

## Vic (LKKAUTO)

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 22 January, 2019 5:23 PM  
**To:** Vic (LKKAUTO); Admin A  
**Cc:** Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau; Terry  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN4186D (OI: SNM18D05777C02/6) and SMA1266J (TP : LKK REF - CC6/CTI18022469/R1ha3) on 12/12/2018

**Attachments:** Email to OI dd 281218.pdf; LETTER TO OI.pdf; TP LOD.pdf; Weekly Partner Statement - 2018-W46.pdf; Weekly Partner Statement - 2018-W47.pdf; Weekly Partner Statement - 2018-W48.pdf; Weekly Partner Statement - 2018-W49.pdf

LKK REF - CC6/CTI18022469/R1ha3  
CTI REF - SNM18D05777C02/6 (SJN4186D)

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to offer \$6,082.24 in the first instance computed as follow:

Cost of Repairs	\$5,280.24
Loss of Use (\$50.00 x 8 days)	\$ 400.00
Loss of Income (\$50.00 x 8 days)	\$ 400.00
GIA Search fee	\$ 2.00
Total	\$6,082.24
	=====

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Tel (65) 6389 6183  
Fax (65) 6224 7478  
Email: claimsdept@sg.cntaiping.com  
alfred.toh@sg.cntaiping.com  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Tuesday, 22 January, 2019 4:39 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Irene Tay <irene.tay@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN4186D (OI: SNM18D05777C02/6) and SMA1266J (TP : LKK REF - CC6/CTI18022469/R1ha3) on 12/12/2018

CTI REF – SNM18D05777C02

LKK REF – CC6/CTI18022469/R1ha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SJN 4186D (OI) AND SMA 1266J (TP) ON 12/12/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended TP vehicle.

A letter and email was sent out to the Insured to inform about the TP claim and liability. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **PRIME AUTO CLAIMS SERVICE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 9,057.33	\$ 5,280.24
Loss of Use (\$60 x 8 days)	\$ 480.00	\$ 480.00
Loss of Income (\$347.45 x 8 days)	\$ 2,779.60	\$ 400.00 (\$50 x 8 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 12,318.93</b>	<b>\$ 6,162.24</b>

Breakdown of days is as follows:

Recommended Days	7 days
Weekends / Downtime	1 day
<b>TOTAL</b>	<b>8 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 19 December, 2018 1:41 PM  
**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Cc:** [irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com); Lucas Lee; Admin A; CS A Team; Vic (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving SJN4186D (OI : CTI - TBA) and SMA1266J (TP : LKK REF - CC6/CTI18022469/ha3) on 12/12/2018

**WITHOUT PREJUDICE**

**CTI ref:** TBA  
**LKK REF:** CC6/CTI18022469/R1ha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMA 1266J

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 13 December, 2018 6:25 PM  
**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Cc:** [irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com); Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJN4186D (OI : CTI - TBA) and SMA1266J (TP : LKK REF - CC6/CTI18022469/ha3) on 12/12/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Prime Auto Claims Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

Date: 27.12.2018

Our ref: SMA1266J  
LKK Ref: CC6/CTI18022469/r1ha3

LKK Auto Consultants Pte Ltd  
51, Ubi Ave 1, #01-25  
Paya Ubi Industrial Park,  
Singapore 408933

without prejudice

Attn: Mr. Vic -Motor Claims Dept

Dear Sir,

### ACCIDENT ON 12.12.2018 INVOLVING VEHICLES SMA1266J & SJN4186D

We are on behalf of M/S K Z Limousine owner of SMA1266J in their third party claim against your insured / driver of SJN4186D

Appended below our claims:-


Cost of repair	\$ 5,280.24
Loss of use @\$60.00 x 8 days (incl. 1 Sun)	\$ 480.00
Loss of income @\$347.45 x 8 days (pro-rated from 12/11/18 to 12/12/2018)	\$ 2,779.60
GIA search fee	\$ 2.00
	-----
Total claimed	\$ 8,541.84
	=====

We enclosed our invoice no. 2996, GIA search receipt, letter of authorization, weekly income statement (one month from the DOA) for your retention. Please acknowledge receipt.

For amicable settlement, please let us have your offer

Regards

Yours faithfully,

  
.....  
Alice Leong

Encl.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/CTI18022469/R1ha3**

28 DECEMBER 2018

**SHIN WON JAI**  
25 HILLVIEW AVENUE  
#04-11 GLENDALE PARK TOWER 3A  
SINGAPORE 669558

**By Post and By Email**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJN 4186D AND SMA 1266J ON 12/12/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,



Vic Alpeh  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*  
[Hee9234@gmail.com](mailto:Hee9234@gmail.com)  
*(Email)*

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 28 December, 2018 2:46 PM  
**To:** Hee9234@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** Your Ref: SJN 4186D\_ACCIDENT INVOLVING SJN 4186D AND SMA 1266J ON 12/12/2018



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/CTI18022469/R1ha3**

28 DECEMBER 2018

**SHIN WON JAI**  
25 HILLVIEW AVENUE  
#04-11 GLENDALE PARK TOWER 3A  
SINGAPORE 669558

**By Post and By Email**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJN 4186D AND SMA 1266J ON 12/12/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

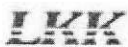
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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## ***LETTER OF AUTHORITY***

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 12.12.2018 INVOLVING SMA1266J & SJN4186D  
ALONG BUKIT BATOK EAST AVENUE 3

I/ We, Mr. NG HEE YONG hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SMA1266J in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.

.....  
*Signature (Company's stamp if applicable)*

Name: MR. NG HEE YONG

NRIC: S1818368D





MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3084421802                      Claim No : SNM18D05777C02/6 (SJN4186D)  
Claimant : KZ LIMOUSINE  
Amount : S\$6,082.24  
SINGAPORE DOLLARS SIX THOUSAND EIGHTY TWO AND CENTS TWENTY  
FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMA 1266J  
Insured Vehicle No. : SJN 4186D

Date of Loss : 12.12.2018  
Place of Accident : TOH TUCK AVENUE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SHIN WON JAI  
Driver Name : CHOI JINHEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	5,280.24
(3) Loss of Use/Rental/Earning	S\$	800.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	S\$	6,082.24
		=====

Claimant Name : KZ Limousine                      NRIC No : NA

Signature :                       Date : 25/1/19



**TAX INVOICE****NO. : 2996****Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927  
 Tel: 6861 0908 Fax: 6515 2948  
 GST Reg. No: 201606560M  
 Reg No. 201606560M

**MESSRS CHINA TAIPING INSURANCE (S) PTE LTD**

3 Anson Road  
 #16-00 Springleaf Tower  
 SINGAPORE 079909

DATE : 26/12/2018

WORKS ORDER NO : 2958

VEHICLE NO : SMA1266J

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
Make/ Model : HONDA SHUTTLE Repair Date : 13/12/2018 Terms of Payment : COD			
<b><u>THIRD PARTY CLAIMS</u></b>			
<b><u>TO SUPPLY</u></b>			
1	1 PC REAR BUMPER.	\$	1350.00
2	1 PC REAR BUMPER CLIP.	\$	20.00
3	1 PC REAR BUMPER RIGHT TOW HOOK COVER.	\$	26.50
4	1 PC TAILGATE.	\$	1380.00
5	1 PC TAILGATE WEATHERSTRIP.	\$	168.50
6	1 PC TAILGATE "H" EMBLEM.	\$	38.00
7	1 PC TAILGATE "SHUTTLE" EMBLEM.	\$	58.00
8	1 PC TAILGATE "HYBRID" EMBLEM.	\$	75.00
9	1 PC POCKET TAILGATE.	\$	27.50
10	1 PC TAILGATE LOCK.	\$	180.00
11	1 PC REAR GLASS TOP & LOWER MOULDING.	\$	180.00
12	1 PC REAR END PANEL TOP GARNISH.	\$	165.00
		\$	3,668.50
13	LESS: 20% DISCOUNT	\$	-733.70
		\$	2,934.80
<b><u>TO SUPPLY S.NETT PARTS</u></b>			
14	1 TUBE REAR GLASS SEALANT.	\$	40.00
15	1 SET REVERSE SENSOR.	\$	200.00
		\$	240.00

\* Compound interests at the rate of 1% per month  
 will be charged on late payment.

ROUNDING ADJ \$ -0.01

NEXT PAGE ...

Manager

**TAX INVOICE**

NO. : 2996

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

**MESSRS CHINA TAIPING INSURANCE (S) PTE LTD**3 Anson Road  
#16-00 Springleaf Tower  
SINGAPORE 079909

DATE : 26/12/2018

WORKS ORDER NO : 2958

VEHICLE NO : SMA1266J

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	BALANCE B/F	\$	3,174.80
	Make/ Model : HONDA SHUTTLE		
	Repair Date : 13/12/2018		
	Terms of Payment : COD		
	<b><u>LABOUR CHARGES</u></b>		
16	TO TUFF KOTE FRONT PORTION.	\$	60.00
17	TO REMOVE & REPLACE REAR GLASS.	\$	120.00
18	TO TRANSFER REAR TAILGATE TRIM BOARD, HANDLE,MECHANISM PARTS.	\$	80.00
19	TO CUT/WELDING REAR END PANEL,FLOOR PANEL.REMOVE REAR TAILGATE,REAR BUMPER, REAR END PANEL & FLOOR PANEL.TO ALIGN & ADJUST REAR TAILGATE & REAR BUMPER.	\$	700.00
		\$	0.00
20	TO PUTTY,RESPRAY PAINTING TAILGATE INLET & OUTER,REAR END PANEL,FLOOR PANEL & REAR BUMPER. TO POLISH.	\$	800.00
		\$	0.00
		\$	1,760.00

\* Compound interests at the rate of 1% per month  
will be charged on late payment.

<b>SUB TOTAL</b>	\$	4,934.80
<b>GST 7%</b>	\$	345.45
<b>ROUNDING ADJ</b>	\$	-0.01
<b>TOTAL</b>	\$	5,280.24

PREPARED BY

PRIME AUTO CLAIMS SERVICE  
Manager



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-192648  
Date of Request: 13/12/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd  
6 Benoi Place  
Singapore 629927

Dear Sir/Madam,

Enquiry Date 13/12/2018  
Enquiry By Liu Pei Yee  
TP Vehicle No. SJN4186D  
Accident Date 12/12/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJN4186D	China Taiping Insurance (Singapore) Pte. Ltd.	29/08/2018-28/08/2019	6389 6111

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-192648  
Date of Request: 13/12/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd  
6 Benoi Place  
Singapore 629927

Dear Sir/Madam,

Enquiry Date: 13/12/2018  
Enquiry By: Liu Pei Yee  
Vehicle No: SJN4186D  
Accident Date: 12/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque