

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 28 May 2019 5:00 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Admin A
Subject: RE: Seek Mandate / Lonpac Ref: 17/18/18/VP05/021213 [MVA INVOLVING SBU3433E (OI) & GV2003E (TP) ON 12/12/18] [External Confidential]
Attachments: LKK SURVEY PHOTO.pdf; LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LOD.pdf

Lonpac Ref: 17/18/18/VP05/021213

LKK Ref: CC4/LPC18022578/Upb3q2

Dear Sirs,

We refer to the above matter.

Please ignore all the previous e-mails that was sent on the even date.

We have highlighted to your good office on 19/12/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "HUI WANG ENTERPRISE PTE LTD" is as follows: -

| | Claimed Amount | Revised Amount |
|---|----------------|--------------------------------------|
| 1. Cost of Repair (w/GST) | \$ 6,539.86 | \$ 3,745.00 |
| 2. Loss of Rental (6 days x \$100.00) (w/GST) | \$ 642.00 | \$ 513.60 (6 days x \$80.00) (w/GST) |
| 3. LTA/ GIA Search Fee | \$ 7.45 | \$ 7.45 |
| Total | \$ 7,189.31 | <u>\$ 4,266.05</u> |

**05days recommendation for repair + 1sunday = 6days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

We sincerely apologize for all the inconvenience caused.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 28 May 2019 4:05 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Seek Mandate / Lonpac Ref: 17/18/18/VP05/021213 [MVA INVOLVING SBU3433E (OI) & GV2003E (TP) ON 12/12/18] (PART 1) [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

What about the color photos ?

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Tuesday, 28 May, 2019 4:01 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Admin A
Subject: RE: Seek Mandate / Lonpac Ref: 17/18/18/VP05/021213 [MVA INVOLVING SBU3433E (OI) & GV2003E (TP) ON 12/12/18] (PART 1)

Lonpac Ref: 17/18/18/VP05/021213

LKK Ref: CC4/LPC18022578/Upb3q2

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 19/12/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

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| 3. LTA/ GIA Search Fee | \$ 7.45 | \$ 7.45 |
| Total | \$ 7,189.31 | <u>\$ 4,266.05</u> |

**05days recommendation for repair + 1sunday = 6days.

Relevant supporting claim documents will be attached herewith in three parts (i.e. part 1, part 2 & part 3) due to large file size for your perusal and reference.

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 11 January 2019 10:20 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: Notice of accident

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 19 December 2018 7:48 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Notice of accident

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GV 2003E at M/s Hui Wang Enterprise Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 17 December 2018 10:51 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Notice of accident

Dear Mr Gerald,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 17 December, 2018 9:27 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Notice of accident

Dear Catherine,

Kindly proceed accordingly.

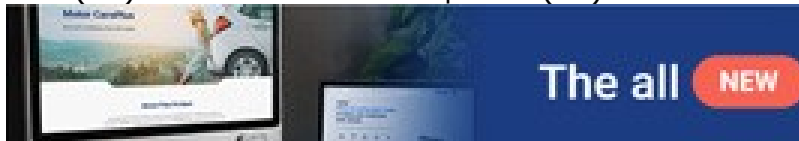
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hui Wang Enterprise Pte Ltd [<mailto:huiwang576@gmail.com>]

Sent: Saturday, 15 December, 2018 4:04 PM

To: GERALD POH WEE BIN

Subject: Re: Notice of accident

Hi,

We are agreeable to Marcus Chua of LKK being the SJE

Thank you

Winson Tan
Hui Wang Enterprise Pte Ltd

On Fri, Dec 14, 2018 at 9:02 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

WITHOUT PREJUDICE

Our Ref : 17/18/18/VP05/021213

Dear Winson,

Please see attached and revert to us.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hui Wang Enterprise Pte Ltd [mailto:huiwang576@gmail.com]
Sent: Thursday, 13 December, 2018 6:32 PM
To: MT_Claim_SG
Subject: Re: Notice of accident

Dear Sir,

We are instructed by E PIONEER FOOD CATERERS to notify you of a road traffic accident on 12/12/18 at about 0830HRS at SELETAR AEROSPACE WAY involving our client's vehicle registration number GV2003E and your insured SBU3433E. A copy of the Singapore accident statement/ traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Yours faithfully

Winson Tan

Hui Wang Enterprise Pte Ltd

Blk 5 Defu Lane 10

#01-576

S539186

DID: 62864541