

INSURANCE

INS. CASI OWNER:

Stacy

CC 4/AXA1802

W91, K2463/1

LKK:  
IDAC:

Surveyor:

Kalvin

DOI:

ASSIGNMENT

12/1/18

Date / Time:

pohkin

12/1/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJT 41772

Claim No.:

S8M026A/87665

Name of Insured:

PETRI JOHN LEONE-HOCHBERG

Policy No.:

WPA/1000000000

Insured Tel No.:

HP:

868000000

Make / Model:

BMW

Excess Sec II :SS

D.O.A.:

9/1/18

Place of Accident:

Route 100 S

Is driver the owner?

(YES) NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L-YES/NO)

OI GIA REPORT: YES/NO : TP GIA REPORT: YES/NO

Insured Liability: % Final ? Yes / No

SH069090



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

WSP:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

SH069090 - X

SJT 40772 - T

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI: 9/1/18

After call 1st to OI: 25/1/18

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

OTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

6/3/2019

Sent By:

CPIK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 1,050.00

( 2 days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

6/3/2019

Confirm with:

William Tan

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 38

If NO or B 28, Ass. Lia:

0%

Repair Cost:

SS 1,133.50

Loss of Rental (LOR):

SS 417.48

( 3-5 days) x \$119.78

Loss of Use (LOU):

SS

-

(5

x days)

Loss of Income (LOI):

SS 175.00

(500.00 x 3.5 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

SS

7.47

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/Independent)

Legal Cost:

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350.00

Total:

SS 1,723.47

Global Sum SS:

1720.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 1,720.00

Name 1:

ComfortDelyro Engineering

1/2 LT

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT

chair collision, as is behind vehicle and was pushed from behind

Surveyor: Kalvin

REF: \_\_\_\_\_

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OO/TP/HS/TP/RES/OD/RES/EVA/INV/MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop no/s: \_\_\_\_\_

at: \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: the veh had commenced its repair at the time of inspection.

N/S	O/S

Est. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repair: 7 days Res: Yes or No

Lump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SHO 69590 Yr Regn: Oct, 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/O / Prime Mover /

Truck / Trailer or

Make: Hyundai Z4 cc 1685

Colour: Blue A/C: Ins 0 / Std / Nil / NA

Sp. Reading: 431379 T/Radio: Ins 0 / Std / Nil / NA

Eng/No: \_\_\_\_\_

C/No: KM HLBX10000078464

Gen. Cond: Good / 6 / Poor / Burnt

Steering: Ins 6 / Jammed / Leaked / Burnt or

Brake: Ins 6 / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD 6 / Rims or

Tyre Size: 205 / 60R16

R: 7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hyundai

Front

Rear

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A: 9/12/18 D.O.I: 13/12/18

Survey field at CDGE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction


Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

☐ : Tech. Invs (\$ \_\_\_\_\_)

☐ : Weekend (\$ \_\_\_\_\_)

S + RS (\$ \_\_\_\_\_)

Photos

Others

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. (\$ \_\_\_\_\_)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18022491/K1fb3

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 14-12-2018



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJT 4177Z	Veh. Inspected	SHD 6959D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/12/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	09/12/2018	Inspection Date	13/12/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

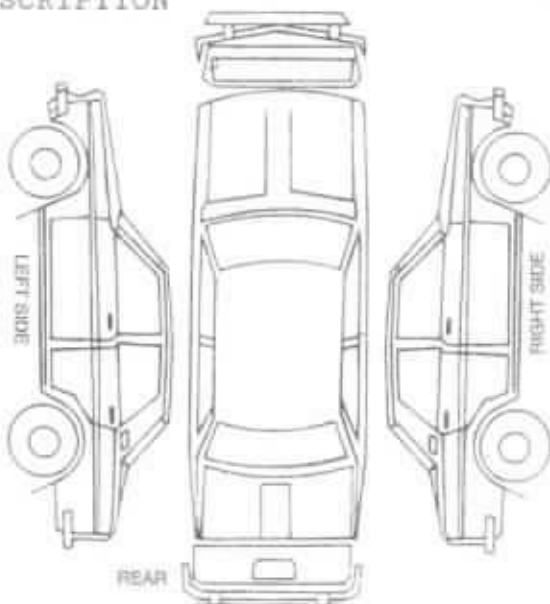
## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
----------------------------------------------------------------------------------------------------------------------------------------

Team:	ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JO NO.: 305249684
TOMER		REGN NO.: SHD6959D	MILEAGE	
VS	COMFORT TRANSPORTATION PTE LTD	MAKE : HYUNDAI	FUEL	
TOMER NO.	7010045		E 1/2 F	
RESS	383 SIN MING DRIVE	MODEL I-40	DATE/TIME IN 11.12.2018 09:55	
	Singapore SINGAPORE 575717	YR OF MANU 08.10.2015	TARGET DATE	
(R)	65508755	CHASSIS CODE KMLB41UMGU078464	COMPLETION DATE/TIME	
(P)	(Q)			
OUNT CARD NO.				

JOB DESCRIPTION

Accident Date: 09.12.2018  
NATURE: 3P 09.12.2018

S/NO	LABOR CODE	DESCRIPTION	FRONT
			

CKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR \_\_\_\_\_ CUSTOMER'S SIGNATURE \_\_\_\_\_

Acknowledgement Slip		Exit Pass	
No.: SHD6959D	CHIANG	Vehicle No.: SHD6959D	
Signature/Date		Name of Service Advisor	Date
Returned to Service Reception upon collection		To be kept by Security Guard	

Our Job Ref No : 305249684  
Date : 19/12/18

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156



### FINALIZATION FORM

To : LKK  
Attn : KALVIN  
Vehicle Reg No. : SHD6959D 09/12/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AXA SJT4177Z
  - The finalized amount shall be:
    - Spare Parts after List discount
    - Labour Charges

**Total for Part-By-Part Repair Cost**

    - Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less:  
**Final Lumpsum Repair cost**
  - Estimated normal period for repairs: 2 working days.
  - We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
  - Thank you for your assistance.
- We confirm the estimates and finalized amount
- Signature :   
Name : CHIANG  
Tel : 62148314  
Fax : 65468156
- Signature :   
Name : KALVIN  
Date : 19/12/18

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

## REPAIR ESTIMATE\*

DATE 11/12/2018 14:07

MAKE :

**MODEL : HYUNDAI i40**

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 553.00
	Rear Bumper Clip 10 pcs			\$ 22.00
	<b>SUB TOTAL</b>			<b>\$ 575.00</b>
	<b>LESS 20%</b>			<b>\$ 115.00</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 460.00</b>
	Rear Bumper Rubber Mat			\$ 50.00
	Rear Bumper Advertisement Logo			\$ 50.00
	Rear Bumper Reverse Sensor			\$ 135.70
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00
				<b>\$ 435.70</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 300.00
	Wiring Charge			\$ 30.00
	Remove/Refix Reverse Sensor			\$ 80.00
	<b>TOTAL LABOUR</b>			<b>\$ 810.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 1,705.70</b>
<p>Ka hua (UKK)</p> <p>13/12/18 1425L</p> <p>2 Pys.</p> <p>4/5</p> <p>At the Rep-r p/lt</p>				

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DATE 11/12/2018 14:07

**MODEL : HYUNDAI i40**

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	<b>Labour Charge</b>			
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	Wiring Charge			\$ 30.00
	Remove/Refix Reverse Sensor			\$ 80.00
	TOTAL LABOUR			\$ 810.00
	ESTIMATE TOTAL			\$ 1,705.70

Nett  
Nett  
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Nett

200  
200 X  
Jo

Kalish (UKK)  
N 13/12/18 1425L  
2 Pys.  
U/S  
Attn Repor pht

We Consentants hence notify  
A copy of the following:  
Insurance policy printing  
The vehicle's registration number  
The vehicle's make/model/year  
The vehicle's VIN  
The vehicle's engine number  
The vehicle's chassis number  
The vehicle's body number  
The vehicle's paint code  
The vehicle's color  
The vehicle's condition  
The vehicle's location  
The vehicle's date of purchase  
The vehicle's date of sale  
The vehicle's date of transfer  
The vehicle's date of repair  
The vehicle's date of completion  
The vehicle's date of delivery  
The vehicle's date of acceptance  
The vehicle's date of payment  
The vehicle's date of receipt  
The vehicle's date of return  
The vehicle's date of disposal  
The vehicle's date of destruction  
The vehicle's date of theft  
The vehicle's date of loss  
The vehicle's date of damage  
The vehicle's date of accident  
The vehicle's date of collision  
The vehicle's date of fire  
The vehicle's date of explosion  
The vehicle's date of flood  
The vehicle's date of other perils  
The vehicle's date of other causes  
The vehicle's date of other events  
The vehicle's date of other circumstances  
The vehicle's date of other factors  
The vehicle's date of other influences  
The vehicle's date of other conditions  
The vehicle's date of other situations  
The vehicle's date of other environments  
The vehicle's date of other contexts  
The vehicle's date of other backgrounds  
The vehicle's date of other settings  
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The vehicle's date of other messages  
The vehicle's date of other communications  
The vehicle's date of other information  
The vehicle's date of other knowledge  
The vehicle's date of other understanding  
The vehicle's date of other awareness  
The vehicle's date of other perception  
The vehicle's date of other cognition  
The vehicle's date of other thought  
The vehicle's date of other mind  
The vehicle's date of other intellect  
The vehicle's date of other reason  
The vehicle's date of other logic  
The vehicle's date of other judgment  
The vehicle's date of other decision  
The vehicle's date of other action  
The vehicle's date of other behavior  
The vehicle's date of other conduct  
The vehicle's date of other performance  
The vehicle's date of other activity  
The vehicle's date of other participation  
The vehicle's date of other involvement  
The vehicle's date of other engagement  
The vehicle's date of other interaction  
The vehicle's date of other relation  
The vehicle's date of other connection  
The vehicle's date of other association  
The vehicle's date of other affiliation  
The vehicle's date of other membership  
The vehicle's date of other belonging  
The vehicle's date of other ownership  
The vehicle's date of other possession  
The vehicle's date of other control  
The vehicle's date of other management  
The vehicle's date of other administration  
The vehicle's date of other supervision  
The vehicle's date of other oversight  
The vehicle's date of other direction  
The vehicle's date of other guidance  
The vehicle's date of other instruction  
The vehicle's date of other teaching  
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The vehicle's date of other development  
The vehicle's date of other growth  
The vehicle's date of other progress  
The vehicle's date of other advancement  
The vehicle's date of other improvement  
The vehicle's date of other enhancement  
The vehicle's date of other optimization  
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The vehicle's date of other intensification  
The vehicle's date of other amplification  
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The vehicle's date of other enlargement  
The vehicle's date of other expansion  
The vehicle's date of other extension  
The vehicle's date of other prolongation  
The vehicle's date of other continuation  
The vehicle's date of other perpetuation  
The vehicle's date of other maintenance  
The vehicle's date of other preservation  
The vehicle's date of other conservation  
The vehicle's date of other protection  
The vehicle's date of other defense  
The vehicle's date of other security  
The vehicle's date of other safety  
The vehicle's date of other health  
The vehicle's date of other well-being  
The vehicle's date of other welfare  
The vehicle's date of other prosperity  
The vehicle's date of other success  
The vehicle's date of other achievement  
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The vehicle's date of other acquisition  
The vehicle's date of other procurement  
The vehicle's date of other purchase  
The vehicle's date of other transaction  
The vehicle's date of other exchange  
The vehicle's date of other trade  
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The vehicle's date of other occupation  
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The vehicle's date of other vocation  
The vehicle's date of other service  
The vehicle's date of other employment  
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The vehicle's date of other labor  
The vehicle's date of other effort  
The vehicle's date of other exertion  
The vehicle's date of other endeavor  
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The vehicle's date of other project  
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The vehicle's date of other plan  
The vehicle's date of other scheme  
The vehicle's date of other design  
The vehicle's date of other blueprint  
The vehicle's date of other drawing  
The vehicle's date of other sketch  
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The vehicle's date of other model  
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The vehicle's date of other cause  
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The vehicle's date of other remedy  
The vehicle's date of other cure  
The vehicle's date of other treatment  
The vehicle's date of other therapy  
The vehicle's date of other medicine  
The vehicle's date of other drug  
The vehicle's date of other medication  
The vehicle's date of other intervention  
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The vehicle's date of



## Service Request Details

Claim

S8M0165A

Reference

None

Loss Date

9 December 2018

*Kalvin*

Request Date

13 December 2018

Due Date

20 December 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

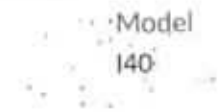
Incident Vehicle Registration #

SHD6959D

Make

TPVD HYUNDAI





Service Address

...

Primary Contact/Insured

LENDEN-HITCHCOCK KEITH JOHN  
250B COMPASSVALE STREET, #02-75, 542250, Singapore  
86844316

Claim Handler

NG Stacey  
6568804351  
stacey.ng@axa.com.sg  
Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE



SENT

13/12/18 2:05 PM

FROM

NG Stacey

SUBJECT

Proceed DS

BODY

/



**Catherine Chong (LKK Auto)**

---

**From:** Chiang Liat Choon <chianglc@cdge.com.sg>  
**Sent:** Tuesday, 11 December, 2018 3:38 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** Fw: SHD6959D VS SJT4177Z THIRD PARTY CLAIMS  
**Attachments:** img-Z11153216-0001.pdf  
**Categories:** Namrata

Dear Sir,

Attached herewith repair estimate & gia.

Best Regards  
Chiang Liat Choon  
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd  
Off: 62148314 Fax: 65468156

---

**From:** ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>  
**Sent:** Tuesday, 11 December 2018 3:32 PM  
**To:** Chiang Liat Choon  
**Subject:** Scan Data from CDG\_LO\_AW\_A5570

Number of Images: 10  
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570  
Device Location:

---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

SBS Transit Ltd [Registration No. 199206653M]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048V]

---

**Poh Kin (LKKAuto)**

---

**From:** William Tan Thoo Seng <williamtan@cdge.com.sg>  
**Sent:** Wednesday, 6 March 2019 4:19 PM  
**To:** Poh Kin (LKKAuto)  
**Cc:** KKLau  
**Subject:** Re: Our Ref: CC4/ASM18022491/K1fb3; Your Ref: T1218/SHD 6959D/WT(st)

**Without Prejudice.**

Dear Poh Kin

We are glad to accept your global offer.

Kindly forward your D.V.

Thank you

William Tan  
Best regards,  
Claims Department/ConfortDelgro Engineering Pte Ltd  
Office : 62148737.

---

**From:** Poh Kin (LKKAuto) <pohkin@lkkauto.com>  
**Sent:** Wednesday, 6 March 2019 4:01 PM  
**To:** William Tan Thoo Seng; Catherine Koh Mui Gek  
**Cc:** Admin A  
**Subject:** Our Ref: CC4/ASM18022491/K1fb3; Your Ref: T1218/SHD 6959D/WT(st)

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/ASM18022491/K1fb3  
Your Ref: T1218/SHD 6959D/WT(st)

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJT 4177Z AND SHD 6959D ALONG ANG MO KIO AVENUE 5 ON 09/12/2018**

We refer to above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$1,720.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

**Poh Kin (LKKAUTO)**

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Wednesday, 6 March 2019 4:02 PM  
**To:** 'William Tan Thoo Seng'; 'Catherine Koh Mui Gek'  
**Cc:** Admin A  
**Subject:** Our Ref: CC4/ASM18022491/K1fb3; Your Ref: T1218/SHD 6959D/WT(st)

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/ASM18022491/K1fb3  
Your Ref: T1218/SHD 6959D/WT(st)

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJT 4177Z AND SHD 6959D ALONG ANG MO KIO AVENUE 5 ON 09/12/2018**

We refer to above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$1,720.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.



<IA UPLOADED> - S8M0165A [RTA INVOLVING VEHICLE NOS. SJT 4177Z (OI), SHD 6959D (TP) AND OTHERS ON 09/12/2018]

Type

 Question

Message

Liability: The said chain collision involved THREE vehicles whereby TP was the FIRST vehicle and our insured was the SECOND vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We did clarify with insured (Mr Keith) the nature of the accident and he's aware that NCD (if any) would be withheld for the time-being. IA uploaded for your kind attention. and we will proceed negotiate settlement with CDGE. Thank you. Pohkin - 6 March 2019

Reply



Auto-  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 6/3/2019

### Survey Details:

Date of loss	9-Dec-18
Date of appointment	14-Dec-18
Date of survey	13-Dec-18
Location of survey	ComfortDelgro Engineering Pte Ltd

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHD 6959D
Make and Model	HYUNDAI I-40 - 1685cc
Date of registration	8-Oct-15
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

### Repair details:

Initial Estimate	1,705.70
------------------	----------

### Proposed/Revised repair cost:

Parts	\$ 895.70	list price - 20%
Check items (estimate)	\$ -	
Labour	\$ 430.00	
<b>Total</b>	<b>\$ 1,325.70</b>	
<b>Lump Sum(if applicable)</b>	<b>\$ 1,050.00</b>	after -20%

Number of days for repair	<u>2 days</u>
---------------------------	---------------

Our Ref : T 1218/ SHD6959D /WT(st)

Your Ref :

Date : 20-Dec-18

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#24-01, AXA Tower  
Singapore 068811

**Attn : Motor Claims Department**

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506549K

Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758158

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Yishun**  
Yishun Industrial Park A  
Singapore 768732

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD6959D YOUR INSURED SJT4177Z  
AND OTHER ON 09.12.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SHD6959D** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SJT4177Z** we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,123.50
2	4 days Loss of Rental @ \$ 119.28 per day	\$ 477.12
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
<b>Sub Total :</b>		<b>\$ 1,608.11</b>

#### HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
<b>Total Claims:</b>		<b>\$ 1,928.11</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 4 pcs
- b) LTA search slip/s of : SJT4177Z
- c) GIA / Police report/s of : SHD6959D
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photocopy/s of Accident Scene Photo/s ( ) Towing/Medical bill/receipts
  - ( ) Witness statement/s ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25<sup>th</sup> January 2019

**KEITH JOHN LENDEN-HITCHCOCK**

250B Compassvale Street,  
#02-75,  
Singapore 542250.

Dear Sir,

**OUR REF : CC4/ASM18022491/K1fb3**

**YOUR REF : SJT 4177Z**

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SJT 4177Z, SHD 6959D AND OTHERS  
ALONG ANG MO KIO AVENUE 5 ON 09.12.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s ComfortDelgro Engineering Pte Ltd, acting on behalf of the owner of SHD 6959D against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AXA Insurance Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong

*Case Handler*

DID: 6841 2132

FAX: 6741 4108

Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** i 40 SHD6959D , SJT4177Z , SKZ558R **ON 09-Dec-18 14:40**  
**ALONG** ANG MO KIO AVE 5 TOWARDS CTE/AYE DIRECTION

I / We **GOH YEOW HUA** (Hirer) NRIC No.: **S1714845A**

and/or (Relief) NRIC No.:

Taxi Number **SHD6959D**

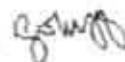
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **10-Dec-2018**

Name of Hirer **GOH YEOW HUA**  
Hirer NRIC **S1714845A**

Signature :



Address **633 BEDOK RESERVOIR ROAD #07-...  
410633**

Contact No. **96359177**



redefining / insurance

CLAIM REF : S8M0165A  
INSURED : KEITH JOHN LENDEN-HITCHCOCK

### DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 10.12.2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, Goh Yeow Hua of vehicle no. SHD 6959D.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **One Thousand Seven Hundred Twenty only (S\$1,720.00)** in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. (SJT 4177Z) arising out of an accident with (SHD 6959D) on 09.12.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SJT 4177Z arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SJT 4177Z.

Dated this 07 day of March 2019

Signed by

(AUTHORISED SIGNATORY)

Company Stamp

COMFORTDELGRO ENGINEERING PTE LTD  
55 LORONG DRIVE  
SINGAPORE 508885

Witness :

Name :

I/C No :

Address :

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
55 LORONG DRIVE  
SINGAPORE 508885

Please forward your cheque made payable to,  
**COMFORTDELGRO ENGINEERING PTE LTD**

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document.

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01  
SINGAPORE 068811

CONTACT NO: 63387288

VEHICLE NO  
SHD6959D

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
08.10.2015

CHASSIS CODE  
KMHLB41UMGU078464

NO/DATE  
91415357 20.12.2018

JOB NO.  
305249684

ODOMETER READING

JOB TYPE

Description : 3P 09.12.2018

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,050.00
Add GST @ 7.000 %	73.50
<b>Total Invoice amount</b>	<b>1,123.50</b>

Issued by : CHEWBEELENG 20.12.2018 13:43:00  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1. WHILST TAKING ALL REASONABLE PRECAUTIONS, WE CANNOT BE HELD RESPONSIBLE FOR DAMAGE TO OR ACCIDENTAL DAMAGE TO THE VEHICLE, INCLUDING THE RESPONSIBILITY FOR CARE OF OTHER EQUIPMENTS BELONGING TO CUSTOMERS AND VEHICLES AND DRIVERS AND PASSENGERS OWNED RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 3 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY IN WRITING OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE TAKEN TO BE IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS, IN EXCESS OF ANY AMOUNT DUE AND PAYABLE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT, I.E. AFTER 30 DAYS FROM THE INVOICE DATE, THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18120254

Date: 20 December 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 09/12/2018 @ 14:40 hrs  
ALONG ANG MO KIO AVE 5 TOWARDS CTE/AYE DIRECTION  
INVOLVING SJT4177Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6959D** (the "Taxi"). The Taxi was hired to **GOH YEOW HUA IC NO S1714845A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



## • Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJT4177Z	09 Dec 2018 / 14:40:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

SID 6959D



### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJT 4177Z (Insd veh)	Model:	HYUNDAI I40
	SHD 6959D (TP veh)		
Date of Accident:	09/12/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		1,825.10
Final Repair Cost	:	\$		1,123.50
Loss of Token Sum	:	\$		175.00
Rental (if any)	:	\$		417.48
LTA / GIA Search Fee	:	\$		7.49

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,720.00

Is Third Party Workshop GIA Registered?	[ X ]	YES	[ ]	NO	(Kindly indicate below)
A) For Non GIA Registered Workshop: Agreed Liability _____ (%)					
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____					
BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ 0 _____ (%)					
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

<b>Payment Instruction: Payee's Breakdown</b>			
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$ 1,720.00

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

13/03/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18022491/K1fb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:STACEY NG		Date : 13-03-2019	
		Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJT 4177Z	Veh. Inspected	SHD 6959D
Policy No.	VPA/P0852873	Coverage (\$)	0.00
Claim No.	S8M0165A	Excess (\$)	0.00
Assign From		Assign Date	13/12/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMGU078464	Colour	BLUE
Odometer	439379	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	09/12/2018	Inspection Date	13/12/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6959D**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR BUMPER (CONSISTENT)	DEFORMED	553.00	553.00
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	22.00	22.00
	LESS 20% DISCOUNT		-115.00	-115.00
			460.00	460.00
<b><u>SPECIAL NETT ITEMS</u></b>				
1	REAR BUMPER RUBBER MAT (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	REAR BUMPER ADVERTISEMENT LOGO (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	135.70	135.70
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN) (CONSISTENT)	NECESSARY	200.00	200.00
			435.70	435.70
<b><u>LABOUR</u></b>				
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR.		80.00	30.00
			810.00	430.00
<b>GRAND TOTAL</b>			<b>1,705.70</b>	<b>1,325.70</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,050.00</b>

Report Ref No. CC4/ASM18022491/K1fb3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**






Automotive Assessor

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.





NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	6 March 2019
 TP estimate-marked.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 March 2019
 LKK Survey Photo.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	6 March 2019
 SKZ5588 GUA REPORT.PDF	Reports & Statement	GUA Report	DHIMWAR Namrata	11 December 2018
 TP PRI FROM WORKSHOP WITH ESTIMATE & SHD0959D TP GUA REPORT.mng	Forms / Claim Documents	Estimate / Quotation	DHIMWAR Namrata	11 December 2018