

ASS. REC. BY:

REF: CS/FCI18022342/RISD3/12

Special Instruction:

Supervisor:

(WS)

ASSIGNMENT (Office)

From (Person): 'Joanne Yong' of FCI Date/Time: 11/12/18 @ 5:49pm

Estimated Cost: Bill to:

OD/TP WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLZ 2535G Insured: SHA 1977A

at Workshop m/s: Cycle & Carriage Ind. Tel: 91865113

of 188 pandan loop

Policy No: Claim No: D18008747MFSH

Sum Insured: Excess:

Make of Veh: D.O.A. 07/12/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'DS' 18.12.2018 @ after 10am

H.O.D. Endorsement:

Date/Time: 9:29am @ 12/12/18 Person Contacted: Kerylyn Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLZ2535G-X
	SHA 1977A-CC3 / A180802720/caj
20/12/18	@ 12:07 pm. revised RA to Joanne Yong via email

From:

Date:

Estimated Cost:

OD / ☒ WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLZ 2535G

at Workshop m/s

CBC

of

188, Pannan Loop

Insured:

PCI

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

a for 10pm

Kerlyn 91865113

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

0/3

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLZ 2535G

Yr Regn:

708 APR

Type:

☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

MERCEDES BENZ C180 AV C.C 1595

Colour:

WHITE

A/C:

Insured / Std / NI / NA

Sp. Reading:

7253

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

W80 2050402R 352502

Gen. Cond:

☒ Good / ☐ Poor / Burnt

Steering:

☒ In order / ☐ Jammed / Leaked / Burnt or

Brake:

☒ In order / ☐ Jammed / Leaked / Burnt or

Modi:

Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F: 225/50R17

R:

☒ B8 / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

6 mm

R/Bal:

6 mm

L/Bal:

6 mm

L/Bal:

6 mm

D.O.A:

07/12/18

D.O.I:

18/12/18

Survey held at

CBC CPL

Des. of Damages:

Frt ☒ Rear ☐ O/S ☐ N/S ☐ U/C ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
03/01/19	Confirmed p/p \$ 3,887.69 @ 3 days with Resul. (\$1,504.85 Red - 28%)

Date/Time. File Pass to?

03/01/19

1) Typist

Date/Time. File Return to?

☐ : Preli. Report
 ☒ : Final Report

Days Of Repair:

3

Resurvey No. of Trip:

1

Survey Fee:

140

Transportation:

50

Photos:

21

Others:

TOTAL

211

Add Fee:

☐ Site Insp. (\$)
 ☐ Interview (\$)
 ☐ Tech Invs (\$)
 ☐ Weekend (\$)

Report Format :

Lump Sum / I.B.I: (\$ 3,887.69 p/p)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18008747MFSH

Date: 20 December 2018

Our Ref: CS/FCI18022342/R1sd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

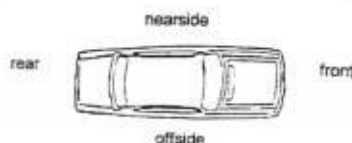
INITIAL INSPECTION REPORT OF VEHICLE NO. SLZ 2535G

Please be informed that we had conducted the inspection of the abovementioned vehicle on 18/12/2018 at the premises of M/s Cycle & Carriage Industries Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$ <u>5,392.54</u>
Revised Estimate Amount	: S\$ <u>3,887.69</u>
"Check" Items Amount	: S\$ <u>184.85</u>
Market Value	: S\$ _____
LTA Reimbursement Value	: S\$ _____
Nett Value	: S\$ _____

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/ Present Status:

Damages Consistent.

Repair days: 3 Days

Yours faithfully,
Mohammed Rasul
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	10-12-2018	Our Ref No. D18008747MFSH
Accident Date	07-12-2018	Claim Type. Third Party
Insured Vehicle	SHA1977A	Third Party Vehicle. SLZ2535G
Survey Location	PANDAN LOOP SERVICE CENTER 188 PANDAN LOOP	
Contact Person.	KERLYN ONG	
Contact No.	67714420/ 91865113	Fax No. 68721272
Survey Type	DIRECT SETTLEMENT:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	CYCLE & CARRIAGE INDUSTRIES PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	JOANNEY	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 3 January 2019 11:30 AM
To: 'Kerlyn Ong'
Cc: 'Rasul (LKKAuto)'; 'Admin-D (LKKAuto)'
Subject: RE: SLZ2535G

Dear Kerlyn,

Confirmed final fig of \$ 3,887.69 (part by part) @ 3 days of repairs before GST.

Final invoice and all supporting documents sent over to First Capital Ins Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Wednesday, 26 December 2018 3:12 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: SLZ2535G

Dear Rasul,

Please proceed to finalize.

Your Sincerely,

Kerlyn Ong

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

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Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 20 December 2018 5:07 PM
To: 'Joanne Yong Lai fong'; 'CWS Motor Claims'
Cc: assignments; SUR; Admin-D (LKKAuto)
Subject: RE: SURVEY ASSESSMENT - D18008747MFSH/1
Attachments: SLZ 2535G - Preli Advise.pdf

Dear Joanne,

Enclosed preliminary revised of vehicle SLZ 2535G.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 12 December 2018 9:39 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Joanne Yong Lai fong' <JoanneYong@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18008747MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

• **From:** CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]
Sent: Tuesday, 11 December 2018 5:49 PM
To: ASSIGNMENTS@LKKAUTO.COM
• **Cc:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong Lai fong <JoanneYong@msfirstcapital.com.sg>
• **Subject:** PRI: SURVEY ASSESSMENT - D18008747MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLZ2535G

Micro-Fab Engineering Pte Ltd

280 Woodlands Industrial Park E5
#07-36 Harvest @ Woodlands
Singapore 757322
Attn: Mr Cheng Ye

Vehicle & Document Information

WIP No **29218**
Reg No/Reg Date **SLZ2535G / 27/04/2018**
Date In/Mileage **/ 0**
Chassis No **WDD2050402R352502**
Engine No **27491031207512**
Make/Model **MB/MB C 180 SEDAN (W205) "AVANTGARDE / A**
Colour/Trim **021 149 Polar White/ 041 101 Leather Bla**

Account No	Terms	Date/Time Printed	CSE	Operator
WCV35065	CRDVCH	10/12/2018/ 11:13	K0	301 / Kerlyn Ong
Description of Goods / Services				
			Qty	Unit Price
			Disc%	Amount

Z REQUEST

Customer Request

A BPILAB

DISASSEMBLE AND REPAIR REAR BUMPER & REFINISH.

A BPIRES

RESPRAY REAR BUMPER

M BPNSUN

POLICY NO/ACC DATE : // 07/12/2018

DRIVE IN/EXCESS : 07/12/2018 // SHA1977A - III

DATE IN/DATE SURVEY:

BY/AUTHORIZED ON :

A BPILAB

USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT

A BPILAB

CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT

M REAR BUMPER

M REAR BUMPER LOWER TRIM

M LH/ REAR BUMPER BRACKET

M RH/ REAR BUMPER BRACKET

M COVER BUMPER AREA

M CTR/ BASIC MOUNTING FOR BUMPER

1.00	1559.46	00.00	1559.46
1.00	208.27	00.00	208.27
1.00	29.98	00.00	29.98
1.00	29.98	00.00	29.98
1.00	100.55	00.00	100.55
1.00	84.30	00.00	84.30

960 1920.00
600 960.00

0.10 380.00
120.00

Kerlyn Ong Kai Li

DID : 6771 4420 HP : 9160 3113

Email : kerlyn.ong@cyclecarriage.com.sg

Cycle & Carriage Industries Pte Ltd

Customer Service Centre - Pandan Loop

Handwritten signature
2/12/18

Handwritten signature
Rasul

Handwritten text
Hp 90010068

Handwritten text
3 days

Handwritten text
18/12/18 @ 1200hrs

Handwritten text
Repair by paint

Confirmed & accepted by

7% GST on **5392.54** **377.48**

Total Payable 5,770.02

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLZ2535G

MS FIRST CAPITAL INSURANCE LIMITED

MOTOR CLAIM DEPARTMENT
36 ROBINSON ROAD #16-01
CITY HOUSE
SINGAPORE 068877
65073848

Vehicle & Document Information

WIP No 29218
Reg No/Reg Date SLZ2535G / 27/04/2018
Date In/Mileage 18/12/2018 / 7253
Chassis No WDD2050402R352502
Engine No 27491031207512
Make/Model MB/MB C 180 SEDAN (W205) "AVANTGARDE / A
Colour/Trim 021 149 Polar White/ 041 101 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator	Qty	Unit Price	Disc%	Amount
WF001862	Credit	21/12/2018/ 11:07	K0	301 / Kerlyn Ong				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount

Z REQUEST

Customer Request

A BPILAB

DISASSEMBLE AND REPAIR REAR BUMPER & REFINISH.

A BPIRES

RESpray REAR BUMPER

M BPNSUN

POLICY NO/ACC DATE : D18MTPV01007785 // 07/12/2018

DRIVE IN/EXCESS : 07/12/2018 // SHA1977A - III

DATE IN/DATE SURVEY: 18/12/2018 1200 // LKK - RASUL

DIRECT SETTLEMENT : 11/12/2018 // FIRST CAPITAL - JOANNEY

A BPILAB

USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT

A BPILAB

CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT

X REAR BUMPER

X REAR BUMPER LOWER TRIM

X LH/ REAR BUMPER BRACKET

X RH/ REAR BUMPER BRACKET

Finalization

Confirmed & accepted by

7% GST on **Nett** 3,887.69
272.14
Total Payable 4,159.83

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS

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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18022342/R1sd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 04-01-2019	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 1977A	Veh. Inspected	SLZ 2535G	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18008747MFSH	Excess (\$)	0.00	
Assign From	JOANNE YONG	Assign Date	11/12/2018	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ C180 AV	c.c	1595	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WDD2050402R352502	Colour	WHITE	
Odometer	7253	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/50 R17	BRIDGESTONE	6 mm	
L/H Front Tyre	225/50 R17	BRIDGESTONE	6 mm	
R/H Rear Tyre	225/50 R17	BRIDGESTONE	6 mm	
L/H Rear Tyre	225/50 R17	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	07/12/2018	Inspection Date	18/12/2018	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLZ 2535G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN)	DEFORMED	1,559.46	1,559.46
1	REAR BUMPER LOWER TRIM (SN)	SCRATCHED	208.27	208.27
1	LH/REAR BUMPER BRACKET (SN)	NECESSARY	29.98	29.98
1	RH/REAR BUMPER BRACKET (SN)	NECESSARY	29.98	29.98
1	COVER BUMPER AREA (SN)	NOT NECESSARY	100.55	-
1	CTR/BASIC MOUNTING FOR BUMPER (SN)	NOT NECESSARY	84.30	-
			2,012.54	1,827.69
LABOUR				
	DISASSEMBLE AND REPAIR REAR BUMPER & REFINISH.		1,920.00	960.00
	RESPRAY REAR BUMPER.		960.00	600.00
	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD.		380.00	380.00
	CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE.		120.00	120.00
			3,380.00	2,060.00
GRAND TOTAL			5,392.54	3,887.69
RECOMMENDED COST OF REPAIRS				3,887.69

Report Ref No. CS/FC118022342/R1sd3n2

MOHAMMED RASUL BIN MOHD YUNUS
Automotive Assessor

ADRIAN LING WAI PING
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI
Licensed Appraiser

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