

Jia Le (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 9 October 2019 3:14 PM
To: Jia Le (LKK Auto)
Subject: RE: Your ref: 7295106939SG [ACCIDENT INVOLVING VEHICLES SKT1757H AND SKA7999L ON 02/10/2019]

Hi Jia Le,

You may request for other evidence(s) from TP. If there is no evidence(s) to show involvement of our insured vehicle, you may proceed to reject TPPD claim.

Thank you.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: 09 October 2019 14:06
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: [EXTERNAL] RE: Your ref: 7295106939SG [ACCIDENT INVOLVING VEHICLES SKT1757H AND SKA7999L ON 02/10/2019]

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We have check with our surveyor, there were damages to TPV to suggest impact force onto it's rear. However, there is unable to conclusive as certain caused by OI.

Kindly let us have your comments/instruction.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ [mailto:Bernard-JQ.Ler@aig.com]
Sent: Wednesday, 2 October 2019 3:03 PM

To: Jia Le (LKK Auto)

Subject: RE: Your ref: 7295106939SG [ACCIDENT INVOLVING VEHICLES SKT1757H AND SKA7999L ON 02/10/2019]

Hi Jia Le,

Please get surveyor's comment on this matter, especially on whether the damage on TPV is caused by the alleged collision.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: 02 October 2019 10:02

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: [EXTERNAL] Your ref: 7295106939SG [ACCIDENT INVOLVING VEHICLES SKT1757H AND SKA7999L ON 02/10/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

OI is dispute the liability and mention she manage to stop in time and did not collide onto Third Party's vehicle.

We also checked with Third Party and they do not have the video footage. Attached herewith the scene photo provided by Third Party.

Based on the scene photo, there have the damages for Third Party's vehicle but cannot prove OI had collided onto his vehicle.

Kindly let us have your comments/instruction.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 9 October 2019 4:11 PM
To: Rico 60
Subject: RE: LOD for SKA 7999 L

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SKT 1757H & SKA 7999L ON 16/12/2018

We refer to the above matter.

There is no evidence to prove our insured had collided onto your client's vehicle.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 [mailto:claims@rico60.com]
Sent: Wednesday, 9 October 2019 4:09 PM
To: Jia Le (LKK Auto)
Subject: RE: LOD for SKA 7999 L

Dear Jia Le,

We do not have any more accident scene photos.
Please advise.

Thank you.

Best Regards,

Elfphaine Tan



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: enquiry@rico60.com

From: Jia Le (LKK Auto)
Sent: Thursday, 3 October 2019 4:28 PM
To: Rico 60
Subject: RE: LOD for SKA 7999 L

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We are still discuss this matter with AIG, will get back to you soon.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 [<mailto:claims@rico60.com>]
Sent: Thursday, 3 October 2019 4:23 PM
To: Jia Le (LKK Auto)
Subject: RE: LOD for SKA 7999 L

Dear Jia Le,

Any updates on the said case?

Thank you.

Best Regards,

Elfphaine Tan



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: enquiry@rico60.com

From: Rico 60
Sent: Tuesday, 17 September 2019 4:20 PM
To: Jia Le (LKK Auto)
Subject: RE: LOD for SKA 7999 L

Dear Jia Le,

May I know any updates on mentioned claim?

Look forward to hear back from you.

Thank you.

Best Regards,
Jin Hai



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Rico 60

Sent: Friday, 13 September 2019 2:27 PM

To: [Jia Le \(LKK Auto\)](#)

Subject: RE: LOD for SKA 7999 L

Hi Jia Le,

Any updates on the mentioned matter?

Look forward to hear back from you.

Thank you.

Best Regards,
Jin Hai



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Rico 60

Sent: Friday, 6 September 2019 3:44 PM

To: [Jia Le \(LKK Auto\)](#)

Subject: FW: LOD for SKA 7999 L

Dear Jia Le,

Thank you for taking my call.

As conversation, kindly refer to attached scene photos.

Thank you.

Best Regards,
Jin Hai



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Rico 60

Sent: Tuesday, 29 January 2019 5:32 PM

To: Poh Kin (LKKAUTO)

Subject: RE: LOD for SKA 7999 L

Dear Poh Kin,

Attached Accident Scene Photos for your necessary action.
Kindly do keep me updated.

Thank you.

Best Regards,
Li JinHai



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

From: Rico 60

Sent: Thursday, 10 January 2019 12:32 PM

To: Poh Kin (LKKAUTO)

Subject: RE: LOD for SKA 7999 L

Dear Poh Kin,

Attached file as per your pursuant.
Kindly release DV/cheque.

Thank you.

Best Regards,
Yvonne Teoh



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: Enquiry

Sent: Wednesday, 26 December 2018 11:31 AM

To: Lim, Sheng Yang aig; Aashweenjeetkaur.Mithoosingh@aig.com; Andy-SY.Fong@aig.com

Subject: RE: PRI for SKA 7999 L

Dear All ,

Kindly arrange survey tomorrow for the said vehicle.

Thank you.

Best Regards,
Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: Rico 60

Sent: Monday, 17 December 2018 3:21 PM

To: Lim, Sheng Yang aig; Aashweenjeetkaur.Mithoosingh@aig.com; Andy-SY.Fong@aig.com

Subject: PRI for SKA 7999 L

Dear AIG,

I refer to information below for PRI.

My Client: SKA 7999 L
Your Insured: SKT 1757 H

DOA: 16 Dec 2018

Please arrange PRI for the said vehicle.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com