

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 2 September, 2019 11:48 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 10/12/2018 involving SHF 441J & SLZ 6253T (your insured) Our Ref: TAX/12/18/2048/lg - LKK REF CC3/AIG18022607/Jhb3
Attachments: DV ATA.pdf

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we propose a global sum of **\$3,090.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Su Li (LKK Auto)
Sent: Friday, 30 August, 2019 1:34 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Vic (LKKAUTO)
Cc: Admin A; CS A Team
Subject: FW: URGENT / FINAL REMINDER Re: Accident on 10/12/2018 involving SHF 441J & SLZ 6253T (your insured) Our Ref: TAX/12/18/2048/lg

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Hi Vic,

FYNA, our ref CC3/AIG18022607/Jhb3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Friday, 30 August 2019 11:42 AM

To: CS A Team; Admin A

Subject: URGENT / FINAL REMINDER Re: Accident on 10/12/2018 involving SHF 441J & SLZ 6253T (your insured) Our Ref: TAX/12/18/2048/lg

**URGENT
FINAL REMINDER**

Dear All,

Please let us have your offer by **6th September 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 24/07/2019 12:27

To: Poh Kin (LKKAuto)

Subject: URGENT / 2nd REMINDER Re: Accident on 10/12/2018 involving SHF 441J & SLZ 6253T (your insured) Our Ref: TAX/12/18/2048/lg

**URGENT
2ND REMINDER**

Dear Poh Kin,

Despite our 1st reminder sent to you more than 5 months ago, to-date there is still no response.

We attach our video footage for your perusal. It clearly showed that your insured is solely at fault as she was trying to avoid the trailer on her left and had encroached onto our driver's path thus causing the accident.

Please let us have your offer by **31st July 2019**.

Regards

Tan Lee Gek (DID: 6866 2647)



Claims Department

SMRT Automotive Services Pte Ltd

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 19/02/2019 12:21

To: Poh Kin (LKKAuto)

Subject: URGENT / REMINDER Re: Accident on 10/12/2018 involving SHF 441J & SLZ 6253T (your insured) Our Ref: TAX/12/18/2048/lg

**URGENT
REMINDER**

Dear Poh Kin,

Please let us have your offer by **26th February 2019** Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: 08/01/2019 16:53

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; CS A Team

Subject: FW: Accident on 10/12/2018 involving SHF 441J & SLZ 6253T (your insured) Our Ref: TAX/12/18/2048/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18022607/Jfb3	Poh Kin

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Tuesday, 8 January 2019 12:28 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 10/12/2018 involving SHF 441J & SLZ 6253T (your insured) Our Ref: TAX/12/18/2048/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$2150.00
Loss of Rental	\$1003.12 (7.5 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$3160.12

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

