
johnson.chua@tlmotor.com.sg

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 4 May 2019 9:33 AM  
**To:** Johnson Chua <johnson.chua@tlmotor.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Final Reminder - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018 \*LKK REF: CC4/III18022669/Upb3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,675.00
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00
<b>Total</b>	<b>\$ 3,103.00</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Johnson Chua <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>

**Sent:** Monday, 29 April 2019 9:29 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'Zuhaidah Samsuri' <[aida@iii.com.sg](mailto:aida@iii.com.sg)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** Final Reminder - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018

**Importance:** High

## **URGENT**

Dear LKK,

We note that mandate was given to you since Jan 2019, but there is no offer from your office so far.

Our client cannot withhold this case any longer.

Please make your offer to us within **TEN** (10) days from the date hereof.

Regards,



**Johnson Chua**  
[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte**  
1 Defu Lane 6  
Singapore 539365  
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**From:** Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]

**Sent:** Monday, 29 April 2019 8:56 AM

**To:** Johnson Chua <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Final Reminder - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018

Hi Hsiao Tong,

Approval given in Merimen since Jan 19, please follow-up with Johnson to wrap up the matter.

Thanks.

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)

Co. Reg Number: 198703792K

---

**From:** Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]

**Sent:** Friday, 26 April, 2019 6:10 PM

**To:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Final Reminder - TLM Ref: TP020122018; III Ref: TBA; Accident involving SBT433E (TLM) & SHA2271X (III) on 16.12.2018

**Importance:** High

**URGENT**

Dear Aida,

We refer to our client's Letter of Demand dated 22.02.2019.

This is a direct settlement case. However, we have not received any offer from your office nor your appointed surveyors so far.

Please look into the matter and make your offer to us within **TEN** (10) days from the date hereof.

Regards,



**Johnson Chua**  
[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

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陳林摩哆私人有限公司  
TAN LIM MOTOR PTE LTD

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151 Fax: 6858 0877

Our Ref : TP020122018

Date : 22.03.2019

Your Ref : CC4 / II 18022669 / Upb3

WITHOUT PREJUDICE

Claims Department - INDIA INTERNATIONAL INSURANCE  
40 LKK.

Dear Sir/Madam,

ACCIDENT INVOLVING SBT438E & SHAD27HX ON 16.12.2018

We refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

- |                                                                             |                                                         |
|-----------------------------------------------------------------------------|---------------------------------------------------------|
| <input type="checkbox"/> Original survey report/_____ copies of photographs | <input type="checkbox"/> Original rental invoice number |
| <input checked="" type="checkbox"/> Original Tax-invoice number             | <input type="checkbox"/> police result                  |
| <input checked="" type="checkbox"/> SAS / AS & IS / police report           | <input type="checkbox"/> Vehicle search result          |
| <input type="checkbox"/> Certificate Of Insurance                           | <input type="checkbox"/> _____                          |
| <input type="checkbox"/> Authorisation To Act                               |                                                         |

\*Survey under insurance instruction - LKK

a)	Cost of repair (inclusive GST)	\$	2,675.00
b)	Survey fees / Photographs as per request	\$	
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$	
d)	Loss of hire / use / rental / earnings / rental fees	\$	556.40
e)	Scene photographs	\$	
f)	Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$	
g)	Admin fee	\$	
Total		\$	<u>3,231.40</u>

\* Driver's injury and other losses exclude in this claim.

Please acknowledge receipt of this letter within 14 days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

*Johnson Chua*

Email: [johnson.chua@timotor.com.sg](mailto:johnson.chua@timotor.com.sg)

## AUTHORIZATION TO ACT

TO : TAN LIM MOTOR PTE LTD

FROM : OWNER OF VEHICLE NUMBER

SBT 433 B

ACCIDENT INVOLVING

SHA 2271X

ALONG/AT

CTE TOWARDS EXT 2

ON

16.12.2018

I/We hereby authorize you to act on my/our behalf in pursuance of my/our claim for losses arising out of the above accident.

This letter serves as the 'AUTHORITY TO ACT'

I/We also hereby authorize all agreed settlement payment be made in favour to TAN LIM MOTOR PTE LTD.

Name

TAN KOK BENH

NRIC

S0675857P

Address

ONE 158 PASIR RUA STREET 13 #02-19 S 570158

Contact

-

Date

17.12.2018

Signature



Owner's / Hirer's signature / RTP  
(Company's stamp if applicable)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

India Ref: MCT18120491

Claimant Ref: TP020122018 (SBT433E)

We/I, Tan Lim Motor Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,675.00 (repair cost), S\$ 428.00 (loss of use/rental), S\$ — (search fee), vehicle no. SBT 433E that was damaged pursuant to the accident which occurred on 16/12/2018 (date) at CTE towards Exit 2 (location) involving vehicle no. SHA 2271X (insured vehicle). This is pursuant to the inspection conducted on 19/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN KOK BENG ("the third party claimant") of vehicle no. SBT 433E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SBT 433E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,103.00 to Tan Lim Motor Pte Ltd

Dated this 13<sup>th</sup> day of MAY 20 19

CLAIMANT:

Signature:


Name:

NRIC:

Address:

Nationality:

Occupation:

  
Signed by "the workshop" (with chop)  
**Johnson Chua**

S6917774D

40 1 DEPM LANE 6

SINGAPORE 539665

S'porean

CLAIM MANAGER

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)





**TAX-INVOICE**  
**NUMBER: TP0119/019**

(Please quote our reference number TP020122018 for payment)

陳林摩哆私人有限公司  
**TAN LIM MOTOR PTE LTD**

India International Insurance Pte Ltd

Date: 15/01/2019

Vehicle No: SBT 433E  
Model: HYUNDAI ELANTRA 1.6

Description	Amount
To lump sum repair as recommended by surveyor.	\$2,500.00

Sub Total	\$2,500.00
Add 7% GST	\$175.00
<b>Total</b>	<b>\$2,675.00</b>

Tan Lim Motor Pte Ltd

No. 1 Defu Lane 6 Singapore 539365  
~~No. 51 Defu Lane 10 Singapore 539216~~  
Tel : 6858 5151 (24 hours) Fax : 6858 0877  
email@tlmotor.com.sg www.tlmotor.com.sg  
Co. Reg. No.: 199503965M GST Reg. No. : M2-8922054-2

**GLOBAL ADVANCE LEASING**

51 Defu Lane 10, Singapore 539216

T: +65 6100 0425 | enquiry@gal.com.sg | GST Reg No.: 200409785W

**Bill To**

**Tan Kok Beng**  
**C/O: Tan Lim Motor Pte Ltd**  
Apt Blk 158 Pasir Ris Street 13 #02-19  
Singapore 510158

**TAX INVOICE**

Invoice No                      INV-18190389  
  
Invoice Date                      11 Jan 2019  
  
Reference                              SKC1322T

Description	Amount
SKC1322T, REF : TP020122018-SBT433E (ST7227)	

Rental from 07/01/2019 to 11/01/2019	520.00
--------------------------------------	--------

04 days @ \$130.00 per day

Subtotal	520.00
Total GST	36.40
<b>Amount Due</b>	<b>556.40</b>

PAID  
15 JAN 2019  
BY: 008-188006

No Official Receipts will be issued. This is a computer generated document. No signature required.

**PAYMENT METHOD****VISA**[View and pay online now](#)**CREDIT CARD:**

Credit Card Convenience Fees applicable

**CHEQUE:** All cheques should be crossed and made payable to : **GLOBAL ADVANCE LEASING**. Please indicate invoice number and payer's name on reverse of cheque**BANK TRANSFER:** UOB Bank Account Number 208-315-273-9

Payment is due on or before the first day of rental. Kindly make payment promptly to avoid incurring admin charges and late payment interest.

**E. & O. E.**

**GLOBAL ADVANCE LEASING**

Biz Reg: 852935825E  
 GST Reg No: 200409785W  
 C/o 51 Defu Lane 10 S1539216)  
 Tel: 61000GAL

Agreement: 7227

Vehicle No <b>SEC 13227</b>		Make & Model <b>Alfa Romeo</b>		Date <b>07.01.2019</b>
<b>Hirer</b> Name <b>Tan Kok Beng</b> Address <b>158 Pasir Ris Street 13 #02-19, S (510158)</b> Contact Person _____ Tel <b>96409286</b>		Class 2 / 2A / 2B / 3 / 4 / 5 <b>Check Out / Check In</b> Date Out <b>07.01.2019</b> Time Out <b>1020 hrs</b> KM Out <b>123418</b> PETROL <b>E</b> <b>1 1/2</b> 3/4 F Date In <b>11.01.2019</b> Time In <b>1535 hrs</b> KM In <b>123600</b> PETROL <b>E</b> <b>1 1/2</b> 3/4 F		
<b>1st Driver</b> Name <b>Tan Kok Beng</b> Address <b>As above</b> (H/P) _____ (D) _____ (H) _____ Passport/NRIC No <b>S0675857F</b> Nationality <b>Malaysian</b> Driving Licence No _____ Driving Exp <b>48 yrs</b> Country of Issue <b>Singapore</b> Expiry Date <b>Unlimited</b>		<b>Mode of Payment</b> Cash / Cheque / Company Billing / Credit Card / Others Cheque / Card Details: _____ Expiry Date: _____		
<b>Additional Driver</b> Name <b>Tan Tak Wei, Philip</b> Address <b>As above</b> (H/P) _____ (D) _____ (H) _____ Passport/NRIC No <b>S8515318 H</b> Nationality <b>Singaporean</b> Driving Licence No _____ Driving Exp <b>08 yrs</b> Country of Issue <b>Singapore</b> Expiry Date <b>Unlimited</b>		<b>Rental Charges</b> <b>04</b> Day/s @ \$ <b>130.00</b> /day \$ \$ <b>520.00</b> _____ Week/s @ \$ _____ /week \$ \$ _____ _____ Month/s @ \$ _____ /month \$ \$ _____ <b>SUBTOTAL</b> \$ \$ _____ CDW \$ \$ _____ PAI \$ \$ _____ Petrol Top Up \$ \$ _____ Delivery / Collection fee \$ \$ _____ Misc \$ \$ <b>36.40</b> Misc \$ \$ _____ Less _____ Pre-Payment / Deposit (\$ \$ _____) Misc (\$ \$ _____) <b>Total Due</b> \$ \$ <b>556.40</b>		
<b>Non Waivable Excess</b> The Hirer acknowledges a \$ <b>1,500.00</b> collision damage excess per accident applies. X <b>WKL</b> <b>PH</b>		<b>Charges Subject to Final Audit</b> <b>Refundable Deposit</b> Deposit \$ <b>-</b> Date of Refund _____ Refund Acknowledgement X _____ <b>For Official Use</b> Invoice No: <b>18190389</b> Date <b>11.01.2019</b> Receipt No _____ Date _____		
<b>Collision Damage Waiver (CDW)</b> The Hirer may limit his liability for any damage arising from collision to \$ _____ by purchasing CDW and paying the specified sum. X _____				
<b>Personal Accident Insurance (PAI)</b> PAI may be purchased at a premium specified herein. The Hirer acknowledges that the insurance is written by an independent insurance company and acknowledges that he has received, read and understood the policy conditions relating to the same. X _____				
<b>Special Instructions</b> _____ _____ _____				

**Important Notes**

- Rental Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the owner.
- Only persons authorised by Global Advance Leasing may drive the vehicle.
- All parking and traffic violations are the responsibility of the Hirer. An Administrative charge will be levied on any traffic violations retirescted.
- The Hirer shall be liable for excess charges for any late return at the rate shown per hour or per day.
- In the event of accident, the Hirer shall report to the rental office immediately.

I/We have read and agreed to the terms and conditions as set out on both sides of the agreement and certify that the information given is true and correct. If I/we opt to pay by credit / charge card, I agree that all amounts payable under this agreement may be billed to the same account and my signature here will be deemed to have been made on the applicable credit card charge slip.

X **WKL**  
 (Hirer's signature)

X **PH**  
 (Additional Driver's signature)

X \_\_\_\_\_  
 (Global Advance Leasing)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING










Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Dec 2018 <a href="#">Sendback Est</a>	17 Dec 2018 12:39 <b>\$4,003.55</b>	18 Dec 2018 08:45 <a href="#">Edit Adj Rpt</a>	<b>\$2,500.00</b> <a href="#">Edit Estimates</a>	<b>\$2,500.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	Comfort Transportation Pte Ltd, Co. Reg. No.: 199303821R								
Main Claimant:	TAN KOK BENG, ID: S0675857F								
Vehicle Reg. No.:	SBT433E	Date of Loss:	16/12/2018 15:00 - :59 [18 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18120491	Policy/Cover Note No.:	MCOM0016						
Vehicle Reg. No. (Insured):	SHA2271X	Policy No. (Claimant):	5091383411-01						
		Excess:							
Repairer:	Tan Lim Motor Pte Ltd (Defu) 1 Defu Lane 6, 539365 Defu Lane - Tel: 6856 5151								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by <b>Zuhaidah Bte Samsuri</b> - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 28/12/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
<ul style="list-style-type: none"> <li>III_SG (02/05/2019): Alert - Adj Mandate Approved (\$3103.00) - SBT433E - Claim Handler: Zuhaidah Bte...</li> <li>III_SG (02/01/2019): Alert - Adj Mandate Approved (\$0.00) - SBT433E - Claim Handler: Zuhaidah Bte Sa...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									













## Claim Documents

SBT433E (MCT18120491)  
[SHA2271X]  
TP  
TAN KOK BENG  
Dec 16 2018 3:00PM  
[Comfort Transportation Pte Ltd]  
Tan Lim Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser			
Video												1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)										Thumbnail		Print	
1	02/01/19 14:55	Video - Accident(TP)										1	Load MP4		
Assessment Reports												1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	Tan Lim Motor Pte Ltd (Defu)										Thumbnail		Print	
1	17/12/18 12:39	Repairer Estimates										1	Load HTM		
Photos/Images												3 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print	
1	02/01/19 11:32	Chassis Number										1	Load JPG	<input checked="" type="checkbox"/>	
2	02/01/19 11:32	Odometer Reading										1	Load JPG	<input checked="" type="checkbox"/>	
3	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
4	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
5	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
6	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
7	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
8	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
9	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
10	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
11	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
12	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
13	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
14	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
15	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
16	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
17	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
18	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
19	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
20	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
21	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
22	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
23	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
24	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
25	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
26	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
27	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
28	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
29	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	
30	02/01/19 11:32	General View										1	Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
31	02/01/19 11:32	General View	 Load JPG	<input checked="" type="checkbox"/>
32	02/01/19 11:32	General View	 Load JPG	<input checked="" type="checkbox"/>
33	02/01/19 11:32	General View	 Load JPG	<input checked="" type="checkbox"/>
34	02/01/19 11:32	General View	 Load JPG	<input checked="" type="checkbox"/>
35	02/01/19 11:32	General View	 Load JPG	<input checked="" type="checkbox"/>
36	02/01/19 11:32	General View	 Load JPG	<input checked="" type="checkbox"/>
37	02/01/19 11:32	General View	 Load JPG	<input checked="" type="checkbox"/>
38	02/05/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	02/05/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	02/05/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	02/05/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	02/05/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	02/05/19 09:41	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	20/12/18 14:28	Singapore Accident Statement	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/12/18 19:09	TP ESTIMATE- MARKED	 Load PDF	
2	20/12/18 19:09	TP GIA REPORT	 Load PDF	
3	01/05/19 13:48	LOD	 Load PDF	
4	01/05/19 13:48	RENTAL RECEIPT & AGREEMENT	 Load PDF	
5	24/05/19 16:11	WORKSHOP INVOICE	 Load PDF	
6	24/05/19 16:11	AUTHORISATION TO ACT FORM	 Load PDF	
7	24/05/19 16:11	DISCHARGE VOUCHER	 Load PDF	

## Linked Accident Report Documents

Assessment Reports			View	View in Browser
No	Finalized On	Tan Lim Motor Pte Ltd (Defu)	Thumbnail	Print
1	17/12/18 11:10	Accident Statement	 Load HTM	
2	17/12/18 11:18	Addendum Sheet	 Load TIF	
3	17/12/18 11:18	Accident Statement Addm. #1	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Tan Lim Motor Pte Ltd (Defu)	Thumbnail	Print
1	17/12/18 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	17/12/18 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	17/12/18 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	17/12/18 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	17/12/18 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	17/12/18 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	17/12/18 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	17/12/18 11:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Tan Lim Motor Pte Ltd (Defu)	Thumbnail	Print
1	17/12/18 11:09	Sketch Plan	 Load TIF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**



**Show Remarks To:** ☐ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18022669/UPB3Q2

Date: 24/05/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0016

Claimant Vehicle  
No: SBT433E

Insured Vehicle No:

SHA2271X

Date of Loss: 16/12/2018

Nature of Claim:

TP

Claim No: MCT18120491

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SBT433E

Make &amp; Model: HYUNDAI ELANTRA, 1.6 ABS D/AB 2WD 4DR (A)

Engine No:

G4FGHU691774

Reg. Date: 23/05/2017 (Man. Year: 2017)

Chassis No:

KMHD841CMHU462637

Colour: Red

Odometer:

45398 km

Engine Capacity: 1591 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/45 R17

Rear Tyre Size:

225/45 R17

Front Left Side: Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,253.55	2,027.55	226.00	10.03
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	840.00	490.00	350.00	41.67
Paintwork Labour	900.00	600.00	300.00	33.33
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,003.55</b>	<b>3,127.55</b>	<b>876.00</b>	<b>21.88</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,500.00</b>		
(S\$)	4,003.55	2,500.00	1,503.55	37.56
<b>+ GST 7.00/7.00% (S\$)</b>	<b>280.25</b>	<b>175.00</b>	<b>105.25</b>	<b>37.56</b>
<b>Nett Amount (S\$)</b>	<b>4,283.80</b>	<b>2,675.00</b>	<b>1,608.80</b>	<b>37.56</b>
<b>+ Car Rental (4.0 x S\$100.00/day + 7.00% GST) (S\$)</b>		<b>428.00</b>		
<b>Nett Liability (S\$)</b>		<b>3,103.00</b>		

## INSPECTION

Date of Assignment:

18/12/2018

Present Location:

Tan Lim Motor Pte Ltd (Defu)

Date Inspected:

19/12/2018

Inspected At:

Tan Lim Motor Pte Ltd (Defu)

51 Defu Lane 10

Singapore 539216

Estimated Period of Repair:

4.0 days



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**Adjuster:** MARCUS CHUA**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 23 May 2019)
<b>Parts:</b>	143	HYUNDAI ELANTRA 1.6 ABS D/AB 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SBT433E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*front bumper	DEEP CUT	443.00 FL	*443.00 FL
2	1		*o/s front bumper side retainer	BENT	34.00 FL	*34.00 FL
3	1		*o/s front fender	DENTED/ BENT	966.80 FL	*966.80 FL
4	1		*o/s front fender inner cowl	NOT NECESSARY	88.00 FL	*- FL
5	6		*front fender inner cowl clips	NECESSARY	21.00 FL	*21.00 FL
6	1		*o/s side mirror	GRAZED	638.60 FL	*638.60 FL
7	1		*o/s side mirror cover	NOT NECESSARY	80.00 FL	*- FL
8	1		*o/s front wheel rim	CUT	550.00 FS	*450.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>2,821.40</b>	<b>2,553.40</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>567.85</b>	<b>525.85</b>
<b>Total Parts (\$\$)</b>	<b>2,253.55</b>	<b>2,027.55</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	10.00
Sub Total (S\$)			10.00	10.00

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Paintwork Labour</u>				
1	Putty and spray painting of the affected portion.	New	900.00	600.00
<u>Labour Items</u>				
2	To transfer of tyre, rim and on wheel balancing.	New	50.00	0.00
3	To check steering geometry and computer wheel alignment.	New	60.00	60.00
4	To check electrical lighting concerned.	New	30.00	30.00
5	Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	New	700.00	400.00
Gross Labour Cost (S\$)			1,740.00	1,090.00

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;