

## Asher Sng (LKKAUTO)

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**From:** Hodgman, Andrew (GE Aviation) <Andrew.Hodgman@ge.com>  
**Sent:** Thursday, 24 January 2019 1:59 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** muihong@ahlimmotor.com.sg  
**Subject:** RE: Fw: 3rd Reminder on liability - Check Liability for our client - SLV8965E accident with AXA Insured SKD6525L on 10/12/2018

Mr Sng

I will call you shortly to discuss why this is taking so long and why you have not already contacted the other driver and required them to lodge a report

Andrew

**From:** [Asher Sng \(LKKAUTO\)](#)  
**Sent:** Wednesday, January 23, 2019 2:08 PM  
**To:** [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)  
**Subject:** RE: 3rd Reminder on liability - Check Liability for our client - SLV8965E accident with AXA Insured SKD6525L on 10/12/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Mui Hong,

We refer to the email below.

Our principal inform that insured still non reporting.

We are sending out the reminder of non reporting letter.

Shall revert to you once our insured report.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg) <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Sent:** Wednesday, 23 January 2019 1:42 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** 3rd Reminder on liability - Check Liability for our client - SLV8965E accident with AXA Insured SKD6525L on 10/12/2018

Dear Asher,

Pls advise if AXA / your office had contacted AXA Insured ?

Has he reported the accident ? Our client is also chasing us for the status.

Pls advise.

Regards

Kee Mui Hong

Ah Lim Motor @ AMK

No. 10 Ang Mo Kio Ind Pk 2A

#01-09 AMK Autopoint

Singapore 568047

Tel : 64831244 Fax : 64836170

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**From:** [Hodgman, Andrew \(GE Aviation\)](#)

**Sent:** Wednesday, January 23, 2019 11:57 AM

**To:** [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)

**Subject:** RE: EXT: Fw: 2nd Reminder : Check Liability for our client - SLV8965E accident with AXA Insured SKD6525L on 10/12/2018

Can you please let me know if AXA has contacted the other driver?

Andrew

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**From:** Hodgman, Andrew (GE Aviation)

**Sent:** Thursday, January 17, 2019 3:57 PM

**To:** [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)

**Subject:** Re: EXT: Fw: 2nd Reminder : Check Liability for our client - SLV8965E accident with AXA Insured SKD6525L on 10/12/2018

Thanks but why is the insurer waiting to be contacted? Why isn't the insurer taking the initiative and contacting the other party?

Andrew

On 17 Jan 2019, at 3:08 PM, "[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)" <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)> wrote:

Dear Mr Andrew,

Pls see below reply from AXA's appointed surveyor on the non – reporting of their insured.

FYI.

I will continue to chase and follow up with AXA's appointed loss adjuster on the matter.

Regards

Kee Mui Hong  
Ah Lim Motor @ AMK  
No. 10 Ang Mo Kio Ind Pk 2A  
#01-09 AMK Autopoint  
Singapore 568047  
Tel : 64831244 Fax : 64836170

**From:** [Asher Sng \(LKKAuto\)](#)

**Sent:** Thursday, January 17, 2019 2:52 PM

**To:** [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg) ; [Admin-B](#) ; [Admin A](#)

**Subject:** Re: 2nd Reminder : Check Liability for our client - SLV8965E accident with AXA Insured SKD6525L on 10/12/2018

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Hi Mui Hong,

We refer to the email below.

Our insured yet to report till date.

Shall revert to you once our insured reported.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<Outlook-dnvpx2f0.jpg>

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**From:** [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg) <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Sent:** Tuesday, January 15, 2019 4:11:48 PM

**To:** Asher Sng (LKKAuto); Admin-B; Admin A

**Subject:** 2nd Reminder : Check Liability for our client - SLV8965E accident with AXA Insured SKD6525L on 10/12/2018

Dear Asher,

It has been almost another 2 weeks since our last email.

Pls advise if your insured has now reported and whether you are able to advise on liability ?

Pls do let us know.

Regards

Kee Mui Hong

Ah Lim Motor @ AMK

No. 10 Ang Mo Kio Ind Pk 2A

#01-09 AMK Autopoint

Singapore 568047

Tel : 64831244 Fax : 64836170

-----Original Message-----

From: [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)

Sent: Friday, January 4, 2019 2:16 PM  
To: Asher Sng - LKK ; Admin B - LKK ; Team A - LKK  
Cc: Zila - Ah Lim Motor Co  
Subject: Reminder : Check Liability for our client - SLV8965E accident with AXA Insured SKD6525L on 10/12/2018

Dear All,

Further to our email below on 29/12/2018 , pls advise any updates on the above ?

Has AXA Insured - SKD6525L reported on the above accident ?

Its been 3 weeks since the date of accident and survey and yet we still did not hear from yourself on the liability nor any updates.

Pls do let us know soonest.

Thanks !

Regards

Kee Mui Hong  
Ah Lim Motor @ AMK  
No. 10 Ang Mo Kio Ind Pk 2A  
#01-09 AMK Autopoint  
Singapore 568047  
Tel : 64831244 Fax : 64836170  
-----Original Message-----  
From: [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)  
Sent: Saturday, December 29, 2018 11:40 AM  
To: Asher Sng - LKK ; Admin B - LKK ; Team A - LKK  
Cc: Zila - Ah Lim Motor Co  
Subject: Check Liability for our client - SLV8965E accident with AXA Insured on 10/12/2018

Dear Asher,

I refer to the above case whereby your surveyor had survey the car on 18/12 and till date there is no reversion from your office on the liability.

It has been almost 2 weeks since the date of survey ==> ample time for your office to notify the third party insured driver and request him to make the report.

Pls do assist and not delay further as our client is extremely upset with the delay as the third party insured driver - Lee Kok Loong was the one that informed my client that he had hit onto my insured's car, As such he is perplexed at why now he did not report. We had even attached the Third party driver IC with his Singapore address on the GIA report.

Pls do revert urgently.

Regards

Kee Mui Hong  
Ah Lim Motor @ AMK  
No. 10 Ang Mo Kio Ind Pk 2A  
#01-09 AMK Autopoint  
Singapore 568047  
Tel : 64831244 Fax : 64836170

-----Original Message-----

From: zila  
Sent: Friday, December 14, 2018 5:47 PM  
To: CLAIMSDEPT AXA  
Subject: TP CASE / SLV8965E & SKD6525L

Hi Claims Dept,

Please kindly arrange survey.  
Note: Vehicle is not in. – To be arrange

Thanks.

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Best Regards,

Zila  
Ah Lim Motor  
Tel: 64831244 Fax: 64836170