

ASS. REC. BY:

REF: CS/FCI18022414/R/Hbz Special Instruction:

Surveyor: ASSIGNMENT (Office)From (Person): CWS Joanne Yung of FCI Date/Time: 13-12-2018 1120am

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SBP 600K Insured: SHD 3177Mat Workshop m/s Volkswagen Tel: 6308 7176of 247 Alexandra RdPolicy No: _____ Claim No: D18008750MFSH

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 09-12-2018
(Client's Record)CA / REV / REP. / REV 24 HRS 'DS' 1812-2018 @ 11am H.O.D. Endorsement: _____Date/Time: 13-12-2018 1150am Person Contacted: Charmaine Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SBP 600K - X</u>
	<u>SHD 3177M - NA/MSH17006639 / SH</u> <u>DPA: 06/04/2017</u>
<u>19/12-</u>	<u>Revised via preli advise.</u>
	<u>Confirm final figure @ \$2400, 3 days. (Red: 6154.95, 71%)</u>

Rasul

REF:

94386

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV ☐
 To Inspect Vehicle No: **SBP 600K**
 at Workshop m/s: **Volkswagen**
 of: **247, Alexandra Rd**
 Insured: **FCI**
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____
 (Policy Condition) **11am**
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT



Veh No: **SBP 600K** Yr Regn: **2016** **DKC**
 Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **Volkswagen PASSAT 1.8 TFSI** C.C. **1798**
 Colour: **Brown** A/C: Insured / Std / NI / NA
 Sp. Reading: **35947** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **WVV 2223C2HE 065642**
 Gen. Cond: Good ☒ Fair ☐ Poor ☐ Burnt
 Steering: ☒ In order / Jammed / Leaked / Burnt or
 Brake: ☒ In order / Jammed / Leaked / Burnt or
 Modi: Nil / ☒ S/Rim / STD A/Rim or
 Tyre Size: F: **215/55R17**
 R: **-**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR ☐ SUMI /
 TOYO / YOKO or
 Front Rear
 R/Bal. **6** mm R/Bal. **6** mm
 L/Bal. **6** mm L/Bal. **6** mm
 D.O.A. **09/12/18** D.O.I. **18/12/18**
 Survey held at **Volkswagen Alexandra**
 Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 28 JAN 2019

Date/Time: File Pass to? ☐ : Preli. Report
☒ : Final Report
 1) **28/1 Typist**
 Date/Time: File Return to?

Days Of Repair: **3**
 Resurvey No. of Trip: **-**
 Survey Fee: _____
 Transportation: _____

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Report Format: **TP**
 Lump Sum / I.B. (\$) **2400/-**

TOTAL

160
50
27
237



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18008593MFSH

Date: 18/12/2018

Our Ref: CS/FCI18022414/R1tb

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

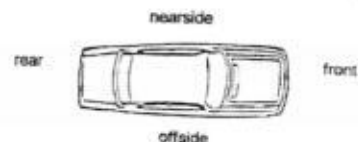
INITIAL INSPECTION REPORT OF VEHICLE NO. SBP 600K

Please be informed that we had conducted the inspection of the abovementioned vehicle
18/12/2018 at the premises of M/s Volkswagen have the following to report: -

Workshop Estimate Amount	: S\$ <u>8,554.95</u>
Revised Estimate Amount	: S\$ <u>2,400.00</u>
"Check" Items Amount	: S\$ <u>851.51</u>
Market Value	: S\$ <u> </u>
LTA Reimbursement Value	: S\$ <u> </u>
Nett Value	: S\$ <u> </u>

Description of Damage:

The vehicle sustained damages at the rear
portion.



Comments/ Present Status:

Damages Consistent.

Yours faithfully

Rasul
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	11-12-2018	Our Ref No. D18008750MFSH
Accident Date	09-12-2018	Claim Type. Third Party
Insured Vehicle	SHD3177M	Third Party Vehicle. SBP600K
Survey Location	247 ALEXANDRA ROAD	
Contact Person.	CHARMAINE KONG	
Contact No.	63057176/ 63057299	Fax No. 64743643
Survey Type	DIRECT SETTLEMENT:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	VOLKSWAGEN GROUP SINGAPORE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	JOANNEY	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 28 January 2019 11:23 AM
To: 'Cheong, Pearlyn (VWG Singapore)'; Rasul (LKKAuto); SUR; Admin A; Admin-D (LKKAuto)
Cc: Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SBP600K - FINALISE

Dear Pearlyn,

Confirm COR at \$2400, 3 working days

Please submit all relevant documents to first capital

Best Regards,

 Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Thursday, 24 January 2019 6:40 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: SBP600K - FINALISE

Dear Rasul,

 Please confirmed

COR \$2400.00 before GST

Total 3 working days repairs

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 19 December 2018 12:09 PM
To: Admin-D (LKKAUTO); 'CWS Motor Claims'; assignments
Cc: 'Joanne Yong Lai fong'; SUR
Subject: RE: SURVEY ASSESSMENT - D18008750MFSH/1
Attachments: PRELI ADVISED SBP 600K.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SBP 600K**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Thursday, 13 December 2018 11:35 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Joanne Yong Lai fong' <JoanneYong@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18008750MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 13 December, 2018 11:20 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong Lai fong <JoanneYong@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D18008750MFSH/1

Dear Sir/Mdm,



MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068907
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

VW DRIVEEASY

RENEWAL CERTIFICATE

Policy Number	Period of Insurance	Place of Issue
A 28870868 AVW	28/12/2017 to 27/12/2018	SINGAPORE
Name and Address of Insured		Date of Issue
Tan Wah Meen 2 Pandan Valley #03-202 Singapore 597626		27/11/2017
		Account Number
		156346
Premium	GST	Total Due
SGD933.40	SGD65.34	SGD998.74

RISK NUMBER 1

VW DRIVEEASY

OCCUPATION

Retiree

SCOPE OF COVER Comprehensive

INTEREST INSURED

REGISTRATION NO.	SBP600K	SUM INSURED	MARKET VALUE
MAKE/MODEL	Volkswagen Passat B8 1.8 TFSI	INCL. COE/PARF	YES
ENGINE NUMBER	CJS181059	OFF-PEAK CAR	NO
CHASSIS NUMBER	WVWZZZ3CZHR065642	NO CLAIM DISCOUNT	50.00% (or F/D)
YEAR OF MFG	2016	GOOD DRIVER'S	
CAPACITY	1798 C.C.	DISCOUNT	SGD49.13
SEATING CAPACITY	5 (INCL. DRIVER)	NCD PROTECTOR	COVERED
WINDSCREEN	UNLIMITED	EXCESS	SGD1,500
		ANNUAL PREMIUM	SGD933.40

ACCESSORIES Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.

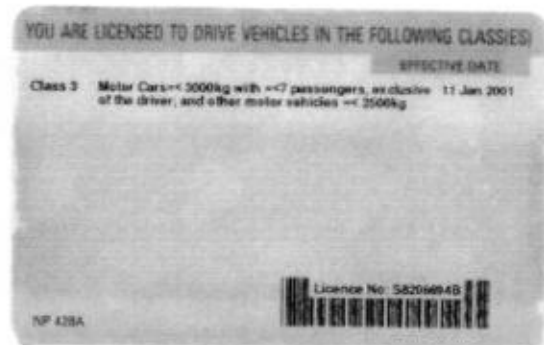
AUTHORISED DRIVERS

Tan Wah Meen

Tan Kuan Khoo

Any other person provided he is driving on the Insured's order or with the Insured's permission.

Sketch Plan #4



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

TAN WAH MEEN
2 PANDAN VALLEY
#03-202
Singapore, 597626
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV036059
Quote No. SER/QUO/1802123
QuoteDate 10/12/18
Salesperson Pei Mao Alvin Sean T
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 1.8 TSI Highline17in	30,642	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SBP600K	WVWZZZ3CZHE065642	28/12/16	Pei Mao Alvin Sean Tan
Engine Code	Labor Type	Engine No.	Model Code
	1P	CJS 181059	3G24JZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	Labor	840	2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	Labor	800	2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				5,680.00
P 3G0807521B GRU	SPOILER ?	1	Pieces	179.28	179.28
P 3G0853835 2ZZ	CHROME MOLDING CENTRE ?	1	Pieces	226.98	226.98
P 3G0853841 2ZZ	CHROME MOLDING LH ?	1	Pieces	174.79	174.79
	Use Predecessor 3G0807367-9B9				
P 3G0853842 2ZZ	CHROME MOULDING RH ?	1	Pieces	174.79	174.79
P 3G0998491	SENSOR BRACKET ?	1	Pieces	55.39	55.39
P 3G5807376	BUMPER BRACKET RH ?	1	Pieces	40.17	40.17
P 3G5807417 GRU	REAR BUMPER COVER repair	1	Pieces	1,260.75	1,260.75
P 3G5807484A	BUMPER GUIDE RH ?	1	Pieces	25.93	25.93
P 3G5945208E	TAIL LIGHT RH OUTER ? X	1	Pieces	582.76	582.76
	Predecessor 3G5945208C				
P D 180KU2A1	2KADHESIVE X	1	Pieces	89.84	89.84
P D 822150A1	BONDAGENT X	1	Pieces	64.27	64.27
	Sum carried forward				8,554.95

Payments to: - BBN: - Acc.-No.:

VGS Singapore, 247, 159934 Singapore

TAN WAH MEEN
2 PANDAN VALLEY
#03-202
Singapore, 597626
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV036059
Quote No. SER/QUO/1802123
QuoteDate 10/12/18
Salesperson Pei Mao Alvin Sean T
Page 2

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Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 1.8 TSI Highline17in	30,642	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SBP600K	WVWZZZ3CZHE065642	28/12/16	Pei Mao Alvin Sean Tan
Engine Code	Labor Type	Engine No.	Model Code
	1P	CJS 181059	3G24JZ

Continued 8,554.95

Sum Item 2,874.95

Sum Labor 5,680.00
Sum Item 2,874.95

Total	SGD	8,554.95
7% GST		598.85
Total SGD Incl. GST		9,153.80

Explanations

P = Proportionately Charged

Payment Terms No Credit

Handwritten notes:
9/12/18
Passat
Hp 90010068
3 days
18/12/18 @ 1100 hrs
Returning after paint repair

Service Order Confirmation

SERVICE ORDER NO: 18IP3276

CUSTOMER NO.: CV036059

CUSTOMER NAME: TAN WAH MEEN

TELEPHONE NO.:

ADDRESS: 2 PANDAN VALLEY #03-202

Singapore

VEH No.: SBP600K

Order Date: 18/12/18

Reg Date: 28/12/16

KM: 30,642

SA: Kong Charmaine

VIN NO.: WVVZZZ3CZHE065642

ENGINE NO:

MODEL: Passat 1.8 TSI Highline 17m

MODEL NO.: 3G24JZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P ALEX LABOUR LABOUR	1	LAB	840		840
4	B&P ALEX PAINT SPRAY PAINT	1	LAB	800		800
5	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0

Remarks : MS FIRST CAPITAL DIRECT SETTLEMENT

DOA 9.12.2018

SURVEYOR LKK RASUL

TP VEHICLE SHD3177M

TOTAL	2,400.00
GST AMOUNT	168.00
TOTAL AMOUNT	2,568.00

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18022414/R1tbn2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 28-01-2019	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHD 3177M	Veh. Inspected	SBP 600K
Policy No.		Coverage (\$)	0.00
Claim No.	D18008750MFSH	Excess (\$)	0.00
Assign From	JOANNE YONG	Assign Date	13/12/2018
2. Vehicle Particulars & Condition			
Make & Model	VOLKSWAGEN PASSAT 1.8 TFSI	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WWWZZZ3CZHE065642	Colour	BROWN
Odometer	35947	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/55 R17	PIRELLI	6 mm
L/H Front Tyre	215/55 R17	PIRELLI	6 mm
R/H Rear Tyre	215/55 R17	PIRELLI	6 mm
L/H Rear Tyre	215/55 R17	PIRELLI	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	09/12/2018	Inspection Date	18/12/2018
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SBP 600K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SPOILER (SN)	NOT NECESSARY	179.28	-
1	CHROME MOLDING CENTRE (SN)	NOT NECESSARY	226.98	-
1	CHROME MOLDING LH (SN)	NOT NECESSARY	174.79	-
1	CHROME MOLDING RH (SN)	NOT NECESSARY	174.79	-
1	SENSOR BRACKET (SN)	NOT NECESSARY	55.39	-
1	BUMPER BRACKET RH (SN)	NOT NECESSARY	40.17	-
1	REAR BUMPER COVER (SN)	TO REPAIR SEE LABOUR	1,260.75	-
1	BUMPER GUIDE RH (SN)	NOT NECESSARY	25.93	-
1	TAIL LIGHT RH OUTER (SN)	NOT NECESSARY	582.76	-
1	2KADHESIVE (SN)	NOT NECESSARY	89.84	-
1	BONDAGENT (SN)	NOT NECESSARY	64.27	-
			2,874.95	-
LABOUR				
	LABOUR.INCLUSIVE OF THE REPAIR OF REAR BUMPER COVER.		2,520.00	840.00
	SPRAY PAINT.		2,400.00	800.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.		480.00	480.00
	CHECK WIRE HARNESS ECU,S.		280.00	280.00
			5,680.00	2,400.00
GRAND TOTAL			8,554.95	2,400.00
RECOMMENDED COST OF REPAIRS				2,400.00

Report Ref No. CS/FCI18022414/R1tbn2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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