

ASS. REC. BY:

REF: CS/ASM18022339/RlvdsST

Special Instruction:

Surveyor: Rasul

ASSIGNMENT (Office)

From (Person): Yvonne Ang

of ASM (AXA)

Date/Time: 12/12/2018

Estimated Cost:

Bill to:

TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKA 8808Z

Insured:

at Workshop m/s: Cycle & Carriage Ind.

Tel: 91865113

of 188 penden terop

Policy No:

Claim No: 88M0167N

Sum Insured:

Excess: \$1600.00

Make of Veh:
(Client's Record)

D.O.A. 6/12/18

CA REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 11:31am @ 12/12/18

Person Contacted: Kerylyn

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SKA 8808Z - CC4/AXA/7011652/Rlvds ST D.O.A: 30/5/2017 Pls comment on mechanical issue.
13/12/18	Revert vehicle TLK via SMART claim
21/12/18	Submit uneconomical TLK - mv: \$71k (EST) LTA: \$58,380 NV: \$12,620 Est repair cost \$60,000k

Page

REF:

1378F

LOG XPRY: 2023/APR

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 (OD / TP / WS / TP RES / OD RES / EVA / INV / MV)
 To inspect Vehicle No: **SKA 8808 Z**
 at Workshop n/s: **CYCLE & CARRIAGE**
 of: **187, PARRISON LOOP**
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: **1600**
 (Client's Record)
 Make of Veh: _____
 (Policy Condition) **KARLYN**
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: **71K**
 IDAC Accident Rport: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / **(REV)** / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

N/S	O/S

Veh No: **SKA 8808 Z** Yr Regn: **2013 APR**
 Type: **(M) Car** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: **MERCEDES Benz C180 G4** cc **1595**
 Colour: **Blue** A/C: Insured / Std / NI / NA
 Sp. Reading: **138407** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **W00 204 33126 086 702**
 Gen. Cond: Good / **(Fair)** / Poor / Burnt
 Steering: **(In order)** / Jammed / Leaked / Burnt or
 Brake: **(In order)** / Jammed / Leaked / Burnt or
 Modi: Nil / **(Rim)** / STD A/Rim or
 Tyre Size: F: **225/40ZR18**
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA **(MIC)** / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front _____ Rear _____
 R/Bal. **6** mm R/Bal. **6** mm
 L/Bal. **6** mm L/Bal. **6** mm
 D.O.A. **06/12/18** D.O.I. **12/12/18**
 Survey held at **CYCLE & CARRIAGE (CPL)**
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
o/s FR
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: _____ Action / Instruction: **TOTAL LOSS**
 RECEIVED 24 DEC 2018.
 Signature: *[Signature]*
 13/12/2018

Date/Time, File Pass to? : Preli. Report
 : Final Report
 1) _____
 Date/Time, File Return to? **21/12 - typist**
 Report Format: **SMART claim**
 Lump Sum / I.B.I. (\$) _____
 Days Of Repair: _____
 Resurvey No. of Trip: _____
 Survey Fee: **200**
 Transportation: _____
 Add Fee: Site Insp (\$) _____
 Interview (\$) _____
 Tech Invs (\$) _____
 Weekend (\$) _____
 TOTAL _____

MV RANGE \$69K -\$71K

Type

🔔 Question

Message

Please take note above MV range

Reply *

Dear Yvonne,
Base on MV range, the vehicle is under "CTL". Thanks Veron Chen

Cancel Reply

Reply Now

New Message

Type *

Message

Subject *

IA SUBMITTED FOR SKA 8808Z

Message *

Dear Yvonne,

Please be informed that IA submitted. We have Not Authorize repair, vehicle recommended "CTL".
According to surveyor there is no Mechanical Issue.Thanks Veron Chen

Cancel

Send



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date:13/12/2018

Survey details

Date of loss	6/12/2018
Date of appointment	12/12/2018
Date of survey	12/12/2018
Location of survey	CYCLE & CARRIAGE INDUSTRIES PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SKA 8808Z
Make and Model	MERCEDES BENZ C180
Date of registration	17/4/2013
Excess	\$1,600
Market Value	\$71,000.00
Parf Rebate	\$58,380.00
Nett Loss	\$12,620.00

Repair details

Initial Estimate	\$60,000.00
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Proposed/Revised repair cost:

Parts	TOTAL LOSS
"Check items (Estimated)	
Labour	
Total	
Lump Sum (Estimated)	

Number of days of repair	NIL
--------------------------	-----

Remarks:

The vehicle sustained damages at the o/s front portion
Damages Consistent
Repair Cost Not Economical
Vehicle recommended "CTL"



Mechanical Issue - SKA 8808Z (Yvonne Ang)

Type

📍 Question

Message

Please comment on mechanical issue

Reply

◀ Service Request Details

Claim

S8M0167N

Reference

None 

Loss Date

December 6, 2018

Request Date

December 12, 2018

Due Date

December 19, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKA8808Z

Make

MERCEDES

Service Address

...

Primary Contact/Insured

WONG WEI SHENG WILSON
435C FERNSVALE ROAD, #18-222, 793435, Singapore

MIRACLE_BOI87@HOTMAIL.COM

Claim Handler

ANG Yvonne
6568804461
yvonne.ang@axa.com.sg

Additional Instructions
EXCESS 1600 PENDING INVESTIGATION

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

DHIWAR Namrata

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Tuesday, December 11, 2018 3:05 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: SKA8808Z
Attachments: img-Z11145448-0001.pdf

Categories: Namrata

Dear Officer,

Please arrange to survey.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/12/2018 14:23
Date Of Accident	06/12/2018 17:00
Exact Location Of Accident	PAGOH TOWARD SINGAPORE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKA8808Z
Insured/Policyholder	
Name Of Registered Owner	WONG WEI SHENG WILSON
NRIC No	S8731378F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91918808
Alternative Phone No	OFFICE-91918808

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C180

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VA1/GA311841
Cover Note Number	

Driver

Name of Driver	WONG WEI SHENG WILSON
NRIC No	S8731378F
Date Of Birth	14/10/1987
Occupation	INDOOR
Date Of Driving Pass	14/12/2009
Driving Experience	8 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91918808
Fax Number	
Contact Number	OFFICE-91918808
E Mail Address	NOEMAIL

Address	BLK 435C FERNSVALE ROAD #18-222
Postcode	793435
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : WAN TING
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING MY CAR ALONG PAGOH TOWARD SINGAPORE. I WAS TRAVELLING AT THE EXTREME LEFT LANE AND HAD DOZED OFF. MY CAR SWERVED TOWARD THE RIGHT AND COLLIDED ONTO THE SIDE BARRIER.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time 11/12/2018 1302

Driver's Signature
(If driver is not the policyholder)
Date & Time

Kerlyn Ong Kai Li
DID : 6771 4420 HP : 9186 5113
Email : kerlyn.ong@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Reporting Centre Personnel's
Name: KERLYN
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DRIVING MY CAR (SKA8808Z) ALONG PAGOH TOWARD SINGAPORE. I WAS TRAVELLING AT THE EXTREME LEFT LANE AND HAD DOZED OFF. MY CAR SWERVED TOWARD THE RIGHT AND COLLIDED ONTO THE SIDE BARRIER.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature
Date & Time 11/12/2018 1302

Driver's Signature
(If driver is not the policyholder)
Date & Time

Kerlyn Ong Kai Li
DID : 6771 4420 HP : 9186 5113
Email : kerlyn.eng@eyelecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop
Reporting Centre Personnel
Name: KERLYN
NRIC/FIN No.:

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1378F
Vehicle Details	
Vehicle No.:	SKA8808Z
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Dec 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 180
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	27491030042166
Chassis No.:	WDD2043312G086702
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$31,954.00
Original Registration Date:	17 Apr 2013
First Registration Date:	17 Apr 2013
Transfer Count:	0
Actual ARF Paid:	\$26,954.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Apr 2023
PARF Rebate Amount:	\$18,867.00
Intended COE Rebate Details	
COE Expiry Date:	16 Apr 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$91,010.00
COE Rebate Amount:	\$39,513.00
Total Rebate Amount:	\$58,380.00

The information contained herein is correct as at 13 Dec 2018

OK



redefining / insurance

AXA Insurance Pte Ltd
 1800 880 4888 (Within Singapore)
 (65) 6880 4888 (International)
 (65) 6880 4740
 customer.care@axa.com.sg
 www.axa.com.sg

WONG WEI SHENG WILSON
 435C FERVALE ROAD
 #18-222
 SINGAPORE 793435

New business

date
05/01/2018

your servicing distributor
KAI CHIN ROSALIND CHOO / 04263

your servicing distributor contact

Policy Schedule

Your SmartDrive Comprehensive Flexi

Your policy snapshot

Policyholder name	WONG WEI SHENG WILSON	Policy number	VA1 / GA311841
Cover	Comprehensive	FIN / NRIC	S8731378F
Period of Insurance	from 28/12/2017 to 27/12/2018 (both dates inclusive)		

Premium breakdown

Gross Premium after 0% NCD	SGD 4,193.57
Total Discounts	- SGD 841.37
7% GST	SGD 234.65
Final Premium	SGD 3,586.85

Your benefits highlights

(refer to Policy Wording for full terms and conditions)

SmartDrive Comprehensive Flexi Benefits

- 24/7 Towing & Transportation in Singapore or Overseas
- Windscreen Replacement with Excess OR Repair your windscreen at your preferred location and get \$50 cash reward with no excess
- Loss or Damage
- Legal Liability
- Workshop of Your Choice
- Medical and dental expenses up to \$1,000 per person for you, your named drivers and your immediate family members
- Reimbursement of 110% of your car's market value in the event of total loss due to flood (without Basic Own Damage Excess)

Vehicle details

Make & Model of Vehicle	MERCEDES C180	Year of manufacture	2013
Vehicle registration number	SKA8808Z	Type of Use	Private use
Body type	SALOON	Engine capacity (c.c.)	1796
Seating capacity (excl driver)	4	Engine number	27491030042166
Off-Peak car	No	Chassis number	WDD2043312G086702

Insured's Estimated Market Value	Market Value at the time of Loss (including accessories and spare parts)
Limitation to use	As per Certificate of Insurance
Finance Loan Company	MERCEDES-BENZ FINANCIAL SERVICES SINGAPORE LTD

Excess applicable (refer to Policy Wording for other applicable Excesses)

Basic Own Damage Excess	SGD 1,600.00
Windscreen Excess	SGD 100.00
Third Party Excess	SGD 1,000.00

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S8731378F**

Name

WONG WEI SHENG WILSON

Birth Date: **14 Oct 1987**

Issue Date: **15 Dec 2009**



001813174D

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S8731378F**



Name

WONG WEI SHENG WILSON

黄维生

Race

CHINESE

Date of birth

14-10-1987

Sex

M

S8731378F

Country/Place of birth
SINGAPORE

FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Cl.	Class	Motor cars without clutch pedals <= 2000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles without clutch pedals <= 2500 kg	PASS DATE
	Class 3A	Motor cars without clutch pedals <= 2000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles without clutch pedals <= 2500 kg	11 Jun 2006
	Class 3	Motor cars <= 2000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles <= 2500 kg	14 Dec 2009
	Class 4	Heavy motor cars and motor tractors > 2500 kg	27 Dec 2013

S8731378F

S / No. 9900200959



Licence No: S8731378F

NP 428A

5990599



NRIC No. **S8731378F**

FOR C&C USE ONLY

Date of issue

31-07-2018

Address

**APT BLK 435C FERVALE ROAD
#18-222
SINGAPORE 793435**

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Date : 11st December 2016

To : AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01, AXA Tower
Singapore 068811

Attn : Motor Claims Dept

Re : Vehicle Reg No: SKA8808Z
Model: MERCEDES BENZ C180 CGI
Chassis No: WDD2043312G086702
Engine No: 27491030042166

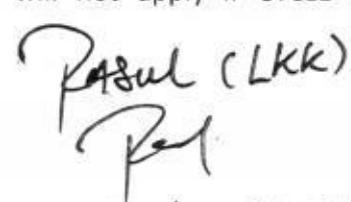
Upon inspection to the above-mentioned vehicle, we wish to advise you that the vehicle be severely damaged. The estimate cost of repair is approximately S\$60,000.00
Kindly arrange your adjuster to inspect the said vehicle at our premises 188 Pandan Loop Singapore 128378.

Kindly contact the undersigned should you need further clarifications.
Your early attention is greatly appreciated.

Yours truly,


Kerlyn Ong
Service Advisor

Remark: Should the above vehicle be subject to total loss towed from our premises
Prior to any repair 5 % of the total estimate price will be charged, plus towing charges if applicable.
A daily storage charge at the rate of \$50.00 per day will commence 7 days after estimate date. These charges will not apply if CYCLE & CARRIAGE PTE LTD undertakes repairs.


Rasul (LKK)
12/12/18 @ 1545

Recommended TOTAL LOSS