

INS. CASE OWNER:

CC 3, ALG 180

LKK:
IDAC

Survey:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S5

Is driver the owner?

(YES) / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdowns Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Wp-TP CONVERTED TO OD.

Systemic

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SL2 8272A

at Workshop n/s: PERFORMANCE

of 303, PERFORMANCE RD

Insured:

Policy No:

Claims No:

Sum Insured:

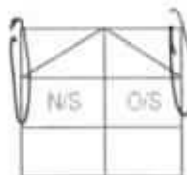
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report Consistent? : Yes or No

GIA / PR Seen Consistent? : Yes or No

Est. Repairs: 9 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{w/p}

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SL2 8272A

Yr Regn:

2018 MAY

Type: M/Cat / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

B.M.W 2160

CC 1496

Colour:

BLUE

A/C:

Insured / Std / NI / NA

Sp Reading:

06742

T/Radio:

Insured / Std / NI / NA

Eng/No:

CrNo:

WBA 2632030V926393

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

BS / DUN / EXNOVA / G / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

11/12/18

D.O.L:

14/12/18

Survey held at:

PERFORMANCE

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FR 8 O/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$18,675.30

? 12MIS \$5,128

R(\$9,173.38/33%)

Date/Time: File Pass In?

☐

Preli. Report

N:

☐

Final Report

Date/Time: File Return In?

B:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Fuel & Mileage:

Taxes:

Insurance:

Other:

Report Format:

Lump Sum / I.B.I: IS

SLZ8272A

BMW Dealer

Performance Motors LimitedA member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X393, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax: 64747770180, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel: 63190888 (AfterSales)
Fax: 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel: 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

car in

Estimate No. : b1 49422
Date Estimated : 12/12/2018
Prepared By : Han Kwan Yong

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- ESTIMATE REPAIR FOR -Sarpal Anupam
121 Meyer Road
#09-04 The Makena

Singapore 437932**- ACCOUNT - 238**AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLZ8272A	V926393	21/05/2018	216d AT	0

DESCRIPTIONVALUE

To tow accident vehicle to PML workshop.

195.00

To replace front bumper & attachments, front left fender, cross link, left carrier support, right carrier support, left headlight inner support including to knock out dented area caused by the accident

4250 5,100.00

To respray front bumper, front left fender, front right fender and bonnet

3695 4,100.00

To carry out body cavity preservation.
(Per panel).

100 118.00

To check steering geometry and conduct wheel alignment according to BMW specification (1x)

451 521.00

To replace tyre and wheel rim including balancing. (1x).

80 94.00

To replace both left and right headlights.

816 837.00

To replace front left/right side parking assist sensors including program and conduct checks for proper function

226 266.00

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

150 177.00

Sundries.

? 150.00

Total Labour 1: 11,574.00

DESCRIPTIONQTYPRICVALUEBODY NUT *nm*

10

0.90

9.00

ALLOY RIM 7JX16 DOUBLE SPK 473 *sea*

1

738.55

738.55

HUB CAP WITH CHROME EDGE *nm*

1

35.75

35.75



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GST REG. NO : M2 - 0020081 - X

E S T I M A T E

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Date Estimated : 12/12/2018
Prepared By : Han Kwan Yong

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLZ8272A	V926393	21/05/2018	216d AT	0

DESCRIPTION	QTY	PRIC	VALUE
FRT LH FENDER PA/	1	587.65	587.65
LH EXTENSION WHEEL HOUSING STRUT ?	1	135.80	135.80
LH CROSS SUPPORT SIDE PANEL ?	1	44.10	44.10
FRT BUMPER LH INSERT gra/	1	9.80	9.80
FRT BUMPER RH INSERT	1	9.95	9.95
FRT IMPACT ABSORBER CRA/	1	49.00	49.00
FRT LH BOTTOM DEFORMATION ELEMENT ?	1	86.40	86.40
FRT RH BOTTOM DEFORMATION ELEMENT ?	1	86.40	86.40
FRT BUMPER BOTTOM CARRIER X/MV	1	147.20	147.20
FRT LH SIDE PANEL TOP MOUNTING	1	9.00	9.00
FRT RH SIDE PANEL TOP MOUNTING X/MV	1	9.05	9.05
GRILLE BUMPER MIDDLE OPEN (PDC) DE/	1	95.05	95.05
LH SUPPORT FOG LAMP (GESCHLOSSEN) CRA/	1	77.60	77.60
RH SUPPORT FOG LAMP (GESCHLOSSEN) X/MV	1	77.60	77.60
FRT LH TOP DEFORMATION ELEMENT CRA/	1	98.70	98.70
FRT RH TOP DEFORMATION ELEMENT ?	1	98.70	98.70
FRT BUMPER PANEL PRIMED (PMA) TE/	1	863.05	863.05
GRILLE SIDE OPEN LH (PDC) ?	1	95.65	95.65
GRILLE SIDE OPEN RH (PDC) ?	1	95.65	95.65
FRT BUMPER TOP CARRIER Bro/	1	378.10	378.10
FRT LH GRILLE ?	1	88.15	88.15
FRT RH GRILLE ?	1	88.15	88.15
LICENCE PLATE HOLDER X/MV	1	70.65	70.65
GROMMET no/	2	0.75	1.50
LH SUPPORT HEADLIGHT ARM PA/	1	127.95	127.95
SUPPORT LH ?	1	92.55	92.55
SUPPORT RH ?	1	92.55	92.55
CROSSLINK FRONT 2nd/	1	115.75	115.75
C CLIP NUT no/	12	1.30	15.60
FRT LH WHEEL ARCH COVER TAN/	1	135.05	135.05
FRT RH WHEEL ARCH COVER DE/	1	135.05	135.05
AIR DUCT coas/ ?	1	195.25	195.25
UNDERBONNET SCREEN ?	1	199.25	199.25
# RH GASKET HEADLIGHT AND HOOD no/	1	18.75	18.75
PLAQUE 82MM no/	1	71.25	71.25
FRT ENGINE HOOD SEALING X/MV	1	51.50	51.50
# LH GASKET HEADLIGHT AND HOOD no/	1	20.20	20.20
HORN LOW PITCH cut/	1	82.85	82.85
HORN HIGH PITCH ?	1	82.85	82.85
WINDSHIELD CLEANING CONTAINER X/MV	1	129.60	129.60
# Bulb socket no/	1	18.70	18.70
LH HEADLIGHT BRACKET no/	1	34.85	34.85
RH HEADLIGHT BRACKET ?	1	34.85	34.85
LH LED MODULE CORNERING LIGHT ?	1	786.65	786.65
LH HEADLIGHT LED TECHNOLOGY no/	1	2,348.00	2,348.00
RH HEADLIGHT LED TECHNOLOGY cra/	1	2,348.00	2,348.00
CONTROL UNIT FRT LIGHT ELECTRONICS ?	1	893.90	893.90
LH FOG LIGHT coas/	1	276.40	276.40
RH FOG LIGHT no/ X/MV	1	276.40	276.40

Performance Motors Limited

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Co. Reg. No. 197401339W GST Reg. No M2-0020081-X



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64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 49422
Date Estimated : 12/12/2018
Prepared By : Han Kwan Yong

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLZ8272A	V926393	21/05/2018	216d AT	0

DESCRIPTION	QTY	PRIC	VALUE
BULB SILVER (12V 21W) <i>Am Blom R</i>	1	20.15	20.15
ULTRASONIC SENSOR BLACK ?	4	248.70	994.80
DECOUPING RING PDC TORQUE CONVERTER ?	6	5.05	30.30
# ULTRASONIC SENSOR IMPERIALBL ?	2	368.80	737.60
Total Parts :			14,452.80

Claims OD / 2nd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____
Date & Time 14/12/18 P1046 Excess S\$ _____
Surveyor's Name Rene Sign _____
Surveyor's Tel _____ Authorized Yes / No _____
Authorized Date _____ Time _____
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No _____ PML Yes / No _____
Surveyor's E-mail _____
No. of Working Days Recommend 8-7 days

KKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Labour 1	:	11,574.00
Parts	:	14,452.80
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	1,821.88
Grand Total	:	27,848.68

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

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GST REG. NO : M2 - 0020081 - X**E S T I M A T E**

Estimate No. : **b1 49422**
Date Estimated : **12/12/2018**
Prepared By : **Han Kwan Yong**

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLZ8272A	V926393	21/05/2018	216d AT	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

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Singapore 159944
Tel: 63190828 (AfterSales)
63190833/530 (Motorrad)
Fax: 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 49422**
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Prepared By : **Han Kwan Yong**Page No. : **5 of 6**

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15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



101, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 49422**
Date Estimated : **12/12/2018**
Prepared By : **Han Kwan Yong**

Page No. : **6 of 6**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLZ8272A	V926393	21/05/2018	216d AT	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pml.com.sg

Joy Irene (LKKAUTO)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Monday, 27 May 2019 1:41 PM
To: Joy Irene (LKKAUTO)
Cc: Tan, Bennie-WZ
Subject: RE: Our Ref : 0804615967SG-003 | Claim of SLZ8272A against SKR1662H DOA 11/12/2018 *** LKK REF: CC3/AIG18022467/R1ja3

Hi Joy,

This is noted. Please proceed to submit WP report and close the file. TP had converted to OD Claim.

Thank You.

Regards,
Lee Ming Yao
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1769
MingYao.Lee@AIG.com | www.aig.sg



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From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: 24 May 2019 18:29
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [EXTERNAL] RE: Our Ref : 0804615967SG-003 | Claim of SLZ8272A against SKR1662H DOA 11/12/2018 *** LKK REF: CC3/AIG18022467/R1ja3

This message is from an external sender; be cautious with links and attachments.

Hi George,

Yes. OI disputed liability.

Best Regards,
Joy Irene | Case Handler

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING



















































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Dec 2018 Edit Reg		14 Dec 2018 00:00 Edit Adj Rpt	\$418,675.30 Edit Estimates	\$418,675.30 View Rpt		Pending for Survey Report Cancel Case


































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Ng Suay Meng (Huang Ximing) , ID: S7105156J								
Main Claimant:	ANUPAM SARPAL , ID: G5953633N								
Vehicle Reg. No.:	SLZ8272A	Date of Loss:	11/12/2018 16:00 - :59 [6 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0804615967SG	Policy/Cover Note No.:	2100399483 (Comprehensive) Coverage: 21/01/2018 - 20/01/2019						
Vehicle Reg. No. (Insured):	SKR1662H	Policy No. (Claimant):	GA356916						
		Excess:							
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 24/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (23/01/2019): Alert - Adj Mandate Approved (\$40.00) - SLZ8272A - Claim Handler: Tan, Bennie-WZ AIG_SG_EXPRESS (23/01/2019): Alert - Adj Mandate Approved (\$40.00) - SLZ8272A - Claim Handler: Tan, Bennie-WZ 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLZ8272A (0804615967SG)**
[SKR1662H]
TP
ANUPAM SARPAL
Dec 11 2018 4:00PM
[Ng Suay Meng (Huang Ximing)]
Performance Motors Limited

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print		
1	14/12/18 15:48		Accident Statement From:00 - Reg. No: SKR1662H, Claimant: NG SUAY MENG (HUANG XIMING)												1			Load HTML		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
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2	27/05/19 16:12		Chassis Number												1			Load JPG		
3	27/05/19 16:12		General View												1			Load JPG		
4	27/05/19 16:12		General View												1			Load JPG		
5	27/05/19 16:12		General View												1			Load JPG		
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/12/18 08:36	TP ESTIMATE + docs	 Load PDF	
2	18/12/18 08:36	TP GIA REPORT	 Load PDF	
3	23/12/18 16:57	TP ESTIMATE - MARKED.	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18022467/R1JA3Q2

Date: 12/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100399483

Claimant Vehicle No: SLZ8272A

Insured Vehicle No: SKR1662H

Date of Loss: 11/12/2018

Nature of Claim: TP

Claim No: 0804615967SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLZ8272A

Make & Model: BMW 216i, 1.5 (A)

Engine No: 35465266B37C15A

Reg. Date: 21/05/2018 (Man. Year: 2018)

Chassis No: WBA2B32030V926393

Colour: Blue

Odometer: 6742 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Goodyear 6 mm

Rear Left Side: Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,602.80	8,712.30	5,890.50	40.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,424.00	9,963.00	1,461.00	12.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	26,026.80	18,675.30	7,351.50	28.25
+ GST 7.00/7.00% (S\$)	1,821.88	1,307.27	514.61	28.25
Nett Amount (S\$)	27,848.68	19,982.57	7,866.11	28.25
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 14/12/2018

Date Inspected: 14/12/2018 Inspected At:

Performance Motors Limited (Alexandra)
303 Alexandra Road, Sime Darby
Performance Centre
Singapore 159941

Estimated Period of Repair: 9.0 days

Adjuster: MOHD RASUL

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES		150.00 FS	*- FS
2	10		*BODY NUT	Necessary	9.00 FS	*9.00 FS
3	1		*ALLOY RIM 7JX16 DOUBLE SPK 473	Scratched	738.55 FS	*738.55 FS
4	1		*HUB CAP WITH CHROME EDGE	Necessary	35.75 FS	*35.75 FS
5	1		*FRT LH FENDER	Bent	587.65 FS	*587.65 FS
6	1		*LH EXTENSION WHEEL HOUSING STRUT		135.80 FS	*- FS
7	1		*LH CROSS SUPPORT SIDE PANEL		44.10 FS	*- FS
8	1		*FRT BUMPER LH INSERT	Cracked	9.80 FS	*9.80 FS
9	1		*FRT BUMPER RH INSERT		9.95 FS	*- FS
10	1		*FRT IMPACT ABSORBER	Cracked	49.00 FS	*49.00 FS
11	1		*FRT LH BOTTOM DEFORMATION ELEMENT		86.40 FS	*- FS
12	1		*FRT RH BOTTOM DEFORMATION ELEMENT		86.40 FS	*- FS
13	1		*FRT BUMPER BOTTOM CARRIER	Not Necessary	147.20 FS	*- FS
14	1		*FRT LH SIDE PANEL TOP MOUNTING		9.00 FS	*- FS
15	1		*FRT RH SIDE PANEL TOP MOUNTING	Not Necessary	9.05 FS	*- FS
16	1		*GRILLE BUMPER MIDDLE OPEN (PDC)	Deformed	95.05 FS	*95.05 FS
17	1		*LH SUPPORT FOG LAMP (GESCHLOSSEN)	Cracked	77.60 FS	*77.60 FS
18	1		*RH SUPPORT FOG LAMP (GESCHLOSSEN)	Not Necessary	77.60 FS	*- FS
19	1		*FRT LH TOP DEFORMATION ELEMENT	Cracked	98.70 FS	*98.70 FS
20	1		*FRT RH TOP DEFORMATION ELEMENT		98.70 FS	*- FS
21	1		*FRT BUMPER PANEL PRIMED (PMA)	Deformed	863.05 FS	*863.05 FS
22	1		*GRILLE SIDE OPEN LH (PDC)		95.65 FS	*- FS
23	1		*GRILLE SIDE OPEN RH (PDC)		95.65 FS	*- FS
24	1		*FRT BUMPER TOP CARRIER	Broken	378.10 FS	*378.10 FS
25	1		*FRT LH GRILLE		88.15 FS	*- FS
26	1		*FRT RH GRILLE		88.15 FS	*- FS
27	1		*LICENCE PLATE HOLDER	Not Necessary	70.65 FS	*- FS
28	2		*GROMMET	Necessary	1.50 FS	*1.50 FS
29	1		*LH SUPPORT HEADLIGHT ARM	Bent	127.95 FS	*127.95 FS
30	1		*SUPPORT LH		92.55 FS	*- FS
31	1		*SUPPORT RH		92.55 FS	*- FS
32	1		*CROSSLINK FRONT	Cut	115.75 FS	*115.75 FS
33	12		*C CLIP NUT	Necessary	15.60 FS	*15.60 FS
34	1		*FRT LH WHEEL ARCH COVER	Torn	135.05 FS	*135.05 FS
35	1		*FRT RH WHEEL ARCH COVER	Deformed	135.05 FS	*135.05 FS
36	1		*AIR DUCT		195.25 FS	*- FS
37	1		*UNDERBONNET SCREEN		199.25 FS	*- FS
38	1		*RH GASKET HEADLIGHT AND HOOD	Necessary	18.75 FS	*18.75 FS
39	1		*PLAQUE 82MM	Necessary	71.25 FS	*71.25 FS
40	1		*FRT ENGINE HOOD SEALING	Not Necessary	51.50 FS	*- FS
41	1		*LH GASKET HEADLIGHT AND HOOD	Necessary	20.20 FS	*20.20 FS
42	1		*HORN LOW PITCH	Cut	82.85 FS	*82.85 FS
43	1		*HORN HIGH PITCH		82.85 FS	*- FS
44	1		*WINDSHIELD CLEANING CONTAINER	Not Necessary	129.60 FS	*- FS
45	1		*BULB SOCKET	Necessary	18.70 FS	*18.70 FS
46	1		*LH HEADLIGHT BRACKET	Bent	34.85 FS	*34.85 FS
47	1		*RH HEADLIGHT BRACKET		34.85 FS	*- FS
48	1		*LH LED MODULE CORNERING LIGHT		786.65 FS	*- FS
49	1		*LH HEADLIGHT LED TECHNOLOGY	Broken	2,348.00 FS	*2,348.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*RH HEADLIGHT LED TECHNOLOGY	Cracked	2,348.00 FS	*2,348.00 FS
51	1		*CONTROL UNIT FRT LIGHT ELECTRONICS		893.90 FS	*- FS
52	1		*LH FOG LIGHT	Cracked	276.40 FS	*276.40 FS
53	1		*RH FOG LIGHT	Not Necessary	276.40 FS	*- FS
54	1		*BULB SILVER (12V 21W)	Broken	20.15 FS	*20.15 FS
55	4		*ULTRASONIC SENSOR BLACK		994.80 FS	*- FS
56	6		*DECOUPING RING PDC TORQUE CONVERTER		30.30 FS	*- FS
57	2		*ULTRASONIC SENSOR IMPERIALBL		737.60 FS	*- FS
Total Parts (\$\$)					14,602.80	8,712.30

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO TOW ACCIDENT VEHICLE TO PML WORKSHOP	New	195.00	195.00
2	TO REPLACE FRONT BUMPER & ATTACHMENTS ,FRONT LEFT FENDER ,CROSS LINK ,LEFT CARRIER SUPPORT ,RIGHT CARRIER SUPPORT,LEFT HEADLIGHT INNER SUPPORT INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT	New	5,100.00	4,250.00
3	TO RESPRAY FRONT BUMPER ,FRONT LEFT FENDER ,FRONT RIGHT FENDER AND BONNET	New	4,106.00	3,695.00
4	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL)	New	118.00	100.00
5	TO CHECK STEERING GEOMETRY AND CONDUCT WHEEL ALIGNMENT ACCORDING TO BMW SPECIFICATION	New	531.00	451.00
6	TO REPLACE TYRE AND WHEEL RIM INCLUDING BALANCING	New	94.00	80.00
7	TO REPLACE BOTH LEFT AND RIGHT HEADLIGHTS	New	837.00	816.00
8	TO REPLACE FRONT LEFT /RIGHT SIDE PARKING ASSIST SENSORS INCLUDING PROGRAM AND CONDUCT CHECKS FOR PROPER FUNCTION	New	266.00	226.00
9	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENT OF HEADLIGHTS	New	177.00	150.00
Gross Labour Cost (\$\$)			11,424.00	9,963.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >