

INSURANCE

INS. CASE OWNER

CC 4 / EQ11802

mb6, R163/4

LKK
IDAC

Surveyor:

man

DOI:

ASSIGNMENT

2/1/18

Date / Time:

12/1/18

Registered in Merimen:

12/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.

FBJ 1594 J

Name of Insured

ANIL KUMAR PILLAI 81W ANKARUMPO

Insured Tel No.

HP:

8215549

Claim No.

Policy No.

Make / Model:

Place of Accident:

SNMPH18-000468

H120W

WOODWARD OK 30

Excess Sec II :SS

D.O.A:

10/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

5/1/18



INSRS:
WSP:
Tel:
Liability:
RMKS:

W/L



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

4/1/18
Jiy

sum 2018-12/1/18/000468 / FBJ 1594 J
H2R

8-3-19 @ 407 w/ OI IN LMI. HE
CONFIRMED AGREED
& AWAITE NCD ISSUE.

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OI	JY 8-3-19
After call 1st to OI	
Documentation Check List: Handler Typist	
Notification 1st (if non-pickup)	☒
After call 1st to OI	☒
Authorisation To Act	☒
Release Voucher	☒
Final Repair Bill	☒
Car Rental Invoice	☒
Towing Invoice	☒
LTA / GIA	☒
Medical Bill	☒
PIR	☒
Mandate/Reject Instruction	☒
LOD	☒
Payment Breakdown Form	☐
Post-Repair Photos	☐
Others	☐

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	27
Repair Cost:	SS 4,671.83		
Loss of Rental (LOR):	SS 321.22	3 days	GST
Loss of Use (LOU):	SS -	(5 x days)	
Loss of Income (LOI):	SS -	(5 x days)	
LOR only ☐ LOU only ☐	☐ LOR + LOU ☐	☐ LOR + LO ☐	[Tick only one]
GIA/LTA Search	SS 2.00		
Medical	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 4,970.83	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS 4,970.83	Name 1:	CYCLE & CARRIAGE INDUSTRIES PTE LTD
Payee 2: (Strike if N.A.)	SS X	Name 2:	X
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT 12/1/18

al
12/3/18
an

Form

REF: EQL

58134

ASSIGNMENT

From: Date: 07012019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLM 7071M
at Workshop m/s: Cycle & Carriage
of: 188 Pandan Loop

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

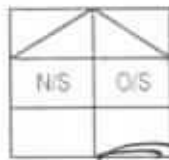
(Client's Record)

Make of Veh:

Kerlyn

(Policy Condition)

after 2pm



Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 3 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

veh No: SLM 7071M Yr Regn: 2017 APR

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MERCEDES BENZ C180 A.V C.C. 1595

Colour: GRAY A/C Insured / Std / NI / NA

Sp. Reading: 25680 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WDD2050402R262555

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/50R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or CONTINENTAL

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. 10/12/18 D.O.I. 01/01/19

Survey held at CYCLE & CARRIAGE (PL)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

REAR O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

8-2-19 1B/ \$ 4,343.77

R (\$1,949.09/31%)

Date/Time, File Pass to?

☐ : Preli. Report

☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + P3 \$

1. Photo

1. Others

TOTAL

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ118022366/jb3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 12-12-2018



Code : EQ1

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBJ 1594J	Veh. Inspected	SLM 7071M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/12/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	10/12/2018	Inspection Date
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 199400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLM7071M

Lee Wen Yan

63 Hillview Crescent
Singapore 669464

WIP No

29282

Reg No/Reg Date

SLM7071M / 07/04/2017

Date In/Mileage

Chassis No

WDD2050402R262555

Engine No

27491030887415

Make/Model

MB/MB C 180 SEDAN (W205) *AVANTGARDE / A

Colour/Trim

029 988 Diamond Sil / 041 118 ARTICOLther

Account No	Terms	Date/Time Printed	CSE	Operator
WCV29627	CRDVCH	11/12/2018/ 11:09	KD	301 / Kerlyn Ong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
2 REQUEST				
Customer Request				
M RPN50N				
POLICY NO/ACC DATE : // 10/12/2018				
DRIVE IN/EXCESS : 11/12/2018 // FBL1594J - EQ				
DATE IN/DATE SURVEY:				
BY/AUTHORIZED ON :				
A BPILAB				
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.				
A BPIRES				
RESPRAY REAR BUMPER				
A BPILAB				
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			0.10	380.00
A BPILAB				
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT				120.00
M REAR BUMPER cat	1.00	1559.46	00.00	1559.46
M LH/ REAR BUMPER BRACKET XAN	1.00	29.98	00.00	29.98
M RH/ REAR BUMPER BRACKET XAN	1.00	29.98	00.00	29.98
M COVER BUMPER AREA 6 XAN	1.00	100.55	00.00	100.55
M RH/ BASIC MOUNTING FOR BUMPER XAN	1.00	51.97	00.00	51.97
M RH/ REAR BUMPER SIDE STABILITY XAN	1.00	49.72	00.00	49.72
M RH/ REAR LAMP COMBINATION CRA	1.00	679.52	00.00	679.52

Kerlyn Ong Kai Li
DID : 6771 4420 HP : 9186 5113
Email : kerlyn.ong@cyclocarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Confirmed & accepted by

Authorized signatory and company stamp

KK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Nett 6,881.18
GST 1.68
Total Payable 6,292.86

Acknowledged by: 5881.18
Signature: _____
Date: _____

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Page 1 of 1



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-6500111-X

ESTIMATE FOR SLM7071M

EQ INSURANCE COMPANY LIMITED

MOTOR CLAIM DEPARTMENT
5 MAXWELL ROAD #17-00
TOWER BLOCK, MND COMPLEX
SINGAPORE 069110
62239433

Vehicle & Document Information
WIP No 29282
Reg No/Reg Date SLM7071M / 07/04/2017
Date In/Mileage 07/01/2019 / 25680
Chassis No WDD2050402R262555
Engine No 27491030887415
Make/Model MB/MB C 180 SEDAN (W205) *AVANTGARDE / A
Colour/Trim 029 988 Diamond Sil / 041 118 ARTICOLther

Account No	Terms	Date/Time Printed	CSE	Operator
WE000058	Credit	01/02/2019/ 08:54	K0	301 / Kerlyn Ong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
THIS IS NOT AN OFFICIAL TAX INVOICE				
7 REQUEST Customer Request M BPNSON POLICY NO/ACC DATE : // 10/12/2018 DRIVE IN/EXCESS : 11/12/2018 // FBL1594J - EQ DATE IN/DATE SURVEY: 07/01/2019 // LKK - RASUL DIRECT SETTLEMENT : 11/12/2018 // EQ - JOEL				
A BPILAB DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.				960.00
A BPIRES RESPRAY REAR BUMPER				600.00
A BPILAB USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT, RESET MEMORY TO IDENTIFICATION STANDARD. NETT			0.10	380.00
A BPILAB CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT				120.00
X REAR BUMPER	1.00	1590.64	00.00	1590.64
X RH/ REAR LAMP COMBINATION	1.00	693.13	00.00	693.13

Finalization

Confirmed & accepted by

Authorized signatory and company stamp

Nett 4,343.77
7% GST on 4343.77 304.06
Total Payable 4,647.83

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 195400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLM7071M

Lee Wen Yan

63 Hillview Crescent
Singapore 669464

Vehicle & Document Information

WIP No **29282**
Reg No/Reg Date **SLM7071M / 07/04/2017**
Date In/Mileage **/ 0**
Chassis No **WDD2050402R262555**
Engine No **27491030887415**
Make/Model **MB/MB C 180 SEDAN (W205) "AVANTGARDE / A**
Colour/Trim **029 988 Diamond Sil/ 041 118 ARTICOLther**

Account No	Terms	Date/Time Printed	CSE	Operator
WCV29627	CROVCH	11/12/2018/ 11:09	K0	301 / Kerlyn Ong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
---------------------------------	-----	------------	-------	--------

Z REQUEST

Customer Request

M BPNUN

POLICY NO/ACC DATE : // 10/12/2018
DRIVE IN/EXCESS : 11/12/2018 // FBL1594J - EQ
DATE IN/DATE SURVEY:
BY/AUTHORIZED ON :

A BPILAB

DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.

A BPIRES

RESpray REAR BUMPER

A BPILAB

USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO
IDENTIFICATION STANDARD. NETT

A BPILAB

CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT

M REAR BUMPER

cat

M LH/ REAR BUMPER BRACKET

M RH/ REAR BUMPER BRACKET

M COVER BUMPER AREA

M RH/ BASIC MOUNTING FOR BUMPER

M RH/ REAR BUMPER SIDE STABILITY

M RH/ REAR LAMP COMBINATION

CRB

Rasul
H 90010068
3 days
02/01/19 @ 15K
Repair by paint

960 1920.00

600 960.00

0.10 380.00

120.00

1.00	1559.46	00.00	1559.46
1.00	29.98	00.00	29.98
1.00	29.98	00.00	29.98
1.00	100.55	00.00	100.55
1.00	51.97	00.00	51.97
1.00	49.72	00.00	49.72
1.00	679.52	00.00	679.52

Kerlyn Ong Kai Li
DID : 6771 4420 HP : 9186 5113
Email : kerlyn.ong@cyclescarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Confirmed & accepted by

Authorized signatory and company stamp

KK Auto Consultants hence notify
the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed

Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company
Nett 5,881.18
7% GST on 5881.18 411.68
Signature: _____
Date: _____ Total Payable 6,292.86

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Fax: 6779 5383
www.mercedes-benz.com.sg



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

Your ref: To Be Advised
Our ref: CC4/EQI18022366/R1jb3

Date: 08.01.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLM7071M

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07.01.2019 at the premises of M/s Cycle & Carriage Industries Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,881.18
Revised Estimate Amount	: S\$	4,298.98
"Check" Items Amount	: S\$	232.22
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:-

The vehicle sustained damages at the
Rear O/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, 11 December 2018 5:24 PM
To: assignments
Subject: FW: Accident involving motor vehicle nos. SLM7071M & FBL1594J (EQ) along WOODLANDS DR 50, Accident date: 10/12/2018
Attachments: img-Z11120859-0001.pdf

q.29am @ 12/12/18
person @ Kerlyn
VNI

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 11 December 2018 5:09 PM
To: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving motor vehicle nos. SLM7071M & FBL1594J (EQ) along WOODLANDS DR 50, Accident date: 10/12/2018

Without Prejudice

Dear Kerlyn

We welcome direct settlement and will appoint LKK to handle this direct settlement.

Dear LKK

Please assist on this DS.

Best Regards,

Joel Goh
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

-----Original Message-----

From: Kerlyn Ong [<mailto:kerlyn.ong@cyclecarriage.com.sg>]

Sent: Tuesday, December 11, 2018 12:54 PM

To: EQI PRS

Subject: Accident involving motor vehicle nos. SLM7071M & FBL1594J along WOODLANDS DR 50, Accident date: 10/12/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SLM7071M), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number FBL1594J) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at kerlyn.ong@cyclecarriage.com.sg.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

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LETTER OF AUTHORIZATION

To: EQ Insurance

Singapore _____

Attn.: Motor Claims Department

Dear Sir / Mdm,

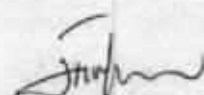
MOTOR ACCIDENT INVOLVING SLM7071M **(OWNER'S VEHICLE**
NO.) AND FBL1594J **(3RD PARTY'S VEHICLE NO.) ON** 10/12/2018
(DATE) AT 17:55 **(TIME)** AT/ALONG
WOODLANDS DR 50 **(ROAD)**

I am the registered owner of SLM7071M (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature
(Company stamp & authorized signature if it is a company-registered vehicle)

Name : LEE WEN YAN

NRIC No. : S6845813G

Date : _____

Kerlyn Ong

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 11 December, 2018 5:09 PM
To: Kerlyn Ong
Cc: Admin A
Subject: RE: Accident involving motor vehicle nos. SLM7071M & FBL1594J (EQ) along WOODLANDS DR 50, Accident date: 10/12/2018
Attachments: img-Z11120859-0001.pdf

Without Prejudice

Dear Kerlyn

We welcome direct settlement and will appoint LKK to handle this direct settlement.

Dear LKK

Please assist on this DS.

Best Regards,

Joel Goh
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

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-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]
Sent: Tuesday, December 11, 2018 12:54 PM
To: EQI PRS
Subject: Accident involving motor vehicle nos. SLM7071M & FBL1594J along WOODLANDS DR 50, Accident date: 10/12/2018

Dear Officer In-Charge,

Our ref: SLM7071M

Your ref:

Date: 25 FEB 2019

Direct Settlement

To: EQ Insurance Company Ltd

Singapore

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SLM7071M & FBL1594J
At/Along WOODLANDS DR 50 On 10/12/2018 @ 17:55

I am the owner of vehicle no. SLM7071M that was involved in an accident with your insured vehicle no. FBL1594J of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ 4647.83
2. Loss of Use / Rental (3 days @ \$ 107 per day)	\$ 321.00
3. LTA/GIA Search Fee	\$ 2.00
4. GIA Report Fee	\$
5. Others	\$
Total:	\$ 4970.83

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714420 (Ms Kerlyn Ong) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378

Cc: Ms Kerlyn Ong/ Ms Amanda Ang

E-mail: kerlyn.ong@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg

Fax No. 67795383

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Friday, 8 March 2019 4:12 PM
To: 'hilmijaafar@hotmail.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING FBL 1594J AND SLM 7071M ON 10/12/2018

Our ref: CC4/EQI18022366/R1jb3

MOHAMAD HILMI BIN MOHAMAD JAAFAR
Policy Holder

Dear Sir,

ACCIDENT INVOLVING FBL 1594J AND SLM 7071M ON 10/12/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further clarifications.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 195400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
EQ INSURANCE COMPANY LIMITED	Cust No/Name WCV29627/Lee Wen Yan
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SLM7071M / 07/04/2017
5 MAXWELL ROAD #17-00	Date In/Mileage 07/01/2019/ 25680
TOWER BLOCK, MND COMPLEX	Chassis No WDD2050402R262555
SINGAPORE 069110	Engine No 27491030887415
Contact No 62239433	Make/Model MB/MB C 180 SEDAN (W205) "AVANTGARDE / A
	Colour/Trim 029 988 Diamond Sil/ 041 118 ARTICOLther



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WE000058	Credit	12/02/2019/ 14:03	K0	301 / Kerlyn Ong	29282	28150565

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
Z REQUEST			
Customer Request			F.O.C.
M BPNSUN			
POLICY NO/ACC DATE : // 10/12/2018			
DRIVE IN/EXCESS : 11/12/2018 // FBL1594J - EQ			
DATE IN/DATE SURVEY: 07/01/2019 // LKK - RASUL			
DIRECT SETTLEMENT : 11/12/2018 // EQ - JOEL			
A BPILAB			960.00
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.			
A BPIRES			600.00
RESPRAY REAR BUMPER			
A BPILAB		0.10	380.00
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			
A BPILAB			120.00
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT			
X REAR BUMPER	1.00	1590.64	1590.64
X RH/ REAR LAMP COMBINATION	1.00	693.13	693.13

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Parts	2,283.77	Nett	4,343.77
Labour	2,060.00	7% GST on	4343.77
Standard Menu	0.00		
Specialist Job	0.00		
Diagnostics Job	0.00	Total Payable	4,647.83
Sundry/Others	0.00	Paid	0.00
Total(w/o GST)	4,343.77	Total Due	4,647.83

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

LEE WEN YAN

INVOICE : AR1901-0163
DATE : 15/01/2019
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201901-0080

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No	: SKZ1844H	300.00
Make / Model	: TOYOTA ALTIS 1.6 AUTO	
Rental Dates	: Rental Billing From 07/01/2019 To 10/01/2019	
Period	: 3 days	
Rental Rate	: S\$ 107.00 Per Day (Including GST)	
Reference No	: SLM7071M	

AMOUNT : S\$
THREE HUNDRED TWENTY-ONE DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 300.00
GST 7% : 21.00

TOTAL S\$:	321.00
-------------	--------

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

201901-0080

IMPORTANT NOTES:-

- ❑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ❑ No refund will be given for vehicle that returns early.
- ❑ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ❑ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ❑ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ❑ Hirer is responsible for all parking fines & traffic summons.
- ❑ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ❑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ❑ Vehicle returned after office hour will be charged to the next working day.
- ❑ Hourly extension is charged at 1/5 of the daily rate.
- ❑ As preventive maintenance, please check water & engine oil daily.
- ❑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ❑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ❑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	3	100 + GST	300.00
DISCOUNT			
GST @ 7%			21.00
TOTAL			321.00
EXTENSION			
Cycle/Kelly ~.			
SLM707IM			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

*Estimate Date. For actual return see CHSICR 10.

Kerlyn Ong

From: Lynn Wong
Sent: Tuesday, 11 December, 2018 10:55 AM
To: Kerlyn Ong
Subject: Emailing: FBL1594J



GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-191237
Date of Request: 11/12/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 11/12/2018
Enquiry By LYNN WONG LAI YIN
TP Vehicle No. FBL1594J
Accident Date 10/12/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
FBL1594J	EQ Insurance Company Ltd	30/06/2018-29/06/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

TAX INVOICE

Our Ref No: GR-18-191237

Date of Request: 11/12/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 11/12/2018

Enquiry By LYNN WONG LAI YIN

TP Vehicle No. FBL1594J

Accident Date 10/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 20/03/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	FBJ 1594J (Insd Veh)	Your Ref. No. : DMMPHQ18-000468
	SLM 7071M (TP Veh)	Our Ref. No. : CC4/EQI18022366/R1jb3q2
Date of Accident	10/12/2018	

Liability	100%	
Final Repair Cost	: \$ 4,647.83	
Loss of Use	: \$	days
Rental (If any)	: \$ 321.00	3 days
Others:	: \$ 2.00	
	: \$	
	4,970.83	
Final Settlement Sum	: \$ 4,970.83	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	CYCLE & CARRIAGE INDUSTRIES PTE LIMITED	: \$ 4,970.83
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI18022366/R1jb3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 20-03-2019		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FBJ 1594J	Veh. Inspected	SLM 7071M	
Policy No.	DMMPHQ18-000468	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	JOEL	Assign Date	12/12/2018	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ C180 A.V	c.c	1595	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WDD2050402R262555	Colour	GREY	
Odometer	25880	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/50 R17	CONTINENTAL	6 mm	
L/H Front Tyre	225/50 R17	CONTINENTAL	6 mm	
R/H Rear Tyre	225/50 R17	CONTINENTAL	6 mm	
L/H Rear Tyre	225/50 R17	CONTINENTAL	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	10/12/2018	Inspection Date	07/01/2019	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLM 7071M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN)	CUT	1,590.64	1,590.64
1	LH/REAR BUMPER BRACKET (SN)	NOT NECESSARY	29.98	-
1	RH/REAR BUMPER BRACKET (SN)	NOT NECESSARY	29.98	-
1	COVER BUMPER AREA (SN)	NOT NECESSARY	100.55	-
1	RH/BASIC MOUNTING FOR BUMPER (SN)	NOT NECESSARY	51.97	-
1	RH/REAR BUMPER SIDE STABILITY (SN)	NOT NECESSARY	49.72	-
1	RH/REAR LAMP COMBINATION (SN)	CRACKED	693.13	693.13
			2,545.97	2,283.77
LABOUR				
	DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.		1,920.00	960.00
	RESPRAY REAR BUMPER.		960.00	600.00
	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD.		380.00	380.00
	CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE.		120.00	120.00
			3,380.00	2,060.00
GRAND TOTAL			5,925.97	4,343.77
RECOMMENDED COST OF REPAIRS				4,343.77

Report Ref No. CC4/EQ18022366/R1jb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Wednesday, 20 March 2019 4:56 PM
To: 'Joel Goh'
Subject: TP Direct Settlement - Accident Involving FBJ 1594J (OI) and SLM 7071M (TP) on 10/12/2018
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933