

INS. CASE OWNER:

CC

4, FWD 180 2580, T2A3

LKK:

IDAC:

Surveyor:

WNY

DOI:

ASSIGNMENT

24/1/19

Date / Time:

14/12/18

Registered in Jurisdiction:

17/12/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SME 2484

Claim No.:

Name of Insured:

Lee Boon chee

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

12/1/19

Place of Accident:

PIE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SHE 8148P

SME 2484

SHE 8784L

(HR 9.25) -> 17/12/18



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

07



INSRS:

WSP:

Tel:

Liability:

RMKS:

non key

18



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: M/W

Repair Cost: 4s S\$ 2,300

(4 days)

Reduction:

48 %

Email

Call

FINAL SETTLEMENT

Date/Time: 08-08-19

Confirm with: M/W

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

08

If NO or B 28, Ass. Lia:

Repair Cost:

W/LSS

S\$ 2,461.00

3 VEH CL O/D 2ND

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 300.00

(\$60 x 5 days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 2,763.00

Global Sum S\$:

FINAL PAYMENT

Date/Time: 08-08-19

Confirm with:

Email

Call

Payee 1:

S\$ 2,763.00

Name 1:

WONG MENG MUTUC PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Woon Meng Motor Pte Ltd

Office : 50 Bukit Batok St 23, #01-06 Midview Building, Singapore 659578
 Workshop: 50 Bukit Batok St 23, #01-06 Midview Building, Singapore 659578
 Tel: 6316 1131 HP: 9730 2017 Fax: 6316 7050
 42, Sungei Kadut Ave, Singapore 729666 Tel : 63268523
 (Email Address : woonmeng@singnet.com.sg)
 Co Reg No. 200603678M GST Reg No. 20-0603678M

Estimate

TP CLAIM

To : FWD Singapore Pte Ltd
 Motor Claims Dept

Date : 21 Jan 2019

Dear Sirs :

Fax : 6727 5700

RE : ESTIMATE COST FOR KIA CERATO 1.6A - SKE8784L
ACCIDENT INVOLVING SKE8784L, SME248Y & SGK8148P ON 12/11/2018

| ITEMS | DESCRIPTION | QTY | PRICE |
|-------|---|------|-----------------------------------|
| 1 | Rear bumper -nett. | 1pc | \$ 598.00 <i>de</i> |
| 2 | Rear bumper side retainer @\$35ea -nett. | 2pcs | \$ 70.00 <i>de</i> |
| 3 | Rear sensor @226ea-nett | 2pcs | \$ 452.00 <i>in</i> 200 SN |
| 4 | Rear bumper lower garnish -nett | 1pc | \$ 187.00 <i>de</i> |
| 5 | Rear bumper reinforcement- nett | 1pc | \$ 579.00 <i>one</i> |
| 6 | Rear end panel -nett | 1pc | \$ 354.00 <i>Rx</i> 1631 |
| 7 | Rear bumper sponge -nett | 1pc | \$ 197.00 <i>one</i> 10%- 1467.90 |
| | PART DISCOUNT 10% | | \$ 2,437.00 SN-200 1667.90 |
| | Labour Charge & Misc | | |
| | To remove, repair, replace & install damaged parts. | } | \$ 900.00 <i>600</i> |
| | To R & R sensor wiring. | | \$ 80.00 <i>30</i> |
| | To putty & spray painting. | | \$ 1,000.00 <i>600</i> |
| | Total | | \$ 980.00 1230 |
| | | | TOTAL-2897.90 |

All prices quoted are subjected to 7% GST

This is a computer generated document. No signature is required.

WKK Auto Consultants hence notify the Repairer of the following:

- To ensure delivery to customer
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanpin 97405747/S-\$2300
22/1/19 up 4 DAYS
Resurvey after repair 4 days
3000 1667.90

2

NOVEMBER
WEDNESDAYGKE 87 26 20
Week 44: 3

TIME SCHEDULE

- 1) Kew bumper in de
2) u in retained area
3) u CRASSER X 7 ^{mm} art,
4) u bumper lower front
5) u bumper rear corner
6) u end panel - RP

7) spray painted, bumper, 400
8) end panel

Wiring 30

(ABR) 400

NOVEMBER

| S | M | T | W | T | F |
|----|----|----|----|----|----|
| | | 1 | 2 | 3 | 4 |
| 6 | 7 | 8 | 9 | 10 | 11 |
| 13 | 14 | 15 | 16 | 17 | 18 |
| 20 | 21 | 22 | 23 | 24 | 25 |
| 27 | 28 | 29 | 30 | | |



Woon Meng Motor Pte Ltd

Address: 50 Bukit Batok Street 23 #01-06 Midview Building, Singapore 659578
Tel: +6563161131 / +6563161151 FAX: +6563167050
Workshop 42, Sungei Kadut Ave Singapore 729666 Tel: +6563628523
Email: woonmeng@singnet.com.sg
Co Reg No.200603678M GST Reg No. 20-0603678M

TAX INVOICE NO: WM2019/C04282/may/TP

Date : 04 May 2019

FWD Singapore Pte Ltd
6 Temasek Boulevard
18- 01 Suntec Tower Four
Singapore 038986

Attn Motor Claims Department

Dear Sirs

RE : REPAIR COST FOR kia cerato 1.6A - SKE8784L
ACCIDENT INVOLVING SKE8784L, SME248Y & SGK8148P ON 12.11.2018

| <u>ITEM</u> | <u>DESCRIPTION</u> | <u>PRICE</u> |
|-------------|-------------------------|--------------------|
| 1 | Lump sum repair cost | \$ 2,300.00 |
| | | <hr/> |
| | | \$ 2,300.00 |
| | ADD GST 7% | \$ 161.00 |
| | TOTAL AMOUNT S\$ | \$ 2,461.00 |

S/D : Two Thousand Four Hundred And Sixty One Only.

This is a computer-generated document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-193122

Date of Request: 14/12/2018

Your Ref No: Online Purchase

Woon Meng Motor Pte Ltd
50 Bukit Batok Street 23,
#01-06 Midview Building
Singapore 659578

Dear Sir/Madam,

Enquiry Date 14/12/2018
Enquiry By Heng Sew Sow
TP Vehicle No. SME248Y
Accident Date 12/11/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Friday, 14 December 2018 3:15 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: AsherSng@lkkauto.com
Subject: FW: Accident involving SKE8784L, SME248Y (FWD) & SGK8148P on 12.11.18
Attachments: 20181214104104.pdf

5-17pm 14/12/18
VNI
Ms. Heng

Hi

Please attend to below PRS request.

Kindly indicate our claim number 1201800014871 in Merimen.

Regards,
Lionel

-----Original Message-----

From: Heng Sew Sow [mailto:woonmeng@singnet.com.sg]
Sent: Friday, December 14, 2018 11:11 AM
To: Motor Claims SG - SG Common
Subject: Accident involving SKE8784L, SME248Y (FWD) & SGK8148P on 12.11.18

Dear Sir/madam

We refer to the above accident

Kindly be advised that we will be assisting our client, owner of vehicle no: SKE8784L, to submit a third party claim against your insured vehicle. We would like to proceed with direct settlement.
Please arrange for your surveyor to liaise with us for an inspection on our client's Vehicle at your earliest convenience.

Attached video for your reference.

Location : 50, Bukit Batok St 23 # 01- 06 Midview Building (S) 659578

Thank you.

Woon Meng Motor Pte Ltd
Tel : 63161131
Fax : 63167050

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 9 January 2019 5:33 PM
To: 'woonmeng@singnet.com.sg'
Cc: Admin A
Subject: RE: Accident involving SKE8784L, SME248Y (FWD) & SGK8148P on 12.11.18

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Heng Sew Sow [mailto:woonmeng@singnet.com.sg]
Sent: Friday, December 14, 2018 11:11 AM
To: Motor Claims SG - SG Common
Subject: Accident involving SKE8784L, SME248Y (FWD) & SGK8148P on 12.11.18

Dear Sir/madam

We refer to the above accident

Kindly be advised that we will be assisting our client, owner of vehicle no: SKE8784L, to submit a third party claim against your insured vehicle. We would like to proceed with direct settlement. Please arrange for your surveyor to liaise with us for an inspection on our client's Vehicle at your earliest convenience.

Attached video for your reference.

Location : 50, Bukit Batok St 23 # 01- 06 Midview Building (S) 659578

Thank you.

Woon Meng Motor Pte Ltd

Tel : 63161131

Fax : 63167050

Your message is ready to be sent with the following file or link attachments:

20181214104104

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.



ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|---------------------------|---|--------------------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 17 Dec 2018 15:23 | Cim Veh Model Changed | (201525) KIA CERATO FORTE 1.6 SX (A). | [A] HOW MEI KWAN |
| 2 | 17 Dec 2018 15:23 | Cim Created | Reg No: SKE8784L, Acct Date: 2018/11/12. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: QBE Insurance (Singapore) Pte Ltd (HQ). Workshop: Woon Meng Motor Pte Ltd (Bukit Batok) | [A] HOW MEI KWAN |
| 3 | 17 Dec 2018 15:23 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd. | [A] HOW MEI KWAN |
| 4 | 17 Dec 2018 15:23 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2018/12/27 | [A] HOW MEI KWAN |
| 5 | 17 Dec 2018 15:23 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 6 | 17 Dec 2018 15:23 | Label Added | (20005):Direct Settlement . | [A] HOW MEI KWAN |
| 7 | 17 Dec 2018 15:23 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] HOW MEI KWAN |
| 8 | 18 Dec 2018 10:03 | Cim Registration Modified | Pol No:->PNPV2018-00012706. | [I] Lionel Tan |
| 9 | 22 Jul 2019 11:29 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 10 | 22 Jul 2019 11:29 | Cim Dtl Modified | JPJ Reg. Date: -> 2012/04/12. | [A] JOANNE LEE KHANG MIN |
| 11 | 22 Jul 2019 11:29 | Cim Details Notified | | [A] JOANNE LEE KHANG MIN |
| 12 | 23 Jul 2019 14:46 | Adj Mandate Request | Cur.Req:2763.00:LIABILITY: 100% B:28 3VEH CC OID 2ND QUANTUM: (a) COR w/GST: \$2,461.00 + (b) LOU: \$300.00 (5days x \$60) + (c) LTA :\$2.00 Total: a+b+c = \$2,763.00 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY. | [A] Asher Sng Rong Yi |

Date From  Date To  Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|------------------|----------|------------------------------|-----------------------------------|----------|---------|--------|
| 2219813 | 22/07/2019 11:29 | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SKE8784L | SME248Y | 11.77 |

Print Received Message

This mail is associated with :

***SKE8784L (1201800014871)**
[SME248Y]

TP

THAM YIN YENG

Nov 12 2018 7:00PM

[Lee Boon Chen]

Woon Meng Motor Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 24/07/2019 18:46 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2763.00) - SKE8784L - Claim Handler: Lionel Tan

Approved:2763.00.

Emailed to Asher on
10/7/19



Woon Meng Motor Pte Ltd

Address: 50 Bukit Batok Street 23 #01-06 Midview Building, Singapore 659578
Tel: +6563161131 / +6563161151 FAX: +6563167050
Workshop: 42, Sungai Kadut Ave Singapore 729666 Tel: +6563628523
Email: woonmeng@singnet.com.sg
Co Reg No. 200603678M GST Reg No. 20-0603678M

FWD Singapore Pte Ltd
6 Temasek Boulevard
18- 01 Suntec Tower Four
Singapore 038986

4 May 2019

Attn: Motor Claim Dept.

Dear Sirs

DIRECT SETTLEMENT FOR REPAIR OF KIA CERATO 1.6A - SKE8784L

RE : ACCIDENT INVOLVING SKE8784L, SME248Y AND SGK8148P
ALONG PIE ON 12/11/2018

We have been given the full authority to act on behalf of Tham Yin Yeng,
registered owner of motor vehicle no: SKE8784L, which was involved and
damaged in the above accident.

We were told that the said accident was caused solely due to the negligence
of your insured driver. Therefore, we are compelled to claim against you
for the losses as follows:-

| | | |
|----|------------------------------------|--------------------|
| 1) | Cost of repair | \$ 2,461.00 |
| 2) | Loss of use for 5days @\$80perday. | \$ 400.00 |
| 3) | LTA search. | \$ 2.00 |
| | TOTAL AMOUNT:- | <u>\$ 2,863.00</u> |

We have told our client that this matter is strictly on a DIRECT SETTLEMENT
basis. If you do not dispute liability, please arrange to let us have your payment
for the sum of S/D : TWO THOUSAND EIGHT HUNDRED AND SIXTY THREE ONLY
in full and final settlement for our client's claim.

We enclose herewith the GIA report, Surveyor's report and the invoices for your
attention.

We look forward to your early favourable reply.

Yours faithfully,

Chong Han Woon

LETTER OF AUTHORITY

To: FWD Singapore Pte Ltd

ACCIDENT INVOLVING GKE8784L, SAME 7484 & SAK814EP
ON 12/11/18 ALONG PIE

I Than Yin Yung NRIC 50056706Z

Of BIK 2 Teh Yi DAVE #06-187(5) 590002

Owner of Motor Registration No: GKE8784L do hereby

Authorise M/S WOON MENG MOTOR PTE LTD as my agent


and representative to correspond in, negotiate and settle, on my

behalf, my claim against the parties involved in the above-mentioned

accident. In the event of final settlement, we agreed that payment be

make payable to M/S WOON MENG MOTOR PTE LTD.

Date & signature

 25/11/19

RELEASE

| | |
|-----------------------|-----------------------|
| Claim Reference: | 1201800014871 |
| Surveyor's Reference: | CC4/FWD18022580/T1ea3 |
| TP Reference: | SKE 8784L |

We, WOON MENG MOTOR PTE LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SKE 8784L ("Vehicle") to accept the sum of \$2,763.00, being the amount claimed for \$2,461.00 (repair costs), \$300.00 (loss of ~~rental~~ use), \$ - (loss of income), \$2.00 (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 12/11/2018 (date of accident) at / along PIE (location) involving vehicle no/s. SKE 8784L and SME 248Y.

This is pursuant to the inspection conducted on 22/01/2019 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SME 248Y be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

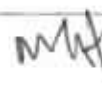
This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 01 day of Aug 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]
For and on behalf of the "Claimant"



MTH

[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.



Woon Meng Motor Pte Ltd

Address: 50 Bukit Batok Street 23 #01-06 Midview Building, Singapore 659578
Tel: +6563161131 / +6563161151 FAX: +6563167050
Workshop 42, Sungei Kadut Ave Singapore 729666 Tel: +6563628523
Email: woonmeng@singnet.com.sg
Co Reg No.200603678M GST Reg No. 20-0603678M

TAX INVOICE NO: WM2019/C04282/may/TP

Date : 04 May 2019

FWD Singapore Pte Ltd
6 Temasek Boulevard
18- 01 Suntec Tower Four
Singapore 038986

Attn Motor Claims Department

Dear Sirs

RE : REPAIR COST FOR kia cerato 1.6A - SKE8784L
ACCIDENT INVOLVING SKE8784L, SME248Y & SGK8148P ON 12.11.2018

| <u>ITEM</u> | <u>DESCRIPTION</u> | <u>PRICE</u> |
|-------------|-------------------------|--------------------|
| 1 | Lump sum repair cost | \$ 2,300.00 |
| | | \$ 2,300.00 |
| | ADD GST 7% | \$ 161.00 |
| | TOTAL AMOUNT S\$ | \$ 2,461.00 |

S/D : Two Thousand Four Hundred And Sixty One Only.

This is a computer-generated document. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-193122

Date of Request: 14/12/2018

Your Ref No:

Online Purchase

Woon Meng Motor Pte Ltd
50 Bukit Batok Street 23,
#01-06 Midview Building
Singapore 659578

Dear Sir/Madam,

Enquiry Date 14/12/2018
Enquiry By Heng Sew Sow
TP Vehicle No. SME248Y
Accident Date 12/11/2018

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|-------------------------|-----------------------|------------------|
| SME248Y | FWD Singapore Pte. Ltd. | 29/09/2018-28/09/2019 | 6727 5700 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-193122

Date of Request: 14/12/2018

Your Ref No:

Online Purchase

Woon Meng Motor Pte Ltd
50 Bukit Batok Street 23,
#01-06 Midview Building
Singapore 659578

Dear Sir/Madam,

Enquiry Date 14/12/2018
Enquiry By Heng Sew Sow
TP Vehicle No. SME248Y
Accident Date 12/11/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)






















Direct Settlement

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|---------------|---|--|--|------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 13 Dec 2018 Edit Reg | | 14 Dec 2018 00:00 Edit Adj Rpt | S\$2,300.00 Edit Estimates | S\$2,300.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|---|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | Lee Boon Chen, ID: 578768781 | | | | | | | | |
| Main Claimant: | THAM YIN YENG, ID: S00567062 | | | | | | | | |
| Vehicle Reg. No.: | SKE8784L | Date of Loss: | 12/11/2018 19:00 - :59 [79 Months From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 1201800014871 | Policy/Cover Note No.: | PNPV2018-00012706 (Comprehensive) | | | | | | |
| Vehicle Reg. No. (Insured): | SME248Y | Policy No. (Claimant): | 8-V0017435-MVA | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Woon Meng Motor Pte Ltd (Bukit Batok) 50 Bukit Batok Street 23,, #01-06 Midview Building, 659578 Bukit Batok - Tel: 6316 1131 | | | | | | | | |
| Handling Insurer: | FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan] | | | | | | | | |
| Claimant's Insurer: | QBE Insurance (Singapore) Pte Ltd (HQ) - Tel: 62246633 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 27/12/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> FWD_SG (24/07/2019): Alert - Adj Mandate Approved (S\$2763.00) - SKE8784L - Claim Handler: Lionel Tan | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SKE8784L (1201800014871)
[SME248Y]
TP
THAM YIN YENG
Nov 12 2018 7:00PM
[Lee Boon Chen]
Woon Meng Motor Pte Ltd

| Upload Documents Upload Photos Compose New Letter | | | View View in Browser | |
|---|-----------------|--|--|-------------------------------------|
| Letters/Correspondences | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | (Draft) | Third Party Express Settlement - Payment Breakdown |  Edit | |
| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 2 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 3 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 4 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 5 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 6 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 7 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 8 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 9 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 10 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 11 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 12 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 13 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 14 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 15 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 16 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 17 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 18 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 19 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 20 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 21 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 22 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 23 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 24 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 25 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 26 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 27 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 28 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 29 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 30 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 31 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 32 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 33 | 10/07/19 10:25 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 34 | 10/07/19 10:25 | Odometer Reading |  Load JPG | |

| Letters/Correspondences | | | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|-----------------|--|------------|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| | | | | <input checked="" type="checkbox"/> |
| 35 | 10/07/19 10:25 | Chassis Number | Load JPG | <input checked="" type="checkbox"/> |
| 36 | 10/07/19 10:25 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 37 | 10/07/19 10:25 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 38 | 10/07/19 10:25 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 39 | 10/07/19 10:25 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 40 | 10/07/19 10:25 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 41 | 10/07/19 10:25 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 42 | 10/07/19 10:25 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 43 | 10/07/19 10:25 | General View | Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 17/12/18 15:23 | TP GIA REPORT | Load PDF | |
| 2 | 17/12/18 15:23 | ACKNOWLEDGEMENT EMAIL TO FWD DD 14.12.2018 | Load PDF | |
| 3 | 10/07/19 15:30 | LOD | Load PDF | |
| 4 | 13/08/19 10:20 | WORKSHOP INVOICE | Load PDF | |
| 5 | 13/08/19 10:20 | AUTHORISATION TO ACT FORM | Load PDF | |
| 6 | 13/08/19 10:20 | Release Voucher | Load PDF | |
| 7 | 13/08/19 10:20 | GIA SEARCH | Load PDF | |
| No | Finalized On | FWD Singapore Pte. Ltd. (HQ) | Thumbnail | Print |
| 1 | 18/12/18 10:04 | INSURED GIA | Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|--------------------|--------|-------------------------|
| Vehicle No: | SME248Y (Insd veh) | Model: | KIA CERATO FORTE 1.6 SX |
| | SKE8784L (TP veh) | | (A) |
| Date of Accident: | 12/11/2018 | | |

| | | | |
|-----------------------|------|------------------------------|--|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate | : \$ | 4,513.80 | |
| Final Repair Cost | : \$ | 2,461.00 | |
| Loss of Use | : \$ | 300.00 | 5.00 days at \$60.00 per day |
| Rental (if any) | : \$ | 0.00 | days |
| LTA / GIA Search Fee | : \$ | 2.00 | |
| Others: | : \$ | 0.00 | |
| | : \$ | | |
| Final Settlement Sum | : \$ | 2,763.00 | |

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 0 _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|--|-------------------------|------|----------|
| 1) | Woon Meng Motor Pte Ltd | : \$ | 2,763.00 |
| 2) | | : \$ | |
| 3) | | : \$ | |

JOANNE LEE KHANG MIN

13 Aug
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18022580/T1EA3Q2

Date: 13/08/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00012706

Claimant Vehicle No: SKE8784L Insured Vehicle No: SME248Y

Date of Loss: 12/11/2018 Nature of Claim: TP Claim No: 1201800014871

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKE8784L**
 Make & Model: KIA CERATO FORTE, 1.6 SX (A) Engine No: G4FCCH230402
 Reg. Date: 12/04/2012 (Man. Year: 2012) Chassis No: KNAFW411MC5609137
 Colour: White Odometer: 80526 km
 Engine Capacity: 1591 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45 R17 Rear Tyre Size: 215/45 R17
 Front Left Side: Roadstone 6 mm Rear Left Side: Roadstone 6 mm
 Front Right Side: Roadstone 6 mm Rear Right Side: Roadstone 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|-----------------|-----------------|-----------------|--------------|
| Parts | 2,238.50 | 1,667.90 | 570.60 | 25.49 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,980.00 | 1,230.00 | 750.00 | 37.88 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 4,218.50 | 2,897.90 | 1,320.60 | 31.30 |
| Approved Total (Overridden) (S\$) | | 2,300.00 | | |
| (S\$) | 4,218.50 | 2,300.00 | 1,918.50 | 45.48 |
| + GST 7.00/7.00% (S\$) | 295.30 | 161.00 | 134.30 | 45.48 |
| Nett Amount (S\$) | 4,513.80 | 2,461.00 | 2,052.80 | 45.48 |
| + Loss of Use (5.0 x S\$60.00/day) (S\$) | | 300.00 | | |
| + Doc/Search Fee (S\$) | | 2.00 | | |
| Nett Liability (S\$) | | 2,763.00 | | |

INSPECTION

Date of Assignment: 14/12/2018

Date Inspected: 22/01/2019 Inspected At:

Woon Meng Motor Pte Ltd (Bukit Batok)
50 Bukit Batok Street 23., #01-06 Midview

Building
Singapore 659578

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | |
|---|--|
| Part Source: MRM-SG | Version: 1.0 (Last Synchronised: 22 Jul 2019) |
| Parts: 143 | KIA CERATO FORTE 1.6 SX (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SKE8784L) |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |
| Further Info: Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|----------------------------|-------------|------------|------------|
| 1 | 1 | | *REAR BUMPER | Deformed | 598.00 FN | *598.00 FN |
| 2 | 2 | | *REAR BUMPER SIDE RETAINER | Necessary | 70.00 FN | *70.00 FN |
| 3 | 2 | | *REAR SENSOR | Not Working | 452.00 FS | *200.00 FS |
| 4 | 1 | | *REAR BUMPER LOWER GARNISH | Deformed | 187.00 FN | *187.00 FN |
| 5 | 1 | | *REAR BUMPER REINFORCEMENT | Cracked | 579.00 FN | *579.00 FN |
| 6 | 1 | | *REAR END PANEL | Repair | 354.00 FN | *- FN |
| 7 | 1 | | *REAR BUMPER SPONGE | Cracked | 197.00 FN | *197.00 FN |

F=Franchise part. S=SpcNett. N=NettItemDisc.

| | | |
|---|-----------------|-----------------|
| Sub Total (S\$) | 2,437.00 | 1,831.00 |
| - Nett Item Discount on N Items 10.00/10.00% (S\$) | 198.50 | 163.10 |
| Total Parts (S\$) | 2,238.50 | 1,667.90 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------|---|----------|------------|----------|
| <u>Labour Items</u> | | | | |
| 1 | TO REMOVE,REPAIR ,REPLACE & INSTALL DAMAGED PARTS | New | 900.00 | 600.00 |
| 2 | TO R&R SENSOR WIRING | New | 80.00 | 30.00 |
| 3 | TO PUTTY & SPRAY PAINTING | New | 1,000.00 | 600.00 |
| Gross Labour Cost (\$\$) | | | 1,980.00 | 1,230.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >