

INS. CASE OWNER: **FOO CHU YAN** CC **3/AIG1802** LKK
 IDAC: **2607, 2608**
 Surveyor: **H.J** DOI: **12/11/18** Date/Time: **12/11/18**
 Registered in Merimen: **12/11/18**

Pre-assign / CCU / FTE

Insured Vehicle No.: **SLT 625T** Claim No.: **286976084654**
 Name of Insured: **GARDING MOUNT WINE** Policy No.: **180005782**
 Insured Tel No.: **9448092** Make / Model: **NISSAN**
 Excess Sec II :\$5 D.O.A.: **10/11/18** Place of Accident: **WARY MOUNT WINE**
 Is driver the owner? **(YES / NO)** Nature of Accident: **(VA) YES / NO**
 If NO, Driver Name / Age: **SHF 4413** OI GIA REPORT: YES / NO: **TP GIA REPORT: YES / NO**
 Driver Tel No.: **(VA) YES / NO** Insured Liability: **%** Final ? Yes / No

INSRS: WSP: Tel: Liability: RMKS: **G.M.T.**
 INSRS: WSP: Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
20/01/18	Non-Reporting Ir (1st):	
14/11/19	Non-Reporting Ir (2nd):	
	Non-Reporting Ir (Final):	
	Notification Ir (if non-pickup):	
	Call CI: 4/11/18	
	After call Ir to OE: 16/11/18	
	Documentation Check List: Handler Typist	
	Notification Ir (if non-pickup):	
	After call Ir to OE:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: **11/12/18** Sent By: **LSP**

FINALIZATION Date/Time: Confirm with: Confirm by: Email: Call:

Repair Cost: **L6** \$5 **2,150.00** (4 days) Reduction: **68** %

FINAL SETTLEMENT Date/Time: Confirm with: **L6 GBR** Email: Call:

Final Liability: % **80-100** (Assessed) BOLA S/N No.: **111 NL**

Repair Cost: \$5 **2,150.00**

Loss of Rental (LOR): \$5 **986.25** (7 days) **X \$133.75**

Loss of Use (LOU): \$5 **—** (5 x days)

Loss of Income (LOI): \$5 **—** (5 x days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ (Tick only one)

GIA/LTA Search: \$5 **7.00**

Medical: \$5 **—**

Disbursement: \$5 **—** (e.g. Tow/Independent)

Legal Cost: \$5 **—**

Total: \$5 **3,093.75** Global Sum \$5: **3,090.00**

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: \$5 **3,090.00** Name 1: **CURT TAXIS PTE LTD**

Payee 2: (Strike if N.A.) \$5 **—** Name 2: **—**

Payee 3: (Strike if N.A.) \$5 **—** Name 3: **—**

Vehicle Hwa 2e

REF: A16

ASSIGNMENT

From Date: 13/12/18

Estimated Cost

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No

SHF441J

at Workshop n/a

SMRP
(Woodlands Depo)

at

Insured

Policy No

Claims No

Sum Insured

Excess

(Client's Record)

Make of Veh

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

☒ N/S	☐ O/S
☐	☐

Bal. or Market Value:

IDAC Accident Report

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res:

Yes or No

Lump Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS ^{up}

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SHF441J

Yr Regn: 27 Dec 2013

Type: M.Gar / M.Cycle / Bus / Van / Lorry / ☒ Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

C.C: 1797

Colour:

maroon

A/C: Insured / Std / NI / NA

Sp Reading:

581985

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDKN36U005719354

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ Good / Jammed / Leaked / Burnt or

Brake: ☒ Good / Jammed / Leaked / Burnt or

Modi: Nil / ☒ STD A/Rim or

Tyre Size:

F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Falken

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

10/12/18

D.O.I:

13/12/18

Survey held at

Smrt

Des. of Damages: Frt / Rear / O/S / ☒ N/D / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

12/18/2048

L16 A2.150.00
(Red: \$4,714.66/68%)

SL26253T

Date/Time: File Pass to:

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to:

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1) D = RS. 50

2) Photos

3) Other

Report Format :

Lump Sum / I.B.E. (\$)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

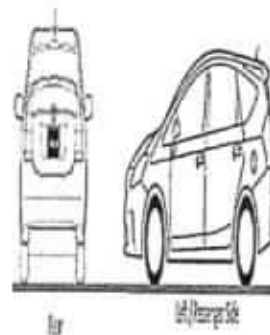
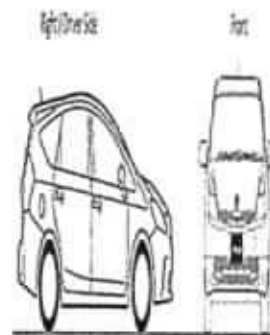
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18022607/Jfb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 17-12-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLZ 6253T	Veh. Inspected	SHF 441J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	17/12/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	10/12/2018	Inspection Date	13/12/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Poh kin

Section A - Accident Details

Registration Number	SHF441J
Case Reference Number	TAX/12/18/2048
Registration Date	27/12/13
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LAU CHEE WAI
Type of Accident	Side Swipe
Accident Date and Time	10/12/18 5:30 PM
Accident Reported Date and Time	11/12/18 10:55 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	Yes
Towed Back Date and Time	10/12/18 8:23 PM
Replacement Vehicle issued?	No
Job Card Number	24099212
Special Instruction to ARC, if any	TOWED \$50/AIG - LKK
Prepared Date and Time	12/12/18 11:24 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



12/12/18

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$450.00
Total Spray Cost	\$1,872.00	\$950.00
Total Spare Part Cost	\$3,363.66	\$571.68
Total Other Cost	\$784.00	\$180.00
TOTAL COST	\$6,864.66	\$2,151.68
Lump Sum Total	\$6,860.00	\$2,150.00 (L/S)
Number of Repair Days	6.0	4.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / AIG
ARC / Surveyor Sign Off Date	13/12/2018 4:20 PM	13/12/2018 4:03 PM
Signature		
Remarks	L/S photo after paint, supplementary item pls send e-mail to: naz@lkkauto.com (91803151)	

Finalized - Hwee Jie

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1812-0415	Invoice Number	
Quotation Date	19.12.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	\$845.00	\$450.00
Total Labour	\$845.00	\$450.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR LH	\$378.00	\$200.00
TO RESRAY REAR DOOR LH	\$378.00	\$200.00
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$100.00
TO RESPRAY REAR FENDER LH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$50.00
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$1,872.00	\$950.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	\$84.00	\$60.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$60.00	\$30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$30.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$60.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$0.00
TO TRANSFER DOOR MECHANISM	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$80.00	\$0.00
Total Other Costs	\$784.00	\$180.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		67002-47070	DOOR FRT/LH	1.00	\$894.40	100.00	\$0.00	Replace	Repair
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace
		67004-47090	DOOR RR/LH	1.00	\$954.50	100.00	\$0.00	Replace	Repair
		75852-47900	MOULDING BODY, LH	1.00	\$673.60	25.00	\$505.20	Replace	Replace
		81602-47091	FENDER RR/LH	1.00	\$766.80	100.00	\$0.00	Replace	Repair
			SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace
			STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace

	42611-47140	WHEEL DISC	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair	R
	52159-47905	BUMPER REAR	1.00	\$458.60	100.00	\$0.00	Replace	Repair	R
	52576-47020	BUMPER SIDE RETAINER RR/LH	0.00	\$84.80	0.00	\$0.00	Replace	Not Given	X
		PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	X
Total				\$5,476.30		\$714.60			

NEC

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

714.60

- 202

571.68

+ 450.00

+ 1130.00

2151.68

L/S \$2150/-

24/12/18 - Finalized L/S repair \$2150/- with 4 days

Hue Jie - LKK





Case Details

Case Reference Number : TAX/12/18/2048
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHF441J

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-4933-ID
 Assigned By : Kok Wah Wong

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 10/12/2018 09:30 AM
 Vehicle Age(In Months) : 60

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			DOOR FRT/LH	1	894.40	894.40	25.00	670.80	Replace	1	0	Repair	*
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	*
One Time Key In	Main			DOOR RR/LH	1	954.50	954.50	25.00	715.88	Replace	1	0	Repair	*
One Time Key In	Main			MOULDING BODY, LH	1	673.60	673.60	25.00	505.20	Replace	1	505.20	Replace	*
One Time Key In	Main			FENDER RR/LH	1	766.80	766.80	25.00	575.10	Replace	1	0	Repair	*
One Time Key In	Main			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace	*
One Time Key In	Main			STICKER DECAL 5555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace	*
One Time Key In	Main			WHEEL DISC	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair	*
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	0	Repair	*

Total Spare Part Cost 4,204.58

Surveyor Total 714.60

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 3,363.68

Final Sur Total 571.68

12/13/2010

https://vacswb.smrt.com.sg/Estimation.aspx

			SMRT Recommendation								Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Give *	
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace *	
Total Spare Part Cost									4,204.58		Surveyor Total	714.60		
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20		
Final Spare Part Cost									3,363.66		Final Sur Total	571.68		

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR LH PORTION	845.00	450	
Total:		845.00	450.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO RESPRAY FRONT DOOR LH	378.00	200	
2	TO RESRAY REAR DOOR LH	378.00	200	
3	TO RESPRAY ROCKER PANEL MOULDING	180.00	100	
4	TO RESPRAY REAR FENDER LH	378.00	200	
5	TO RESPRAY RIM	180.00	50	
6	TO REPSRAY REAR BUMPER	378.00	200	
Total:		1,872.00	950.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TOWING CHARGE	84.00	0	
2	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30	
Total:		784.00	120.00	

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
3	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30	
4	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60	
5	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0	
6	TO TRANSFER DOOR MECHANISM	120.00	0	
7	TO REPLACE SUNDRY PARTS	100.00	0	
8	TO WASH AND VACUUM	60.00	0	
Total:		784.00	120.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	3,363.66	571.68
Total Labour Cost	845.00	450.00
Total Spray Painting	1,872.00	950.00
Other	784.00	120.00
Overall Total	6,864.66	2,091.68
Lump Sum Repair Option		✓
Lump Sum Total	6,850.00	2,100.00
Surveyor Approved Amount		2,100.00
No of Repair Days*	6	4
Remarks		L/S photo after paint, supplementary item pls send e-mail to : naz@lkkauto.com (91803151)
Surveyor Name		Hwee Jie
Signature		

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No final notification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Save

Clear

Survey Date

Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Tuesday, 8 January 2019 12:28 PM
To: CS A Team; Admin A
Subject: Re: Accident on 10/12/2018 involving SHF 441J & SLZ 6253T (your insured) Our
Ref: TAX/12/18/2048/lg
Attachments: 12 18 2048 LOD.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$2150.00
Loss of Rental	\$1003.12 (7.5 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$3160.12

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18022607/Jfb3

14th January 2019

SABRINA WONG KAY WYE

14 Eng Kong Crescent,
Singapore 599409.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SLZ 6253T AND SHF 441J ALONG
MARYMOUNT LANE ON 10.12.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the video footage and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin Chong
Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SHF 441J (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHF 441J that was damaged pursuant to the accident which occurred on 10/12/2018 (date) along MARYMOUNT LANE (location) involving vehicle no/s SLZ 6253T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of Sept (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,090.00** (Global Sum – all in) for vehicle no. **SHF 441J** that was damaged pursuant to the accident which occurred on **10/12/2018** (date) along **MARYMOUNT LANE** (location) involving vehicle no/s **SLZ 6253T**. This is pursuant to the inspection conducted on **13/12/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHF 441J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHF 441J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of Sept (month) **2019** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181200515
Date : 26.12.2018
Vehicle No. : SHF441J
Your Ref No. : TAX/12/18/2048
Our Ref No. : 24099212
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,150.00
GRAND TOTAL					\$ 2,150.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 10.12.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/18/2048

From: SMRT Taxis Pte Ltd

Date: 21/12/2018

ACCIDENT INVOLVING SHF 441J & SLZ 6253T ON 10/12/2018 ALONG AT THE JUNCTION OF MARYMOUNT LANE & UPPER THOMSON RD

This is to confirm that the daily rental rate for SHF 441J is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 02/12/2018
Accident End Date : 01/01/2019

Date Generated : 02/01/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/18/2048	SHF441J	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24099212	10/12/2018 8:23 PM	18/12/2018 1:54 PM

Search Date / Time: 10 Dec 2018 17:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE, PTI, LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Dec 2018 Edit Reg		13 Dec 2018 00:00 Edit Adj Rpt	S\$2,150.00 Edit Estimates	S\$2,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	SABRINA WONG KAY WYE (WANG QIHUI) , ID: 57719909H								
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHF441J	Date of Loss:	10/12/2016 17:00 - :59 [59 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7869760346SG	Policy/Cover Note No.:	1800053282 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLZ6253T	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 27/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHF441J (7869760346SG)

[SL26253T]

TP

SMRT TAXIS PTE LTD

Dec 10 2018 5:00PM

[SABRINA WONG KAY WYE (WANG QIHUI)]

SMRT Automotive Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

No

Finalized On

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

30/08/19 11:45

Video - Accident

TP VIDEO FOOTAGE

Load MP4

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AIG Asia Pacific Insurance Pte. Ltd. (SG)

Thumbnail

Print

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11/01/19 11:48

Video - Accident

From:SC - Reg. No: SL26253T, Claimant: SABRINA WONG KAY WYE (WANG QIHUI)

Load MP4

2

11/01/19 11:48

Video - Other

From:SC - Reg. No: SL26253T, Claimant: SABRINA WONG KAY WYE (WANG QIHUI)

Load MP4

Letters/Correspondences

1 per page

No

Finalized On

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

(Draft)

Third Party Express Settlement - Payment Breakdown

Edit

Photos/Images

3 per page

No

Relabel/Reorder

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

19/12/18 10:38

General View

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Video				1 per page	☒
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Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	17/12/18 18:32	TP ESTIMATE- MARKED	1	Load PDF	
2	17/12/18 18:32	TP GIA REPORT	1	Load PDF	
3	15/01/19 12:14	LETTER TO OI	1	Load PDF	
4	11/09/19 14:08	WORKSHOP INVOICE	1	Load PDF	
5	11/09/19 14:08	AUTHORISATION TO ACT FORM	1	Load PDF	
6	11/09/19 14:08	Release Voucher	1	Load PDF	
7	11/09/19 14:08	RENTAL RECEIPT	1	Load PDF	
8	11/09/19 14:08	RENTAL MILEAGE	1	Load PDF	
9	11/09/19 14:08	LTA SEARCH	1	Load PDF	
10	11/09/19 14:08	LOD	2	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	18/12/18 09:27	OI GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLZ6253T (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHF441J (TP veh)		
Date of Accident:	10/12/2018		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	9,037.30
Final Repair Cost	:	\$	3,090.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	7 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,090.00
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability ____ 100 ____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 3,090.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

11 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18022607/JHB3Q2

Date: 11/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800053282
 Claimant SHF441J Insured Vehicle No: SLZ6253T
 Vehicle No: SHF441J
 Date of Loss: 10/12/2018 Nature of Claim: TP Claim No: 7869760346SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHF441J
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR5906783
 Reg. Date: 27/12/2013 (Man. Year: 2013) Chassis No: JTDKN36U005719354
 Colour: Maroon Odometer: 581985 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,536.30	714.60	4,821.70	87.09
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,501.00	1,580.00	1,921.00	54.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,037.30	2,294.60	6,742.70	74.61
Approved Total (Overridden) (S\$)		2,150.00		
Nett Amount (S\$)	9,037.30	2,150.00	6,887.30	76.21
+ Car Rental (7.0 x S\$133.75/day) (S\$)		936.25		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		3,093.25		
Global Sum Settlement (S\$)		3,090.00		

INSPECTION

Date of Assignment: 13/12/2018
 Date Inspected: 13/12/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 4.0 days

Adjuster: ONG HWEE JIE**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*MOULDING BODY ,LH (DISC 25%)	Dented	673.60 F	*505.20 F
2	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
3	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
4	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
5	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
6	1		*DOOR FRT/LH	Repair	894.40 F	*- F
7	1		*DOOR RR/LH	Repair	954.50 F	*- F
8	1		*FENDER RR/LH	Repair	766.80 F	*- F
9	1		*WHEEL DISC	Repair	1,484.20 F	*- F
10	1		*BUMPER REAR	Repair	458.60 F	*- F
11	1		*BUMPER SIDE RETAINER RR/LH	Not Necessary	94.80 F	*- F
Total Parts (S\$)					5,536.30	714.60

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	845.00	450.00
2	SPRAY PAINT	New	1,872.00	950.00
3	TOWING CHARGE	New	84.00	60.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	30.00
5	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	30.00
6	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	60.00
7	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	0.00
8	TO TRANSFER DOOR MECHANISM	New	120.00	0.00
9	TO REPLACE SUNDRY PARTS	New	100.00	0.00
10	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			3,501.00	1,580.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >