

**Poh Kin (LKKAuto)**

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Friday, 5 July 2019 9:32 AM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 13/12/2018 involving SHC 4723K & SKB 6345A (AIG's insured) Our Ref: TAX/12/18/2062/lg  
**Attachments:** TAX 12 18 2062.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2150.00
Loss of Rental	\$1168.44 ( 10.5 days x \$111.28 )
Loss of Income	\$630.00 ( 10.5 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$3955.44</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

**Our hirer has engaged his own lawyer to claim for his injury only.**

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18022662/Jfb3**

20<sup>th</sup> February 2019

**LOW CHIEN YONG**

21 Holland Drive,  
#14-411,  
Singapore 271021.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SKB 6345A AND SHC 4723K ALONG ORCHARD ROAD ON 23.12.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Poh Kin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## AUTHORIZATION TO ACT

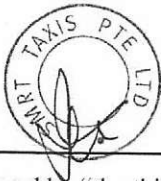
### (AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SHC 4723K (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4723K that was damaged pursuant to the accident which occurred on 13/12/2018 (date) along ORCHARD RD (AFTER ISTANA) (location) involving vehicle no/s SKB 6345A ("the accident").

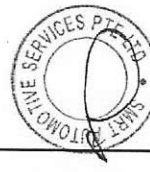
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of August (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,600.00 (Global Sum) for vehicle no. SHC 4723K that was damaged pursuant to the accident which occurred on 13/12/2018 (date) along ORCHARD RD (AFTER ISTANA) involving vehicle no/s SKB 6345A.

This is pursuant to the inspection conducted on 17/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4723K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4723K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of August (month) 2019 (year)



OHJ

Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190600485  
Date : 26.06.2019  
Vehicle No. : SHC4723K  
Your Ref No. : TAX/12/18/2062  
Our Ref No. : 24099265  
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	2,150.00
GRAND TOTAL					\$ 2,150.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 13.12.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/12/18/2062

From: SMRT Taxis Pte Ltd

Date: 21/12/2018

**ACCIDENT INVOLVING SHC 4723K & SKB 6345A ON 13/12/2018 ALONG ORCHARD ROAD (AFTER ISTANA)**

This is to confirm that the daily rental rate for SHC 4723K is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 13/12/2018

Accident End Date : 27/12/2018

Date Generated : 27/12/2018

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Report)	Date and Time (Repair Completed)
TAX/12/18/2062	SHC473K	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24098265	13/12/2018 1:48 PM	24/12/2018 8:34 AM

## Enquire Transaction History

Log Date/Time: 14 Dec 2018 / 12:49:59  
Asset Type: Vehicle Transaction Amount: \$7.49  
Asset ID: SKB6345A  
Transaction Type: 18.32 Insurance Enquiry (GIRO Payment) Channel: External Agency  
User ID: ESASBAI10 - BALQISH BINTE ABDUL Business Transaction Reference No: 20181214124959838959  
HALII

Search Date / Time: 13 Dec 2018 13:30:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK