

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 22 January, 2019 5:23 PM
To: Vic (LKKAUTO); Admin A
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau; Terry
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN4186D (OI: SNM18D05777C02/6) and SMA1266J (TP : LKK REF - CC6/CTI18022469/R1ha3) on 12/12/2018
Attachments: Email to OI dd 281218.pdf; LETTER TO OI.pdf; TP LOD.pdf; Weekly Partner Statement - 2018-W46.pdf; Weekly Partner Statement - 2018-W47.pdf; Weekly Partner Statement - 2018-W48.pdf; Weekly Partner Statement - 2018-W49.pdf

LKK REF - CC6/CTI18022469/R1ha3
CTI REF - SNM18D05777C02/6 (SJN4186D)

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to offer \$6,082.24 in the first instance computed as follow:

Cost of Repairs	\$5,280.24
Loss of Use (\$50.00 x 8 days)	\$ 400.00
Loss of Income (\$50.00 x 8 days)	\$ 400.00
GIA Search fee	\$ 2.00
Total	\$6,082.24
	=====

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
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Website: www.sg.cntaiping.com

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 22 January, 2019 4:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN4186D (OI: SNM18D05777C02/6) and SMA1266J (TP : LKK REF - CC6/CTI18022469/R1ha3) on 12/12/2018

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJN 4186D (OI) AND SMA 1266J (TP) ON 12/12/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended TP vehicle.

A letter and email was sent out to the Insured to inform about the TP claim and liability. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer PRIME AUTO CLAIMS SERVICE PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 9,057.33	\$ 5,280.24
Loss of Use (\$60 x 8 days)	\$ 480.00	\$ 480.00
Loss of Income (\$347.45 x 8 days)	\$ 2,779.60	\$ 400.00 (\$50 x 8 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 12,318.93	\$ 6,162.24

Breakdown of days is as follows:

Recommended Days	7 days
Weekends / Downtime	1 day
TOTAL	8 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 19 December, 2018 1:41 PM
To: claimsdept@sg.cntaiping.com
Cc: irene.tay@sg.cntaiping.com; Lucas Lee; Admin A; CS A Team; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SJN4186D (OI : CTI - TBA) and SMA1266J (TP : LKK REF - CC6/CTI18022469/ha3) on 12/12/2018

WITHOUT PREJUDICE

CTI ref: TBA
LKK REF: CC6/CTI18022469/R1ha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMA 1266J

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 13 December, 2018 6:25 PM
To: claimsdept@sg.cntaiping.com
Cc: irene.tay@sg.cntaiping.com; Lucas Lee <lucas.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJN4186D (OI : CTI - TBA) and SMA1266J (TP : LKK REF - CC6/CTI18022469/ha3) on 12/12/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Prime Auto Claims Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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