

15/02/19

INS. CASE OWNER:

CC

/AXA1802

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No


 INSR:
WSP:
Tel:
Liability:
RMKS:

 INSR:
WSP:
Tel:
Liability:
RMKS:

 INSR:
WSP:
Tel:
Liability:
RMKS:

 INSR:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st): ASMR 26.12.18

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: AFTER 29.1.19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher: DS form

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: KSC

Repair Cost:

PP

SS2,999.95

(4 days) Reduction:

5% %

Email ☒Call ☐

FINAL SETTLEMENT

Date/Time: 13.05.19

Confirm with: Mui Hong

Email ☒Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

Repair Cost:

W/L

SS2,999.90

OID REVERSED TO PREVIOUS TP.

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS360.00

(S90 x 4 days)

Loss of Income (LOI):

SS -

(S x days)

LOR only ☐LOU only ☒LOR + LOU ☐LOR + LOU ☐

[Tick only one]

GIA/LTA Search

SS2.00

Medical:

SS -

Disbursement:

SS43.09

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 4380

Total:

SS2,999.91

Global Sum SS:

FINAL PAYMENT

Date/Time: 13.05.19

Confirm with: Mui Hong

Email ☒Call ☐

Payee 1:

SS2,999.91

Name 1:

PH LIM MOTOR COMPANY.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

 COPY SENT
 11/5/19

Signature

RSE: ASM(LAXA)

2

ASSIGNMENT

From: Date: 18-12-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLV 8965E

at Workshop m/s Ah Lim Motor

of Blk 10 Amk Ind Park 2A

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 8103k

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or No

Lum Sum: 1-B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SLV 8965E

Yr Regn:

09 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q5

C.C

1984

Colour

M. D. Grey

A/C: Insured / Std / NI / NA

Sp/Reading

43805

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZ8R3EA0-78310

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / A/Rim or

Tyre Size:

F: Mic

R:

235/55R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

6 mm

Rear

R/Bal.

4 mm

L/Bal.

6 mm

L/Bal.

4 mm

D.O.A.

10/12/18

D.O.I.

18/12/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S body

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

19/12 File party Catherine

P/P: 22,429.95 (P/P: 2,811.73 54%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

) S+RS. SI

☐

: Interview (\$

) Photos

☐

: Tech. Invs (\$

) Others

☐

: Weekend (\$

)

Report Format :

Lump Sum / I.B.I: (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18022598/eb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 17-12-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKD 6525L	Veh. Inspected	SLV 8965E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	17/12/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	10/12/2018	Inspection Date		
Survey held at	AH LIM MOTOR COMPANY NO 10 ANG MO KIO IND PK 2A #01-09 AMK AUTOPOINT SINGAPORE 568047			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Ah Lim Motor Company
10 Ang Mo Kio Industrial
Park 2A
#01-09 AMK Autopoint
Singapore 568047

SURVEYOR COPY

Claim Reference:
Assessment Number: AH000991
Version: AHLIM001/1
Date Calculated: 13/12/2018 02:26

Full Report - V1
Registration: SLV8965E
Printed: 13/12/2018 10:26

Summary Information

Claim

Location:	Singapore (SG)	Currency:	SGD
Printed by:	Ahlim ahlim	Date of Incident:	
Authorisation Status:	Interim	Able to Authorise Repairs:	TBA
Work Provider:	AXA Insurance S'pore Pte Ltd	Repairs Authorised:	TBA
Claim Reference:	3rd party	Estimated Repair Time:	
Policy Number:		Quote Due Date:	
Other Reference:	LKx	Actual Repair Days:	
Third Party:	1:30	Parts Ordered Date:	
Insured Amount:		Hire Car Start:	
Under Warranty:		Hire Car End:	
Warranty Expired:		Vehicle Collected:	

Vehicle Details

Vehicle

Manufacturer:	AUDI
Model:	Q5
Sub Model:	BASE MODEL
Model Sheet Number:	0A5 01
Registration:	SLV8965E
Registration Month:	September
Registration Year:	2014
VIN Number:	WAUZZZ8R3EA078310
Manufacture Year:	2014
Odometer:	Not Known
Colour:	
Engine Number:	
Fuel Level:	%

Model Specs

FROM 11/2013	CHROME BADGE
DEACTIVATED P/AIRBAG	R/ASPHERIC D/MIRROR
L/MIRROR CONVEX	MIRROR GLASS BIG FOV
STOP-START SYSTEM	LAUNCH ASSIST
AIR CON AUTO 3 ZONES	SS SILL MOULDING
AUTO BOOTLID	STORAGE PACKAGE
AUTO DIPPING MIRROR	MULTIMEDIA INTERFACE
ELEC FOLD DR MIRRORS	DIPPING DOOR MIRROR
ACTIVE LOUD SPEAKER	MMI RADIO HIGH/NAVIG
XENON HEADLAMPS	ULTRASONIC PARK SYS
HEADLAMP WASHERS	LIGHT-/RAIN SENSOR
KEYLESS ENTRY/SAFE	RR SLIDING S/CUSHION
EQUIP LEATHER MILANO	SPORT S-WHEEL LEATH
ELECT LUMBAR ADJUST	DRIVER INFO COLOUR
THROUGH LOAD SYSTEM	INTERIOR LAMP PACK
FRT ELECT MEM SEAT	FRONT CENTRE ARMREST
HD COOLING	2.0 LTR 165KW
AUTOMATIC 8-SPEED	DYNAMIC STEERING
SELECT DRIVE	ELECTRIC DAMPER REG
CRUISE CONTROL	TWO COAT PEARL/MICA

Vehicle Condition

Vehicle Status

Pre-Accident Condition:
Steering:

Brakes Pedal Travel:
Place of Inspection:
Pre-Accident Damage:

Tyres Condition:

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Severity of Impact:
Vehicle Status on
Inspection:

Date of Inspection: 13/12/2018

Not Notified
1.B.1
Repair 13/12/2018
4 days

Ah Lim Motor Company

Claim Reference:

Assessment Number: AH000991

Version: AHLIM001/1

Date Calculated: 13/12/2018 02:26

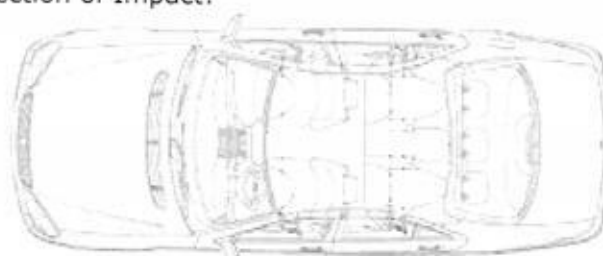
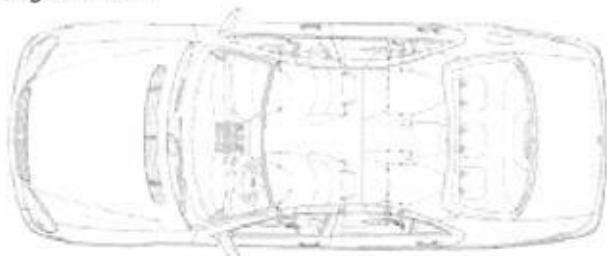
Full Report - V1

Registration: SLV8965E

Printed: 13/12/2018 10:26

Tread Depth LHF:
Tread Depth LHR:
Damage Areas:

Tread Depth RHF:
Tread Depth RHR:
Direction of Impact:



Addresses

Cost Summary

Total Labour	\$846.00
Total Paint/Material	\$146.43
Total Parts	\$3,904.25
Total of Additional Costs	\$400.00
Excess:	TBA
Grand Total Exc GST:	\$5,296.68
7 % GST:	\$370.77
Grand Total Inc GST:	\$5,667.45

Repair Information

LABOUR

Time Basis 10 WU = 1 HR. Price/CL 1 = \$45.00/HR
Price/Dent = \$45.00/HR

Repair /

Guide Number Repair Details

		WU	Cost Price (\$)
27 06 27 ZAX	DETACH + REFIT BATTERY INCLUDES: PROGRAM RADIO	2.0	9.00
44 05 19 00	R + R REAR WHEEL (WHEELS)	2.0	9.00
66 19 19 00	R + R LEFT LOWER WING COVER	2.0	9.00
57 63 19 50)	R + R L/F DOOR SEAL (EDGE PROTECTION) (B-PILLAR TRIM REMOVED) INCLUDES: R + R LOWER A-PILLAR TRIM (INNER SILL TRIM)	2.0	9.00
58 63 19 50)	R + R L/R DOOR WEATHERSTRIP (LOWER B-PILLAR TRIM REMOVED)	1.0	4.50
57 51 19 00	R + R L/F DOOR INCLUDES: ADJUST DOOR	4.0	18.00
57 29 55 50	RENEW L/F DOOR BODY (DOOR REMOVED) INCLUDES: CONVERT ATTACHED PARTS	22.0	99.00
58 51 19 00	R + R LEFT REAR DOOR INCLUDES: ADJUST DOOR	3.0	13.50
58 29 55 50	RENEW L/R DOOR BODY (DOOR REMOVED) INCLUDES: CONVERT ATTACHED PARTS	22.0	99.00
66 29 19 50	R + R L/SILL TRIM SEAL	2.0	9.00
72 48 19 00	R + R LEFT REAR SEAT	4.0	18.00
70 67 19 00)	R + R LEFT B-PILLAR LOWER TRIM	2.0	9.00
70 67 19 00)	R + R L/UPPER B-PILLAR TRIM		
70 39 19 00	R + R LOCK CARRIER COVER	2.0	9.00

Ah Lim Motor Company

Claim Reference:

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Date Calculated: 13/12/2018 02:26

Full Report - V1

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Printed: 13/12/2018 10:26

70 03 19 00)	INCLUDES: R + R REAR BOOT TRIM		
	R + R L/BOOT TRIM	3.0	13.50
	(LOCK CARRIER COVER REMOVED)		
70 68 19 00)	R + R LEFT C-PILLAR TRIM	2.0	9.00
51 01 75 01)	RUST PROOFING BODY SHELL PART	2.0	9.00
51 01 75 50	APPLY CAVITY SEALING ON L/R DOOR	1.0	4.50
	(COMPOSITE WORK)		
44 40 55 50)	R + R L/R TYRE (WHEEL REMOVED)	2.0	9.00
44 05 93 50	BALANCE L/R WHEEL (WHEEL REMOVED)	1.0	4.50
2101	REPAIR L/OUTER SILL PANEL	30.0* X	135.00

LABOUR COST

Total Work Units	111.0	
Corrosion Protection		
Corrosion Protection External Labour	0.0HRS	0.00
Corrosion Protection Internal Labour	0.3HRS	13.50
Sub Total	11.1HRS	\$499.50
Paint Labour	7.7HRS	\$346.50
Total Labour	18.8HRS	\$846.00

PAINT WORK

Time Basis 10 WU = 1 HR. Price = \$45.00/HR

Guide Number	Description	WU	Cost Price (\$)
	- TWO COAT PEARL/MICA		
1481	LEFT FRONT DOOR NEW PART PAINTING	18.0	
1781	L/R DOOR NEW PART PAINTING	16.0	
2101	L/OUTER SILL PANEL REPAIR PAINTING >50%	12.0	
3481	L/R SIDE PANEL SURFACE PAINT	6.0	

LABOUR COST - PAINT

TIME(PAINT)	52.0	
Preparation Work Multi Layer Paint	0.0	
Total Work Units (10WU/HR)	77.0	
Total Paintwork Labour	7.7HRS	\$346.50

MATERIAL COST - PAINT

New Part Painting	\$97.52
Material-Constant Main Work Metal	\$28.60
Surface-/Blend Paint	\$13.20
Repair Painting	\$7.11
Total Excluding Pearlescent Uplift	\$146.43
Pearlescent Uplift @ 0.0%	\$0.00
Total Paint Material Cost	\$146.43

PARTS

Guide No.	Qty	Description	Part Number	Supplier	Bet.	Price (\$)
1481	1	LEFT FRONT DOOR	8R0 831 051 E		0%	990.00* X
1509	1	L/F DOOR SEAL	8R0 837 911 L		0%	85.00* X
1525	1	L/F DOOR CLAMP KIT	8R0 098 619		0%	0.00
1685	1	L/F DOOR COVER	8R0 853 959 D 4U8		0%	185.00* X
1781	1	L/R DOOR	8R0 833 051 B		0%	990.00* X
1809	1	L/R DOOR SEAL	8R0 839 911 L		0%	85.00* X
1825	1	L/R DOOR CLAMP KIT	8R0 098 620		0%	0.00
1985	1	L/R DOOR LOWER COVER	8R0 853 969 D 4U8		0%	170.00* X
9551	1	L/R WHEEL	8R0 601 025 BN		0%	890.00* X

Price Valid: 02/09/2015

Ah Lim Motor Company

Claim Reference:

Assessment Number: AH000991

Version: AHLIM001/1

Date Calculated: 13/12/2018 02:26

Full Report - V1

Registration: SLV8965E

Printed: 13/12/2018 10:26

f: OEM Parts
g: Original
h: Secondhand
p: Parallel
x: Exchange

Sub Total		\$3,395.00
Mark Up From Cost (15 %)		\$509.25
Total Parts		\$3,904.25

THIS ASSESSMENT CONTAINS UNPRICED PARTS
NB - COLOUR CODED ITEMS/TRIM - PART NUMBERS MAY DIFFER

Extras

Description	Betterment	Price
CHK WIRING SPECIALIST	0%	\$40.00 <i>201</i>
WHEEL ALIGNMENT SPECIALIST		\$80.00 <i>601</i>
RESET & DIAGNOSE SPECIALIST	0%	\$280.00 <i>1201</i>
Total Extras		\$400.00

Final Calculation

Total Parts		\$3,904.25
Labour		
Total Panel/Mechanical	\$486.00 <i>279</i>	
Total Paintwork	\$346.50 <i>559.70</i>	
Corr Prot Internal 3 WU	\$13.50 <i>x</i>	
Total Labour		\$846.00 <i>279</i>
Additional Costs		
Corr Prot Materials External	\$0.00	
Cost of Specialist	\$400.00	
Total of Additional Costs		\$400.00
Total Paint/Material Costs		\$146.43 <i>x</i>
Grand Total Excludes GST		\$5,296.68
GST @ 7 %		\$370.77
Grand Total Includes GST		\$5,667.45


Assessment Notes

◀ Service Request Details

Claim

S8M016QX

Reference

None 

Loss Date

10 December 2018

Request Date

17 December 2018

Due Date

24 December 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

17/12/2018 @ 10:29am
Zila veh not in

Actions

Next Step

Agree to perform service

Decline WorkAccept Work

Vehicle Information

Incident Vehicle Registration #

SLV8965E

Make

TPVD

Service Address

...

Primary Contact/Insured

FOREVERTRUST INTERNATIONAL (S) PTE LTD
51 CHANGI BUSINESS PARK, CENTRAL 2, THE SIGNATURE BUILDING, 486066, Singapore
65883375
VIVIAN.CHONG@DLHOPE.COM.SG

Claim Handler

HO Winnie
6568804833
winnie.ho@axa.com.sg

Additional Instructions
NOT-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

TYPE



SENT

17/12/18 9:21 AM

FROM

HO Winnie

SUBJECT

SKD6525L - TP - NON REPORT

BODY

Hi all, OI yet to report accident, please send NR ...



Catherine Chong (LKK Auto)

From: zila <zila@ahlimmotor.com.sg>
Sent: Friday, 14 December, 2018 5:48 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: TP CASE / SLV8965E & SKD6525L
Attachments: 8965 - AXA.pdf; 8965 .pdf

Categories: Shailendra

Hi Claims Dept,

Please kindly arrange survey.

Note: Vehicle is not in. – To be arrange

Thanks.

--

Best Regards,

Zila
Ah Lim Motor
Tel: 64831244 Fax: 64836170



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 December, 2018

**FOREVERTRUST INTERNATIONAL (S) PTE LTD
51 CHANGI BUSINESS PARK, CENTRAL 2,
THE SIGNATURE BUILDING,
Singapore 486066**

Dear Sir,

OUR REF : CC4/ASM18022598/eb3

YOUR REF : SKD 6525L

**ACCIDENT INVOLVING SKD 6525L & SLV 8965E ON 10/12/2018 ALONG/AT
ENT CARPARK GUTHRIE HOUSE**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to ashersng@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 6051 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

28 DEC 2018

1st Reminder

FOREVERTRUST INTERNATIONAL (S) PTE. LTD.
51 CHANGI BUSINESS PARK CENTRAL 2
#09-03 THE SIGNATURE
SINGAPORE 486066

Dear Madam,

Your Ref: SKD 6525L
Our Ref: CC4/ASM18022598/Keb3 / S8M016QX
Accident involving SKD 6525L & SLV 8965E ALONG BASEMENT CARPARK GUTHRIE HOUSE
ON 10/12/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 17.12.2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by noon of 04.01.19**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of SLV 8965E has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **04.01.19**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Kindly contact us at **6841 6051** if you have any further enquiries.

Yours faithfully

This is a computer generated letter and no signature is required.

Addendum Sheet Pg. 1

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

IMPORTANT NOTE : Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM


(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MOR119012089 Vehicle Registration No : SKD6525L
Name(as shown in NRIC): LEE KOK LOONG
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
NRIC/Passport No : S8072486A
Address : _____
Contact (Tel) : _____ (H/P) : 97394281
(Email) : _____
Date of Accident : 10/12/2018 Time of Accident : 17:20
Place of Accident : 501 BUKIT TIMAH RD BASEMENT CARPARK
Insurance Company : AXA Insurance Pte Ltd

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

TO AMEND ACCIDENT DATE TO 10/12/2018



Signature of Vehicle Owner / Driver

Date: _____

10 Anson Road #06-16 International Plaza Singapore 079903 Phone : + 65 6224 0010 Fax : +65 6224 0030
Operating Hours : Monday to Friday 9am to 5pm



MANDATE IA (S8M016QX / SLV 8965E)

Type

🔔 Question

Message

Liability: Insured reversed and hit third party parked vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$2,594.70 (w/GST) Loss of Use : \$400.00 (4days x \$100) LTA: \$2.00 Audatex Fee: \$43.07 Total: \$3,039.77 Immediate Advice with Mandate and relevant document uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (30/04/2019)

Reply



MANDATE IA (S8M016QX / SLV 8965E)

Type

🔗 Question

Message

Hi Asher, pls proceed-COR LOU @ \$90 per day (max)

Reply

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlmmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

Our Ref : MC0913668
Your Ref : SKD6525L
Date : 05/03/2019
AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811

Dear Sir/Madam,

Request for Direct Settlement for Accident involving our client's vehicle SLV8965E and your Insured SKD6525L ON 10/12/2018 17:25 ALONG BASEMENT CARPARK GUTHRIE HOUSE

We refer to the above matter.

Please assess through your Insured's (SKD6525L) report and our Client (SLV8965E) – HODGMAN ANDREW CLARK's report as attached and advise whether there are possibilities of direct settlement.

Please find attached the following :

- 1) Final Bill
- 2) GIA Motor Accident Report form
- 3) Certificate of Insurance, IC and Driving Licence
- 4) LTA Search

The above vehicle was surveyed by Mr KENNETH from LKK as appointed by AXA on 18/12/2018.

We would quantify our claim as below:-

Cost of Repair	: \$2,594.70
Loss Of Use	: \$400.00(4 X \$100) Surveyor recommend 4 days
Audatex Fee	: \$43.07
LTA Search	: \$2.00
=====	
Total	: \$3,039.77

Kindly acknowledge and revert on the possibility of direct settlement within 14 days.

Thank You.

Yours faithfully,

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint Singapore 568047
Tel: 6483 1244 / 6483 6170
Kee Mui Hong

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKD 6525L (Insd veh)	Model:	AUDI Q5 (A)
	SLV 8965E (TP veh)		
Date of Accident:	10/12/2018		

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	:	\$	5,667.45
Final Repair Cost	:	\$	2,594.70
Loss of Use	:	\$	360.00
Rental (if any)	:	\$	4 days at \$90.00 per day
LTA / GIA Search Fee	:	\$	2.00

Audatex Fee	:	\$	43.07
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	:	\$	
Final Settlement Sum	:	\$	2,999.77

Is Third Party Workshop GIA Registered?		[X] YES	[] NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____(%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____100_____(%)		Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown			
1)	AH LIM MOTOR COMPANY	:	\$ 2,999.77

NUR SHAQILAH BTE ABDOL
WAHAB

30/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18022598/Keb3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: WINNIE HO

Date : 30-05-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKD 6525L	Veh. Inspected	SLV 8965E
Policy No.	GA432160	Coverage (\$)	0.00
Claim No.	S8M016QX	Excess (\$)	0.00
Assign From	WINNIE HO	Assign Date	17/12/2018

2. Vehicle Particulars & Condition

Make & Model	AUDI Q5 (A)	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WAUZZZ8R3EA078310	Colour	METALLIC DARK GREY
Odometer	43805	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/55R19	MICHELIN	6 mm
L/H Front Tyre	235/55R19	MICHELIN	6 mm
R/H Rear Tyre	235/55R19	GOODYEAR	4 mm
L/H Rear Tyre	235/55R19	GOODYEAR	4 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.

5. General Information

Accident Date	10/12/2018	Inspection Date	18/12/2018
Survey held at	AH LIM MOTOR COMPANY NO 10 ANG MO KIO IND PK 2A #01-09 AMK AUTOPOINT SINGAPORE 568047		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 8965E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	LEFT FRONT DOOR (WCP) (CONSISTENT)	TO REPAIR SEE LABOUR	990.00	-
1	L/F DOOR SEAL (WCP) (CONSISTENT)	SERVICEABLE	85.00	-
1	L/F DOOR CLAMP KIT (NPA) (WCP) (CONSISTENT)	NOT NECESSARY	-	-
1	L/F DOOR COVER (WCP) (CONSISTENT)	SERVICEABLE	185.00	-
1	L/R DOOR (WCP) (CONSISTENT)	WARPED	990.00	990.00
1	L/R DOOR SEAL (WCP) (CONSISTENT)	NECESSARY	85.00	85.00
1	L/R DOOR CLAMP KIT (WCP) (CONSISTENT)	NOT NECESSARY	-	-
1	L/R DOOR LOWER COVER (WCP) (CONSISTENT)	SERVICEABLE	170.00	-
	COST PLUS 15%		375.75	161.25
			2,880.75	1,236.25
1	L/R WHEEL (SN) (WCP) (CONSISTENT)	SCRATCHED	890.00	150.00
	COST PLUS 15%		133.50	-
			1,023.50	150.00
LABOUR				
	CHK WIRING.		40.00	20.00
	WHEEL ALIGMENT.		80.00	60.00
	RESET & DIASNOSE.		280.00	120.00
	TOTAL PANEL / MECHANICAL. INCLUSIVE OF THE REPAIR OF LEFT FRONT DOOR.		486.00	279.00
	TOTAL PAINTWORK.		346.50	559.70
	TOTAL PAINT / MATERIAL COSTS.	NOT NECESSARY	146.43	-
	CORR PROT INTERNAL.	NOT NECESSARY	13.50	-
			-	-
			-	-
			-	-
			1,392.43	1,038.70
GRAND TOTAL			5,296.68	2,424.95
RECOMMENDED COST OF REPAIRS				2,424.95

Report Ref No. CC4/ASM18022598/Keb3s2



Report Ref No. CC4/ASM18022598/Keb3s2

A handwritten signature in black ink, appearing to be 'KSC'.

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.