

INS. CASE OWNER: CCY / FWD1802 *2372, Kebab* LKK: IDAC:

Surveyor: KSC DOI: 12/11/18 Date / Time: 11/12/18  
 Registered in Meriton: 12/11/18

**Pre-assign / CCU / FTE**  
 Insured Vehicle No.: SFY 9936M Claim No.: 120180017967  
 Name of Insured: TRANS UNION MK Policy No.: PMP2018-10002641-01  
 Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_ Make / Model: BMW  
 Excess Sec II :SS \_\_\_\_\_ D.O.A: 8/11/18 Place of Accident: EXIT LOT BY TRANS UNION MK  
 Is driver the owner? ( YES / NO ) Nature of Accident: \_\_\_\_\_  
 If NO, Driver Name / Age: \_\_\_\_\_ OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO  
 Driver Tel No.: \_\_\_\_\_ (VIL: YES / NO ) Insured Liability:  Final ? Yes / No

SHO 58777

INSRS: WSP: Tel: Liability: RMKS: *Trans Cab*  
 INSRS: WSP: Tel: Liability: RMKS:  
 INSRS: WSP: Tel: Liability: RMKS:  
 INSRS: WSP: Tel: Liability: RMKS:

Date/ Time	STAGE	DATE/ PIC
<i>18/11/18</i>	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	
	After call Itr to OI	
<i>28-08-18</i>	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI	<input type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input checked="" type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: WSP  
 Repair Cost: PP \$51,450.90 ( 2 days) Reduction: 94% Email  Call

**FINAL SETTLEMENT** Date/Time: 01.12.19 Confirm with: VNA YVA Email  Call   
 Final Liability: \$ 100 (Agreed / Assessed) BOLA SIN No.: 21 If NO or B 28, Ass. Lia: \_\_\_\_\_  
 Repair Cost: 100 \$51,551.93 *OR REPAIR ENDED TP*

Loss of Rental (LOR): \$5 340.30 ( 3 days) x \$113.90  
 Loss of Use (LOU): \$5 - ( 5 x days)  
 Loss of Income (LOI): \$5 150.00 (\$50 x 3 days)  
 LOR only  LOU only  LOR + LOU  LOR + LO  [Tick only one]

GIA/LTA Search: \$5 1.99  
 Medical: \$5 -  
 Disbursement: \$5 - (e.g. Tow/ Independent )  
 Legal Cost: \$5 -  
 Total: \$5 2,019.63 Global Sum \$\$: \_\_\_\_\_

**FINAL PAYMENT** Date/Time: 01.12.19 Confirm with: VNA YVA Email  Call

Payee 1: \$5 2,019.63 Name 1: TRANS-CAB AUTO SERVICES PTE LTD  
 Payee 2: (Strike if N.A.) \$5 - Name 2: \_\_\_\_\_  
 Payee 3: (Strike if N.A.) \$5 - Name 3: \_\_\_\_\_

**COPY SENT**  
*12/11/18*

REF: FWD

ASSIGNMENT

From: \_\_\_\_\_ Date: 12.12.2018

Estimated Cost: \_\_\_\_\_

OD  TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SHD 58237

at Workshop m/s: Trans Cab

of: No. 1 AMK St 63

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

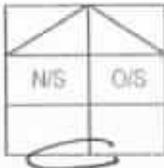
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lump Sum: 1.B.1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SHD 58237 Yr Regn: 11 18

Type: M.Car / M.Cycle / Bus / Van / Lorry  Prime Mover / Truck / Trailer or

Make: Toy Prius<sup>(A)</sup> c.c.

Colour: M. White / Red A/C Insured / Std / NI / NA

Sp. Reading: 4594 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

Ci/No: JTDKB3FU103076873

Gen. Cond:  Good / Fair / Poor / Burnt

Steering:  In order / Jammed / Leaked / Burnt or

Brake:  In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD /  Rim or

Tyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA /  GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	Rear
R/Bal: 9 mm	R/Bal: 9 mm
L/Bal: 9 mm	L/Bal: 9 mm
D.O.A: 8/12/18	D.O.I: 12/12/18

Survey held at: \_\_\_\_\_ ✓

Des. of Damages: Frt /  Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
13/12 19h	pass to Corbin
	Plp. + 1450.40 (RD: 22.357.61 97%)

Date/Time, File Pass to?  : Prel. Report

1)  : Final Report

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

\_\_\_\_\_ \$ + RS. \_\_\_\_\_

) Photos: \_\_\_\_\_

) Other: \_\_\_\_\_

) \_\_\_\_\_

TOTAL: \_\_\_\_\_

Date/Time, File Return to? \_\_\_\_\_

2) \_\_\_\_\_

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$) \_\_\_\_\_

Add Fee:  Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CC4/FWD18022373/Keb3

6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER 4 SINGAPORE 038986

Date : 12-12-2018



Code : FWD

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFY 9936M	Veh. Inspected	SHD 5823T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/12/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	08/12/2018	Inspection Date	12/12/2018
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**Trans-cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHD 5823T**

AAD1812-082

*Not Notified**Pre survey B4 paint*

Vehicle No.:	<b>SHD 5823T</b>
Chassis No.:	JTDKB3FU103076873
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS
Date of Accident :	8.12.2018
Third Party Insurer :	<b>FWD</b>

PART		LIST	
1	1 REAR BUMPER	\$ <i>Bu11A</i>	458.60 ✓
2	1 REAR BUMPER RE-INFORCEMENT	\$ <i>30L</i>	318.80 ?
3	1 REAR BUMPER TOWING COVER	\$ <i>Sm</i>	14.70 X
4	1 REAR BUMPER UNDER COVER (BLACK)	\$ <i>Bu11A</i>	552.60 ✓
5	1 REAR BUMPER SIDE RETAINER LH	\$ <i>Sm</i>	112.70
6	1 REAR BUMPER SIDE RETAINER RH	\$ <i>Sm</i>	112.70
7	1 REAR TAILGATE	\$ <i>Al</i>	1,547.27
8	1 REAR TAILGATE OUTER GARNISH	\$ <i>Sm</i>	905.10
9	1 COVER, REAR COMBINATION LAMP, RH	\$ <i>Sm</i>	54.70
10	1 COVER, REAR COMBINATION LAMP, RH	\$ <i>Sm</i>	54.70
11	1 GARNISH, BACK DOOR SIDE, LH	\$ <i>Sm</i>	93.60
12	1 GARNISH, BACK DOOR SIDE, RH	\$ <i>Sm</i>	93.60
13	1 MOULDING, BACK DOOR OUTSIDE GARNISH, LOWER RH	\$ <i>Sm</i>	55.40
14	1 MOULDING, BACK DOOR OUTSIDE GARNISH, LOWER LH	\$ <i>Sm</i>	55.40
15	1 BOARD ASSY, BACK DOOR TRIM	\$ <i>Sm</i>	254.40
16	1 PANEL ASSY, BACK DOOR TRIM, UPPER	\$ <i>Sm</i>	51.20
17	1 REAR TAILGATE WEATHERSTRIP	\$ <i>Sm</i>	365.20
18	1 REAR END PANEL	\$ <i>Al</i>	602.10
19	1 TAILLAMP LOWER RH	\$ <i>Sm</i>	548.40
20	1 TAILLAMP UPPER RH	\$ <i>Sm</i>	557.90
21	1 REAR BUMPER SIDE RH	\$ <i>Sm</i>	232.00
22	1 REAR BUMPER SIDE LH	\$ <i>Sm</i>	232.00
		\$	<b>7,273.07</b>
25%		\$	<b>1,818.27</b>
		\$	<b>5,454.80</b>

**Trans-cab Auto Services Pte Ltd**

AAD1812-082

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 5823T

**Special Nett**

1	1SET PARKING AID	\$	Short 700.00	200%
2	1SET REAR BUMPER CLIP	\$	na 22.00	—
3	2 REAR WINDSCREEN SELANT	\$	na 80.00	} X
4	1 WINDSCREEN MOULDING	\$	na 100.00	
5	1 REAR WINDSCREEN INNER SPONGE SEAL	\$	na 100.00	
6	1 REAR TAILGATE TOYOTA LOGO	\$	na 47.00	
7	1 REAR TAILGATE WORDING 'PRIUS'	\$	na 52.90	
8	1 REAR TAILGATE WORDING 'HYBRID'	\$	na 53.50	
9	1 REAR TAILGATE STICKER 'TRANS-CAB'	\$	na 80.00	
10	1 REAR TAILGATE STICKER '6555-3333'	\$	na 80.00	
11	1 REAR BUMPER PROTECTOR	\$	na 100.00	

**TOTAL \$ 1,315.40****TOTAL PARTS \$ 6,770.20****LABOUR**

Putty And Spray Painting Of The Affected Portion.	\$	4,500.00	220%
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	4,500.00	200%
To Rust-Proofing Of The Affected Areas.	\$	na 170.00	X
To reinstall rear bumper parking sensor.	\$	170.00	50%
To transfer of Tailgate fittings, attachments and perform water seepage test.	\$	na 170.00	X
To transfer of Rear Bumper fittings, attachments and perform water seepage test.	\$	na 170.00	X
To repair and realign rear exhaust pipe.	\$	na 170.00	X

**Trans-cab Auto Services Pte Ltd**

AAD1812-082

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHD 5823T**

To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	<i>nn</i> 170.00	X
To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	<i>nn</i> 170.00	X
To transfer of rear windscreen fittings and conduct water seepage test.	\$	<i>nn</i> 170.00	X
To check steering geometry and computer wheel alignment	\$	<i>nn</i> 220.00	X
<b>TOTAL</b>	<b>\$</b>	<b>10,580.00</b>	
<b>Over All Total</b>	<b>\$</b>	<b>22,805.01</b>	

**(PART-BY-PART) Repair Days***15 days**2 days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To disclose damaged part(s) during resurvey
- Parts prices are subject to confirmation
- This parts survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- So, (if necessary, parts) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3878K
Vehicle Details	
Vehicle No.:	SHD5823T
Vehicle to be Exported:	Yes
Intended Deregistration Date:	10 Dec 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS 5DR HATCHBACK (AUTO)
Primary Colour:	Red
Manufacturing Year:	2018
Engine No.:	22R2B75731
Chassis No.:	JTDKB3FU103076873
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$26,605.00
Original Registration Date:	22 Nov 2018
First Registration Date:	22 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$14,247.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Nov 2026
PARF Rebate Amount:	\$10,685.00
Intended COE Rebate Details	
COE Expiry Date:	21 Nov 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$23,736.00
COE Rebate Amount:	\$18,988.00
<b>Total Rebate Amount:</b>	<b>\$29,673.00</b>
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 10 Dec 2018

OK

**Catherine Chong (LKK Auto)**

---

**From:** motorclaims.sg@fwd.com  
**Sent:** Tuesday, 11 December, 2018 6:15 PM  
**To:** assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** AsherSng@lkkauto.com  
**Subject:** FW: ARRANGE FOR SURVEY SHD5823T  
**Attachments:** SHD5823T 081218 -EST.pdf

Hi

Please refer to attached TP PRS / Direct Settlement.

Kindly indicate our claim number 1201800017962/JL in Merimen.

Regards,  
Lionel

-----Original Message-----

**From:** Zhe Wei [mailto:zhewei.kek@transcab.com.sg]  
**Sent:** Tuesday, December 11, 2018 1:15 PM  
**To:** Motor Claims SG - SG Common  
**Cc:** Candy Kong <candy.kong@transcab.com.sg>  
**Subject:** RE: ARRANGE FOR SURVEY SHD5823T

*Kimoth*

DEAR ALL,

Please arrange for survey as below :

SFY9936M - 08.12.2018 at 1205Hrs - SHD5823T

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Best Regards,  
Kek Zhewei  
Claims Officer

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

-----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]

Sent: Thursday, November 01, 2018 9:37 AM

To: 'Zhe Wei' <zhewei.kek@transcab.com.sg>

Subject: ARRANGE FOR SURVEY SHF787L

'motorclaims.sg@fwd.com'

---

This email has been checked for viruses by AVG.

<https://www.avg.com>

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Dec 2018 16:13	<b>Cim Veh Model Changed</b>	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lau Shu Pei
2	12 Dec 2018 16:13	<b>Cim Created</b>	Reg No: SHD5823T. Acct Date: 2018/12/08. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans Cab Auto Services Pte Ltd - Amk (HQ)	[A] Lau Shu Pei
3	12 Dec 2018 16:13	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] Lau Shu Pei
4	12 Dec 2018 16:13	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/12/21	[A] Lau Shu Pei
5	12 Dec 2018 16:13	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	12 Dec 2018 16:13	<b>Label Added</b>	(20005):Direct Settlement .	[A] Lau Shu Pei
7	12 Dec 2018 16:13	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	13 Dec 2018 11:27	<b>Cim Registration Modified</b>	Pol No:->PNPV2017-00002841-01.	[I] Lionel Tan
9	13 Dec 2018 14:57	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2018/12/21	[A] Lau Shu Pei
10	23 Oct 2019 14:16	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	23 Oct 2019 14:16	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2018/11/22.	[A] JOANNE LEE KHANG MIN
12	23 Oct 2019 14:16	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
13	23 Oct 2019 16:36	<b>Adj Mandate Request</b>	Cur.Req:2049.62;LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR w/GS T: \$1,551.93 + (b) LOR : \$340.20 (3days x \$113.40) + (c) LOI : \$150.00 (3days x \$50) + (d) LTA: \$7.49 Total: a+b+c+d = \$2,049.62 PLEASE REVERT WITH YOUR APPROVAL / MANDATE /	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc. Type	Acc. Name	U.S. TERMS (Draughts)	Ref 1	Ref 2	Amount
2002508	13 Dec 2018 14:57:41	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD5823T	SFY9936M	10.70

## Print Received Message

This mail is associated with :

**\*SHD5823T (1201800017962)**  
**[SFY9936M]**  
TP  
TRANS-CAB SERVICES PTE LTD  
Dec 8 2018 12:00PM  
[Teng Choon Aik]  
Trans Cab Auto Services Pte Ltd - Amk

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 29/11/2019 14:15 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2049.62) - SHD5823T - Claim Handler: Josey Loh

Approved:2049.62.

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Dec 2018 <a href="#">Edit Reg</a>		11 Dec 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,450.40</b> <a href="#">Edit Estimates</a>	<b>S\$1,450.40</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float:right">[Created by adjuster]</span>									
Insured:	Teng Choon Aik, ID: S7077699E								
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHD5823T	Date of Loss:	08/12/2018 12:00 - :59 [16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800017962	Policy/Cover Note No.:	PNPV2017-00002841-01 (Comprehensive)						
Vehicle Reg. No. (Insured):	SFY9936M	Policy No. (Claimant):	VPX/P1680520						
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 21/12/2018]								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
<ul style="list-style-type: none"> <li>FWD_SG (29/11/2019): Alert - Adj Mandate Approved (S\$2049.62) - SHD5823T - Claim Handler: Josey Loh</li> </ul>									
<b>ALL ASSOCIATED TASKS</b>			<a href="#">View All</a>	<a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHD5823T (1201800017962)  
[SFY9936M]  
TP  
TRANS-CAB SERVICES PTE LTD  
Dec 8 2018 12:00PM  
[Teng Choon Aik]  
Trans-cab Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser	
<b>Letters/Correspondences</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print						
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit							
<b>Assessment Reports</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print						
1	13/12/18 14:57	Adjuster Immediate Advice	1	Load HTM							
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print						
1	23/10/19 16:33	General View	1	Load JPG	<input checked="" type="checkbox"/>						
2	23/10/19 16:33	General View	2	Load JPG	<input checked="" type="checkbox"/>						
3	23/10/19 16:33	General View	3	Load JPG	<input checked="" type="checkbox"/>						
4	23/10/19 16:33	General View	4	Load JPG	<input checked="" type="checkbox"/>						
5	23/10/19 16:33	General View	5	Load JPG	<input checked="" type="checkbox"/>						
6	23/10/19 16:33	General View	6	Load JPG	<input checked="" type="checkbox"/>						
7	23/10/19 16:33	General View	7	Load JPG	<input checked="" type="checkbox"/>						
8	23/10/19 16:33	General View	8	Load JPG	<input checked="" type="checkbox"/>						
9	23/10/19 16:33	Odometer Reading	9	Load JPG	<input checked="" type="checkbox"/>						
10	23/10/19 16:33	Chassis Number	10	Load JPG	<input checked="" type="checkbox"/>						
11	23/10/19 16:33	General View	11	Load JPG	<input checked="" type="checkbox"/>						
12	23/10/19 16:33	General View	12	Load JPG	<input checked="" type="checkbox"/>						
13	23/10/19 16:33	Reinspection Photo	13	Load JPG	<input checked="" type="checkbox"/>						
14	23/10/19 16:33	Reinspection Photo	14	Load JPG	<input checked="" type="checkbox"/>						
15	23/10/19 16:33	Reinspection Photo	15	Load JPG	<input checked="" type="checkbox"/>						
16	23/10/19 16:33	Reinspection Photo	16	Load JPG	<input checked="" type="checkbox"/>						
17	23/10/19 16:33	Reinspection Photo	17	Load JPG	<input checked="" type="checkbox"/>						
18	23/10/19 16:33	Reinspection Photo	18	Load JPG	<input checked="" type="checkbox"/>						
19	23/10/19 16:33	Reinspection Photo	19	Load JPG	<input checked="" type="checkbox"/>						
20	23/10/19 16:33	Reinspection Photo	20	Load JPG	<input checked="" type="checkbox"/>						
21	23/10/19 16:33	Reinspection Photo	21	Load JPG	<input checked="" type="checkbox"/>						
22	23/10/19 16:33	Reinspection Photo	22	Load JPG	<input checked="" type="checkbox"/>						
23	23/10/19 16:33	Reinspection Photo	23	Load JPG	<input checked="" type="checkbox"/>						
<b>Documentation</b>										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print						
1	12/12/18 16:13	EMAIL FROM FWD DD 11122018	1	Load PDF							
2	12/12/18 16:13	TP EST & GIA REPORT	2	Load PDF							
3	13/12/18 17:32	TP ESTIMATE- MARKED	3	Load PDF							
4	23/10/19 14:31	WORKSHOP INVOICE	4	Load PDF							
5	23/10/19 14:31	RENTAL RECEIPT	5	Load PDF							
6	23/10/19 14:31	RENTAL MILEAGE	6	Load PDF							
7	23/10/19 14:31	LTA SEARCH	7	Load PDF							
8	23/10/19 14:31	LOD	8	Load PDF							
9	12/12/19 09:26	AUTHORISATION TO ACT FORM	9	Load PDF							
10	12/12/19 09:26	Release Voucher	10	Load PDF							
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print						
1	13/12/18 11:25	INSURED GIA	1	Load PDF							

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SFY9936M (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID CVT (A)
	SHD5823T (TP veh)		
Date of Accident:	08/12/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	18,575.41	
Final Repair Cost	:	\$	1,551.93	
Loss of Income	:	\$	150.00	3.00 days at \$50.00 per day
Rental (if any)	:	\$	340.20	3 days
LTA / GIA Search Fee	:	\$	7.49	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	2,049.62	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability ____100____(%)				
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: Yes/ No BOLA Scenario No: _____				
BOLA Liability: _____(%) Assessed Liability (*): _____(%)				
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 2,049.62
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN  
 \_\_\_\_\_  
 LKK Auto Consultants Pte Ltd

12 Dec  
 2019  
 \_\_\_\_\_  
 Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18022373/KEB3Q2

Date: 12/12/2019

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00002841-01  
 Claimant Vehicle No : SHD5823T Insured Vehicle No : SFY9936M  
 Date of Loss: 08/12/2018 Nature of Claim: TP Claim No: 1201800017962

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHD5823T  
 Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A) Engine No: 2ZR2B75731  
 Reg. Date: 22/11/2018 (Man. Year: 2018) Chassis No: JTDKB3FU103076873  
 Colour: Metallic White/Red Odometer: 4594 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Goodyear 9 mm Rear Left Side: Goodyear 9 mm  
 Front Right Side: Goodyear 9 mm Rear Right Side: Goodyear 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,780.20	980.40	5,799.80	85.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,580.00	470.00	10,110.00	95.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>17,360.20</b>	<b>1,450.40</b>	<b>15,909.80</b>	<b>91.65</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,215.21</b>	<b>101.53</b>	<b>1,113.68</b>	<b>91.65</b>
<b>Nett Amount (S\$)</b>	<b>18,575.41</b>	<b>1,551.93</b>	<b>17,023.48</b>	<b>91.65</b>
<b>+ Loss of Use (3.0 x S\$50.00/day) (S\$)</b>		150.00		
<b>+ Car Rental (3.0 x S\$113.40/day) (S\$)</b>		340.20		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>2,049.62</b>		

## INSPECTION

Date of Assignment: 11/12/2018  
 Date Inspected: 12/12/2018 Inspected At: Trans-Cab Auto Services Pte Ltd - Amk (HQ)  
 No 2 Ang Mo Kio St 63  
 Singapore 569111  
 Estimated Period of Repair: 2.0 days

**Adjuster:** KENNETH KONG

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 23 Oct 2019)
<b>Parts:</b> 144	TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SHD5823T)	
<b>Validity:</b> These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled / Bent	458.60 FL	*458.60 FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	318.80 FL	*- FL
3	1		*REAR BUMPER TOWING COVER	Serviceable	14.70 FL	*- FL
4	1		*REAR BUMPER UNDER COVER (BLACK)	Buckled / Dented	552.60 FL	*552.60 FL
5	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	112.70 FL	*- FL
6	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	112.70 FL	*- FL
7	1		*REAR TAILGATE	Repair	1,547.27 FL	*- FL
8	1		*REAR TAILGATE OUTER GARNISH	Serviceable	905.10 FL	*- FL
9	1		*COVER ,REAR COMBINATION LAMP ,RH	Serviceable	54.70 FL	*- FL
10	1		*COVER ,REAR COMBINATION LAMP ,RH	Serviceable	54.70 FL	*- FL
11	1		*GARNISH ,BACK DOOR SIDE LH	Serviceable	93.60 FL	*- FL
12	1		*GARNISH ,BACK DOOR SIDE RH	Serviceable	93.60 FL	*- FL
13	1		*MOULDING ,BACK DOOR OUTSIDE GARNISH ,LOWER RH	Serviceable	55.40 FL	*- FL
14	1		*MOULDING ,BACK DOOR OUTSIDE GARNISH ,LOWER LH	Serviceable	55.40 FL	*- FL
15	1		*BOARD ASSY ,BACK DOOR TRIM	Serviceable	254.40 FL	*- FL
16	1		*PANEL ASSY ,BACK DOOR TRIM ,UPPER	Serviceable	51.20 FL	*- FL
17	1		*REAR TAILGATE WEATHERSTRIP	Serviceable	365.20 FL	*- FL
18	1		*REAR END PANEL	Repair	602.10 FL	*- FL
19	1		*TAILLAMP LOWER RH	Serviceable	548.40 FL	*- FL
20	1		*TAILLAMP UPPER RH	Serviceable	557.90 FL	*- FL
21	1		*REAR BUMPER SIDE RH	Serviceable	232.00 FL	*- FL
22	1		*REAR BUMPER SIDE LH	Serviceable	232.00 FL	*- FL
23	1		*SET PARKING AID	Shorted	700.00 FS	*200.00 FS
24	1		*SET REAR BUMPER CLIP	Necessary	22.00 FS	*22.00 FS
25	2		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
26	1		*WINDSCREEN MOULDING	Not Necessary	10.00 FS	*- FS
27	1		*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	100.00 FS	*- FS
28	1		*REAR TAILGATE TOYOTA LOGO	Not Necessary	47.00 FS	*- FS
29	1		*REAR TAILGATE WORDING PRIUS	Not Necessary	52.90 FS	*- FS
30	1		*REAR TAILGATE WORDING HYBRID	Not Necessary	53.50 FS	*- FS
31	1		*REAR TAILGATE STICKER TRANS-CAB	Not Necessary	80.00 FS	*- FS
32	1		*REAR TAILGATE STICKER 6555-3333	Not Necessary	80.00 FS	*- FS
33	1		*REAR BUMPER PROTECTOR	No such part	100.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>8,598.47</b>	<b>1,233.20</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>1,818.27</b>	<b>252.80</b>
<b>Total Parts (\$\$)</b>	<b>6,780.20</b>	<b>980.40</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	4,500.00	220.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	4,500.00	200.00
3	TO RUST PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
4	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	50.00
5	TO TRANSFER OF TAILGATE FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
6	TO TRANSFER OF REAR BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
7	TO REPAIR AND REALIGN REAR EXHAUST PIPE	New	170.00	0.00
8	TO DROP REAR EXHAUST BOX ,RENEW THE SAME ,TO REPAIR AND REALIGN CENTRE EXHAUST PIPE	New	170.00	0.00
9	TO TRANSFER OF REAR END PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
10	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST	New	170.00	0.00
11	TO CHECK STEERING GEOMETREY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>10,580.00</b>	<b>470.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >