

Gerald.

CC 4, LPL 180

24/12/18, 1/12/18

LKK:
IDAC:

Surveyor:

Rigel

DOI:

ASSIGNMENT

180

Date / Time:

12/12/18

Registered in Merimen:

Pre-assign / CCU / FTE

GY 2973 G



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SLZ 3440



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

27/1/19
01/1/19

SLZ 3440 - X;

GY 2973 G - 01/12/18 (5702) / Km: WA 18/1/19

15-01-19

IN VIEW OF ALL THE RELEVANT FACTS, WE BELIEVE OUR
C/L HAD DAMAGED TP VEHICLE WHILE DOING REVERSE PARKING

15/1/19 @ 2.07pm. Called OIP, Mr Lim. He confirm that
he had hit sta. Vehicle parked on his right
side. The damages on TP's is heavy on left
side. OIP mention he had hit TP's side
mirror.

8/2/19 - HL → typemelde

14/3/19

Email LMPAC to seek mandate @ \$10,085.50

24/4/19

Typo error: Re-seek mandate @ \$10,085.50

20/5/19

Email reply to LPL Gerald. Pending reply on Labour

26/5/19

Offer \$10,085.50 to TP - Pending acceptance

8/5/19

Settle @ \$10,085.50, send DV - Pending DV in.

PRELIMINARY ADVICE

Date/Time:

Sent By:

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(W)

(Agreed / Assessed) BOLA S/N No.:

N/A

Repair Cost:

SS

9336.50

Loss of Rental (LOR):

SS

744.00

(7 days) x 107.00

W/ST

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

10085.50

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

10,085.50

Name 1:

WARRIES AUTOMOTIVE PTE LTD.

Payee 2: (if B.A.):

SS

Name 2:

Payee 3: (if B.A.):

SS

Name 3:

24/7/19

✓
JH 230119

SERVICE ESTIMATE

96332 - C00001

BL: SERVICE SALES - PC

Ms Tan Wei Ling

Blk 63-A Lengkok Bahru

#13-372

Singapore 151063

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page 1

Inv.date : 04/12/2018

WIP No. : 41370

Veh.In/Out: 03/12/2018

*Tel.No. : Mobile: 97631280

Reg.No. : SL23440

Reg.date : 20/04/2018

Mileage : 0

Chassis No: YV1HV28L0J2488390

Closed by : Derek OH Siong Hwe

Svc Consultant :

Remarks : Ms Tan Wei Ling

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount S
802	TO REPLACE FRONT LH DOOR,FRT	0	4800.00	0	4,800.00 S	2800 (800)
	LH WING MIRROR ASSY,REAR LH	3-5				
	DOOR,REAR LH DOOR TRIM,REAR					
	LH FENDER,ETC					
300	TO PUTTY SPRAY PAINT ON FRT	0	3500.00	0	3,500.00 S	2100 (900)
	LH DOOR,REAR LH DOOR,REAR LH					
	FENDER,ETC					
802	TO TRANSFER REAR LH DOOR PARTS	0	250.00	0	250.00 S	
280	TO CHECK WIRING INCLUDE	0	450.00	0	450.00 S	
	RESETTING OF ALL ELECTRICAL					
	MODULES					
	DOOR PANEL REAR LH ✓	1.0 EA	1850.70	10	1,665.63 S	
	GUIDE MOULDING BLACK ✓	1.0 EA	132.20	10	118.98 S	
	DOOR SEAL LOWER LHR ✓	1.0 EA	121.30	10	109.17 S	
	WEATHERSTRIP REAR LH ✓	1.0 EA	61.90	10	55.71 S	
	GUIDE MOULDING BLACK ✓	1.0 EA	113.00	10	101.70 S	
	DOOR SEAL LOWER LHR ✓	1.0 EA	121.30	10	109.17 S	

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to our final audit
- Third party survey is on a "No Fault Prejudice" basis
- No illegal modifications is a must
- Supplementary items must be removed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SERVICE ESTIMATE

96332 - C00001 SL: SERVICE SALES - PC

Ms Tan Wei Ling
Blk 63-A Lengkok Bahru
#13-572

Singapore 131063

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page: 2

Inv.date : 04/12/2018

WIP No. : 41370

Veh.In/Out: 03/12/2018

*Tel.No. : Mobile: 97631280

Reg.No. : SL23440

Reg.date : 20/04/2018

Mileage : 0

Chassis No: YV1HV28LOJ2488390

Closed by : Derek Oh Siong Mee

Svc Consultant :

Remarks : Ms Tan Wei Ling

Op.No	Description	Rech Qty	Price	Disc%	Pkg	Amount	G
-------	-------------	----------	-------	-------	-----	--------	---

	ADHESIVE TUBE CHEMIC <i>16 X 17</i>	4.0 EA	75.80	10		272.88	S ✓
	BLIND RIVET 4.0*21 P	10.0 EA	3.00	10		27.00	S
	BUMPER CLIP 8x8,5 <i>X 17</i>	10.0 EA	5.40	10		48.60	S
	PLASTIC RIVET P/W RA <i>X 17</i>	10.0 EA	6.90	10		62.10	S
	SOUND DEADENING PAD <i>17</i>	10.0 EA	250.00	10		450.00	S 225
	MIRROR GLASS LH S60 <i>X 17</i>	1.0 EA	210.50	10		189.45	S
	DOOR MIRROR LH T2 V4 <i>Sch</i>	1.0 EA	217.40	10		465.66	S ✓
	MIRROR BACK COVER LH <i>Repair</i>	1.0 EA	285.90	10		257.31	S

Repair
Hp 9001068
6 days
23/01/19 @ 1520

Gross Total.. 12,935.16

Labour Total 9,000.00
Parts Total 3,935.16
Package Total 0.00

Net..... 12,935.16
GST @ 7.0% 905.46
Total..... 13,840.60
Paid..... 0.00
Please Pay... 13,840.60

GST: 5=StdRated; 0=OutOfScope; Z=ZeroRated

SERVICE ESTIMATE

0 - L00002
 LONPAC INSURANCE BHD
 300 BEACH ROAD
 #17-04/07 THE CONCOURSE
 SINGAPORE 199555

SL: LONPAC INSURANCE BHD

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page 1
 Inv.date : 01/02/2019
 WIP No. : 50470
 Veh.In/Out: 23/01/2019 31/01/2019
 *Tel.No. : 62507388
 Reg.No. : SLZ344D
 Reg.date : 20/04/2018
 Mileage : 1,797
 Chassis No: YV1MV28LOJ2488390

Closed by : Derek Oh Siong Wee
 Svc Consultant : ACC
 Remarks : Ms Tan Wei Ling

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE FRONT LH DOOR, REAR LH DOOR, REAR LH DOOR SEAL, REAR LH DOOR TRIM, REAR LH FENDER, ETC	0	2800.00	0		2,800.00	S
800	TO PUTTY SPRAY PAINT ON FRT LH DOOR, REAR LH DOOR, REAR LH FENDER, ETC	0	2100.00	0		2,100.00	S
802	TO TRANSFER REAR LH DOOR PARTS	0	250.00	0		250.00	S
280	TO CHECK WIRING INCLUDE RESETTNG OF ALL ELECTRICAL MODULES	0	450.00	0		450.00	S
	DOOR PANEL REAR LH V	1.0 EA	1850.70	10		1,665.63	S
	GUIDE MOULDING BLACK	1.0 EA	132.20	10		118.98	S
	DOOR SEAL LOWER LHR	1.0 EA	121.30	10		109.17	S
	WEATHERSTRIP REAR LH	1.0 EA	61.90	10		55.71	S
	GUIDE MOULDING BLACK	1.0 EA	115.00	10		103.50	S
	DOOR SEAL LOWER LHF	1.0 EA	121.30	10		109.17	S

SERVICE ESTIMATE

O - L00002 SL: LONPAC INSURANCE BHD
 LONPAC INSURANCE BHD
 300 BEACH ROAD
 #17-04/07 THE CONCOURSE
 SINGAPORE 199555

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page 2
 Inv.date. : 01/02/2019
 WIP No. : 50470
 Veh.In/Out: 23/01/2019 31/01/2019
 *Tel.No. : 62507388
 Reg.No. : SL2344D
 Reg.date. : 20/04/2018
 Mileage : 1,797
 Chassis No: YV1HV28L0J2488390

Closed by : Derek Oh Siong Wee
 Svc Consultant : ACC
 Remarks : Ms Tan Wei Ling

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
	ADHESIVE TUBE CHEMIC	4.0 EA	75.80	10		272.88	S
	DOOR MIRROR LH T2 V4	1.0 EA	517.40	10		465.66	S
	SOUND DEADENING PAD	1.0 EA	250.00	10		225.00	S

			Gross Total.	8,725.70
Labour Total	5,600.00	Net.....	8,725.70	
Parts Total	3,125.70	GST @ 7.0%	610.80	
Package Total	0.00	Total.....	9,336.50	
			Paid.....	0.00
			Please Pay..	9,336.50

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 12 December 2018 3:41 PM
To: Derek Oh Siong Wee; Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185

4:29pm @ 12/12/18
person @ Derek.
vehicle not in

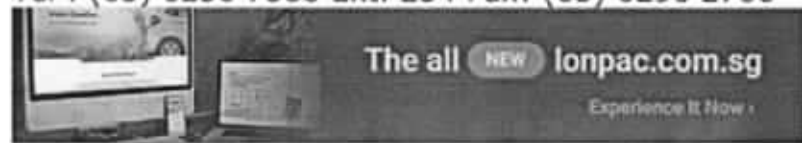
Without Prejudice

Dear Derek

Our Insured has still not reported the accident yet.

Please liaise with LKK Auto Consultants Pte Ltd.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Derek Oh Siong Wee [mailto:derek.oh@wearnes.com]
Sent: Wednesday, 12 December, 2018 3:36 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 10 December, 2018 8:51 AM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

WITHOUT PREJUDICE

Dear Derek,

We have written to our insured to do so.
To date, no report received yet.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Friday, 7 December, 2018 9:56 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 4 December, 2018 2:37 PM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

WITHOUT PREJUDICE

Our Ref :18/18/18/VC00/021185

Dear Derek,

The case is handled by me.

We shall revert once our insured lodged a report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]

Sent: Tuesday, 4 December, 2018 2:12 PM

To: ONG LI LI; MT_Claim_SG

Cc: Richmond Ho

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

Importance: High

Hi Ms Ong

Kindly revert with liability clearance once your insured reported first before physical survey, thank you

Best Regards,

Derek Oh

Service Consultant

Bodyshop & Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

D (65) 6430 4895 M (65) 9818 7217

www.wearnes.com derek.oh@wearnes.com

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From: ONG LI LI <long@lonpac.com>

Sent: Tuesday, 4 December, 2018 1:41 PM

To: Derek Oh Siong Wee <derek.oh@wearnes.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Richmond Ho <richmond.ho@wearnes.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

Without Prejudice

Dear Derek

Our Insured has not reported the accident.

Do you still want us to arrange survey?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]

Sent: Tuesday, 4 December, 2018 1:16 PM

To: GERALD POH WEE BIN; MT_Claim_SG

Cc: Richmond Ho

Subject: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G

Importance: High

Hi

Please refer to the above attachment and check if possible for direct settlement

Best Regards,

Derek Oh

Service Consultant

Bodyshop & Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

D (65) 6430 4895 M (65) 9818 7217

www.wearnes.com derek.oh@wearnes.com

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Hsiao Tong (LKKAUTO)

From: Derek Oh Siong Wee <derek.oh@wearnes.com>
Sent: Friday, 11 January 2019 3:47 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; assignments; Poh Kin (LKKAUTO)
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3
Attachments: 2062_001.pdf
Importance: High

Hi

Kindly view attach, even with this? Any changes, thank you

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

D (65) 6430 4895 M (65) 9818 7217

www.wearnes.com

derek.oh@wearnes.com

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 11 January, 2019 2:48 PM

To: Derek Oh Siong Wee <derek.oh@wearnes.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our driver's report for your necessary action.

We are looking into the matter and will get back to you asap.

Kindly let us have the evidences (ie: PIR) in order for us to look into the matter.

FACTS Liability?

- 1) T/P VEHICLE IS PARKED BETWEEN 22/1/18 TO 30/1/18
- 2) O/I MENTIONED DOA IS 30/1/18 AND HE ADMITTED HIS LORRY TOUCHED SOMETHING WHILE PARKING
- 3) WITNESS' NOTE DID NOT MENTION THE DATE OF EVENT AND WHICH PART OF VEHICLE FOUND DENT & SCRATCH NO RECALL OF HIS IDENTITY
- 4) BUT BASED ON O/I'S REPORT, IT SEEMS HIGHLY POSSIBLE THAT HIS LORRY HAD TOUCHED T/P'S VEHICLE IN THE COURSE OF REVERSE PARKING
- 5) SINCE O/I DRIVER DID NOT DENY HIS INVOLVEMENT, WE ARE LIABLE
- 6) TO CALL HIM AGAIN TO VERIFY BEFORE CONFIRM LIABILITY.

→ Left side

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Derek Oh Siong Wee <derek.oh@wearnes.com>

Sent: Friday, 11 January 2019 11:29 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3

Importance: High

Hi

Any update

Best Regards,

Derek Oh

Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

D (65) 6430 4895 M (65) 9818 7217

www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee

Sent: Wednesday, 19 December, 2018 10:51 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>

Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments'

<assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3

Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee

Sent: Friday, 14 December, 2018 9:01 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3

Importance: High

FYA

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 13 December, 2018 3:01 PM

To: Derek Oh Siong Wee <derek.oh@wearnes.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident till date.

Please provide us the following.

- ***Evidence i.e. video/ scene photo.***
- ***Estimate cost of repair***
- ***GIA report***

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 12 December 2018 3:41 PM

To: Derek Oh Siong Wee <derek.oh@wearnes.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185

Without Prejudice

Dear Derek

Our Insured has still not reported the accident yet.

Please liaise with LKK Auto Consultants Pte Ltd.

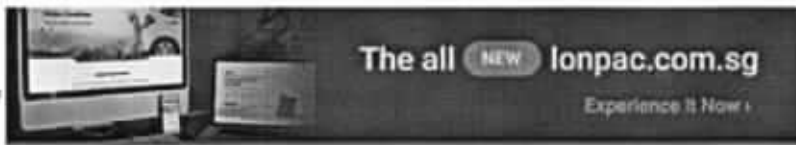
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Wednesday, 12 December, 2018 3:36 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 10 December, 2018 8:51 AM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

WITHOUT PREJUDICE

Dear Derek,

We have written to our insured to do so.
To date, no report received yet.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Friday, 7 December, 2018 9:56 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 4 December, 2018 2:37 PM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

WITHOUT PREJUDICE

Our Ref :18/18/18/VC00/021185

Dear Derek,

The case is handled by me.

We shall revert once our insured lodged a report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Tuesday, 4 December, 2018 2:12 PM

To: ONG LI LI; MT_Claim_SG
Cc: Richmond Ho
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi Ms Ong

Kindly revert with liability clearance once your insured reported first before physical survey, thank you

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: ONG LI LI <long@lonpac.com>
Sent: Tuesday, 4 December, 2018 1:41 PM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

Without Prejudice

Dear Derek

Our Insured has not reported the accident.

Do you still want us to arrange survey?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Tuesday, 4 December, 2018 1:16 PM
To: GERALD POH WEE BIN; MT_Claim_SG
Cc: Richmond Ho
Subject: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G
Importance: High

Hi

Please refer to the above attachment and check if possible for direct settlement

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hi. I HEARD A BANG
WHEN A LORRY REVERSE-
TO PARK. AFTER HE
LEFT I SAW THE
DENT & SCRATCHES ON
YOUR CAR.

YOU MAY TRY IF HE
WILL ADMIT TO CLAIM
6479736

ISUZU WHITE TRUCK.
REH COMPANY OF LORRY
LANDSCAPE SERVICES P/L
6001 BEACH RD #09. 09

TOO BAD THERE IS NO CAM
TO RECORD.

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 15 January 2019 4:07 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *LKK REF: CC4/LPC18022427/pa3

Dear Hsiao Tong,

Since you have spoken to insured driver and he had confirmed that he has hit into something while reversing, you may proceed with direct settlement.

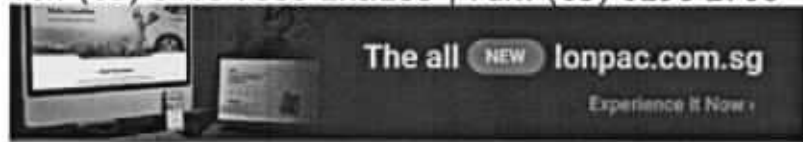
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 15 January, 2019 3:06 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *LKK REF: CC4/LPC18022427/pa3

Dear Gerald,

We refer to your below email.

Third party vehicle is parked between 22/11/2018 – 30/11/2018. Our insured driver mentioned DOA is 30/11/2018 and he admitted his lorry touched something while parking.

Third party had submitted a copy of witness' note(see attached). However the witness did not mention the date of event and which part of vehicle found dent & scratched. Furthermore, no reveal of the witness identity.

Based on our insured report, it seems highly possible that his lorry had collided onto third party's vehicle in the course of reverse parking.

We have contacted our driver Mr Lee Kim Poh to verify the nature of accident. Our driver confirmed that he had hit onto something while he was reversing his lorry into the parking lot. He think that he had collided onto the side mirror but there was no damage when he alighted to check. Our driver did not deny his involvement in the collision.

In view of the above, kindly let us have your comments/ instruction if we may proceed DS with third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 17 December 2018 4:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185

Dear Hsiao Tong,

Attached copy of insured's GIA report for your attention.

In the absence of the video footage and independent witness, please let us have your views on liability.

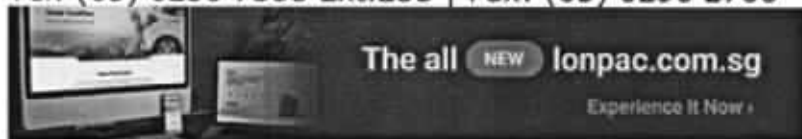
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 13 December, 2018 2:48 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto); CS A Team

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 18/18/18/VC00/021185

LKK REF: CC4/LPC18022427/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 12 December, 2018 4:31 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 12 December 2018 3:41 PM

To: Derek Oh Siong Wee <derek.oh@wearnes.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185

Without Prejudice

Dear Derek

Our Insured has still not reported the accident yet.

Please liaise with LKK Auto Consultants Pte Ltd.

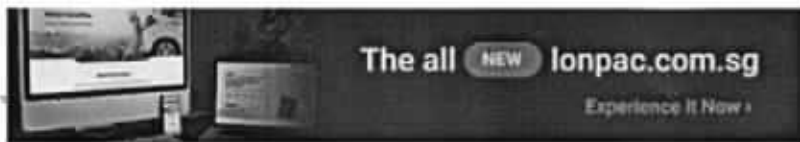
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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Sent: Wednesday, 12 December, 2018 3:36 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 10 December, 2018 8:51 AM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

WITHOUT PREJUDICE

Dear Derek,

We have written to our insured to do so.
To date, no report received yet.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Friday, 7 December, 2018 9:56 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

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Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



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To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

WITHOUT PREJUDICE

Our Ref :18/18/18/VC00/021185

Dear Derek,

The case is handled by me.

We shall revert once our insured lodged a report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Tuesday, 4 December, 2018 2:12 PM

To: ONG LI LI; MT_Claim_SG
Cc: Richmond Ho
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi Ms Ong

Kindly revert with liability clearance once your insured reported first before physical survey, thank you

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



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www.wearnes.com derek.oh@wearnes.com

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To: Derek Oh Siong Wee <derek.oh@wearnes.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

Without Prejudice

Dear Derek

Our Insured has not reported the accident.

Do you still want us to arrange survey?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Tuesday, 4 December, 2018 1:16 PM
To: GERALD POH WEE BIN; MT_Claim_SG
Cc: Richmond Ho
Subject: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G
Importance: High

Hi

Please refer to the above attachment and check if possible for direct settlement

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



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249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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www.avg.com

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 21 January 2019 9:45 AM
To: 'Derek Oh Siong Wee'
Cc: Admin A; assignments; Poh Kin (LKKAUTO)
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Derek Oh Siong Wee <derek.oh@wearnes.com>
Sent: Monday, 21 January 2019 7:34 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



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From: Derek Oh Siong Wee
Sent: Thursday, 17 January, 2019 12:40 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



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From: Derek Oh Siong Wee
Sent: Friday, 11 January, 2019 3:47 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Poh Kin (LKKAuto)

<pohkin@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3

Importance: High

Hi

Kindly view attach, even with this? Any changes, thank you

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 11 January, 2019 2:48 PM

To: Derek Oh Siong Wee <derek.oh@wearnes.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our driver's report for your necessary action.

We are looking into the matter and will get back to you asap.

Kindly let us have the evidences (ie: PIR) in order for us to look into the matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Derek Oh Siong Wee <derek.oh@wearnes.com>

Sent: Friday, 11 January 2019 11:29 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3

Importance: High

Hi

Any update

Best Regards,

Derek Oh

Service Consultant

Bodyshop & Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

D (65) 6430 4895 M (65) 9818 7217

www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee

Sent: Wednesday, 19 December, 2018 10:51 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>

Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3

Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee
Sent: Friday, 14 December, 2018 9:01 AM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3
Importance: High

FYA

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 13 December, 2018 3:01 PM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185 *** LKK REF: CC4/LPC18022427/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident till date.

Please provide us the following.

- ***Evidence i.e. video/ scene photo.***
- ***Estimate cost of repair***
- ***GIA report***

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Wednesday, 12 December 2018 3:41 PM

To: Derek Oh Siong Wee <derek.oh@wearnes.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185

Without Prejudice

Dear Derek

Our Insured has still not reported the accident yet.

Please liaise with LKK Auto Consultants Pte Ltd.

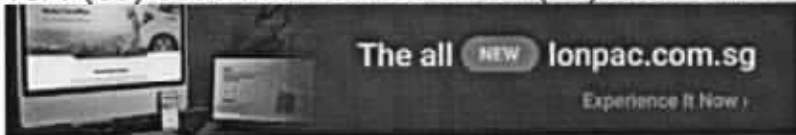
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]

Sent: Wednesday, 12 December, 2018 3:36 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 10 December, 2018 8:51 AM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

WITHOUT PREJUDICE

Dear Derek,

We have written to our insured to do so.
To date, no report received yet.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Friday, 7 December, 2018 9:56 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 4 December, 2018 2:37 PM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

WITHOUT PREJUDICE

Our Ref :18/18/18/VC00/021185

Dear Derek,

The case is handled by me.

We shall revert once our insured lodged a report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Tuesday, 4 December, 2018 2:12 PM
To: ONG LI LI; MT_Claim_SG
Cc: Richmond Ho
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi Ms Ong

Kindly revert with liability clearance once your insured reported first before physical survey, thank you

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: ONG LI LI <long@lonpac.com>
Sent: Tuesday, 4 December, 2018 1:41 PM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

Without Prejudice

Dear Derek

Our Insured has not reported the accident.

Do you still want us to arrange survey?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Tuesday, 4 December, 2018 1:16 PM
To: GERALD POH WEE BIN; MT_Claim_SG
Cc: Richmond Ho
Subject: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G
Importance: High

Hi

Please refer to the above attachment and check if possible for direct settlement

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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www.avg.com

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 19 March 2019 2:18 PM
To: 'geraldpoh@lonpac.com'
Cc: Hsiao Tong (LKKAuto); 'MT_Claim_SG'; Admin A
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185
*LKK REF: CC4/LPC18022427/R1pa3
Attachments: ADJUSTMENT REPORT.pdf; INSPECTION REPORT.pdf; LKK SURVEY PHOTO.pdf; LOD AND OTHER DOCUMENTS.pdf

Lonpac Ref: **18/18/18/VC00/021185**

LKK Ref: CC4/LPC18022427/R1pa3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 15/01/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**WEARNES AUTOMOTIVE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,840.60	\$ 9,336.50
2. Loss of Rental (08days x \$100.00) W/GST	\$ 856.00	\$ 449.40 (7days x \$60.00)
3. LTA/ GIA Search Fee	\$ -	\$ -
Total	\$ 14,696.60	\$ 9,785.90

**06days recommendation for repair + 1sunday = 7days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 8 February 2019 4:47 PM

(PAYMENT BREAKDOWN)

Vehicle No	:	SL23K4D (Insd veh)	Model	:	Volvo V40
	:	64 79734 (TP veh)			
Date of Accident	:	30/11/18			

Global Sum Settlement	:	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
Liability	:	100 %	(Agreed/Assessed)

Repair Estimate	:	\$ 13840.60	
Final Repair Cost	:	\$ 9336.50	
Loss of Use	:	\$	days at \$ per day
Rental (if any)	:	\$ 856.00	08 days at \$ 107.00 (incl of GST) per day
Others	:	\$	
	:	\$	
	:	\$	
	:	\$	
Final Settlement Sum	:	\$ 10192.50	

Remarks:	

Payment Instruction: Payee's Breakdown			
1)	Wearied Splomstiva P/L	:	\$ 10192.50
2)		:	\$
3)		:	\$
4)		:	\$




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18022427/R1ga3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555			Date : 04-06-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GY 7973G	Veh. Inspected	SLZ 344D	
Policy No.	Z/18/VC00/102121	Coverage (\$)	0.00	
Claim No.	18/18/18/VC00/021185	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	12/12/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLVO V40 T2 (A)	c.c	1498	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	YV1MV28L0J2488390	Colour	BLUE	
Odometer	1797	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	MICHELIN	6 mm	
L/H Front Tyre	205/55 R16	MICHELIN	6 mm	
R/H Rear Tyre	205/55 R16	MICHELIN	6 mm	
L/H Rear Tyre	205/55 R16	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	30/11/2018	Inspection Date	23/01/2019	
Survey held at	WEARNES AUTOMOTIVE PTE LTD 249 ALEXANDRA ROAD SINGAPORE 159935			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.				
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLZ 344D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	DOOR PANEL REAR LH V (SN)	BENT	1,665.63	1,665.63
1	GUIDE MOULDING BLACK (SN)	NECESSARY	118.98	118.98
1	DOOR SEAL LOWER LHR (SN)	NECESSARY	109.17	109.17
1	WEATHERSTRIP REAR LH (SN)	NECESSARY	55.71	55.71
1	GUIDE MOULDING BLACK (SN)	NECESSARY	103.50	103.50
1	DOOR SEAL LOWER LHF (SN)	NECESSARY	109.17	109.17
4	ADHESIVE TUBE CHEMIC (SN)	NECESSARY	272.88	272.88
10	BLIND RIVET 4.0*21 P (SN)	NOT NECESSARY	27.00	-
10	BUMPER CLIP 8X8,5 (SN)	NOT NECESSARY	48.60	-
10	PLASTIC RIVET P/W RA (SN)	NOT NECESSARY	62.10	-
2	SOUND DEADENING PAD (SN)	NECESSARY (1 PC ONLY)	450.00	225.00
1	MIRROR GLASS LH S60 (SN)	NOT NECESSARY	189.45	-
1	DOOR MIRROR LH T2 V4 (SN)	SCRATCHED	465.66	465.66
1	MIRROR BACK COVER LH (SN)	TO REPAIR SEE LABOUR	257.31	-
			3,935.16	3,125.70
LABOUR				
	TO REPLACE FRONT LH DOOR ,FRT LH WING MIRROR ASSY , REAR LH DOOR ,REAR LH DOOR TRIM ,REAR LH FENDER ,ETC.INCLUSIVE OF THE REPAIR OF MIRROR BACK COVER LH.		4,800.00	2,800.00
	TO PUTTY SPRAY PAINT ON FRT LH DOOR ,REAR LH DOOR,REAR LH FENDER,ETC.		3,500.00	2,100.00
	TO TRANSFER REAR LH DOOR PARTS.		250.00	250.00
	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES.		450.00	450.00
	-		-	-
	-		-	-
	-		-	-
			9,000.00	5,600.00
GRAND TOTAL			12,935.16	8,725.70

Report Ref No. CC4/LPC18022427/R1ga3n2



RECOMMENDED COST OF REPAIRS				8,725.70
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Report Ref No. CC4/LPC18022427/R1ga3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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