

INS. CASE OWNER:

UG PAI CHUAN

CC 4, LOR 180

27416, U33

LKK:
IDAC:

Sub:

MAYNUS

DOI:

13/12/18

Date/Time:

13/12/18

Registered in Merimen:

13/12/18

Pre-assign / CCU / FTE

SLT 52020



Insured Vehicle No.:

SLT 52020

Claim No.:

56118721 to 569

Name of Insured:

LUPP PTL

Policy No.:

0969994782

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

27/11/2018

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SLE 5912 S

INSRS:
WSP:
Tel:
Liability:
RMKS:

Auto N Cars

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

DATE / PIC

12/12
12/12SLE 5912 S x; SLT 52020 x
DINK. - LUPP8/1/19
10/1/19- Old rear end up
- file -> Marcus to Andrew15/10/19
06/11/19- SEND 1st OFFER TO TP
- TP ACCEPTED OFFER.
- All good in order
- TO close.

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI: EWHL

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: LUPP

S\$ 1,400.00 (2 days) Reduction: 70 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

S\$ 1,498.00 (Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost (w/gerd)

S\$ 1,498.00

COID 2018 - ENDED TP)

Loss of Rental (LOR):

S\$ - (days)

Loss of Use (LOU):

S\$ 180.00 (S\$60 x 3 days)

Loss of Income (LOI):

S\$ - (S\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4320.00

Total:

S\$ 1,678.00

Global Sum S\$: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 1,678.00

Name 1:

AUTO N CARS SERVICES PTE LTD

Payee 2 (Strike if N/A)

S\$ -

Name 2:

-

Payee 3 (Strike if N/A)

S\$ -

Name 3:

-

106(11/13) waf

ASS. REC. BY: MOVICUS

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SL559125at Workshop m/s Atkins Car

of _____

Insured: SL75202D

Policy No. _____

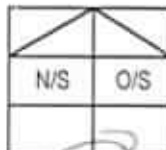
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: 9 Consistent? : Yes or NoEst. Repairs: 2 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

0097A
Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SL559125 Yr Regn: 7116Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CAMake: VOLVO S60 c.c. 1498Colour: Grey A/C: Insured / Std / NI / NASp. Reading: 52727 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: YV1FS28C062415258Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/55R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 6 mm Rear 6 mmR/Bal. 6 mmL/Bal. 6 mmD.O.A. 22/11/18 D.O.I. 13/12/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

8/5/19 conf. with 1460422
MS @ 1400 with Dorte.
cost: \$2,89.09 (70%)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) _____

Co. Reg: 200922097K GST Reg.No: 200922097K
Auto Bay @ Kaki Bukit Bldg 1 Area "A" Kaki Bukit Ave 6 #01-04 (S) 417883
Tel: (65) 6555 2909 Fax: (65) 6841 7181 Web: www.autocars.com.sg

Date : 13/12/2018

Total Pages : 2

TO: AIG ASIA PACIFIC INSURANCE PTE LTD
78 Shenton Way
#07-16 Chartis Building
Singapore 079120

Our Customer : LOW PAH LIM
Vehicle No : SLE5912S
Model : VOLVO S60
Manufacture Year : 2016
Date of Accident : 22/11/2018
Estimated Repair Days : 7

Attn : Motor Claim Department
Fax : 68357416

Re: Repair Estimate For Third Party Claim against SLT5202D

No.	Item Descriptions	Qty	Unit Price	Amount	Remarks From Surveyor
A.	Spare Parts				
1	Rear bumper	1	\$2,180.50	\$2,180.50	55/04 ✓
2	Rear bumper impact garnish	1	\$410.50	\$410.50	on ✗
3	Rear bumper reinforcement	1	\$680.20	\$680.20	11 ✗
4	Rear bumper lower skirt	1	\$710.50	\$710.50	11 ✗
5	Rear bumper clips	10	\$3.80	\$38.00	24 ✓
6	Rear bumper retainer	2	\$95.20	\$190.40	11 ✗
			Sub Total	\$4,210.10	
			Less 10%	\$421.01	
			Sub Total 1	\$3,789.09	
			Total Spare Parts	\$3,789.09	
C.	Labour				
1	To knock and straighten end panel. Renew damaged parts. Adjust and realign the same			\$500.00	200
2	To putty and spray rear bumper and rear end panel			\$400.00	250
3	To check wiring and all lighting			\$30.00	✓
			Total Labour	\$930.00	
			(* The above quoted are exclusive of GST.)Total Repair Cost	\$4,719.09	

142870

$$\begin{array}{r} 2-1466.0 \\ 102 \\ \hline 1320.0 \\ 1800.0 \\ 202 \\ \hline 1440 \end{array}$$

L/S # 1400
Take photo. After repair
2 Ly

Yours faithfully,

Darla
f Auto N Cars Services Pte Ltd

Surveyor's Details	
Name	marcus hahn
Contact	90096608
Survey Date	13-12-18
Recommender	Authorize / Not Authorize
Before Paint	Yes / No
Signature	

DATE	Remark From MR CHOO
	Please arrange for survey asap

Pre repair inspection request - SLE5912S VS SLT5202D (OI) DOA: 22/11/2018

From: Azlan, Syazairdina
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Hor, Yinrul, Chan, Yoke Shi, Kaur, Baljit
Sent: 13/12/2018 10:23:32 AM

Hi,

Please refer to the enclosed request from **Auto N Cars Services Pte Ltd**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks and regards,

Syaza Indina Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: darla@autoncars.com.sg [mailto:darla@autoncars.com.sg]

Sent: Thursday, December 13, 2018 10:17 AM

To: Azlan, Syazairdina

Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Hor, Yinrul, Chan, Yoke Shi, Kaur, Baljit

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLT5202D AND SLE5912S ON 22/11/2018

Dear Sirs,

Kindly assign Marcus Chua of LKK Auto Consultants Pte Ltd to survey our client's vehicle.

Thank you!

From: Azlan, Syazairdina

Sent: Thu, 13 Dec 2018 02:05:30 +0000

To: darla@autoncars.com.sg

Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Hor, Yinrul, Chan, Yoke Shi, Kaur, Baljit

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLT5202D AND SLE5912S ON 22/11/2018

Without Prejudice

Your Reference : SLE5912S
Our Reference : SLT5202D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd

10.34am @ 13/12/18
Person @ Darla
vehicle in
SURE Marcus

Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Indira Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Lee, Ming-Yao
Sent: Thursday, December 13, 2018 9:52 AM
To: Md Ishak, Mohd Imran; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Hor, Yinnul; Azlan, Syazairdina
Cc: Kaur, Baljit
Subject: FW: Pre-Notification for vehicle

From: Daria Balingit [mailto:daria@autoncars.com.sg]
Sent: 13 December 2018 09:49
To: Lee, Ming-Yao
Subject: Pre-Notification for vehicle

Dear Mr Lee,

ACCIDENT INVOLVING OUR CLIENT'S VEHICLE SL559125 AND YOUR INSURED'S VEHICLE SLT5202D ON 22/11/2018

We refer to the above matter

Our client's vehicle will be ready for survey
Kindly call to our office to confirm date and time.

Failing which we shall proceed with the repair after the expiry of 48 hours notice.

Thank you

--
Best Regards,
Daria Balingit
Auto N Cars Services Pte Ltd

m: +65 8499 3326
e: +65 6555 2909 Fax: 6841 7181
e: daria@autoncars.com.sg
web site: www.autoncars.com.sg
office: Auto Bay@ Kaki Bukit Avenue 6
Blk 1 #01-04
Singapore 417883

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

View Received Message

This mail is associated with :

***SLE5912S (5611872140SG)**
[SLT5202D]

TP
TAY LAY HONG
Nov 22 2018 12:00AM
(LCRF Pte Ltd)
Auto N Cars Services Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
-------	-----------	----------------	---------------	----------------	---------

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 14/12/2018 15:40 PM.
To LKK_HQ
CC NoorMariesa.AbuKassim@aig.com
Subject NO OI GIA REPORT

Hi,
Kindly be informed that OI has not reported yet. OI details as below :

LCRF Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 077914
?
Office : (+65) 31584255

Thanks
Mariesa

DOCUMENTS SUMMARY

There are no documents.

Print Sent Message

This mail is associated with :

***SLE5912S (5611872140SG)**
[SLT5202D]
TP
TAY LAY HONG
Nov 22 2018 12:00AM
[LCRF Pte Ltd]
Auto N Cars Services Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 18/12/2018 17:05 PM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
CC: NoorMariesa.AbuKassim@aig.com
Sent On: 14/12/2018 03:40 PM
Subject: NO OI GIA REPORT

Hi,
Kindly be informed that OI has not reported yet. OI details as below :

LCRF Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 077914
?
Office :(+65) 31584255

Thanks
Mariesa

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 4 January 2019 9:23 AM
To: 'insurance@lioncityrentals.com.sg'
Subject: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLT 5202D(LCRF) & SLE 5912S ON 22/11/2018(00:35HRS) ALONG/ AT YISHUN AVE 3 TOWARDS YISHUN CENTRAL

04 JAN 2019

LCRF PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLT 5202D(LCRF) & SLE 5912S ON 22/11/2018(00:35HRS) ALONG/ AT YISHUN AVE 3 TOWARDS YISHUN CENTRAL

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Sent Message

This mail is associated with :

***SLE5912S (5611872140SG)**
[SLT5202D]
TP
TAY LAY HONG
Nov 22 2018 12:00AM
[LCRF Pte Ltd]
Auto N Cars Services Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 22/01/2019 09:26 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 18/12/2018 05:05 PM
Subject: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
CC: NoorMariesa.AbuKassim@aig.com
Sent On: 14/12/2018 03:40 PM
Subject: NO OI GIA REPORT

Hi,

Kindly be informed that OI has not reported yet. OI details as below :

LCRF Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 077914
?
Office : (+65) 31584255

Thanks
Mariesa

- RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

From: Chan, Yoke Shi
To: chewht@lkkauto.com, admin-a@lkkauto.com
Cc: Abu Kassim, Noor Mariesa, Lim, Sheng Yang, Md Ishak, Mohd Imran, Mithoosingh, Aashweenjeetkaur, Azlan, Syazairdina, Hor, Yinnul
Sent: 22/1/2019 1:12:32 PM

Hi,

OI has not reported till date.

Thank you

Regards,

Yoke Shi @ Ashley
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

yokeshi.chan@aig.com | www.aig.com

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Tuesday, January 22, 2019 9:40 AM
To: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinnul
Cc: chewht@lkkauto.com; admin-a@lkkauto.com
Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

This mail is associated with :
***SLE5912S (5611872140SG)**
[SLT5202D]
TP
TAY LAY HONG
Nov 22 2018 12:00AM
[LCRF Pte Ltd]
Auto N Cars Services Pte Ltd

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinnul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 18/12/2018 05:05 PM
Subject: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

CC: NoorMariesa.AbuKassim@aig.com

Sent On: 14/12/2018 03:40 PM

Subject: NO OI GIA REPORT

Hi,

Kindly be informed that OI has not reported yet. OI details as below :

LCRF Pte Ltd

60 Anson Road

#11-01 Mapletree Anson

Singapore 077914

?

Office : (+65) 31584255

Thanks

Mariesa

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)

This email has been checked for viruses by AVG antivirus software.

www.avg.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Print Sent Message

This mail is associated with :

***SLE5912S (5611872140SG)**
[SLT5202D]
TP
TAY LAY HONG
Nov 22 2018 12:00AM
[LCRF Pte Ltd]
Auto N Cars Services Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 02/03/2019 07:49 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 08/02/2019 01:54 PM
Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 22/01/2019 09:26 AM
Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Hsiao Tong (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Monday, 4 March 2019 9:20 AM
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

This mail is associated with :
***SLE5912S (5611872140SG)**
[SLT5202D]
TP
TAY LAY HONG
Nov 22 2018 12:00AM
[LCRF Pte Ltd]
Auto N Cars Services Pte Ltd

Dear Hsiao Tong,

Please be informed that OI has not reported till date.

Thanks and regards,

Syaza Irdina

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 02/03/2019 07:49 AM
Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 08/02/2019 01:54 PM
Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 22/01/2019 09:26 AM
Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 18/12/2018 05:05 PM
Subject: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
CC: NoorMariesa.AbuKassim@aig.com
Sent On: 14/12/2018 03:40 PM
Subject: NO OI GIA REPORT

Hi,
Kindly be informed that OI has not reported yet. OI details as below :

LCRF Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 077914
?

Office :(+65) 31584255

Thanks
Mariesa

This is an auto-generated email. Do not reply to this email.

Sent by : Azlan, Syazairdina (AIG Asia Pacific Insurance Pte. Ltd.)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 5 March 2019 8:28 AM
To: 'Yong Tian Tham'; 'Insurance LCR SG'
Subject: RE: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLT 5202D(LCRF) & SLE 5912S ON 22/11/2018(00:35HRS) ALONG/ AT YISHUN AVE 3 TOWARDS YISHUN CENTRAL

REMINDER

05 MARCH 2019

LCRF PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLT 5202D(LCRF) & SLE 5912S ON 22/11/2018(00:35HRS) ALONG/ AT YISHUN AVE 3 TOWARDS YISHUN CENTRAL

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 24 January 2019 7:43 AM
To: 'Yong Tian Tham' <yongtian@lioncityrentals.com.sg>; 'Insurance LCR SG' <insurance@lioncityrentals.com.sg>
Subject: RE: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLT 5202D(LCRF) & SLE 5912S ON 22/11/2018(00:35HRS) ALONG/ AT YISHUN AVE 3 TOWARDS YISHUN CENTRAL

Dear Sirs/Mdm,

As requested, please see attached accident photographs provided by third party.

Appreciate if you could get the driver to lodge the report as soon as possible.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 22 January 2019 4:45 PM

To: 'Yong Tian Tham' <yongtian@lioncityrentals.com.sg>; Insurance LCR SG <insurance@lioncityrentals.com.sg>

Subject: RE: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLT 5202D(LCRF) & SLE 5912S ON 22/11/2018(00:35HRS) ALONG/ AT YISHUN AVE 3 TOWARDS YISHUN CENTRAL

Hi Yong Tian,

Noted.

We are checking with third party and will get back to you asap.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong Tian Tham <yongtian@lioncityrentals.com.sg>

Sent: Tuesday, 22 January 2019 4:29 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Insurance LCR SG <insurance@lioncityrentals.com.sg>

Subject: Re: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLT 5202D(LCRF) & SLE 5912S ON 22/11/2018(00:35HRS) ALONG/ AT YISHUN AVE 3 TOWARDS YISHUN CENTRAL

Hi Hsiao Tong,

We have been trying to get out hirer to report the accident to no avail. Are you able to provide any accident video or photos at this point?

On Tue, Jan 22, 2019 at 4:03 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

REMINDER

22 JAN 2019

LCRF PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLT 5202D(LCRF) & SLE 5912S ON 22/11/2018(00:35HRS) ALONG/ AT YISHUN AVE 3 TOWARDS YISHUN CENTRAL

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 4 January 2019 9:23 AM

To: 'insurance@lioncityrentals.com.sg' <insurance@lioncityrentals.com.sg>

Subject: <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLT 5202D(LCRF) & SLE 5912S ON 22/11/2018(00:35HRS) ALONG/ AT YISHUN AVE 3 TOWARDS YISHUN CENTRAL

04 JAN 2019

LCRF PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLT 5202D(LCRF) & SLE 5912S ON 22/11/2018(00:35HRS) ALONG/ AT YISHUN AVE 3 TOWARDS YISHUN CENTRAL

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The

primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

--
Regards,
Tham Yong Tian (YT)
Fleet Insurance
Lion City Rentals

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.

Print Sent Message

This mail is associated with :

***SLE5912S (5611872140SG)**
[SLT5202D]
TP
TAY LAY HONG
Nov 22 2018 12:00AM
[LCRF Pte Ltd]
Auto N Cars Services Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 04/05/2019 11:24 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; LKK_HQ
CC: chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 04/03/2019 09:02 AM
Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Dear Hsiao Tong,

Please be informed that OI has not reported till date.

Thanks and regards,

Syaza Irdina

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 02/03/2019 07:49 AM
Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 08/02/2019 01:54 PM
Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hsiao Tong (LKKAUTO)

From: Lim, Sheng Yang <ShengYang.Lim@aig.com>
Sent: Monday, 6 May 2019 2:13 PM
To: Do-Not-Reply; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinrul
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi Hsiao Tong,

I have uploaded OI GIA report in Merimen.

Thank you.

Best Regards,

Lim Sheng Yang
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
ShengYang.Lim@aig.com | www.aig.sg

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Saturday, May 04, 2019 11:40 AM
To: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinrul
Cc: chewht@lkkauto.com; admin-a@lkkauto.com
Subject: [EXTERNAL] RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :
***SLE5912S (5611872140SG)**
[SLT5202D]
TP
TAY LAY HONG
Nov 22 2018 12:00AM
[LCRF Pte Ltd]
Auto N Cars Services Pte Ltd

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com;
yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com;
Yinrul.Hor@aig.com; LKK_HQ
CC: chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 04/03/2019 09:02 AM
Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Dear Hsiao Tong,

Please be informed that OI has not reported till date.

Thanks and regards,

Syaza Irdina

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com;
yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com;
Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 02/03/2019 07:49 AM

Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com;
yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com;
Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 08/02/2019 01:54 PM

Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 22/01/2019 09:26 AM

Subject: RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK_HQ

To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: AIG_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 18/12/2018 05:05 PM

Subject: Request for OI GIA [SLT 5202D; DOA: 22/11/2018]

Hi,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of it in Merimen for our necessary action.

Hsiao Tong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

CC: NoorMariesa.AbuKassim@aig.com

Sent On: 14/12/2018 03:40 PM

Subject: NO OI GIA REPORT

Hi,

Kindly be informed that OI has not reported yet. OI details as below :

LCRF Pte Ltd

60 Anson Road

#11-01 Mapletree Anson

Singapore 077914

?

Office :(+65) 31584255

Thanks
Mariesa

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Dec 2018 Edit Reg		13 Dec 2018 00:00 Edit Adj Rpt	S\$1,400.00 Edit Estimates	S\$1,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LCRF Pte Ltd , Co. Reg. No.: 201624597K									
Main Claimant: TAY LAY HONG , ID: S7230097A									
Vehicle Reg. No.: SLE5912S		Date of Loss: 22/11/2018 00:00 - :59 [27 Months and 26 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 5611872140SG		Policy/Cover Note No.: 0999994782							
Vehicle Reg. No. (Insured): SLT5202D		Policy No. (Claimant): 10693018							
		Excess:							
Repairer: Auto N Cars Services Pte Ltd (HQ) Blk 1 Kaki Bukit Ave 6 #01-04, AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 6555 2909									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com									
Claimant's Insurer: Aviva Ltd (HQ) - Tel: (65) 6827 9966									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 24/12/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (04/03/2019): RE: Request for OI GIA [SLT 5202D; DOA: 22/11/2018] AIG_SG (14/12/2018): NO OI GIA REPORT AIG_SG (14/12/2018): TP GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLE5912S (5611872140SG)
[SLT5202D]
TP
TAY LAY HONG
Nov 22 2018 12:00AM
[LCRF Pte Ltd]
Auto N Cars Services Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
------------------	---------------	--------------------	--------------	--------------	------	-----------------

Letters/Correspondences					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit		

Photos/Images					3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	13/12/18 17:03	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>	
2	13/12/18 17:03	Chassis Number		Load JPG	<input checked="" type="checkbox"/>	
3	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
4	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
5	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
6	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
7	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
8	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
9	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
10	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
11	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
12	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
13	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
14	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
15	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
16	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
17	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
18	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
19	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
20	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
21	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
22	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
23	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
24	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
25	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
26	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
27	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
28	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
29	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
30	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	
31	13/12/18 17:04	General View		Load JPG	<input checked="" type="checkbox"/>	

Documentation					1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	13/12/18 14:27	ACKNOWLEDGEMENT EMAIL TO AIG DD 13.12.2018		Load PDF		
2	13/12/18 14:27	EMAIL FROM AIG DD 13.12.2018		Load PDF		
3	17/12/18 12:06	TP ESTIMATE - MARKED		Load PDF		
4	17/12/18 12:06	TP GIA REPORT		Load PDF		
5	04/01/19 09:50	Letter to OI_NR dd 040119		Load PDF		
6	24/01/19 07:43	TP Scene Photos		Load PDF		
7	24/01/19 07:46	TP Scene Photos		Load PDF		

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
8	19/11/19 09:05	WORKSHOP INVOICE		Load PDF	
9	19/11/19 09:05	AUTHORISATION TO ACT FORM		Load PDF	
10	19/11/19 09:05	Release Voucher		Load PDF	
11	19/11/19 09:05	LOD		Load PDF	
12	19/11/19 09:05	LETTER TO OI		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	06/05/19 13:56	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div></div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLT5202D (Insd veh)	Model:	VOLVO S60 1.5 T2 (A)
	SLE5912S (TP veh)		
Date of Accident:	22/11/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,049.43
Final Repair Cost	:	\$	1,498.00
Loss of Use	:	\$	180.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,678.00

3.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Auto N Cars Services Pte Ltd	:	\$ 1,678.00
2)		:	\$

JOANNE LEE KHANG MIN

19 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR18022416/UHA3Q2

Date: 19/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994782
 Claimant: SLE5912S Insured Vehicle No: SLT5202D
 Vehicle No: SLE5912S
 Date of Loss: 22/11/2018 Nature of Claim: TP Claim No: 5611872140SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLE5912S Engine No: B4154T51612175
 Make & Model: VOLVO S60, 1.5 T2 (A) Chassis No: YV1FS28C0G2415258
 Reg. Date: 27/07/2016 (Man. Year: 2016) Odometer: 52727 km
 Colour: Grey
 Engine Capacity: 1498 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R16 Rear Tyre Size: 215/55 R16
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,789.09	1,320.03	2,469.06	65.16
Miscellaneous Items	0.00	0.00	0.00	
Labour	930.00	480.00	450.00	48.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,719.09	1,800.03	2,919.06	61.86
Approved Total (Overridden) (S\$)		1,400.00		
(S\$)	4,719.09	1,400.00	3,319.09	70.33
+ GST 7.00/7.00% (S\$)	330.34	98.00	232.34	70.33
Nett Amount (S\$)	5,049.43	1,498.00	3,551.43	70.33
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
Nett Liability (S\$)		1,678.00		

INSPECTION

Date of Assignment: 13/12/2018
 Date Inspected: 13/12/2018 Inspected At: Auto N Cars Services Pte Ltd (HQ)
 Blk 1 Kaki Bukit Ave 6 #01-04,
 AutoBay @ Kaki Bukit
 Singapore 417883

Estimated Period of Repair: 2.0 days

Adjuster: MARCUS CHUA

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented / Deformed	2,180.50 FL	*1,428.70 FL
2	1		*REAR BUMPER IMPACT GARNISH	Serviceable	410.50 FL	*- FL
3	1		*REAR BUMPER REINFORCEMENT	Not Necessary	680.20 FL	*- FL
4	1		*REAR BUMPER LOWER SKIRT	Not Necessary	710.50 FL	*- FL
5	10		*REAR BUMPER CLIPS	Necessary	38.00 FL	*38.00 FL
6	2		*REAR BUMPER RETAINER	Not Necessary	190.40 FL	*- FL

F=Franchise part. L=ListItemDisc

Sub Total (\$\$)	4,210.10	1,466.70
- List Item Discount on L Items 10.00/10.00% (\$\$)	421.01	146.67
Total Parts (\$\$)	3,789.09	1,320.03

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO KNOCK AND STRAIGHTEN END PANEL.RENEW DAMAGED PARTS .ADJUST AND REALIGN THE SAME	New	500.00	200.00
2	TO PUTTY AND SPRAY REAR BUMPER AND REAR END PANEL	New	400.00	250.00
3	TO CHECK WIRING AND ALL LIGHTING	New	30.00	30.00
Gross Labour Cost (\$\$)			930.00	480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >