

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 2 January 2019 5:11 PM
To: gayatri@axa.com.sg
Cc: Admin-D (LKKAUTO)
Subject: RE: URGENT: NEW MATTER - REQUEST FOR SURVEY - AXA REF: C0471569 VEHICLE NO. SKW8761H
Attachments: SKW 8761H-Letter.pdf; LKKInvoice1 (1).pdf; LKKAdjustment1a (2).pdf

Dear Gayatri,

Enclosed soft copy of the survey report.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: RAJAM AYER Gayatri [<mailto:gayatri@axa.com.sg>]
Sent: Thursday, 27 December, 2018 9:48 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: URGENT: NEW MATTER - REQUEST FOR SURVEY - AXA REF: C0471569 VEHICLE NO. SKW8761H

Hi,

Please let us have your reply.

Thanks & Regards

Gayatri

Senior Specialist - Property & Casualty Claims
AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
gayatri@axa.com.sg
DID: (65) 6880-4841 Fax: (65) 6880-4570
Website: www.axa.com.sg



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From: RAJAM AYER Gayatri
Sent: 13 December 2018 10:27 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: NEW MATTER - REQUEST FOR SURVEY - AXA REF: C0471569 VEHICLE NO. SKW8761H

Dear Catherine,

We refer to the above matter and previous emails.

We have received the attached claim submission from the lawyer which includes a survey report from Carlink consultancy .

Could you advise if the following in order:

1. Were the repairs at \$6,500.00 is reasonable?
2. Time taken for repair: 7 days x \$80 = \$560.00

I have also attached your inspection report for easy reference.

Thanks & Regards

Gayatri
Senior Specialist - Property & Casualty Claims
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From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]
Sent: 16 October 2018 09:44 AM
To: RAJAM AYER Gayatri <gayatri@axa.com.sg>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: NEW MATTER - REQUEST FOR SURVEY - AXA REF: C0471569 VEHICLE NO. SKW8761H

Dear Sir / Madam,

Thank you for your email.

Please be informed that at the time of inspection the repairer did not present their estimation to the damaged vehicle.

Best Regards,
Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: RAJAM AYER Gayatri [<mailto:gayatri@axa.com.sg>]

Sent: Monday, 15 October, 2018 6:29 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: NEW MATTER - REQUEST FOR SURVEY - AXA REF: C0471569 VEHICLE NO. SKW8761H

Dear Nivitha,

We refer to the above matter.

Donny is no longer with us. Hence, please advise if there are any other documents other than your attached pre-repair inspection record? For example, final report, repair estimate etc.

Thanks & Regards

Gayatri

Senior Specialist - Property & Casualty Claims

AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

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From: POON Donny

Sent: 02 March 2018 10:58 AM

To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Subject: RE: RE: NEW MATTER - REQUEST FOR SURVEY - AXA REF: C0471569 VEHICLE NO. SKW8761H

Dear Nivitha,

Third party is claiming against our Insured which is a security guard company and they have activated their Public Liability policy with us.

There is no GIA report submitted to us so far. We shall extend a copy to you once available.

To assist your side to survey the vehicle, we attached the summary of the incident for your review.

Regards,

Donny Poon | Specialist, SIU & SITF

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: donny.poon@axa.com.sg



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From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, March 02, 2018 10:40 AM
To: POON Donny <donny.poon@axa.com.sg>
Subject: RE: RE: NEW MATTER - REQUEST FOR SURVEY - AXA REF: C0471569 VEHICLE NO. SKW8761H

Dear Poon,

Kindly provide both parties GIA report.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: POON Donny [<mailto:donny.poon@axa.com.sg>]
Sent: Thursday, 1 March 2018 4:23 PM
To: assignments@lkkauto.com
Subject: FW: RE: NEW MATTER - REQUEST FOR SURVEY - AXA REF: C0471569 VEHICLE NO. SKW8761H

Dear Sir/Mdm,

This is a new assignment.

Kindly be informed that the vehicle is now at Bak Heng Motor Repairing, 5032 AMK Industrial Park 2 #01-291 Singapore 569535. Please contact Kelvin @ 97888579 for arrangement of survey.

Please survey the vehicle strictly on a without prejudice basis and do not authorize repair.

Should you need any clarification, please contact me at 6417 3166. Thank you.

Regards,

Donny Poon | Specialist, SIU & SITF
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: donny.poon@axa.com.sg
DID: (65) 6417 3166



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