

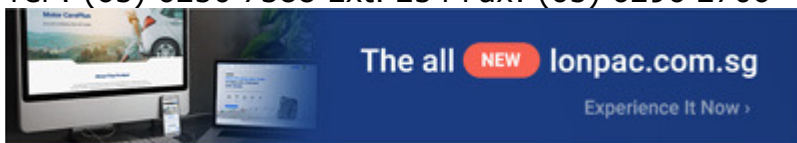
Mei Kwan (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 19 December, 2018 2:45 PM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Asher Sng (LKKAuto); CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving SFA7979D (OI : LPC - 18/18/18/VP05/021210) AND SKJ8388X (TP : LKK REF - CC6/LPC18022331/ea3) on 07/12/2018
Attachments: SFA7979D 071218.PDF
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, 19 December, 2018 1:20 PM
To: ONG LI LI
Cc: MT_Claim_SG; Asher Sng (LKKAuto); CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving SFA7979D (OI : LPC - 18/18/18/VP05/021210) AND SKJ8388X (TP : LKK REF - CC6/LPC18022331/ea3) on 07/12/2018

WITHOUT PREJUDICE

LPC ref: 18/18/18/VP05/021210
LKK REF: CC6/LPC18022331/Kea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKJ 8388X

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP police report

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 12 December, 2018 12:28 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SFA7979D (OI : LPC - 18/18/18/VP05/021210) AND SKJ8388X (TP : LKK REF - CC6/LPC18022331/ea3) on 07/12/2018

Hi Mei Kwan

Our Insured has not reported the accident.

Please request for the video footage.

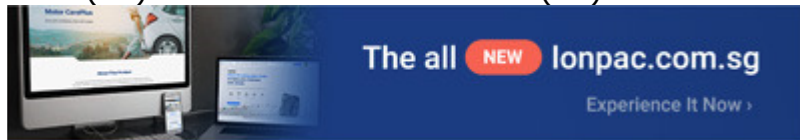
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 12 December, 2018 12:01 PM

To: ONG LI LI; GERALD POH WEE BIN

Cc: MT_Claim_SG; Asher Sng (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving SFA7979D (OI : LPC - TBA) AND SKJ8388X (TP : LKK REF - CC6/LPC18022331/ea3) on 07/12/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Reattached.

Sorry for the inconvenience caused.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Wednesday, 12 December, 2018 11:28 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SFA7979D (OI : LPC - TBA) AND SKJ8388X (TP : LKK REF - CC6/LPC18022331/ea3) on 07/12/2018

Dear Mei Kwan

Your attachment shows different vehicle numbers!

Please check and reply.

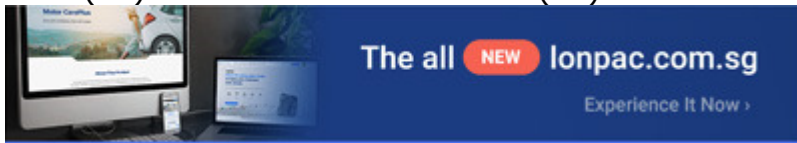
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 11 December, 2018 9:20 PM

To: ONG LI LI; GERALD POH WEE BIN

Cc: MT_Claim_SG; Asher Sng (LKKAuto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving SFA7979D (OI : LPC - TBA) AND SKJ8388X (TP : LKK REF - CC6/LPC18022331/ea3) on 07/12/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s COMPLETE VMS PTE LTD - Sin Ming.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)