

Asher Sng (LKKAUTO)

From: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Sent: Friday, 5 April 2019 3:56 PM
To: Asher Sng (LKKAUTO)
Subject: RE: AIG ref: 2119711502SG // LKK ref: CC4/AIG18022630/Dea3 - Accident involving SJH3413L and SHA7998A along Buyong Road towards Orchard Road on 12.12.2018

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Thank you for the information.

Kindly try to contact OI and/or OID to confirm that they are insured with NTUC Income for the accident dated 12.12.2018. Thereafter, to re-direct the PD claim to them.

Kindly also obtain confirmation from NTUC Income that they are at risk.

On my end, I will also check with NTUC Income for the bodily injury claim that we have received from the third party's driver, thank you.

Jeffrey Ng

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]

Sent: Friday, April 05, 2019 3:20 PM

To: Ng, Jeffreysaykiat

Subject: [EXTERNAL] RE: AIG ref: 2119711502SG // LKK ref: CC4/AIG18022630/Dea3 - Accident involving SJH3413L and SHA7998A along Buyong Road towards Orchard Road on 12.12.2018

Caution: External Email

Hi Jeffery,

We refer to the email below.

Based on the document of information that we collected show that the vehicle was registered and insured owner as Lee Seung Jae.

Please kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>

Sent: Friday, 5 April 2019 2:21 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: AIG ref: 2119711502SG // LKK ref: CC4/AIG18022630/Dea3 - Accident involving SJH3413L and SHA7998A along Buyong Road towards Orchard Road on 12.12.2018

Dear Asher,

Please refer to attached report lodged by SJH3413L.

Our policy records show the insured owner is Jeong Mean Kim.

The LTA search shows owner as Lee Seung Jae.

Kindly assist to inform the insured / insured's driver to make addendum if they have lodged the insurer wrongly.

Please also obtain and let us have the taxi video footage as we have received the bodily injury claim, thank you.

Jeffrey Ng
AIG

Senior Complex Claims Examiner
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