



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 29/01/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SGG 9711C (Insd Veh)	Your Ref. No. : DMPPHQ18-003030
	SMG 590Y (TP Veh)	Our Ref. No. : CC4/EQI18022633/T1fa3s2
Date of Accident	12/12/2018	

Liability	100%	
Final Repair Cost	: \$ 5,425.36	(W/GST)
Loss of Use	: \$ 630.00	7 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	6,057.36	
Final Settlement Sum	: \$ 6,057.36	
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	VOLKSWAGEN CENTRE SINGAPORE	: \$ 6,057.36
		: \$

NUR SHAQILAH

LKK Auto Consultants Pte Ltd

# Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934  
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E  
GST No. M20098505-2

## LETTER OF DEMAND

Your Ref: SGG 9711C  
Our Ref: SMG 590Y  
To: EQ INSURANCE CO. LTD.

Dear Sirs,

ACCIDENT INVOLVING SMG 590Y & SGG 9711C ON 12.12.18

We are claiming on behalf of our client WANG HA-MING owner of  
vehicle number SMG 590Y involved in accident on 12.12.18  
with vehicle SGG 9711C along/at WOODLANDS AVE 6.

Description of claims:

Cost of Repairs	\$ <u>5425.36</u> ( Incl 7% GST )
Loss of Use/ <del>Rental</del>	\$ <u>120</u> X <u>7</u> Days = \$ <u>840</u>
Medical Fee	\$ _____ ( Incl 7% GST )
Search Fee	\$ <u>2</u> ( Incl 7% GST )
TOTAL	\$ <u>6267.36</u>

We are claiming in full and final settlement of \$ 6267.36 payable to  
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
Please note that finalization/settlement offer of this claim should be within 8 weeks from the  
date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)

Dated this \_\_\_\_\_ of 22 JAN 2019

**Poh Kin (LKKAUTO)**

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**From:** Poh Kin (LKKAUTO)  
**Sent:** Friday, 21 December 2018 4:16 PM  
**To:** 'EMAILKURTWEE@GMAIL.COM'  
**Cc:** Admin A  
**Subject:** ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SGG 9711C AND SMG 590Y ON 12.12.2018.  
**Attachments:** TP Video footage.MOV  
**Importance:** High



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/EQ18022633/fa3

21<sup>st</sup> December 2018

**WEE WEI HAN**  
Policy Holder

Dear Mr Wee,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SGG 9711C AND SMG 590Y ON 12.12.2018.**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

As spoken over the phone, based on the video footage and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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# Volkswagen Centre Singapore



Biz Reg. No. 53103069E  
GST No. M20098505-2

## LETTER OF AUTHORITY

ACCIDENT INVOLVING SMG 590Y and SGG 9711C on 12/12/2018  
Own vehicle's number Other vehicle's number Date of accident  
along WOODLANDS AVE 6  
Accident location

BY THE LETTER OF AUTHORITY, I/we, WANG HAOMING  
Name of Policy Holder & IC / Passport number  
of S8376698J owner of Vehicle Registration

Number SMG 590Y hereby irrevocable appoint **Volkswagen Centre Singapore**  
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be \*my / our Attorney and in \*my / our name(s) on \*my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number 5050 8435 taken up by \*me/us and pay the **compulsory excess** in respect of the cost repairs suffered by \*me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 2<sup>nd</sup> of the month

JAN Year 2019

Signed & Delivered By:

Policy Holder

Witness By:

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P57725

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP3300

SERVICE CUSTOMER NO.: E1978004

SERVICE CUSTOMER NAME: EQ INSURANCE COMPANY LIMITED

TELEPHONE NO.:

ADDRESS:

Post Code: 069257

VEH NO.: SMG590Y

DATE: 28/12/18

Pickup:

VIN NO.: WVVZZZ3CZKE019294

KM : 1,848

GEARBOX CODE: SSW

Engine No.:

MODEL: Passat 1.8 TSI Comfortline

SA: Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	EQ DIRECT SETTLEMENT DOA 12.12.2018 SURVEYOR LKK TP VEHICLE SGG9711C				
	Labor				
1	LABOUR	2.00	LAB	840.00	1,680.00
2	SPRAY PAINT	2.00	LAB	800.00	1,600.00
3	B&P WHEEL ALIGNMENT - NETT	1.00		360.00	360.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	Item				
8	FENDER	1.00	PCS	670.43	670.43

GST (7%) AMOUNT: 354.93

TOTAL AMOUNT: 5,425.36

For Volkswagen Group Singapore Pte Ltd



Customer

## NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580.  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-192242

Date of Request: 12/12/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 12/12/2018  
Enquiry By Edmund Goh Hui Huang  
TP Vehicle No. SGG9711C  
Accident Date 12/12/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGG9711C	EQ Insurance Company Ltd	26/05/2018-25/05/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-192242

Date of Request: 12/12/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 12/12/2018  
Enquiry By: Edmund Goh Hui Huang  
TP Vehicle No: SGG9711C  
Accident Date: 12/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque