

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 24 March 2020 1:56 PM
To: Mavis, Chew; Admin-D (LKKAuto); Admin A; Hsiao Tong (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: #2078952405SG003#023,023# << AIG ref | LKK Ref: CC6/AIG18022434/Ufa3

Dear Mavis,

Noted. We will submit survey report to you as soonest possible.

We also checked with both parties and they did not receive the PIR yet. Will upload to the Merimen once we received it.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mavis, Chew [mailto:Chew.Mavis@aig.com]
Sent: Monday, 23 March 2020 9:23 AM
To: Admin-D (LKKAuto); Admin A; Hsiao Tong (LKKAuto); Poh Kin (LKKAuto); Asher Sng (LKKAuto)
Subject: #2078952405SG003#023,023# << AIG ref | LKK Ref: CC6/AIG18022434/Ufa3
Importance: High

Hi LKK,

Please be informed that I have taken over this matter from Bernard.

We have been informed that TP has passed the PD claim to a solicitor. As such, kindly submit your survey report and also request for Police Investigation Result from OI and have them uploaded in Merimen soonest.

Kindly advise once done, thank you.

Best Regards,

Ms. Mavis Chew

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1970

chew.mavis@aig.com | www.aig.sg



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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/AIG18022434/Ufa3

11th January 2019

SEAH SHEAU MING
Block 72 Geylang Bahru,
#07-3032,
Singapore 330072.

BY POST

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLX 439A, FBJ 1970S AND OTHERS ALONG ECP ON 30.11.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)