

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 9 January 2019 5:35 PM
To: 'Mars Ler'
Cc: Admin A; Chris Bulaclac; Renemer Bagang
Subject: RE: Accident On 10/12/2018 Involving Our Insured SLE208A And Your Insured YL9606J
*** LKK REF: CC3/EQ118022329/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Mars Ler <mars.ler@ccfulco.com.sg>

Sent: Wednesday, 9 January 2019 1:14 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: RE: Accident On 10/12/2018 Involving Our Insured SLE208A And Your Insured YL9606J *** LKK REF: CC3/EQI18022329/ea3

Hi Asher ,

I've received the YL9606J 's SAS from my customer , please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Wednesday, 9 January, 2019 9:57 AM

To: Mars Ler

Cc: Admin A; Chris Bulaclac; Renemer Bagang

Subject: RE: Accident On 10/12/2018 Involving Our Insured SLE208A And Your Insured YL9606J *** LKK REF: CC3/EQI18022329/ea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Mars,

We refer to the email below.

Our insured yet to report till date, shall revert to you once our insured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Mars Ler <mars.ler@ccfulco.com.sg>
Sent: Wednesday, 9 January 2019 8:10 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Subject: Re:Accident On 10/12/2018 Involving Our Insured SLE208A And Your Insured YL9606J *** LKK REF: CC3/EQI18022329/ea3

Dear Asher ,

Good morning , any update on this case ? Please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Mars Ler
Sent: Wednesday, 19 December, 2018 2:20 PM
To: 'Asher Sng (LKKAuto)'
Cc: 'Admin A'; Chris Bulaclac
Subject: RE: Re:Accident On 10/12/2018 Involving Our Insured SLE208A And Your Insured YL9606J *** LKK REF: CC3/EQI18022329/ea3

Dear Asher ,

Please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Mars Ler
Sent: Monday, 17 December, 2018 4:00 PM
To: 'Asher Sng (LKKAuto)'
Cc: 'Admin A'; Chris Bulaclac
Subject: RE: Re:Accident On 10/12/2018 Involving Our Insured SLE208A And Your Insured YL9606J *** LKK REF: CC3/EQI18022329/ea3

Dear Asher ,

As per video footage for your reference .

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Mars Ler
Sent: Monday, 17 December, 2018 3:31 PM
To: Asher Sng (LKKAuto)
Cc: Admin A; Chris Bulaclac
Subject: RE: Re:Accident On 10/12/2018 Involving Our Insured SLE208A And Your Insured YL9606J *** LKK REF: CC3/EQI18022329/ea3

Dear Asher ,

Car has been survey , please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 12 December, 2018 9:12 AM
To: Mars Ler
Cc: assignments; Chris Bulaclac; Admin A; Asher Sng (LKKAuto)
Subject: RE: Re:Accident On 10/12/2018 Involving Our Insured SLE208A And Your Insured YL9606J *** LKK REF: CC3/EQI18022329/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mars Ler <mars.ler@ccfulco.com.sg>

Sent: Tuesday, 11 December, 2018 12:24 PM

To: Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Subject: Re:Accident On 10/12/2018 Involving Our Insured SLE208A And Your Insured YL9606J

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566