

15/4/2010

INS. CASE OWNER:

CC / AXA1802

LKK:  
IDAC:

Surveyor:

Tau-firh

DOE:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

11/11/18  
11/11/18

SKW 7777-4 GBT 24055-4

TO VIDEO IN. V DRIVE/VIC/SKW 7777  
UPLOADED IN GC.At court claim  
- LDM CHIA CHIO.15/10/18  
9:55AMSPOKE TO OI PIO. SHE CONFIRMED  
ACCIDENT DETAILS & OUI WAS AUTHORIZED  
TO DRIVE & RENT. ENDED TP. INFORMED  
TP CLAIM, NO 4 X6. AGREED TO  
COTICE. SEND LETTER & BULK TO  
OI. PENDING LOA.

14/11/19

File -&gt; July to send PS for

18/11/19-

File pass to LSP to close.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	15/10/18 - vic
Documentation Check List: Handler Typist	
Notification ltr (if non-pickup)	
After call ltr to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

<b>PRELIMINARY ADVICE</b>		Date/Time:	Sent By:
<b>FINALIZATION</b>		Date/Time:	Confirm with:
Repair Cost:	SS	days) Reduction:	%
<b>FINAL SETTLEMENT</b>		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed)	BOLA S/N No.:
Repair Cost:	SS	5852.18	27
Loss of Rental (LOR):	SS	8W-W	( 8 days) x \$1W
Loss of Use (LOU):	SS	-	(S x days)
Loss of Income (LOI):	SS	-	(S x days)
LOR only	<input checked="" type="checkbox"/>	LOU only	<input type="checkbox"/>
GIA/LTA Search	SS	2-00	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]
Medical:	SS	-	
Disbursement:	SS	-	(e.g. Tow/ Independent)
Legal Cost	SS	-	
Total:	SS	6659.18	Global Sum SS:
<b>FINAL PAYMENT</b>		Date/Time:	Confirm with:
Payee 1:	SS	6659.18	Name 1:
Payee 2: (Strike if N.A.)	SS	-	Name 2:
Payee 3: (Strike if N.A.)	SS	-	Name 3:

COPY SENT  
11/11/191) Claim status: Normal/Reject/Private Settle  
2) Report Format: TP  
3) Survey fee: \$350.00

Cycle &amp; Carriage Automotive Pte Ltd

P

SKW7727P

1590

Qwen  
080347

JMYSRCYIAFY005576

205 / 60KLB

960K.

$$x \leq b$$

6

26/6/1904 pm

8C Pander bdr

PIP \$ 5424.00 (Red of 2451/3540)

PAGE OF REPORT

Regulatory No. 61-ETHC



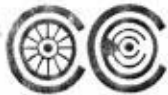
# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18022603/hb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 17-12-2018	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GBG 2405S	Veh. Inspected	SKW 7727P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	17/12/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	12/12/2018	Inspection Date		
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

## PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



### ESTIMATE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
NOR ZAMZARINA BINTE KAMIS  BLK 651 WOODLANDS RING RD #10-452 SINGAPORE 730651  Contact No Mobile: 96958477	Cust No/Name	/MS NOR ZAMZARINA BINTE KAMIS
	Reg No/Reg Date	SKW7727P / 16/11/201
	Date In/Mileage	/ 0
	Chassis No	JMYSRCY1AFU005526
	Engine No	4A92CC0513
	Make/Model	MIT/LANCER EX 1.6 GLS 4 A/T (M34)
	Colour/Trim	U01 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CSM00041	Cash	13/12/2018/ 16:42	TLC	442 / CocoLu	34229		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
E PNT88000							1375 2200.00
RENEW REAR BUMPER, BOOTLID, REPAIR REAR END PANEL							60 100.00
E PNT88000							bt 50.00
REMOVE & INSTALL PARKING SENSOR							✓ 40.00
M SUNDRY							
REAR BUMPER PLATE WITH FRAME							✓ 40.00
M SUNDRY							
APPLY SEALANT FOR ACCIDENT PORTION							1260 1680.00
E PNT98000							nw 220.00
SPRAY PAINT FOR REAR BUMPER, BOOTLID, REAR END PANEL							✓ 20.00
M SUNDRY							
SUPPLY PARKING SENSOR							✓ 200.00
A 54900099							✓ 40.00
CHECK WIRING & ELECTRICAL SYSTEM							net 20.00
A 54900099							100 200.00
CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM							do 852.00
M SUNDRY							17.00
C&C LOGO							17.00
M SUNDRY							bt 231.00
Sundry							net 13.00
E PNT88000							m 90.00
REMOVE & INSTALL REVERSE CAMERA							bt 760.00
M FACE,RR BUMPER				1.00	852.00	00.00	92.00
M BRKT,R/BMPR FACE SUPT,RH				1.00	17.00	00.00	92.00
M BRKT,R/BMPR FACE SUPT,LH				1.00	17.00	00.00	182.00
M REINFORCEMENT,RR BUMPER				1.00	231.00	00.00	74.00
M BRACKET,LICENSE PLATE LAMP				1.00	13.00	00.00	
M REINFORCEMENT,RR BUMPER				1.00	90.00	00.00	
M PANEL,TRUNK LID				1.00	760.00	00.00	
M HINGE,TRUNK LID,RH				1.00	92.00	00.00	
M HINGE,TRUNK LID,LH				1.00	92.00	00.00	
M WEATHERSTRIP,TRUNK LID				1.00	182.00	00.00	
M LATCH,TRUNK LID				1.00	74.00	00.00	

Confirm &amp; accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

## PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI  
MOTORS

### ESTIMATE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
NOR ZAMZARINA BINTE KAMIS	Cust No/Name /MS NOR ZAMZARINA BINTE KAMIS
BLK 651 WOODLANDS RING RD	Reg No/Reg Date SKW7727P / 16/11/201
#10-452	Date In/Mileage / 0
SINGAPORE 730651	Chassis No JMYSRCY1AFU005526
Contact No Mobile: 96958477	Engine No 4A92CC0513
	Make/Model MIT/LANCER EX 1.6 GLS 4 A/T (M34)
	Colour/Trim U01 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	13/12/2018/ 16:42	TLC	442 / CocoLu	34229
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
M MARK, THREE-DIA		1.00	51.00	00.00	51.00
M MARK, LANCER		1.00	54.00	00.00	54.00
M SWITCH, TRUNK LID OPENER		1.00	67.00	00.00	67.00
M RETAINER, DOOR LOCK CYL		1.00	5.00	00.00	5.00
M TRIM, TRUNK ROOM RR END		1.00	164.00	00.00	164.00
M LAMP ASSY, TAIL, RH		1.00	191.00	00.00	191.00
M LAMP ASSY, TAIL, LH		1.00	191.00	00.00	191.00
M LAMP AS, HIGH MOUNTED STOP		1.00	369.00	00.00	369.00
M LAMP ASSY, LICENSE PLATE		1.00	35.00	00.00	35.00
M REFLECTOR LH		1.00	36.00	00.00	36.00
M REFLECTOR RH		1.00	36.00	00.00	36.00

Estimate

SURVEYOR NAME: Taylin 92495744

SURVEYOR SIGNATURE:

DATE: WP' 26/11/18 4:15pm

REMARKS: Repair before paid.  
sure this is to be done  
6 daysLKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Confirm &amp; accepted by

7% GST on **Nett** 8,389.00 587.23

Total Payable 8,976.23

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Exceptional Journeys

INSURANCE CO.: AXA

Supplementary Parts For Registration No.: SKW 7727 P

<u>Material</u>		<u>Cost (\$)</u>
1	Decal, Mivec	36.00
Total Taxable		36.00
7% GST		2.52
Grand total		<u>38.52</u>

Thank You.

Yours faithfully  
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

  
LOI AI TING  
SENIOR OFFICER - ADMIN  
DID : 6568 45556 / 6568 4501  
FAX : 6567 5258 / 6565 1240

Surveyor : TAUFIKH LKK  
 Claim : TP AXA  
 DOA : 12.12.2018  
 Emailed : 02.09.2019, 4pm  
 Date survey : 26.06.2019

VEHICLE NO : SKW 7727 P  
 MODEL : MIT LANCER EX 1.6 A  
 WIP : 41621

Material	:	\$	<u>2,089.00</u>
Labour	:	\$	<u>3,385.00</u>
Sub-Total	:	\$	<u>5,474.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>5,474.00</u>
GST 7%	:	\$	<u>383.18</u>
Grand Total	:	\$	<u>5,857.18</u>
Finalise By/Date	:		<u>LOI / 02/09/2019</u>

☒ REVERT BACK WITHIN 7 DAYS,  
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 6 WORKING DAYS + 2 Days (1)  
 + 0 Days (0)

TOTAL DAYS REPAIR TOOK = 8

Weekends  
 Public Holiday

☒ TP claim GBG 2405 S

☒ Claim GIA / LTA fee \$2.00

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others                     

☐ Third Party Report -





CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED  
PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**PRO-FORMA INVOICE**

Co Reg No : 1977014696

**THIS IS NOT AN OFFICIAL TAX INVOICE**

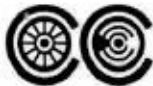
GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Nor Zamzarina Binte Kamis	Cust No/Name	/NOR ZAMZARINA BINTE KAMIS
BLK 651 WOODLANDS RING RD	Reg No/Reg Date	SKW7727P / 16/11/2015
#10-452	Date In/Mileage	26/06/2019/ 81030
SINGAPORE 730651	Chassis/Package	JMYSRCYIAFU00552E /DC17PP
Contact No Mobile: 96958477	Engine No	4A92CC0513
08/07/	Make/Model	MIT/LANCER EX 1.6 GLS 4 A/T (M34)
	Colour/Trim	U01 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CTP00040	Cash	28/08/2019/ 12:50	TLC	260 / AiTing	41621			
Description of Goods / Services						Qty	Unit Price	Disc% Amount
E PNT88000	REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, BOOT LID, REPAIR REAR END PANEL, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME							✓ 1375.00
E PNT88000	REMOVE & INSTALL PARKING SENSOR TO FACILITATE REPAIR							✓ 60.00
M SUNDRY	APPLY SEALANT ON ACCIDENT PORTIONS							✓ 40.00
E PNT98000	RESPRAY ON REAR BUMPER, BOOT LID, REAR END PANEL, AND ALL OTHER AFFECTED AREAS TO THE SAME							✓ 1260.00
A 54900099	CHECK WIRING & ELECTRICAL SYSTEM							✓ 20.00
A 54900099	CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE							✓ 200.00
M SUNDRY	SUPPLY C&C LOGO							✓ 40.00
M SUNDRY	SUNDRIES							✓ 20.00
E PNT88000	REMOVE & INSTALL REVERSE CAMERA TO FACILITATE REPAIR							✓ 100.00
S SPECIALISTJOB	SUPPLY & REPLACE FRONT LICENSE PLATE WITH PLASTIC FRAME							✓ 50.00
S SPECIALISTJOB	SUPPLY ONE SET OF REVERSE SENSOR							✓ 220.00
X FACE,RR BUMPER						1.00	✓ 852.00	00.00 852.00
X BRACKET,LICENSE PLATE LAMP						1.00	✓ 13.00	00.00 13.00
X BRKT,R/BMPR FACE SUPT,LH						1.00	✓ 17.00	00.00 17.00
X REINFORCEMENT,RR BUMPER						1.00	✓ 231.00	00.00 231.00
X PANEL,TRUNK LID						1.00	✓ 760.00	00.00 760.00
X MARK,THREE-DIA						1.00	✓ 51.00	00.00 51.00
X REFLECTOR LH						1.00	✓ 36.00	00.00 36.00
X MARK,LANCER						54 1.00	✓ 58.00	00.00 58.00

This is not an official tax invoice.  
This is a computer generated document, no signature is required.





CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED  
PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**PRO-FORMA INVOICE**

Co Reg No : 197701469G

**THIS IS NOT AN OFFICIAL TAX INVOICE**

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Nor Zamzarina Binte Kamis	Cust No/Name /NOR ZAMZARINA BINTE KAMIS
BLK 651 WOODLANDS RING RD	Reg No/Reg Date SKW7727P / 16/11/2015
#10-452	Date In/Mileage 26/06/2019/ 81030
SINGAPORE 730651	Chassis/Package JMYSRCY1AFU005526 /DC17PP
Contact No Mobile: 96958477	Engine No 4A92CC0513
08/07/	Make/Model MIT/LANCER EX 1.6 GLS 4 A/T (M34)
	Colour/Trim U01 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00040	Cash	28/08/2019/ 12:50	TLC	260 / AiTing	41621

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X DECAL,MIVEC → Supp	1.00	36.00	00.00	36.00
X LAMP ASSY,LICENSE PLATE	1.00	35.00	00.00	35.00

Z TEXT

TP CLAIM AXA GBG2405S

DOA :12.12.18

SURVEYOR TAUFIKH LKK 26.06.19

REPAIR 06 DAYS

# Pro Forma

*Cycle & Carriage celebrates 120 years.  
Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!*

Parts	2,089.00	Nett	5,474.00
Labour	3,015.00	7% GST on	383.18
Standard Menu	0.00		
Specialist Job	270.00	Total Payable	5,857.18
Diagnostics Job	0.00		
Sundry/Others	100.00		
Total(w/o GST)	5,474.00		

This is not an official tax invoice.  
This is a computer generated document, no signature is required.

## Hsiao Tong (LKKAUTO)

---

**From:** Denise Tay (LKKAUTO)  
**Sent:** Monday, 2 September 2019 4:30 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** FW: SKW7727P, finalisation (Mit WIP: 41621)  
**Attachments:** 3ca86036-347c-4225-8306-6e96bb319bfa.jpg; 981bc06f-5d15-4d2d-94b9-fde93742859b.jpg; 157136cf-08b7-4340-860b-0afd87258465.jpg; b4a88d86-8e28-4e31-b25d-686d769f6a1e.jpg; CIMG1370.JPG; CIMG1371.JPG; CIMG1372.JPG; e9ff0eb6-f61e-42d2-b9ef-0a71a2402998.jpg; scan.pdf

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>  
**Sent:** Monday, 2 September 2019 4:27 PM  
**To:** Taufikh (LKKAUTO) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Cheng Jo Jo <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Songcuan JR Lauro Araos <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>  
**Subject:** SKW7727P, finalisation (Mit WIP: 41621)

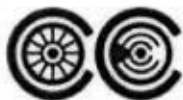
Hi, Taufikh,

Please confirm finalised amount at \$5,857.18.

Thanks.

Best Regards,

Loi Ai Ting  
Senior Officer - Admin



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4556 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are

## ◀ Service Request Details

Claim

S8M016K9

Reference

None ✎

Loss Date

12 December 2018

Request Date

14 December 2018

Due Date

21 December 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

17.12.2018 @ 1036am  
Coco veh not in

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SKW7727P

Make

TPVD MITSUBISHI

---

Service Address

---

...

---

Primary Contact/Insured

---

SKILLTECH ALUMINIUM CONSTRUCTION PTE LTD  
BLK 1 YISHUN STREET 23, #07-34 Y S ONE, 768441, Singapore

CONTACTUS@INSMART.SG

---

Claim Handler

---

CHAN Kian Chuan  
6568804269  
kianchuan.chan@axa.com.sg

---

Additional Instructions

---

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

## Catherine Chong (LKK Auto)

---

**From:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>  
**Sent:** Thursday, 13 December, 2018 4:47 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye  
**Subject:** OUR VEH SKW7727P, YOUR VEH GBG2405S ON 12/12/2018  
**Attachments:** [Untitled].pdf; scan6.jpg; scan7.jpg; SKW7727P.pdf

**Categories:** Mateen

Dear officer in charge,

Please advise us the liability for this case. thank you

Best regards

Coco Lu Ting

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg [mailto:PGMFP06@cyclecarriage.com.sg]  
Sent: Thursday, 13 December, 2018 4:43 PM  
To: Coco Lu Ting  
Subject:

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01.04.2019

AJAX Adjusters & Surveyors Pte Ltd  
120 Lower Delta Road  
#08-08 Cendex Centre  
Singapore 169208

Attn: Alex Chew

Dear Alex

**AUTHORISATION LETTER**

We write to confirm that (Feng Jin Zhong /FIN NO G8108933M) is employed by our company as a (Senior Supervisor) since (03/09/2007) and he is authorised to drive (VEHICLE NO.GBS 2405S).

We also write to give consent in allowing AXA Insurance Pte Ltd to take over full conduct of the Third Party claims and to settle the matter/s at best.

Please contact me at (67596380) for further enquiries.

Yours faithfully

Helen Wong

NAME & COMPANY STAMP







## RE: Liability clear - Pending OI LOA

Type

🔗 Question

Message

Hi Peter, we refer to the above matter. We were informed by OI that they have submitted all the relevant documents to AJAX(appointed by AXA also). Kindly advise if the document is available and whether we can proceed DS. Thank you. Hsiao Tong - 20 June 2019

Reply

## Hsiao Tong (LKKAUTO)

---

**From:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>  
**Sent:** Thursday, 20 June 2019 3:57 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** FW: Ref: AAS2019-25797/AC/LOD (Policy no. GA237618); Insured Vehicle: GBG2405S; DOA: 12/12/2018  
**Attachments:** 20190401155240804.pdf

Hi Hsiao Tong,

On 7 Jun I emailed to Vic.

Best regards

Coco Lu Ting

---

**From:** Coco Lu Ting  
**Sent:** Friday, 7 June, 2019 2:39 PM  
**To:** Vic (LKKAUTO) (vicalpeh@lkkauto.com) <vicalpeh@lkkauto.com>  
**Subject:** FW: Ref: AAS2019-25797/AC/LOD (Policy no. GA237618); Insured Vehicle: GBG2405S; DOA: 12/12/2018

---

**From:** Skilltech Admin <admin@skilltech.com.sg>  
**Sent:** Friday, 7 June, 2019 11:43 AM  
**To:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>  
**Subject:** Ref: AAS2019-25797/AC/LOD (Policy no. GA237618); Insured Vehicle: GBG2405S; DOA: 12/12/2018

Hi Coco,

Kindly find attached for your reference.

Thank you.

Regards,  
Helen Wong  
for Skilltech Aluminium Construction Pte Ltd  
Blk 1, Yishun Street 23,  
#05-28, Y S One  
Singapore 768441

Tel: 6759 6380  
Fax: 6759 6347

-

Hi Alex,

Kindly find attached Authorisation letter for your reference.

Thank you.

Regards,  
Helen Wong  
for Skilltech Aluminium Construction Pte Ltd  
Blk 1, Yishun Street 23,  
#05-28, Y S One  
Singapore 768441

Tel: 6759 6380  
Fax: 6759 6347

On 01/04/2019 3:03 PM, Alex Chew wrote:

Dear Helen,

As spoken.

Please let us have the authorisation letter on an urgent basis.

Best Regards,

Alex Chew  
email: [alexchew@ajaxadjusters.com](mailto:alexchew@ajaxadjusters.com)

**AJAX Adjusters & Surveyors Pte Ltd**  
120 Lower Delta Road  
#08-08 Cendex Centre  
Singapore 169208  
Tel: (65) 6255 0808 Fax: (65) 6849 9155  
<http://www.ajaxadjusters.com>

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Thank you.

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**From:** Alex Chew [<mailto:alexchew@ajaxadjusters.com>]  
**Sent:** Tuesday, 19 March 2019 6:16 PM  
**To:** 'enquiry@skilltech.com.sg'

**Subject:** RE: Ref: AAS2019-25797/AC/LOD (Policy no. GA237618); Insured Vehicle: GBG2405S;  
DOA: 12/12/2018

Dear Cislin,

Our e-mail of 11 March 2019.

Please let us have the required documents on an urgent basis, thank you.

Best Regards,

Alex Chew

email: [alexchew@ajaxadjusters.com](mailto:alexchew@ajaxadjusters.com)

**AJAX Adjusters & Surveyors Pte Ltd**

120 Lower Delta Road

#08-08 Cendex Centre

Singapore 169208

Tel: (65) 6255 0808 Fax: (65) 6849 9155

<http://www.ajaxadjusters.com>

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Thank you.

---

**From:** Alex Chew [<mailto:alexchew@ajaxadjusters.com>]

**Sent:** Monday, 11 March 2019 1:19 PM

**To:** 'enquiry@skilltech.com.sg'

**Subject:** Ref: AAS2019-25797/AC/LOD (Policy no. GA237618); Insured Vehicle: GBG2405S; DOA: 12/12/2018

Dear Cislin,

We refer to our telephone conversation with your good self this afternoon.

As spoken, we are the appointed Loss Adjusters for AXA Insurance Pte Ltd ('AXA'), the motor insurer of GBG2405S.

As you are aware, AXA has received the third party claims for the above-captioned matter.

Based on the reported circumstances, AXA may not be able to take a position to effectively deny the Third Party claims.

For the purpose of taking over conduct of the matter on your company's behalf, AXA requires an authorisation letter from **Skilltech Aluminium Construction Pte Ltd** to verify the relationship between **Skilltech Aluminium Construction Pte Ltd** and the driver of **GBG2405S**, Mr Feng Jinzhong G8108933M (example attached for your reference).

We also confirm that your good office is agreeable for AXA to take over conduct of the Third Party claims. In order to minimise cost and expenses, AXA will assess the Third Party claims and manage the quantum before resolving the claims. Any settlement made will be on a without admission of liability basis.

If you were to receive any further correspondences from the plaintiff's solicitors, you need not correspond with them but forward us with the same.

Please feel free to contact me on any query which you may have.

We look forward to receiving the document from you on an urgent basis.

Best Regards,

Alex Chew

email: [alexchew@ajaxadjusters.com](mailto:alexchew@ajaxadjusters.com)

**AJAX Adjusters & Surveyors Pte Ltd**

120 Lower Delta Road

#08-08 Cendex Centre

Singapore 169208

Tel: (65) 6255 0808 Fax: (65) 6849 9155

<http://www.ajaxadjusters.com>

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Thank you.

Regards,  
Trina Ng  
for Skilltech Aluminium Construction Pte Ltd  
Blk 1, Yishun Street 23,  
#05-28, Y S One  
Singapore 768441

tel: 6759 6380  
fax: 6759 6347

--

Thank you.

Regards,  
Helen Wong  
Skilltech Aluminium Construction Pte Ltd  
Blk 1, Yishun Street 23,  
#05-28, Y S One  
Singapore 768441

Tel: 6759 6380  
Tax: 6759 6347

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## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 21 June 2019 5:08 PM  
**To:** Coco Lu Ting  
**Cc:** Admin A; assignments; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua; Admin-D (LKKAUTO); Andre Chow En De; Vic (LKKAUTO)  
**Subject:** RE: OUR VEH SKW7727P, YOUR VEH GBG2405S ON 12/12/2018 LKK REF CC4/ASM18022603/pb3

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

**\*\*Kindly arrange for survey.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

**Sent:** Tuesday, 18 June 2019 9:22 AM

**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Andre Chow En De

<andre.chow@cyclecarriage.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

**Subject:** RE: OUR VEH SKW7727P, YOUR VEH GBG2405S ON 12/12/2018 LKK REF CC4/ASM18022603/hb3

**Importance:** High

Hi Hsiao Tong,

Please confirm liability for this case, 6months already. Customer keeping chase us. Thank you for your help

Best regards

Coco Lu Ting

---

**From:** Coco Lu Ting

**Sent:** Thursday, 14 March, 2019 12:21 PM

**To:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; 'CST@AXA.COM.SG' <CST@AXA.COM.SG>

**Cc:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

**Subject:** RE: OUR VEH SKW7727P, YOUR VEH GBG2405S ON 12/12/2018 LKK REF CC4/ASM18022603/hb3

Dear Vic,

Please update the status of liability for this case? is AXA not respond to you ?

Best regards

Coco Lu Ting

---

**From:** Coco Lu Ting

**Sent:** Tuesday, 5 March, 2019 10:31 AM

**To:** 'Vic (LKKAuto)'

**Cc:** 'Admin A'; 'assignments'; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua; 'Admin-D (LKKAuto)'; Andre Chow En De

**Subject:** RE: OUR VEH SKW7727P, YOUR VEH GBG2405S ON 12/12/2018 LKK REF CC4/ASM18022603/hb3

Dear Vic,

Can we confirm the liability for this case? thank you

Best regards

Coco Lu Ting

---

**From:** Coco Lu Ting

**Sent:** Tuesday, 26 February, 2019 10:52 AM

**To:** 'Vic (LKKAuto)'

**Cc:** Admin A; assignments; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua; Admin-D (LKKAuto)

**Subject:** RE: OUR VEH SKW7727P, YOUR VEH GBG2405S ON 12/12/2018 LKK REF CC4/ASM18022603/hb3

**Importance:** High

Dear Vic,

Going to 3 month already, can we confirm the liability for this case? May I know who is the officer in charge for this case from AXA insurance, I can help to chase for it.

Please advise us. Thank you