

Mei Kwan (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 17 December, 2018 4:31 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG
Subject: FW: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185
Attachments: 17122018162517.pdf

Dear Hsiao Tong,

Attached copy of insured's GIA report for your attention.

In the absence of the video footage and independent witness, please let us have your views on liability.

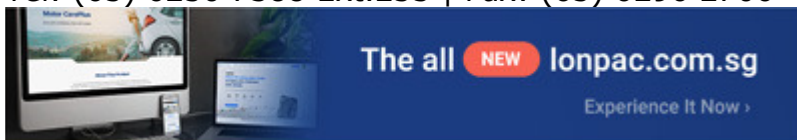
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, 13 December, 2018 2:48 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto); CS A Team
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 18/18/18/VC00/021185

LKK REF: CC4/LPC18022427/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 12 December, 2018 4:31 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 12 December 2018 3:41 PM

To: Derek Oh Siong Wee <derek.oh@wearnes.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: 18/18/18/VC00/021185

Without Prejudice

Dear Derek

Our Insured has still not reported the accident yet.

Please liaise with LKK Auto Consultants Pte Ltd.

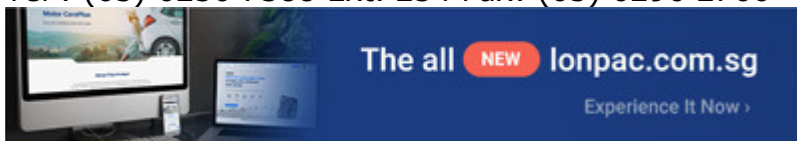
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]

Sent: Wednesday, 12 December, 2018 3:36 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 10 December, 2018 8:51 AM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

WITHOUT PREJUDICE

Dear Derek,

We have written to our insured to do so.
To date, no report received yet.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Friday, 7 December, 2018 9:56 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 4 December, 2018 2:37 PM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

WITHOUT PREJUDICE

Our Ref :18/18/18/VC00/021185

Dear Derek,

The case is handled by me.

We shall revert once our insured lodged a report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Tuesday, 4 December, 2018 2:12 PM
To: ONG LI LI; MT_Claim_SG
Cc: Richmond Ho
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA
Importance: High

Hi Ms Ong

Kindly revert with liability clearance once your insured reported first before physical survey, thank you

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 4 December, 2018 1:41 PM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G Our Ref: TBA

Without Prejudice

Dear Derek

Our Insured has not reported the accident.

Do you still want us to arrange survey?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: Tuesday, 4 December, 2018 1:16 PM
To: GERALD POH WEE BIN; MT_Claim_SG
Cc: Richmond Ho
Subject: DIRECT SETTLEMENT FOR SLZ344D AND GY7973G
Importance: High

Hi

Please refer to the above attachment and check if possible for direct settlement

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

D (65) 6430 4895 M (65) 9818 7217

www.wearnes.com derek.oh@wearnes.com

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