

INS. CASE OWNER:

CC 3, MG 180

22572, PA 10039

LKK:  
IDAC:

## ASSIGNMENT

Surveyor:

RASUL

DOI:

22/1/19

Date/Time:

12/1/18

Registered in Merimen:

12/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SYB 4345A

Claim No.:

Name of Insured:

GIRIDHARAN S/O KUMARAPULAM

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess See II:SS

D.O.A.:

14/1/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SKP5676C



INSRS:

WSP:

Tel:

Liability:

RMKS:

PML



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

12/1/18

SKP5676C - X

SYB 4345A - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 12/1/18 - VIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

15/1/19 @ 2:00PM

CALL OI. BUSH. MUE EQUIPMENT. OI EQUIPMENT. SEND LETTER &amp; BUSH TO OI TO NOTIFY TP CLAIM &amp; NCD 100%.

TO GET MAX. YOUNG TO DETERMINE NETT VALUE

26/1/19

File pass to type mandate

27/1/19

- File pass to Mr. Kuan to close

## PRELIMINARY ADVICE

Date/Time:

Sent By:

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

S\$ 1,576.50

( 7 days)

Reduction:

61 %

Email ☐ Call ☐

## FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : Nil

Repair Cost:

(w/ GST)

S\$ 11,937.46

Loss of Rental (LOR):

S\$ -

( - days)

Loss of Use (LOU):

S\$ 700

(\$ 100 x 7 days)

Loss of Income (LOI):

S\$ -

(\$ - x - days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 12,639.46

Global Sum S\$:

## FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 11,939.46

Name 1:

PERFORMANCE MOTORS PTE LTD

Payee 2: (Strike if N.A.)

S\$ 700

Name 2:

HITACHI CAPITAL ASIA PACIFIC PTE LTD

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

If NO or B 28, Ass. Lia:

(OI REVERSE VEH)

COPIES SENT

30/8/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee:

9320

Person

0399N  
1065N

DATE

Vehicle: SKP 5676 C  
Type: C / WS / TP / RES / O / RES / EVR / RV / MV  
Make: SKP 5676 C  
Model: Performance  
Year: 1997  
Color: GRAY  
Sp. Reading: 78367  
Eng/No: WBAW492050LE00803  
Gen. Cond: Good / Fair / Poor / Bad  
Steering: Normal / Jammed / Leaked / Burnt / or  
Brake: Normal / Jammed / Leaked / Burnt / or  
Mod: Nil / R / STD A/Rim / or  
Tire Size: F: 245/50R18  
R: 245/50R18  
BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIK / SUMI /  
TOYO / YOKO or  
Front: 6 mm  
R/Rol: 6 mm  
L/Rol: 6 mm  
D.O.A. 14/12/18  
Survey held at: Performance  
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop / or  
0/5 Frt  
The U/C / Chassis frame / Body Structure affected due to collision

Vehicle: SKP 5676 C  
Type: C / WS / TP / RES / O / RES / EVR / RV / MV  
Make: SKP 5676 C  
Model: Performance  
Year: 1997  
Color: GRAY  
Sp. Reading: 78367  
Eng/No: WBAW492050LE00803  
Gen. Cond: Good / Fair / Poor / Bad  
Steering: Normal / Jammed / Leaked / Burnt / or  
Brake: Normal / Jammed / Leaked / Burnt / or  
Mod: Nil / R / STD A/Rim / or  
Tire Size: F: 245/50R18  
R: 245/50R18  
BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIK / SUMI /  
TOYO / YOKO or  
Front: 6 mm  
R/Rol: 6 mm  
L/Rol: 6 mm  
D.O.A. 14/12/18  
Survey held at: Performance  
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop / or  
0/5 Frt  
The U/C / Chassis frame / Body Structure affected due to collision

|     |     |
|-----|-----|
| N/S | O/S |
|     |     |

CP/P \$ 11,516.50 / Red \$ 8,145.20 / 61% )

Code/Time: FRI 08:00  
[ ] : Prel. Report  
[ ] : Final Report

Days Of Repair:  
Resurvey No. of Trip:

Survey Fee:  
Transportation

Report Format:  
Form Sum / FR 0/15

Add Fee: [ ] Site Insp 15  
[ ] Intdy 15  
[ ] Long 15  
[ ] other 15

1. 3 x 10 24  
2. 10 x 10  
3. 10 x 10  
4. 10 x 10  
5. 10 x 10  
6. 10 x 10  
7. 10 x 10  
8. 10 x 10  
9. 10 x 10  
10. 10 x 10

[ ]

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

|                |         |
|----------------|---------|
| Owner ID Type: | Company |
| Owner ID:      | 0399N   |

### Vehicle Details

|                               |                          |
|-------------------------------|--------------------------|
| Vehicle No.:                  | SKP5676C                 |
| Vehicle to be Exported:       | No                       |
| Intended Deregistration Date: | 21 Jun 2019              |
| Vehicle Make:                 | B.M.W.                   |
| Vehicle Model:                | X3 SDRIVE 20i LED SR NAV |
| Primary Colour:               | Silver                   |
| Manufacturing Year:           | 2014                     |
| Engine No.:                   | B0420771N20B20A          |
| Chassis No.:                  | WBAWY92050LE00803        |
| Maximum Power Output:         | 135.0 kW (181 bhp)       |
| Open Market Value:            | \$44,026.00              |
| Original Registration Date:   | 31 Jul 2014              |
| First Registration Date:      | 31 Jul 2014              |
| Transfer Count:               | 1                        |
| Actual ARF Paid:              | \$53,637.00              |

### Intended PARF Rebate Details

|                               |             |
|-------------------------------|-------------|
| PARF Eligibility:             | Yes         |
| PARF Eligibility Expiry Date: | 30 Jul 2024 |
| PARF Rebate Amount:           | \$40,227.00 |

### Intended COE Rebate Details

|                             |                    |
|-----------------------------|--------------------|
| COE Expiry Date:            | 30 Jul 2024        |
| COE Category:               | E - Open Category  |
| COE Period(Years):          | 10                 |
| QP Paid:                    | \$67,334.00        |
| COE Rebate Amount:          | \$34,375.00        |
| <b>Total Rebate Amount:</b> | <b>\$74,602.00</b> |

The information contained herein is correct as at 21 Jun 2019

OK

101,000  
74,602  

---

26,398

## Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401359M GST Reg. No. M2-0020081-X

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

288, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63448772

111, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

14 DEC 2018

## ESTIMATE

Estimate No. : b1 49442  
Date Estimated : 14/12/2018  
Prepared By : Chua Kee Sin

Page No. : 1 of 5

## - ESTIMATE REPAIR FOR -

Hitachi Capital Asia Pacific Pte. Ltd.  
111 Somerset Road  
#14-05 Tripleone Somerset

Singapore 238164

## - ACCOUNT - 40000

Cash Sales - Service  
Singapore

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL       | MILEAGE |
|-----------|-------------|------------|-------------|---------|
| SKP5676C  | LE00803     | 31/07/2014 | X3 sDrive20 | 0       |

## DESCRIPTION

Replace front right fender, front bumper and remove attachment etc include repairs on damage area

Spray painting front bumper and right front side fender

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

To carry out body cavity preservation.  
(Per panel).

To replace right headlight.

To check steering geometry and conduct wheel alignment according to BMW specification (1x)

Sundries.

- Auto Consultants notice notify  
Repairer of the following:
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## VALUE

1700 2,975.00

1730 1,925.00

150 17.00

100 118.00

408 481.00

Xan? 531.00

? 150.00

Total Labour 1: 6,355.00

## DESCRIPTION

BLIND RIVET Xan  
HOLDER SIDE PANEL SILL BOTTOM Xan  
FRT RH FENDER Xan  
FRT RH SIDE PANEL BOTTOM HOLDER Xan  
RH MOUNT FOR SIDEWALL/HEADLIGHT Xan  
BRACKET SIDE PANEL REAR RH Xan  
LH BRACKET Xan  
RH BRACKET Xan  
FLAP TOWING EYE Xan  
GRILLE SIDE CLOSED RH Xan  
Panel, bumper Xan  
SET COVER PRIMED SRA Xan  
SET COVER PRIMED SRA Xan  
FRT RH SIDE PANEL FINISHER Xan

| QTY | PRIC   | VALUE  |
|-----|--------|--------|
| 30  | 2.95   | 88.50  |
| 1   | 96.00  | 96.00  |
| 1   | 804.50 | 804.50 |
| 1   | 54.85  | 54.85  |
| 1   | 54.85  | 54.85  |
| 1   | 54.85  | 54.85  |
| 1   | 35.20  | 35.20  |
| 1   | 35.20  | 35.20  |
| 1   | 37.00  | 37.00  |
| 1   | 83.45  | 83.45  |
| 1   | 209.65 | 209.65 |
| 1   | 77.85  | 77.85  |
| 1   | 77.85  | 77.85  |
| 1   | 70.05  | 70.05  |

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63196888 (AfterSales)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motocorr)  
Fax. 64796601 (AfterSales)  
64796624 (Motocorr)

GST REG. NO : M2 - 0020081 - X

## E S T I M A T E

Estimate No. : b1 49442  
Date Estimated : 14/12/2018  
Prepared By : Chua Kee Sin

Page No. : 2 of 5

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL       | MILEAGE |
|-----------|-------------|------------|-------------|---------|
| SKP5676C  | LE00803     | 31/07/2014 | X3 sDrive20 | 0       |

| DESCRIPTION                             | QTY | PRIC     | VALUE    |
|---|-----|----------|----------|
| FRT RH GRILLE (CHROM/SCHWARZ) ?Xm       | 1   | 113.65   | 113.65   |
| GRID LATERAL RH (X LINE) ?Xm            | 1   | 102.25   | 102.25   |
| License plat X X m                      | 1   | 69.25    | 69.25    |
| Trim cover, ? de                        | 1   | 1,309.50 | 1,309.50 |
| UNDERRIDE GUARD PRIMED FRT (X LINE) ?Xm | 1   | 287.50   | 287.50   |
| CLASP PRIMED RH (X LINE) ?Xm            | 1   | 113.90   | 113.90   |
| EMBLEM GROMMET X X m                    | 2   | 0.80     | 1.60     |
| TRUNK LID BADGE X X m                   | 1   | 59.00    | 59.00    |
| FRT SECT. FRT RH WHEELHOUSING COVER ?Xm | 1   | 134.05   | 134.05   |
| COVER F/REAR WHEELHOUSING FRT LH ?Xm    | 1   | 134.05   | 134.05   |
| CLIP ? ?Xm                              | 6   | 2.00     | 12.00    |
| FRT RH WHEEL ARCH COVER DB              | 1   | 179.75   | 179.75   |
| SPRAY NOZZLE RH ?ms                     | 1   | 159.85   | 159.85   |
| HOSE LINE HEADLIGHT CLEANING SYSTEM ?Xm | 1   | 56.30    | 56.30    |
| HEADLIGHT RI 840                        | 1   | 1,210.90 | 1,210.90 |
| RH FOGLAMP ?Xm                          | 1   | 260.75   | 260.75   |
| DECOUPLING RING PDC TORQUE CONVERTE ?Xm | 4   | 5.05     | 20.20    |
| BUMPER PDC SENSOR (SCHWARZ) ?Xm         | 4   | 236.85   | 947.40   |

Total Parts : 6,951.70

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. \_\_\_\_\_ Claim No. \_\_\_\_\_

Date &amp; Time 27/02/19 @ 1145 Excess S\$ \_\_\_\_\_

Surveyor's Name Rame Sign \_\_\_\_\_

Surveyor's Tel 90010068 Authorised Yes / No \_\_\_\_\_

Authorised Date \_\_\_\_\_ Time \_\_\_\_\_

RESURVEY PARTS PHOTO BY SURVEYOR. Yes / No PML Yes / No \_\_\_\_\_

Surveyor's E-mail \_\_\_\_\_

No. of Working Days Recommend 5 days + 2 = 7 days

|                |   |           |
|----------------|---|-----------|
| Labour 1       | : | 6,355.00  |
| Parts          | : | 6,951.70  |
| Labour 2       | : | 0.00      |
| Excess         | : | 0.00      |
| Total GST @ 7% | : | 931.47    |
| Grand Total    | : | 14,238.17 |

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY \*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

# Performance Motors Limited

A member of the Sims Darby Group  
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



## SUPPLEMENTARY

Estimate No. : b1 49442  
Date Estimated : 14/12/2018  
Prepared By : Chua Kee Sin

Page No. :

REPAIR FOR -  
Hitachi Capital Asia Pacific Pte. Ltd.  
111 Somerset Road  
#14-05 Tripleone Somerset  
  
Singapore 238164

- ACCOUNT - 121  
AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#08-16 Chartis Building  
Singapore 079120

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL       | MILEAGE |
|-----------|-------------|------------|-------------|---------|
| SKP5676C  | LE00803     | 31/07/2014 | X3 sDrive20 | 0       |

| DESCRIPTION | ORIGINAL PRICE | DISC. % | NETT |
|-------------|----------------|---------|------|
|-------------|----------------|---------|------|

| DESCRIPTION                                      | UNIT PRICE | QTY   | DISC. % | NETT   |
|--|------------|-------|---------|--------|
| # CLADDING BUMPER FRT (PDC/SCHWARZ) * <i>see</i> | 246.20     | 1.00  |         | 246.20 |
| # RIGHT SUPPORT * <i>bt</i>                      | 184.80     | 1.00  |         | 184.80 |
| # EXPANDING RIVET * <i>new</i>                   | 1.35       | 20.00 |         | 27.00  |

|                        |        |
|------------------------|--------|
| Total Labour :         |        |
| Total Parts :          | 458.00 |
| Total Labour & Parts : | 458.00 |

# Performance Motors Limited

A member of the Sime Darby Group  
 Co. Reg. No. 197401559W, GST Reg. No. M3-0020081-K



## FINAL REPORT

Estimate No. : b1 49442  
 Date Estimated : 14/12/2018  
 Prepared By : Chua Kee Sin

Page No. :

**REPAIR FOR -**  
 Hitachi Capital Asia Pacific Pte. Ltd.  
 111 Somerset Road  
 #14-05 Tripleone Somerset  
 Singapore 238164

**- ACCOUNT - 121**  
 AIG Asia Pacific Insurance Pte. Ltd.  
 78 Shenton Way  
 #08-16 Chartis Building  
 Singapore 079120

| REGN NO   | CHASSIS NO     | REGN DATE  | MODEL       | M LEAGE |
|---|----------------|------------|-------------|---------|
| SKP5676C  | LE00803        | 31/07/2014 | X3 sDrive20 | 0       |
| DESCRIPTION   | ORIGINAL PRICE | DISC. %    | NETT        |         |
| To replace front bumper and attachments, front RH fender and attachments, RH spray nozzle include knocking out dents caused by the accident | 1700.00        |            | 1,700.00    | ✓       |
| To spray paint front bumper and front RH fender   | 1730.00        |            | 1,730.00    | ✓       |
| To check electrical wiring systems at the front section for proper function   | 150.00         |            | 150.00      | ✓       |
| To carry out body cavity preservation (Per panel)   | 100.00         |            | 100.00      | ✓       |
| To replace RH LED technology headlight include programming and conducting tests for proper function   | 408.00         |            | 408.00      | ✓       |
| Sundries  | 150.00         |            | 150.00      | ✓       |

| DESCRIPTION                           | UNIT PRICE | QTY   | DISC. % | NETT         |
|---------------------------------------|------------|-------|---------|--------------|
| FRT RH FENDER                         | 804.50     | 1.00  |         | 804.50 ✓     |
| RH MOUNT FOR SIDEWALL/HEADLIGHT       | 57.05      | 1.00  |         | 57.05 ✓      |
| # CLADDING BUMPER FRT (PDC/SCHWARZ) * | 246.20     | 1.00  |         | 246.20 (S) ✓ |
| FRT BUMPER PANEL PRIMED               | 1,335.40   | 1.00  |         | 1,335.40 ✓   |
| # RIGHT SUPPORT *                     | 184.80     | 1.00  |         | 184.80 (S) ✓ |
| # EXPANDING RIVET *                   | 1.35       | 20.00 |         | 27.00 (S) ✓  |
| FRT RH WHEEL ARCH COVER               | 179.75     | 1.00  |         | 179.75 ✓     |
| SPRAY NOZZLE RH                       | 159.85     | 1.00  |         | 159.85 ✓     |
| RH HEADLIGHT LED TECHNOLOGY           | 3,682.05   | 1.00  |         | 3,682.05 ✓   |
| DECOUPLING RING PDC TORQUE CONVERTE   | 5.05       | 1.00  |         | 5.05 ✓       |
| ULTRASONIC SENSOR (SCHWARZ)           | 236.85     | 1.00  |         | 236.85 ✓     |

### # SUPPLEMENTARY ITEMS

|                                 |           |
|---------------------------------|-----------|
| Total Labour :                  | 4,238.00  |
| Total Parts :                   | 6,918.50  |
| Total Labour & Parts :          | 11,156.50 |
| Deduction for Excess :          | 0.00      |
| Total Repair Costs less Excess: | 11,156.50 |
| GST @7%:                        | 780.96    |
| Grand Total :                   | 11,937.46 |

**Vic (LKKAUTO)**

---

**From:** PBSP <pml-pbsp@sime-darby.com.sg>  
**Sent:** Thursday, 21 March, 2019 7:06 PM  
**To:** Rasul (LKKAUTO); SUR; CS A Team; Mei Kwan (LKKAUTO)  
**Subject:** FINAL REPORT / SKP5676C  
**Attachments:** Final Report SKP5676C\_2.pdf; Final Report SKP5676C.pdf

Dear Sirs

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 4,238.00  
Total Parts : 6,918.50  
Total Labour & Parts : 11,156.50

Repair days: 7

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."



303, Alexandra Road  
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Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773319, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 49442**  
Date Estimated : **14/12/2018**  
Prepared By : **Chua Kee Sin**Page No. : **3 of 5**

| REGN. NO.       | CHASSIS NO.    | REGN. DATE        | MODEL              | MILEAGE  |
|-----------------|----------------|-------------------|--------------------|----------|
| <b>SKP5676C</b> | <b>LE00803</b> | <b>31/07/2014</b> | <b>X3 sDrive20</b> | <b>0</b> |

**Terms & Conditions of Service**

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190538 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 49442**  
Date Estimated : **14/12/2018**  
Prepared By : **Chua Kee Sin**Page No. : **4 of 5**

| REGN. NO.       | CHASSIS NO.    | REGN. DATE        | MODEL              | MILEAGE  |
|-----------------|----------------|-------------------|--------------------|----------|
| <b>SKP5676C</b> | <b>LE00803</b> | <b>31/07/2014</b> | <b>X3 sDrive20</b> | <b>0</b> |

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
  - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
  - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
  - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
  - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
  - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
  - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
  - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
  - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
  - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
  - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
  - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
  - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
  - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770280, Kangkong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773119, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/S30 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 49442**  
Date Estimated : **14/12/2018**  
Prepared By : **Chua Kee Sin**Page No. : **5 of 5**

| REGN. NO.       | CHASSIS NO.    | REGN. DATE        | MODEL              | MILEAGE  |
|-----------------|----------------|-------------------|--------------------|----------|
| <b>SKP5676C</b> | <b>LE00803</b> | <b>31/07/2014</b> | <b>X3 sDrive20</b> | <b>0</b> |

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
  - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
  - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
  - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
  - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer  
Performance Motors LimitedAddress:  
Sime Darby Performance Centre  
303 Alexandra Road  
Singapore 159941Email address:  
dataprotection@pml.com.sg

## Khanchna (LKK Auto)

---

**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Tuesday, 27 August 2019 6:13 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** Re: LOD REMINDER - SKP5676C & SJB4345A ON 14/12/2018

Dear Sirs

We have instructions to accept. Please proceed with payment ASAP.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Wednesday, 7 August 2019 4:19 PM  
**To:** PBSP <pml-pbsp@simedarby.com.sg>  
**Cc:** 甯琿 © <admin-a@lkkauto.com>  
**Subject:** RE: LOD REMINDER - SKP5676C & SJB4345A ON 14/12/2018

OUR REF: CC3/AIG18022572/ka3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as per below:-

|                                 |                     |
|---------------------------------|---------------------|
|                                 |                     |
| 1. Cost of Repair (w/GST)       | \$ 11,937.46        |
| 2. Loss of Use (\$100 x 7 days) | \$ 700.00           |
| 3. LTA/ GIA Search Fee          | \$ 2.00             |
| <b>Total</b>                    | <b>\$ 12,639.46</b> |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 7 August 2019 4:20 PM  
**To:** PBSP  
**Cc:** Admin A  
**Subject:** RE: LOD REMINDER - SKP5676C & SJB4345A ON 14/12/2018

OUR REF: CC3/AIG18022572/ka3

**Without Prejudice  
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as per below:-

|                                 |                     |
|---------------------------------|---------------------|
| 1. Cost of Repair (w/GST)       | \$ 11,937.46        |
| 2. Loss of Use (\$100 x 7 days) | \$ 700.00           |
| 3. LTA/ GIA Search Fee          | \$ 2.00             |
| <b>Total</b>                    | <b>\$ 12,639.46</b> |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, 7 August 2019 4:02 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: LOD REMINDER - SKP5676C & SJB4345A ON 14/12/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

## Khanchna (LKK Auto)

**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 5 August 2019 1:32 PM  
**To:** Chee-Heng.Loh@aig.com  
**Cc:** Admin A  
**Subject:** SEEK MANDATE - AIG Ref: TP / 4811563961SG [ACCIDENT INVOLVING SJB 4345A [OI] & SKP 5676C [TP] ON 14/12/2018]

| Tracking: | Recipient             | Delivery                    |
|-----------|-----------------------|-----------------------------|
|           | Chee-Heng.Loh@aig.com |                             |
|           | Admin A               |                             |
|           | Meikwan@lkkauto.com   | Delivered: 5/8/2019 1:32 PM |
|           | shupei@lkkauto.com    | Delivered: 5/8/2019 1:32 PM |
|           | olivialau@lkkauto.com | Delivered: 5/8/2019 1:32 PM |

AIG Ref: TP / 4811563961SG

LKK Ref: CC3/AIG18022572/ka3

Dear Sirs/Madam,

### ACCIDENT INVOLVING SJB 4345A & SKP 5676C ON 14/12/2018

We refer to the above matter.

Our Insured reversed and collided into Third party vehicle. We are of the opinion that liability is down against our Insured. We did clarify with insured the nature of the accident and he is aware of NCD (if any) will be affected.

We seek your approval to offer to Third Party repairer, " **PERFORMANCE MOTORS LTD**" as follows: -

|                                 | Claimed Amount      | Revised Amount             |
|---------------------------------|---------------------|----------------------------|
| 1. Cost of Repair (w/GST)       | \$ <b>17,402.43</b> | \$ <b>11,937.46</b>        |
| 2. Loss of Use (\$100 x 7 days) | \$ 700.00           | \$ 700.00 (\$100 x 7 days) |
| 3. LTA/ GIA Search Fee          | \$ 2.00             | \$ 2.00                    |
| <b>Total</b>                    | \$ 18,104.43        | \$ <b>12,639.46</b>        |

\*\*7 days recommendation for repair

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Print Received Message

This mail is associated with :

**\*SKP5676C (4811563961SG)  
[SJB4345A]**

TP

HITACHI CAPITAL ASIA PTE LTD

Dec 14 2018 10:20AM

[GIRIDHARAN S/O KUMARAKULASINGAM]

Performance Motors Limited

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 05/08/2019 17:01 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$12639.46) - SKP5676C - Claim Handler: Loh, Chee-Heng

Approved:12639.46.



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**AIG THIRD PARTY EXPRESS SETTLEMENT  
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008  
(PAYMENT BREAKDOWN)**

|                   |            |        |  |
|-------------------|------------|--------|--|
| Vehicle No:       | 5FP5676C   | Model: |  |
| Date of Accident: | 14-12-2018 |        |  |

|                       |                  |                          |
|-----------------------|------------------|--------------------------|
| Global Sum Settlement | : [ ] Yes [ ] No |                          |
| Repair Estimate       | : \$             | 14238.17                 |
| Final Repair Cost     | : \$             | 11937.46                 |
| Loss of Use           | : \$             | 840.00                   |
| Rental (if any)       | : \$             | 7 days at \$ 120 per day |
| LTA / GIA Search Fee  | : \$             | 2.00                     |
| Others:               | : \$             |                          |
|                       | : \$             |                          |
| Final Settlement Sum  | : \$             | 12779.46                 |

|  |   |
|--|---|
| Is Third Party Workshop GIA Registered? [ ] YES [ ] NO (Kindly indicate below)                       |   |
| A) For Non GIA Registered Workshop:  | Agreed Liability _____ (%)                          |
| B) For GIA Registered Workshop:  | BOLA Applicable: Yes/ No<br>BOLA Scenario No: _____ |
| BOLA Liability: _____ (%)  | Assessed Liability (*): _____ (%)                   |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. |   |
| Remarks  |   |

| Payment Instruction: Payee's Breakdown |                                      |      |          |
|--|--------------------------------------|------|----------|
| 1)                                     | Performance Motors Ltd               | : \$ | 11937.46 |
| 2)                                     | Performance Motors Ltd               | : \$ | 2.00     |
| 3)                                     | Hibachi Capital Asia Pacific Pte Ltd | : \$ | 840.00   |

Pte Ltd

Signed by appointed surveyor

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act;  
Survey Report; Medical Report/ Bill (if any))



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 JANUARY 2019

**GIRIDHARAN S/O KUMARAKULASINGAM  
457 UPPER EAST COAST ROAD  
#08-05  
SINGAPORE 466503**

**By Post and By Email**

Dear Sir/Madam,

**OUR REF : CC3/AIG18022572/ha3**

**YOUR REF : SJB 4345A**

**ACCIDENT INVOLVING SJB 4345A AND SKP 5676C ALONG UPPER EAST COAST ROAD ON 14.12.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKP 5676C against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKP 5676C while reversing. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[Wingcpt777@gmail.com](mailto:Wingcpt777@gmail.com)  
(Email)

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 15 January, 2019 2:57 PM  
**To:** Wingcpt777@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SJB 4345A\_ACCIDENT INVOLVING SJB 4345A AND SKP 5676C ALONG UPPER EAST COAST ROAD ON 14.12.2018



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 JANUARY 2019

GIRIDHARAN S/O KUMARAKULASINGAM  
457 UPPER EAST COAST ROAD  
#08-05  
SINGAPORE 466503

By Post and By Email

Dear Sir/Madam,

**OUR REF : CC3/AIG18022572/ha3**  
**YOUR REF : SJB 4345A**  
**ACCIDENT INVOLVING SJB 4345A AND SKP 5676C ALONG UPPER EAST COAST ROAD ON 14.12.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKP 5676C against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKP 5676C while reversing. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK** Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

# Performance Motors Limited

A member of the Sincere Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SKP 5676 C & SJB 4345A ON 14/12/2018

I, Hitachi Capital Asia Pacific Pte Ltd owner of Vehicle Registration No. SKP 5676 C  
hereby authorise Performance Motors Limited to submit, correspond, negotiate and  
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise Performance Motors Limited to execute, sign, seal and deliver all  
documents whatsoever in relation to this matter and to accept and receive any payment  
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation  
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if  
the same had been done or executed by me in person.

I further confirm that the acceptance by Performance Motors Limited of the settlement  
amount in respect of such claim shall constitute the full discharge of my claim in respect of  
such loss and damage.

Signed by:

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

[Signature]  
HIROYUKI WASHISHITA (MR)  
Senior Manager  
Total Vehicle Solutions Department

Name :

(Date)

28/1/19

NRIC No.:

In the presence of:

CHUA KEE SIN  
Performance Motors Limited  
303 Alexandra Road  
Sincere Group Performance Centre  
Singapore 159541

(Date)

28/1/19

Name :

NRIC No.:

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 11137.46 (Repair Cost), S\$ 700.00 (Loss of ~~rental~~/use), S\$ 2-00 (Disbursement), for vehicle no. SP5676C that was damaged pursuant to the accident which occurred on 14-12-18 (date) along Upper East Coast Road (location) involving vehicle no/s SIR 4345A. This is pursuant to the inspection conducted on 27-2-19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Hitachi Capital Asia Pacific Pte Ltd ("the third party claimant") of vehicle no. SP5676C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SP5676C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of AUGUST (month) 20 19 (year)

  
LKK  
MRB

Signed by appointed surveyor

  
CHUA KEE SIN  
Performance Motors Limited  
303 Alexandra Road  
Blue Bird Performance Centre  
Singapore 119911



Signed by "the workshop" (with chop)





303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190886 (AfterSales)  
Fax. 63449773

115, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190538 (AfterSales)  
63190533/538 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

## SERVICE TAX INVOICE

Repair Order No. : B1 1340896

Date IN : 27/02/2019

Cust. Svc. Advisor: Chua Kee Sin

Page No. : 1 of 2

Invoice Number : 2115479 / WSB

Invoice Date : 25/06/2019

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

## - CUSTOMER INFORMATION -

Hitachi Capital Asia Pacific Pte. Ltd.  
111 Somerset Road  
#14-05 Tripleone Somerset  
  
Singapore 238164

## - INVOICE TO - 121

AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#08-16 Chartis Building  
Singapore 079120

REGN. NO.  
SKP5676C

CHASSIS NO.  
LE00803

REGN. DATE  
31/07/2014

MODEL  
X3 SDRIVE20

MILEAGE  
78367

## - - - - LABOUR 1 - - - -

To replace front bumper and attachments, front right  
fender and front right wheel arch cover etc including to  
remove and install body parts  
in order to carry out painting job.

NETT

1,700.00

To respray front bumper and front right fender.

1,730.00

To check electrical wiring systems at the front section  
for proper function including adjustments of headlights.

150.00

To carry out body cavity preservation.

100.00

To replace right Technology LED headlight.

408.00

Sundries.

150.00

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

0.00

DATE OF ACCIDENT : 14.12.2018. 3RD PARTY CAR : SJB4345A.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO  
CONSULTANTS PTE LTD ON 27.2.2019 AT 11.45 AM.  
AUTHORISED REPAIR BY MR VIC ALPEH FROM LKK ON  
22.1.2019 VIA E-MAIL.

PROPOSE LOSS OF USE = \$120X7. THE AMOUNT IS SUBJECTED  
TO INSURANCE COMPANY CONFIRMATION.

0.00

GIA SEARCH FEE = \$2.00.

0.00

Total Labour 1: 4,238.00

## - - - - PARTS - - - -

FRT RH FENDER

| Qty | Retail Price |
|-----|--------------|
| 1   | 804.50       |

804.50

FRT RH WHEEL ARCH COVER

1 179.75

179.75

RH HEADLIGHT LED TECHNOLOGY

1 3,682.05

3,682.05

DECOUPLING RING PDC TORQUE CONVERTE

1 5.05

5.05

EXPANDING RIVET

20 1.35

27.00

RH MOUNT FOR SIDEWALL/HEADLIGHT

1 57.05

57.05

RIGHT SUPPORT

1 184.80

184.80

CLADDING BUMPER FRT (PDC/SCHWARZ)

1 246.20

246.20

ULTRASONIC SENSOR (SCHWARZ)

1 236.85

236.85

FRT BUMPER PANEL PRIMED

1 1,335.40

1,335.40



## Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



103, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63180888 (AfterSales)  
Fax. 63449773

115, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

## SERVICE TAX INVOICE

Repair Order No. : B1 1340896

Date IN : 27/02/2019

Cust. Svc. Advisor: Chua Kee Sin

Page No. : 2 of 2

Invoice Number : 2115479 / WSB

Invoice Date : 25/06/2019

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

SPRAY NOZZLE RH

1 159.85 159.85

Total Parts : 6,918.50

Labour Charges : 4,088.00  
Parts Charges : 6,918.50  
Lubricant/Misc : 150.00

Total Labour & Parts Charges : S\$ 11,156.50  
Less Insurance Excess : S\$ 0.00  
Invoice Total Amount Exclude GST : S\$ 11,156.50  
GST @ 7% : S\$ 780.96  
Invoice Total Amount Include GST : S\$ 11,937.46

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 11,937.46

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-193479

Date of Request: 14/12/2018

Your Ref No: Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 14/12/2018  
Enquiry By: Melanie Setiawati  
TP Vehicle No: SJB4345A  
Accident Date: 14/12/2018

**Enquiry Result**

| TP Vehicle No. | Insurer                              | Period of Insurance   | Insurer Tel. No. |
|----------------|--------------------------------------|-----------------------|------------------|
| SJB4345A       | AIG Asia Pacific Insurance Pte. Ltd. | 16/11/2018-15/11/2019 | 65-6419-3000     |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

**TAX INVOICE**

Our Ref No: GR-18-193479

Date of Request: 14/12/2018

Your Ref No:

Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date 14/12/2018  
Enquiry By Melanie Setiawati  
TP Vehicle No. SJB4345A  
Accident Date 14/12/2018

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

| CLAIM SUBFOLDER TRACKING |   |               |  |  |  |            |   |
|--------------------------|---|---------------|--|--|--|------------|---|
| Case                     | Notified                                | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                                  | Ins Auth'd | Status  |
| Main                     | 17 Dec 2018<br><a href="#">Edit Reg</a> |               | 27 Feb 2019<br>00:00<br><a href="#">Edit Adj Rpt</a> | <b>\$11,156.50</b><br><a href="#">Edit Estimates</a> | <b>\$11,156.50</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

|             |                  |                      |                  |                          |
|-------------|------------------|----------------------|------------------|--------------------------|
| <b>Main</b> | <b>Reference</b> | <b>Claim Details</b> | <b>Documents</b> | <a href="#">Show All</a> |
|-------------|------------------|----------------------|------------------|--------------------------|

| CLAIM SUBFOLDER DETAILS     |   |                        |  | [Created by adjuster] |  |  |
|-----------------------------|---|------------------------|--|-----------------------|--|--|
| Insured:                    | GIRIDHARAN S/O KUMARAKULASINGAM, ID: S7078951E  |                        |  |                       |  |  |
| Main Claimant:              | HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 197501065W  |                        |  |                       |  |  |
| Vehicle Reg. No.:           | SKP5676C  | Date of Loss:          | 14/12/2018 10:00 - :59<br>[52 Months and 14 Days From LTA Reg Date (Man Yr)] |                       |  |  |
| Claim Type:                 | TP / 4811563961SG   | Policy/Cover Note No.: | 1800132782 (Comprehensive)   |                       |  |  |
| Vehicle Reg. No. (Insured): | SJB4345A  | Policy No. (Claimant): | VPX/P1896625   |                       |  |  |
|                             |   | Excess:                |  |                       |  |  |
| Repairer:                   | Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174 |                        |  |                       |  |  |
| Handling Insurer:           | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com            |                        |  |                       |  |  |
| Claimant's Insurer:         | AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288   |                        |  |                       |  |  |
| Adjuster:                   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 27/12/2018]                       |                        |  |                       |  |  |






































| ASSOCIATED MAIL RECEIVED   |  | <a href="#">View All</a> | <a href="#">Compose Case Mail</a> |
|--|--|--------------------------|-----------------------------------|
| <ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (05/08/2019): Alert - Adj Mandate Approved (\$12639.46) - SKP5676C - Claim Handler: Loh, Chee-...</li> </ul> |  |                          |                                   |

| ALL ASSOCIATED TASKS |          |      |            | <a href="#">View All</a> | <a href="#">Search Tasks</a> | <a href="#">Create New Task</a> | <a href="#">Complete</a> |            |       |
|----------------------|----------|------|------------|--------------------------|------------------------------|---------------------------------|--------------------------|------------|-------|
| Due Date             | Priority | Type | Task Group | Subject                  | Handler                      | Assigned By                     | Completed On             | Created On | Done? |
| No results.          |          |      |            |                          |                              |                                 |                          |            |       |

## Claim Documents

\*SKP5676C (4811563961SG)  
[SJB4345A]  
TP  
HITACHI CAPITAL ASIA PACIFIC PTE LTD  
Dec 14 2018 10:20AM  
[GIRIDHARAN S/O KUMARAKULASINGAM]  
Performance Motors Limited

|                                |                 |  |  |                    |  |              |  |              |           |   |                                     |
|--------------------------------|-----------------|--|--|--------------------|--|--------------|--|--------------|-----------|---|-------------------------------------|
| Upload Documents               |                 | Upload Photos  |  | Compose New Letter |  | Upload Video |  | Upload Audio |           | View <span style="float: right;">View in Browser</span> |                                     |
| <b>Letters/Correspondences</b> |                 |  |  |                    |  |              |  |              |           | 1 per page  | <input checked="" type="checkbox"/> |
| No                             | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)  |  |                    |  |              |  | Thumbnail    | Print     |   |                                     |
| 1                              | (Draft)         | Third Party Express Settlement - Payment Breakdown   |  |                    |  |              |  |              | Edit      |   |                                     |
| <b>Assessment Reports</b>      |                 |  |  |                    |  |              |  |              |           | 1 per page  | <input checked="" type="checkbox"/> |
| No                             | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG)  |  |                    |  |              |  | Thumbnail    | Print     |   |                                     |
| 1                              | 26/12/18 09:54  | Accident Statement<br><small>From: OD - Reg. No: SJB4345A, Claimant: GIRIDHARAN S/O KUMARAKULASINGAM</small> |  |                    |  |              |  |              | Load HTML |   |                                     |
| <b>Photos/Images</b>           |                 |  |  |                    |  |              |  |              |           | 3 per page  | <input checked="" type="checkbox"/> |
| No                             | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)  |  |                    |  |              |  | Thumbnail    | Print     |   |                                     |
| 1                              | 26/07/19 14:01  | Odometer   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 2                              | 26/07/19 14:01  | Chassis Number   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 3                              | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 4                              | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 5                              | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 6                              | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 7                              | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 8                              | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 9                              | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 10                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 11                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 12                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 13                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 14                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 15                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 16                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 17                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 18                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 19                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 20                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 21                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 22                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 23                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 24                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 25                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 26                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 27                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 28                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 29                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 30                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 31                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 32                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 33                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 34                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 35                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |
| 36                             | 26/07/19 14:01  | General View   |  |                    |  |              |  |              | Load JPG  |   |                                     |

| Letters/Correspondences |                 |                                   | 1 per page   | <input checked="" type="checkbox"/> |
|-------------------------|-----------------|-----------------------------------|--|-------------------------------------|
| No                      | Finalized On    | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail  | Print                               |
|                         |                 |                                   |  | <input checked="" type="checkbox"/> |
| 37                      | 26/07/19 14:01  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 38                      | 26/07/19 14:01  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 39                      | 26/07/19 14:01  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 40                      | 26/07/19 14:01  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 41                      | 26/07/19 14:01  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 42                      | 26/07/19 14:01  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 43                      | 26/07/19 14:01  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 44                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 45                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 46                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 47                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 48                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 49                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 50                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 51                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 52                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 53                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 54                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 55                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 56                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 57                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG   | <input checked="" type="checkbox"/> |
| 58                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG  | <input checked="" type="checkbox"/> |
| 59                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 60                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 61                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 62                      | 26/07/19 14:02  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation           |                 |                                   | 1 per page   | <input checked="" type="checkbox"/> |
| No                      | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail  | Print                               |
| 1                       | 17/12/18 14:39  | TP ESTIMATE + DOCS                |  Load PDF |                                     |
| 2                       | 17/12/18 14:39  | TP GIA REPORT                     |  Load PDF |                                     |
| 3                       | 15/01/19 15:02  | EMAIL TO OI                       |  Load PDF |                                     |
| 4                       | 15/01/19 15:02  | LETTER TO OI                      |  Load PDF |                                     |
| 5                       | 02/08/19 14:49  | GIA SEARCH                        |  Load PDF |                                     |
| 6                       | 30/08/19 14:37  | TP GIA REPORT- AMENDED            |  Load PDF |                                     |
| 7                       | 30/08/19 14:44  | TP AMENDED GIA                    |  Load PDF |                                     |
| 8                       | 12/09/19 08:58  | WORKSHOP INVOICE                  |  Load PDF |                                     |
| 9                       | 12/09/19 08:58  | AUTHORISATION TO ACT FORM         |  Load PDF |                                     |
| 10                      | 12/09/19 08:58  | Release Voucher                   |  Load PDF |                                     |
| 11                      | 12/09/19 08:58  | LOD                               |  Load PDF |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST  | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured.   |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>          |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                     |        |                       |
|-------------------|---------------------|--------|-----------------------|
| Vehicle No:       | SJB4345A (Insd veh) | Model: | BMW X3 SDRIVE 2.0 201 |
|                   | SKP5676C (TP veh)   |        | LED SR NAV (A)        |
| Date of Accident: | 14/12/2018          |        |                       |

|                       |   |                              |  |           |
|-----------------------|---|------------------------------|--|-----------|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |           |
| Repair Estimate       | : | \$                           |  | 17,402.43 |
| Final Repair Cost     | : | \$                           |  | 11,937.46 |
| Loss of Use           | : | \$                           |  | 700.00    |
| Rental (if any)       | : | \$                           |  | 0.00      |
| LTA / GIA Search Fee  | : | \$                           |  | 2.00      |
| Others:               | : | \$                           |  | 0.00      |
|                       | : | \$                           |  |           |
| Final Settlement Sum  | : | \$                           |  | 12,639.46 |

7.00 days at \$100.00 per day  
days

|  |   |   |                             |                         |
|--|---|---|-----------------------------|-------------------------|
| Is Third Party Workshop GIA Registered?  |   | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO | (Kindly indicate below) |
| A) For <u>Non GIA Registered Workshop</u> :  | Agreed Liability _____(%)                                       |   |                             |                         |
| B) For <u>GIA Registered Workshop</u> :  | BOLA Applicable: <del>Yes</del> / No    BOLA Scenario No: _____ |   |                             |                         |
|  | ____NIL____   |   |                             |                         |
| BOLA Liability: _____100____(%)  | Assessed Liability (*): _____(%)                                |   |                             |                         |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. |   |   |                             |                         |
| Remarks _____  |   |   |                             |                         |

| Payment Instruction: Payee's Breakdown |                                      |   |              |
|--|--------------------------------------|---|--------------|
| 1)                                     | Performance Motors Limited           | : | \$ 11,939.46 |
| 2)                                     | Hitachi Capital Asia Pacific Pte Ltd | : | \$ 700.00    |
| 3)                                     |                                      | : | \$           |

JOANNE LEE KHANG MIN

12 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18022572/R1KA3Q2

Date: 12/09/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800132782  
 Claimant Vehicle No : SKP5676C Insured Vehicle No : SJB4345A  
 Date of Loss: 14/12/2018 Nature of Claim: TP Claim No: 4811563961SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKP5676C  
 Make & Model: BMW X3 SDRIVE, 2.0 20i LED SR NAV (A) Engine No: B0420771N20B20A  
 Reg. Date: 31/07/2014 (Man, Year: 2014) Chassis No: WBAWY92050LE00803  
 Colour: Grey Odometer: 78367 km  
 Engine Capacity: 1997 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 245/50 R18 Rear Tyre Size: 245/50 R18  
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                                   | Repairer's       | Adjuster's       | Difference      | Diff %       |
|--|------------------|------------------|-----------------|--------------|
| Parts  | 10,058.95        | 7,068.50         | 2,990.45        | 29.73        |
| Miscellaneous Items                              | 0.00             | 0.00             | 0.00            |              |
| Labour   | 6,205.00         | 4,088.00         | 2,117.00        | 34.12        |
| Paintwork Labour                                 | 0.00             | 0.00             | 0.00            |              |
| Towing   | 0.00             | 0.00             | 0.00            |              |
| <b>Gross Total (S\$)</b>                         | <b>16,263.95</b> | <b>11,156.50</b> | <b>5,107.45</b> | <b>31.40</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>                    | <b>1,138.48</b>  | <b>780.96</b>    | <b>357.52</b>   | <b>31.40</b> |
| <b>Nett Amount (S\$)</b>                         | <b>17,402.43</b> | <b>11,937.46</b> | <b>5,464.97</b> | <b>31.40</b> |
| <b>+ Loss of Use (7.0 x S\$100.00/day) (S\$)</b> |                  | <b>700.00</b>    |                 |              |
| <b>+ Doc/Search Fee (S\$)</b>                    |                  | <b>2.00</b>      |                 |              |
| <b>Nett Liability (S\$)</b>                      |                  | <b>12,639.46</b> |                 |              |

## INSPECTION

Date of Assignment: 27/02/2019

Date Inspected: 27/02/2019 Inspected At:

Performance Motors Limited  
 (Alexandra)  
 303 Alexandra Road, Sime Darby  
 Performance Centre  
 Singapore 159941

Estimated Period of Repair: 7.0 days



**Adjuster:** MOHD RASUL**Manager:** Khanchna Pothuraj

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

| No. | Qty | Part No. Particulars                            | Condition     | Repairer's  | Amount       |
|-----|-----|---|---------------|-------------|--------------|
| 1   | 1   | *BLIND RIVET<br>(30pcs)                         | Not Necessary | 88.50 FS    | *- FS        |
| 2   | 1   | *HOLDER SIDE PANEL SILL BOTTOM                  | Not Necessary | 96.00 FS    | *- FS        |
| 3   | 1   | *FRT RH FENDER                                  | Buckled       | 804.50 FS   | *804.50 FS   |
| 4   | 1   | *FRT RH SIDE PANEL BOTTOM HOLDER                | Not Necessary | 54.85 FS    | *- FS        |
| 5   | 1   | *RH MOUNT FOR SIDEWALL / HEADLIGHT              | Bent          | 57.05 FS    | *57.05 FS    |
| 6   | 1   | *BRACKET SIDE PANEL REAR RH                     | Not Necessary | 54.85 FS    | *- FS        |
| 7   | 1   | *LH BRACKET                                     | Not Necessary | 35.20 FS    | *- FS        |
| 8   | 1   | *RH BRACKET                                     | Not Necessary | 35.20 FS    | *- FS        |
| 9   | 1   | *FLAP TOWING EYE                                | Not Necessary | 37.00 FS    | *- FS        |
| 10  | 1   | *GRILLE SIDE CLOSED RH                          | Not Necessary | 83.45 FS    | *- FS        |
| 11  | 1   | *PANEL, BUMPER                                  | Not Necessary | 209.65 FS   | *- FS        |
| 12  | 1   | *SET COVER PRIMED SRA                           | Not Necessary | 77.85 FS    | *- FS        |
| 13  | 1   | *SET COVER PRIMED SRA                           | Not Necessary | 77.85 FS    | *- FS        |
| 14  | 1   | *FRT RH SIDE PANEL FINISHER                     | Not Necessary | 70.05 FS    | *- FS        |
| 15  | 1   | *FRT RH GRILLE (CHROME / SCHWARZ)               | Not Necessary | 113.65 FS   | *- FS        |
| 16  | 1   | *GRID LATERAL RH (X LINE)                       | Not Necessary | 102.25 F    | *- F         |
| 17  | 1   | *LICENSE PLAT                                   | Not Necessary | 69.25 FS    | *- FS        |
| 18  | 1   | *TRIM COVER                                     | Deformed      | 1,335.40 FS | *1,335.40 FS |
| 19  | 1   | *UNDERRIDE GUARD PRIMED FRT (X LINE)            | Serviceable   | 287.50 FS   | *- FS        |
| 20  | 1   | *CLASP PRIMED RH (X LINE)                       | Not Necessary | 113.90 FS   | *- FS        |
| 21  | 2   | *EMBLEM GROMMET                                 | Not Necessary | 1.60 FS     | *- FS        |
| 22  | 1   | *TRUNK LID BADGE                                | Not Necessary | 59.00 FS    | *- FS        |
| 23  | 1   | *FRT SECT. FRT RH WHEELHOUSING COVER            | Not Necessary | 134.05 FS   | *- FS        |
| 24  | 1   | *COVER F/REAR WHEELHOUSING FRT LH               | Not Necessary | 134.05 FS   | *- FS        |
| 25  | 6   | *CLIP   | Not Necessary | 12.00 FS    | *- FS        |
| 26  | 1   | *FRT RH WHEEL ARCH COVER                        | Deformed      | 179.75 FS   | *179.75 FS   |
| 27  | 1   | *SPRAY NOZZLE RH                                | Missing       | 159.85 FS   | *159.85 FS   |
| 28  | 1   | *HOSE LINE HEADLIGHT CLEANING SYSTEM            | Not Necessary | 56.30 FS    | *- FS        |
| 29  | 1   | *HEADLIGHT RI                                   | Broken        | 3,682.05 FS | *3,682.05 FS |
| 30  | 1   | *RH FOG LAMP                                    | Serviceable   | 260.75 FS   | *- FS        |
| 31  | 1   | *DECOUPLING RING PDC TORQUE CONVERTE<br>(4 PCS) | Necessary     | 20.20 FS    | *5.05 FS     |
| 32  | 1   | *BUMPER PDC SENSOR (SCHWARZ)<br>(4 PCS)         | Necessary     | 947.40 FS   | *236.85 FS   |
| 33  | 1   | *CLADDING BUMPER FRT (PDC/SCHWARZ)              | Scratched     | 246.20 FS   | *246.20 FS   |
| 34  | 1   | *RIGHT SUPPORT                                  | Bent          | 184.80 FS   | *184.80 FS   |
| 35  | 20  | *EXPANDING RIVET                                | Necessary     | 27.00 FS    | *27.00 FS    |
| 36  | 1   | *SUNDRIES                                       | Necessary     | 150.00 FS   | *150.00 FS   |

F=Franchise part. S=SpcNelt.

Total Parts (\$\$) 10,058.95 7,068.50

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                             | Particulars  | Lab.Type | Repairer's      | Amount          |
|--------------------------------|--|----------|-----------------|-----------------|
| <b>Labour Items</b>            |  |          |                 |                 |
| 1                              | REPLACE FRONT RIGHT FENDER, FRONT BUMPER AND REMOVE ATTACHMENT ETC INCLUDE REPAIRS ON DAMAGE AREA.               | New      | 2,975.00        | 1,700.00        |
| 2                              | SPRAY PAINTING FRONT BUMPER AND RIGHT FRONT SIDE FENDER.   | New      | 1,923.00        | 1,730.00        |
| 3                              | TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS. | New      | 177.00          | 150.00          |
| 4                              | TO CARRY OUT BODY CAVITY PRESERVATION. (PER PANEL)   | New      | 118.00          | 100.00          |
| 5                              | TO REPLACE RIGHT HEADLIGHT.  | New      | 481.00          | 408.00          |
| 6                              | TO CHECK STEERING GEOMETRY AND CONDUCT WHEEL ALIGNMENT ACCORDING TO BMW SPECIFICATION.                           | New      | 531.00          | 0.00            |
| <b>Gross Labour Cost (S\$)</b> |  |          | <b>6,205.00</b> | <b>4,088.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >