

INS. CASE OWNER:

RA

cc 4, Asm 180 22576, Klpa3 4

LKK

IDAC

88210

Sub-royal:

Amc

DOI:

ASSIGNMENT

12/1/18

De: / To:

12/1/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

(HB9706H

Claim No.:

Sgm 016 G0

Name of Insured:

11C for PLC

Policy No.:

Insured Tel No.:

HP:

Make / Model:

R Latitude 2.0

Excess Sec II :SS

5,000.00

D.O.A.:

12/1/18 (Wed)

Place of Accident:

WPTC Bukit Timah Rd

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SH6084M



INSRS:

WSP:

Tel:

Liability:

RMKS:

C066 loyang.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

PRELIMINARY ADVICE Date/Time:

Sent By:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS 3098.93

Loss of Rental (LOR):

SS 617.00

(

5

days)

x \$ 125.40

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS 250.00

(\$

50

x 5

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

Legal Cost

SS

Total:

SS 3925.93

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 3925.93

Name 1:

Cantabergo Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 350.00

COPY SENT 30/4/19

Surveyor: Kalvin

REF: \_\_\_\_\_

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / MS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop no: \_\_\_\_\_

at \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

NIS	O/S

Bel or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SH 6054 M Yr Regn: 20 Sep, 2017

Type: M. Car / M. Cycle / Bus / Van / Lorry / T. O. Prime Mover /

Truck / Trailer or

Make: Toyota Prius cc 1798

Colour: Blue A/C: Insu Q / Std / Nil / NA

Sp. Reading: 208111 T/Radio: Insu Q / Std / Nil / NA

Eng No: \_\_\_\_\_

C/Nr: JTOKBJF490356400

Gen. Cond: Good / 6 / Poor / Burnt

Steering: Inor 6 / Jammed / Leaked / Burnt or

Brake: Inor 6 / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STQ Q / Rim or

Tyre Size: F: 195 / 65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / CHTSU / PIR / SUMI /

TOYO / YOKO or West Hk.

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal: 2 mm R/Bal: 2 mm

L/Bal: 2 mm L/Bal: 2 mm

D.O.A. 12/12/18 D.O.I. 17/12/18

Survey held at CPGE (Loyang)

Des. of Damages: Fnt / Rear / O/S / NIS / UIC / Rooflop or

Rear o/s

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP # 2896.20 (Peel # 1577.67 / 2577) Axa

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

☐ : Tech. Invs (\$ \_\_\_\_\_)

☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

\$ + RS. \$ \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL \_\_\_\_\_

AXA

Lim K E

Larry Ng

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

VEHICLE NO : SH 6054M

12/15/2018 9:38

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR TRUNK LID LOGO(PRIUS) ✓			\$ 60.80
REAR TRUNK LID LOGO(HYBRID) ✓			\$ 52.40
REAR TRUNK LID LOGO(TOYOTA STAR) ✓			\$ 52.90
REAR BUMPER ✓			\$ 458.60
REAR BUMPER RE-INFORCEMENT ✓			\$ 322.30
REAR BUMPER UNDER COVER ✓			\$ 552.60
REAR BUMPER SIDE RETAINER ?			\$ 112.70
REAR BUMPER CLIPS ✓			\$ 22.00
<i>Rear Trunk Lid Outer Guard</i> ✓			
SUB TOTAL			\$ 1,634.30
LESS 25%			\$ 408.58
DISCOUNTED TOTAL			\$ 1,225.73
REAR NO. PLATE WITH TRIM COVER ✕			\$ 100.00
REAR TRUNK LID APPS STICKER ✓			\$ 40.00
REAR TRUNK LID COMFORT & TEL NO. STICKER ✓			\$ 60.00
REAR BUMPER REVERSE SENSOR ✓			\$ 135.70
TOTAL			\$ 335.70
LABOUR CHARGE			
Panel Beating			\$ 400.00
Spray Painting Charge			\$ 600.00
Wiring Charge			\$ 30.00
Tuff Kote			\$ 50.00
Remove/Refix Reverse Sensor			\$ 120.00
Remove/Refix Roof Top Advertisement			\$ 150.00
<i>TOWING FEE</i>			\$ 60.00
<i>Katrina</i>			
<i>17/12/18</i>			
<i>3 hrs</i>			
<i>P/P Rho Post p/h</i>			
TOTAL LABOUR			\$ 1,900.00
ESTIMATE TOTAL			\$ 3,461.43

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

CASH SALE/WORK ORDER No:AL 0281



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-80, SINGAPORE 408717

TEL: 6743 1987 (3 LINES) FAX: 6743 0013

Reg No: 200415052W

Date: 12/12/2018

買號

Messrs:

Comfort.

車號

Vehicle No:

SH6054M

車型

Model No:

PROUD GEN 4

由

From:

JLN ANNA BUKIT.

到

To:

Koyang

其他

Remark:

Acc AFTER 7PM

時間

Time:

22:48:23.002353

AMOUNT:

\$ 60

注意：本公司對所拖之車輛，在進行中如有任何損失或破壞，一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

經手人

Authorised by:

收貨人

Received by:

SH6054M 51106288  
SHEONG CHUAN

Team: ARC Repair TP(CLS0)1 **JOB CARD** Sales Order: 3882279 JC NO.: 305250949

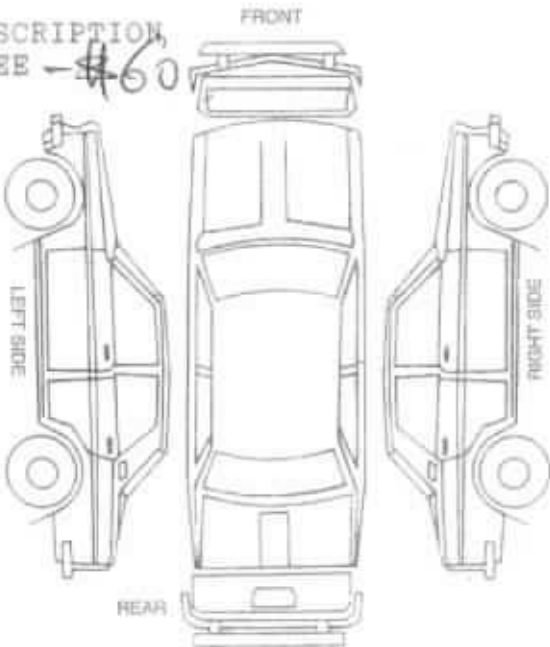
MEMBER NO. 7010045	REGN NO.: SH 6054M	MILEAGE
383 SIN MING DRIVE	MAKE : TOYOTA	FUEL E 1/2 F
Singapore SINGAPORE 575717	MODEL PRIUS HYBRID(G4)	DATE/TIME IN 12.12.2018 22:10
65508755 (R) (P)	YR OF MANU. 20.09.2017	TARGET DATE
UNT CARD NO.	CHASSIS CODE JTDRB3FU903564050	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 12.12.2018  
NATURE: 3P 12.12.2018

S/NO 000010 LABOR CODE 23-01

DESCRIPTION TOWING FEE - \$60



KEYED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR \_\_\_\_\_ CUSTOMER'S SIGNATURE \_\_\_\_\_

Exit Pass			
Vehicle No.: SH 6054M			
Name of Service Advisor	Signature/Date	Date	
To be kept by Security Guard	turned to Service Reception upon collection		

# COMFORTDELGRO ENGINEERING

Our Job Ref No 305250949  
Date : 19/12/18

ComfortDelGro Engineering Pte Ltd  
58 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK  
Attn : Mr KALVIN ANG  
Vehicle Reg No. SH6054M CTPL

Fax :

12.12.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA --- SHB9706H
2. The finalized amount shall be:
 

(a) Spare Parts after List discount	<u>\$2,106.20</u>
(b) Labour Charges	<u>\$790.00</u>
<b>Total for Part-By-Part Repair Cost</b>	<b><u>\$2,896.20</u></b>
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	
<b>Final Lumpsum Repair cost</b>	


3. Estimated normal period for repairs: 3 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : LIM KWOK ENG  
Tel : 62148316  
Fax : 65468156

Signature :   
Name : Koke  
Date : 19/12/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

4473.83

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305250949  
 REGN NO : SH 6054M  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(G4)  
 DATE OF REGN : 20.09.2017  
 DATE/TIME IN : 12.12.2018 22:10  
 ACCIDENT DATE : 12.12.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001	04-01-0302-2282-G	PRIG4 COVER REAR BUMPER	1 L	458.60	25.00	343.95
0002	04-01-0302-2287-G	PRIG4 GUARD-REAR BUMPER C	1 L	552.60	25.00	414.45
0003	04-01-0302-2286-G	PRIG4 COVER REAR BUMPER-T	1 L	82.70	25.00	62.02
0004	04-01-0302-2288-G	PRIG4 REINFORCEMENT SUB-A	1 L	322.30	25.00	241.72
0005	04-01-0302-2346-G	PRIG4 GARNISH SUB ASSY BA	1 L	889.70	25.00	667.27
0006	04-01-0302-2269-G	PRIG4 ORNAMENT SUB-ASSY B	1 L	52.90	25.00	39.67
0007	04-01-0302-2270-G	PRIG4 PLATE-BACK DOOR NAM	1 L	52.40	25.00	39.30
0008	04-01-0302-2271-G	PRIG4 PLATE-BACK DOOR NAM	1 L	60.80	25.00	45.60
0009	28-01-0302-2013-A	PRIVC REAR BONNET APP TAX	1 N	40.00	2.50-	40.00
0010	28-01-0302-2015-A	PRIVC REAR BONNET COMFORT	1 N	30.00	0.25	30.00
0011	28-01-0302-0006-A	PRIVC REAR BOOT 65521111	1 N	30.00	0.03-	30.00
0012	09-01-0302-2005-A	PRIG4 REVERSE SENSOR ASSY	1 N	135.70	0.00	135.70
0013	04-01-0302-2267-G	PRIVC BUMPER PIECE	10 L	22.00	25.00	16.50



COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305250949  
REGN NO : SH 6054M  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(C  
DATE OF REGN : 20.09.2017  
DATE/TIME IN : 12.12.2018 22:10  
ACCIDENT DATE : 12.12.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

SUB-TOTAL : 2,106.18

## JOB NATURE

0000 23-01 TOWING FEE 60.00

0001 L PANEL BEATING 300.00

0002 23-502 SPRAYPAINT ON AFFECTED AREA 400.00

0003 20-22 REMOVE/REFIX REVERSE SENSOR 30.00

SUB-TOTAL : 790.00

TOTAL : 2,896.18

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

AXA

LIM K E

Larry Ng

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

VEHICLE NO : SH 6054M

12/15/2018 9:38

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR TRUNK LID LOGO(PRIUS) - <i>acc</i>			\$ 60.80
REAR TRUNK LID LOGO(HYBRID) - <i>acc</i>			\$ 52.40
REAR TRUNK LID LOGO(TOYOTA STAR) - <i>acc</i>			\$ 52.90
REAR BUMPER - <i>Refined</i>			\$ 458.60
REAR BUMPER RE-INFORCEMENT - <i>Ref</i>			\$ 322.30
REAR BUMPER UNDER COVER - <i>crn</i>			\$ 552.60
REAR BUMPER SIDE RETAINER <i>Xs</i>			\$ 112.70
REAR BUMPER CLIPS - <i>acc</i>			\$ 22.00
SUB TOTAL			\$ 1,634.30
LESS 25%			\$ 408.58
DISCOUNTED TOTAL			\$ 1,225.73
REAR NO. PLATE WITH TRIM COVER - <i>X acc</i>			\$ 100.00
REAR TRUNK LID APPS STICKER - <i>acc</i>			\$ 40.00
REAR TRUNK LID COMFORT & TEL NO. STICKER - <i>acc</i>			\$ 60.00
REAR BUMPER REVERSE SENSOR - <i>shaded</i>			\$ 135.70
TOTAL			\$ 335.70
LABOUR CHARGE			
Panel Beating			\$ 400.00
Spray Painting Charge			\$ 600.00
Wiring Charge			\$ 30.00
Tuff Kote			\$ 50.00
Remove/Refix Reverse Sensor			\$ 120.00
Remove/Refix Roof Top Advertisement			\$ 150.00
TOWING FEE			\$ 60.00
TOTAL LABOUR			\$ 1,900.00
ESTIMATE TOTAL			\$ 3,461.43

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## Hsiao Tong (LKKAuto)

---

**From:** Ng Nyuk Phin <ngnp@cdge.com.sg>  
**Sent:** Saturday, 15 December 2018 10:42 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Lim Kwok Eng  
**Subject:** SH 6054M VS SHB9706H (Transcab) - AXA DOA: 12.12.2018  
**Attachments:** img-Z15103205-0001.pdf  
  
**Categories:** Shekhar

Dear Motor Claims,

Please see attached Repair Estimate and SAS. Kindly arrange to survey the taxi at 59 Loyang Drive.

The taxi is at the rooftop carpark.

Regards,  
Larry Ng  
ComfortDelgro Engineering Pte Ltd  
Loyang Taxi Crash Repairs  
6214 8316

---

**From:** ApeosPort-IV C5570  
**Sent:** Saturday, 15 December 2018 10:32 AM  
**To:** Ng Nyuk Phin  
**Subject:** Scan Data from CDG\_LO\_AW\_A5570

Number of Images: 11  
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570  
Device Location:

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SBS Transit Ltd [Registration No. 199206653M]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25/2/2019

### Survey Details:

Date of loss	12-Dec-18
Date of appointment	17-Dec-18
Date of survey	17-Dec-18
Location of survey	CDGE LOYANG

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SH6054M
Make and Model	TOTOTA PRIOS HYBRID 1.8 CVT
Date of registration	20-Sep-17
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

### Repair details:

Initial Estimate	\$ 4,902.40
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 2,106.20
Check items (estimate)	\$ -
Labour	\$ 790.00
Total	\$ 2,896.20
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>3 days</u>
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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

### Remarks:

*The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party.*

### Mandate:

Liability(TP)	Amount	100%
Proposed repair cost (w/GST)	\$	3,098.93
Loss of use		NIL no. of days
Loss of rental	\$	627.00 (5days x \$125.40)
Loss of income	\$	250.00 (5days x \$50.00)
LTA search fees		NIL
Others		NIL
<b>Proposed Total</b>	<b>\$</b>	<b>3,975.93</b>

## Hsiao Tong (LKKAuto)

---

**From:** William Tan Thoo Seng <williamtan@cdge.com.sg>  
**Sent:** Thursday, 28 March 2019 8:21 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** KKLau; Aileen Tan Lee Noi  
**Subject:** Re: Yr ref : CC4/ASM18022576/K1pa3 (SHB 9706 H -TRANSCAB TAXI) VS SH 6054 M D.O.A. 12.12.18

### Without Prejudice.

Dear Ms Hsiao Tong

We are glad to accept your offer.

Kindly forward your D.V. .

Thank you.

Best Regards  
William Tan  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148737 | Fax : 62141843

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, 27 March 2019 5:15:28 PM  
**To:** William Tan Thoo Seng  
**Cc:** KKLau; Aileen Tan Lee Noi  
**Subject:** RE: Yr ref : CC4/ASM18022576/K1pa3 (SHB 9706 H -TRANSCAB TAXI) VS SH 6054 M D.O.A. 12.12.18

### Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,098.93
2. Loss of Rental (5days x \$125.40)	\$ 627.00
3. Loss of Income (5days x \$50.00)	\$ 250.00
<b>Total</b>	<b><u>\$ 3,975.93</u></b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
LKK Auto Consultants Pte Ltd

---

**From:** William Tan Thoo Seng <[williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)>  
**Sent:** Tuesday, 26 March 2019 4:00 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Aileen Tan Lee Noi <[aileentan@cdge.com.sg](mailto:aileentan@cdge.com.sg)>  
**Subject:** Yr ref : CC4/ASM18022576/K1pa3 (SHB 9706 H -PREMIER TAXI) VS SH 6054 M D.O.A. 12.12.18

**Gentle reminder**

**BOLA : 100%  
Head to rear**

**Without Prejudice.**

Dear Ms Hsiao Tong

We refer to your acknowledgement of our LOD on 10.01.19. Till today, nothing heard from you.

**In your insured accident report, he clearly stated that he was unable to stop in time, collided onto our taxi's rear bumper.**

Since, liability is no issue and without delay, kindly forward your offer by **02.04.19**. If no offer received, we will then escalate matter to GIA.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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Our Ref : T 1218/ SH 6054M /WT(st)

Your Ref :

Date : 31-Dec-18

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#24-01, AXA Tower  
Singapore 068811

**Attn : Motor Claims Department**

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19000404000

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
Yishun Industrial Park A  
Singapore 768732

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 6054M YOUR INSURED SHB9706H  
AND OTHER ON 12.12.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SH 6054M** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SHB9706H** we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 3,098.93
2	6.5 days Loss of Rental @ \$ 125.40 per day	\$ 815.10
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ -
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
<b>Sub Total :</b>		<b>\$ 3,914.03</b>

**HIRER'S CLAIM**

7	6.5 days Loss of Income @ \$ 80.00 per days	\$ 520.00
<b>Total Claims:</b>		<b>\$ 4,434.03</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 9 pcs
- b) LTA search slip/s of : SHB9706H
- c) GIA / Police report/s of : SH 6054M
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photocopies of Accident Scene Photo/s ( ) Towing/Medical bill/receipts
  - ( ) Witness statement/s ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 25 February 2019 2:12 PM  
**To:** claims@transcab.com.sg  
**Cc:** 'carrisalee@ava-ins.com'; 'foonghon@ava-ins.com'  
**Subject:** ACCIDENT INVOLVING SHB 9706H(AXA) AND SH 6054M ALONG/AT UPPER BUKIT TIMAH ROAD ON 12/12/2018

25 FEB 2019

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM18022576/K1pa3**

**YOUR REF : P1680520 (SHB 9706H)**

**ACCIDENT INVOLVING SHB 9706H(AXA) AND SH 6054M ALONG/AT UPPER BUKIT TIMAH ROAD ON 12/12/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SH 6054M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGTOYOTA PRIUS SH6054M , SHB9706H  
ALOGN JALAN ANAK BUKIT TWDS BUKIT TIMAH

ON 12-Dec-18 22:10

I / We

CHAN LEE CHAI EDWIN

(Hirer) NRIC No.: S0237738A

and/or

ONG CHWEE CHUAN

(Relief) NRIC No.: S1106858H

Taxi Number

SH6054M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

14-Dec-2018

Name of Hirer

CHAN LEE CHAI EDWIN

Hirer NRIC

S0237738A

Signature :



Address

148 BISHAN STREET 11 #04-113  
570148

Contact No.

90675148

Name of Relief

ONG CHWEE CHUAN

Relief NRIC

S1106858H

Signature :



Address

113 BISHAN STREET 12 07-114  
570113

Contact No.

91815822



redefining / insurance

CLAIM REF : S8M016G0  
INSURED : TRANS-CAB SERVICES PTE LTD

### DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 14.12.2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, Chan Lee Chai Edwin of vehicle no. SH 6054M.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **Three Thousand Nine Hundred Seventy-Five and Cents Ninety-Three** only (**S\$3,975.93**) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (**SHB 9706H**) arising out of an accident with (**SH 6054M**) on 12.12.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHB 9706H** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHB 9706H**.

Dated this 16 day of April 2019

Signed by \_\_\_\_\_  
(AUTHORISED SIGNATORY)

Company Stamp \_\_\_\_\_  
COMFORTDELGRO ENGINEERING PTE LTD  
89 LOYANG DRIVE  
SINGAPORE 639962

Witness : \_\_\_\_\_  
Name : \_\_\_\_\_  
I/C No : \_\_\_\_\_  
Address : \_\_\_\_\_  
COMFORTDELGRO ENGINEERING PTE LTD  
89 LOYANG DRIVE  
SINGAPORE 639962

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SH 6054M

INV. NO/DATE  
91415489 21.12.2018

MAKE  
TOYOTA

JOB NO.  
305250949

MODEL  
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG  
20.09.2017

DATE/TIME IN  
12.12.2018 22:10

CHASSIS CODE  
JTDKB3FU903564050

Description : 3P 12.12.2018

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0003	04-01-0302-2286	PRIG4 COVER REAR BUMPER-T	1	82.70	25.00	62.02
0004	04-01-0302-2288	PRIG4 REINFORCEMENT SUB-A	1	322.30	25.00	241.72
0005	04-01-0302-2346	PRIG4 GARNISH SUB ASSY BA	1	889.70	25.00	667.27
0006	04-01-0302-2269	PRIG4 ORNAMENT SUB-ASSY B	1	52.92	25.00	39.69
0007	04-01-0302-2270	PRIG4 PLATE-BACK DOOR NAM	1	52.40	25.00	39.30
0008	04-01-0302-2271	PRIG4 PLATE-BACK DOOR NAM	1	60.80	25.00	45.60
0009	28-01-0302-2013	PRIVC REAR BONNET APP TAX	1	40.00	0.00	40.00
0010	28-01-0302-2015	PRIVC REAR BONNET COMFORT	1	30.00	0.00	30.00
0011	28-01-0302-0006	PRIVC REAR BOOT 65521111	1	30.00	0.00	30.00

1. WHEN TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND THEREFORE, ARE ADVISED AND FORCED TO OWNERS' RISK.
2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND MAKE, WITHIN 3 DAYS FROM DATE OF DELIVERY, ANY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN DEFECT OF ANY PAYMENT MADE AND UNTIL THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE. AFTER 30 DAYS FROM THE DATE OF THE PERIOD OF DEFAULT).
4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS THE UNCORRECTED WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91415489	3,098.93	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SH 6054M

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
20.09.2017

CHASSIS CODE  
JTDKB3FU903564050

INV. NO/DATE  
91415489 21.12.2018

JOB NO.  
305250949

ODOMETER READING

DATE/TIME IN  
12.12.2018 22:10

S/No	Part No.	Qty	Unit Price	%Disc	Net
0012	09-01-0302-2005 PRIG4 REVERSE SENSOR ASSY	1	135.70	0.00	135.70
0013	04-01-0302-2267 PRVC BUMPER PIECE	10	2.20	25.00	16.50
SUB-TOTAL			:		2,106.20

### JOB NATURE

0001	23-01	TOWING FEE	60.00	60.00
0002	L	PANEL BEATING	300.00	300.00
0003	23-502	SPRAYPAINT ON AFFECTED AREA	400.00	400.00
0004	20-22	REMOVE/REFIX REVERSE SENSOR	30.00	30.00
SUB-TOTAL			:	790.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROCEEDINGS BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN, WITHIN 2 DAYS FROM SUCH DELIVERY, THE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91415489	3,098.93	



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 3

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SH 6054M

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
20.09.2017

CHASSIS CODE  
JTDKB3FU903564050

INV. NO/DATE  
91415489 21.12.2018

JOB NO.  
305250949

ODOMETER READING

DATE/TIME IN  
12.12.2018 22:10

Items total		2,896.20
Add GST @	7.000 %	202.73
Invoice amount		3,098.93

Issued by : CHEWBEELING 21.12.2018 10:02:37  
Repair type : CLS0/57/57  
Payment Type/Term: /Credit 30 days

1. Whilst taking all reasonable precautions, we accept no liability for theft or accidental damage to the company's property or responsibility for damage to other properties belonging to customers and vehicles and damage and repairs are covered by the owner's risk.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY BY THE CUSTOMER AND NOT RPD ON THE DATE OF PAYMENT (i.e. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFECT.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OVERDUE TO THE COMPANY BY THE CUSTOMER AND NOT RPD ON THE DATE OF PAYMENT (i.e. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFECT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91415489	3,098.93	

Our Ref: CT18120410

Date: 20 December 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/12/2018 @ 22:10 hrs  
ALONG ALONG JALAN ANAK BUKIT > BUKIT TIMAH  
INVOLVING SHB9706H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6054M** (the "Taxi"). The Taxi was hired to **CHAN LEE CHAI EDWIN IC NO S0237738A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHB 9706H (Insd veh)	Model:	TOYOTA PRIUS
	SH 6054M (TP veh)		
Date of Accident:	12/12/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	3,959.77	
Final Repair Cost	: \$	3,098.93	
Loss of Token Sum	: \$	250.00	5days at \$50.00 per day
Rental (if any)	: \$	627.00	5 days
LTA / GIA Search Fee	: \$	0.00	

Others:	: \$	0.00
---------	------	------

	: \$	
Final Settlement Sum	: \$	3,975.93

Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No- BOLA Scenario No: _____
	27
BOLA Liability: _____ 100 _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 3,975.93

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

07/05/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18022576/K1pa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:RICHARD ANG

Date : 07-05-2019



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SHB 9706H	Veh. Inspected	SH 6054M
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S8M016G0	Excess (\$)	0.00
Assign From		Assign Date	17/12/2018

**2. Vehicle Particulars & Condition**

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU903564050	Colour	BLUE
Odometer	208111	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	7 mm
L/H Front Tyre	195/65 R15	WEST LAKE	7 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	7 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.
--------------------------------------------------------------------------------

**5. General Information**

Accident Date	12/12/2018	Inspection Date	17/12/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
----------------------------------------------------------------------------------------------------------------------------------------

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>3 Working Days</b>
-------------------------------------	-----------------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 6054M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR TRUNK LID LOGO (PRIUS) (CONSISTENT)	NECESSARY	60.80	60.80
1	REAR TRUNK LID LOGO (HYBRID) (CONSISTENT)	NECESSARY	52.40	52.40
1	REAR TRUNK LID LOGO (TOYOTA STRA) (CONSISTENT)	NECESSARY	52.90	52.90
1	REAR BUMPER (CONSISTENT)	DEFORMED	458.60	458.60
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	322.30	322.30
1	REAR BUMPER UNDER COVER (CONSISTENT)	CRACKED	552.60	552.60
1	REAR BUMPER SIDE RETAINER (CONSISTENT)	SERVICEABLE	112.70	-
1	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	22.00	22.00
1	REAR TRUNK LID OUTER GARNISH (CONSISTENT) (ADDITIONAL)	CRACKED	889.70	889.70
1	REAR BUMPER TOW HOOK COVER (CONSISTENT) (ADDITIONAL)	CRACKED	82.70	82.70
	LESS 25% DISCOUNT		-651.68	-623.50
			1,955.02	1,870.50
<b>SPECIAL NETT ITEMS</b>				
1	REAR NO. PLATE WITH TRIM COVER (CONSISTENT) (SN)	SERVICEABLE	100.00	-
1	REAR TRUNK LID APPS STICKER (CONSISTENT) (SN)	NECESSARY	40.00	40.00
1	REAR TRUNK LID COMFORT & TEL NO. STICKER (CONSISTENT) (SN)	NECESSARY	60.00	60.00
1	REAR BUMPER REVERSE SENSOR (CONSISTENT) (SN)	SHORTED	135.70	135.70
			335.70	235.70
<b>LABOUR</b>				
	PANEL BEATING.		400.00	300.00
	SPRAY PAINTING CHARGE.		600.00	400.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	TUFF KOTE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR.		120.00	30.00
	REMOVE/REFIX ROOF TOP ADVERTISEMENT.	NOT NECESSARY	150.00	-
	TOWING FEE.		60.00	60.00
			1,410.00	790.00
<b>GRAND TOTAL</b>			<b>3,700.72</b>	<b>2,896.20</b>

Report Ref No. CC4/ASM18022576/K1pa3q2



RECOMMENDED COST OF REPAIRS			2,896.20
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Report Ref No. CC4/ASM18022576/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

<< Service Request Details

Claim	S81M01620
Reference	CCA/ASM18022576/K1aa3a2
Loss Date	12 December 2018
Report Date	17 Dec 2018 12:00:00 AM
Request Date	17 December 2018
Due Date	
Vendor Name	LUK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next StepWait for Approve Invoice

Add Remarks

Vehicle Information	
Incident Vehicle Registration #	SH6054M
Make	TMVD TOYOTA
Model	PRUIS
Service Address	
...	

Primary Contact/Insured	
TRANS-CAB SERVICES PTE LTD	
No.2 ANG MO KIO STREET 63, 569111, Singapore	

Claim Handler	
ANG Richard	
richard.ang@aia.com.sg	

Additional Instructions















- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document TypeDocument SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LUKInvoice1.pdf	Invoice	Surveyor / Assessor expense	LUK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019



NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 February 2019
 TP_ESTIMATE_-_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	25 February 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 February 2019
 IA dtl 250219.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 February 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 GJA SHB970dH 8NSD.PDF	Reports & Statement	GJA Report	VISHNU BATHAM Shekhar	17 December 2018
 EMAIL TP PQJ.mig	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	17 December 2018