

ISSUE/

INS. CASE OWNER: LEE HING YAO

CC 4, 116 180

22409, Gha...

LKK: IDAC:

Surveyor: KWA

DOI: 13/2/2018

ASSIGNMENT

Date/Time: 13/11/18

Registered in Merimen: 13/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SMC 1140C

Claim No.: 47796407979G

Name of Insured: COH TIAN YONG

Policy No.:

Insured Tel No.: HP: 10-12-18

Make / Model:

Excess Sec II :SS D.O.A: 10-12-18

Place of Accident: YUEHIN AVE 9

Is driver the owner? (YES/NO) Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES/NO; TP GIA REPORT: YES/NO

Driver Tel No.: (V/L: YES/NO)

Insured Liability: % Final? Yes/No

IGN 1462 L



INSRS: WSP: Starts
Tel: Ends
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
18/11	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup):	
	After call ltr to OI: <u>EMAIL</u>	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
25-1-19	1102AM CALLED - NO ANSWER	
19-7-19	- FINISHED PENDING LOD	
29/08/19	- TP LOD IN BY EMAIL	
05/09/19	- SEND 1ST OFFER TO TP - TP ACCEPTED OFFER. - ALL BOCS IN ORDER. - TO CLOSE	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: <u>US</u>	\$S <u>3,000.00</u> (<u>4</u> days) Reduction: <u>49</u> %		Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: <u>05/09/19</u> Confirm with: <u>AVINASH</u>		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% <u>100</u> (Agreed / Assessed) BOLA S/N No.: <u>9</u>		If NO or B 28, Ass. Lia: <u>COI FROM WINNER ROAD</u>
Repair Cost:	\$S <u>3,000.00</u>		
Loss of Rental (LOR):	\$S - (- days)		
Loss of Use (LOU):	\$S <u>600.00</u> <u>100</u> x <u>6</u> days <u>EMAIL INVOICE.</u>		
Loss of Income (LOI):	\$S - (\$ x days)		
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search:	\$S -		
Medical:	\$S -		1) Claim status: <u>Normal/Reject/Private Settle</u>
Disbursement:	\$S - (e.g. Tow/Independent)		2) Report Format:
Legal Cost:	\$S -		3) Survey fee: <u>\$320.00</u>
Total:	\$S <u>3,600.00</u> Global Sum SS: <u>3,600.00</u>		
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$S <u>3,600.00</u> Name 1: <u>STARTS AUTO ENGINEERING(S) PTE LTD</u>		
Payee 2: (Strike if N.A.)	\$S - Name 2: -		
Payee 3: (Strike if N.A.)	\$S - Name 3: -		

COPY SENT 15/9/19



STARTS AUTO ENGINEERING PTE LTD

9A, Serangoon North Avenue 5, Singapore 554500

Reg No. 200107303M

Telephone: 65631110

Facsimile: 68961171

Vehicle Estimation report SGN1462L

Make : Nissan Murano-2.5 (A)

Accident Date :10/12/2018

No	Description	Amount S\$	Amount S\$
List Items			
1	1 pc Rear Cross Member /	} BT	740.00 /
2	1 pc Rear top control arm /		280.00 /
3	1pc Rear bottom coil spring swing arm /		340.00 /
4	1pc Rear shock absorber /		200.00 /
5	1pc Rear shock absorber stopper /	} MC	60.00 /
6	1pc Rear shock absorber dust cover /		60.00 /
7	1pc Rear wheel bearing assly /		280.00 /
8	1pc Rear tyre-235/60,R18 /	scr	160.00 /
9	1set Rear sport rim with cover set /	cut	280.00 /
10	1set Rear top control arm bush /	} MC	82.00 /
11	1set Rear bottom control arm bush /		82.00 /
12	1set Rear kuncle hub with bush /		140.00 /
13	1set Rear wheel brake pad /		75.00 /
14	1set Disc brake rotor X NN		280.00
15	1pc Stabilizer bar /	BT	40.00 /
16	1set Anti roll bar bush /	MC	28.00 /

17	1 pc Rear torsion link bar with bush / Acc.		225.00 ✓	
			3352.00	3072
	Less 25% 30% 10%			
		Parts Total 2764.8	2514.00	2150.4
	Labour			
18	To dismantle & fixed above parts		750.00	200
19	To realign chassis		850.00	100
20	To spray paint-Rear bumper		500.00	200
21	To spray paint-Rear R/H tender		500.00	150
22	To spray paint-Rear R/H door		500.00	150
				850
		Labour Total	3100.00	
	Special Items			
23	2 trips Towing-from accident sence to office & from office to workshop (SI)	95.00	190.00	50
24	1bt Brake fluid (SI)		20.00	✓
25	4-wheel alignment (SI)		85.00	60
		Special Items Total	295.00	130
		Total	5909.00	

3744.8

~~3030.4~~

20%: ~~2150.4~~ 3000

4 Days.

Camelion

UKK.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

STARTS AUTO ENGINEERING (S) PTE LTD

9A Serangoon North Ave 5, Singapore 554500

Tel: 64857777-102 Fax: 6896-1171

Reg No: 200718625Z

Vehicle No: SGN 1462L
Model: Nissan Murano 2.5
Chassis No: JN1TDA25020000647

12th Dec 2018

ESTIMATE COST OF REPAIRS FOR VEHICLE SGN 1462L

1 pc Rear top control arm / BT
1 pc Rear bottom control arm / BT
1 pc Rear shock absorber /
1 pc Rear shock absorber stopper / } nec
1 pc Rear shock absorber dust cover / }
1 pc Rear wheel bearing buh / }
1 pc Rear torsion link bar ?
1 pc Rear lower link bar ?
1 pc Rear sport rim / cut
1 pc Rear sport rim cover / cut
1 pc Rear tyre-235/60,R18 / SCR
1 bt Brake fluid / MCL
4 wheel alightment /

Guo Qiang
82880282
13/12/18.
4 Days.
Lumpsum repair.
After repair photos.

1 set Rear top control arm bush / } nec
1 set Rear bottom control arm bush / }
1 set Rear kuncle hub with bush / }
1 set Rear wheel brake caliper assy ?
1 set Rear wheel brake pad / MCL

Labour

Towing-from accident sence to office /
To dismantle & fixed above parts /
To realight chassic ? /
To spray paint-Rear bumper /
To spray paint-Rear R/H tender /
To spray paint-Rear R/H door /

L&K Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
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- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Friday, 19 July 2019 11:48 AM
To: 'avinash'
Cc: Vic (LKKAuto); Admin A
Subject: FW: 2018/SAE/008 -Estimation repair cost for SGN1462L/SMC1140C on 10/12/2018 @15:00

WITHOUT PREJUDICE

Dear Avinash,

I refer to our tele-con earlier.

As spoken, please e-mail us your letter of demand.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Guo Qiang (LKKAuto)
Sent: Friday, 21 June 2019 10:34 AM
To: Avinash <avinash@starts.com.sg>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: 2018/SAE/008 -Estimation repair cost for SGN1462L/SMC1140C on 10/12/2018 @15:00

Hi Avinash,

Confirmed COR \$3000 before GST @ 4 working days.

Regards,
Guo Qiang

From: Avinash [<mailto:avinash@starts.com.sg>]
Sent: Wednesday, 19 December, 2018 6:02 PM
To: Guo Qiang (LKKAuto)
Subject: Ref: 2018/SAE/008 -Estimation repair cost for SGN1462L/SMC1140C on 10/12/2018 @15:00

Hi Guo Qiang,

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	4959E
Vehicle Details	
Vehicle No.:	SGN1462L
Vehicle to be Exported:	No
Intended Deregistration Date:	14 Dec 2018
Vehicle Make:	NISSAN
Vehicle Model:	MURANO 2.5SR
Primary Colour:	Gold
Manufacturing Year:	2006
Engine No.:	QR25358385A
Chassis No.:	JN1TDAZ50Z0000674
Maximum Power Output:	120.0 kW (160 bhp)
Open Market Value:	\$30,042.00
Original Registration Date:	09 Nov 2006
First Registration Date:	09 Nov 2006
Transfer Count:	0
Actual ARF Paid:	\$33,047.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	08 Nov 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$28,027.00
COE Rebate Amount:	\$16,262.00
Total Rebate Amount:	\$16,262.00
Message	
<p>Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.</p>	

The information contained herein is correct as at 14 Dec 2018

- Pre repair inspection request - SGN1462L VS SMC1140C (OI) DOA: 10/12/2018

From: Azlan, Syazairdina
To: admin-4@kkauto.com, assignments@kkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Hor, Yinrul, Chan, Yoke Shi, Kaur, Baljit
Sent: 13/12/2018 8:39:27 AM
Attachments:  NEW FBI - SMC1140C AND SGN1462L.PDF

Hi,

Please refer to the enclosed request from **Starts Auto Engineering (S) Pte Ltd**.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign Mohammed Rasul as Single Joint Expert as requested.

Thanks and regards,

Syaza Intina Azlan
AIG
Express Claims Adjuster II
SG Claims Operations. | AIG Shared Services

From: avinash@starts.com.sg [mailto:avinash@starts.com.sg]
Sent: Wednesday, December 12, 2018 5:31 PM
To: Azlan, Syazairdina
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Hor, Yinrul; Chan, Yoke Shi; Kaur, Baljit; avinash@starts.com.sg
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC1140C AND SGN1462L ON 10/12/2018

10:37am @ 13/12/2018
Person @ Ah boon
vehicle in
SRE @ Gao Qiang
(Repairer agreed Gao Qiang
survey)

Without Prejudice

Dear Syaza,

Pls kindly arrange Mr. Calvin Ang or Mr. Mohammed Rasul from LKK Auto Consultants Pte Ltd as our Pre-Repair Surveyor. The surveyor may contact our client's staff Mr Ah Boon (HP: 9685 9830) to arrange for vehicle inspection.

If you can pls kindly provide the claim officer's contact number for more efficient communication. For the avoidance of doubt, we will claim loss of use starting from 11/12/2018. Thus please kindly help me to expedite arranging for your surveyor to inspect the vehicle. Thank you.

With Regards,

Avinash Chandrababu

Tel: 6485 7777 Ext 102 / 106

From: Azlan, Syazairdina
Sent: Wed, 12 Dec 2018 02:40:45 +0000
To: Avinash@starts.com.sg
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Hor, Yinrul, Chan, Yoke Shi, Kaur, Baljit
Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC1140C AND SGN1462L ON 10/12/2018

Without Prejudice

Your Reference : 2018/SAE/0008
Our Reference : SMC1140C

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Intina Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

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STARTS AUTO ENGINEERING (S) PTE LTD

9A Serangoon North Ave 5, Singapore 554500
Tel: 64857777-102 Fax: 6896-1171 Reg No: 200718625Z

Attn: Motor Claims Department (Fax: 6415 3727)
Reply to Avinash@starts.com.sg

Date: 10th December 2018

BY Email/Fax

To:
AIG Asia Pacific Insurance (Singapore) Pte. Ltd.
78 Shenton Way
#07-18
Singapore 079120

Motor Claims Department

To Whom It May Concern:

Your Ref: SMC 1140C
Our Ref: 2018/SAE/0008

**ACCIDENT INVOLVING OUR VEHICLE SGN1462L & SMC 1140C (YOUR INSURED)
ON 10/12/2018 on/along Yishun Ave 9 Towards Yishun Ring Road @ 15:00 Hrs**

We note that you are the insurer of SMC 1140C. As such we would like you to do a Pre-
Repair Inspection of our vehicle SGN 1462L.

Please instruct your authorized surveyor to contact us (Ah Boon at 6485 7777)

The Pre Repair Inspection for our vehicle can be conducted at:
Starts Auto Engineering (S) Pte Ltd
9A Serangoon North Ave 5
Singapore 554500

Please feel free to contact me if you need any clarification.

N.B Strictly revert via email for the purpose of faster process.

With Regards

Avinash
Claims Dept.
DID: 64857777-102 / 106
Fax : 6896 1171



Tax Invoice

9A Serangoon North Avenue 5
 Singapore 554500
 Tel: 64857777
 Fax: 68961171
 ROC / GST No: 199104959E

Number:	B0126442A
Page:	1
Date:	11/12/2018

Sold To: Lan Kwong Peng
 Blk 217 Yishun St 21
 #03-337
 Singapore 760217

Ship To: Blk 217 Yishun St 21
 #03-337
 Singapore 760217

Reference - P.O. No.	Customer No.	RA Number	Ship Via	Terms Code
LAN KWONG PENG	LA011	100534		COD

Description/Comments	Amount								
SKU9568D Toyota Altis 1.6A Being Replacement car for accident vehicle SGN1462L from 11/12/18-22/12/18 <table border="1"> <thead> <tr> <th>Due Date</th> <th>Amount Due</th> <th>Disc. Date</th> <th>Disc. Amount</th> </tr> </thead> <tbody> <tr> <td>11/12/2018</td> <td>642.00</td> <td></td> <td>0.00</td> </tr> </tbody> </table>	Due Date	Amount Due	Disc. Date	Disc. Amount	11/12/2018	642.00		0.00	600.00
Due Date	Amount Due	Disc. Date	Disc. Amount						
11/12/2018	642.00		0.00						

Remit To:



Subtotal	600.00
GST	42.00
Total amount	642.00
Payment received	0.00
Discount taken	0.00
Amount due	642.00

STARTS AUTO ENGINEERING (S) PTE LTD

9A Serangoon North Avenue 5, Singapore 554500

Tel: 64857777-102

Fax: 6896-1171

Reg No: 200718625Z

Our Ref: 2018/SAE/0008

Date: 23/07/2019

To:

AIG Asia Pacific Insurance(S) Pte Ltd
78 Shenton Way
#07-16
Singapore 079120

WITHOUT PREJUDICE, SAVE AS TO COST

Attn: Motor Claims Department

Dear Sir / Madam

ACCIDENT INVOLVING OUR TAXI SGN1462L & SMC1140C (YOUR INSURED) ON 10/12/2018.

We are the authorized repair workshop for the owner of motor vehicle No. SGN1462L which was involved in the above captioned accident with your insured vehicle. We have been requested by the vehicle owner to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused solely by the negligent act of your insured driver SMC1140C, we are submitting these claims for your consideration on behalf of the claimants.

1. Cost of Repair	S\$	<u>3000.00</u>
2. Loss of Rental(4x\$100)	S\$	<u>400.00</u>
3. Survey Report Fee	S\$	<u>0.00</u>
4. Pre-Accident Survey(2x\$100)	S\$	<u>200.00</u>
5. LTA Search fee	S\$	<u>7.45</u>
Total Claims		<u>3607.45</u>

We enclosed herewith the following documents to support the claims:-

- (a) Original repair bill, survey bill/report & original/scanned photographs
- (b) LTA search slip, GIA search slip, Police Report
- (c) Letter of authority from owner / hirer / operator
 - Witness statement/s
 - Towing/Medical bill/receipts
 - Certificate of Insurance
 - Photos of Accident Scene
 - Downtime/Mileage record
 - Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.

Please note that, for the time being, we are not making this claim via solicitors provided you treat this letter as our intention to file a claim in court according to the provisions of the Non-Injury Motor Accident Litigation ("NIMA") protocol and further, you agree that if negotiations should breakdown and this claim is referred to solicitors, you shall not raise any objection that the NIMA protocol has not been complied with. If you disagree with this condition, please reply in writing within the next 5 working days failing which we shall proceed to negotiate with you on the basis that you have acquiesced to the said condition by your conduct.

Thank you

Yours sincerely

Avinash

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Friday, 25 January 2019 11:08 AM
To: 'kohtianyong@gmail.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING SMC 1140C AND SGN 1462L ON 10/12/2018

Our ref: **CC4/AIG18022409/Gja3**

KOH TIAN YONG

Policy Holder

Dear Sir,

ACCIDENT INVOLVING SMC 1140C AND SGN 1462L ON 10/12/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Letter Of Authorisation

Accident Involving (Owners Vehicle) SGN1462L and (Third Party's Vehicle No) SMC1140C on 10/12/2018

@ Junction of Yishun Ave 10 and Yishun Ave 9 toward Yishun Ring Road at 1500 BY THE LETTER OF AUTHORISATION,

I/WE, **SMART CAR RENTAL PTE LTD** NRIC/ROC **199104959E** (Address) 9A Serangoon North Ave 5 Singapore 554500. Owner of the property hereby irrevocably appoint STARTS AUTO ENGINEERING (S) Pte Ltd, as its agents or any person authorized by STARTS AUTO ENGINEERING (S) PTE LTD to be my/our behalf to do all or any of the following.

- Submit my/our claim(s) for losses, including loss of rental / income
- Submit my/our claim(s) for rental/medical fees, if any;
- At its own option resolve my/our claim(s) at its sole discretion and deem appropriate;
- Sign the discharge vouchers on my/our behalf;
- Collect all payment(s) on such claim(s) on my/our behalf and all such payments shall be payable to STARTS Auto Engineering (S) Pte Ltd
- Set-off the amount recovered on my/our behalf against such amount(s) as may be owing by me/us to STARTS Auto Engineering (S) Pte Ltd

I/We further authorize STARTS Auto Engineering (S) Pte Ltd to appoint solicitors to make the above claim(s) and do all necessities relating to the claim(s).

I/We further authorize STARTS Auto Engineering (S) Pte Ltd to give instruction to the appointed solicitors on my/our behalf and such instructions shall be deemed to be as if they were given by us to the appointed solicitors directly.

I/We further undertake STARTS Auto Engineering (S) Pte Ltd and I/we would give my/our fullest co-operation to STARTS Auto Engineering (S) Pte Ltd and/or the appointed solicitors in relation to the captioned accident regardless of whether I/we are proceeding with my/our aforesaid claim(s) for losses.

In the event that I fail to render my fullest assistance, I agree that I shall be liable to STARTS Auto Engineering (S) Pte Ltd for all costs, fees and other charges, including but not limited to, the full cost of repairs to the taxi and all cost and/or disbursements that solicitors may charge to STARTS Auto Engineering (S) Pte Ltd in pursuing this claim.

Dated this 2 days of March of 2019



SMART CAR RENTAL PTE LTD

199104959E

*The contents of this document apply to our vehicle damages only. All personal injuries and/or other damages arising therefrom are excluded from the ambit and application of this document.

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

We/I, STARTS AUTO ENGINEERING (S) PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,600.00 (Global Sum – all in) for vehicle no. SGN 1462L, that was damaged pursuant to the accident which occurred on 10/12/2018 (date) along YISHUN AVENUE 9 (location) involving vehicle no/s SMC 1140C. This is pursuant to the inspection conducted on 13/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMART CAR RENTAL PTE LTD ("the third party claimant") of vehicle no. SGN 1462L, make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGN 1462L (vehicle no.) as a result of the accident.

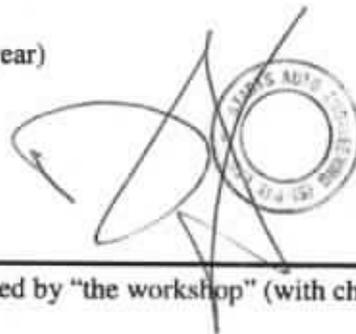
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of 09 (month) **2019** (year)


XGQ

Signed by appointed surveyor



Signed by "the workshop" (with chop)

STARTS AUTO ENGINEERING (S) PTE LTD

9A Serangoon North Ave 5, Singapore 554500

Tel: 64857777 Fax: 6896 1171

Reg No: 200718625Z

INVOICE

To:
SMART CAR RENTAL PTE LTD
9A Serangoon North Ave 5,
Singapore 554500

Date: 23/76/2019

Dear Sir

Veh No : SGN1462L
Model : NISSAN MURANO
Accident Date : 10/12/2018

Final bill for the above-mentioned as follows:

SS3,000.00 on lump sum basis and takes **4 Working days** for repair

Singapore Dollar : Three Thousand Dollars only.

Yours faithfully
STARTS Auto Engineering (S) Pte Ltd
Computer generated, no signature required

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Dec 2018 Edit Reg		13 Dec 2018 00:00 Edit Adj Rpt	S\$3,000.00 Edit Estimates	S\$3,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	KOH TIAN YONG , ID: 58138708G								
Main Claimant:	SMART CAR RENTAL PTE LTD , Co. Reg. No.: 199104959E								
Vehicle Reg. No.:	SGN1462L	Date of Loss:	10/12/2018 00:00 - :59 [145 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 4779640797SG	Policy/Cover Note No.:	1800075459 (Comprehensive) Coverage: 26/06/2018 - 25/06/2020						
Vehicle Reg. No. (Insured):	SMC1140C	Policy No. (Claimant):	5088069466-01						
		Excess:							
Repairer:	Starts Auto Engineering (S) Pte. Ltd. (HQ) 9A Serangoon North Avenue 5, 554500 Serangoon - Tel: 64857762 / 6563 1110								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 24/12/2018]								
ASSOCIATED MAIL RECEIVED				View All	Compose Case Mail				
• AIG_SG (14/12/2018): NO TP GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGN1462L (4779640797SG)**
[SMC1140C]
TP
SMART CAR RENTAL PTE LTD
Dec 10 2018 12:00AM
[KOH TIAN YONG]
Starts Auto Engineering (S) Pte. Ltd.

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View	View in Browser	
Letters/Correspondences											1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit			
Assessment Reports											1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print			
1	14/12/18 16:02	Accident Statement <small>From:OD - Reg. No: SMC1140C, Claimant: KOH TIAN YONG</small>							Load HTM			
Photos/Images											3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	21/06/19 12:37	General View							Load JPG <input checked="" type="checkbox"/>			
2	21/06/19 12:37	General View							Load JPG <input checked="" type="checkbox"/>			
3	21/06/19 12:37	General View							Load JPG <input checked="" type="checkbox"/>			
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28	21/06/19 12:37	General View							Load JPG <input checked="" type="checkbox"/>			
29	21/06/19 12:37	General View							Load JPG <input checked="" type="checkbox"/>			
30	21/06/19 12:38	Odometer Reading							Load JPG <input checked="" type="checkbox"/>			
31	21/06/19 12:38	Chassis Number							Load JPG <input checked="" type="checkbox"/>			
32	21/06/19 12:38	Dismantled Parts							Load JPG <input checked="" type="checkbox"/>			
33	21/06/19 12:38	Dismantled Parts							Load JPG <input checked="" type="checkbox"/>			
34	21/06/19 12:38	Dismantled Parts							Load JPG <input checked="" type="checkbox"/>			
35	21/06/19 12:38	Dismantled Parts							Load JPG <input checked="" type="checkbox"/>			
36	21/06/19 12:38	Dismantled Parts							Load JPG <input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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37	21/06/19 12:38	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
38	21/06/19 12:38	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
39	21/06/19 12:38	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
40	21/06/19 12:39	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
41	21/06/19 12:39	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
42	21/06/19 12:39	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
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86	21/06/19 12:39	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/12/18 14:12	EMAIL FROM AIG DD 13.12.2018	Load PDF	
2	13/12/18 14:12	NOTIFICATION FROM WORKSHOP	Load PDF	
3	13/12/18 14:12	ACKNOWLEDGEMENT EMAIL TO FWD DD 13.12.2018	Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	17/12/18 12:04	TP ESTIMATE - MARKED		Load PDF
5	17/12/18 12:04	TP GIA REPORT		Load PDF
6	19/07/19 11:46	LETTER TO INSURED-		Load PDF
7	16/09/19 09:18	WORKSHOP INVOICE		Load PDF
8	16/09/19 09:18	AUTHORISATION TO ACT FORM		Load PDF
9	16/09/19 09:18	Release Voucher		Load PDF
10	16/09/19 09:18	LOD		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SMC1140C (Insd veh)	Model:	NISSAN MURANO 2.5 (A)
	SGN1462L (TP veh)		
Date of Accident:	10/12/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	6,411.80
Final Repair Cost	:	\$	3,600.00
Loss of Use	:	\$	6.00 days at \$100.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,600.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability <u>100</u> (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Starts Auto Engineering (S) Pte. Ltd.	:	\$ 3,600.00
2)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

16 Sep
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18022409/GHA3Q2

Date: 16/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800075459
Claimant SGN1462L **Insured Vehicle No :** SMC1140C
Vehicle No : SGN1462L **Date of Loss:** 10/12/2018 **Nature of Claim:** TP **Claim No:** 4779640797SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGN1462L**
 Make & Model: NISSAN MURANO, 2.5 (A) Engine No: QR25358385A
 Reg. Date: 09/11/2006 (Man. Year: 2006) Chassis No: JN1TDAZ50Z0000674
 Colour: Gold Odometer: 149161 km
 Engine Capacity: 2488 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/60 R18 Rear Tyre Size: 235/60 R18
 Front Left Side: RADAR 6 mm Rear Left Side: RADAR 6 mm
 Front Right Side: RADAR 6 mm Rear Right Side: RADAR 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,016.80	2,764.80	252.00	8.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,395.00	980.00	2,415.00	71.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,411.80	3,744.80	2,667.00	41.60
Approved Total (Overridden) (S\$)		3,000.00		
Nett Amount (S\$)	6,411.80	3,000.00	3,411.80	53.21
+ Loss of Use (6.0 x S\$100.00/day) (S\$)		600.00		
Nett Liability (S\$)		3,600.00		
Global Sum Settlement (S\$)		3,600.00		

INSPECTION

Date of Assignment: 13/12/2018
 Date Inspected: 13/12/2018 Inspected At: Starts Auto Engineering (S) Pte. Ltd.
 (HQ)
 9A Serangoon North Avenue 5
 Singapore 554500

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR CROSS MEMBER	Bent	740.00 FL	*740.00 FL
2	1		*REAR TOP CONTROL ARM	Bent	280.00 FL	*280.00 FL
3	1		*REAR BOTTOM COIL SPRING SWING ARM	Bent	340.00 FL	*340.00 FL
4	1		*REAR SHOCK ABSORBER	Bent	200.00 FL	*200.00 FL
5	1		*REAR SHOCK ABSORBER STOPPER	Necessary	60.00 FL	*60.00 FL
6	1		*REAR SHOCK ABSORBER DUST COVER	Necessary	60.00 FL	*60.00 FL
7	1		*REAR WHEEL BEARING ASSLY	Necessary	280.00 FL	*280.00 FL
8	1		*REAR TYRE -235/60,R18	Scratched	160.00 FL	*160.00 FL
9	1		*SET REAR SPORT RIM WITH COVER	Cut	280.00 FL	*280.00 FL
10	1		*SET REAR TOP CONTROL ARM BUSH	Necessary	82.00 FL	*82.00 FL
11	1		*SET REAR BOTTOM CONTROL ARM BUSH	Necessary	82.00 FL	*82.00 FL
12	1		*SET REAR KNUCKLE HUB WITH BUSH	Necessary	140.00 FL	*140.00 FL
13	1		*SET REAR WHEEL BRAKE PAD	Necessary	75.00 FL	*75.00 FL
14	1		*SET DISC BRAKE ROTOR	Not Necessary	280.00 FL	*- FL
15	1		*STABILIZER BAR	Bent	40.00 FL	*40.00 FL
16	1		*SET ANTI ROLL BAR BUSH	Necessary	28.00 FL	*28.00 FL
17	1		*REAR TORSION LINK BAR WITH BUSH	Necessary	225.00 FL	*225.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	3,352.00	3,072.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	335.20	307.20
Total Parts (\$\$)	3,016.80	2,764.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE & FIXED ABOVE PARTS	New	750.00	200.00
2	TO REALIGN CHASSIS	New	850.00	200.00
3	TO SPRAY PAINT -REAR BUMPER	New	500.00	150.00
4	TO SPRAY PAINT -REAR R/H TENDER	New	500.00	150.00
5	TO SPRAY PAINT -REAR R/H DOOR	New	500.00	150.00
6	2 TRIPS TOWING -FROM ACCIDENT SENCE TO OFFICE & FROM OFFICE TO WORKSHOP (SI)	New	190.00	50.00
7	BRAKE FLUID (SI)	New	20.00	20.00
8	4-WHEEL ALIGNMENT (SI)	New	85.00	60.00
Gross Labour Cost (\$\$)			3,395.00	980.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >