

## Veron Chen (LKKAuto)

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**From:** KHONG Lynn <lynn.khong@axa.com.sg>  
**Sent:** Thursday, 27 December 2018 5:02 PM  
**To:** YT(KB)  
**Cc:** Veron Chen (LKKAuto); Yew Tee (HQ)  
**Subject:** RE: SJY 4688P-DOA: 8/12/2018 (AXA OD)

Dear May,

Insured has Courtesy Car benefit provided by our service provider.

Is the vehicle in for repair yet. If so, we will proceed to activate.

Thank you.

Best Regards,



### Lynn Khong

Specialist, Motor Claims Department  
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Email: [lynn.khong@axa.com.sg](mailto:lynn.khong@axa.com.sg)  
Customer Care No. 1800 8804888  
[www.axa.com.sg](http://www.axa.com.sg)



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**From:** YT(KB) [<mailto:info@yewteegroup.com>]  
**Sent:** Thursday, December 27, 2018 12:27 PM  
**To:** KHONG Lynn <lynn.khong@axa.com.sg>  
**Cc:** 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; Yew Tee (HQ) <utauto@singnet.com.sg>; YT(HQ) <info@yewteegroup.com>  
**Subject:** FW: SJY 4688P-DOA: 8/12/2018 (AXA OD)

Dear Lynn Khong,

Can help me check on this policy whether the rental of replacement car is it claimable? As spoken with owner, he said that is cover by his insurance.

Thank you.

Best Regards

*May*



**Yew Tee Automobile Tech Pte Ltd**

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,  
#01-61, Singapore 417800

Office: 6702 3113

Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)



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**From:** YT(KB) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>

**Sent:** Thursday, 27 December 2018 12:11 PM

**To:** 'Veron Chen (LKKAuto)' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg); 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** YT(HQ) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>

**Subject:** RE: SJY 4688P-DOA: 8/12/2018 (AXA OD)

Dear Veron,

Can help me check on this policy whether the rental of replacement car is it claimable? As spoken with owner, he said that is cover by his insurance.

Thank you.

Best Regards

May



**Yew Tee Automobile Tech Pte Ltd**

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,  
#01-61, Singapore 417800

Office: 6702 3113

Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)



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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Thursday, 27 December 2018 11:20 AM

**To:** [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: SJY 4688P-DOA: 8/12/2018 (AXA OD)

Dear May,

As instructed by our client please proceed to repair the insured vehicle **SJY 4688P on Lump Sum Repair not exceeding \$20,000/- (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

**Note: If LTA test does not pass, and eventually before a wreck, the repair cost will not be payable.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Thursday, 13 December 2018 11:37 AM

**To:** [ytauto@singnet.com.sg](mailto:ytauto@singnet.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** SJY 4688P-DOA: 8/12/2018 (AXA OD)

Dear May,

Refer attach for surveyor's marking.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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