

INS. CASE OWNER:

Daniel Poo

CC 4, 111 180

22567, Ufa392

LKK:
IDAC:

Surveyor:

Marens

DOI:

ASSIGNMENT

17/12/18

Date / Time:

17/12/18

Registered in Merimen:

14/12/18 by wks

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD31540

Name of Insured:

CPPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

14/12/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

HAN PEH HENG

Driver Tel No.:

91864317

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

H. 140

Place of Accident:

T2 Taxi Queue Inside

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SH2440 H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Tan Lim



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

21/12

CPPL

SH2440 H. X

SHD31540 - 24/11/18 16:45:27 / 14/03/19. 2018 3/3/16
- 21/12/18 16:45:27 / 14/03/19. 2018 3/3/16

BOLA 77 approve

Pending LOD

- 116 pass to type mandate report

After repair photo X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

21/12/2018

Sent By:

CPK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 2,350.00

(3

days)

Reduction: 61.85

%

Email

Call

FINAL SETTLEMENT

Date/Time:

21/12/2018

Confirm with:

Johnson

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

16/12/18

S\$ 2,514.50

Loss of Rental (LOR):

S\$

-

(

days)

Loss of Use (LOU):

S\$

360.00

(5120.00 x 3

days)

Loss of Income (LOI):

S\$

-

(5

x

days)

LOR only

LOU only

LOI only

LOI only

LOI only

LOI only

LOI only

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GIA/LTA Search

S\$

-

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

JR

3) Survey fee:

4350.00

Total:

S\$

2,874.50

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2,874.50

Name 1:

Tan Lim Motor Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

(08/11/15) wef

ASS. REC. BY: MORIS

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SH2440Hat Workshop m/s Zach

of _____

Insured: SH/D 3154D

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

11182

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SH2440H Yr Regn: 17/5/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CAMake: Toyota Corolla Aero c.c 1896Colour: yellow/silver A/C: Insured / Std / NI / NASp Reading: 148632 T/Radio: Insured / Std / NI / NA

Eng/No: _____

Chassis: NKE165-7128770

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: NR S/Rim / STD A/Rim orTire Size: F: 185/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: 6 mm Rear: 6 mm

R/Bal: _____ mm

L/Bal: 6 mm L/Bal: 6 mmD.O.A. 14/1/18 D.O.I. 17/12/18

Carry held at _____

Type of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

18/12/18 confirmed 2/5 & 2350 with Cognex.

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

____ \$ + RS ____ \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

TP INSURER: India International Insurance Pte Ltd (HQ)
Comfort Transportation Pte Ltd

Singapore

Claimant Insurer: MS First Capital Insurance Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	TP016122018
Policy No:		Date of Loss:	14/12/2018
Vehicle Reg. No.:	SH2440H	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	G JEFERY KAPOOR		

Make/Model:	TOYOTA COROLLA AXIO, 1.5 HYBRID CVT (A)	Vehicle Reg. Date:	19/05/2017
Vehicle Colour:	YELLOW/BLACK	Chassis No:	NKE1657128790
Engine No:	1NZR357816		
Odometer:	0 KM		

Paint Type:	
List Item Discount:	25.00 %
Total Loss?	NO
Est. Duration of Repair (day)	5

*not Arthur
make
2/5 2350/17/12/18
301
take Mr. Arthur*

Description of Accident/Loss

ON 14.12.2018 AT ABOUT 0145HRS, I WAS DRIVING MY VEHICLE (A: SH2440H) ALONG TERMINAL 2 TAXI PICK UP. WHILE VEHICLES AHEAD STOPPED, I FOLLOWED SUIT. SUDDENLY, I FELT AN IMPACT FROM BEHIND AND REALIZED THAT VEHICLE (B: SHD3154D) HAD HIT ONTO REAR PORTION. VEHICLE A (SH2440H): NO PASSENGER ON BOARD. VEHICLE B (SHD3154D): NO PASSENGER ON BOARD.

Present Location: TAN LIM MOTOR PTE LTD (DEFU)

COST OF CLAIMS

	Amount
Parts	3,950.97
Miscellaneous Items	10.00
Labour	1,350.00
Paintwork Labour	850.00
Towing	0.00
Gross Total (S\$)	6,160.97
+ GST 7.00% (S\$)	431.27
Nett Amount (S\$)	6,592.24

This claim is handled by: OW CAYMEN

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 14 Dec 2018)

Parts: 143 TOYOTA COROLLA AXIO 1.5 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Tan Lim Motor Pte Ltd/SH2440H/14/12/2018 11:55

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*bootlid <i>2</i>	25.00	0.00	*710.00 FL <i>X</i>
2	1		*bootlid Axio badge <i>2</i>	25.00	0.00	*68.00 FL <i>—</i>
3	1		*bootlid Corolla badge <i>2</i>	25.00	0.00	*47.40 FL <i>—</i>
4	1		*bootlid centre emblem badge <i>2</i>	25.00	0.00	*59.80 FL <i>—</i>
5	1		*bootlid lock <i>2</i>	25.00	0.00	*88.90 FL <i>—</i>
6	1		*bootlid lock stricker <i>11</i>	25.00	0.00	*25.30 FL <i>X</i>
7	1		*bootlid weatherstrip <i>2</i>	25.00	0.00	*187.10 FL <i>—</i>
8	1		*bootlid outer chrome garnish <i>11</i>	25.00	0.00	*285.00 FL <i>X</i>
9	1		*p/s rear lamp <i>one</i>	25.00	0.00	*572.00 FL <i>—</i>
10	4		*rear lmap clip holder <i>11</i>	25.00	0.00	*50.00 FL <i>X</i>
11	1		*rear end panel <i>2</i>	25.00	0.00	*594.40 FL <i>X</i>
12	1		*rear end panel inner trim <i>11</i>	25.00	0.00	*198.50 FL <i>X</i>
13	1		*rear bumper <i>20/one</i>	25.00	0.00	*1,209.00 FL <i>—</i>
14	2		*rear bumper bracket <i>10</i>	25.00	0.00	*86.70 FL <i>X</i>
15	2		*rear bumper side retainer <i>3/115</i>	25.00	0.00	*192.20 FL <i>1/2</i>
16	2		*rear bumper side holder <i>115</i>	25.00	0.00	*31.00 FL <i>1/2</i>
17	10		*rear bumper clips <i>2</i>	25.00	0.00	*43.00 FL <i>—</i>
18	2		*rear license plate lamp <i>11</i>	25.00	0.00	*113.00 FL <i>X</i>
19	1		*rear license plate <i>11</i>	0	0.00	*80.00 FS <i>X</i>
20	1		*rear bumper parking sensor <i>2X</i>	0	0.00	*450.00 FS <i>X</i>

F=Franchise part, S=SpaNett, L=ListItemDisc

Sub Total (S\$) **5,091.30**

- List Item Discount on L Items (S\$) **1,140.33**

Total Parts (S\$) 3,950.97

Tan Lim Motor Pte Ltd/SH2440H/14/12/2018 11:55. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

2-2355-80
252
176685

After repair, please notify the Repairer of the following:

- Follow-up (color/after spray painting)
- Insurance (coverage/policy) during recovery
- Part (original/second-hand) confirmation
- Final (no liability) with a "Without Prejudice" basis
- The (original/second-hand) is allowed
- Single (repair/parts) must be recovered and (subject to) approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Paintwork Labour</u>			
1	Putty and spray painting of the affected portion.	New	600 850.00
<u>Labour Items</u>			
2	To remove and refit interior fittings, trimmings, garnish and other, to enable repair.	New	60 150.00
3	To rust-proofing of the affected areas.	New	11 X 120.00
4	To check electrical lighting concerned.	New	20 60.00
5	To reinstall of rear bumper parking sensor.	New	11 X 120.00
6	Panel beating, knocking and straighten the both rear fender, remove and renewal of parts, adjust and realign the same.	New	500 900.00
Gross Labour Cost (S\$)			2,200.00

Tan Lim Motor Pte Ltd/SH2440H/14/12/2018 11:55. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

51 Defu Lane 10 Singapore 539216
 Tel : 6858 5151 (24 hours) Fax : 6858 0877
 email@tlmotor.com.sg www.tlmotor.com.sg
 Co. Reg. No.: 199503965M GST Reg. No. : M2-8922054-2

2956.85
 2164

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 29 April 2019 5:37 PM
To: Johnson Chua
Cc: Admin A; 'Pooi Chin Han Daniel'
Subject: RE: Final Reminder - TLM Ref: TP016122018; III Ref: MCT18120384; Accident involving SH2440H (TLM) & SHD3154D (III) on 14.12.2018
Attachments: DV SH 2440H.pdf
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III18022567/Ufa3
Your Ref: TP016122018

Dear Johnson,

We refer to the above matter and our tele conversation.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we hereby confirmed settlement as below:

1. Cost of Repair (w/gst)	S\$ 2,514.50
2. Loss of Use/Income (\$120.00 x 3 days)	<u>S\$ 360.00</u>
	<u>S\$ 2,874.50</u>

Please duly sign the **DV** attached and return with **Amend tax invoice** to us (**LKK**) for payment processing.

We need **original copy DV** and **Amend Tax Invoice**.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Poh Kin (LKKAUTO)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>
Sent: Monday, 29 April 2019 4:30 PM
To: Poh Kin (LKKAUTO)
Cc: Admin A; 'Pooi Chin Han Daniel'
Subject: Final Reminder - TLM Ref: TP016122018; III Ref: MCT18120384; Accident involving SH2440H (TLM) & SHD3154D (III) on 14.12.2018

Importance: High

Categories: clear

Dear Poh Kin,

We refer to your email below.

As you may be aware, the benchmark for loss of use/loss of earnings for yellow-top taxi is \$110.00 to \$120.00 per day.

Hence, we have our client's instruction to reject your offer.

Please reply to us within TEN (10) days from the date hereof.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Monday, 29 April 2019 4:23 PM
To: Johnson Chua <johnson.chua@tlmotor.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Final Reminder - TLM Ref: TP016122018; III Ref: MCT18120384; Accident involving SH2440H (TLM) & SHD3154D (III) on 14.12.2018
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III18022567/Ufa3
Your Ref: TP016122018

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 29 April 2019 4:23 PM
To: Johnson Chua
Cc: Admin A
Subject: RE: Final Reminder - TLM Ref: TP016122018; III Ref: MCT18120384; Accident involving SH2440H (TLM) & SHD3154D (III) on 14.12.2018

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC4/III18022567/Ufa3
Your Ref: TP016122018

Dear Johnson,

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:

1. Cost of Repair (w/gst)	S\$ 2,514.50
2. Loss of Use (\$80.00 x 3 days)	<u>S\$ 240.00</u>
	<u>S\$ 2,754.50</u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

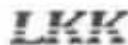
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 21 December 2018 5:44 PM
To: caymen@tlmotor.com.sg; 'Johnson Chua'; 'Wei Shong'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHD 3154D AND SH 2440H ON 14/12/2018

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/III18022567/Ufa3
Your Ref : SH 2440H

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHD 3154D AND SH 2440H ON 14/12/2018

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Print Received Message

This mail is associated with :

SH2440H (MCT18120384)

[SHD3154D]

TP

CHAN KOK KAI

Dec 14 2018 1:00AM

[Comfort Transportation Pte Ltd]

Tan Lim Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 29/04/2019 16:59 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2874.50) - SH2440H - Claim Handler: Pooi Chin Han Daniel

Approved:2874.50.

Print Received Message

This mail is associated with :

SH2440H (MCT18120384)
[SHD3154D]
TP
CHAN KOK KAI
Dec 14 2018 1:00AM
[Comfort Transportation Pte Ltd]
Tan Lim Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 23/01/2019 12:23 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2914.50) - SH2440H - Claim Handler: Pooi Chin Han Daniel

Approved:2914.50:Please offer \$80 for loss of use per day as TP vehicle is only 1.5cc

Print Received Message

This mail is associated with :

SH2440H
[SHD3154D]
TP
CHAN KOK KAI
Dec 14 2018 1:00AM
[Comfort Transportation Pte Ltd]
Tan Lim Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 21/12/2018 16:19 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SH2440H - Claim Handler: Pooi Chin Han Daniel

Approved:0.00.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Dec 2018 11:42	Cim Veh Model Changed	(205698) TOYOTA COROLLA AXIO 1.5 HYBRID CVT (A).	[R] Ow Caymen
2	14 Dec 2018 11:42	Cim Created	Reg No: SH2440H, Acct Date: 2018/12/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MS First Capital Insurance Ltd (HQ), Workshop: Tan Lim Motor Pte Ltd (Defu), Created from SAS:MTLM18161107	[R] Ow Caymen
3	14 Dec 2018 11:55	Cim Submitted	6160.97.	[R] Ow Caymen
4	17 Dec 2018 08:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	17 Dec 2018 08:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/27	[I] Gabriel Wee
6	17 Dec 2018 08:43	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[I] Gabriel Wee
7	17 Dec 2018 09:31	Assignment 1st Accessed		[A] Nivitha Govindasamy
8	17 Dec 2018 09:34	Label Added	(30651):Vehicle Not In.	[A] Nivitha Govindasamy
9	17 Dec 2018 14:05	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	17 Dec 2018 14:06	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
11	18 Dec 2018 19:00	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
12	21 Dec 2018 14:00	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 27, OI vehicle rolled forward and collided into the rear of TP vehicle.	[A] Chong Poh Kin
13	21 Dec 2018 16:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/27	[I] Lalitha Krishnan
14	21 Dec 2018 16:19	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan

Date From



Date To



Audit Type

None



Go

ACTIVITY

[17/12/2018 09:34] Nivitha Govindasamy:

Please be informed vehicle not in the workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2003197	14/12/2018 11:42	Motor	Tan Lim Motor Pte Ltd (HQ)	Tan Lim Motor Pte Ltd (Defu)	SH2440H		xx.xx

Print Received Message

This mail is associated with :

SH2440H (MCT18120384)

[SHD3154D]

TP

CHAN KOK KAI

Dec 14 2018 1:00AM

[Comfort Transportation Pte Ltd]

Tan Lim Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 29/04/2019 16:59 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2874.50) - SH2440H - Claim Handler: Pooi Chin Han Daniel

Approved:2874.50.



陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Address: 51 Defu Lane 10 Singapore 539216

Tel: 6858 5151 Fax: 6858 0877

Our Ref TP016 12 2018
Your Ref SHD3154D

Date 27/12/18

WITHOUT PREJUDICE

Claims Department - Executive in charge _____
India International Insurance Pte Ltd

Dear Sir/Madam,

ACCIDENT INVOLVING SH2440H / SHD3154D on 14.11.18

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

- | | |
|--|---|
| <input type="checkbox"/> Original survey report/ _____ copies of photographs _____ | <input type="checkbox"/> Original rental invoice number _____ |
| <input checked="" type="checkbox"/> Original Tax-invoice number <u>TP1218/014</u> | <input type="checkbox"/> police result |
| <input checked="" type="checkbox"/> SAS / AS & IS / police report | <input type="checkbox"/> Vehicle search result |
| <input type="checkbox"/> Certificate Of Insurance _____ | <input type="checkbox"/> _____ |
| <input checked="" type="checkbox"/> Authorization to act | |

*Survey under insurance instruction / Independent ~~surveyor~~ survey / No survey.
LKK

a)	Cost of repair (inclusive GST)	\$ <u>2,514.50</u>
b)	Survey fees / Photographs as per request	\$ <u>-</u>
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$ <u>-</u>
d)	Loss of hire / use / rental / earnings / rental fees	\$ <u>540.00</u>
e)	Scene photographs	\$ <u>-</u>
f)	Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$ <u>-</u>
g)	_____	\$ _____
	Total	\$ <u>3,054.50</u> =====

* Driver's Injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

Patricia Tan / Sam Low / Johnson Chua

Email: ptt@tlmotor.com.sg / sam@tlmotor.com.sg / johnson.chua@tlmotor.com.sg

AUTHORIZATION TO ACT

TO : TAN LIM MOTOR PTE LTD

FROM : OWNER OF VEHICLE NUMBER SH2440H

ACCIDENT INVOLVING SHD3154D

ALONG/AT Changi T2 pick-up point ON 14/12/18

I/We hereby authorize you to act on my/our behalf in pursuance of my/our claim for losses arising out of the above accident.

This letter serves as the 'AUTHORITY TO ACT'

I/We also hereby authorize all agreed settlement payment be made in favour to **TAN LIM MOTOR PTE LTD.**

Name Chan Kok Kai

NRIC S1151118Z

Address Block 824 Woodlands Street 81 #03-08 S730824

Contact 8442 5573

Date 14/12/18

Signature



Owner's / Hirer's signature / RTP

(Company's stamp if applicable)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Uke f

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

India Ref: TP / MCT18120384

Claimant Ref: TP018122018

We/I, TAN LIM MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,514.50 (repair cost), S\$ 360.00 (loss of use/rental), S\$ (search fee), vehicle no. SH 2440H that was damaged pursuant to the accident which occurred on 14/12/2018 (date) at TERMINAL 2 TAXI QUEUE (location) involving vehicle no. SHD 3154D (insured vehicle). This is pursuant to the inspection conducted on 17/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHAN KOK KAI ("the third party claimant") of vehicle no. SH 2440H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SH 2440H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,874.50 to TAN LIM MOTOR PTE LTD

Dated this 29th day of APRIL 2019

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (Workshop)

Johnson Chua

SG917740

401 DEPA LANE 6

8538265

S'PREAN

CLAIMS MANAGER

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD
51 Ubi Ave 1, #01-25
Payo Ubi Industrial Park
Singapore 408933
Tel: 6256 3561



TAX-INVOICE
NUMBER: TP1218/014

(Please quote our reference number TP016122018 for payment)

陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

India International Insurance Pte Ltd

Date: 21/12/2018

Vehicle No: SH 2440H
Model: TOYOTA COROLLA AXIO

Description	Amount
To lump sum repair as recommended by surveyor.	\$2,350.00

Sub Total	\$2,350.00
Add 7% GST	\$164.50
Total	\$2,514.50


Tan Lim Motor Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING













Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Dec 2018 Sendback Est	14 Dec 2018 11:55 \$6,160.97	17 Dec 2018 08:43 Edit Adj Rpt	\$2,350.00 Edit Estimates	\$2,350.00 View Rpt		Pending for Survey Report Cancel Case




Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: Comfort Transportation Pte Ltd , Co. Reg. No.: 199303821R									
Main Claimant: CHAN KOK KAI , ID: S1151118Z									
Vehicle Reg. No.: SH2440H		Date of Loss: 14/12/2018 01:00 - :59 [18 Months and 25 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / MCT18120384		Policy/Cover Note No.: MCOM0015							
Vehicle Reg. No. (Insured): SHD3154D		Policy No. (Claimant): D-180091153MSH							
		Excess:							
Repairer: Tan Lim Motor Pte Ltd (Defu) 1 Defu Lane 6, 539365 Defu Lane - Tel: 6858 5151									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 27/12/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (29/04/2019): Alert - Adj Mandate Approved (\$2874.50) - SH2440H - Claim Handler: Pool Chin Ha... III_SG (23/01/2019): Alert - Adj Mandate Approved (\$2914.50) - SH2440H - Claim Handler: Pool Chin Ha... III_SG (21/12/2018): Alert - Adj Mandate Approved (\$0.00) - SH2440H - Claim Handler: Pool Chin Han D... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SH2440H (MCT18120384)
[SHD3154D]
TP
CHAN KOK KAI
Dec 14 2018 1:00AM
[Comfort Transportation Pte Ltd]
Tan Lim Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Assessment Reports									1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Tan Lim Motor Pte Ltd (Defu)								Thumbnail	Print	
1	14/12/18 11:55	Repairer Estimates								Load HTM		
Photos/Images									3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	24/12/18 08:44	Odometer Reading								Load JPG	<input checked="" type="checkbox"/>	
2	24/12/18 08:44	Chassis Number								Load JPG	<input checked="" type="checkbox"/>	
3	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
4	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
5	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
6	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
7	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
8	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
9	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
10	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
11	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
12	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
13	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
14	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
15	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
16	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
17	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
18	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
19	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
20	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
21	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
22	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
23	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
24	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
25	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
26	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
27	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
28	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
29	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
30	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
31	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
32	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
33	24/12/18 08:44	General View								Load JPG	<input checked="" type="checkbox"/>	
34	24/12/18 08:44	General View								Load JPG		

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Tan Lim Motor Pte Ltd (Defu)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	24/12/18 08:44	General View	 Load JPG	<input checked="" type="checkbox"/>
36	24/12/18 08:44	General View	 Load JPG	<input checked="" type="checkbox"/>
37	24/12/18 08:44	General View	 Load JPG	<input checked="" type="checkbox"/>
38	24/12/18 08:44	General View	 Load JPG	<input checked="" type="checkbox"/>
39	24/12/18 08:44	General View	 Load JPG	<input checked="" type="checkbox"/>
40	24/12/18 08:44	General View	 Load JPG	<input checked="" type="checkbox"/>
41	24/12/18 08:44	General View	 Load JPG	<input checked="" type="checkbox"/>
42	24/12/18 08:44	General View	 Load JPG	<input checked="" type="checkbox"/>
43	24/12/18 08:44	General View	 Load JPG	<input checked="" type="checkbox"/>
44	24/12/18 08:44	General View	 Load JPG	<input checked="" type="checkbox"/>
45	24/12/18 08:44	General View	 Load JPG	<input checked="" type="checkbox"/>
46	24/12/18 08:44	General View	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	17/12/18 08:38	Singapore Accident Statement	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/12/18 18:04	TP Estimate-Marked	 Load PDF	
2	21/01/19 13:46	LOD	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Tan Lim Motor Pte Ltd (Defu)	Thumbnail	Print
1	14/12/18 11:22	Accident Statement	 Load HTM	
2	18/12/18 10:22	Addendum Sheet	 Load TIF	
3	18/12/18 10:23	Accident Statement Addm. #1	 Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Tan Lim Motor Pte Ltd (Defu)	Thumbnail	Print
1	14/12/18 11:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	14/12/18 11:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	14/12/18 11:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	14/12/18 11:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	14/12/18 11:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	14/12/18 11:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	14/12/18 11:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	14/12/18 11:09	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Tan Lim Motor Pte Ltd (Defu)	Thumbnail	Print
1	14/12/18 11:08	Sketch Plan	 Load TIF	
2	18/12/18 10:22	Police Report	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Repairer

☐ Handling Insurer

Note:

Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18022567/UFA3Q2

Date: 15/05/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SH2440H

Insured Vehicle No: SHD3154D

Date of Loss: 14/12/2018

Nature of Claim: TP

Claim No: MCT18120384

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SH2440H

Make & Model: TOYOTA COROLLA AXIO, 1.5 HYBRID CVT (A)

Engine No: 1NZR357816

Reg. Date: 19/05/2017 (Man. Year: 2016)

Chassis No: NKE1657128790

Colour: Yellow/Black

Odometer: 148632 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/65 R15

Rear Tyre Size: 185/65 R15

Front Left Side: Yokohama 6 mm

Rear Left Side: Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,950.97	1,766.85	2,184.12	55.28
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	1,350.00	580.00	770.00	57.04
Paintwork Labour	850.00	600.00	250.00	29.41
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,160.97	2,956.85	3,204.12	52.01
Approved Total (Overridden) (S\$)		2,350.00		
(S\$)	6,160.97	2,350.00	3,810.97	61.86
+ GST 7.00/7.00% (S\$)	431.27	164.50	266.77	61.86
Nett Amount (S\$)	6,592.24	2,514.50	4,077.74	61.86
+ Loss of Use (3.0 x S\$120.00/day) (S\$)		360.00		
Nett Liability (S\$)		2,874.50		

INSPECTION

Date of Assignment:

17/12/2018

Present Location:

Tan Lim Motor Pte Ltd (Defu)

Date Inspected:

17/12/2018

Inspected At:

Tan Lim Motor Pte Ltd (Defu)

51 Defu Lane 10

Singapore 539216

Estimated Period of Repair:

3.0 days

Adjuster: MARCUS CHUA**Manager:** Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Jan 2019)
Parts:	143	TOYOTA COROLLA AXIO 1.5 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SH2440H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*bootlid	Repair	710.00 FL	*- FL
2	1		*bootlid Axio badge	Necessary	68.00 FL	*68.00 FL
3	1		*bootlid Corolla badge	Necessary	47.40 FL	*47.40 FL
4	1		*bootlid centre emblem badge	Necessary	59.80 FL	*59.80 FL
5	1		*bootlid lock	Necessary	88.90 FL	*88.90 FL
6	1		*bootlid lock stricker	Not Necessary	25.30 FL	*- FL
7	1		*bootlid weatherstrip	Twisted	187.10 FL	*187.10 FL
8	1		*bootlid outer chrome garnish	Not Necessary	285.00 FL	*- FL
9	1		*n/s rear lamp	Cracked	572.00 FL	*572.00 FL
10	4		*rear lmap clip holder	Not Necessary	50.00 FL	*- FL
11	1		*rear end panel	Repair	594.40 FL	*- FL
12	1		*rear end panel inner trim	Not Necessary	198.50 FL	*- FL
13	1		*rear bumper	Dented / Deformed	1,209.00 FL	*1,209.00 FL
14	2		*rear bumper bracket	Not Necessary	86.70 FL	*- FL
15	1		*rear bumper side retainer	N/S Bent	192.20 FL	*65.10 FL
16	1		*rear bumper side holder	N/S Bent	31.00 FL	*15.50 FL
17	10		*rear bumper clips	Necessary	43.00 FL	*43.00 FL
18	2		*rear license plate lamp	Not Necessary	113.00 FL	*- FL
19	1		*rear license plate	Not Necessary	80.00 FS	*- FS
20	1		*rear bumper parking sensor	Not fitted	450.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	5,091.30	2,355.80
- List Item Discount on L Items 25.00/25.00% (S\$)	1,140.33	588.95
Total Parts (S\$)	3,950.97	1,766.85

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	10.00
Sub Total (S\$)			10.00	10.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Paintwork Labour</u>				
1	Putty and spray painting of the affected portion.	New	850.00	600.00
<u>Labour Items</u>				
2	To remove and refit interior fittings, trimmings, garnish and other, to enable repair.	New	150.00	60.00
3	To rust-proofing of the affected areas.	New	120.00	0.00
4	To check electrical lighting concerned.	New	60.00	20.00
5	To reinstall of rear bumper parking sensor.	New	120.00	0.00
6	Panel beating, knocking and straighten the both rear fender, remove and renewal of parts, adjust and realign the same.	New	900.00	500.00
Gross Labour Cost (S\$)			2,200.00	1,180.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >