* * PRICASTORDY	cc	4, MG 180 22630,	O 203 (DAG
Augyon .	Anst	DOI: ASSIGNMENT	Desc/Time: 14/1/2018
Pre-assign / CCU	/FTE	. (Registered in Merimen:
	CTU 3 W13	L	- 1
Insured Vehicle No	20.1	Claim No.	:
Name of Insured	Jeony Mean Kim	Policy No.	*
Insured Tel No.	HP	Make / Model	<u> </u>
Excess Sec II :SS		12/12/18	
Is driver the owner			ent :
If NO, Driver Nar	4481145-04		
Driver Tel	1.2		RT: YES / NO ; TP GIA REPORT: YES / NO
		/L: YES / NO) Insured Liabili	ty: % Final? Yes/No
SHA 7998	A		
INSRS: WSP: VMM Tel: Liability: RMKS:	INSRS: WSP: Tel Liability: RMKS:	INSRS: WSP: Tel: Liability:	INSRS: WSP: Tel: Liability:
Date/Time		14111111	RMKS:
	ISHAMARA-LIS ML-1450 S	SERVICE COUNTY PARTY PARTY	present
74/200	ests 3.443 - 123 last 1.44	Handria a a la Al	STAGE DATE/PIC Non-Stapesting by (1st): 34,13,18
- 40 A A	AND STORE DISTRICTED	+11 Fridamon + 1 and nothing	Non-Reporting by (Ind): 187 M. 19-3-19
24 1120		77	Non-Reporting lit (Pinal): 14/05 /2019
Mlis	DIMA . Ent and lit	Whe.	Notification its (if non-pickup): Call Of:
			After call lin to OI:
22 04 19	January 2/3 He	11810 10 das	Documentation Cheek Lint: Handler Typist Notification & (if non-pickup)
20/2/19 ~	1st RA - 42.54 /	J'er.	After call itr to Oi:
2115119	ma AR + 42-54		Authorisation To Act: Release Voucher:
	A STATE OF THE STA		Final Repair Bill:
14/10/15	FILE PAID TO HIMLE TO CLOSE		Car Rental Invoice:
			Towing Invoice
			LTA/GIA:
			Medical Bitl
			P13.
			Mandate/Reject Instruction:
In a second			LOD Payment Breakdown Form:
PRELIMINARY ADVICE	Date Tune:	Sent By:	Post-Repair Photos:
FINALIZATION	No.		Others:
Repair Cost:	C.E.	Confirm with:	Confirm by:
FINAL SETTLEMENT	uniya) .	Reduction: 36	Email Call
Final Liability:	- Committee of		Email Call
Repair Cost:	% (Agreed / Assessed) S\$	BULA SIN No. :	If NO or B 28, Ass. Lin :
Loss of Rental (LOR):	8\$ (days)		
Loss of Use (LOU):	SS (\$ x days)		(D)[D][O][V] , (In Figure)
Loss of Income (LOI):	\$\$ (\$ x days)		LSPAN THE
LOR only LOU only GIA/LTA Search	LOR+LOU LOR+LOI	[Tick only one]	() () (4)
Medical:	S\$ S\$		
Disbursement:	6.6	Care Trend Sudan to Austra	1) Claim status. Normal/Rejeut/Private Settle
Legal Cost	99		2) Report Format: W
Total:	SS Global Sur	m SS:	3) Survey fee: \$290
FINAL PAYMENT	Date/Time: Confirm w		Erneil Call
Payee 1:	Nume 1:		
Fayee 2: (Strike if N.A.)	15 Name 2:		
Payer 3: (Strike if N.A.)	SS Name 3:		

Titler() Date:	SHA 7998 A William 2015 Sept
Estimated Cost	Type: M.Car / M.Cycle / Bus / Van / Lony (a) / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To impect Vehicle No.	Make Hyundai I40 as 1685
at Workshop mits	Golour Blue A/C Insured / Std / NI / NA
of	Sp.Reading 46 5535 T/Riville Insured / Std / NI / NA
Insured	Eng/No D4FDFU539656
Policy No.	ČNo.
Claims No.	Gen. Cond. Gool / Fair / Poor / Burnt
Sum Insured Excess:	Steering Infiger / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Infrder / Jammed / Leaked / Burnt or
Make of Veh	Modi ATN S/Rim / STD A/Rim or
	Tyre Size F: 205 60 74
(Policy Condition)	B: -1
Remark: The yeh had commenced its N/S OS	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or Wastleke
Bal. or Market Value	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal \$ mm R/Bal \$ mm
GIA / PR Seen: Consistent?: Yes or No	L/Bal S mm UBal S mm
Est Repairs 10 & days Res: Yes or No	D.DA 12/12/2018 DOI 17/12/2018
Lim Sum. 20 % 3 Val. Yes or No	Survey held at Chunni AMIC
	Des. of Damages ; Frt / Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Vehicle: IN / OU	01- 5
Date: Person Contacted	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction AIG S5H 3413L	
27/01/19 Jumpe 4/3 11800/- Lit (Red \$ 11409.40 49%)	in 10 das 2 mm
Cole/Time File Para lo? : Prell. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fee:
Date/Time. File Rature to?	Transportation.
Add Fe	eet Site Insp. (\$) s+Rs. Si
	Internew 1\$) Pross
Report Format :	Tech trivs (\$) come (2.4 \$ 3-14 \$ 7

REPAIR ESTIMATE*

VEHICLE NO: SHA 7998A

MAKE :

DATE : 13.12.2018

17 /

TEL: 6542 5119

DEL	: HYUNDAI i40		: 6542 6039		HTUC	1
Qty	Parts Description/ Labour	Type	Unit Price		Amount	
	Front Bumper Cover C-+	175		S	1,052.20	-
	Front Bumper Sponge NL			S	99.20	×
	Front Bumper Reinforcement Hal 3h/h to the			S	402.10	
	Front Bumper Bracket (RH) SVL			S	24.60	×
	Headlamp Support Panel Assy broken			S	907.40	-
	Headlamp (RH) mounty baku			S	1,388.00	_
	Front Fender (RH) 3nc			S	566.30	-
	Front Fender Apron Panel (RH) Parks Mil Pull			S	637.00	*-
	Front Fender Shield (RH) admud			S	174.90	_
	Front Door (RH) 1/4			S	2,256.40	-
	Front Windscreen Pillar Outer(RH) Danted			S	1,745.50	1
	Front Windscreen Moulding			S	113.30	
	Wiper Container defend			S	61.90	
	Wiper Container Motor SVL			s	75.00	
	Front Wheel Rim (RH) 2 AutoArk			s	325.30	
	Front Wheel Hub Cap (RH)			S	107.10	-
	Front Wheel Bearing Z D-~			s	540.50	2-
	Front Shock Absorber (Assy) (RH) Zalisto And			5	342.20	00
	N NS N N			S	108.80	100
	Front Shock Absorber Mounting (RH)			152	1,030.80	
	Front Drive Shaft (RH) & D- J			S	1,030.80	2-
	Rack & Pinion Assy # De~			\$		
	STG Tie End 2 distant			S		2-
	Front Suspension Lower Arm (RH) Z di stratel			S	529.30	-
	Knuckle Arm (RH)			S	552.00	
	Engine Under Cover			S	334.60	10000
	Engine Crossmember 2 distant		21.51 To	S	2,094.40	100
	ABS Sensor,RH 44		15456.70	5	234.00	1.5
	Electric Power Steering HA			S	4,880.50	X
	A2-0-2-0-1-0-2-0-0-1-0-1-0-1-0-1-0-1-0-1-		12365.36	L		
	SUB TOTAL		100	5	21,615.50	1
	LESS 20%			S	4,323.10	1
	DISCOUNTED TOTAL			S	17,292.40]
	Front Fender Advertisement Logo (RH)			S	100.00	Nett -
	Front Door Comfort Logo (RH)			5	75.00	Nett -
	Front Door Advertisement Logo (RH)			S	100.00	Nett L
	Front Tyre (RH) Pront and I cat 50% depart	-		5	216.00	Nett L
	Front Windscreen Sealant HL		429.00	s	46.00	Nett -
			429.00	5	537.00	-
				Ť	221114	1

27 P

	Parts Description / Labour	Tuna	Unit Daise	_	IA 7998A Amount	1
y	Parts Description/Labour	Type	Unit Price	_	Amount	
	Labour Charge				2,000.00	Q.
	Panel Beating			S	1,250.00	70
	Spray Painting Charge			5	5 0.00	1.00
	Wiring Charge Tuff Kote			S	100:00	
				S	50.00	7
	Towing Charge			5		
	Transfer of Door			S	1 20.00 2 00:00	
	Remove/Refix Undercarriage (FRT)			5		
	FRT Wheel Alignment			2	120:00	
	Remove/Refix Aircon & Refill Gas Remove/Refix Dashboard			5	150.00	
				5	450.00	
	Remove/Refix Front Windscreen Glass		642 3250		120.00	80
	Remove/Refix Cushion & Upholstery Front		2070.00	S	90.00	
	Re-set Frt ABS System				200.00	
	Diagnostic & Resetting To Erase Fault Code			S	480.00	H
	TOTAL LABOUR			s	5,380.00	
	ESTIMATE TOTAL			s	23,209.40	1
				-	20,200,140	
	17 12 2018 e 1100 ms		14864.36			
	Not Action 1		10120			
	17/12/2018 e 1108 ms Not Author 1/5mm 10 2/5mm 20 1/5mm 20 1/		14864.36			
	LKK Anto					
	LKK Auto Consultants hence notify the Repairer of the following: To concurry beforefaller spray pointing To display damaged part(s) during resurvey Parts prices are subject to confirmation Tiling party survey is on a "Without Prejudice" basis Itli linguit nodification(s) is allowed Supplumentary item(s) must be resurveyed and as subject to finit approve from insurance Company Acknowledged by Register					
	Ditte					

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

NAME ADDRESS

Home Tel.:

VIN:

Registration: SHA 7998 A

Technician:

Mileage:

405535

Time Printed 14.12.18 2:06 PM

HYUNDAI 140

Front : Left

Actual BEFORE Specified Range

1°46' -3°00' 3°00'

3°53' -0°19' 5°41'

0°02' -1°30' 1°30'

16°49'

18°35'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Actual	BEFORE	Specified Range
3"10"		-3°00, 3°00,
3°53'		-0°19' 5°41'
6"08"		-1°30' 1°30'
10°22'		
13°32'		

Front: Right

Front

Cross Camber Cross Caster Cross SAI Total Toe Cross Turn Diff.

Actual	BEFORE	Specified Range
-1°24'		-3°00' 3°00'
0.00,		-3°00' 3°00'
6°27'		-3°00, 3°00,
6"10"		-3°00' 3°00'

Rear: Left

Actual BEFORE Specified Range -2°30' -3°30' 2°30' -0"14' -1°30' 1°30'

Camber

Ī	Actual	BEFORE	Specified Range
	-1"32"		-3°30' 2°30'
	0°20°		-1°30' 1°30'

Rear: Right

Rear

Cross Camber Total Toe Thrust Angle

	rvear					
Actual	BEFORE	Specified Range				
-0°58'		-3°00, 3°00,				
0"06"		-3°00, 3°00,				
-0°17'		-3°00' 3°00'				

- Accident involving veh no: SHA7998A & SJH3413L on 12.12.18

From: Chin, Lee-Ying

To: as

assignments, admin-a@lkkauto.com

Cc:

Sent

14/12/2018 4:40:17 PM

Fong, Andy-SY

Attachments:

13122018152003.pdf

Hi LKK,

Kindy assist to survey. Vehicle in workshop.

9.12 am@ 17/12/18
vehicle In
super Byen
persone fynn

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947
Lee-Ying Chin@aig.com | www.aig.sg

From: Chunni Motor [mailto:chunnimotor@gmail.com]

Sent: Thursday, December 13, 2018 3:33 PM

To: AIG SGP, Claims-Survey

Subject: Accident involving veh no: SHA 7998A & SJH 3413L on 12.12.18

Dear Sir/Mdm.

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

Kindly arrange to survey in AMK Autopoint, Soon Hock Motor,#01-05/06.

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

Thank you for your kind assistance.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



Our Ref: CC4/AIG18022630/Dea3

24 December, 2018

Jeong Mean Kim 3 Siglap Road #06-29 SINGAPORE 448907

Dear Sirs.

ACCIDENT INVOLVING SJH 3413L AND SHA 7998A ON 12/12/2018 ALONG /AT BUYONG ROAD X ORCHARD ROAD

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Asher Sng

Claims Tel: 6841 6051 Fax: 6741 4108

Email: AsherSng@lkkauto.com

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Our Ref: CC4/AIG18022630/Dea3

19 FEB 2019

By Registered Mail

JEONG MEAN KIM 3 SIGLAP ROAD #06-29 SINGAPORE 448907

Dear Sir/Madam,

ACCIDENT INVOLVING SJH 3413L AND SHA 7998A ON 12/12/2018 ALONG BUYONG RD X ORCHARD RD @ 23:00 HOURS

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from our office dated 24.12.18.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 05.03.19).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Case Handler DID: 6841 6051

ASHER SNG

Fax: 6741 4108

Email: ashersna@lkkauto.com

c.c. Claims Manager

AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)



Our Ref: CC4/AIG18022630/Dea3

17 MAY 2019

By Registered Mail (FINAL REMINDER)

JEONG MEAN KIM 3 SIGLAP ROAD #06-29 SINGAPORE 448907

Dear Sir,

ACCIDENT INVOLVING SJH 3413L AND SHA 7998A ON 12/12/2018 ALONG BUYONG RD X ORCHARD RD @ 23:00 HOURS

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 28/12/2018 & 19/02/2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 03 JUNE 2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Asher Sng Case Handler Tel: 6841 6051 Fax: 6741 4108

Email: AsherSng@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept To : Traffic Police - Deputy Head, Investigations Department

Fax: 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows: -

Date of accident

12/12/2018

Time of accident

: 23:00

Place of accident

BUYONG RD X ORCHARD RD

Third Party's name

: COMFORT TRANSPORTATION PTE LTD

Third Party's vehicle number

: SHA 7998A

Our insured's name

JEONG MEAN KIM

Our insured's vehicle number

: SJH 3413L

Our insured's NRIC number

Our insured's address

: 3 SIGLAP ROAD #06-29 SINGAPORE

448907

Our Insured's telephone number : 97847909

A letter dated (19/02/2019) was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter. (Please cite our reference number: (CC4/AIG18022630/Dea3)

Name and address of insurance company: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#08-16

Singapore 079120

Name of contact person

: Asher Sng

Contact Number

: 6841 6051 Fax: 6741 4108

Date

: 15/05/2019



Our Ref: CC4/AIG18022630/Dea3

17 MAY 2019

By Registered Mail (FINAL REMINDER)

JEONG MEAN KIM 3 SIGLAP ROAD #06-29 SINGAPORE 448907

Dear Sir.

ACCIDENT INVOLVING SJH 3413L AND SHA 7998A ON 12/12/2018 ALONG BUYONG RD X ORCHARD RD @ 23:00 HOURS

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 28/12/2018 & 19/02/2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 03 JUNE 2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Asher Sng Case Handler Tel: 6841 6051 Fax: 6741 4108

Email: AsherSng@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept

Your Ref	9	SJH 3413L
Our Ref	**	SHA 7998A
Tan Thia	m	Koon c/o
CHUNNI	M	OTOR WORK PTE LTD
Blk 10 An	g Ì	Mo Kio Industrial Park 2A
#03-19 Al	MK	AutoPoint

Date :

31/12/18

N

The Motor Claims Department

LKK Auto Consultants Ple Ltd

Paya Ubi Fred Park Singapore 408933

Dear Sir / Madam,

Singapore 568047

WITHOUT PREJUDICE

RE: ACCIDENT INVOLVING SHA 7998A / SJH 3413L On 12.12.2018

ALONG Buyong Rd x Junction of Orchard Road

I am the owner/hirer of motor vehicle/taxi, SHA 7998A ,which was involved in the above-mentioned accident.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/S CHUNNI MOTOR WORK PTE LTD. The accident was caused by your insured's negligent driving and or management of his vehicle. Therefore, I am claiming damages and losses sustained by me against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

1) Cost of Repair	SS 12, 626.00	onur)
2) Loss of Rental	SS 1,739.20[4119.28x 15	agur)
3) Loss of Income	SS 750.00 (\$50 × 15	muj
4) GIA Report Fee	SS	
5) LTA Search Fee	SS 2-00	
6) Survey Report Fee	SS	
	SS 15.167.20	

We enclose herewith the following relevant supporting documents:

- a) Authorisation Letter
- b) Final repair bill(s)
- c) LTA Search
- d) GIA report(s)
- e) Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully

CHUNNI MOTOR WORK
PTE LTD

TAX INVOICE

TAN THIAM KOON APT BLK 533 ANG MO KIO AVENUE 5	VEHICLE NO SHA 7998 A	DATE 31.12.2018
#06-4106 SINGAPORE 560533	MAKE INVOICE NO HYUNDAI 9046	
	MODEL 140	ACC DATE/TIME 12.12.2018 @ 23:00 HRS

Cost of Repair \$ 11,800.00

Sub-total \$ 11,800.00

Add: 7 % - GST \$ 826.00

Total \$ 12,626.00

(SINGAPORE DOLLARS: TWELVE THOUSAND SIX HUNDRED AND TWENTY SIX ONLY)

LETTER OF AUTHORITY

To Whom It May Concern: ACCIDENT INVOLVING SHA 7998A / SJH 3413L ALONG Buyong Rd x Junction of Orchard Road ON 12.12.2018 I, Tan Thiam Koon , NRIC NO. S 1775430J of Blk 533 Ang Mo Kio Avenue 5 # 06-4106 (S) 560533 Owner/hirer of motor vehicle Registration No SHA 7998A ,insured by Ms First Capital Insurance Ltd under Policy No. D-18088937MFSH do hereby authorize M/s Chunni Motor Work Pte Ltd as my authorized representative to write, negotiate and settle claim on my behalf in my claim against the owner and/or Motor Vehicle Registration No. SJH 3413L in respect of the above mentioned accident. I also hereby authorize that the agreed settlement sum (cost of repair, loss of use, earnings and rental, Survey report fee, LTA fee & GIA report fee) be made in favour of my representative, M/s Chunni Motor Work Pte Ltd and that the said payment be forwarded to them as full and final discharge of my claim. Dated: 12.12.2018 Signature: (Company's chop if necessary)

Invoice

https://www.giarmc.org.sg/claims/index.cfm?fusebox=MTRsas&fu...



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-192537

Date of Request:

13/12/2018

Your Ref No:

Online Purchase

Soon Hock Motor Pte Ltd Blk 10 Ang Mo Klo Industrial Park 2A #01-05/06 AMK Autopoint Singapore 568047

Dear Sir/Madam.

Enquiry Date

13/12/2018

Enquiry By

Chris Lim Gan Koon

TP Vehicle No.

SJH3413L

Accident Date

12/12/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJH3413L	AIG Asia Pacific Insurance Pte. Ltd.	15/04/2018-14/04/2019	65-6419-3000
SJH3413L	NTUC Income Insurance Co-operative Ltd	03/04/2018-02/04/2019	

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Invoice

https://www.giarmc.org.sg/claims/index.cfm?fusebox=MTRsas&fu...



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-192537

Date of Request:

13/12/2018

Your Ref No:

Online Purchase

Soon Hock Motor Pte Ltd Blk 10 Ang Mo Kio Industrial Park 2A #01-05/06 AMK Autopoint Singapore 568047

Dear Sir/Madam,

Enquiry Date

13/12/2018

Enquiry By

Chris Lim Gan Koon

TP Vehicle No.

SJH3413L

Accident Date

12/12/2018

DESCRIPTION	AMOUNT (\$\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

CHA 4998 A

200 min				MILEAGE	HOURS OPERATED (TIME)					
DATE	NAME OF DRIVER	MILEAGE READING				DING		TRAVELLED (KM)	FROM	то
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9/12/18	ter	4	0	4	0	2	7	222.4	06-25	16-10
9/12/18	Lim	4	0	4	3	2	8	270.4	17.15	0/40
10/12/18	Tan	4	0	4	6	2	5	3273	06-30	20-10
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Our Ref: CT18120367

Date: 18 December 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

12/12/2018 @ 23:00 hrs

ALONG

BUYONG RD X ORCHARD RD

INVOLVING

SJH3413L

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA7998A (the "Taxi"). The Taxi was hired to TAN THIAM KOON IC NO S1775430J a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$119.28 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Jia Le (LKK Auto)

From: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>

Sent: Friday, 4 October 2019 3:32 PM

To: Jia Le (LKK Auto)

Subject: RE: Your ref: 21197115025G [ACCIDENT INVOLVING VEHICLES SJH3413L AND

SHA7998A ON 12/12/2018]

Attachments: RE: Accident involving SJH3413L and SHA7998A along Buyong Road towards

Orchard Road on 12.12.2018 // AIG ref: 2119711502SG004 // RIAZ ref: RA.5133.13.L.

(K)

Dear Jia Le.

Kindly re-direct the claim to NTUC Income and obtain their confirmation if they are the rightful insurer of the vehicle, thank you.

Jeffrey Ng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg



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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Friday, October 04, 2019 3:16 PM

To: Ng, Jeffreysaykiat

Subject: [EXTERNAL] Your ref: 2119711502SG [ACCIDENT INVOLVING VEHICLES SJH3413L AND SHA7998A ON

12/12/2018]

This message is from an external sender; be cautious with links and attachments.

Dear Jeffrey,

We have contact OI but unable to reach. As such, we are unable to confirm whether OI is the insured with NTUC income on that time of accident.

Kindly advise.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Asher Sng (LKKAuto)

From:

Ng, Jeffreysaykiat < Jeffreysaykiat.Ng@aig.com>

Sent:

Friday, 5 April 2019 3:56 PM

To:

Asher Sng (LKKAuto)

Subject:

RE: AIG ref: 2119711502SG // LKK ref: CC4/AIG18022630/Dea3 - Accident involving SJH3413L and SHA7998A along Buyong Road towards Orchard Road on 12.12.2018

Follow Up Flag:

Follow up

Flag Status:

Flagged

Dear Asher,

Thank you for the information.

Kindly try to contact OI and/or OID to confirm that they are insured with NTUC Income for the accident dated 12.12.2018. Thereafter, to re-direct the PD claim to them.

Kindly also obtain confirmation from NTUC Income that they are at risk.

On my end, I will also check with NTUC Income for the bodily injury claim that we have received from the third party's driver, thank you.

Jeffrey Ng

AIG

Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Friday, April 05, 2019 3:20 PM

To: Ng, Jeffreysaykiat

Subject: [EXTERNAL] RE: AIG ref: 2119711502SG // LKK ref: CC4/AIG18022630/Dea3 - Accident involving SJH3413L

and SHA7998A along Buyong Road towards Orchard Road on 12.12.2018

Caution: External Email

Hi Jeffery,

We refer to the email below.

Based on the document of information that we collected show that the vehicle was registered and insured owner as Lee Seung Jae.

Please kindly advise.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108: Blk 51, Paya Ubl Industrial Park, Ubl Avenue 1, #02-25 | \$(408933)

From: Ng, Jeffreysaykiat < Jeffreysaykiat.Ng@aig.com>

Sent: Friday, 5 April 2019 2:21 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Subject: AIG ref: 2119711502SG // LKK ref: CC4/AIG18022630/Dea3 - Accident involving SJH3413L and SHA7998A along

Buyong Road towards Orchard Road on 12.12.2018

Dear Asher,

Please refer to attached report lodged by SJH3413L.

Our policy records show the insured owner is Jeong Mean Kim.

The LTA search shows owner as Lee Seung Jae.

Kindly assist to inform the insured / insured's driver to make addendum if they have lodged the insurer wrongly.

Please also obtain and let us have the taxi video footage as we have received the bodily injury claim, thank you.

Jeffrey Ng AIG Senior Complex Claims Examiner
 Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg



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GST Reg. No : M2-0105651-9 Date: 21 May 2019 Time

Time: 09:55:46

Description

Amount (S\$) GST#7%

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Postage Label LOCAL

3 X 2.54

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SUB TOTAL

7.62 0.50

TOTAL AMOUNT

GST COLLECTED BY SINGPOST

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GST Reg. Add: SINGAPORE POST CENTRE 10 EUNOS ROAD 8

SINGAPORE 408600

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Time: 10:17:05 Date: 20 Feb 2019

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15.24 1.00

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TOTAL AMOUNT

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09/2014

...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

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Case	Notified	Est Submitted	Ad) Assigned	Adj Rpt	Adj Sul	bmitted	Ins Auth'ed	Status		
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CLAIM SU	BFOLDER DE	TAILS			1	Created	by adjuster]			
Insured:	JEONG M	EAN KIM, ID: S	2721323E							
Main Claimant:	COMFOR	TRANSPORTAT	ION PTE LTD, Co	Reg. No.: 19930						
Vehicle Reg No.:	Vehicle Reg. SHA7998A Date of Loss: 12/12/2018 23:00 ~ :59 [39 Months and 9 Days From LTA Reg D				LTA Reg Date	e (Man Yr)]				
Claim Type	TP / 211	9711502SG		Policy Note I	/Cover 2	10046152	72			
Vehicle Reg No. (Insured):	SJH3413	4-2		Policy {Clain	No. nant): D	D-18088936MF5H				
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Repairer:	Chunni M 7162	otor Work Pte L	td (HQ) Blk 10 Ang	Mo Kio Industrial	Park 2A, #0	03-19 AM	K Autopoint, 5680	47 Ang Mo Kid	- Tel: 6542	
Handling Insurer:		Pacific Insurance Chan1@aig.com	ce Pte. Ltd. (Expre	ss) - Tel: 65-6419	-3000 [Handled b	y Chan, Kian-Me	ng]		
Claimant's Insurer:		ALL STREET, ST	e Ltd (HQ) - Tel: 6							
Adjuster:	LKK Auto	Consultants Pt	e Ltd (HQ) - Tel: 63	256-3561 [Hand	ied by BRY	AN TAN] [Final Rpt	due 27/12/	2018]	
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Claim Documents

*SHA7998A (21197115025G)
[SJH3413L]
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COMFORT TRANSPORTATION PTE LTD Dec 12 2018 11:00PM [JEONG MEAN KIM] Chunni Motor Work Pte Ltd

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123	19/01/19 15:09	Finishing Photo	0	Load JPG	123
124	19/01/19 15:09	Finishing Photo	0	Load JPG	120
125	19/01/19 15:09	Finishing Photo	0	Load JPG	82
Doc	umentation		1 per	page v	Ø
No:	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	17/12/18 19:50	ACKNOWLEDGEMENT EMAIL TO AIG DD 17.12.20118	0	Load PDF	
2	17/12/18 19:50	EMAIL FROM AIG DD 14.12.2018	0	Load PDF	
3	17/12/18 19:50	TP ESTIMATE + TP GIA REPORT	0	Load PDF	
4	23/12/18 17:36	TP ESTIMATE + WHEEL ALIGNMENT	0	Load PDF	
5	24/12/18 13:58	Non reporting letter	0	Load PDF	
6	19/02/19 14:19	1ST AR NON REPORTING LETTER	0	Load PDF	
7	15/05/19 11:58	Final Reminder Letter	0	Load PDF	
В	17/10/19 10:05	Registered Mail Fee	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AIG18022630/DDA3Q2

Date:

17/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100461522

Claimant Vehicle No: SHA7998A

Insured Vehicle No: SJH3413L

Date of Loss:

12/12/2018

Nature of Claim:

TP

Claim No: 2119711502SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHA7998A

Make & Model:

HYUNDAI 140, 1.7 D CRDI F/L ABS AIRBAG 4DR

Engine No:

D4FDFU539656

405535 km

Reg. Date:

03/09/2015 (Man. Year: 2015)

Chassis No: Odometer:

KMHLB41UMGU077277

Colour: Engine Capacity: Blue

1685 cc

Market Value/New Car

N/A

Price: Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Front Right Side: West Lake 5 mm West Lake 5 mm Rear Left Side: Rear Right Side: West Lake 5 mm West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,829.40	12,794.36	5,035.04	28.24
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,380.00	2,070.00	3,310.00	61.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	23,209.40	14,864.36	8,345.04	35.96
Approved Total (Overridden) (S\$)		11,800.00		
(S\$)	23,209.40	11,800.00	11,409.40	49.16
+ GST 7.00/7.00% (S\$)	1,624.66	826.00	798.66	49.16
Nett Amount (S\$)	24,834.06	12,626.00	12,208.06	49.16
Global Sum S	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment:

14/12/2018

Date Inspected:

17/12/2018 Inspected At:

Chunni Motor Work Pte Ltd (HQ)

Blk 10 Ang Mo Kio Industrial Park 2A,

#03-19 AMK Autopoint

Singapore 568047

Estimated Period of Repair:

10.0 days

Adjuster Report Page 2 of 4

Adjuster: BRYAN TANI Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommend	led	Par	ts
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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Cut	1,052.20 FL	
2	1		*FRONT BUMPER SPONGE	Not Necessary	99.20 FL	*-FL
3	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	402.10 FL	*-FL
4	1		*FRONT BUMPER BRACKET (RH)	Serviceable	24.60 FL	*-FL
5	1		*HEADLAMP SUPPORT PANEL ASSY	Broken	907.40 FL	*907.40 FL
6	1		*HEADLAMP (RH)	Mtg Broken	1,388.00 FL	*1,388.00 FL
7	1		*FRONT FENDER (RH)	Buckled	566.30 FL	*566.30 FL
8	1		*FRONT FENDER APRON PANEL (RH)	Punctured	637.00 FL	*637.00 FL
9	1		*FRONT FENDER SHIELD (RH)	Deformed	174.90 FL	*174.90 FL
10	1		*FRONT DOOR (RH)	Bent	2,256.40 FL	*2,256.40 FL
11	1		*FRONT WINDSCREEN PILLAR OUTER (RH)	Dented	1,745.50 FL	*1,745.50 FL
12	1		*FRONT WINDSCREEN MOULDING	Necessary	113.30 FL	*113.30 FL
13	1		*WIPER CONTAINER	Deformed	61.90 FL	*61.90 FL
14	1		WIPER CONTAINER MOTOR	Serviceable	75.00 FL	*-FL
15	1		*FRONT WHEEL RIM (RH)	Distorted	325.30 FL	*325.30 FL
16	1		*FRONT WHEEL HUB CAP (RH)	Cut	107-10 FL	*107.10 FL
17	1		*FRONT WHEEL BEARING	Damaged	540.50 FL	*540.50 FL
18	1		*FRONT SHOCK ABSORBER (ASSY) (RH)	Distorted	342.20 FL	*342.20 FL
19	1		*FRONT SHOCK ABSORBER MOUNTING (RH)	Not Necessary	108.80 FL	*-FL
20	1		*FRONT DRIVE SHAFT (RH)	Damaged	1,030.80 FL	*1,030.80 FL
21	1		*RACK & PINION ASSY	Damaged	969.60 FL	*969.60 FL
22	1		*STG TIE END	Distorted	62.60 FL	*62.60 FL
23	1		*FRONT SUSPENSION LOWER ARM (RH)	Distorted	529.30 FL	*529.30 FL
24	1		*KNUCKLE ARM (RH)	Distorted	552.00 FL	*552.00 FL
25	1		*ENGINE UNDER COVER	Not Necessary	334.60 FL	*-FL
26	1		*ENGINE CROSSMEMBER	Distorted	2,094.40 FL	*2,094.40 FL
27	1		*ABS SENSOR ,RH	Not Necessary	234.00 FL	*-FL
28	1		*ELECTRIC POWER STEERING	Not Necessary	4,880.50 FL	*-FL
29	1		*FRONT FENDER ADVERTISEMENT LOGO (RH)	Necessary	100.00 FS	*100.00 FS
30	1		*FRONT DOOR COMFORT LOGO (RH)	Necessary	75.00 FS	*75.00 FS
31	1		*FRONT DOOR ADVERTISEMENT LOGO (RH)	Necessary	100.00 FS	*100.00 FS
32	1		*FRONT TYRE (RH) (50%)	Punctured / Cut	216.00 FS	*108.00 FS
33	1		*FRONT WINDSCREEN SEALANT	Necessary	46.00 FS	*46.00 FS
F=Fn	anchise	part. S=Spo	cNett. L=ListItemDisc.			
				Sub Total (S\$)		15,885.70
			- List Item Discount on L Items 2	0.00/20.00% (S\$)	4,323.10	3,091.34
				Total Parts (S\$)	47 000 40	12,794.36

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	2,000.00	800.00
2	SPRAY PAINTING CHARGE	New	1,250.00	700.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	100.00	40.00
5	TOWING CHARGE	New	50.00	0.00
6	TRANSFER OF DOOR	New	120.00	60.00
7	REMOVE/REFIX UNDERCARRIAGE (FRT)	New	200.00	150.00
8	FRT WHEEL ALIGNMENT	New	120.00	60.00
9	REMOVE/REFIX AIRCON & REFILL GAS	New	150.00	0.00
10	REMOVE/REFIX DASHBOARD	New	450.00	150.00
11	REMOVE/REFIX FRONT WINDSCREEN GLASS	New	120.00	80.00
12	REMOVE/REFIX CUSHION & UPHOLSTERY FRONT	New	90.00	0.00
13	RE-SET ABS SYSTEM	New	200.00	0.00
14	DIAGNOSTIC & RESETTING TO ERASE FAULT CODE	New	480.00	0.00
	Gross Lab	our Cost (S\$)	5,380.00	2,070.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.