Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Monday, 17 December 2018 5:30 PM

To: 'AIM PTE LTD'

Cc: SUR

Subject: RE: GBE 1753D OD (EQ) DOA - 11/12/2018

Dear Jacyne,

As instructed by our client, please proceed at repair cost not exceeding \$13,000.00 (inclusive supplementary) to repair the insured vehicle **GBE 1753D** (Excess \$ 500/-) on lump Sum basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Please contact our surveyor to conduct resurvey.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AIM PTE LTD [mailto:automim.claim@gmail.com]

Sent: Monday, 17 December 2018 11:17 AM

To: ShirleyHiew@lkkauto.com

Cc: sur@lkkauto.com

Subject: Re: GBE 1753D OD (EQ) DOA - 11/12/2018

Hi Shirley,

We will repair not exceeding \$13k.

Thank you.

Regards,

Jacyne

On Mon, Dec 17, 2018 at 10:23 AM AIM PTE LTD <automim.claim@gmail.com> wrote:

Hi Shirley,

We can accept lump sum at \$13k but not below. Please advise if the resurvey is required.

Thank you.

Regards, Jacyne	
On Fri, Dec 14, 2018 at 5:44 PM Shirley Hiew (LKK Auto) < ShirleyHiew@lkkauto.com > wrote:	
Hi Sheryl,	
As spoken, kindly check the repair cost limit whether you are able to repair the vehicle not exceeding 13,000.00 on lump sum basis.	5 9
Thank you.	
Best Regards,	
Shirley Hiew Case Handler	
LKK Auto Consultants Pte Ltd	
Phone: 6256-3561 email: <u>Sur@lkkauto.com</u> fax: 6256-4315	
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)	
AIM tel: 91198371	
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