

## Asher Sng (LKKAUTO)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Tuesday, 18 June 2019 2:15 PM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Cc:** Irene Tay; Chee So Chow; Alfred Toh; Hsiao Tong (LKKAUTO)  
**Subject:** RE: [MANDATE REQUEST] Direct Settlement - Accident Involving GX227D (OI: SNM18D05792C02/7) and SHC7927U (TP : LKK REF - CC3/CTI18022589/K1hb3)on 13.12.2018

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to resolve the claim at \$3,881.99.

Best Regards

Alfred

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, June 18, 2019 12:59:13 PM  
**To:** Claims Dept of CTI  
**Cc:** Irene Tay; Alfred Toh; Chee So Chow  
**Subject:** [MANDATE REQUEST] Direct Settlement - Accident Involving GX227D (OI: SNM18D05792C02/7) and SHC7927U (TP : LKK REF - CC3/CTI18022589/K1hb3)on 13.12.2018

Your ref : SNM18D05792C02/7

Our ref : CC3/CTI18022589/K1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured hit third party parked vehicle. We are of the opinion that the liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " COMFORTDELGRO ENGINEERING PTE LTD" at \$3,881.99 (all-in).

The summary is as follows: -

Amount Claimed

Amount Revised

1. Cost of Repairs (with GST)

\$ 6,924.78

\$ 3,049.50

2. Loss of Rental (5.5days x \$115)

\$ 632.50

\$ 575.00 (5 days x \$115)

3. Loss of Income (5.5days x \$80)

\$ 440.00

\$ 250.00 (5days x \$50)

4. LTA Search Fee

\$ 7.49

\$ 7.49

Total

\$ 8,004.77

\$ 3,881.99

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com<mailto:olivialau@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>>

Sent: Thursday, 28 February 2019 5:11 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com<mailto:shupe@lkkauto.com>>; Admin A <admin-a@lkkauto.com<mailto:admin-a@lkkauto.com>>; Vic (LKKAuto) <vicalpeh@lkkauto.com<mailto:vicalpeh@lkkauto.com>>  
Cc: Irene Tay <irene.tay@sg.cntaiping.com<mailto:irene.tay@sg.cntaiping.com>>; Alfred Toh <alfred.toh@sg.cntaiping.com<mailto:alfred.toh@sg.cntaiping.com>>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com<mailto:chewht@lkkauto.com>>  
Subject: RE: Direct Settlement - Accident Involving GX227D (OI: SNM18D05792C02/7) and SHC7927U (TP : LKK REF - CC3/CTI18022589/K1hb3)on 13.12.2018

LKK REF - CC3/CTI18022589/K1hb3  
CTI REF - SNM18D05792C02/7 (GX227D)

Dear Shu Pei

We refer to your emails pertaining to the above matter.

Attach herewith Insured's SAS report for your attention and further assistance.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Tel (65) 6389 6183  
Fax (65) 6224 7478  
Email: claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>  
alfred.toh@sg.cntaiping.com<mailto:alfred.toh@sg.cntaiping.com>  
Website: www.sg.cntaiping.com<http://www.sg.cntaiping.com/>

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]  
Sent: Thursday, 28 February, 2019 2:51 PM  
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>>  
Cc: Irene Tay <irene.tay@sg.cntaiping.com<mailto:irene.tay@sg.cntaiping.com>>; Alfred Toh <alfred.toh@sg.cntaiping.com<mailto:alfred.toh@sg.cntaiping.com>>  
Subject: RE: Direct Settlement - Accident Involving GX227D (OI: SNM18D05792C02/7) and SHC7927U (TP : LKK REF - CC3/CTI18022589/K1hb3)on 13.12.2018

WITHOUT PREJUDICE          REMINDER

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,  
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com<mailto:shupeil@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 14 February 2019 9:19 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>>

Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com<mailto:irene.tay@sg.cntaiping.com>>; Alfred Toh <alfred.toh@sg.cntaiping.com<mailto:alfred.toh@sg.cntaiping.com>>

Subject: RE: Direct Settlement - Accident Involving GX227D (OI : CTI - TBA) and SHC7927U (TP : LKK REF - CC3/CTI18022589/K1hb3)on 13.12.2018

WITHOUT PREJUDICE          REMINDER

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,  
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com<mailto:shupeil@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 11 January 2019 10:25 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com<mailto:lucas.lee@sg.cntaiping.com>>; 'Irene Tay' <irene.tay@sg.cntaiping.com<mailto:irene.tay@sg.cntaiping.com>>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com<mailto:alfred.toh@sg.cntaiping.com>>

Subject: RE: Direct Settlement - Accident Involving GX227D (OI : CTI - TBA) and SHC7927U (TP : LKK REF - CC3/CTI18022589/K1hb3)on 13.12.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,  
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com<mailto:shupeil@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 10 January 2019 4:40 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com<mailto:lucas.lee@sg.cntaiping.com>>; 'Irene Tay' <irene.tay@sg.cntaiping.com<mailto:irene.tay@sg.cntaiping.com>>; Admin A <admin-a@lkkauto.com<mailto:admin-a@lkkauto.com>>; Vic (LKKAuto) <vicalpeh@lkkauto.com<mailto:vicalpeh@lkkauto.com>>

Subject: RE: Direct Settlement - Accident Involving GX227D (OI : CTI - TBA) and SHC7927U (TP : LKK REF - CC3/CTI18022589/K1hb3)on 13.12.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,  
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com<mailto:shupeil@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 17 December 2018 6:54 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com<mailto:lucas.lee@sg.cntaiping.com>>; 'Irene Tay' <irene.tay@sg.cntaiping.com<mailto:irene.tay@sg.cntaiping.com>>; Admin A <admin-a@lkkauto.com<mailto:admin-a@lkkauto.com>>; Vic (LKKAuto) <vicalpeh@lkkauto.com<mailto:vicalpeh@lkkauto.com>>

Subject: Direct Settlement - Accident Involving GX227D (OI : CTI - TBA) and SHC7927U (TP : LKK REF - CC3/CTI18022589/K1hb3)on 13.12.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 7927U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com<mailto:shupeil@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : CC18120401/ SHC7927U /WT(st)

Your Ref :

Date : 20-Dec-18

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198502485

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
61 Yishun Industrial Park A  
Singapore 768732

**CHINA TAIPING INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC7927U YOUR INSURED GX 227D**  
**AND OTHER \_\_\_\_\_ ON 13.12.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC7927U which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GX 227D we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,049.50
2	<u>5.5</u> days Loss of Rental @ <u>\$ 115.00</u> per day	\$ 632.50
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 3,689.49</b>

## HIRER'S CLAIM

7	<u>5.5</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$ 440.00
<b>Total Claims :</b>		<b>\$ 4,129.49</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : GX 227D
- c) GIA / Police report/s of : SHC7927U
- d) Letter of authority from owner / hirer / operator
- ( X ) Photocopies of Accident Scene Photos ( ) Certificate of Insurance
- ( ) Witness statement/s ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC3/CTI18022589/K1hb3**

03 APRIL 2019

**SEASONAL AQUARIUM PTE LTD**  
40 YIO CHU KANG ROAD  
SINGAPORE 545555  
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING GX 227D AND SHC 7927U ON 13/12/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicapeh@lkkauto.com](mailto:vicapeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*



## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGSONATA SHC7927U , GX227D  
EUNOS CRESCENT .  
BLK 2A H D B CAR APRK.  
  
(BLK 2A CAR HDB DRIVE WAY)

ON 13-Dec-18 19:40

I / We

KOH WAH KONG

(Hirer) NRIC No.:

S1656137A

and/or

LOOI ENG HOCK

(Relief) NRIC No.:

S2500515E

Taxi Number

SHC7927U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

14-Dec-2018

Name of Hirer

KOH WAH KONG

Hirer NRIC

S1656137A

Signature :



Address

494G TAMPINES ST 45 #04-568  
527494

Contact No.

97913804

Name of Relief

LOOI ENG HOCK

Relief NRIC

S2500515E

Signature :



Address

131 BEDOK RESERVOIR RD #11-1327  
470131

Contact No.

94462869

Pheri

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3002681802

Claim No : SNM18D05792C02/7

Claimant : CITYCAB PTE LTD

Amount : S\$3,881.99

DOLLARS THREE THOUSAND EIGHT HUNDRED EIGHTY ONE AND CENTS  
NINETY NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 7927U

Insured Vehicle No. : GX 227D

Date of Loss : 13/12/2018

Place of Accident : EUNOS CRESCENT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SEASONAL AQUARIUM PTE LTD

Driver Name : KANG CHOON HUAT

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	3,049.50
(3) Loss of Use/Rental/Earning	S\$	825.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.I. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		<u>S\$ 3,881.99</u>

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Claimant Name : CITYCAB PTE LTD

NRIC No :

Signature :



Date :

25.6.19

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
50 LOYANG DRIVE  
SINGAPORE 530866

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC7927U

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
27.01.2015

CHASSIS CODE  
KMHLB41UMFU064787

NO/DATE  
91414918 18.12.2018

JOB NO.  
305250946

ODOMETER READING

JOB TYPE

Description : 3P 13.12.2018

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,850.00
Add GST @ 7.000 %	199.50
<b>Total Invoice amount</b>	<b>3,049.50</b>

Issued by : CHEWBEELING 18.12.2018 16:37:31  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER DAMAGE TO CUSTOMER'S VEHICLE AND VEHICLE ARE ALWAYS KEPT UNDER A CUSTOMER'S RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND MAKE, WITHIN 7 DAYS AFTER DELIVERY, ANY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE SPRINGLEAF TOWER WILL BE DEEMED TO HAVE BEEN DELIVERED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PRIOR ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE AND PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC18120401



Date: 18 December 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	13/12/2018 @ 19:40 hrs
ALONG	EUNOS CRESENT
INVOLVING	GX227D

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7927U** (the "Taxi"). The Taxi was hired to **KOH WAH KONG IC NO S1656137A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



## Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GX227D 13 Dec 2018 / 19:40:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SNC 792741