

NATIONAL Assessment Centre Services.

(ref: 24705)

MNA48160584

Date In: 12/12/2018 18:07	Job description	Date & Time Completed	Done by
Ref No: NBO/INC/022394/Y	SAS e-filing		
Veh No: SLH 1424U	E-mail (within 3hrs, AIC 2hrs)		
DOA: 12/12/2018 07:20	I-Motor Claim Form	12/12/2018 18:23	
TP: TP & Reporting Only	I-Motor W/O (Within: OD 2hrs, TP 4hrs)		
TP Insurer:	I-Photo Uploaded		
	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (	Tel:	Fax:
TP Particulars:	Veh No: -	INC () / Non-INC ()
Owner / Driver: (	Tel:	
Policy No: ()	Period: ()	Cover Type: ()
Confirmed by: (	Date:	Time:
Insured/Driver Liability: ()	% [Note-Est Status (WO): N: 0-20%; P: 21-79%. P: 80-100%]	
Year of Registration: ()	Warranty: YES () / NO ()	
Excess: (\$)	Loading: \$1,000 () / \$2,000 ()	

General Remarks:
() Walk-In Customer: Customer's Information strictly Confidential & Strictly NO refer of repairer.
() Total Loss Case: to e-mail Insurer URGENTLY.
Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

Comments:	Done by
1) Apply for Transport Allowance () / Courtesy Car ()	
2) QC Check / Post Repair Inspection ()	
3) Upload Resurvey Photo [Repair Cost > \$3000] ()	

Injury:

Defects:
28/12/18 CONTRIBUTE TO OWN DAMAGE CLAIMS

MNA48160584	MNA1900807
Driver/Owner:	1) AR: Accident Reporting (\$30)
Contact No:	2) DA: Damage Assessment (\$100) INC (\$50)
Damaged Portion:	3) TP: Towing Fee \$40/145
QC Checked by (Engr-In-Charge):	4) FT: Follow-Through Survey \$120
	5) PT: Follow-Through Survey (Resurvey) \$30
	6) TR: Re-inspection \$73
	7) NI: Ideal DA + SMRT Survey \$160
	8) NTUC Additional Services:
	ON:
	*N5: Courtesy Car / Tpt Allowance \$5
	*N6: Repairs Co-ordination \$10
	*N7: Post Repair Inspection \$25
	*N8: DV / Collect Excess Coordination \$5
	TP (N11) / TP (Non INC) against INC \$20
	TP (N12) Ideal Mobile \$0
	Invoice dated
	Fee Charged
	Invoice dated
	Fee Charged

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/12/2018 18:07
Date Of Accident	12/12/2018 07:20
Exact Location Of Accident	PARKING LOT NEAR BLK 32 RIVER VALLEY CLOSE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLH1424U
Insured/Policyholder	
Name Of Registered Owner	SUNIL KUMAR THAPLIYAL
NRIC No	S2708225D
Email Address	VEENU89@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-90107230
Alternative Phone No	OTHERS-90689020

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL
Exact Purpose for which vehicle was being used at time of accident	CAR WAS PARKED
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5085117081-02
Cover Note Number	

Driver

Name of Driver	VEENU THAPLIYAL
NRIC No	S6984549E
Date Of Birth	08/08/1969
Occupation	INDOOR
Date Of Driving Pass	30/01/2002
Driving Experience	16 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-90689020
Fax Number	
Contact Number	OTHERS-90107230
Email Address	VEENU89@HOTMAIL.COM

Address	32 RIVER VALLEY CLOSE #09-34
Postcode	238436
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	QUEENSTOWN N.P.C
Police Station Address	ROAD: 3 QUEENSWAY #01-03 , POSTCODE: 149073 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4719999 - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO POLICE REPORT T/20181212/2101

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBB5213K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

MM/1023660-00

ASSIGNMENT (ROAD)

By Completion of Accident

- 1) Vehicle hit Vehicle:
- a) Caravan () b) Pedestrian ()
- c) Motorcycle () d) Animal ()
- e) Bicycle ()
- 3) Vehicle hit Road Side Objects:
- a) Govn Property () b) Road Work Object ()
- c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
- a) Fallen Object () b) Flood ()
- c) Other ()
- 6) Parked & Found Damaged:
- a) Vandalism () b) Hit by Moving Object ()
- 7) Theft Case
- a) Stolen () b) Damage found ()
- when recovered.
- 8) Fire
- a) Whilst driving () b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for Internal Information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

Vehicle Details

Vehicle: SLH 14244 Date: OCT 2016

Type: Car / M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Private Motor / Truck / Trailer or

Make & Model: HONDA VENZA HYBRID 1496

Colour: WHITE Transmission Type: Auto / Manual

Eng. No. U6B5910789 Sp. Reading: 042660

U/Nr: H12313681

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt

Brake: Order / Jammed / Leaked / Burnt

Mod: All / S/Rim / STD A/Rim or

Tyre Size: F: 225/50 R18

R: 225/50 R18

BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

Rear

R/Bal. 6 mm

L/Bal. 6 mm

Parallel Import: Yes No

Repair Type: LS / I.B.I

No of Repair Days: 5

D.O.I. 28/01/2019

Towed-In: Yes No

Towing Required: Yes No

Vehicle in Idac: Yes No

Time: 17:10

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
- a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
- e. Animal () f. Govn Object () g. Road Work Object ()
- h. Private Property () i. Drain () j. Road Kerb/Grass Verge ()
- 3) Vehicle does not seem damaged as a result of:
- a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
- e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started Time completed

- 1) CEO
- 2) ASS
- 3) Entire Operation Completed Time:

MOTOR CAR (LH)

Left Portion

NAC	INC	Item	CON	AC	Qty
1255	995326	Frt LH Door			
1256	995140	Frt LH Door Protector			
1257	995104	Frt LH Door Hinge			
1258	995142	Frt LH Door Wing Mirror			
1259	995102	Frt LH Door Garnish			
1260	991593	Frt LH Door Glass Outer Moulding			
1261	991588	Frt LH Door Glass Inner Moulding			
1262	995103	Frt LH Door Glass			
1263	991595	Frt LH Door Glass Regulator			
1264	991596	Frt LH Door Glass Regulator Motor			
1265	991662	Frt LH Door Rubber			
1266	991636	Frt LH Door Outer Handle			
1267	991607	Frt LH Door Inner Handle			
1268	991625	Frt LH Door Lock w/Key			
1269	991624	Frt LH Door Lock			
1270	991562	Frt LH Door Central Lock			
1271	991675	Frt LH Door Switch			
1272	991617	Frt LH Door Inner Trim Board			
1273	991568	Frt LH Door Checker			
1274	991575	Frt LH Door Felt			
1275	991688	Frt LH Door Wire Harness			
1276	991683	Frt LH Door Window Glass Pillar			
1277	991640	Frt LH Door Outer Pillar			
1278	991613	Frt LH Door Inner Pillar			
1279	991646	Frt LH Door Pillar Inner Garnish			
1280	990554	Centre Pillar LH			
1281	990542	Centre Inner Pillar LH			
1282	990517	Centre Pillar Upper Garnish LH			
1283	990564	Centre Pillar Lower Garnish LH			
1284	991670	Frt LH Door Step Garnish			
1285	994052	Rocker Panel LH			
1286	994049	Rocker Panel Inner Panel LH			
1287	994046	Rocker Panel Garnish LH			
1288	994055	Rocker Panel Outer Side Skirt LH			
1004	991300	Frt Bumper			
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer			
1008	991433	Frt Bumper Reinforcement			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1029	995153	Frt LH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1096	995070	Frt LH Fender			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			

Vehicle No:

SLH14244

NAC	INC	Item	CON	AC	Qty
1289	995156	Rear LH Door			
1290	993282	Rear LH Door Protector			
1291	995194	Rear LH Door Hinge			
1292	993228	Rear LH Door Garnish			
1293	993278	Rear LH Door Glass Outer Moulding			
1294	993231	Rear LH Door Glass Inner Moulding			
1295	995190	Rear LH Door Glass			
1296	993238	Rear LH Door Glass Regulator			
1297	995192	Rear LH Door Glass Regulator Motor			
1298	993294	Rear LH Door Rubber			
1299	993275	Rear LH Door Outer Handle			
1300	993250	Rear LH Door Inner Handle			
1301	993261	Rear LH Door Lock			
1302	993256	Rear LH Door Inner Trim Board			
1303	993218	Rear LH Door Checker			
1304	993230	Rear LH Door Glass Channel			
1305	993242	Rear LH Door Glass Triangle Garnish			
1306	993285	Rear LH Door 1/4 Glass			
1307	993288	Rear LH Door 1/4 Glass Rubber			
1308	993287	Rear LH Door 1/4 Glass Pillar			
1309	993305	Rear LH Door Step Garnish			
1310	993309	Rear LH Door Switch			
1311	994070	Roof Top Panel			
1312	994098	Roof Top Moulding			
1313	994085	Roof Top Air-bag			
1314	994084	Roof Top Air-bag Sensor			
1315	994083	Roof Top Air-bag Control Unit			
1141	992958	Rear Bumper			
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer			
1149	993045	Rear Bumper Reinforcement			
1151	993077	Rear Bumper Sponge			
1153	993040	Rear Bumper Protector			
1155	993026	Rear Bumper Moulding			
1157	993023	Rear Bumper Lower Spoiler			
1163	993851	Rear LH Taillamp			
1218	993436	Rear LH Fender			
1219	993449	Rear LH Fender Protector			
1136	990247	Sticker			

No of Items: _____

Assessor: _____

Claim Handling

Task Transfer Exit

Accident MT/1023660

LOS SAL SUB

Policy No.	5085117081-02	Vehicle No.	SLH1424U	GST Registration No.	
Certificate No.					
Policyholder Name	SUNIL KUMAR THAPLIYAL			Policyholder NRIC	S2708225D
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	90107230	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KPK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

Accident Details

Report Date	12/12/2018 18:19	Accident Report Within 24 hrs	Yes	Accident Type	Hit and run
Date of Accident	12/12/2018	Time of Accident hh:mm	07:20	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	PARKING LOT NEAR BLK 32 RIVER VALLEY CLOSE				

Excess

Own damage Excess	0.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	500.00	Outside Singapore OD Excess	0.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

Benefits

Coverage		Sum Insured	
Excess Waiver		99999999.99	

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	32 RIVER VALLEY CLOSE	Address 2	#09-34 PACIFIC MANSIONS	Address 3	SINGAPORE 238436
Address 4		Address Type	Singapore address	Post Code	238436
Unit No.		Related Policy Number	5085117081-02		

OI Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	VEENU THAPLIYAL	Driver NRIC	S6904549E	Driver DOB	06/08/1969
Register Date of Driver License	30/01/2002	Driver Age	49	Driving Experience	16
Contact No.(Mobile)	90689020	Contact No.(Office)		Contact No.(Home)	
Address 1	32 RIVER VALLEY CLOSE	Address 2	#09-34 PACIFIC MANSIONS	Address 3	SINGAPORE 238436
Address 4		Address Type	Foreign address	Post Code	238436
Unit No.	09-34				
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	Yes No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Yap Chee Ling

LOS SAL SUB

Claim Type	OD-MD	Insured Name	SUNIL KUMAR THAPLIYAL	Insured NRIC	S2708225D
Contact No.(Mobile)	90107230	Contact No. (Home)	62386434	Contact No. (Office)	
Email Address	SUNIL.THAPLIYAL@CLARKSONS	DI Vehicle Number	SLH1424U	TP Vehicle Number	G885213K
Claim Description	SLH1424U / G885213K ON 12 Dec 2018			Name of Preferred Workshop	
Preferred Workshop					
Preferred Repair Option	Yes	Preferred Workshop Name	unknown	Insured at fault report	Not at fault
Date Registered	12/12/2018 18:37	Claim Close Date		Date Received	29/01/2019 10:11
Report Taken By	ROSLI WAHAB	Workshop Repairer		Total Loss but Repaired	
Print AK letter				OO Excess Collected by Workshop	

Modification History

03/01/2019 17:40 s029094 Modify Claim Description(SLH1424U / - ON 12 Dec 2018-->SLH1424U / G885213K ON 12 Dec 2018)

03/01/2019 17:40 s029094 Modify TP Vehicle No(--->G885213K)

29/01/2019 10:12 s069588 Modify Claim Type(OD-MK-->OD-MD)

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Activity Handling Attachment

Vehicle Info

Vehicle Make	HONDA	Vehicle Model	VEZEL	Engine Capacity	
Date of Registration	25/10/2016	Classis No.	RU31210779		

1/29/2019

Claim Handling (damage assessment Claim Task MT/1023660 / Claim 001 OD-MD)

Towing Required * ☐ Yes ☒ NoVehicle in IDAC * ☐ Yes ☒ NoParallel Import * ☐ Yes ☒ NoType of Tender * **Own Damage**Assessor Name * **ROSLI WAHAB**

Survey Current Status

IDAC/Workshop Name **NATIONAL ASSESSMENT CENTRE**IDAC/Workshop Location **51 UBI AVENUE 1 #01-25 PAYA**Windscreen
Parts & Labour
CostTotal Loss * ☐ Yes ☒ No

Market Value(\$)

Scrap Value(\$)

Economical Repair Value(\$)

Remark

Remark for
Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
not	1	35500701	ROCKER PANEL (LEFT)	1	Replace	X
Not Applicable	2	35500901	ROCKER PANEL GARNISH (LEFT)	1	Unconfirm	X
ABS	3	23300203	DOOR (REAR LEFT)	1	Replace	X
ABSORBER	4	233011	DOOR CENTRAL LOCK	1	Unconfirm	X
ACCELERATOR	5	23302403	DOOR GLASS REGULATOR (REAR LEFT)	1	Unconfirm	X
ACTUATOR	6	23302503	DOOR GLASS REGULATOR MOTOR (REAR LEFT)	1	Unconfirm	X
ADVERTISEMENT STICKER	7	23303003	DOOR HINGE (BOTTOM) (REAR LEFT)	1	Unconfirm	X
AIR BAG	8	23303103	DOOR HINGE (UPPER) (REAR LEFT)	1	Unconfirm	X
AIR BLOWER	9	23306103	DOOR RUBBER (REAR LEFT)	1	Replace	X
AIR BOX	10	23301603	DOOR CHECKER (REAR LEFT)	1	Unconfirm	X
AIR CHAMBER BOX	11	23300803	DOOR BOARD (REAR LEFT)	1	Unconfirm	X
AIR CLEANER						
AIR COMPRESSOR						
AIR CON						
AIR CON (VAN)						
AIR COOLER						
AIR DISTRIBUTOR						
AIR FILTER						
AIR FLOW						
AIR GRILLE						
AIR HORN						

Save Submit

From: Yap Chee Ling <CheeLing.Yap@income.com.sg>
Sent: Wednesday, 30 January, 2019 2:27 PM
To: Hock Wah Motor Pte Ltd; 'rsbm@lkkauto.com'
Subject: SLH1424U | MT/1023660 (Awarding Letter to Hock Wah)

Importance: High

Hi IDAC and Hock Wah,

Excess waiver is applicable.

Please liaise with the owner – Mr Sunil at tel: 9010 7230 on the necessary.

Thank you.

Yap Chee Ling (Ms)
Executive
Motor Insurance
T +65 6430 7893
www.income.com.sg



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Our Ref: MT/CA/OD/051/1023660-001/YCL

30 Jan 2019

HOCK WAH MOTOR WORKSHOP PTE LTD
BLK 3011 BEDOK NORTH AVE 4 #01-2008/10/12
BEDOK INDUSTRIAL PARK E
SINGAPORE 489977

Dear Sir

CLAIM NUMBER: MT/1023660-001
REPAIR OF VEHICLE NUMBER: SLH1424U

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 30 Jan 2019
Make: HONDA
Model: VEZEL
Estimated Repair Days: 5
Location: Vehicle is currently with the owner
Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933
Benefits Applicable: Excess Waiver
Excess Applicable: 0

Please note that supplementary items will not be allowed.

If you have any queries, please contact Yap Chee Ling at 6430-7893 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe
Deputy Vice President
Motor Insurance

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MNAY1816050 F-E1 Vehicle Registration No: SLH 1424-U

Name (as shown in NRIC) : SUNIL KUMAR THARAL NRIC/FIN/Passport No : S2708225D

(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate

Address : 32 RIVER VALLEY CLOSE #09-34 Pacific mansion Singapore (238436)

Contact (Tel) : _____ Mobile No. : 90107230

Email Address : Sunil.tharal123@gmail.com

Date of Accident : 12/12/2018 Time of Accident : 0014 HRS

Place of Accident : PACIFIC MANSION PARKING LOT

Insurance Company : NTUC INCOME

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

From third party to own damage claims

Policyholder / Driver's Signature

Date: 28/01/2019

Reporting Centre Personnel's Signature

Name: _____

NRIC/FIN No.: _____

Date: _____