

INS-CASE OWNER:

Norstah

CC 6 / ALA 180

22374, AFA352

LKK:  
IDAC:

Surveyor:

CWP

DOI:

12/12/18

Date / Time:

12/12/18

Registered in Merimen:

12/12/18

Pre-assign / CCU / FTE

GBE 3638R



Insured Vehicle No.:

Name of Insured:

Fasten Hardware Pty. Ltd

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

10/12/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES/ NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

GBY8030E



INSRS:

WSP:

Tel:

Liability:

RMKS:

6t Automatic



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

14/12

CWP

GBY8030E - 15/12/18 18016376 / AFA352 : BOLA 27/12/18  
 - 12/12/18 18016376 / Y : BOLA 28/12/18  
 GBE 3638R - X

14/12/18 Spoke TP3L internal Traction and AKD issue. BOLA 27, 7th  
 agree to settle and aware HED will be attached. send letter to  
 OI.

pending finalise LOR ✓

pending LOR

the pass to type mandate report

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 14/12/18

After call ltr to OI: email by 14/12/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

14/12/2018

Sent By:

HMW

FINALIZATION

Date/Time:

Confirm with:

Confirm by: WOP

Repair Cost:

PIP SS 16,023.70

( 5 days)

Reduction:

53 %

Email

Call

FINAL SETTLEMENT

Date/Time: 20.08.19

Confirm with Summary

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost:

W/L61

SS 17,145.36

Loss of Rental (LOR):

SS -

( days)

Loss of Use (LOU):

SS 250.00

(\$50 x 5 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 7.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

+320

Total:

SS 17,402.81

Global Sum SS:

FINAL PAYMENT

Date/Time: 20.08.19

Confirm with: Summary

Email

Call

Payee 1:

SS 17,402.81

Name 1:

1st AUTOMOTORS PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

21/8/19

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or NoLum Sum: 100% 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SBY8030E Yr Regn: 2018 AprilType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Opel Grandland c.c. 1199Colour: Bronze Grey A/C: Insured / Std / NI / NASp. Reading: 12040 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: W0VZRANY0JS046076Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/50R19R: 235/50R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 06 mmR/Bal. 06 mmL/Bal. 06 mmL/Bal. 06 mm

D.O.A.

D.O.I. 12/12/18Survey held at 1st AutoworkDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

34,231.30p/p of 16,023.70 (Redt 18,207.60 / 53.19%)

Date / Time

Action / Instruction

TPAIG

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation

) \$ + RS. \$

) Photos

) Others

Report Format :

Lump Sum / I.B.I: (\$ )

TOTAL

1st Autoworks Pte Ltd  
23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

### Repair Estimate

Date : 12/12/2018

Reference: SBY8030E  
OPEL  
GRANDLAND X  
Make: 1.2T 6AT

To Whom It May Concern

Dear Sir,

RE: VEHICLE : SBY8030E  
CHASSIS NO.: W0VZRHNY0JS046076  
ENGINE NO.: 10XTA40923936

Name of insured : OWYANG YOKE MENG  
Date of accident.: 10/12/2018

TP AIG.  
Poh Kim.

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

### Parts

No.	Qty	Part Description	Price (SGD)	
1	1	LHR Fender	\$ 2,652.00	✓
2	1	LHR Fender Protector	\$ 334.00	+
3	1	LHR Fender Liner	\$ 165.00	+
4	1	LHR Fender Quarter Glass With Moulding	\$ 532.00	✓
5	1	LHR Taillamp	\$ 520.00	✓
6	1	LHR Bumper Upper	\$ 754.00	✓
7	1	LHR Bumper Reflector	\$ 73.00	✓
8	1	RHR Fender	\$ 2,652.00	✓
9	1	RHR Fender Protector	\$ 334.00	✓
10	1	RHR Fender Liner	\$ 165.00	✓
11	1	RHR Fender Quarter Glass With Moulding	\$ 532.00	✓
12	1	RHR Taillamp	\$ 520.00	✓
13	1	RHR Bumper Upper	\$ 754.00	✓
14	1	RHR Bumper Reflector	\$ 73.00	✓
15	1	Rear Bumper Lower(Black)	\$ 1,888.00	✓
16	1	Rear Bumper Sill Plate	\$ 442.00	✓
17	1	Rear Bumper Absorber	\$ 141.00	✓
18	1	Rear Bumper Reinforcement Bar	\$ 781.00	✓
19	1	Rear End Panel	\$ 854.00	✓
20	1	Rear End Panel Reinforcement	\$ 578.00	✓
21	1	Rear End Panel Trim	\$ 295.00	✓
22	1	LHR Fender Inner Trim	\$ 595.00	✓
23	1	RHR Fender Inner Trim	\$ 595.00	✓
24	1	Rear Tailgate	\$ 2,742.00	✓
25	1	Rear Tailgate Windscreen with Windscreen Moulding	\$ 924.00	✓
26	1	LHR Tailgate Lamp	\$ 545.00	✓
27	1	RHR Tailgate Lamp	\$ 545.00	✓

28	1	Opel Logo	2 new	\$	132.00	✓
29	1	Grandland X Lettering	2 new	\$	204.00	✓
30	1	Turbo Lettering		\$	110.00	✓
31	1	Rear Tailgate Inner Weatherstrip	new	\$	180.00	✓
32	1	Rear Tailgate Inner Trim Board	2 milled	\$	580.00	✓
33	1	Rear Bumper Centre Bracket, Guide	new	\$	310.00	✓
34	1	LHR Bumper Bracket, Guide	2 new	\$	227.00	✓
35	1	RHR Bumper Bracket, Guide		\$	227.00	✓
36	1	LHR Lower Bumper Bracket	2 new	\$	107.00	✓
37	1	RHR Lower Bumper Bracket		\$	107.00	✓
38	1	Left Rear Bumper Air Ventilator	2	\$	63.00	+
39	1	Left Rear Bumper Air Ventilator Panel	1 new	\$	212.00	✓
40	1	Reft Rear Bumper Air Ventilator	1 new	\$	63.00	✓
41	1	Reft Rear Bumper Air Ventilator Panel	✓	\$	212.00	✓
42	2	Reverse sensor - Inner	new	\$	440.00	✓
43	2	Reverse sensor - Outer	2 new	\$	548.00	✓

10673  
960570

Parts Total: \$ 24,707.00  
Less 10%: \$ 2,470.70  
Total : \$ 22,236.30

#### Labour

No.	Labour Description	Price (SGD)
<u>Rear portion</u>		
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. (\$650 per day)	\$ 4,550.00
2	Carry out spray painting on accident affected area (\$550 per panel)	\$ 3,850.00
3	To conduct anti rust of under carriage tuff coat	\$ 90.00
4	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 130.00
5	To remove and refix reverse sensor and conduct test	\$ 130.00
6	To remove and refix reverse camera and conduct test	\$ 130.00
7	To conduct transfer of parts from old tailgate to new tailgate	\$ 260.00
8	To conduct water leakage test after repairs of vehicle	\$ 80.00
9	To remove and refix rear tail gate windscreen	\$ 130.00

4130

Labour Total : \$ 9,350.00

#### Others

No.	Qty	Other Description	Price (SGD)
<u>Rear portion</u>			
1	6	LHR Fender Liner clips new	\$ 39.00
2	20	LHR Bumper Upper clips new	\$ 130.00
3	8	Rear End Panel Trim new	\$ 52.00

4	10	Rear Tailgate Inner Trim Clips <i>NH</i>	\$ 65.00	✓
5	1	Rear end panel insulation seal <i>re u</i>	\$ 180.00	x
6	1	Tailgate windscreen sealant <i>NH</i>	\$ 120.00	→ 60
7	1	Tailgate windscreen solar film <i>ph</i>	\$ 250.00	✓

479

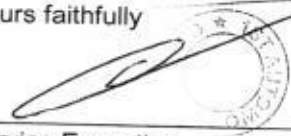
Other Total: \$ 836.00

GRAND TOTAL: \$ 32,422.30

34231.30

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. **PARTS PRICES ARE SUBJECT TO CHANGES.**

Yours faithfully



Suhaimi Ong

Service Executive

Suhaimi Ong

HP : 8298 8933 Fax: 6844 5185

Adrian Lim  
P/P 12/12/18

05 Days.

Supplementary: 1809

total: 16023.70

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

13/02/19 H.S.

Adrian Ling

VEHICLE NO:

SUPPLEMENTARY  
VEHICLE NO: SBY8030E

[illegible]



Finalisation to Admin

**1st Autoworks Pte Ltd**

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

**TAX INVOICE**

AIG Asia Pacific Insurance Pte. Ltd  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

GST Ref. No: 20-0000274-Z

Vehicle No: SBY8030E  
Chassis No: W0VZRHNY0JS046076  
Engine No: 10XTA40923936

Invoice No:

Invoice Date:

DESCRIPTION	AMOUNT	SGD
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**Parts**

No.	Qty.	Description	Price (SGD)
<u>1</u>	1	LHR Taillamp	\$ 520.00
<u>2</u>	1	LHR Bumper Upper	\$ 754.00
<u>3</u>	1	LHR Bumper Reflector	\$ 73.00
<u>4</u>	1	Rear Bumper Lower(Black)	\$ 1,888.00
<u>5</u>	1	Rear Bumper Sill Plate	\$ 442.00
<u>6</u>	1	Rear Bumper Reinforcement Bar	\$ 781.00
<u>7</u>	1	Rear Tailgate	\$ 2,742.00
		Rear Tailgate Windscreen with	
<u>8</u>	1	Windscreen Moulding	\$ 924.00
<u>9</u>	1	LHR Tailgate Lamp	\$ 545.00
<u>10</u>	1	Opel Logo	\$ 132.00
<u>11</u>	1	Grandland X Lettering	\$ 204.00
<u>12</u>	1	Turbo Lettering	\$ 110.00
<u>13</u>	1	Rear Tailgate Inner Trim Board	\$ 580.00
<u>14</u>	1	Rear Bumper Centre Bracket, Guide	\$ 310.00
<u>15</u>	1	LHR Bumper Bracket, Guide	\$ 227.00
<u>16</u>	1	RHR Bumper Bracket, Guide	\$ 227.00
<u>17</u>	1	LHR Lower Bumper Bracket	\$ 107.00
<u>18</u>	1	RHR Lower Bumper Bracket	\$ 107.00

**Supplementary**

No.	Qty.	Description	Price (SGD)
<u>19</u>	4	RR Bumper Reverse Sensor Holder	\$ 160.00
<u>20</u>	1	LHR Tailgate Damper LH	\$ 1,850.00

Total: \$ 12,683.00  
Less 10%: \$ 1,268.30

Parts Total : \$ 11,414.70

**Labour**

<u>No.</u>	<u>Description</u>	<u>Price (SGD)</u>
<b>Rear portion</b>		
<u>1</u>	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. (\$650 per day)	\$ 1,950.00
<u>2</u>	Carry out spray painting on accident affected area (\$550 per panel)	\$ 1,650.00
<u>3</u>	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 30.00
<u>4</u>	To remove and refix reverse sensor and conduct test	\$ 60.00
<u>5</u>	To remove and refix reverse camera and conduct test	\$ 60.00
<u>6</u>	To conduct transfer of parts from old tailgate to new tailgate	\$ 250.00
<u>7</u>	To remove and refix rear tail gate windscreen	\$ 130.00

Labour Total : \$ 4,130.00

**Other**

<u>No.</u>	<u>Other Description</u>	<u>Price (SGD)</u>
1	6 LHR Fender Liner clips	\$ 39.00
2	20 LHR Bumper Upper clips	\$ 65.00
3	10 Rear Tailgate Inner Trim Clips	\$ 65.00
4	1 Tailgate windscreen sealant	\$ 60.00
5	1 Tailgate windscreen solar film	\$ 250.00

Other Total : \$ 479.00

Total : \$ 16,023.70

GST (7%) \$ 1,121.66

**Grand Total: \$ 17,145.36**

Yours Faithfully,

 Suhaimi Ong

Suhaimi Ong

Service Advisor

Tel: 68441985 Fax: 68445185

**E & O E**

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "IST Autoworks Pte Ltd".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.



1st Autoworks Pte Ltd  
23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

### Repair Estimate

Date : 12/12/2018

Reference: SBY8030E  
OPEL  
GRANDLAND X  
Make: 1.2T 6AT

To Whom It May Concern

Dear Sir,

RE: VEHICLE : SBY8030E  
CHASSIS NO.: W0VZRHNY0JS046076  
ENGINE NO.: 10XTA40923936

Name of insured : OWYANG YOKE MENG  
Date of accident.: 10/12/2018

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

### Parts

No.	Qty	Part Description	Price (SGD)	
1	1	LHR Fender	\$ 2,652.00	+
2	1	LHR Fender Protector	\$ 334.00	+
3	1	LHR Fender Liner	\$ 165.00	+
4	1	LHR Fender Quarter Glass With Moulding	\$ 532.00	+
5	1	LHR Taillamp	\$ 520.00	+
6	1	LHR Bumper Upper	\$ 754.00	✓
7	1	LHR Bumper Reflector	\$ 73.00	?
8	1	RHR Fender	\$ 2,652.00	+
9	1	RHR Fender Protector	\$ 334.00	+
10	1	RHR Fender Liner	\$ 165.00	+
11	1	RHR Fender Quarter Glass With Moulding	\$ 532.00	+
12	1	RHR Taillamp	\$ 520.00	+
13	1	RHR Bumper Upper	\$ 754.00	+
14	1	RHR Bumper Reflector	\$ 73.00	+
15	1	Rear Bumper Lower(Black)	\$ 1,888.00	✓
16	1	Rear Bumper Sill Plate	\$ 442.00	✓
17	1	Rear Bumper Absorber	\$ 141.00	?
18	1	Rear Bumper Reinforcement Bar	\$ 781.00	?
19	1	Rear End Panel	\$ 854.00	+
20	1	Rear End Panel Reinforcement	\$ 578.00	+
21	1	Rear End Panel Trim	\$ 295.00	+
22	1	LHR Fender Inner Trim	\$ 595.00	+
23	1	RHR Fender Inner Trim	\$ 595.00	+
24	1	Rear Tailgate	\$ 2,742.00	✓
25	1	Rear Tailgate Windscreen with Windscreen Moulding	\$ 924.00	✓
26	1	LHR Tailgate Lamp	\$ 545.00	✓
27	1	RHR Tailgate Lamp	\$ 545.00	+

28	1	Opel Logo	2	\$	132.00	✓
29	1	Grandland X Lettering	2	\$	204.00	✓
30	1	Turbo Lettering	1	\$	110.00	✓
31	1	Rear Tailgate Inner Weatherstrip	new	\$	180.00	✓
32	1	Rear Tailgate Inner Trim Board	?	\$	580.00	?
33	1	Rear Bumper Centre Bracket, Guide	new	\$	310.00	✓
34	1	LHR Bumper Bracket, Guide	2	\$	227.00	✓
35	1	RHR Bumper Bracket, Guide	2	\$	227.00	✓
36	1	LHR Lower Bumper Bracket	2	\$	107.00	✓
37	1	RHR Lower Bumper Bracket	2	\$	107.00	✓
38	1	Left Rear Bumper Air Ventilator	2	\$	63.00	+
39	1	Left Rear Bumper Air Ventilator Panel	1	\$	212.00	✓
40	1	Reft Rear Bumper Air Ventilator	1	\$	63.00	✓
41	1	Reft Rear Bumper Air Ventilator Panel	1	\$	212.00	✓
42	2	Reverse sensor - Inner	new	\$	440.00	+
43	2	Reverse sensor - Outer	?	\$	548.00	?

Parts Total: \$ 24,707.00

Less 10%: \$ 2,470.70

Total: \$ 22,236.30

## Labour

No.	Labour Description	Price (SGD)	
<b>Rear portion</b>			
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. (\$650 per day)	\$ 4,550.00	?
2	Carry out spray painting on accident affected area (\$550 per panel)	\$ 3,850.00	1650
3	To conduct anti rust of under carriage tuff coat	\$ 90.00	+
4	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 130.00	30
5	To remove and refix reverse sensor and conduct test	\$ 130.00	60
6	To remove and refix reverse camera and conduct test	\$ 130.00	60
7	To conduct transfer of parts from old tailgate to new tailgate	\$ 260.00	250
8	To conduct water leakage test after repairs of vehicle	\$ 80.00	+
9	To remove and refix rear tail gate windscreen	\$ 130.00	✓

Labour Total: \$ 9,350.00

## Others

No.	Qty	Other Description	Price (SGD)	
<b>Rear portion</b>				
1	6	LHR Fender Liner clips new	\$ 39.00	✓
2	20	LHR Bumper Upper clips new	\$ 130.00	85
3	8	Rear End Panel Trim new	\$ 52.00	+

4	10	Rear Tailgate Inner Trim Clips <i>NH</i>	\$	65.00	✓
5	1	Rear end panel insulation seal <i>NH</i>	\$	180.00	+
6	1	Tailgate windscreen sealant <i>NH</i>	\$	120.00	→ 60
7	1	Tailgate windscreen solar film <i>oh</i>	\$	250.00	✓

Other Total: \$ 836.00

GRAND TOTAL: \$ 32,422.30

**NB:** THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. **PARTS PRICES ARE SUBJECT TO CHANGES.**

Yours faithfully

 **Suhaimi Ong**

Service Executive

Suhaimi Ong

HP : 8298 8933 Fax:6844 5185

*Adrian Lim*  
*P/P 12/12/18*  
*05 Pwys.*

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Wednesday, 31 July 2019 11:20 AM  
**To:** Md Noor, Norsiah  
**Cc:** Admin A  
**Subject:** SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBE 3638R (OI) AND SBY 8030E (TP) ON 10-12-2018; LKK ref : CC6/AIG18022374/Afa3; AIG ref: TP / 2144943110SG

**Importance:** High

Your Ref: TP / 2144943110SG  
Our Ref: CC6/AIG18022374/Afa3

Dear Norsiah,

### ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBE 3638R (OI) AND SBY 8030E (TP) ON 10/12/2018

We refer to the above matter.

Liability: The accident occurred when our insured driver collided into the rear of third party. Liability is down against our insured.

We did clarify with PIC(Ms Amy) the nature of the accident and They are agree to settle and aware that NCD (if any) would be affected.

We hereby seek your approval to offer to Third Party repairer, "1<sup>st</sup> Autoworks Pte Ltd" is as follows: -

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repair	\$ 34,231.30	\$ 17,145.36 (\$16,023.70 + 7% GST)
2. Loss of Use	\$ 600.00 (5 days x \$120.00)	\$ 300.00 (5 days x \$60.00)
3. LTA search	\$ 7.45	\$ 7.45
Total	\$34,838.75	<b>\$ 17,452.81</b>

Total amount of claim (**Liability 100%**)

**\$17,452.81**

\*\*\*Recommended 5 repair days

All the relevant documents had been uploaded in Merimen for your perusal.

For your approval on this matter.

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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8/14/2019

Merimen e-Claims

## Print Received Message

This mail is associated with :

**\*SBY8030E (2144943110SG)**  
**[GBE3638R]**

TP

OWYANG YOKE MENG

Dec 10 2018 2:00PM

[FASTEN HARDWARE & ENGINEERING PTE LTD]

1st Autoworks Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 05/08/2019 13:37 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$17452.81) - SBY8030E - Claim Handler: MdNoor, Norsiah

Approved:17452.81.



## Letter of Authorisation & Indemnity

Accident Involving Vehicle no. SBY8030E and CBE 3638R On 10/12/2018

At Patterson Hill Traffic Light to Russell Bank Rd

1. I/We, the owner of vehicle no. SBY8030E hereby instruct and authorize 1st Auckland Pte Ltd ("the workshop") to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$\_\_\_\_\_ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 11 day of 02 20 19

Signature of vehicle owner

Name - Anyang Yoke Meng

IC No : 500033456  
(Company stamp, if applicable)

Address : 34 Jalan Lebuh Daun

S'pore 808805

Tel : 9663 0360

Witnessed by :

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Dec 2018 <a href="#">Edit Reg</a>		12 Dec 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$16,023.70</b> <a href="#">Edit Estimates</a>	<b>\$16,023.70</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	<b>FASTEN HARDWARE &amp; ENGINEERING PTE LTD</b> , Co. Reg. No.: 201523425E		
Main Claimant:	<b>OWYANG YOKE MENG</b> , ID: S0003345F		
Vehicle Reg. No.:	<b>SBY8030E</b>	Date of Loss:	10/12/2018 14:00 - :59 [8 Months and 8 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / 2144943110SG</b>	Policy/Cover Note No.:	2100436500 (Comprehensive)
Vehicle Reg. No. (Insured):	<b>GBE3638R</b>	Policy No. (Claimant):	P2106966
		Excess:	
Repairer:	<b>1st Autoworks Pte Ltd (HQ)</b> 23 Kaki Bukit Ave 4, #04-01, 415933 Kaki Bukit - Tel: 68441985		
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] Norsiah.MdNoor@aig.com		
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 21/12/2018]</b>		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG\_SG\_EXPRESS (05/08/2019): Alert - Adj Mandate Approved (\$17452.81) - SBY8030E - Claim Handler: MdNoor, No...
- AIG\_SG (13/12/2018): Request To Upload TP GIA Report

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SBY8030E (2144943110SG)**  
**[GBE3638R]**

**TP**

**OWYANG YOKE MENG**

**Dec 10 2018 2:00PM**

**[FASTEN HARDWARE & ENGINEERING PTE LTD]**


**1st Autoworks Pte Ltd**

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### Letters/Correspondences

1 per page ▼ ☒

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	<b>Third Party Express Settlement – Payment Breakdown</b>	 Edit	<input checked="" type="checkbox"/>

### Photos/Images

3 per page ▼ ☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/03/19 14:19	<b>General View</b>	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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32	13/03/19 14:19	<b>Reinspection Photo</b>	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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53	13/03/19 14:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
54	13/03/19 14:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/12/18 10:44	TP ESTIMATE - MARKED	Load PDF	
2	14/12/18 10:44	TP GIA REPORT	Load PDF	
3	19/12/18 14:57	LETTER TO OI	Load PDF	
4	13/03/19 16:17	TP Supplementary -Marked	Load PDF	
5	31/07/19 11:17	LTA search fee	Load PDF	
6	31/07/19 11:21	SEEK MANDATE E-MAIL	Load PDF	
7	30/08/19 10:26	LOD	Load PDF	
8	30/08/19 10:26	AUTHORISATION TO ACT	Load PDF	
9	30/08/19 10:26	RELEASE VOUCHER	Load PDF	
10	30/08/19 10:26	WORKSHOP INVOICE	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	13/12/18 15:29	OI GIA REPORT	Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.





NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBE3638R (Insd veh)	Model:	OPEL GRANDLAND X 1.2 T 6 (A)
	SBY8030E (TP veh)		
Date of Accident:	10/12/2018		

Global Sum Settlement	:	[ ] Yes	[ X ] No	
Repair Estimate	:	\$		36,627.49
Final Repair Cost	:	\$		17,145.36
Loss of Use	:	\$		250.00
Rental (if any)	:	\$		5.00 days at \$50.00 per day
LTA / GIA Search Fee	:	\$		7.45
Others:	:	\$		
	:	\$		
Final Settlement Sum	:	\$		17,402.81

**Is Third Party Workshop GIA Registered?** [ ] YES [ X ] NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_  
 BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)  
*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	1st Autoworks Pte Ltd	:	\$ 17,402.81
2)		:	\$
3)		:	\$

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

30 Aug  
2019

Date

**Please attach all the supporting documents to the form.**

**(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))**

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18022374/AEA3S2  
Date: 30/08/2019

## REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100436500
Claimant Vehicle No :	SBY8030E	Insured Vehicle No :	GBE3638R
Date of Loss:	10/12/2018	Nature of Claim:	TP
		Claim No:	2144943110SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SBY8030E	Engine No:	10XTA40923936
Make & Model:	OPEL GRANDLAND X, 1.2 T 6 (A)	Chassis No:	W0VZRHNY0JS046076
Reg. Date:	02/04/2018 (Man. Year: 2018)	Odometer:	12040 km
Colour:	Grey		
Engine Capacity:	1199 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

## CONDITION OF TYRES

Front Tyre Size:	235/50R19	Rear Tyre Size:	235/50R19
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	24,881.30	11,893.70	12,987.60	52.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,350.00	4,130.00	5,220.00	55.83
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>34,231.30</b>	<b>16,023.70</b>	<b>18,207.60</b>	<b>53.19</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>2,396.19</b>	<b>1,121.66</b>	<b>1,274.53</b>	<b>53.19</b>
<b>Nett Amount (S\$)</b>	<b>36,627.49</b>	<b>17,145.36</b>	<b>19,482.13</b>	<b>53.19</b>
<b>+ Loss of Use (5.0 x S\$50.00/day) (S\$)</b>		250.00		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>17,402.81</b>		

## INSPECTION

Date of Assignment:	12/12/2018		
Date Inspected:	12/12/2018	Inspected At:	1st Autoworks Pte Ltd (HQ) 23 Kaki Bukit Ave 4, #04-01 Singapore 415933
Estimated Period of Repair:	5.0 days		

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*LHR FENDER	Not Necessary	2,652.00 FL	*- FL
2	1	*LHR FENDER PROTECTOR	Not Necessary	334.00 FL	*- FL
3	1	*LHR FENDER LINER	Not Necessary	165.00 FL	*- FL
4	1	*LHR FENDER QUARTER GLASS WITH MOULDING	Not Necessary	532.00 FL	*- FL
5	1	*LHR TAILLAMP	Cracked	520.00 FL	*520.00 FL
6	1	*LHR BUMPER UPPER	Deformed	754.00 FL	*754.00 FL
7	1	*LHR BUMPER REFLECTOR	Cracked	73.00 FL	*73.00 FL
8	1	*RHR FENDER	Not Necessary	2,652.00 FL	*- FL
9	1	*RHR FENDER PROTECTOR	Not Necessary	334.00 FL	*- FL
10	1	*RHR FENDER LINER	Not Necessary	165.00 FL	*- FL
11	1	*RHR FENDER QUARTER GLASS WITH MOULDING	Not Necessary	532.00 FL	*- FL
12	1	*RHR TAILLAMP	Not Necessary	520.00 FL	*- FL
13	1	*RHR BUMPER UPPER	Not Necessary	754.00 FL	*- FL
14	1	*RHR BUMPER REFLECTOR	Not Necessary	73.00 FL	*- FL
15	1	*REAR BUMPER LOWER (BLACK)	Deformed	1,888.00 FL	*1,888.00 FL
16	1	*REAR BUMPER SILL PLATE	Deformed	442.00 FL	*442.00 FL
17	1	*REAR BUMPER ABSORBER	Not Necessary	141.00 FL	*- FL
18	1	*REAR BUMPER REINFORCEMENT BAR	Bent	781.00 FL	*781.00 FL
19	1	*REAR END PANEL	Repair	854.00 FL	*- FL
20	1	*REAR END PANEL REINFORCEMENT	Repair	578.00 FL	*- FL
21	1	*REAR END PANEL TRIM	Not Necessary	295.00 FL	*- FL
22	1	*LHR FENDER INNER TRIM	Not Necessary	595.00 FL	*- FL
23	1	*RHR FENDER INNER TRIM	Not Necessary	595.00 FL	*- FL
24	1	*REAR TAILGATE	Dented	2,742.00 FL	*2,742.00 FL
25	1	*REAR TAILGATE WINDSCREEN WITH WINDSCREEN MOULDING	Necessary	924.00 FL	*924.00 FL
26	1	*LHR TAILGATE LAMP	Cracked	545.00 FL	*545.00 FL
27	1	*RHR TAILGATE LAMP	Not Necessary	545.00 FL	*- FL
28	1	*OPEL LOGO	Necessary	132.00 FL	*132.00 FL
29	1	*GRANDLAND X LETTERING	Necessary	204.00 FL	*204.00 FL
30	1	*TURBO LETTERING	Necessary	110.00 FL	*110.00 FL
31	1	*REAR TAILGATE INNER WEATHERSTRIP	Not Necessary	180.00 FL	*- FL
32	1	*REAR TAILGATE INNER TRIM BOARD	Cracked	580.00 FL	*580.00 FL
33	1	*REAR BUMPER CENTRE BRACKET, GUIDE	Necessary	310.00 FL	*310.00 FL
34	1	*LHR BUMPER BRACKET, GUIDE	Necessary	227.00 FL	*227.00 FL
35	1	*RHR BUMPER BRACKET, GUIDE	Necessary	227.00 FL	*227.00 FL
36	1	*LHR LOWER BUMPER BRACKET	Necessary	107.00 FL	*107.00 FL
37	1	*RHR LOWER BUMPER BRACKET	Necessary	107.00 FL	*107.00 FL
38	1	*LEFT REAR BUMPER AIR VENTILATOR	Not Necessary	63.00 FL	*- FL
39	1	*LEFT REAR BUMPER AIR VENTILATOR PANEL	Not Necessary	212.00 FL	*- FL
40	1	*REFT REAR BUMPER AIR VENTILATOR	Not Necessary	63.00 FL	*- FL
41	1	*REFT REAR BUMPER AIR VENTILATOR PANEL	Not Necessary	212.00 FL	*- FL
42	2	*REVERSE SENSOR - INNER	Not Necessary	440.00 FL	*- FL
43	2	*REVERSE SENSOR - OUTER	Not Necessary	548.00 FL	*- FL
44	1	*LHR FENDER LINER CLIPS	Necessary	39.00 FS	*39.00 FS
45	1	*LHR BUMPER UPPER CLIPS	Necessary	130.00 FS	*65.00 FS
46	1	*REAR END PANEL TRIM	Not Necessary	52.00 FS	*- FS
47	10	*REAR TAILGATE INNER TRIM CLIPS	Necessary	65.00 FS	*65.00 FS
48	1	*REAR END PANEL INSULATION SEAL	Not Necessary	180.00 FS	*- FS
49	1	*TAILGATE WINDSCREEN SEALANT	Necessary	120.00 FS	*60.00 FS
50	1	*TAILGATE WINDSCREEN SOLAR FILM	Necessary	250.00 FS	*250.00 FS
51	1	*RR BUMPER REVERSE SENSOR HOLDER	Necessary	160.00 FL	*160.00 FL

6pcs

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
52	1		*RR TAILGATE DAMPER LH	Cracked	1,850.00 FL	*1,850.00 FL
F=Franchise part, S=SpcNett, L=ListItemDisc.						
Sub Total (\$\$)					27,553.00	13,162.00
- List Item Discount on L Items 10.00/10.00% (\$\$)					2,671.70	1,268.30
Total Parts (\$\$)					24,881.30	11,893.70

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO DISMANTLE / RENEW THE ACCIDENT DAMAGED PORTION, TO PANEL BEATING, RESHAPE, STRAIGHTEN, ORIENTATE AND ALIGN REPAIR / REPLACEMENT PARTS.	New	4,550.00	1,950.00
2	CARRY OUT SPRAY PAINTING ON ACCIDENT AFFECTED AREA.	New	3,850.00	1,650.00
3	TO CONDUCT ANTI RUST OF UNDERCARRIAGE TUFF COAT.	New	90.00	0.00
4	TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS, RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR.	New	130.00	30.00
5	TO REMOVE AND REFIX REVERSE SENSOR AND CONDUCT TEST.	New	130.00	60.00
6	TO REMOVE AND REFIX REVERSE CAMERA AND CONDUCT TEST.	New	130.00	60.00
7	TO CONDUCT TRANSFER OF PARTS FRONT OLD TAILGATE TO NEW TAILGATE.	New	260.00	250.00
8	TO CONDUCT WATER LEAKAGE TEST AFTER REPAIRS OF VEHICLE.	New	80.00	0.00
9	TO REMOVE AND REFIX REAR TAIL GATE WINDSCREEN.	New	130.00	130.00
<b>Gross Labour Cost (S\$)</b>			<b>9,350.00</b>	<b>4,130.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >