

INS. CASE OWNER:

CC 6, ALG 180

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MFB

Repair Cost:

S\$ 5,400

(3 days)

Reduction:

49 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 14-06-19

Confirm with: MFB

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

33

If NO or B 28, Ass. Lia:

Repair Cost:

MFB S\$ 5,400

DID REVERSE FIND THE PROBABLY.

Loss of Rental (LOR):

S\$ 1,348.20

(7 days)

x 180

Loss of Use (LOU):

S\$ -

(\$ x

days)

Loss of Income (LOI):

S\$ -

(\$ x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$ 7,540.20

Global Sum S\$:

FINAL PAYMENT

Date/Time: 14-06-19

Confirm with: MFB

Email ☒ Call ☐

Payee 1:

S\$ 7,540.20

Name 1:

MURRAY CHONG CENTRE PTE LTD

Payee 2: (Strikz if N.A.)

S\$ -

Name 2:

Payee 3: (Strikz if N.A.)

S\$ -

Name 3:

**MOTORWAY**1094 Lower Delta Road Motorway Building S(169205)
Main +65.6468 2200 | Fax +65.6273 5535**AIG ASIA PACIFIC INSURANCE PTE. LTD.**78 Shenton Way #07-16
Singapore 079120

Attn : MOTOR CLAIMS DEPT

ESTIMATEVEHICLE NO. : **SKK7408Z**

CHASSIS NO : WBAKB42020CY82629

ENGINE NO : 06247157N54B30A

MAKE / MODEL : BMW 740LI 3.0L A/T ABS D/AB 2WD 4DR HID SR

DATE OF ACCIDENT : 08.12.2018 @ 16:30HRS

YOUR INSURED VEHICLE NUMBER : SJQ963M

<u>PARTS DISCRIPTION</u>	<u>QTY</u>	<u>List Price</u>	<u>Total List Price</u>
FRONT BUMPER ASSY <i>scr /</i>	1	\$ 1,350.00	\$ 1,350.00 1050
FRONT LH BUMPER CHROME MOULDING <i>am /</i>	1	\$ 150.00	\$ 150.00
FRONT LH HEADLAMP ASSY <i>g/h /</i>	1	\$ 950.00	\$ 950.00 (suppl - 1780) /
FRONT LH FOG LAMP ASSY <i>1. X50C</i>	1	\$ 250.00	\$ 250.00 X
FRONT LH FENDER <i>BA /</i>	1	\$ 600.00	\$ 600.00
FRONT LH TYRE <i>X8C</i>	1	\$ 350.00	\$ 350.00 Y
FRONT LH RIM <i>scr /</i>	1	\$ 790.00	\$ 790.00

Total	\$ 4,440.00
ADD 10%	\$ 444.00
TOTAL PARTS	\$ 4,884.00

LABOUR CHARGES

TO REMOVE, REPLACE & REPAIR ALL DAMAGES PARTS DUE TO ACCIDENT	\$ 1,080.00 600
TO CHECK, REPAIR AND REPLACE ALL ELECTRICAL WIRE FOR HEADLAMP AND FOG LAMP	\$ 700.00 40
TO SPRAY PAINT ON THE AFFECTED AREAS DUE TO THE ACCIDENT	\$ 600.00 500
TO APPLY ANTI RUSTPROOFING	\$ 100.00 40

TOTAL LABOUR \$ ~~2,480.00~~ 1180SUB TOTAL \$ **7,334.00**LABOUR : \$350 per day
SPRAY PAINT : \$300 per panel

Prepared By : -

LYNN AHMAD

Motor Claims Manager

TEL: 6571 9635 FAX : 6278 5535

EMAIL: lynn@motorway.com.sg

SKK Auto Consultants hence notify the Repairer of the following:

- * To display damaged part(s) during resurvey
- * Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis
- * No illegal modification(s) is allowed
- * Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Resue
Hy 90000068
5 days
48
12/12/18 @ 1355
Repair after repair

AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 Shenton Way #07-16
Singapore 079120

Attn : MOTOR CLAIMS DEPT

SUPPLEMENTARY

VEHICLE NO. : **SKK7408Z**
CHASSIS NO : WBAKB42020CY82629
ENGINE NO : 06247157N54B30A
MAKE / MODEL : BMW 740LI 3.0L A/T ABS D/AB 2WD 4DR HID SR
DATE OF ACCIDENT : 08.12.2018 @ 16:30HRS
YOUR INSURED VEHICLE NUMBER : SJQ963M

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

<u>PARTS DISCRIPTION</u>	<u>QTY</u>	<u>List Price</u>	<u>Total List Price</u>
FRONT BUMPER BRACKET LH	1	\$ 12.00	\$ 12.00 <i>ck</i>
FRONT BUMPER BRACKET RH	1	\$ 12.00	\$ 12.00 <i>ck</i>
FRONT LH BUMPER SIDE CAMERA	1	\$ 520.00	\$ 520.00 <i>am</i>
FRONT LH DIRECATOR INDICATOR LAMP	1	\$ 420.00	\$ 420.00 <i>ck</i>
FRONT LH HEADLAMP BI-XENON	1 SET	\$ 1,780.00	\$ X 1,780.00 <i>X repeated am</i>

Total	\$ 2,744.00
ADD 10%	\$ 274.40
TOTAL PARTS	\$ 3,018.40

*964
+10%
1060.40*

LABOUR CHARGES

TO REMOVE & REPLACE ALL SUPPLEMENTARY PARTS

\$ 700.00 *X am*

P - 4807

L - 1180

Suppl - 1060.40

TOTAL LABOUR **\$ 700.00**

SUB TOTAL **\$ 3,718.40**

LABOUR : \$350 per day

SPRAY PAINT : \$300 per panel

T - 7047

20%

5637.60

4/5-5,600

Prepared By : -

LYNN AHMAD

Motor Claims Manager

TEL: 6571 9635 FAX : 6278 5535

EMAIL: lynn@motorway.com.sg

美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE

48A SUNGEI KADUT AVE SINGAPORE 729672

TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

MOTORWAY CAR CARE CENTRE PTE LTD

094 LOWER DELTA ROAD

MOTORWAY BUILDING

SINGAPORE 169205

TEL: 64672200 / 65719634 FAX: 62785535

ATTN: ZAMBRI

BLK 2, KRANJI LOOP #01-09 KRANJI INDUSTRIAL ESTATE



Wiper blade: newt reppon Wiper blade, Super Made in Korea
Ford / Made in Germany
Spark plug: Nissan Denso NGK 33 etc in Japan

TAX INVOICE AR201812-07008
DATE 14/12/2018
CUSTOMER ID MOT004
VEH REG. NO. SKK7408Z
TERMS 30 days
PO NO.
PAGE NO. Page 1 of 1
CURR. SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. 63117228431	H/LAMP BI-XENON LH	U2 SUPPLIER	1	1780.00	1,780.00

SUB-TOTAL 1,780.00
ADD GST 7.00% 124.60

E & OE

TOTAL AMOUNT SGD: 1,904.60

14/12/2018 9:59:25AM

ds Sold are not refundable for Cash.

rest Rate of 1.5% per month will be imposed on OverDue Account(s).

[E] 14/12/2018 9:58:56AM

Auto Pte. Ltd.

Executive: XIAN

is computer generated document.

signature is required.



ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672

TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 190307741M



Wiper blades: NISSAN (Support Wiper blades, Silver / Made in Korea)
Forch / Made in Germany
Spark plug: Nippon Denso, NGK (Made in Japan)

MOTORWAY CAR CARE CENTRE PTE LTD
1094 LOWER DELTA ROAD
MOTORWAY BUILDING

SINGAPORE 169205

TEL: 64672200 / 65719634 FAX: 62785535

ATTN: ZAMBRI

BLK 2, KRANJI LOOP #01-09 KRANJI INDUSTRIAL ESTATE

TAX INVOICE AR201812-07
DATE: 14/12/2018
CUSTOMER ID: MO7
VEH REG. NO.: SKK74
TERMS: 30
PO NO.:
PAGE NO.: Page 1
CURR: S

SQ STOCKID	DESCRIPTION	SkLec	QTY	UPPRICE	AMOU
1. 51117238751	FRT BUMPER (PDC+SIDRVIEW)	CC CC3-C-04A	1	1050.00	1,050
2. 63117225231	H/LAMP DIRECATOR INDICATOR LH	CC CC2-L-04A	1	420.00	420
3. 66539240352	FRT BUMPER SIDE CAMERA LH	CC CC2-L-06AA	1	520.00	520

SUB-TOTAL: 1,990
ADD GST 7.00% 139

TOTAL AMOUNT SGD 2,129

[P] 14/12/2018 9:58:07AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on Overdue Account(s).

[E] 14/12/2018 9:55:36A

JAE Auto Pte Ltd.

Sales Executive: XIAN

This is computer generated document.
No signature is required.



ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date

**MOTORWAY**

1094 Lower Delta Road Motorway Building S(169205)

Main +65.6468 2200 | Fax +65.6273 5535

AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 Shenton Way #07-16

Singapore 079120

Attn : MOTOR CLAIMS DEPT**ESTIMATE**VEHICLE NO. : **SKK7408Z**

CHASSIS NO : WBAKB42020CY82629

ENGINE NO : 06247157N54B30A

MAKE / MODEL : BMW 740LI 3.0L A/T ABS D/AB 2WD 4DR HID SR

DATE OF ACCIDENT : 08.12.2018 @ 16:30HRS

YOUR INSURED VEHICLE NUMBER : SJQ963M

Resume
Hp 90010068
5 days
4S
12/12/18 @ 1355
Repair after repair

<u>PARTS DISCRPTION</u>	<u>QTY</u>	<u>List Price</u>	<u>Total List Price</u>
FRONT BUMPER ASSY <i>scr</i>	1	\$ 1,350.00	\$ 1,350.00
FRONT LH BUMPER CHROME MOULDING <i>scr</i>	1	\$ 150.00	\$ 150.00
FRONT LH HEADLAMP ASSY <i>g/h</i>	1	\$ 950.00	\$ 950.00
FRONT LH FOG LAMP ASSY <i>g/h</i>	1	\$ 250.00	\$ 250.00
FRONT LH FENDER <i>g/h</i>	1	\$ 600.00	\$ 600.00
FRONT LH TYRE <i>X</i>	1	\$ 350.00	\$ 350.00
FRONT LH RIM <i>scr</i>	1	\$ 790.00	\$ 790.00

Total	\$ 4,440.00
ADD 10%	\$ 444.00
TOTAL PARTS	\$ 4,884.00

LABOUR CHARGES

TO REMOVE, REPLACE & REPAIR ALL DAMAGES PARTS DUE TO ACCIDENT	\$ 1,050.00 <i>600</i>
TO CHECK, REPAIR AND REPLACE ALL ELECTRICAL WIRE FOR HEADLAMP AND FOG LAMP	\$ 700.00 <i>40</i>
TO SPRAY PAINT ON THE AFFECTED AREAS DUE TO THE ACCIDENT	\$ 600.00 <i>500</i>
TO APPLY ANTI RUSTPROOFING	\$ 100.00 <i>40</i>
TOTAL LABOUR	\$ 2,450.00

SUB TOTAL \$ 7,334.00

LABOUR : \$350 per day

SPRAY PAINT : \$300 per panel

Prepared By : -

LYNN AHMAD

Motor Claims Manager

TEL: 6571 9635 FAX : 6278 5535

EMAIL: lynn@motorway.com.sg

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	6528H

Vehicle Details

Vehicle No.:	SKK7408Z
Vehicle to be Exported:	Yes
Intended Deregistration Date:	19 Dec 2018
Vehicle Make:	B.M.W.
Vehicle Model:	740Li 3.0L A/T ABS D/AB 2WD 4DR HID SR
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	06247157N54B30A
Chassis No.:	WBAKB42020CY82629
Maximum Power Output:	240.0 kW (321 bhp)
Open Market Value:	\$99,798.00
Original Registration Date:	22 Sep 2009
First Registration Date:	22 Sep 2009
Transfer Count:	1
Actual ARF Paid:	\$99,798.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Sep 2019
PARF Rebate Amount:	\$49,899.00

Intended COE Rebate Details

COE Expiry Date:	21 Sep 2019
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$16,290.00
COE Rebate Amount:	\$1,230.00
Total Rebate Amount:	\$51,129.00

The information contained herein is correct as at 11 Dec 2018.

OK

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 20 December 2018 10:05 AM
To: 'Lynn'
Cc: assignments; Admin A; tisweenraj@motorway.com.sg
Subject: RE: TPC PRI REQUEST FOR ACCIDENT INVOLVING SKK7408Z & SJQ963M (AIG ins'd) ON 08.12.2018 ALONG CHANCERY HILL *** LKK REF: CC6/AIG18022330/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Lynn <lynn@motorway.com.sg>
Sent: Tuesday, 18 December 2018 12:10 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Rasul (LKKAUTO)

<Rasul@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>;
tisweenraj@motorway.com.sg

Subject: RE: TPC PRI REQUEST FOR ACCIDENT INVOLVING SKK7408Z & SJQ963M (AIG ins'd) ON 08.12.2018 ALONG
CHANCERY HILL *** LKK REF: CC6/AIG18022330/ea3

Dear Asher

Please update on liability status.

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535

From: Mei Kwan (LKKAuto) [mailto:MeiKwan@lkkauto.com]

Sent: Wednesday, 12 December, 2018 9:13 AM

To: 'Lynn' <lynn@motorway.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: TPC PRI REQUEST FOR ACCIDENT INVOLVING SKK7408Z & SJQ963M (AIG ins'd) ON 08.12.2018 ALONG
CHANCERY HILL *** LKK REF: CC6/AIG18022330/ea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 11 December, 2018 12:00 PM

To: 'Lynn' <lynn@motorway.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: TPC PRI REQUEST FOR ACCIDENT INVOLVING SKK7408Z & SJQ963M (AIG ins'd) ON 08.12.2018 ALONG CHANCERY HILL

Dear Mei Kwan,

Kindly assist.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn [<mailto:lynn@motorway.com.sg>]

Sent: Tuesday, 11 December, 2018 11:54 AM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: TPC PRI REQUEST FOR ACCIDENT INVOLVING SKK7408Z & SJQ963M (AIG ins'd) ON 08.12.2018 ALONG CHANCERY HILL

Dear Catherine

Can please update if SJQ963M has reported.

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 11 December, 2018 9:18 AM

To: 'Lynn' <lynn@motorway.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: TPC PRI REQUEST FOR ACCIDENT INVOLVING SKK7408Z & SJQ963M (AIG ins'd) ON 08.12.2018 ALONG CHANCERY HILL

Dear Lynn,

Thank you for your email.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn [<mailto:lynn@motorway.com.sg>]

Sent: Tuesday, 11 December, 2018 9:06 AM

To: admin-a@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Rasul (LKKAuto)' <Rasul@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: TPC PRI REQUEST FOR ACCIDENT INVOLVING SKK7408Z & SJQ963M (AIG ins'd) ON 08.12.2018 ALONG CHANCERY HILL

Dear LKK

Please arrange

1. Survey after 2pm today 11.12.2018 or tomorrow 12.12.2018 from 9am-2pm as our client driving in at 11am today.
2. Please also check on liability status, whether or not SJQ963M has reported the accident.

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535



Co. Reg. No. 2000-00808-K
GST Reg. No. 2000-00808-K

Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
TEL: (65) 6467 2200
FAX: (65) 6278 5535
motorway.com.sg



27th May 2019

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

Attn: Officer in charge – Motor Claims Department

Dear Sirs

**ACCIDENT INVOLVING SKK7408Z AND SJQ963M ON 08.12.2018 AT 1630HRS AT
ALONG CHANCERY HILL ROAD AND PADANG CHANCERY.**

We are the authorized repair workshop for the owner of vehicles SKK7408Z, which was involved in the above captioned accident caused by your insured vehicle number SJQ963M. The vehicle owner has requested and authorized us to assist him in presenting his claim for the damage to the vehicle.

We are submitting this claim in demand for direct settlement on behalf of the owner/claimant:

COST OF REPAIR (incl. 7% GST)	:	\$5,992.00	ALDY FINALIZE WITH SURVEYOR
LOSS OF USE (\$200 x 7 days)(incl. 7% GST)	:	\$1,498.00	
TOTAL	:	\$7,490.00	

We enclosed herewith the following documents to support the claims.

Failure of which the case shall be send to our solicitor without further advice.

Kindly review and revert within the next (7) seven days.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Annie Tew (Ms)

Motor Claims

Motorway Car Care Centre Pte Ltd

DID : 6571 9625, Fax : 6278 5535

Email : ainee@motorway.com.sg

ACKNOWLEDGEMENT

I, owner / driver of vehicle number SKK 7408Z
duly understand that **Motorway Car Care Centre Pte Ltd** is
authorised to make claim on my behalf upfront paying for my
cost of repairs, car rental fees, survey report fees and etc.

Thus, it is a **need** for me to co-operate by signing the
DISCHARGE VOUCHER once it is issued by the third party's
insurer.

**Otherwise, I shall be held liable for all costs incurred and
matter will be handed over to the relevant authorities.**

Owner / Driver's Signature
(company's stamp if any) : 

Owner / Driver's Name : SOH XIAO QIAN JASMINE

NRIC / ROC number : S 8526528H

Date & Time : 12 Dec 2018

TO : INSURANCE COMPANY

ATTN : MOTOR CLAIMS DEPARTMENT

SATISFACTION & DISCHARGE VOUCHER

I/We SOH XIAO QIAN JASMINE

NRIC / ROC No S8526528H hereby declare that the repairs
to my / our vehicle registration no. SKK7408Z have been
completed to my / our satisfaction.

I /We agree that

shall make a full and final payment of the total agreed settlement amount to

MOTORWAY CAR CARE CENTRE PTE LTD of 1094 Lower Delta Road,

Motorway Building, Singapore 169205 being the repair costs of my/our vehicle

registration no. SKK7408Z insured under Policy No. SI18V03056 /VPC /R04

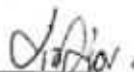
to the damages caused by CAMILIA SPINTE in the

accident occurred on 8 DEC 2018 at along

30 CHANCERY HILL ROAD

Signature of Owner
(with Company's stamp if applicable)

:



Name of Owner

:

SOH XIAO QIAN JASMINE

NRIC / ROC Number

:

S8526528H

Date

:

12 Dec 2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/AIG18022330/R1ea3

28 DEC 2018

BIZLINK RENT A CAR PTE LTD
18 UBI ROAD 4
#01-11
SINGAPORE 408616

Dear Sir/Madam,

ACCIDENT INVOLVING SJQ 963M AND SKK 7408Z ON 08/12/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORIZATION

To : Motorway Car Care Centre Pte Ltd
RE : Accident involving

Vehicle(s) Number : SKK 7408Z

Location : ALONG 30 CHANCERY HILL ROAD

Date & Time : 8 DEC 2018 / 16.30PM


I / We : SOH KHAO WAN JASMINE

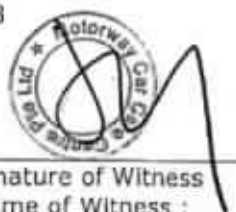
NRIC / ROC No. : S 8526528H

The owner of vehicle number SKK 7408Z hereby authorize MOTORWAY CAR CARE CENTRE PTE LTD to commence repairs of the said vehicle forthwith. I / We agree to assign the whole proceeds of my / our third party claim to MOTORWAY CAR CARE CENTRE PTE LTD including any claim for loss of use if a vehicle had been provided by MOTORWAY CAR CARE CENTRE PTE LTD during the period of repairs to my / our vehicle is applicable, my / our solicitors (to be appointed by MOTORWAY CAR CARE CENTRE PTE LTD on my / our behalf) shall accept this as my / our irrevocable authority to pay the amount compensated direct to MOTORWAY CAR CARE CENTRE PTE LTD after deduction of their costs a solicitor & client basis. **I / We undertake to co-operate fully with MOTORWAY CAR CARE CENTRE PTE, I / We shall be liable if there's a breach in terms and condition in any insurance policy and / or my / our solicitors and alsowith a true Motor Accident Report / Police Report until the claim to a successful conclusion including writing to court, failing which. I / We undertake to bear repair costs, rental, legal costs and all other any incidentals incurred.**

1. If the 3rd party claim is unsuccessful or partly successful as the case may be I/We hereby instruct and authorize MOTORWAY CAR CARE CENTRE PTE to claim direct from my / our insurance company on my / our vehicle immediately without delay.
2. If for any reason my / our insurers' are not willing to settle the repair costs either in part or in full,
I / We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the incidentals costs incurred of the abovementioned motor accident claims.
3. In alternative to no.1 & no. 2 above, if the 3rd party claims fails or only partly successful then I/We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the difference in amount of the claim.
4. I / We authorize MOTORWAY CAR CARE CENTRE PTE to sign all discharge vouchers / Indemnity forms and all necessary paper on my / our behalf in connection with the abovementioned claim.
5. I / We also authorize MOTORWAY CAR CARE CENTRE PTE to appoint such firm of Solicitors on my / our behalf as MOTORWAY CAR CARE CENTRE PTE deem fit to purpose 3rd party / own insurance claims.
6. I / We undertake to inform MOTORWAY CAR CARE CENTRE PTE and / or the Solicitors appointed by MOTORWAY CAR CARE CENTRE PTE on my / our behalf in the event the 3rd party's insurance company communicate with me / us directly by telephone or in writing and I / We further undertake not to accept any monies, offer or settlement from third party's insurers without first communicate with MOTORWAY CAR CARE CENTRE PTE

DATED THIS 12 DAY OF 12 2018


Signature of Owner / Driver
(Company's Stamp - if any)


Signature of Witness
Name of Witness :

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, MOTORWAY CAR CARE CENTRE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,992.00 (Repair Cost), S\$1,348.20 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SKK 7408Z that was damaged pursuant to the accident which occurred on 08/12/2018 (date) along CHANCERY HILL ROAD AND PADANG CHANCERY (location) involving vehicle no/s SJO 963M.

This is pursuant to the inspection conducted on 12/12/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SOH XIAOQIAN JASMINE ("the third party claimant") of vehicle no. SKK 7408Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKK 7408Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of Jun (month) 20 19 (year)



MPB

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building

Singapore 169205

TEL. (65) 6467 2200

FAX. (65) 6278 5535

motorway.com.sg

Co. Reg. No. 2000-00606-K
GST Reg. No. 2000-00606-K

TAX INVOICE NO:

C0051378

Owner's Information	P/O No	Service Advisor	Job Card No
A/C: MWC1016 AIG ASIA PACIFIC INSURANCE PTE. LTD 78 SHENTON WAY #07-16 AIG BUILDING SINGAPORE 079120		INSURANCE CLAIM CASE(TP/OD/WS) HID SR	JC044204
	Registration No.	Make/Model	Date of Invoice
	SKK7408Z	BMW 740LI 3.0L A/T ABS D/AB 2WD 4DR	23-May-19
	Mileage (km)	Next Mileage	Next Service Date
	0		
	Chassis No.	Engine No.	Promised Date/Time
	WBAKB42020CY82629	06247157N54B30A	20-Dec-18 9:28:00 AM

Service Description	Quantity	Unit Price	Amount
		SS	SS
FINALIZED COR LUMPSUM	1	5,600.00	5,600.00
		TOTAL	SS 5,600.00
		ADD GST @ 7%	392.00
		GRAND TOTAL	SS 5,992.00

SINGAPORE CURRENCY FIVE THOUSAND NINE HUNDRED NINETY TWO ONLY

Important Note for Consumer:

1. Goods sold are non returnable and non refundable.
2. Goods shall remain at property of Motorway Car Care Centre Pte Ltd until full payment is made.
3. Please collect receipt when making payment.
4. All clients' data will be kept strictly confidential and is solely used for the purpose of completing sales transactions. Should our company be required to release the data, our company will make this known to the customer and obtain his/her consent before releasing the information. The Company or the Company's related company or associates company may give the Customer the privilege of automated inclusion in their promotional and informational notification lists and the Customer can opt to unsubscribe from the lists.

Customer's Signature/Co. Stamp

E. & O. E.

Service Advisor's Signature



Tax Invoice

Billing Address:
MOTORWAY CAR CARE CENTRE PTE LTD
1094 LOWER DELTA ROAD
MOTORWAY BUILDING
SINGAPORE 169205

Invoice Date : 11 DEC 2018
Invoice No. : RINV1218090112
Credit Terms : CASH
VHA No. : RO1218025990-ST
Sales ID : REGINA HUANG

Mailing Address:
MOTORWAY CAR CARE CENTRE PTE LTD
1094 LOWER DELTA ROAD
MOTORWAY BUILDING
SINGAPORE 169205

Driver(s):
1. CHEAH LEE KHOON
2. SOH XIAO KE, MELODY

DESCRIPTION	RATES (SGD)	PERIOD	AMOUNT (SGD)
Vehicle Number : SLZ1039D			
Make & Model : AUDI A6 2.0A			
Duration : 11-12-2018 11:00 to 18-12-2018 11:00	200.00	7	1,400.00
Excess / Charges : CDW - 1,601CC & ABOVE - EXCESS \$4,500.00	0.00	7	0.00
Remarks : *TO BILL UNDER MWCCC FOR INSURANCE CLAIM/ JC044204/ SKK7408Z.			

Total Hire Charge : 1,400.00
GST (7.00 %) : 98.00
Sub Total : 1,498.00
Total Amount (SGD) : 1,498.00

This documents is generated by computer, no signature is required.

Page 1 of 2

Motorway Car Rentals Outlets:

Automobile Megamart 61 Ubi Ave 2 #03-01 Singapore 408898 TEL (65) 6338 2200
Commonwealth No.15 Commonwealth Lane, Lot 25, Commonwealth Car Mall Singapore 149554 TEL (65) 5471 2200
Lavender 70 Jellicoe Road #01-04 Singapore 208767 (Located at V Hotel entrance) TEL (65) 6841 2200
Tanjong Pagar Xchange 120 Maxwell Road #B1-11 Tanjong Pagar MRT station Singapore 069119 TEL (65) 6224 2200



Tax Invoice

Billing Address:

MOTORWAY CAR CARE CENTRE PTE LTD
1094 LOWER DELTA ROAD
MOTORWAY BUILDING
SINGAPORE 169205

Invoice Date : 11 DEC 2018
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Credit Terms : CASH
VHA No. : RO1218025990-ST
Sales ID : REGINA HUANG

Mailing Address:

MOTORWAY CAR CARE CENTRE PTE LTD
1094 LOWER DELTA ROAD
MOTORWAY BUILDING
SINGAPORE 169205

Driver(s):

1. CHEAH LEE KHOON
2. SOH XIAO KE, MELODY

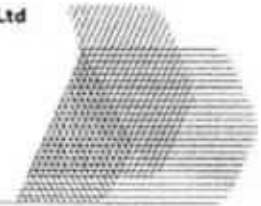
DESCRIPTION	RATES (SGD)	PERIOD	AMOUNT (SGD)
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IMPORTANT NOTICE

1. All clients data will be kept strictly confidential and is solely used for the purpose of completing sales transactions.
Should our company be required to release the data, our company will make this known to the customer and obtain his/her consent before releasing the information.
The Company or the Company's related company or associates company may give the Customer the privilege of automated inclusion in their promotional and informational notification lists and the Customer can opt to unsubscribe from the lists.
2. Any discrepancy must be reported within seven days from the date of the invoice, otherwise no claim will be entertained.
3. Interest &/or late charge will be charged at 1.5% per month on all overdue amounts.
4. Please indicate invoiced name, vehicle number (if any) and invoice number together with your payment mode.
If no indication is provided, your remittance will be applied against the oldest outstanding invoices.
5. Payment by cheques should be crossed and made payable to "Motorway Car Rentals Pte Ltd".
6. Payment by remittance should be made to the below:
Account Name: MOTORWAY CAR RENTALS PTE LTD
Account Number: 135-308-328-1
Bank and Address: United Overseas Bank Limited, 325, Boon Lay Place, Singapore 649886
Bank/Branch Code: 7375 / 035 Swift Code: UOVB SG SGXXX
7. Authorised signatory is not necessary and required for system generated invoices.

Motorway Car Rentals Outlets:

Automobile Megamart 61 Ubi Ave 2 #03-01 Singapore 408898 TEL: (65) 6338 2200
Commonwealth No.15 Commonwealth Lane, Lot 25, Commonwealth Car Mall Singapore 148554 TEL: (65) 6471 2200
Lavender 70 Jilicoe Road #01-04 Singapore 208767 (Located at V Hotel entrance) TEL: (65) 6841 2200
Tanjong Pagar Xchange 120 Maxwell Road #B1-11 Tanjong Pagar MRT station Singapore 069119 TEL: (65) 6224 2200



Rental Agreement

M/S MOTORWAY CAR CARE CENTRE PTE LTD
1094 LOWER DELTA ROAD
MOTORWAY BUILDING
SINGAPORE 169205

Date : 11 DEC 2018
Order No. : RO1218025990-ST
Quotation No. :
Sales ID : REGINA HUANG

Additional Driver Details

Name	: CHEAH LEE KHOON	Driving License	: S0153431I
NRIC/PP No.	: S0153431I	Type	: LOCAL
Address	: 387 BUKIT BATOK WEST AVENUE 5	Expiry	:
	: 25-376 650387	Driving Exp	: 47 yrs 9 mths
	: SINGAPORE	Nationality	: SINGAPOREAN
Contact No. (R)	: (O) :		
(HP)	: +6597500686 (Pg) :		

Additional Driver Details

Name	: SOH XIAO KE, MELODY	Driving License	: S9417069I
NRIC/PP No.	: S9417069I	Type	: LOCAL
Address	: 68A JALAN DERMAWAN	Expiry	:
	: 669018	Driving Exp	: 5 yrs 7 mths
	: SINGAPORE	Nationality	: SINGAPOREAN
Contact No. (R)	: (O) :		
(HP)	: +6596268103 (Pg) :		

Hiring Details

Location Out : Lower Delta Main Office
Location in : Lower Delta Main Office
Other Terms : Strictly for local drive only. Limited to 200km per day.

Deposit: Singapore Drive - \$300, Malaysia Drive - \$ 500, Monthly Rental - 1 month

Important Note:

- Vehicle allocation is subject to change without prior notice
 - You will need to present your original Identity Card, valid Driving License
 - We only accept Credit Card (Visa or MasterCard) Nets payment
 - Rental order is subject to the terms and conditions of Motorway car rental agreement
 - Eligible drivers : 24 years and above with min 2 years of driving experience
 - Self-drive vehicle collection and return hours: 8:30am – 5:30pm (Mon to Fri)/ 8:30am – 4:30pm (Sat)/ Closed on Sun and Public Holiday
 - A surcharge is applicable for delivery and collection, subject to availability of driver
 - Rental rates is subject to change prior to receipt of booking deposit
 - Rental order is not confirmed unless a deposit has been paid and is subject to cancellation penalties
 - All Important Note, Note(s), Terms and Conditions on the Rental Agreement shall apply to all subsequent extension agreement(s).
 - No signatures are required on our Extension Agreement(s).
 - No insurance coverage for unauthorised driver. Fuel to be topped up per given upon returning.
 - No smoking in the vehicle
- Note(s) : No insurance coverage for unauthorised driver. Petrol to be topped up per given upon returning.
No smoking in the vehicle.

	DESCRIPTION	RATES (SGD)	PERIOD	AMOUNT (SGD)
Vehicle	: SLZ1039D			
Make & Model	: AUDI A6 2.0A			
Engine Number	: BPJ194349			
Chassis Number	: WAUZZZ4F1AN068185			
Duration	: 11-12-2018 11:00 To 18-12-2018 11:00	200.00	7	1,400.00
Excess / Charges	: CDW - 1,601CC & ABOVE - EXCESS \$4,500.00	0.00	7	0.00
REMARKS	: *TO BILL UNDER MWCCC FOR INSURANCE CLAIM/ JC044204/ SKK7408Z.			



Total Hire Charge	1,400.00
GST(7.00%)	98.00
Sub Total	1,498.00
Total amount payable (SGD)	1,498.00

Hirers Acknowledgement

I have read and agreed to the terms and conditions on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringement may be billed to that account and my signature below will be considered to have been made on the charge/credit card voucher. All information I have given MOTORWAY CAR RENTALS PTE LTD in connection with this agreement is true.

Hirer's Signature	MOTORWAY CAR RENTALS PTE LTD
Steven Heath	

This Rental Agreement is made between Motorway Car Rentals Pte Ltd, (hereinafter referred to as "The Owner") and the Hirer whose particulars and signature appear overleaf (hereinafter referred to as "The Hirer") is subject to all the terms and conditions herein provided.

1. Commencement of Rental will be on the date and time the Hirer takes delivery of the Vehicle.
2. Unless the Hirer notify to the Owner and state the same in the Vehicle Check List any defects to the vehicle at time of the delivery, the vehicle shall be deemed to have been delivered and accepted by the Hirer in good repair and working condition with all fittings, accessories, tools, fuel tank and spare tyre.
3. At the end of the rental period, the Hirer shall return the Vehicle to the Owner in the same good order and working condition as was delivered. The full cost of all damaged and missing items will be borne by the Hirer and payable in full.
4. The Vehicle may only be driven by the Hirer or by the person(s) who have been expressly designated and authorised in the Rental Agreement. There shall be no insurance coverage for unauthorised drivers.
5. The Hirer confirms that he and any other person(s) authorised driver to drive the Vehicle :-
 - a. are between the ages of 24 and 60,
 - b. each holds a current driving license valid under the laws of Singapore enabling him to drive the Vehicle,
 - c. each has at least 2 years of satisfactory driving experience of a Vehicle in the same category or class as that of the Vehicle,
 - d. are currently not under any disqualification or suspension from driving any Vehicle,
 - e. it is mandatory that the authorised driver/Hirer must convert from foreign driving license into a valid Singapore driving license so as to continue driving in Singapore after 12 months of staying here [from the date of the last entry into Singapore] (Thereafter the Hirer shall provide a copy of the converted license to the Owner,
 - f. do not suffer from any mental or physical infirmity or uncorrected defective vision or hearing,
 - g. agree that the Vehicle will not be used for racing or speed trials, towing of other vehicles, carrying goods or passengers for hire or reward, driving on unpaved road, giving driving lessons, and other illegal or immoral activities,
 - h. have been notified that the Vehicle can only be driven within Singapore. Please refer to Clause 13.
 - i. shall not make any alterations, changes or remove any parts whatsoever from the Vehicle without the prior written consent of the Owner,
 - j. agree to protect the interest of the Owner and the Owner's insurance company in the event of an accident during the period of hire by :-
 - I. obtaining names and addresses of parties involved and witnesses
 - II. not admitting fault and liability to the accident
 - III. immediately notify the Owner of the accident
 - IV. giving a detailed report including an accurate diagram even in the case of slight damage within 24 hours to the Owner's insurance company, or to the Police station if there are any injuries involved
 - k. have been notified that the Vehicle will not be insured after the agreed return date and/or date on which advance rental paid expired. The Owner must be notified of intended extension of rental at least 3 hours prior to expiry of rental and payment for the extended rental must be made to the Owner within 24 hours. Failure by Hirer to comply will leave the Owner with no alternative but to treat the matter as a fraud/theft case and a police report will be lodged forthwith.
6. The Vehicle has been insured for Singapore use only to cover :-
 - a. all Third Party risks and liabilities as required by Singapore law,
 - b. all damage to Third Party property,
 - c. damage to Vehicle (subject to Clause 7 below),
 - d. loss or theft of Vehicle.
7. In the event that the Vehicle or any part thereof is damaged as a result of any accident, the following will apply:-
 - a. The Hirer shall pay to the Owner that Excess amount or the reduced non-waiverable Excess amount (Hirer paid this CDW fee from the onset of Hire) in respect of each and every accident regardless on whether the Hirer is at fault. The Excess is DOUBLE for accidents and damage occurring in Malaysia.
 - b. Only upon the successful claim from the third party insurance will the Excess be refunded back to the Hirer.
 - c. The Hirer agrees that after the windscreen or window glass claim, the Excess amount or the reduced non-waiverable Excess amount will be borne by the Hirer.
 - d. The Hirer also agrees that the Owner may in its absolute discretion conduct any negotiations and effect any settlement with the insurers and agrees to abide by any such settlements.
 - e. In the event of any damage and loss to the Vehicle caused by negligence and/or contravention of any statutes or regulations by the Hirer or his authorised drivers which result in the insurers repudiating liability for such damage and loss the Hirer shall be liable for all damage to the Vehicle (including loss of use) and shall indemnify the Owner against all cost, claims and liabilities arising out of such negligence or contravention. Damage to the undercarriage is not covered by insurance.
 - f. The excess for Inexperienced and Elderly Driver, less than 2 years of satisfactory driving experience or less than 24 years old and elderly drivers more than 60 years old, will carry additional \$3,000 on top of the applicable excess.
8. Further to Clause 7.a above, the Hirer may elect to partially waive the first Excess amount (specified in the Rental Agreement) in respect of any single accident with the payment of an additional Collision Damage Waiver fee as specified overleaf. The partial waiver of Excess is expressly subject to and conditional upon the following:-
 - a. Damage to the Vehicle (even for slight damage) resulting from each and every accident must be reported to the Owner and the insurance company within 24 hours from the time of accident.
 - b. Damage to the Vehicle was not the result of negligence and/or the contravention of any statute or regulation by the Hirer or his authorised drivers.
 - c. The Hirer's agreement to pay to the Owner the Non-Waiverable Excess amount as stated in the Rental Agreement.
 - d. Non-collision Damage to the Vehicle (e.g. vandalism) and/or missing items are not covered by Collision Damage Waiver.
9. The Hirer shall pay to the Owner:-
 - a. rental for the hire of the Vehicle at the rate specified overleaf.
 - b. any new found damages upon vehicle return. The owner reserves the right to offset the damage cost from the security deposit or any other forms of payment.
 - c. the Collision Damage Waiver and Malaysia use fees where applicable.
 - d. additional rental charges calculated at one fifth the daily rate for each overdue hour for the return of the Vehicle.
 - e. \$20 for every 1/8 tank (as indicated on the vehicle checklist) for shortage of fuel upon vehicle return.
 - f. 50% of the deposit, which will be forfeited for any cancellation of reservation. No refund of deposit for bookings made during any public holidays.
 - g. any excess mileage traveled will be calculated at 40 cents per kilometer. Mileage is limited to 200 km per day or 1200 km per week (Applicable to Singapore usage)
 - h. a penalty charge of \$200 and surcharge for Malaysia use at \$40 per day for the whole rental period for any non-disclosure of Malaysia usage
 - i. a cleaning charge of \$200 will be imposed for smoking in the vehicles.
 - j. full cost of clearing if the vehicle is returned in unacceptable dirty condition.
 - k. full cost of restoration of damaged paint work due to sandblasting.
 - l. all other sums which may become due and payable under this Rental Agreement.
10. The Hirer shall be responsible for and shall indemnify the Owner against all fines, penalties, summons, court expenses or any other legal imposition in respect of this Vehicle and the driver of the Vehicle during the period of hire. An administrative charge of S\$650 for Singapore and S\$630 for Malaysia in addition to the fines or summons amount for the settlement of any traffic offence on behalf of the Hirer will be chargeable.
11. The Owner shall provide a 24-hours Breakdown and Towing Service to the said Vehicle within Singapore only, provided that the hirer purchase the CDW insurance, otherwise should the owner attend to such cases, it is chargeable at \$50 per trip. Punctured tyres, empty fuel tanks and/or misplaced Vehicle keys do not constitute a breakdown and the Owner is not obliged to attend to such cases. In the event that the Owner attends to such cases, the Hirer will bear the cost of S\$50.00 for each and every case.
12. The Owner shall provide the Hirer with a Replacement Vehicle (within Singapore only) of similar capacity subject to the following:-
 - a. That the damage/loss caused to the Vehicle was not the result of the deliberate act, omission negligence and/or contravention of the terms and conditions of this Rental Agreement and/or any statute or regulation by the Hirer or his authorised drivers.
 - b. The Hirer's acceptance that the replacement Vehicle will be subjected to the same terms and conditions of this Rental Agreement.
13. Further to Clause 5.i above, the Vehicle can only be driven into Malaysia if the Hirer agrees to pay the additional surcharge (as specified in Rental Agreement) for Malaysia use. Only upon the payment of the surcharge will the Owner effect the Vehicle's Motor Insurance and 24-hours Breakdown and Towing Service in Malaysia. However, this is conditional upon the Hirer making every attempt to contact the owner in the event of an accident or breakdown, not leaving the broken-down and/or accident Vehicle unattended or permit any unauthorized persons to tow away the Vehicle.
If the Hirer drives the Vehicle into Malaysia without paying the additional surcharge and if the Vehicle encounters an accident or breakdown, then the Hirer shall be liable for all the resultant cost (total cost of repairs and/or loss to the Vehicle, all claims and cost associated with third party personal injury claims and property damage, all costs to recover and tow the Vehicle back to Singapore, and loss of rental income suffered by the Owner whilst the Vehicle is undergoing repairs).
14. No condition warranty or stipulation of any kind is given by the Owner in respect of the Vehicle and the Owner shall not be held liable for any injury and/or loss of any kind whatsoever suffered by the Hirer and/or any third parties as a result of the Vehicle or any part of it being unusable, faulty, out of order or unserviceable.
15. In the event of any breach of this Rental Agreement by the Hirer, the Owner will without prior notice to the Hirer resume possession of the Vehicle and for this purpose the Hirer hereby irrevocably authorizes the Owner by its agents and servants without notice to enter any premises in which the Vehicle may for the time being be kept and to take possession thereof without being liable for any action or proceeding at the suit of the Hirer or any person claiming under or through him.
16. No relaxation, forbearance, delay or indulgence by the Owner in enforcing any of the terms of this Agreement at the granting of time by the Owner to the Hirer shall prejudice, affect or restrict the rights and powers of the Owner hereunder nor shall any waiver of any breach hereof operate as a waiver of any subsequent or continuing breach thereof.
17. This agreement shall be governed by and construed in accordance with the Laws of Singapore and the parties agree to submit to the jurisdiction of the Courts of Singapore.
18. The Vehicle Check List is an integral part of this Rental Agreement.

STEVEN LIAH.
Signature of Hirer

Signature of Hirer

STEVEN LIAH.

Dear Valued Customer,

Please find below a list of fees and charges as well as important details when using our services with Motorway Car Rentals :

Summary List Of Fees

Mileage is limited to 200km per day or 1200km per week for daily rental. Any excess mileage would be calculated as	\$ 0.40 per km
Malaysia drive fee - Unlimited mileage NOTE: To notify Motorway 1 working day in advance before driving into Msia If customer is caught without disclosing Malaysia use: - Malaysia usage fee of \$40 per day would be calculated for the whole rental period and fine of \$200 for non-disclosure	\$ 40 per day
Delivery / Collection charge (during office hours)	\$ 30 per trip
Any fuel shortage upon vehicle return will be charged (Refuel Vehicle – Min. Petrol 95 / Petrol 98 (Premium Continental) / Diesel Euro 5)	\$ 20 per 1/8 tank
Returned time of vehicle after stipulated time in agreement, the rate of each overdue hour	\$ 1/5 of the daily rate
Service charge to change punctured tyre / fill empty fuel tanks / misplaced car keys	\$ 50 per trip
No smoking in our vehicles, a cleaning charge will be imposed	\$ 200
Rental of child seats	\$ 10 per day
Deposit for local use	\$ 300
Deposit for Malaysia use	\$ 500
Full cost of cleaning if the vehicle is returned in unacceptable / dirty e.g excessive dog fur, muddy condition etc and stench smell like durian smell etc	From \$200
Administrative charge for settlement of all summons in Singapore and Malaysia on behalf of our Hirer in additional to the summons amount	\$ 20 (Spore) SGD 30 (Msia)
*No deposit refund during festival / rental peak period for any advance booking cancellation	

Requirements

1. Minimum age: **24 – 60** / Possess at least **2 years** of driving experience with valid driving license.

Insurance

1. All vehicles are covered with **insurance subject to vehicle excess liability**.
2. Insurance excess is **double** for accidents and damages occurring in Malaysia.

MWR shall provide a 24 hours emergency breakdown and towing services only in the event the vehicle cannot be driven.

1. Our 24 hours emergency breakdown services DO NOT include the following:
 - ☐ **Puncture** – Hirer is advised to replace punctured tyre with spare tyre provided in our vehicles. (Replacement of damaged punctured tyre(s) chargeable)
 - ☐ **Empty Fuel** – Hirer is advised to purchase fuel from a kiosk for temporary measure until the vehicle reaches a petrol station.
 - ☐ **Misplaced keys** – Hirer is advised to call Motorway Car Rentals at 6466 2200 during office hours from **8:30am-5:30pm (Mon to Fri) / 8:30am-4:30pm (Sat)** for recovery.
Closed on Sun and Public Holiday. (Replacement of lost car keys/remote chargeable)
2. Vehicle wear and tear and items that would not affect the driving of the vehicle.

Loss of car accessories

1. Replacement for lost of accessories – e.g Hub caps, fuel cap, ashtrays, CD/Radio sets, carpets, car plate etc will be charged at retail rate and borne fully by The Hirer.

MOTORWAY CAR RENTALS PTE LTD

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING



















Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Dec 2018 Edit Reg		12 Dec 2018 00:00 Edit Adj Rpt	\$45,600.00 Edit Estimates	\$45,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	BIZLINK RENT A CAR PTE LTD , Co. Reg. No.: 200402911Z								
Main Claimant:	SOH XIAOQIAN JASMINE , ID: S8526528H								
Vehicle Reg. No.:	SKK7408Z	Date of Loss:	08/12/2018 18:00 - :59 [110 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0050593795SG	Policy/Cover Note No.:	0999994542 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJQ963M	Policy No. (Claimant):	SI18V03056/VPC/R04						
		Excess:							
Repairer:	Motorway Car Care Centre Pte Ltd - Lower Delta (HQ) 1094 LOWER DELTA ROAD, 169205 Bukit Merah - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 20/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKK7408Z (0050593795SG)**
[SJQ963M]
TP
SOH XIAOQIAN JASMINE
Dec 8 2018 6:00PM
[BIZLINK RENT A CAR PTE LTD]
Motorway Car Care Centre Pte Ltd - Lower Delta

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser			
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	(Draft)		Third Party Express Settlement – Payment Breakdown										1	Edit				
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	27/05/19 14:26		Odometer Reading										1	Load JPG		<input checked="" type="checkbox"/>		
2	27/05/19 14:26		Chassis Number										1	Load JPG		<input checked="" type="checkbox"/>		
3	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
4	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
5	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
6	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
7	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
8	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
9	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
10	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
11	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
12	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
13	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
14	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
15	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
16	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
17	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
18	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
19	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
20	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
21	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
22	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
23	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
24	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
25	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
26	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
27	27/05/19 14:26		General View										1	Load JPG		<input checked="" type="checkbox"/>		
28	27/05/19 14:30		Reinspection Photo										1	Load JPG		<input checked="" type="checkbox"/>		
29	27/05/19 14:30		Reinspection Photo										1	Load JPG		<input checked="" type="checkbox"/>		
30	27/05/19 14:30		Reinspection Photo										1	Load JPG		<input checked="" type="checkbox"/>		
31	27/05/19 14:30		Reinspection Photo										1	Load JPG		<input checked="" type="checkbox"/>		
32	27/05/19 14:30		Reinspection Photo										1	Load JPG		<input checked="" type="checkbox"/>		
33	27/05/19 14:30		Reinspection Photo										1	Load JPG		<input checked="" type="checkbox"/>		
34	27/05/19 14:30		Reinspection Photo										1	Load JPG				

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	27/05/19 14:30	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	27/05/19 14:30	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	27/05/19 14:30	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	27/05/19 14:30	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	27/05/19 14:31	Reinspection after paint photo	 Load JPG	<input checked="" type="checkbox"/>
40	27/05/19 14:31	Reinspection after paint photo	 Load JPG	<input checked="" type="checkbox"/>
41	27/05/19 14:31	Reinspection after paint photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/12/18 21:14	ADMISSION NOTE	 Load PDF	
2	11/12/18 21:14	TP GIA REPORT	 Load PDF	
3	14/12/18 10:47	TP ESTIMATE - MARKED	 Load PDF	
4	28/12/18 10:24	LETTER TO OI	 Load PDF	
5	20/06/19 09:05	OID FOREIGN DRIVING LICENSE	 Load PDF	
6	27/06/19 09:42	WORKSHOP INVOICE	 Load PDF	
7	27/06/19 09:42	AUTHORISATION TO ACT FORM	 Load PDF	
8	27/06/19 09:42	Release Voucher	 Load PDF	
9	27/06/19 09:42	RENTAL RECEIPT	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	12/12/18 14:26	OI GIA REPORT	 Load PDF	
2	17/12/18 11:43	TP GIA	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJQ963M (Insd veh)	Model:	BMW 740LI 3.0 L A/T ABS
	SKK7408Z (TP veh)		D/AB 2WD 4DR HID S (A)
Date of Accident:	08/12/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	12,802.98	
Final Repair Cost	: \$	5,992.00	
Loss of Use	: \$	days at \$0.00 per day	
Rental (if any)	: \$	1,348.20	7 days
LTA / GIA Search Fee	: \$	0.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	7,340.20	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Motorway Car Care Centre Pte Ltd	: \$	7,340.20
2)		: \$	

JOANNE LEE KHANG MIN

27 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18022330/R1EA3Q2

Date: 27/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994542
Claimant Vehicle No : SKK7408Z **Insured Vehicle No :** SJQ963M
 Date of Loss: 08/12/2018 Nature of Claim: TP Claim No: 0050593795SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKK7408Z**
 Make & Model: BMW 740LI, 3.0 L A/T ABS D/AB 2WD 4DR HID S (A) Engine No: 06247157N54B30A
 Reg. Date: 22/09/2009 (Man. Year: 2009) Chassis No: WBAKB42020CY82629
 Colour: Black Odometer: 86620 km
 Engine Capacity: 2979 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 R19 Rear Tyre Size: 245/45 R19
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,815.40	5,867.40	2,948.00	33.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,150.00	1,180.00	1,970.00	62.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,965.40	7,047.40	4,918.00	41.10
Approved Total (Overridden) (S\$)		5,600.00		
(S\$)	11,965.40	5,600.00	6,365.40	53.20
+ GST 7.00/7.00% (S\$)	837.58	392.00	445.58	53.20
Nett Amount (S\$)	12,802.98	5,992.00	6,810.98	53.20
+ Car Rental (7.0 x S\$180.00/day + 7.00% GST) (S\$)		1,348.20		
Nett Liability (S\$)		7,340.20		

INSPECTION

Date of Assignment: 12/12/2018
 Date Inspected: 12/12/2018 Inspected At: Motorway Car Care Centre Pte Ltd - Lower Delta (HQ)

1094 LOWER DELTA ROAD
Singapore 169205

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER ASSY (WCP)	Scratched	1,350.00 F	*1,050.00 F
2	1		*FRONT LH BUMPER CHROME MOULDING (WCP)	Necessary	150.00 F	*150.00 F
3	1		*FRONT LH HEADLAMP ASSY (WCP)	Broken	1,780.00 F	*1,780.00 F
4	1		*FRONT LH FOG LAMP ASSY (WCP)	Serviceable	250.00 F	*- F
5	1		*FRONT LH FENDER (WCP)	Bent	600.00 F	*600.00 F
6	1		*FRONT LH TYRE (WCP)	Serviceable	350.00 F	*- F
7	1		*FRONT LH RIM (WCP)	Scratched	790.00 F	*790.00 F
8	1		*FRONT BUMPER BRACKET LH (WCP)	Cut	12.00 F	*12.00 F
9	1		*FRONT BUMPER BRACKET RH (WCP)	Cut	12.00 F	*12.00 F
10	1		*FRONT LH BUMPER SIDE CAMERA (WCP)	Necessary	520.00 F	*520.00 F
11	1		*FRONT LH DIRECATOR INDICATOR LAMP (WCP)	Cracked	420.00 F	*420.00 F
12	1		*SET FRONT LH HEADLAMP BI-XENON (WCP)	Repeated	1,780.00 F	*- F

F=Franchise part.

Sub Total (\$\$)	8,014.00	5,334.00
+ Margin on L,N Items 10.00/10.00% (\$\$)	801.40	533.40

Total Parts (\$\$)	8,815.40	5,867.40
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE,REPLACE & REPAIR ALL DAMAGES PARTS DUE TO ACCIDENT	New	1,050.00	600.00
2	TO CHECK ,REPAIR AND REPLACE ALL ELECTRICAL WIRE FOR HEADLAMP AND FOG LAMP	New	700.00	40.00
3	TO SPRAY PAINT ON THE AFFECTED AREAS DUE TO THE ACCIDENT	New	600.00	500.00
4	TO APPLY ANTI RUSTPROOFING	New	100.00	40.00
5	TO REMOVE & REPLACE ALL SUPPLEMENTARY PARTS	New	700.00	0.00
Gross Labour Cost (S\$)			3,150.00	1,180.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >