

Asher Sng (LKKAUTO)

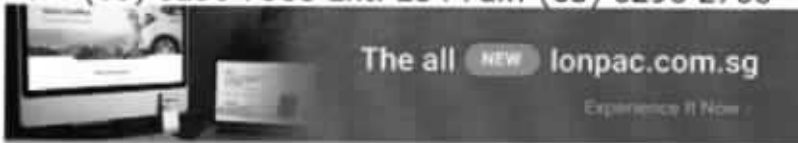
From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 23 September 2019 4:15 PM
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Direct Settlement - Accident Involving GU997E (OI : LPC - 18/18/18/VC05/021200) and GBE5624S (TP : LKK REF - CC6/LPC18022372/Kpa3) on 07/12/2018 [External General]

Lonpac External - General

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 18 September 2019 4:07 PM
To: ONG LI LI
Cc: MT_Claim_SG; KKLau
Subject: RE: [MANDATE REQUEST] Direct Settlement - Accident Involving GU997E (OI : LPC - 18/18/18/VC05/021200) and GBE5624S (TP : LKK REF - CC6/LPC18022372/Kpa3) on 07/12/2018 [External General]

Hi Li Li,

We refer to your email below.

Third party estimator submitted the estimate consistent with the damages without inflating the repair cost.

Therefore the adjustment is very minimal.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Thursday, 12 September 2019 5:15 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; KKLau <kklau@lkkauto.com>

Subject: RE: [MANDATE REQUEST] Direct Settlement - Accident Involving GU997E (OI : LPC - 18/18/18/VC05/021200) and GBE5624S (TP : LKK REF - CC6/LPC18022372/Kpa3) on 07/12/2018 [External General]

Lonpac External - General

Dear Asher

The adjustment to the cost of repair is minimal. The overall deduction (after survey fee) for this case is merely 2%.

This is not what we want to achieve for Direct Settlement which gives the workshops fast settlement/payment.

Can you re-look into this case and see if you can increase the cost savings further?

Regards,

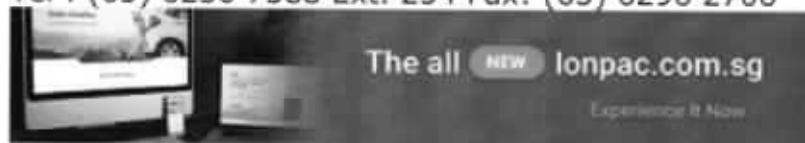
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Tuesday, 10 September 2019 10:00 AM

To: ONG LI LI

Cc: MT_Claim_SG

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GU997E (OI : LPC - 18/18/18/VC05/021200) and GBE5624S (TP : LKK REF - CC6/LPC18022372/Kpa3) on 07/12/2018

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 14/12/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **CHENG HOE MOTOR PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,623.99	\$ 7,971.29
2. Loss of Rental (w/GST)(8days x \$85)	\$ 727.60	\$ 727.60 (8days x \$85)
3. LTA/GIA Search Fee	\$ 8.00	\$ 8.00
Total	\$ 9,359.59	\$ 8,706.89

**5 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashereng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <lilong@lonpac.com>

Sent: Friday, 14 December 2018 4:42 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GU997E (OI : LPC - 18/18/18/VC05/021200) and GBE5624S (TP : LKK REF - CC6/LPC18022372/Kpa3) on 07/12/2018

Without Prejudice

Dear Mei Kwan

Please see attached for our Insured's GIA report.

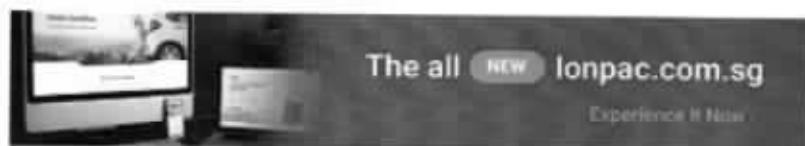
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [<mailto:MeiKwan@lkkauto.com>]
Sent: Friday, 14 December, 2018 3:46 PM
To: GERALD POH WEE BIN; ericwoo; ONG LI LI
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving GU997E (OI : LPC - TBA) and GBE5624S (TP : LKK REF - CC6/LPC18022372/Kpa3) on 07/12/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBE 5624S at M/s Cheng Hoe Motor Pte Ltd (Yishun) and TP repairer proposed for a direct settlement.

Kindly verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- estimated cost of repair
- preliminary advice.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 66742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

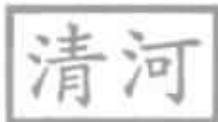
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

Date: 22 JUL 2019

Lonpac Insurance Berhad
C/O LKK Auto Consultants

Attn : THE MOTOR CLAIMS DEPT

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO. GBE5624S & GU997E ON 07/12/2018
ALONG MANDAI ROAD.**

We are authorized by GBE5624S for their above matter.

Record reveals that you are the insurer of GU997E. We therefore wish to seek compensation from you as below:-

1. Cost of Repairs	S\$ 7971.29
2. Loss of Use	S\$ 0.00
3. Hire of Vehicle (S\$85 + GST /- x 8 days)	S\$ 727.60
4. LTA Search Fee/GIA Reports	S\$ 8.00
TOTAL	S\$ 8706.89

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



LETTER OF AUTHORISATION

(FOR PROPERTY DAMAGE CLAIM ONLY)

Re: Motor Insurance Claim GBE5624S
in respect of the traffic accident on 7/12/2018
at/along Mandai Road

I/We, Group Industries Pte Ltd
NRIC 198601970R of 17 Sungei Kadut St 4 Singapore 729045

owner of motor vehicle GBE5624S, insured by Ergo Insurance
Pte Ltd under policy no. DMCV17S020556

hereby authorise M/s **CHENG HOE MOTOR PTE LTD** of Blk 1019 Yishun Industrial Park A #01-374 Singapore 768761, to act as my/our representative in my/our claim against the owner/driver of motor vehicle GU997E in respect of the above-mentioned accident.

I further authorise that any payment due to me/us from the aforesaid claim is to be directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed :  

Date : 10 Dec 2018

LKIC (Adm: Asher)



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VC05/021200
DATE : 30 OCT 2019

DISCHARGE VOUCHER

I/We, GROUP INDUSTRIES PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner GU 997E the sum of Singapore Dollars EIGHT THOUSAND SEVEN HUNDRED SIX AND CENTS EIGHTY NINE ONLY. (\$8,706.89) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, GBE 5624S on 07/12/2018 along/at MANDAI ROAD.

I/We hereby agree to indemnify and keep indemnify (**PEST-PRO MANAGEMENT PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to
M/s CHENG HOE MOTOR PTE LTD

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

Group Industries Pte Ltd
18/12/2019
.....
Name of vehicle owner/Date

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : LONPAC INSURANCE BERHAD
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

TEL: 62507388 FAX: 62963767
ATTN: Motor Claim Department

WS Ref: TP-LONPAC
Claim Type: Third Party
Accident Date: 07/12/2018
TP Veh Reg No: GU997E

NO: CL8190335
Date: 15 Apr 2019
Policy No: DMCV17S020556
Veh Reg No: GBE5624S
Make/Model: PEUGEOT PARTNER 1.6
HDI ETG LWG
Job No: JC1599547

Description

To Supply all replaced parts, all necessary and agreed labour &
miscellaneous charges.
(As recommended by your appointed surveyor)

Quantity	List Price	PAGE:1 Amount
1 PC	SS 7,449.80	SS 7,449.80

Total	SS 7,449.80
Add GST @ 7%	521.49
Total Amount payable	SS 7,971.29

For Cheng Hoe Motor Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

38 WOODLANDS IND PARK E1
#05-05, SINGAPORE 757700
TEL : 64595278

TAX INVOICE NO. : 180285
GST Reg No. : 53068927L

DATE : 18-Dec-18

S/NO.	DESCRIPTIONS	UNIT	RATE	AMOUNTS
1)	SGY8548U	8	\$85.00	680.00
	(10/12/18 TO 18/12/18)			
			NETT	680.00
			GST (7%)	47.60
	E & O.E.		TOTAL	727.60

PERFECT DRIVING & SERVICE



ROC/GST NO. 53068927L)

(9AM TO 6PM)

Hirer's Name Group Industries Pte Ltd				Date of Birth		Passport/ Nric No.		Nationality	
Address 17 Sungai Kadut Street 4				Occupation		Driving License No.		Date Obtained/Expiry	
			Postal Code 729045	Contact No. 63680200		Mobile Phone No.			
Joint Hirer's/Guarantor's Name Su Ying-Ju				Date of Birth		Passport/ Nric No.		Nationality	
Address Blk 719 Yishun St. 71 #10-201				Occupation		Driving License No.		Date Obtained/Expiry	
			Postal Code 760719	Contact No.		Mobile Phone No. 97520536			
VEHICLE NO. S6Y8548U 14:1124896599				MODEL					
FROM				RETURN *Estimated Date For actual return see CHECK IN					
CHECK OUT	Date 10/12/18	Time 10:00am		Mileage KM		E % % % F			
CHECK IN	Date 18/12/18	Time 10:30pm		Mileage KM		Remarks			

- 1) This vehicle is restricted to SINGAPORE use only.
- 2) Only Persons above 26 years of age with more than 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- 3) The hirer shall be liable to pay the first S\$2000 insurance policy excess for damage to vehicle plus loss of earnings while damaged vehicle is under repairs.
- 4) Third party Liability is the first \$2000.00 in any accident involving Third Party Claims
- 5) Hirer is responsible for all parking fines & traffic summon
- 6) Vehicle should be returned at the same time as collection except on Saturday where return time is before 12pm
- 7) Hourly extension is charged at 1/5 of the daily rate
- 8) As preventive maintenance, please check water & engine oil daily.
For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge S\$100 will be imposed for smoky or dirty vehicle.
- 10) Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings
- 11) The vehicle is NOT covered by a motor insurance policy covering personal accident insurance for the hirer, his passengers or authorised driver
- 12) No replacement of vehicle in any accident

	UNIT		RATE (\$\$)	TOTAL (\$\$)
RATE		@		
DISCOUNT				
GST @ 5%				
TOTAL				
EXTENSION				
DEPOSIT (refundable) \$\$				
CHANGED OVER FROM VEH.			DATE	

I/We declare that the information given on this form is true and accurate.



Hiner's Signature

Joint Hirer's/ Guarantor's Signature _____

Enquire Vehicle & Owner Information (Vehicle No. GU997E As At 07 Dec 2018 / 17:05:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: CHM-GBE5624

Current Owner Details

Owner ID Type: Company

Owner ID: 201005550C

Owner Name: PEST-PRO MANAGEMENT PTE LTD

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.:31

Registered Street Name: WOODLANDS CLOSE

Registered Unit No.: # 08 - 15

Registered Building Name: WOODLANDS HORIZON

Registered Postal Code: 737855

Current Vehicle Details

Vehicle No.: GU997E

Make Description/Model: HYUNDAI / GRACE H100 M

Insurance Company Name: LONPAC INSURANCE BHD

A.C. SYED & PARTNERS

ADVOCATES & SOLICITORS

COMMISSIONER FOR OATHS

101A UPPER CROSS STREET, #13-23 PEOPLE'S PARK CENTRE, SINGAPORE 058358

TEL : 6538 7411 & FAX : 6534 1011

TO : CHENG HOE MOTOR PTE LTD				BILL NO: B035/ 2019
YOUR REF:				
OUR REF : ACS.CH.LTA.2019 (MAR 2019)				DATE : 16.4.19
TO OUR PROFESSIONAL CHARGES for acting for you in the above matter including where necessary perusals, attendance preparation examination of documents relating thereto; correspondence, attendance, perusals, telephone calls, searches and all other incidental works not specifically mentioned herein to enable us to carry out the work entrusted to us inclusive of all advice.				
LTANET SEARCHES FOR THE MONTH MARCH 2019				
S/NO	TP NO.	CHM	DOA	
1	3/3/2019	GBD8449S	SKU4858A	3/3/2019
2	5/3/2019	SMJ2989C	SJW9550E	1/3/2019
3	8/3/2019	SJV6282D	SJG3330Y	7/3/2019
4	12/3/2019	SJM4739P	SLT7553C	7/10/2018
5	12/3/2019	XE3776P	SKH1743K	12/3/2019
6	13/3/2019	GY2384P	SMD8389B	12/3/2019
7	15/3/2018	SFX9929P	SME9074Y	8/3/2019
8	15/3/2019	SLL7975K	SLB4217M	2/1/2019
9	15/3/2019	SKX5895U	GBG8883E	13/3/2019
10	20/3/2019	YN3011D	GBG6911X	15/3/2019
11	20/3/2019	SJK9785H	SJN2924D	15/3/2019
12	20/3/2019	SLS830D	SLK1308G	20/3/2019
13	20/3/2019	SLS4736S	SKT6951E	20/3/2019
14	21/3/2019	XE1839E	SLD1363H	19/3/2019
15	25/3/2019	SLC4191Y	SKQ3787Z	25/3/2019
16	26/3/2019	SJW5065R	SJP3779P	25/3/2019
17	10/12/2018	GU997E	GBE5624S	7/12/2018
18	12/12/2018	SJW2677U	SGG3956C	11/12/2018
19	18/2/2019	XD2993R	GBC5412Y	16/2/2019
20	21/2/2019	EP4889H	SGA1188Y	17/2/2019
21	25/2/2019	SKE9633H	SKC6097H	23/2/2019
22	1/3/2019	FL1728T	GBH4719T	27/2/2019
23	4/3/2019	GBE4203E	SGL9724P	4/3/2019
24	11/3/2019	SJK9331J	SLB9605T	7/3/2019
25	12/3/2019	GBB7225M	SGP3280X	12/3/2019
26	22/3/2019	SKA4476Z	SLN5947U	21/3/2019
27	22/3/2019	SKA451X	SFC1221K	21/3/2019
28	29/3/2019	SKB949Y	SDQ3993C	28/3/2019
				\$ 224.00
28 searches @\$8.00 per search				\$ 224.00
M/s. A C SYED & PARTNERS ADVOCATES & SOLICITORS SINGAPORE				
We reserved the right to forward a subsequent bill for any disbursements omitted herein.				
E. & O.E.				