

Service Request Details

Claim	S8M016E0
Reference	CS/ASM18022490/Uvd3e2 
Loss Date	10 December 2018
Request Date	24 December 2018
Due Date	14 December 2019
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (OD)
Type of Loss	Own Damage
Services	Accelerated survey and authorize

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Incident

SKR5689E

Vehicle

Registration #

Make

MERCEDES

Model

CLA250

Service Address

...

Primary Contact/Insured

LI JIAYI

40 FLORA DRIVE, #01-58 PALM ISLES, 506866, Singapore

97718257

Claim Handler

KHONG Lynn
68804892
lynn.khong@axa.com.sg

Additional Instructions

BASIC XS \$700

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Accident Statement	Reports & Statement		Merimen	
 IA (INCL.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	20 December 2018
 SUPPLEMENTARY.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	20 December 2018
 RESURVET PHOTOS (2).pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	20 December 2018
 RESURVEY PHOTOS (1).pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	20 December 2018
 RESURVEY PHOTOS (1).pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	20 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SURVEY PHOTOS.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (OD)	17 December 2018
 AUDATEX 14.12.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	14 December 2018
 IA 14.12.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	14 December 2018
 MARK ESTIMATE.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	14 December 2018
 GA420841-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	NG Stacey	13 December 2018
 GA420841-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	NG Stacey	13 December 2018
 ESTIMATE.pdf	Forms / Claim Documents	Estimate / Quotation	RATAN BHOSALE Pragati	13 December 2018
 OD EMAIL.pdf	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	13 December 2018



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

General Details

Involving	1 2014 MERCEDES CLA250 (SKR5689E)
Date of Loss	10 December 2018
Time of Loss	15.00
Loss Description	SKR5689E (INSD) COLLIDED INTO PROPERTY
Comment	

Workshop Details

Total Rebate Amount	66638
Nett Loss Amount	\$31,362.00
Assigned Workshop	LKK AUTO CONSULTANTS PTE LTD (OD)
Days of work completion *	47



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CLAIMS



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Vehicle & Driver Details

Vehicle Registration# SKR5689E

Purchase Date

dd/mm/yyyy



Registration State

SINGAPORE

Registration Date *

05/12/2014



Mileage

62487

Age of Vehicle

4

Driver Details

CATEGORY

POLICY INFORMATION

ASSESSMENT
INFORMATIONManufacturing
Year

2014

2014

Make

MERCEDES

MERCEDES BENZ

Model

CLA250

CLA250

CATEGORY

FNOL INFORMATION

POST SURVEY
INFORMATION

Driver Name

LI JIAYI

Date of Birth

8 November 1986

dd/mm/yyyy



Age

32

CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION
Type		▼
Type of Paint		
Chassis No	WDD1173442N115568	WDD1173442N1
Engine No	27092030446032	2709203044603
Engine Capacity		1991
Sum Insured	0	0
Market Value	0	98000

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Occupation	Unknown	
Education Qualification	Other	▼
Driving Experience	12	
Driver License #		
License Type		▼
License Issue Date		dd/mm/yy 
License Expiration Date		dd/mm/yy 
Address	40 FLORA DRIVE, #01-58 PALM ISLES, 506866, Singapore	
Address type	Residential	▼

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Gender	Female	
Marital status	Single	
Identification #	S8678657E	



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Detailed Assessment

Inspection Date *

14/12/2018



Total Loss

Yes

No

Towing Charges

0

Voluntary Excess

0

Compulsory Excess

700

Young/Inexperienced/
Unnamed Driver Excess

0

Other Excess

Condition of Vehicle at time of survey

General condition

Good



Steering (Serviceable)

Yes

No

Footbrake (Serviceable)

Yes

No

Handbrake (Serviceable)

Yes

No

Engine Modification

Yes

No

Pre-accident condition

Good



Tyre Condition

Age of Tyres

Spare wheel

Front Tyre Size

225/40R18

Front left side

CONTINENTAL6mm

Front right side

CONTINENTAL6mm

Rear Tyre Size

225/40R18

Rear left side

CONTINENTAL6mm

Rear right side

CONTINENTAL6mm



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Summary

Tax Eligibility & Additional Deduction for Parts

Depr./Bttr%

Salvage%

Discount%

Settlement%

Paint Labour/Material Ratio

Paint Labour Ratio

Paint Material Ratio

Cash Loss

☐ Yes ☐ No

Part Supplied by AXA

☐ Yes ☐ No

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary **Parts**

	EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR./ BTTR%	DISCOUNT%	SALVAGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		1	1			FRONT BUMPER (WCP) (10%)			Cut	1265		0		1265	Reviewing	
		2	10			FRT BUMPER CLAMP KIT (WCP) (10%)			Necessary	3.85		0		38.5	Reviewing	
		3	1			R/F WING (WCP) (10%)			Buckled	473		0		473	Reviewing	
		4	1			RIGHT HEADLAMP ASSY (WCP) (10%)			Damaged	1760		0		1760	Reviewing	

Labour

	EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
		1		PANEL / MECHANICAL	198	0	0	Reviewing		
		2		PAINTWORK	139.5	0	0	Reviewing		
		3		CORR PROT INTERNAL 4 WU	18	0	0	Reviewing		
		4		PAINT / MATERIAL COSTS	99.47	0	0	Reviewing		

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Add

Approve

Deny

Submit All

	EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
		1	DAYS OF REPAIR : 3 DAYS	Reviewing			
		2	R/F W-ARCH LINER MTG-7PCS (WCP) (10%)	Reviewing	30.8	NECESSARY (SUPPLEMENTARY)	
		3	R/H-LAMP CONT UNIT (WCP) (10%)	Reviewing	638	SHORT CIRCUIT (SUPPLEMENTARY)	
		4	R/H-LAMP LVL C-UNIT (WCP) (10%)	Reviewing	275	SHORT CIRCUIT (SUPPLEMENTARY)	
		5	REPROGRAMME HEADLAMP	Reviewing	400	CRACKED (SUPPLEMENTARY)	

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General & Workshop Details		Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
Claim Amount	\$4,635.27			Claim Amount	\$4,635.27		

CATEGORY	ESTIMATE	REVISED AMOUNT
Spare Parts	\$3,536.50	\$3,536.50
Labour	\$454.97	\$454.97
Miscellaneous	\$1,343.80	\$1,343.80
Excess	-\$700.00	-\$700.00

Submit for Review