

1552/09

INS. CASE OWNER:

CC 3 /AIG1802 2291, P1/10/12

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Meriten:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A.:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

3967.68

(OID 18412-18412 TP)

Loss of Rental (LOR) only

S\$

308.20

(3 days)

x 4120

Loss of Use (LOU):

S\$

—

(5 x days)

Loss of Income (LOI):

S\$

—

(5 x days)

LOR only

LOU only

S\$

7.45

LOR + LOU

LOR + LO

[Tick only one]

GLA/LTA Search

S\$

—

Medical:

S\$

—

Disbursement:

S\$

—

Legal Cost:

S\$

—

(e.g. Tow / Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

4360.33

Global Sum SS:

—

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3975.13

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

S\$

308.20

Name 2:

BKW RENT-A-CAR PTE LTD

Payee 3: (Strike if N.A.)

S\$

—

Name 3:

—

Signature: *Pathe*

REF:

91635

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: **SLC 86574**
 at Workshop no: **Volkswagen**
 of: **247, Mannheim 60**
 Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

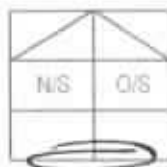
(Client's Record)

Make of Veh: _____

(Policy Condition)

Own own unity

Remark: The veh had commenced its repair at the time of inspection.



Bat. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

3

days

Res: _____

Yes or No

Lump Sum: _____

%

3 Val: _____

Yes or No

CA / REV / REP. / 24 HRS *up*

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Visit No: **SLC 86574** Yr Regn: **2016** *max*
 Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: **Volkswagen SHARAN 2.0 c.c** 1984
 Colour: **WHITE** A/C: _____ Insured / Std / NI / NA
 Sp. Reading: **53360** T/Radio: Insured / Std / NI / NA

Eng/No: _____

ChNo: _____

WVWZZZ 7N ZDU 0345 49

Gen. Cond: Good ☒ Fair / Poor / Burnt

Steering: In order ☒ Jammed / Leaked / Burnt or

Brake: In order ☒ Jammed / Leaked / Burnt or

Mod: Nil ☒ R/Rim / STD A/Rim or

Tyre Size: F: _____

225/50R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front:

Rear:

R/Bal: _____

6

mm

R/Bal: _____

6

mm

L/Bal: _____

6

mm

L/Bal: _____

6

mm

D.O.A: _____

11/12/18

D.O.I: _____

14/12/18

Survey held at

Volkswagen

Des. of Damages: Frt: ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

PIP - \$3708.11 (red \$3582.30 / 492)

Date/Time, File Pass to:

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to:

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

Y... S+PS...R

1. Phone

1. Other

1. Other

1. Other

Report Format:

Lump Sum / L.B.F. \$

Add Fee:

☐

Site Insp. \$

☐

Interview \$

☐

Tech. Insp. \$

☐

Workshop \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18022391/R1hb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 12-12-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJN 4847E	Veh. Inspected	SLC 8657U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/12/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/12/2018	Inspection Date	14/12/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

VGS Singapore, 247, 159934 Singapore

SEAH KWEE KANG
2 Tao Ching Road
#18-02 Lake Life
Singapore, 618721
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV033398
Quote No. SER/QUO/1802130
QuoteDate 11/12/18
Salesperson Han Chang
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make Volkswagen Passeng	Model Description Sharan NF 2.0 TSI (DSG6) MY	Mileage 45,996	Service Advisor
License No. SLC8657U	VIN WVWZZZ7NZDV034549	Initial Registration 27/05/16	Sales Advisor Han Chang
Engine Code	Labor Type 10	Engine No. CCZ 365323	Model Code 7N14H3

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	Labor		840 2,520.00
P B&P ALEX PAINT	SPRAY PAINT	2	Labor		800 1,600.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				4,880.00
P 7N0807251A	FOAM INSER ? Use Predecessor 7N0807251	1	Pieces		uu 112.63 X
P 7N0807305A	REINFORCEMENT ? Use Predecessor 7N0807305	1	Pieces		uu 683.28 X
P 7N0807375	BUMPER SIDE BRACKET LH ?	1	Pieces		uu 68.28 X
P 7N0807376	BUMPER SIDE BRACKET RH ?	1	Pieces		uu 68.28 X
P 7N0807417E GRU	REAR BUMPER DE	1	Pieces		1,024.10
P 7N0807521C 9B9	SPOILER ? Use Predecessor 7N0807521B 9B	1	Pieces		284.01
P 7N0807863	BUMPER CENTRE BRACKET ?	1	Pieces		uu 158.73 X
P N 10621301	NUT ?	6	Pieces		uu 11.10 X
	Sum Item				2,410.41

Payments to: - BBN: - Acc.-No.:

VGS Singapore, 247, 159934 Singapore

SEAH KWEE KANG
2 Tao Ching Road
#18-02 Lake Life
Singapore, 618721
Singapore

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV033398
Quote No. SER/QUO/1802130
QuoteDate 11/12/18
Salesperson Han Chang
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan NF 2.0 TSI (DSG6) MY	45,996	
License No.	VIN	Initial Registration	Sales Advisor
SLC8657U	WVWZZZ7NZDV034549	27/05/16	Han Chang
Engine Code	Labor Type	Engine No.	Model Code
	10	CCZ 365323	7N14H3

Sum Labor	4,880.00
Sum Item	2,410.41
Total SGD	7,290.41
7% GST	510.33
Total SGD Incl. GST	7,800.74

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

RABU
Hy 90010068
3 days
14/12/18 @ 1000hrs
Resurvey b4 paint

Payments to: - BBN: - Acc.-No.:

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SUN42475

Claimant's Vehicle No. SLM26574

Accident on 11-12-18 involving vehicle/s No. _____

_____ along/at YUAN CHING RD

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 3967.62 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/
Car Rental S\$ Payable to Volkswagen Centre Singapore BKW 3

3. Medical and
Search Fees S\$ 7.48 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No.H/P. _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 DECEMBER 2018

**MARIC CAR RENTAL PTE LTD
9 TAGORE LANE
#03-04
SINGAPORE 787472
ATTN: THE MANAGEMENT**

Dear Sir/Madam,

**OUR REF : CC3/AIG18022391/R1hb3
YOUR REF : SJN 4847E
ACCIDENT INVOLVING SJN 4847E AND SLC 8657U ALONG YUAN CHING ROAD
TOWARDS AYE ON 11.12.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLC 8657U against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLC 8657U. As such, liability may not be on your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT


(AIG Asia Pacific - Express Third Party Claim)

I, SEAH KWEE KAH (the third party claimant") of 2 TAO CHIN ROAD #12-02 (address), owner of SLC86574 (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLC86574 that was damaged pursuant to the accident which occurred on 11/12/2018 (date) along YUAN CHIN ROAD TOWARDS AYE (location) involving vehicle no/s SJN4847E ("the accident").



I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10th (day) of JAN (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 3967.68 (repair costs), S\$ 385.20 (loss of use/rental) S\$ 7.45 (search fees) for vehicle no. SLC 8657U that was damaged pursuant to the accident which occurred on 11/12/2018 (date) along YUAN CHING ROAD TOWARDS AYE (location) involving vehicle no/s SJN 4847E

This is pursuant to the inspection conducted on 14/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SEAH KWEE KANG ("third party claimant") of vehicle no. SLC 8657U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLC 8657U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5th day of JULY (month) 20 19 (year)



MKB

Signed by AIG appointed surveyor



Chopped & Signed by 81030001 "the workshop"

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P01382

Biz Reg. No. 53103069E
GST No. M2009B505-2

SERVICE ORDER NO: 18IP3326
SERVICE CUSTOMER NO.: F01089R
SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore
Post Code: 079120

VEH NO.: SLC8657U
DATE: 10/01/19 Pickup:
VIN NO.: WVVZZZ7N2D0V034549 KM: 55,438
GEARBOX CODE: Engine No.:
MODEL: Sharan NF 2.0 TSI (DSGE) MY
SA: Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	AIG DIRECT SETTLEMENT				
	DOA: 11.12.18				
	SURVEYOR LKK				
	AIG/LKK REF: CC3/AIG18022391/R1hb3				
	Labor				
1	LABOUR	1.00	LAB	840.00	840.00
2	SPRAY PAINT	1.00	LAB	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	Item				
7	REAR BUMPER	1.00	PCS	1,024.10	1,024.10
8	SPOILER	1.00	PCS	284.01	284.01

GST (7%) AMOUNT: 259.57
TOTAL AMOUNT: 3,967.68

For Volkswagen Group Singapore Pte Ltd



Authorized Signatory

Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
15-Jan-2019	P 1530

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	P 1530	15-Jan-2019	SLK 4594 B
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 07 JANUARY 2019 TO 10 JANUARY 2019 YOYR REF: SLC8657U & SJN4847E (VOLKSWAGEN)	3	120.00	360.00
GST @ 7%			\$25.20
TOTAL			\$385.20

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



HIRER'S PARTICULARS

Name (as in IC) **SEAH KWEE KANG**
 NRIC/Passport No: **S81691633** Date of Birth: **11 Jul 1981**
 Address: **2 Tao Ching Rd** Age: **37**
 S: **618721**
 Name & Address of Employer: **-**
 Occupation: **-** Driving Exp: **12**
 Driving Licence No: **S8169163J** Passed Date: **24 Apr 2006**
 D/L Type: Local/Int'l/Other: **-**
 Tel(O) **-** (R) **-** HP **96399167**

DRIVER'S PARTICULARS

Name (as in IC) **KOH PEAI TEAN**
 NRIC/Passport No: **S8178697F** Date of Birth: **24-05-1981**
 Address: **2 Tao Ching Rd #18-02** Age: **37**
 S: **618721**
 Occupation: **-** Driving Exp: **12** Yrs
 Driving Licence No: **S8178697F** Passed / Expiry Date: **29 Apr 2006**
 D/L Type: Local/Int'l/Other: **-** Contact No: **85117602**

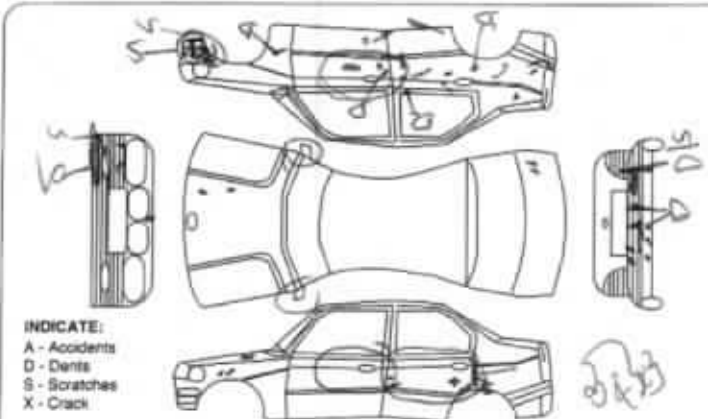
Hirer's Own Vehicle No: **SLK 8657H** Replace Veh No:
 Loan Vehicle No: **SLK 4594B** VR No:
 Make & Model: **CAMRY** Auto/Manual Group:
 CHARGES \$ cts
 Daily **3** day @ \$ **120** Per day **360** **00**
 Weekly/Monthly week @ \$ Per week/Monthly
 Others
 CDW/PAI @ \$ Per day/Monthly
 Delivery/Collection Svc
 GST
 OR No: (A) SUB-TOTAL
 Petrol Level & Surchage OUT IN E 1/4 1/2 3/4 F
 First **3000** km FREE per day GST **7%** **25** **20**
 Excess mileage is chargeable at **385** cents per km TOTAL CHARGES **385** **20**

Security Deposit : \$ Bank: **OCBC**
 CASH/NETS/VISA/MC/AMEX/CHQ No: **4524 1920 0196 3262**
 Expiry Date: **08/20** Card ID No: **113**
 Name as in Card: **KOH PEAI TEAN**

NON WAIVER EXCESS (Subject to GST): \$ **3000**
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : Additional Driver's Signature :

SINGAPORE Use Only



INDICATE:

A - Accidents
 B - Dents
 C - Scratches
 X - Crack

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licences and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may result in all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Stroke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair: between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/Driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
7/1/19	0940	24925	Larry	

Hirer/Driver Signature

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
10/1/19	1600	25300	SY	

Hirer/Driver Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

















Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Dec 2018 Edit Reg		14 Dec 2018 00:00 Edit Adj Rpt	S\$3,708.11 Edit Estimates	S\$3,708.11 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: MARIC CAR RENTAL PTE LTD, Co. Reg. No.: 201620648G									
Main Claimant: SEAH KWEE KANG, ID: S8169163J									
Vehicle Reg. No.: SLC8657U		Date of Loss: 11/12/2018 08:00 - :59 [30 Months and 14 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 8209880674SG		Policy/Cover Note No.: 0999994657 (Third Party Only)							
Vehicle Reg. No. (Insured): SJN4847E		Policy No. (Claimant): A28758550AVW							
		Excess:							
Repairer: Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com									
Claimant's Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 21/12/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLC8657U (8209880674SG)
[SJN4847E]
TP
SEAH KWEE KANG
Dec 11 2018 8:00AM
[MARIC CAR RENTAL PTE LTD]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown															Edit		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	01/02/19 09:37		Odometer Reading															Load JPG <input checked="" type="checkbox"/>		
2	01/02/19 09:37		Chassis Number															Load JPG <input checked="" type="checkbox"/>		
3	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
4	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
5	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
6	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
7	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
8	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
9	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
10	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
11	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
12	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
13	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
14	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
15	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
16	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
17	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
18	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
19	01/02/19 09:37		General View															Load JPG <input checked="" type="checkbox"/>		
20	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
21	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
22	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
23	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
24	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
25	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
26	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
27	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
28	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
29	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
30	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
31	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
32	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
33	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		
34	05/07/19 11:44		General View															Load JPG <input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	05/07/19 11:44	General View	 Load JPG	<input checked="" type="checkbox"/>
36	05/07/19 11:44	General View	 Load JPG	<input checked="" type="checkbox"/>
37	05/07/19 11:44	General View	 Load JPG	<input checked="" type="checkbox"/>
38	05/07/19 11:44	General View	 Load JPG	<input checked="" type="checkbox"/>
39	05/07/19 11:44	General View	 Load JPG	<input checked="" type="checkbox"/>
40	05/07/19 11:44	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/12/18 18:03	TP ESTIMATE	 Load PDF	
2	12/12/18 18:03	TP GIA REPORT	 Load PDF	
3	17/12/18 18:34	TP ESTIMATE- MARKED	 Load PDF	
4	21/12/18 11:20	LETTER TO OI	 Load PDF	
5	17/01/19 09:47	RENTAL RECEIPT	 Load PDF	
6	18/07/19 09:49	WORKSHOP INVOICE	 Load PDF	
7	18/07/19 09:49	AUTHORISATION TO ACT FORM	 Load PDF	
8	18/07/19 09:49	Release Voucher	 Load PDF	
9	18/07/19 09:49	LTA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	13/12/18 14:51	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJN4847E (Insd veh)	Model:	VOLKSWAGEN SHARAN 2.0
	SLC8657U (TP veh)		TSI (A)
Date of Accident:	11/12/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	7,800.74	
Final Repair Cost	: \$	3,967.68	
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$	385.20	3 days
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	4,360.33	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	3,975.13
2)	BKW Rent-A-Car Pte Ltd	: \$	385.20
3)		: \$	

JOANNE LEE KHANG MIN

18 Jul
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18022391/R1DB3Q2

Date: 18/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994657

Claimant Vehicle No : SLC8657U

Insured Vehicle No : SJN4847E

Date of Loss: 11/12/2018

Nature of Claim:

TP

Claim No: 8209880674SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLC8657U

Make & Model: VOLKSWAGEN SHARAN, 2.0 TSI (A)

Engine No: CCZ365323

Reg. Date: 27/05/2016 (Man. Year: 2016)

Chassis No: WWWWZZ7NZDV034549

Colour: White

Odometer: 53360 km

Engine Capacity: 1984 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17

Rear Tyre Size:

225/50 R17

Front Left Side: Continental 6 mm

Rear Left Side:

Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side:

Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,410.41	1,308.11	1,102.30	45.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,880.00	2,400.00	2,480.00	50.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,290.41	3,708.11	3,582.30	49.14
+ GST 7.00/7.00% (S\$)	510.33	259.57	250.76	49.14
Nett Amount (S\$)	7,800.74	3,967.68	3,833.06	49.14
+ Car Rental (3.0 x S\$120.00/day + 7.00% GST) (S\$)		385.20		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,360.33		

INSPECTION

Date of Assignment: 14/12/2018

Date Inspected: 14/12/2018 Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FOAM INSERT	Not Necessary	112.63 FS	*- FS
2	1		*REINFORCEMENT	Not Necessary	683.28 FS	*- FS
3	1		*BUMPER SIDE BRACKET LH	Not Necessary	68.28 FS	*- FS
4	1		*BUMPER SIDE BRACKET RH	Not Necessary	68.28 FS	*- FS
5	1		*REAR BUMPER	Deformed	1,024.10 FS	*1,024.10 FS
6	1		*SPOILER	Necessary	284.01 FS	*284.01 FS
7	1		*BUMPER CENTRE BRACKET	Not Necessary	158.73 FS	*- FS
8	6		*NUT	Not Necessary	11.10 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) **2,410.41** **1,308.11**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	1,600.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU ,S	New	280.00	280.00
Gross Labour Cost (\$\$)			4,880.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >