

INS. CASE OWNER:

CC

4, M 180 22364, HQA34

LKK:
IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II : S\$

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

20.2.18

Book insurance for liability.

Mandate approve liability.

Book WSP liability claim.

4.3.19

Has PPR to Typist to prepare report.

* THIRD PARTY INVOLVED * MECHANICAL DEF BY 40.01.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: WSP

Repair Cost:

PP

S\$ 8,333.61

(6 days)

Reduction:

5 %

Email ☒Call ☐

FINAL SETTLEMENT

Date/Time: 11.04.19

Confirm with: WSP

Email ☐Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

26

If NO or B 28, Ass. Lia:

Repair Cost:

WSP

S\$ 8,916.95

OHD open door.

Loss of Rental (LOR):

WSP

S\$ 535.00

(5 days)

x 100

Loss of Use (LOU):

S\$ -

(\$ x

days)

Loss of Income (LOI):

S\$ -

(\$ x

days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 9,451.95

Global Sum S\$:

FINAL PAYMENT

Date/Time: 11.04.19

Confirm with: WSP

Email ☒Call ☐

Payee 1:

S\$ 9,451.95

Name 1:

WSP MOTOR CO SDA BND

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: + 350

COPY SENT

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop no:

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 6 days Res: Yes or No

Lump Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKT4948D Yr Regn: 2015 June

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Honda HRV

C.C. 1497

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 78211 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: Nil / ☒ STD A/Rim or

Tyre Size: F: 215/55R17.

R: 215/55R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front:

Rear:

R/Bal: 06 mm

L/Bal: 06 mm

D.O.A. D.O.I. 12/12/18.

Survey held at: Kah motor

Des. of Damages: Frt / Rear / ☒ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time: Action / Instruction

TP 111

PP: 8,333.6 (RED: 46.15 5%)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Survey Fee:

2)

Transportation:

Report Format:

Lump Sum / LB.1: (\$)

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Insp (\$)☐ Weekend (\$)

3) S-RE, 9

4) Photos

5) Other:

TOTAL

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer	: INDIA INTERNATIONAL INSURANCE	Document No.	: SQT18005298	Page	1
	64 CECIL STREET	Date	: 11. Dec 2018		
	#04-00 & #05-00 IOB BUILDING	Customer No.	: WZ1007		
	SINGAPORE 049711	Svc Advisor	: RUEBEN THOMAS		
Registration No	: SKT4948D	Engine No	: L15Z71000171		
Chassis No	: MRHRU1830FP000171	Date Time	: 11. Dec 2018 2:43:34 PM		
Model	: HRV LX CVT YM 2015	Surveyor Name	:		
Owner's Name	: KO LILY	Survey Date	:		
Ins Policy No.	:	Authorisation Date	:		
Date of Accident	: 11/12/2018				

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount Incl GST
	TP DIRECT SETTLEMENT (J/NO:)						
	OWNER: KO LILY						
	OWNER INSURER: TOKIO MARINE						
	ACC DATE: 11/12/2018						
	SURVEYED BY:						
	DATE:						
	REF NO:						
	TP INSURER: INDIA INTERNATIONAL INSURANCE						
	TP VEH: SHC8724G						
60100-T8N-T00ZZ	HOOD COMPENGINE <i>Painted</i>	1	653.00	25	✓ 489.75	34.28	524.03
60210-T8N-T20ZZ	PANEL COMP.R.FR.FENDER <i>Painted</i>	1	358.30	25	✓ 268.72	18.81	287.53
67010-T7Y-T10ZZ	PANEL COMP.R.FR.DOOR <i>Painted</i>	1	817.50	25	✓ 613.12	42.92	656.04
67326-T7A-003	TAPER.FR.DOOR SASH <i>new</i>	1	24.10	25	✓ 18.07	1.26	19.33
67510-T7Y-T00ZZ	PANEL COMP.R.R.DOOR <i>Painted</i>	1	880.10	25	✓ 660.07	46.20	706.27
67825-T7A-003	TAPER.RR.DOOR SASH <i>new</i>	1	19.70	25	✓ 14.77	1.03	15.80
75890-T7A-003	TAPE.R.RR.DOOR PROTECTION <i>new</i>	1	24.10	25	✓ 18.07	1.26	19.33
72140-T9A-T21	HANDLE ASSYR.FR.DOOR OUTSIDE <i>new</i>	1	174.10	25	✓ 130.57	9.14	139.71
76208-T8N-T02	MIRROR SET,R. <i>new</i>	1	348.70	25	✓ 261.52	18.31	279.83
76201-T7J-H01ZL	CAPR.SKULL <i>Repair</i>	1	48.20	25	✓ 36.15	2.53	38.68
33100-T7S-T51	HEADLIGHT ASSY,R. <i>new</i>	1	358.60	25	✓ 268.95	18.83	287.78
					Sum Item	2779.76	194.57
							2,974.33
BOSUN	SUNDRIES <i>new</i>	1	50.00		20 50.00	3.50	53.50
BML01I	INSPECT FR LIGHTING MECHANISMS & FOCUS	1	100.00		80 100.00	7.00	107.00
BOMISC1	RESET VEHICLE SMART ENTRY SYSTEM (N)	1	320.00		300 320.00	22.40	342.40
BKDR12R	REMOVE & TRANSFER ITEMS TO NEW FR R DR. ADJUST	1	350.00		✓ 350.00	24.50	374.50
BKDR22R	REMOVE & TRANSFER ITEMS TO NEW RR R DR. ADJUST	1	350.00		✓ 350.00	24.50	374.50
BKBOR	REPLACE BONNET, FR R FENDER, KNOCK RR R FENDER	1	2400.00		2400 2400.00	168.00	2568.00

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QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer : INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE 049711
Registration No : SKT4948D
Chassis No : MRHRU1830FP000171
Model : HRV LX CVT YM 2015
Owner's Name : KO LILY
Ins Policy No. :
Date of Accident : 11/12/2018

Document No. : SQT18005298 Page 2
Date : 11. Dec 2018
Customer No. : WZ1007
Svc Advisor : RUEBEN THOMAS
Engine No : L15Z71000171
Date | Time : 11. Dec 2018 2:43:34 PM
Surveyor Name :
Survey Date :
Authorisation Date :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incl GST
BP05R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (5P)	1	2400.00	22.5	2400.00	168.00	2568.00
Sum Labor					5970.00	417.90	6,387.90

Survey By

Date & Time

Excess

Status

Signature

Adrian Ling
12/12/18
re Authorized
[Signature]

06 days.

Total Amount 8,749.76 612.47 9,362.23

Total (Inclusive of GST) 9,362.23

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Printed on 11/12/2018 5:56:14 PM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 26 December 2018 11:22 AM
To: 'Jeshurueben Rao Thomas'
Cc: 'Liew Thye Wui'; 'Faeaz'; Admin A
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Merry Christmas
& HAPPY NEW YEAR

From: Admin-D (LKKAuto)
Sent: Wednesday, 12 December 2018 5:15 PM
To: 'Jeshurueben Rao Thomas' <jeshurueben@honda.com.sg>; 'Pooi Chin Han Daniel' <danielpooi@iii.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: 'Motor Claim - III' <motorclaim@iii.com.sg>; 'Liew Thye Wui' <twliew@honda.com.sg>; 'Faeaz' <faeaz@honda.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

Dear Sir/Mdm,

Thank you for the email.

Dear Asher,

Kindly assist

FYNA Our Ref : CC4/III18022369/Aea3

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]

Sent: Wednesday, 12 December 2018 3:18 PM

To: 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>

Cc: Motor Claim - III <motorclaim@iii.com.sg>; Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

Dear Sir/Madam,

We refer to the above accident and Email on 12/12/2018

We confirm that liability is clear and fully in our client's favour and he/she is wishing to do a direct settlement with **India International Insurance Pte Ltd** with regards to the above accident.

With this agreement, Kah Motor will proceed with the repairs to our client's vehicle and thereafter submit our final repair invoice documents in relation to our client's claim. Upon receipt of the documents, **India International Insurance Pte Ltd** will make payment in favour of 'Kah Motor Co. Sdn. Bhd.'

We trust the above clarifies.

Thank You

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: Pooi Chin Han Daniel <danielpooi@iii.com.sg>

Sent: Wednesday, 12 December, 2018 3:03 PM

To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>

Cc: Motor Claim - III <motorclaim@iii.com.sg>; Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>;

'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

Dear Sir,

Please liaise directly with our surveyors.

Aside to LKK,

Please do the necessary.

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Pooi Chin Han Daniel

Sent: Wednesday, 12 December, 2018 3:02 PM

To: 'Jeshurueben Rao Thomas' <jeshurueben@honda.com.sg>

Cc: Motor Claim - III <motorclaim@iii.com.sg>; Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>;

'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

WITHOUT PREJUDICE save as to cost

Dear Sir,

The liability is clear.

We are keen on direct settlement.

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]
Sent: Wednesday, 12 December, 2018 2:31 PM
To: Pooi Chin Han Daniel <danielpooi@iii.com.sg>
Cc: Motor Claim - III <motorclaim@iii.com.sg>; Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

Dear Daniel,

The surveyors have surveyed the vehicle today 12/12/18 @ 12.30pm.

May I know the liability on this claim for direct settlement?

Your soonest reply is well appreciated.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 12 December, 2018 10:27 AM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: Pooi Chin Han Daniel <danielpooi@iii.com.sg>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKT4948D and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]
Sent: 12 December, 2018 9:56 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

Dear Gabriel,

We would like to choose LKK Auto Consultants Pte Ltd as the motor surveyors for this vehicle.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 12 December, 2018 9:54 AM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]
Sent: 11 December, 2018 6:00 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

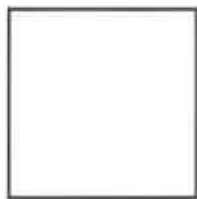
Kindly Help To Arrange Surveyor To Survey This Vehicle SKT4948D.

Your Insured vehicle number is SHC8724G, Accident Date 11/12/2018.

Thank You

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K



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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Dec 2018 15:49	Cim Veh Model Changed	(205406) HONDA HR-V 1.5 LX CVT (A).	[A] HOW MEI KWAN
2	12 Dec 2018 15:49	Cim Created	Reg No: SKT4948D. Acct Date: 2018/12/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Kah Motor Co Sdn Bhd (Ubi)	[A] HOW MEI KWAN
3	12 Dec 2018 15:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	12 Dec 2018 15:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/21	[A] HOW MEI KWAN
5	12 Dec 2018 15:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	12 Dec 2018 15:50	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	12 Dec 2018 15:50	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	12 Dec 2018 15:54	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
9	12 Dec 2018 15:54	Adj Adjuster Assigned	MARCUS CHUA -> ADRIAN LING	[A] HOW MEI KWAN
10	20 Dec 2018 09:59	Adj Mandate Request	Cur.Reg:0.00:PODS: LIABILITY: 100% REMARK: B26 OID OPEN DOOR HIT TP.	[A] Asher Sng Rong Yi
11	20 Dec 2018 14:59	Video Downloaded	Downloaded Video - Accident TP	[I] Lalitha Krishnan
12	20 Dec 2018 15:00	Video Downloaded	Downloaded Video - Accident TP	[I] Lalitha Krishnan
13	20 Dec 2018 15:01	Video Downloaded	Downloaded Video - Accident TP	[I] Lalitha Krishnan
14	20 Dec 2018 15:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/21	[I] Lalitha Krishnan
15	20 Dec 2018 15:02	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan
16	12 Mar 2019 09:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	12 Mar 2019 09:28	Cim Dtl Modified	JPJ Reg. Date: -> 2015/06/11.	[A] JOANNE LEE KHANG MIN
18	12 Mar 2019 09:28	Cim Details Notified		[A] JOANNE LEE KHANG MIN
19	25 Mar 2019 12:16	Adj Mandate Request	Cur.Reg:9451.96:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST: \$8,916.95 + (b) LOR w/GST: \$535.00 (5days x \$100) Total: a+b = \$9,451.95 VEH MODEL: HONDA HR-V 1497cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From Date To Audit Type None Go

ACTIVITY

[16/01/2019 11:14] HOW MEI KWAN:
PENDING FINALIZE

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2008667	20/12/2018 14:27	Motor	India International	India International	SKT4948D	Pool Chin Han Daniel	xx.xx

Print Received Message

This mail is associated with :

***SKT4948D (MCT18120300)**
[SHC8724G]

TP

KO LILY

Dec 11 2018 12:00PM

[COMFORT TRANSPORTATION PTE LTD]

Kah Motor Co Sdn Bhd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 26/03/2019 09:47 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9451.96) - SKT4948D - Claim Handler: Pool Chin Han Daniel

Approved:9451.96.



Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4

Singapore 408610

Tel : +65 6841 3838

Fax : +65 6748 0770

www.honda.com.sg

16 May 2019

Your ref : MCT18120300

Our ref : SKT4948D

LKK Auto Consultants Pte Ltd

Blk 51 Paya Ubi Industrial Park Ubi Ave 1

#02-25

Singapore 408933

Attn: Motor Claims Dept / Asher

Dear Sir / Madam,

ACCIDENT INVOLVING SKT4948D AND SHC8724G ON 11.12.18

We herewith enclosed the original Express Settlement discharge voucher duly signed for your necessary action.

Kindly let us have your cheque payment of **S\$9,451.96 (nett)** in favour of **Kah Motor Co. Sdn. Bhd.** as soon as possible.

Your prompt settlement would be much appreciated.

Thank you.

Yours sincerely,

Emillin

DID: 6514 5684

emillinliew@honda.com.sg

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 12 December 2018 10:27 AM
To: Jeshurueben Rao Thomas; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Pooi Chin Han Daniel
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)
Attachments: 2551_001.pdf

10:31am @ 12/12/18

VNI
Rueben

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKT4948D and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Jeshurueben Rao Thomas [mailto:jeshurueben@honda.com.sg]
Sent: 12 December, 2018 9:56 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

Dear Gabriel,

We would like to choose LKK Auto Consultants Pte Ltd as the motor surveyors for this vehicle.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 12 December, 2018 9:54 AM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Jeshurueben Rao Thomas [mailto:jeshurueben@honda.com.sg]
Sent: 11 December, 2018 6:00 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SKT4948D AGAINST SHC8724G (III)

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

Kindly Help To Arrange Surveyor To Survey This Vehicle SKT4948D.

Your Insured vehicle number is SHC8724G, Accident Date 11/12/2018.

Thank You

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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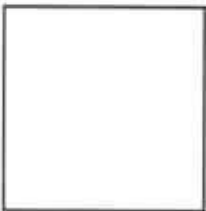
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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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India International Insurance Pte Ltd.

Registration No. 198703792-K



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located

both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
15 Ubi Road 4
Singapore 408610
Tel : +65 6841 3838
Fax : +65 6748 0770
www.honda.com.sg

M/s India International Insurance Pte Ltd
64 Cecil Street
#04-00 & #05-00 IOB Building
Singapore 049711

Date: 25/2/19

Your ref: Pls provide

Attn: Motor Claims Department

Our ref: SKT4948D

Dear Sir / Madam,

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SKT4948D AND SHC8724G ON 11.12.18

We refer to the items(s) marked (✓) below:

- (✓) We refer to LKK-Asher's your email dated 26.12.18
- (✓) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- (✓) Kindly forward the discharge voucher for our client's signature within 2 weeks via email to emillinliew@honda.com.sg or faeaz@honda.com.sg
- () We return your discharge voucher duly completed.
- (✓) Kindly expedite settlement the following:-

Repair Cost	S\$8,916.95 payable to Kah Motor Co Sdn Bhd
Loss of Use	NIL
Rental	S\$535.00 payable to Ko Lily
Accessories	NIL
LTA Search	NIL
- (✓) Kindly let us have your cheque made in favour of the above mentioned names(s) for our transmission as soon as possible.
- (✓) Letter of Authority ,Rental Bill

Thank you.

Yours faithfully,

Rueben

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SKT 4948 D
& (THIRD PARTY'S VEHICLE NO.) SHC 8724 G
ON 11/12/2018 ALONG RAILWAY PARADE PASSENGER DROP OFF AREA

- I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.
- To submit, resolve and make any claims(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd



Owner Signature

(Co stamp & authorized signature if it's Co. registered vehicle)

Name : Ko LLY

NRIC No : 315501813

Vehicle No : SKT 4948 D

Date : 11 Dec 2018

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

WITHOUT PREJUDICE to:

Any Personal Injury Claims

India Ref: MCT18120300
Claimant Ref: SKT 4948D

We/I, KAH MOTOR CO SDN BHD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 8,916.95 (repair cost), S\$ 535.00 (loss of ~~use~~/rental), S\$ — (search fee), vehicle no. SKT 4948D that was damaged pursuant to the accident which occurred on 11/12/2018 (date) at PARKWAY PARADE PASSENGER DROP OFF AREA (location) involving vehicle no. SHC 8724G (insured vehicle). This is pursuant to the inspection conducted on 12/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KO LILY ("the third party claimant") of vehicle no. SKT 4948D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKT 4948D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 9,451.95 to KAH MOTOR CO SDN BHD

Dated this 15th day of April 2019

CLAIMANT:

Signature:


Signed by "the workshop" (with chop)

Name:

JESHURAJESAN RAO THOMAS

NRIC:

G 2708644L

Address:

KAH MOTOR CO. SDN. BHD.
15, UBI ROAD 4
SINGAPORE 408610
TEL: 6748 5148 FAX: 6748 0770

Nationality:

Occupation:

SERVICE ADVISOR

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

190007190R

Address:

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK
#02-25 SINGAPORE 408933

Nationality:

Occupation:

**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4, SINGAPORE 408610

Ubi Parts Centre

Phone No. : +65 6841 3838 Fax No. :

ORIGINAL**Service Tax Invoice**GST Reg No. M200050223
Company Ref. No. S80FC1380GINDIA INTERNATIONAL INSURANCE PTE LTD
MOTOR CLAIMS DEPT
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE, 049711

Customer No. : WZI007

Payment Term : 30 Days

Invoice No.	:	SINV-BS19000358
Invoice Date	:	23/02/19
Order No.	:	SVO18075082
Reference	:	
Job Card No.	:	71844
Date/Time Received	:	11/12/18 / 2:43:34 PM
Licence No.	:	SKT4948D
Model	:	HRV LX CVT YM 2015
Car Chassis No.	:	MRHRU1830FP000171
Car Engine No.	:	L15Z71000171
Mileage	:	78360
Service Advisor	:	RUEBEN THOMAS 1831
Served By	:	JESHURUEBEN
Page	:	2

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	incid GST
	TP DIRECT SETTLEMENT (J/NO:71844)							
	OWNER: KO LILY							
	OWNER INSURER: TOKIO MARINE							
	ACC DATE: 11/12/2018							
	SURVEYED BY: ADRIAN LING (LKK)							
	DATE: 12/12/2018							
	REF NO:							
	TP INSURER: INDIA INTERNATIONAL INSURANCE							
	TP VEH: SHC8724G							
BOSUN	0760 SUNDRIES	1	Hours	20.00		20.00	1.40	21.40
BML01I	EXT-YJ INSPECT FR LIGHTING MECHANISMS & FOCUS HEADLIGHTS.(N)	1	Hours	80.00		80.00	5.60	85.60
BOMISC1	0760 RESET VEHICLE SMART ENTRY SYSTEM (N)	1	Hours	300.00		300.00	21.00	321.00
BKDR12R	EXT-YJ REMOVE & TRANSFER ITEMS TO NEW FR R DR. ADJUST & ALIGN FR R DR.(N)	1	Hours	350.00		350.00	24.50	374.50
BKDR22R	EXT-YJ REMOVE & TRANSFER ITEMS TO NEW RR R DR. ADJUST & ALIGN RR R DR.(N)	1	Hours	350.00		350.00	24.50	374.50
BKBOR	EXT-YJ REPLACE BONNET, FR R FENDER, KNOCK RR R FENDER	1	Hours	2,240.00		2,240.00	156.80	2,396.80
BP05R	EXT-YBH SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(5P)	1	Hours	2,250.00		2,250.00	157.50	2,407.50
60100-T8N-T00ZZ	HOOD COMPENGINE	1	Each	653.00	25	489.75	34.28	524.03
60210-T8N-T20ZZ	PANEL COMP.R.FR.FENDER	1	Each	358.30	25	268.72	18.81	287.53
67010-T7Y-T10ZZ	PANEL COMPR.FR.DOOR	1	Each	817.50	25	613.12	42.92	656.04
67325-T7A-003	TAPER.FR.DOOR SASH	1	Each	24.10	25	18.07	1.26	19.33
67510-T7V-T00ZZ	PANEL COMPR.RR.DOOR	1	Each	880.10	25	660.07	46.20	706.27
67825-T7A-003	TAPER.RR.DOOR SASH	1	Each	19.70	25	14.77	1.03	15.80
75890-T7A-003	TAPE.RR.DOOR PROTECTION	1	Each	24.10	25	18.07	1.26	19.33
72140-T9A-T21	HANDLE ASSY.FR.DOOR OUTSIDE	1	Each	174.10	25	130.57	9.14	139.71
76208-T8N-T02	MIRROR SET,R.	1	Each	348.70	25	261.52	18.31	279.83
33100-T7S-T51	HEADLIGHT ASSY,R.	1	Each	358.60	25	268.95	18.83	287.78
Sum Labor						5,590.00	391.30	5,981.30
Sum Item						2,743.61	192.04	2,935.65
Total SGD						8,333.61	583.34	8,916.95
Total Payable (SGD)								8,916.95

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This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.
Interest will be charged at 2% per month on overdue amounts.Please give us your
feedback by scanning
the QR Code using
mobile device.



Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4, SINGAPORE 408610

Ubi Parts Centre

Phone No. : +65 6841 3838 Fax No. :

INDIA INTERNATIONAL INSURANCE PTE LTD

MOTOR CLAIMS DEPT

64 CECIL STREET

#04-00 & #05-00 IOB BUILDING

SINGAPORE, 049711

Customer No. : WZI007

Payment Term : 30 Days

ORIGINAL

Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. S80FC1380G

Invoice No.	:	SINV-BS19000358
Invoice Date	:	23/02/19
Order No.	:	SVO18075082
Reference	:	
Job Card No.	:	71844
Date/Time Received	:	11/12/18 / 2:43:34 PM
Licence No.	:	SKT4948D
Model	:	HRV LX CVT YM 2015
Car Chassis No.	:	MRHRU1830FP000171
Car Engine No.	:	L15Z71000171
Mileage	:	78360
Service Advisor	:	RUEBEN THOMAS 1831
Served By	:	JESHURUEBEN
Page	:	1

Printed by JESHURUEBEN on 23 Feb 2019 at 8:56:43 AM

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Please give us your
feedback by scanning
the QR Code using
mobile device.





Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)

Rental & Leasing Department
370 Ubi Road 3 Singapore 408651
Tel: +65 6513 0645 | Fax: +65 6841 2611 | www.honda.com.sg
GST Reg. No.: M200093223 Company Reg. No.: S62FC18806

KO LILY
778 MOUNTBATTEN ROAD
S(437776)

Tax Invoice
Invoice No. : CRINV/18/02560
Invoice Date : 26 Dec 2018
Customer No. : *****181B
Ref :
Currency : SGD
Terms : COD
RA No. : 05616

Customer Information

Customer Name : KO LILY
Customer Ref No. : SKT4948D

Car Information

Registration No. : SJX5199H
Car Model : CITY 1.5L I-VTEC
AUTO
Car Color : SILVER

Rental Information

Date/Time Out : 17/12/2018 08:51
Date/Time Return : 21/12/2018 15:44

Starting Mileage : 163477
Ending Mileage : 163683
Mileage Travelled : 206

Billing Detail

#	Description	Amt
1	5 DAYS @ 100.00	500.00

Remarks:

UBI/BS - SA: RUEBEN

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms. Interest will be charged at 2% per month on overdue amounts.

Printed by Jeshurueben Rao Thomas at 23/02/2019 08:46

Subtotal : S\$ 500.00
GST 7.0% : S\$ 35.00
Total : S\$ 535.00
Paid : S\$ 535.00
Outstanding : S\$ 0.00

RENTAL AGREEMENT

No. 05616

Date: 17 Dec 2018

VEHICLE PARTICULAR

Vehicle No. : SJX5199H
Make : HONDA
Model : CITY 1.5L I-VTEC AUTO
Out (Date & Time) : 17 Dec 2018 | 0851
In (Date & Time) : 21 Dec 2018 | 1544

HIRER PARTICULAR

Name : KO LILY
Address (Res) : 778 MOUNTBATTEN ROAD
S(437776)
Tel : 91801970
Name on Credit Card : VINCENT TAN KIM KEE
Credit Card No. : XXXX-XXXX-XXXX-1118
Payment Mode : Cash

MAIN DRIVER PARTICULAR

Name : TAN KIM KEE VINCENT
Address (Res) : 778 MOUNTBATTEN ROAD
S(437776)
Driving License No. : S0225929Z
Passing Date : 01/07/1976
Date of Birth : 29/08/1954
NRIC/FIN/Passport No : S0225929Z

ADDITIONAL DRIVER PARTICULAR

Name :
Address (Res) :
Driving License No. :
Passing Date :
Date of Birth :
NRIC/FIN/Passport No :

PAYMENT

Day: 6 days x 100.00 600.00
Week 0.00
Month 0.00
Add HRS 0.00

Extend / Early Return:

-Days @: -1 x 100.00 -100.00

SUB TOTAL 500.00

GST 35.00

NETT AMOUNT 535.00

SECURITY DEPOSIT 0.00

REMARKS

SA: RUEBEN
TPDS-INDIA

TERMS & CONDITIONS

- **Malaysia Drive Surcharge**
 - Normal days \$20/day + 7% GST
 - Blackout dates, Eve of PH & PH \$40/day + 7% GST
- **Insurance Excess**
 - S'pore Drive Excess - \$1500 + 7% GST
 - Malaysia Drive Excess - \$2500 + 7% GST (Excluding towing & custome fees)
- Vehicle is rented to hirer upon terms and conditions on the front and back of this agreement.
- Vehicle is to be driven only by hirer and any additional hirer listed above.
- Hirer is responsible for all parking, fines and ERP charges.
- Hirer must report all accidents to Kah Motor within 24 hours of occurrence.
- Violation of the terms of this agreement makes the hirer responsible for the full loss or damage to the vehicle whether insurance is accepted or not.
- Vehicle is strictly for Singapore use, unless covered by insurance for Malaysia use.
- Return of rental car beyond the stated duration will incur the following charges:
 1. Less than or equal to 5 hours, a **0.5 day** charge will apply
 2. More than 5 hours, a **FULL DAY** charge will apply
- Unpaid rental bookings will not be confirmed, and will subsequently be released after 10 mins.
- **Rental Deposit**
 - A rental deposit will be collected upon confirmation of rental booking.
 - Rental deposit & rental fees will be forfeited if cancellation of rental booking is made less than 7 working days from intended start date of rental.
 - Rental deposit will be refunded after the end of the rental period.
 - Refund process will take approx 2-3 weeks via respective payment mode used at point of initial payment.

****Kindly top up the petrol before you return us the rental car. Otherwise, there will be charges added to your final bill. ****

PAID
21 DEC 2018

BY: _____

I have read and agree to the terms and conditions on both sides of this agreement.

I authorize Kah Motor Co. Sdn. Bhd. to process a credit card voucher if any for charges under this agreement including any miscellaneous charges.

All information i have given Kah Motor Co. Sdn. Bhd. in connection with this agreement is true.

Hirer's Signature

Main Driver's Signature
(if not hirer)

Credit Card Holder's
Signature (if not hirer)

Rented out by

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Dec 2018 Edit Reg		12 Dec 2018 00:00 Edit Adj Rpt	S\$8,333.61 Edit Estimates	S\$8,333.61 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	KO LILY, ID: S1550181B								
Vehicle Reg. No.:	SKT4948D	Date of Loss:	11/12/2018 12:00 - :59 [42 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18120300	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SHC8724G	Policy No. (Claimant):	18-MW005401-R03						
		Excess:							
Repairer:	Kah Motor Co Sdn Bhd (Ubi) 15 Ubi Road 4, 408610 Ubi - Tel: 68465671								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]								
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 21/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (26/03/2019): Alert - Adj Mandate Approved (S\$9451.96) - SKT4948D - Claim Handler: Pool Chin H... III_SG (20/12/2018): Alert - Adj Mandate Approved (S\$0.00) - SKT4948D - Claim Handler: Pool Chin Han ... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKT4948D (MCT18120300)
[SHC8724G]
TP
KO LILY
Dec 11 2018 12:00PM
[COMFORT TRANSPORTATION PTE LTD]
Kah Motor Co Sdn Bhd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	20/12/18 14:27	Video - Accident TP	Load MP4		

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
2	11/03/19 14:32	Chassis Number	Load JPG	<input checked="" type="checkbox"/>	
3	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
4	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
5	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
6	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
7	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
8	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
9	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
10	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
11	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
12	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
13	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
14	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
15	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
16	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
17	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
18	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
19	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
20	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
21	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
22	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
23	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
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25	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
26	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
27	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
28	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	
29	11/03/19 14:32	General View	Load JPG	<input checked="" type="checkbox"/>	

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	12/12/18 15:50	ACKNOWLEDGEMENT EMAIL TO III DD 12.12.2018	Load PDF		
2	12/12/18 15:50	TP ESTIMATE + TP GIA REPORT	Load PDF		
3	14/12/18 10:57	TP ESTIMATE - MARKED	Load PDF		

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
4	12/03/19 09:34	WORKSHOP INVOICE		Load PDF	
5	12/03/19 09:34	RENTAL RECEIPT		Load PDF	
6	12/03/19 09:34	LOD		Load PDF	
7	31/05/19 09:22	DISCHARGE VOUCHER		Load PDF	
8	31/05/19 09:22	AUTHORISATION TO ACT FORM		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	13/12/18 09:03	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18022369/AEA3Q2

Date: 31/05/2019

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	SKT4948D	Insured Vehicle No :	SHC8724G
Date of Loss:	11/12/2018	Nature of Claim:	TP
		Claim No:	MCT18120300

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKT4948D	Engine No:	L15Z71000171
Make & Model:	HONDA HR-V, 1.5 LX CVT (A)	Chassis No:	MRHRU1830FP000171
Reg. Date:	11/06/2015 (Man. Year: 2015)	Odometer:	78211 km
Colour:	White		
Engine Capacity:	1497 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/55 R17	Rear Tyre Size:	215/55 R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,829.76	2,763.61	66.15	2.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,920.00	5,570.00	350.00	5.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,749.76	8,333.61	416.15	4.76
+ GST 7.00/7.00% (S\$)	612.48	583.35	29.13	4.76
Nett Amount (S\$)	9,362.24	8,916.96	445.28	4.76
+ Car Rental (5.0 x S\$100.00/day + 7.00% GST) (S\$)		535.00		
	Nett Liability (S\$)	9,451.96		

INSPECTION

Date of Assignment:	12/12/2018		
Date Inspected:	12/12/2018	Inspected At:	Kah Motor Co Sdn Bhd (Ubi) 15 Ubi Road 4 Singapore 408610
Estimated Period of Repair:	6.0 days		

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 12 Mar 2019)	
Parts:	N/A	HONDA HR-V 1.5 LX CVT (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKT4948D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HOOD COMPENGINE	Dented	489.75 FS	*489.75 FS
2	1		*PANEL COMP,R.FR.FENDER	Dented	268.72 FS	*268.72 FS
3	1		*PANEL COMPR.FR.DOOR	Dented	613.12 FS	*613.12 FS
4	1		*TAPER .FR.DOOR SASH	Necessary	18.07 FS	*18.07 FS
5	1		*PANEL COMPR.RR.DOOR	Dented	660.07 FS	*660.07 FS
6	1		*TAPER .RR.DOOR SASH	Necessary	14.77 FS	*14.77 FS
7	1		*TAPE ,R.RR.DOOR PROTECTION	Necessary	18.07 FS	*18.07 FS
8	1		*HANDLE ASSYR.FR.DOOR OUTSIDE	Cut	130.57 FS	*130.57 FS
9	1		*MIRROR SET ,R	Cracked	261.52 FS	*261.52 FS
10	1		*CAPR.SKULL	Repair	36.15 FS	*- FS
11	1		*HEADLIGHT ASSY,R	Cut	268.95 FS	*268.95 FS
12	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	2,829.76	2,763.61
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	INSPECT FR LIGHTING MECHANISMS & FOCUS	New	100.00	80.00
2	RESET VEHICLE SMART ENTRY SYSTEM	New	320.00	300.00
3	REMOVE & TRANSFER ITEMS TO NEW FR R DR .ADJUST	New	350.00	350.00
4	REMOVE & TRANSFER ITEMS TO NEW RR R DR .ADJUST	New	350.00	350.00
5	REPLACE BONNET ,FR R FENDER ,KNOCK RR R FENDER	New	2,400.00	2,240.00
6	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS	New	2,400.00	2,250.00
Gross Labour Cost (\$\$)			5,920.00	5,570.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >