

# Premium Automobiles

cecilia

**AXA Insurance Pte Ltd**

No 8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

**Attn: Motor Claims Dept****Yr Ref: CC4/ASM18022596/ja3 / SCV 6812 H**

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body &amp; Paint Dept

PA/TP/1428/2018/KK

5 Sep 2019

from

Telephone +65-

Telefax +65-

EMail

Our department

Our Ref

Your Ref

Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SDD 3322 H, Audi Q5 2.0 TFSI QU.**

With reference to the above-mentioned vehicle, no. **SDD 3322 H**, claimant, **Mr. Choy Pow Chai**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014189 – S\$ 8,489.92.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of the Rental Invoice – S\$ 400.00 (S\$100.00 x 4 working days)
5. A copy of GIA Search fee – S\$ 2.00.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AXA – SDD 3322 H

total pages

Premium Automobiles Pte Ltd  
Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service &amp; Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6336 2323

Telefax (65) 684 11183



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 JULY 2019

TAN LAM KOK  
169 STIRLING ROAD  
#09-1153  
SINGAPORE 140169

Dear Sir/ Mdm

**OUR REF : CC4/ASM18022596/Aga3**

**YOUR REF : SCV 6812H**

**ACCIDENT INVOLVING SCV 6812H AND SDD 3322H ALONG/AT EXIT OF MALAYSIA  
IMMIGRATION BUILDING ON 14/12/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **PREMIUM AUTOMOBILE PTE LTD** acting on behalf of the owner of SDD 3322H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Cecilia Chong  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
EMAIL: [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com)

Cc     *AXA Insurance Pte Ltd*  
         *(Motor Claims Dept)*

## Letter of Authorization

Your ref: SCV 6812 H

Our ref: PA/TP/1428/2018/JE

11 January, 2019

**Mr. Choy Pow Chai**

54 Chuan Garden

#25-35

Singapore 558567

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Dear Sir/ Mdm,

**Accident involving SCV6812H / SDD3322H  
Along M'sia Custom Towards Singapore Custom  
On 14 December 2018.**

I am the registered owner of SDD3322H.

I confirm that I will be claiming for Rental Charges / Loss of Use and  
hereby authorize your esteemed company to settle Rental Charges / Loss of Use  
and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Choy Pow Chai

Copy to Norah Khai, Premium Automobiles Pte Ltd



AXA Insurance

CLAIM REF : 88M016QT  
INSURED : SCV 6812H

**DISCHARGE VOUCHER**

We/I Choy Poh Chai @ Choy Sook Chay, NRIC NO. S06202902 hereby agree to accept the sum of dollars [ Eight thousand, Eight Hundred ninety one & cents ninety two only. ] (S\$ 8,891.92) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SCV 6812H] as a result of an accident along [M'sia Custom Towards Singapore Custom] on [14/12/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SDD 3322 H].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SCV 6812H] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SCV 6812H].

Dated this 19 day of November 2019.

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S06202902

Occupation/ Business : Indoor

Address : 54, Chuan Garden S 556567

Telephone No. : 9670 0519

Witness's Name : Juan Ee

Witness's Signature : [Signature]

Witness's NRIC No. : F26013107

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

**C**

## INS TAX INVOICE

Page 1 11:04

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER,  SINGAPORE 068811 068811	Invoice: 85014189  Date : 03/09/2019  Order : SDD3322H  Term : 30	Account: A0008 (T)  AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER,  SINGAPORE 068811
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Regn No: SDD3322H (V 23122) Regn Date: 31/10/2014 Mileage: 91736 WIP No.: 36194

Model: Q5 2.0 TFSI QU 8RB0AA (YOM 201 Chassis: WAUZZZ8R7EA090296 Engine: CNC 042541 Dept: U

You have been assisted by :- UB-Tony Foong ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER.REPAIR REAR LID.INSPECT END PANELLING FOR FUTHER DAMAGES.REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	700.00	1.00	700.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,REAR LOWER SPOILER AND REAR LID	2100.00	1.00	2,100.00
S	BODYWORK	M: TO REALIGN RHS REAR EXHAUST SILENCER TO POSITION	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REPAIR AND RESPRAY REAR END PANEL	950.00	1.00	950.00
X	A8R0945096	TAILLIGHT	1.00	262.50	262.50
X	A8R0807313C	BRACKET	1.00	571.00	571.00
X	A8R0807303 GRU	BUMPER	1.00	1430.00	1,430.00
X	A8R0807521BCGRU	SPOILER	1.00	749.00	749.00
X	A8R0853741 2ZZ	INSCRIPTION 'Q5'	1.00	82.70	82.70
X	A8R0853743A 2ZZ	INSCRIPTION '2.0T'	1.00	82.70	82.70
X	A8R0853737A 2ZZ	INSCRIPTION 'QUATTRO	1.00	82.70	82.70
X	A4H0853742A 2ZZ	AUDI SIGN	1.00	107.50	107.50
X	A8D0853419F	PACKING	1.00	14.50	14.50
X	A8R0253144C	BRACKET	1.00	49.90	49.90

Parts 3,432.50  
Labour 0.00  
Sublet 4,502.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 7,934.50

7% GST 555.42

Grand Total 8,489.92



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

## RENTAL AGREEMENT

201901-0073

Hirer's Name <b>Choy Pow Chai</b>		Date of Birth <b>15/3/36</b>	Passport/ Nric No. <b>S0620290Z</b>	Nationality
Address <b>54 Chuan Garden</b>		Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry
Postal Code <b>558567</b>		Contact No.	Mobile Phone No. <b>96700019/96707793</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

### CHECK OUT

### CHECK IN

Date <b>8-1-19</b>	Time <b>9.20am</b>	Mileage KM	E <b>10</b> 1/2 3/4 F
Date <b>11.1.19</b>	Time <b>3.35pm</b>	Mileage KM	Remarks

#### IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	4	@	100	
DISCOUNT				
GST @ 7%				
TOTAL				400.00
EXTENSION				
Audi/Justin				
SDD33ZCH				
DEPOSIT (refundable) S\$ .				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
 I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.	<b>SLJ9937T</b>	MODEL	
FROM		RETURN	<small>*Estimate Date. For actual return see CHECK IN</small>

# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

## TAX INVOICE

**CHOY POW CHAI**

NO. 54

CHUAN GARDEN

SINGAPORE 558567

ATTN : CHOY POW CHAI

INVOICE : AR1901-0143  
DATE : 11/01/2019  
TERMS : C.O.D  
STAFF ID : AMIRA  
AGREEMENT NO. : HA201901-0073

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SLJ9937T 373.83  
Make / Model :  
Rental Dates : Rental Billing From 08/01/2019 To 11/01/2019 (incl)  
Period : 4 days  
Rental Rate : S\$ 100.00 Per Day (Including GST)  
Reference No : SDD3322H

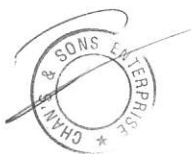
AMOUNT : S\$

FOUR HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 373.83  
GST 7% : 26.17

**TOTAL S\$ : 400.00**

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



## CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

Hirer:

**CHOY POW CHAI**

### OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201901-0086		
Account of	: CHOY POW CHAI		
Date Issued	: 11/01/2019		
Vehicle Reg No.	: SLJ9937T		
Rental Dates	: 08/01/2019		
Amount Received	: S\$ 400.00		
Payment Type:	: VISA	V101076	S\$ 400.00
Payment for Invoice	: AR1901-0143		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	400.00

\* This is a computer generated document. No signature is required.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-193542

Date of Request: 14/12/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd

55 Ubi Road 1

Singapore 408699

Dear Sir/Madam,

Enquiry Date 14/12/2018

Enquiry By Jeffrey Tan Eng Su

TP Vehicle No. SCV6812H

Accident Date 14/12/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SCV6812H	AXA Insurance Pte Ltd	01/02/2018-31/01/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-193542

Date of Request: 14/12/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 14/12/2018  
Enquiry By Jeffrey Tan Eng Su  
TP Vehicle No. SCV6812H  
Accident Date 14/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque