Joy Irene (LKKAuto)

From: Koh TY <kohtianyong@gmail.com>
Sent: Monday, 28 January 2019 4:14 PM
To: Joy Irene (LKKAuto)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING SMC 1140C AND SGN 1462L ON 10/12/2018
Attachments: NCD.jpg

Hi Irene,

Please refer to attached, in my policy written for 1 or more claim made during the first 12 months of this policy will be 10% only.

So please advise which is the correct NCD amount.

Regards
Tian Yong

On Fri, Jan 25, 2019 at 11:07 AM Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

Our ref: **CC4/AIG18022409/Gja3**

KOH TIAN YONG

Policy Holder

Dear Sir,

ACCIDENT INVOLVING SMC 1140C AND SGN 1462L ON 10/12/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com|Fax: 6741-4108

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