

ASS. REC. BY:

REF: CS3/MSG18019709/486-1⁵² Special Instruction:

Surveyor:

Marius

ASSIGNMENT (Office)

From (Person):

Monica chung

of

MSG

Date/Time:

17/12/2018

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SKB 8377U

Insured:

812 6988E

at Workshop in/s

A-S Auto Service

Tel:

9738 8183

of

1 kaki Blk Ave 6 # 01-106 Autobay

Policy No:

804200930MY

Claim No:

574360

Sum Insured:

Excess:

Make of Veh:

D.O.A

(Client's Record)

26/10/2018

31/10/2018

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

(up)

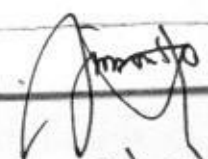
Date/Time: 11:23am @ 30/10/18

Person Contacted:

Ah soon

Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate
	SKB 8377U - X
	812 6988E - X
	Dismantle: 31/10/2018
	After repair: 2/11/2018

19/12/18 Summit 4/5 6300 3dy. 
19/12/2018

(\$ 2,100/- Red - 26%)

RECEIVED 19 DEC 2018.

MS(6)

L7A 22802

The U/C / Chassis frame / Body Structure affected due to collision.

No septal. @ 11.45 am
4-5 h.

Lump Sum / I.B.I.: (\$

Weekend IS

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Oct 2018		30 Oct 2018 09:10 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	MDM TOH HONG CHOO, ID: S1724828F		[Created by insurer]
Main Claimant:	ACS-RUSHOE PTE LTD, Co. Reg. No.: 200403829C		
Vehicle Reg. No.:	SKB8377U	Date of Loss:	26/10/2018 18:00 - :59 [87 Months and 26 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 574360	Policy/Cover Note No.:	80420093QMY (Comprehensive) Coverage: 11/12/2017 - 10/12/2018
Vehicle Reg. No. (Insured):	SJZ6988E	Policy No. (Claimant):	
		Excess:	S\$600.00
Repairer:	A S Auto Service (HQ) Blk 1, Kaki Bukit Avenue 6,, #01-106 Autobay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 67448183		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 19/12/2018]		
Adj Asg. Remarks:	SJE : DISAGREE / LIABILITY NOT CLEAR(NON REPORTING) Please appoint LKK AUTO to conduct the survey . Kindly contact AH SOON @ 9738 8183 to arrange for survey .		

ASSOCIATED MAIL RECEIVED

- MSIG_SG (17/12/2018): Report Send Back Alerts - SKB8377U (TP)

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ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	View All	Search Tasks	Create New Task	Complete
No results.						Assigned By	Completed On	Created On	Done?

Catherine Chong (LKK Auto)

From: Monica Chung <Monica_Chung@sg.msig-asia.com>
Sent: Monday, 17 December, 2018 4:36 PM
To: assignments
Subject: TP SKB8377U DOA - 26/10/18 Our Ref: 574360

Dear Catherine,

We have sent back case for paper adjustment.

Thanks.

Regards,

Monica Chung
Executive, Claims Services (Motor)
D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

VISION LAW LLC

Advocates & Solicitors / Notary Public - Commissioner for Oaths
Agents for Trade Marks
(Incorporated with limited liability)

Unique Entity Number: 200721148H

✓ HEAD OFFICE

133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413

Branch: 490 Toa Payoh Lorong 6
#03-11 HDB Hub
Singapore 310490

ERIC NG CHING BOON
RAYNEY WONG KENG LEONG
AUDREY WONG SU-HSIEN
PAUL YAP TAI SAN
ANJALI D/O MUNIANDY
SEGA PARAM
DIANE ANG KIM NOI
RAVENDRA KRISHNASAMY
SELWYN TAN YINGXIAN
CLARISSA CHEONG YUNHUI
EDISON TAM CHYI EU
SONIA LIM WEI LEI

REG/CS/PAY/FA
14 DEC 2018
574360
MC.

✓ HEAD OFFICE

TEL : (65) 65342811 (Hunting)
FAX : (65) 65356802 (General)
✓ : (65) 65355905 (Litigation)
E-mail : yvonnelim@visionlawllc.com

BRANCH

TEL : (65) 63580703
FAX : (65) 63580448 (Conveyancing)

WHEN REPLYING PLEASE QUOTE OUR REFERENCE - PLEASE REPLY TO HEAD OFFICE FOR THIS MATTER

Our Ref : DA1-yiv-Ins-A103-108526-18-er
Your Ref : SJZ 6988 E

13 December 2018

MSIG INSURANCE (SINGAPORE) PTE. LTD.

16 Raffles Quay

#24-01 Hong Leong Building

Singapore 048581

Attention: Motor Claims Department

TOH HONG CHOO

10 Goodlink Park

Singapore 759499

TOH KAI GUAN (ZHUO KAIYUAN)

Blk 273D Punggol Place

#11-886

Singapore 824273

Dear Sirs,

CLAIMANT : ACS-RUSHOE PTE LTD

ACCIDENT INVOLVING SKB 8377 U & SJZ 6988 E ON 26-OCT-2018 ALONG PIE CHANGI AT ABOUT 1845 HOURS

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on **26-Oct-2018 ALONG PIE CHANGI AT ABOUT 1845 HOURS** involving our client's vehicle registration number **SKB 8377 U** and vehicle registration number **SJZ 6988 E** driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and/or management of your/your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

1. Costs of Repair	\$ 8,100.00
2. Loss of use (3 days x \$120.00 per day)	\$ 360.00
3. Pre-repair Loss of use (3 days)	\$ 360.00
4. LTA/GIA/TP report/search fees	\$ 39.00
5. Survey report fees	\$ 728.00
6. Costs (with GST)	\$ 1,284.00
7. Incidentals (with GST)	\$ 128.40
	<u>\$10,999.40</u>

YQ
Upload to @
14/12/18

.../2 to be continued next page

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THE INFORMATION CONTAINED IN THESE DOCUMENTS MAY BE PRIVILEGED AND CONFIDENTIAL AND IS INTENDED FOR THE EXCLUSIVE USE OF THE ADDRESSEE DESIGNATED ABOVE. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this transmission in error please contact us immediately by telephone so that we can arrange for its return.

Our Ref : DA1-y/v-Ins-A103-108526-18-er
Your Ref : SJZ 6988 E

13 December 2018

MSIG INSURANCE (SINGAPORE) PTE. LTD.
Attention: Motor Claims Department

TOH HONG CHOO
TOH KAI GUAN (ZHUO KAIYUAN)
Singapore

We enclose a copy of each of the following documents for your consideration:-

- (a) Police/GIA report lodged by driver of SKB 8377 U & SJZ 6988 E;
- (b) LTANet Search;
- (c) Final Repair Bill;
- (d) Surveyor's report & invoice; and
- (e) **77 original photographs** depicting the damages to motor vehicle SKB 8377 U.
 - (P.S:- Original photographs will be sent to insurance co. only)
 - (P.S:- Kindly return us all original photographs within 7 days hereof)

We have notified your insurers of the accident and a pre-repair inspection of our client's vehicle was carried out by your insurers.

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim herein is quantified based on supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Please also note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

Yours faithfully


DIANE ANG
(HEAD OFFICE)
Encl.

cc: SKB 8377 U- By fax: 68421536 only

{As per your instruction we have submitted your claim as set out above to the third party insurance company. Please do notify us if there is any discrepancy, if any, particularly, the number of days claimed for rental charges and/or loss of use as soon as possible. Thank you.}



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-173549
Date of Request: 09/11/2018

Your Ref No: INS-A103-108526-18-ER

VISION LAW LLC
133 New Bridge Road #18-01/02
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Date of Accident: 26/10/2018
Vehicle No: SKB8377U
Place of Accident: PIE - CHANGI
Involving Vehicle No: SJZ6988E

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SJZ6988E	PIE - CHANGI	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-18-173538

Date of Request: 09/11/2018

Your Ref No: INS-A103-108526-18-ER

VISION LAW LLC
133 New Bridge Road #18-01/02
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 26/10/2018

Place of Accident: ALONG PIE-CHANGI

Client Vehicle No: SKB8377U

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SJZ6988E	PIE TOWARDS CHANGI AIRPORT	26/10/2018 18:45

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**Our Ref No: GR-18-173538
Date of Request: 09/11/2018

Your Ref No: INS-A103-108526-18-ER

VISION LAW LLC
133 New Bridge Road #18-01/02
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:Date of Accident: 26/10/2018
Place of Accident: ALONG PIE-CHANGI
Client Vehicle No: SKB8377U

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	
GST Amount	14.02
Total Amount Due (GST Inclusive)	0.98
	15.00

Thank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Enquire Vehicle & Owner Information (Vehicle No. SJZ6988E As At 26 Oct 2018 / 18:45:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: AS AUTO

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S1724828F

Owner Name: TOH HONG CHOO

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 10

Registered Street Name: GOODLINK PARK

Registered Unit No.: -

Registered Building Name: -

Registered Postal Code: 759499

Current Vehicle Details

Vehicle No.: SJZ6988E

Make Description/Model: TOYOTA / LEXUS GS450H AUTO

Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD

A S AUTO SERVICE

1 KAKI BUKIT AVE 6
#01-106, AUTOBAY @ KAKI BUKIT
SINGAPORE 417883

19 November 2018

Vehicle No. : SKB 8377 U
Make/Model : Renault Fluence 1.6L
Year of Manufacture : 2011
Chassis No. : TVF1LZB50TUC248612

Name : ACS-RUSHOE PTE LTD
Address : C/o 1 Kaki Bukit Ave 6
#01-106, Autobay @ Kaki Bukit
Singapore 417883

QTY	ITEM / PARTICULARS	\$
-----	--------------------	----

Third Party Accident Claim for vehicle no. SKB 8733 U
Date of Accident : 26 October 2018

Costs of Repairs

\$8,100.00
=====

SINGAPORE DOLLARS: EIGHT THOUSAND ONE HUNDRED ONLY

Constant Appraiser Services

Qualified Automobile Accident Damage Appraisers/Loss Adjusters

Blk 2 Rivervale Link, #09-02 Singapore 545040

Tel/Fax: 6886 1106 Mobile: 9007 5234

Email: constant_as@yahoo.com.sg

RCB No. 53138015K

INVOICE

To: ACS-Rushoe Pte Ltd
c/o 1 Kaki Bukit Ave 6
#01-106 Autobay@Kaki Bukit
Singapore 417883

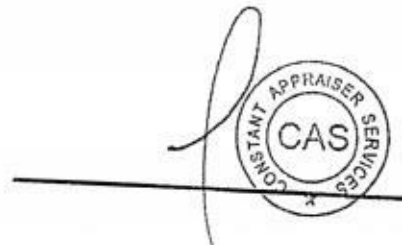
Date : 19/11/2018

Invoice No : IV18-11026/CAS

Particulars	Amount
Fee For Services Rendered In Respect Of: Surveying, Adjusting, and Re-inspection Of Accident Damaged Vehicle SKB 8377U (Inclusive Of Photographs And Transport Charges) Our reference : CAS/18-11/026	\$728.00
Total	\$728.00

E. & O.E

Constant Appraiser Services



Cheque Should Be Crossed And Made Payment To 'Constant Appraiser Services'

Constant Appraiser Services

Qualified Automobile Accident Damage Appraisers/Loss Adjusters

Blk 2 Rivervale Link, #09-02 Singapore 545040

Tel/Fax: 6886 1106 Mobile: 9007 5234

Email: constant_as@yahoo.com.sg

RCB No. 53138015K

Automobile Inspection Report

To: ACS-Rushoe Pte Ltd
c/o 1 Kaki Bukit Ave 6
#01-106 Autobay@Kaki Bukit
Singapore 417883

Date : 19/11/2018

Reference No : CAS/18-11/026

General Information

Registration No. : SKB 8377U
Accident Date : 26/10/2018

Particulars of Damaged Vehicle

Colour	: Grey	Make & Model	: Renault Fluence 1.6L
Engine Capacity	: 1598 cc	Pre-Accident Condition	: Good
Mileage (KM)	: 155194	Engine No.	: H4MC721F096839
Chassis No.	: VF1LZB50TUC248612	Steering	: In Order
Registration Date	: 30/06/2011	Brake	: In Order

Tyre Condition

	Size	Make	Balance
R/H Front Tyre	205/55R16	MICHELIN	90%
L/H Front Tyre	205/55R16	MICHELIN	90%
R/H Rear Tyre	205/55R16	MICHELIN	90%
L/H Rear Tyre	205/55R16	MICHELIN	90%

Inspection

Repairer : A S Auto Service
1 Kaki Bukit Ave 6, #01-106 Autobay@Kaki Bukit, Singapore 417883

Adjustment And Recommendation Cost Of Repair

Repairer's Estimate : \$11,850.70
Revised Amount : \$8,100.00
Less Excess : -
Nett Total : \$8,100.00

Remarks

- (A) Survey was done on 31/10/2018
- (B) Re-survey was done on 31/10/2018
- (C) Re-survey after repair was done on 02/11/2018
- (D) The survey was conducted entirely on WITHOUT PREJUDICE basis.
- (E) We have NOT given any instruction to authorize the repair of the vehicle.

NOTE: The revised estimate was made from a visual inspection. Should there be any discrepancy or unseen damage/item in this survey, kindly notified the company within 7 (seven) days from the date hereof. Otherwise, the revised amount shall be deemed to be valid.

Adjustment On Repair Costs And Replacement Of Parts:

S/No	Qty	Descriptions	Assessed Condition	Estimate by Workshop (\$)	Revised Amount (\$)
<u>PARTS REPLACEMENT - LIST ITEMS</u>					
1	1pc	Bootlid	Warped <i>IP/Buc</i>	1,800.00	1,800.00 ✓
2	1pc	Bootlid emblem logo	Necessary <i>ner</i>	180.00	180.00 ✓
3	1pc	Bootlid lock	Bent	320.00	320.00 ✓
4	1pc	Bootlid weatherstrip	Distorted <i>twl</i>	285.00	285.00 ✓
5	2pcs	Bootlid rubber stopper @ \$24.00	Necessary <i>ner</i>	48.00	48.00 ✓
6	2pcs	Bootlid hinge @ \$280.00	Repair <i>n</i>	560.00	- X
7	1pc	Rear bumper	Dented/Deformed <i>DP</i>	1,100.00	1,100.00 ✓
8	1pc	Rear bumper lower lid	Dented/Grazed <i>De</i>	550.00	550.00 ✓
9	1pc	Rear bumper reinforcement	Dented/Twisted <i>bat</i>	680.00	680.00 ✓
10	1pc	Rear bumper sponge	Broken <i>to.1</i>	320.00	320.00 ✓
11	2pcs	Rear bumper retainer @ \$120.00	Serviceable <i>n n</i>	240.00	- X
12	1pc	Rear bumper center guard	Dented/Broken <i>cm</i>	280.00	280.00 ✓
13	2pcs	Rear bumper reflector @ \$95.00	Serviceable <i>n n</i>	190.00	- X
14	1pc	Rear antenna	Damaged <i>n n</i>	210.00	210.00 X
15	1pc	Rear end panel	Dented/Warped <i>DP</i>	1,200.00	1,200.00 ✓
16	1pc	Rear end panel trim board	Deformed <i>SVC</i>	400.00	400.00 X
17	2pcs	Taillamp @ \$280.00	Serviceable <i>n n</i>	560.00	- X
18	1pc	Rear exhaust pipe	Dented/Bent <i>n</i>	1,000.00	1,000.00 X
19	2pcs	Rear exhaust pipe mounting @ \$45.00	Distorted <i>n n</i>	90.00	90.00 X
				10,013.00	8,463.00
		Less 10%	<i>67 63</i>	(1,001.30)	(846.30)
		Sub total		9,011.70	7,616.70
<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>					
1	1set	Reverse sensor	Damaged <i>shnd</i>	250.00	220.00 <i>200</i>
2	1pc	Rear exhaust chrome pipe	Dented <i>n</i>	165.00	165.00 X
3	1set	Rear bumper clip	Necessary <i>ner</i>	58.00	58.00 ✓
4	1set	Bootlid inner trim clip	Necessary <i>n n</i>	34.00	34.00 X
5	1set	Rear end panel trim board clip	Necessary <i>n n</i>	22.00	22.00 X
		Sub total		9,540.70	8,115.70

Constant Appraiser Services

Vehicle No : SKB 8377U

~~Vehicle~~

Our ref : CAS/18-11/026

S/No	Qty	Descriptions	Assessed Condition	Estimate by Workshop (\$)	Revised Amount (\$)
		<u>LABOUR & MISC. CHARGES</u>			
1		Labour to repair & replace rear damaged parts		1,000.00	850.00 600
2		Spray paint on rear affected area		1,000.00	900.00 800
3		Remove, refix rear trim board & garnish		100.00	80.00 ✓
4		Remove & renew reverse sensor		80.00	60.00 50
5		Check rear wiring system		50.00	20.00 ✓
6		Spray anti rust on affected area		80.00	60.00 ✓
Grand total				11,850.70	10,085.70
Recommended cost of lump sum repair (To its pre-accident condition)					8,100.00

1610

Adjustment/Recommendations

We have thoroughly inspected each and every item on the estimate against the physical damage found on the vehicle and we have listed the breakdown of our finding and our recommendation.

The repairer has agreed to undertake the job at a lump sum of \$8,100.00 on a contractual basis. Under normal circumstances, the repair period would be about 3 (Three) working days.

Yours faithfully,

Constant Appraiser Services



Lim Yong Tian (Sebastian)
Licensed Appraiser
Adv. Dip. In Mechanical Engineering (AUS)
MSAAA

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Oct 2018		30 Oct 2018 09:10 Edit Adj Rpt	S\$6,300.00 Edit Estimates	S\$6,300.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	MDM TOH HONG CHOO, ID: S1724828F		
Main Claimant:	ACS-RUSHOE PTE LTD, Co. Reg. No.: 200403829C		
Vehicle Reg. No.:	SKB8377U	Date of Loss:	26/10/2018 18:00 - :59 [87 Months and 26 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 574360	Policy/Cover Note No.:	80420093QMY (Comprehensive) Coverage: 11/12/2017 - 10/12/2018
Vehicle Reg. No. (Insured):	SJZ6988E	Policy No. (Claimant):	
		Excess:	S\$600.00
Repairer:	A S Auto Service (HQ) Blk 1, Kaki Bukit Avenue 6,, #01-106 Autobay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 67448183		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 19/12/2018]		
Adj Asg. Remarks:	SJE : DISAGREE / LIABILITY NOT CLEAR(NON REPORTING) Please appoint LKK AUTO to conduct the survey . Kindly contact AH SOON @ 9738 8183 to arrange for survey .		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- MSIG_SG (17/12/2018): Report Send Back Alerts - SKB8377U (TP)

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKB8377U (574360)**
[SJZ6988E]
TP
ACS-RUSHOE PTE LTD
Oct 26 2018 6:00PM
[MDM TOH HONG CHOO]
A S Auto Service

Upload Documents Upload Photos Compose New Letter

View View in Browser

Letters/Correspondences

1 per page

No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	29/10/18 13:18	Non Reporting Letter to OI	 Load HTM	☒

Assessment Reports

1 per page

No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	13/11/18 09:29	Accident Statement From:OD - Reg. No: SJZ6988E, Claimant: TOH HONG CHOO	 Load HTM	☒

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/11/18 12:40	General View	 Load JPG	☒
2	07/11/18 12:40	General View	 Load JPG	☒
3	07/11/18 12:40	General View	 Load JPG	☒
4	07/11/18 12:40	General View	 Load JPG	☒
5	07/11/18 12:40	General View	 Load JPG	☒
6	07/11/18 12:40	General View	 Load JPG	☒
7	07/11/18 12:40	General View	 Load JPG	☒
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Documentation			1 per page	☒
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1	29/10/18 13:22	TPD SKB8377U - PRI	 Load PDF	
2	29/10/18 16:04	TPD SKB8377U - PRI	 Load PDF	
3	29/10/18 16:05	Reject email to TP workshop & appoint LKK AUTO	 Load PDF	
4	13/11/18 09:32	SKB8377U	 Load PDF	
5	14/12/18 15:31	LOD, GIA SEARCH, LTA SEARCH, REPAIR BILL, SURVEY REPORT,	 Load PDF	
6	14/12/18 15:31	COLOURED IMAGES PART 1	 Load PDF	
7	14/12/18 15:31	COLOURED IMAGES PART 2	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/12/18 12:07	PRS INVOICE	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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Save

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18019707/USBS2-1

Date: 21/12/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	80420093QMY
Claimant Vehicle No :	SKB8377U	Insured Vehicle No :	SJZ6988E
Date of Loss:	26/10/2018	Nature of Claim:	TP
		Claim No:	574360

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKB8377U		
Make & Model:	RENAULT FLUENCE, 1.6 CVT ABS D/AB 2WD (A)	Engine No:	H4MC721F096839
Reg. Date:	30/06/2011 (Man. Year: 2011)	Chassis No:	VF1LZB50TUC248612
Colour:	Grey	Odometer:	155194 km
Engine Capacity:	1598 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	205/55ZR16	Rear Tyre Size:	205/55ZR16
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,540.70	6,344.70	3,196.00	33.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,310.00	1,610.00	700.00	30.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,850.70	7,954.70	3,896.00	32.88
Approved Total (Overridden) (S\$)		6,300.00		
Nett Amount (S\$)	11,850.70	6,300.00	5,550.70	46.84

INSPECTION

Date of Assignment:	30/10/2018	A S Auto Service (HQ) Blk 1, Kaki Bukit Avenue 6,, #01-106 Autobay @ Kaki Bukit Singapore 417883
Date Inspected:	31/10/2018 Inspected At:	
Estimated Period of Repair:	3.0 days	

Adjuster: MARCUS CHUA

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 21 Dec 2018)

Parts: 143 RENAULT FLUENCE 1.6 CVT ABS D/AB 2WD (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKB8377U)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID	Dented / Buckled	1,800.00 FL	*1,800.00 FL
2	1		*BOOTLID EMBLEM LOGO	Necessary	180.00 FL	*180.00 FL
3	1		*BOOTLID LOCK	Necessary	320.00 FL	*320.00 FL
4	1		*BOOTLID WEATHERSTRIP	Twisted	285.00 FL	*285.00 FL
5	2		*BOOTLID RUBBER STOPPER	Necessary	48.00 FL	*48.00 FL
6	2		*BOOTLID HINGE	Repair	560.00 FL	*- FL
7	1		*REAR BUMPER	Dented	1,100.00 FL	*1,100.00 FL
8	1		*REAR BUMPER LOWER LID	Deformed	550.00 FL	*550.00 FL
9	1		*REAR BUMPER REINFORCEMENT	Bent	680.00 FL	*680.00 FL
10	1		*REAR BUMPER SPONGE	Torn	320.00 FL	*320.00 FL
11	2		*REAR BUMPER RETAINER	Not Necessary	240.00 FL	*- FL
12	1		*REAR BUMPER CENTER GUARD	Cracked	280.00 FL	*280.00 FL
13	2		*REAR BUMPER REFLECTOR	Not Necessary	190.00 FL	*- FL
14	1		*REAR ANTENNA	Not Necessary	210.00 FL	*- FL
15	1		*REAR END PANEL	Dented	1,200.00 FL	*1,200.00 FL
16	1		*REAR END PANEL TRIM BOARD	Serviceable	400.00 FL	*- FL
17	2		*TAILLAMP	Not Necessary	560.00 FL	*- FL
18	1		*REAR EXHAUST PIPE	Repair	1,000.00 FL	*- FL
19	2		*REAR EXHAUST PIPE MOUNTING	Not Necessary	90.00 FL	*- FL
20	1		*SET REVERSE SENSOR	Shorted	250.00 FS	*200.00 FS
21	1		*REAR EXHAUST CHROME PIPE	Repair	165.00 FS	*- FS
22	1		*SET REAR BUMPER CLIP	Necessary	58.00 FS	*58.00 FS
23	1		*SET BOOTLID INNER TRIM CLIP	Not Necessary	34.00 FS	*- FS
24	1		*SET REAR END PANEL TRIM BOARD CLIP	Not Necessary	22.00 FS	*- FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	10,542.00	7,021.00
- List Item Discount on L Items 10.00/10.00% (S\$)	1,001.30	676.30
Total Parts (S\$)	9,540.70	6,344.70

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TO REPAIR & REPLACE REAR DAMAGED PARTS.	New	1,000.00	600.00
2	SPRAY PAINT ON REAR AFFECTED AREA.	New	1,000.00	800.00
3	REMOVE, REFIX REAR TRIM BOARD & GARNISH.	New	100.00	80.00
4	REMOVE & RENEW REVERSE SENSOR.	New	80.00	50.00
5	CHECK REAR WIRING SYSTEM.	New	50.00	20.00
6	SPRAY ANTI RUST ON AFFECTED AREA.	New	80.00	60.00
Gross Labour Cost (\$\$)			2,310.00	1,610.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >