

1552/10

CC 4/LPC1802

LKK:

IDAC:

INS. CASE OWNER:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No


 INSRs:  
WSP:  
Tel:  
Liability:  
RMKS:

 INSRs:  
WSP:  
Tel:  
Liability:  
RMKS:

 INSRs:  
WSP:  
Tel:  
Liability:  
RMKS:

 INSRs:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE / PIC
7/11/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	( days) Reduction:	%
FINAL SETTLEMENT		Date/Time: 6/8/19	Confirm with: Joyce
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	NIL
Repair Cost: (w/ GST)	SS 1123.50		OI HIT PARKED TP
Loss of Rental (LOR):	SS -	( days)	
Loss of Use (LOU):	SS 300.00	( \$ 100 x 3 days)	
Loss of Income (LOI):	SS -	( \$ x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS 17.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 1440.50	Global Sum SS:	1440.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS 1440.00	Name 1:	Ethos Group Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

REF:

HPC

## ASSIGNMENT

From

Date

17/12/18

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No

GBC 7997M

at Workshop n/s

Ethoz

of

22umpines st-92

Insured

Policy No

Claims No

Sum Insured

Excess

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report

Consistent? : Yes or No

ELA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS <sup>lup</sup>

45311

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No

GBC 7997M

Yr Regn

11 / 13

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

(M)

Make

Toyota Dyna

C.C

2982

Colour

white

A/C

Insured / Std / NI / NA

Sp. Reading

163133

T/Radio: Insured / Std / NI / NA

Eng/No

Ch/No

JTFAT35Y80K202592

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195 R16

R:

155 R12

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

OHTSU

Front

Rear

R/Bal.

6

mm

R/Bal.

6/6

mm

L/Bal.

6

mm

L/Bal.

6/6

mm

D.O.A.

15/11/18

D.O.L

17/12/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

LTA 37147

L/S - \$1050 (Red \$6540 / 86%)

Date/Time, File Pass to?

☐

Prel. Report

1)

Date/Time, File Return to?

☐

Final Report

2)

Report Format :

Lump Sum / I.B.L: (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation

) S + PG. SI

) Photos

) Other

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18022364/Uhb3

300 BEACH ROAD  
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 12-12-2018



Code : LPC2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YM 9673J	Veh. Inspected	GBC 7997M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/12/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--	--

## 5. General Information

Accident Date	15/11/2018	Inspection Date	17/12/2018
Survey held at	ETHOZ GROUP LTD 30 BUKIT BATOK CRESCENT SINGAPORE 658075		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/LPC18022364/Uhb3

Date: 18.12.2018

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**GBC7997M**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 17.12.2018 at the premises of M/s Ethoz Group Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	7,590.00
Revised Estimate Amount	: S\$	1,180.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Rear N/S Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MARCUS CHUA  
Licensed Appraiser

> Back to OneMotoring


## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	4531H
<b>Vehicle Details</b>	
Vehicle No.:	GBC7997M
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Dec 2018
Vehicle Make:	TOYOTA
Vehicle Model:	DYNA 150 MANUAL
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	1KD2332404
Chassis No.:	JTFAT35Y80K202592
Maximum Power Output:	-
Open Market Value:	\$24,970.00
Original Registration Date:	08 Nov 2013
First Registration Date:	08 Nov 2013
Transfer Count:	0
Actual ARF Paid:	\$1,249.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	07 Nov 2023
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$76,001.00
COE Rebate Amount:	\$37,147.00
<b>Total Rebate Amount:</b>	<b>\$37,147.00</b>

The information contained herein is correct as at 18 Dec 2018

OK

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7834315Z





Name  
**JAY BALAN**

Race  
**INDIAN**

Date of birth  
**04-12-1978**

Sex  
**M**

Country of birth  
**SINGAPORE**

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number  
**S7834315Z**

Name  
**JAY BALAN**

Birth Date  
**04 Dec 1978**

Issue Date  
**20 Aug 2008**

001641037K



4286489




NRIC No. S7834315Z

Date of issue  
**20-08-2008**

APT BLK 165B PUNGBOL CENTRAL #05-169  
SINGAPORE 822185

NRIC No. S7834315Z Date 07/11/2018

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)


		PASS DATE
C	Class 3 Motor cars <= 3000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles <= 2500 kg	19 Jan 2007
	Class 4 Heavy motor cars and motor tractors > 2500 kg	28 Jul 2010

S7834315Z

S/Nr. 9000118318

NP 428A

Licence No. S7834315Z



PLEASE ARRANGE TO SURVEY  
VEHICLE AT 22 TAMPINES ST 92 (S  
528876)

Jimmy Goh KI  
CLAIM DEPARTMENT  
DID : 66547618  
FAX :

Date : 15/11/2018  
To : LONPAC INSURANCE BHD.

## ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd  
: SOMPO INSURANCE SINGAPORE PTE. LTD.  
Certificate No : D17MTHCVE000070 Accident Date : 15/11/2018  
Vehicle No : GBC-7997-M Make & Model : TOYOTA DYNA 150 3.0 DIESEL G (M)

### ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
<b>Special Nett Item</b>			
1	REAR ALUMINIUM PILLAR LH	1,200.00	fo
1	REAR ALUMINIUM PILLAR FRAME LH	1,200.00	x
4	REAR DOOR STOPPER	17 160.00	x
2	REAR DOOR HINGE LH	17 500.00	x
4	REAR CABIN INNER WOODEN PLANK	17 1,800.00	x
50	REAR CABIN INNER WOODEN PLANK RIVET	17 80.00	✓
	<b>Sub Total</b>	<b>4940.00</b>	
<b>Labour &amp; Misc</b>			
	TO REMOVE & INSTALL SIDE FRAME LH	17 350.00	x

UKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Part prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:



Date : 15/11/2018  
To : LONPAC INSURANCE BHD.

## ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd  
: SOMPO INSURANCE SINGAPORE PTE. LTD.  
Certificate No : D17MTHCVE000070 Accident Date : 15/11/2018  
Vehicle No : GBC-7997-M Make & Model : TOYOTA DYNA 150 3.0 DIESEL G (M)

### ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
	TO REMOVE & INSTALL SLIDING DOOR LH	17 350.00	✓
	TO REMOVE & INSTALL REAR DOOR LH	17 350.00	✓
	TO REMOVE & INSTALL REAR DOOR PILLAR LH	350.00	} 300
	TO REPLACE,CUT,WELD & KNOCK ON AFFECTED AREAS	1,250.00	
	<b>Sub Total</b>	<b>2650.00</b>	

7,590.00

Remarks:

*not Approved*

**SUB TOTAL**

**GST 7.0 %** 531.30

**TOTAL** 8,121.30

Surveyor's name: *Mercy Lkh*  
Principal's name: ETHOZ Group Ltd *17/12/18* *3 day*

Survey Date & Time: \_\_\_\_\_



JIC

# ETHOZ

PLEASE ARRANGE TO SURVEY  
VEHICLE AT 22 TAMPINES ST 92 (S  
528876)

Jimmy Goh K1  
CLAIM DEPARTMENT  
DID : 66547618  
FAX :

Date : 15/11/2018  
To : LONPAC INSURANCE BHD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd  
: SOMPO INSURANCE SINGAPORE PTE. LTD.  
Certificate No : D17MTHCVE000070      Accident Date : 15/11/2018  
Vehicle No : GBC-7997-M      Make & Model : TOYOTA DYNA 150 3.0 DIESEL G (M)

### ESTIMATED REPAIR COST DETAILS

Excess : 0.00      Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
<b>Special Nett Item</b>			
1	REAR ALUMINIUM PILLAR LH	1,200.00	800
1	REAR ALUMINIUM PILLAR FRAME LH	1,200.00	X
4	REAR DOOR STOPPER	17 160.00	X
2	REAR DOOR HINGE LH	17 500.00	X
4	REAR CABIN INNER WOODEN PLANK	17 1,800.00	X
50	REAR CABIN INNER WOODEN PLANK RIVET	17 80.00	✓
	<b>Sub Total</b>	<b>4940.00</b>	
<b>Labour &amp; Misc</b>			
	TO REMOVE & INSTALL SIDE FRAME LH	17 350.00	X

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To dispute damaged parts during resurvey
- Paint prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

PAGE : 1

P-880  
1,200 - 300  
1180  
less 102  
1062.

Date : 15/11/2018

To : LONPAC INSURANCE BHD.

ESTIMATION

Attn : Motor Claim Department

FAX :

Owner : ETHOZ Group Ltd

: SOMPO INSURANCE SINGAPORE PTE. LTD.

Certificate No : D17MTHCVE000070 Accident Date : 15/11/2018

Vehicle No : GBC-7997-M Make & Model : TOYOTA DYNA 150 3.0 DIESEL G (M)

## ESTIMATED REPAIR COST DETAILS

Excess : 0.00 Add Excess : 0.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR APP.
	TO REMOVE & INSTALL SLIDING DOOR LH	17 350.00	x
	TO REMOVE & INSTALL REAR DOOR LH	17 350.00	x
	TO REMOVE & INSTALL REAR DOOR PILLAR LH	350.00	
	TO REPLACE,CUT,WELD & KNOCK ON AFFECTED AREAS	1,250.00	300
	Sub Total	2650.00	

7,590.00

Remarks:

not Alhul

SUB TOTAL

GST 7.0 % 531.30

TOTAL 8,121.30

Surveyor's name:

Mercury Lkh

Principal's name: ETHOZ Group Ltd

17/12/18

3dy.

Survey Date & Time:

Repair sum \$1050

PAGE: 2

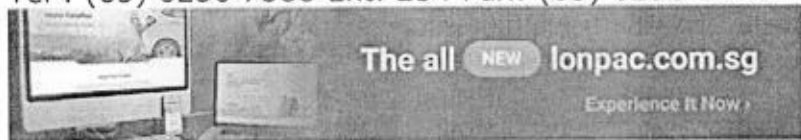
## Nivitha (LKK Auto)

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Tuesday, 11 December 2018 5:19 PM  
**To:** Jimmy Goh; assignments@lkkauto.com; Admin-D (LKKAuto)  
**Cc:** MT\_Claim\_SG; Ng Boon Kai; Jonathan Lim  
**Subject:** Our Ref: 18/18/18/VC00/021206 FW: Survey for vehicle No : GBC7997M TP Claim  
**Attachments:** 0683\_001.pdf; 019d257e-870b-4663-961a-a8f269cff0b1.JPG; 40b57d91-  
eedd-4a5c-963f-4c481d1dd074.JPG; 6271bab6-  
dc61-4b01-962a-1502ea522ce7.JPG; 062332d5-  
b110-4721-9d27-53a96d470950.JPG; c6399334-4359-473b-b92a-3869615fcfa4.JPG;  
e824bebb-b315-494c-b6c7-2aa04ac2eff7.JPG

Dear Catherine/Nivitha

Please arrange Marcus Chua to conduct TP survey on WP basis.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



**From:** Jimmy Goh [mailto:jimmy.gohkl@ethozgroup.com]  
**Sent:** Tuesday, 11 December, 2018 5:05 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Ng Boon Kai; Jonathan Lim  
**Subject:** RE: Survey for vehicle No : GBC7997M TP Claim

Hi Gerald,

Please find attach for your reference.

We would like to choose Marcus Chua to survey the vehicle.

Thanks

Best Regards,  
Jimmy Goh  
Motor Claims Operations

**ETHOZ**  
ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID:6654 7618 | Fax:6654 7648

Website: [www.ethozgroup.com](http://www.ethozgroup.com)



9.40am @ 12/12/18  
VNI  
Jimmy  
arrange on 17/12/18

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Tuesday, December 11, 2018 16:53  
**To:** Jimmy Goh <[jimmy.gohkl@ethozgroup.com](mailto:jimmy.gohkl@ethozgroup.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Survey for vehicle No : GBC7997M TP Claim

WITHOUT PREJUDICE

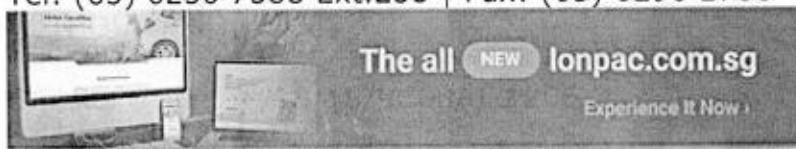
Our Ref : 18/18/18/VC00/021206

Dear Jimmy

Attached list of surveyors for your attention.

Our insured has yet to lodge a report.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



**From:** Jimmy Goh [<mailto:jimmy.gohkl@ethozgroup.com>]  
**Sent:** Tuesday, 11 December, 2018 4:31 PM  
**To:** MT\_Claim\_SG  
**Cc:** Ng Boon Kai  
**Subject:** Survey for vehicle No : GBC7997M TP Claim

Hi Motor Claims,

Appreciate if you could arrange survey for the above mentioned vehicle.

Please forward your list of surveyors to us.

Your insured : YM9673J

DOA : 15/11/2018

Thanks

Best Regards,  
Jimmy Goh  
Motor Claims Operations

**ETHOZ**

ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID:6654 7618 | Fax:6654 7648

Website: [www.ethozgroup.com](http://www.ethozgroup.com)



Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ Group does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ Group. ETHOZ Group shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ Group does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ Group. ETHOZ Group shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.

## Shu Pei (LKKAUTO)

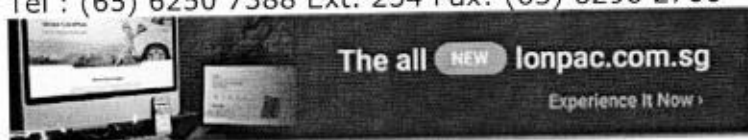
---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 19 December 2018 12:03 PM  
**To:** Vic (LKKAUTO); Shu Pei (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Survey for vehicle No : GBC7997M TP Claim Our Ref: 18/18/18/VC00/021206 LKK REF CC4/LPC18022364/Uhb3  
**Attachments:** YM9673J 201118.PDF

Dear Vic

Our Insured has now reported the accident (see attached).

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



---

**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, 19 December, 2018 10:21 AM  
**To:** ONG LI LI; Shu Pei (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** RE: Survey for vehicle No : GBC7997M TP Claim Our Ref: 18/18/18/VC00/021206 LKK REF CC4/LPC18022364/Uhb3

Dear Lili,

Noted with thanks.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]

**Sent:** Wednesday, 19 December, 2018 10:00 AM

**To:** Shu Pei (LKKAUTO)

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)

**Subject:** RE: Survey for vehicle No : GBC7997M TP Claim Our Ref: 18/18/18/VC00/021206

Dear Vic

Our Insured has not filed the accident report yet as he is exploring a private settlement.

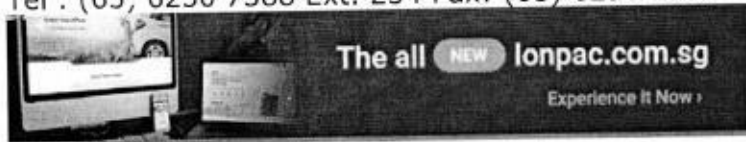
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



**From:** Shu Pei (LKKAUTO) [mailto:[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)]

**Sent:** Tuesday, 18 December, 2018 6:54 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)

**Subject:** RE: Survey for vehicle No : GBC7997M TP Claim

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBC 7997M at M/s Ethoz Group Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd



Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 12 December 2018 9:44 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Survey for vehicle No : GBC7997M TP Claim

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer arrange on 17/12/2018.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Tuesday, 11 December 2018 5:13 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Survey for vehicle No : GBC7997M TP Claim

Dear Catherine,

For your necessary action.

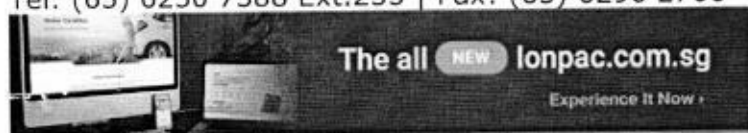
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



**From:** Jimmy Goh [<mailto:jimmy.gohkl@ethozgroup.com>]  
**Sent:** Tuesday, 11 December, 2018 5:05 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Ng Boon Kai; Jonathan Lim  
**Subject:** RE: Survey for vehicle No : GBC7997M TP Claim

Hi Gerald,

Please find attach for your reference.

We would like to choose Marcus Chua to survey the vehicle.

Thanks

Best Regards,  
Jimmy Goh  
Motor Claims Operations

**ETHOZ**

ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID:6654 7618 | Fax:6654 7648

Website: [www.ethozgroup.com](http://www.ethozgroup.com)



**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Tuesday, December 11, 2018 16:53

**To:** Jimmy Goh <[jimmy.gohkl@ethozgroup.com](mailto:jimmy.gohkl@ethozgroup.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Survey for vehicle No : GBC7997M TP Claim

WITHOUT PREJUDICE

Our Ref : 18/18/18/VC00/021206

Dear Jimmy

Attached list of surveyors for your attention.

Our insured has yet to lodge a report.

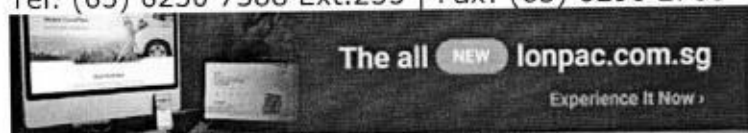
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



**From:** Jimmy Goh [<mailto:jimmy.gohkl@ethozgroup.com>]

**Sent:** Tuesday, 11 December, 2018 4:31 PM

**To:** MT\_Claim\_SG

**Cc:** Ng Boon Kai

**Subject:** Survey for vehicle No : GBC7997M TP Claim

Hi Motor Claims,

Appreciate if you could arrange survey for the above mentioned vehicle.

Please forward your list of surveyors to us.

Your insured : YM9673J

DOA : 15/11/2018

Thanks

Best Regards,  
Jimmy Goh  
Motor Claims Operations



22 Tampines Street 92 Singapore 528876

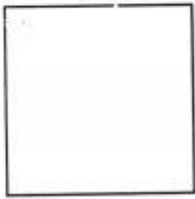
DiD:6654 7618 | Fax:6654 7648

Website: [www.ethozgroup.com](http://www.ethozgroup.com)



Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ Group does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ Group. ETHOZ Group shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ Group does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ Group. ETHOZ Group shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18022364/Udb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 02-10-2019	
			Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	YM 9673J	Veh. Inspected	GBC 7997M	
Policy No.	Z/18/VC00/101151	Coverage (\$)	0.00	
Claim No.	18/18/18/VC00/021206	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	11/12/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA DYNA (M)	c.c	2982	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	JTFAT35Y80K202592	Colour	WHITE	
Odometer	163133	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195 R16	OHTSU	6 mm	
L/H Front Tyre	195 R16	OHTSU	6 mm	
R/H Rear Tyre	155 R12 (D)	OHTSU	6/6 mm	
L/H Rear Tyre	155 R12 (D)	OHTSU	6/6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	15/11/2018	Inspection Date	17/12/2018	
Survey held at	ETHOZ GROUP LTD 30 BUKIT BATOK CRESCENT SINGAPORE 658075			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 7997M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR ALUMINIUM PILLAR LH (SN)	DENTED	1,200.00	800.00
1	REAR ALUMINIUM PILLAR FRAME LH (SN)	TO REPAIR SEE LABOUR	1,200.00	-
4	REAR DOOR STOPPER (SN)	NOT NECESSARY	160.00	-
2	REAR DOOR HINGE LH (SN)	NOT NECESSARY	500.00	-
4	REAR CABIN INNER WOODEN PLANK (SN)	NOT NECESSARY	1,800.00	-
50	REAR CABIN INNER WOODEN PLANK RIVET (SN)	NECESSARY	80.00	80.00
			4,940.00	880.00
<b>LABOUR</b>				
	TO REMOVE & INSTALL SIDE FRAME LH .	NOT NECESSARY	350.00	-
	TO REMOVE & INSTALL SLIDING DOOR LH.	NOT NECESSARY	350.00	-
	TO REMOVE & INSTALL REAR DOOR LH.	NOT NECESSARY	350.00	-
	TO REPLACE ,CUT ,WELD & KNOCK ON AFFECTED AREAS.INCLUSIVE OF THE REPAIR OF REAR ALUMINIUM PILLAR FRAME LH.)		1,250.00	300.00
	TO REMOVE & INSTALL REAR DOOR PILLAR LH .}		350.00	-
			2,650.00	300.00
<b>GRAND TOTAL</b>			<b>7,590.00</b>	<b>1,180.00</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,050.00</b>

Report Ref No. CC4/LPC18022364/Udb3n2

CHUA KANG SENG

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.