

ASS. REC. BY:

REF: CS3/III 8022380/11CD3² Special Instruction:Surveyor: Taukiah

ASSIGNMENT (Office)

From Person: Joel Nahof IIIDate/Time: 11/12/18 @ 5:25pm

#Estimated Cost:

Bill to:

OD III / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SDM 9831T

Insured:

SHC 1535G

at Workshop m/s

BM workshop

Tel:

8288 8868

of

Blk 1009, Bkt Meruh Lane 3 #01-86

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A. 5/12/18

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

4:42pm 12/12/18

Person Contacted:

YenVehicle- IN / OUT

Date/Time	Action/Instruction (X) Estimate
	SDM 9831T - CC4/III 18021139 / pb3 DOA: 20/1/18
	SHC 1535G - CS/III 16006180 / A19b02 DOA: 2/4/16
12/12/18-	Vehicle not in yet
	After repair: 24/12/2018 1:55pm
	Disassemble: 21/12/2018 11:34am

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 11 December 2018 5:25 PM
To: Catherine Chong (LKK Auto)
Cc: JB GEM; Mekavathanan Sarangapani; Manivel Priyadarshini
Subject: FW: LETTER TO CONDUCT PRE-REPAIR INSPECTION FOR VEH NO: SDM 9831T & SHC1535G DOA: 5/12/18
Attachments: SDM 9831T FORM1.pdf; SDM 9831T GIA.PDF; LIST OF SURVEYORS.PDF

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : SDM 9831T
III INSURED VEHICLE NO. : SHC1535G
DATE OF LOSS : 5/12/18

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor lkk to conduct the pre-repair survey.

This claim is handled by **PRIYA**.

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

****We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

****Surveyor kindly upload this assignment to Merimen.**

Thank You.

Joel Nah

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

From: Motor Claim - III
Sent: Tuesday, 11 December, 2018 10:16 AM
To: 'JB GEM' <vcsg01@gmail.com>
Subject: RE: LETTER TO CONDUCT PRE-REPAIR INSPECTION FOR VEH NO: SDM 9831T & SHC1535G DOA: 5/12/18

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: JB GEM [<mailto:vcssg01@gmail.com>]

Sent: 10 December, 2018 4:11 PM

To: Gabriel Wee <Gabriel@iii.com.sg>

Subject: LETTER TO CONDUCT PRE-REPAIR INSPECTION FOR VEH NO: SDM 9831T & SHC1535G DOA: 5/12/18

WITHOUT PREJUDICE

To: Motor Claims Dept

Please refer to the attachments and for your necessary action at your soonest.

Regards
VCS

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.
India International Insurance Pte Ltd.
Registration No. 198703792-K

VEHICLE CLAIMS SPECIALIST PTE LTD
UEN 201802773H

Date: 11th December 2018

Your ref: SHC 1535G

BY EMAIL ONLY

Our ref: VCS/SDM 9831T/BMW/PD

To: INDIA INTERNATIONAL INSURANCE PTE LTD

Attn: Motor Claims Dept

Dear Sirs,

**CORRESPONDANCE PURSUANT TO PARAGRAPH 2.9 OF THE PRE-ACTION
PROTOCOL FOR NIMA CASES.**

We refer to your email dated 11th December 2018.

Please note that the said vehicle can be inspected at:

BM WORKSHOP

BLK 1009 BUKIT MERAH LANE 3

#01-86

SINGAPORE 159723

Contact No: 8288 8868

Please call for to arrange for an appointment before conducting the pre-repair inspection.

Please note that the vehicle will be available for pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday and/or Public Holiday, the said workshop will commence repairs thereafter without further notice or reference to you. All our client's right are expressly reserved.

PLEASE REPLY BY EMAIL ONLY : VCSSG01@GMAIL.COM

DO NOT REPLY BY FAX

Yours faithfully

VCS

Vehicle Claims Specialist Pte Ltd

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/12/2018 14:15
Date Of Accident	05/12/2018 11:00
Exact Location Of Accident	JUNCTION OF COMMONWEALTH DR & TANGLIN HALT RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDM9831T
Insured/Policyholder	
Name Of Registered Owner	ANG SAY-HENG
NRIC No	S1117265B
Email Address	ANGROGER@ACOT.COM.SG
Mobile Phone No	(LOCAL) +65-96687631
Alternative Phone No	OFFICE-96687631

Vehicle Particulars

Manufacturer	BMW
Model	523i-2.5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MT103849
Cover Note Number	

Driver

Name of Driver	ANG SAY HENG
NRIC No	S1117265B
Date Of Birth	24/01/1955
Occupation	INDOOR
Date Of Driving Pass	06/12/1980
Driving Experience	37 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96687631
Fax Number	
Contact Number	OFFICE-96687631
EMail Address	ANGROGER@ACOT.COM.SG

Address	10 JALAN MAS PUTEH
Postcode	128616
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC1535G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

5/12/18

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7265B
Vehicle Details	
Vehicle No.:	SDM9831T
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Dec 2018
Vehicle Make:	B.M.W.
Vehicle Model:	523I 2.5 AT ABS D/AB 2WD 4DR GAS/D
Primary Colour:	Green
Manufacturing Year:	2011
Engine No.:	09057745N52B25AF
Chassis No.:	WBAFP32030C866193
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	\$44,497.00
Original Registration Date:	29 Jun 2011
First Registration Date:	29 Jun 2011
Transfer Count:	0
Actual ARF Paid:	\$44,497.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2021
PARF Rebate Amount:	\$26,698.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jun 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$67,700.00
COE Rebate Amount:	\$17,000.00
Total Rebate Amount:	\$43,698.00

The information contained herein is correct as at 24 Dec 2018

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7265B
Vehicle Details	
Vehicle No.:	SDM9831T
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Dec 2018
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Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2021
PARF Rebate Amount:	\$26,698.00
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COE Rebate Amount:	\$17,000.00
Total Rebate Amount:	\$43,698.00

The information contained herein is correct as at 24 Dec 2018

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jan 2019 10:54 Edit Reg		11 Dec 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	-, Co. Reg. No.: -		
Main Claimant:	-		
Vehicle Reg. No.:	SDM9831T	Date of Loss:	05/12/2018 00:00 - :59 [89 Months and 6 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	SHC1535G	Policy No. (Claimant):	
		Excess:	
Repairer:	Bm Workshop Pte Ltd (HQ) Blk 1009 Bukit Merah Lane 3 #01-86, 159724 Bukit Merah - Tel: 9626-2683		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 21/12/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SDM9831T**
[SHC1535G]
TP
-
Dec 5 2018 12:00AM
[-]
Bm Workshop Pte Ltd

[Upload Documents](#) [Upload Photos](#) [Compose New Letter](#)

View [View in Browser](#) ▼

Photos/Images				3 per page ▼	✔
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/12/18 12:57	General View	1	Load PDF	
2	03/01/19 11:33	Photographs of Damaged Parts	1	Load PDF	
3	03/01/19 11:33	Photo After Spray	1	Load PDF	
Documentation				1 per page ▼	✔
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	13/12/18 08:55	Singapore Accident Statement	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/III18022380/T1CD3S2

Date: 04/01/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant Vehicle No : SDM9831T

Insured Vehicle No : SHC1535G

Date of Loss: 05/12/2018

Nature of Claim: TP

Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDM9831T

Make & Model: BMW 523i, 2.5 (A)

Reg. Date: 29/06/2011 (Man. Year: 2011)

Colour: Grey

Engine Capacity: 2497 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 09057745N52B25AF

Chassis No: WBAFP32030C866193

Odometer: 210404 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size: 225/55R17

Front Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Tyre Size: 225/55R17

Rear Left Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 11/12/2018

Date Inspected: 17/12/2018 Inspected At:

Bm Workshop Pte Ltd (HQ)
Blk 1009 Bukit Merah Lane 3 #01-86
Singapore 159724

Estimated Period of Repair: 0.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 04 Jan 2019)
Parts:	143	BMW 523i 2.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SDM9831T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >